European Industrial Heritage Reuse in review

VOLUME 1

Theodora Chatzi Rodopoulou

Control Shift

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Control Shift

European Industrial Heritage Reuse in review

Dissertation

for the purpose of obtaining the degree of doctor at Delft University of Technology by the authority of the Rector Magnificus, prof.dr.ir. T.H.J.J. van der Hagen chair of the Board for Doctorates to be defended publicly on Friday 4 September 2020 at 10:00 o'clock

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To those who passed and they are greatly missed To Him who has been always by my side

Preface

The charming complexity of Industrial Heritage, its embedded sociocultural, technical and financial significance as well as the need to impede the progressive degeneration of a vast valuable historic building stock, were the reasons that attracted the author's attention to the subject under investigation while still in her first steps as an assistant researcher in the NTUA in the mid-2000s. Later, during her professional career as an architect in Greece and the Netherlands, new aspects and issues of the field were revealed, nurturing this initial interest. The captivating attractiveness of industrial relics and the recognition of their great potential to fulfil current and future needs when reused on the one hand, and the intricacy and multiple problems of the Reuse process on the other, motivated the author to engage in a preliminary research, forming a PhD proposal on the topic of Industrial Heritage Reuse by 2014.

At the time, the financial crisis was paralysing heritage care in Europe, raising questions and concerns about the future of the abandoned and revitalised former industrial giants. In that climate of depression, the need for enhanced more responsive and sustainable ways of transforming historic buildings had taken a new urgency. This doctoral research' ambition was to respond to this composite topical problem, providing a meaningful contribution on an academic and practical level.

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Summary

The legacy of industrialisation counts only a few decades of being accepted as cultural heritage. The change of perceptions over its connotation and significance, from a menace to historic landscapes to an outstanding historical resource, took place in an era of massive sociocultural and economic upheavals. Those far-reaching developments reshaped both the theory and the practice of heritage conservation.

Since the 1970s, new conservation approaches started emerging and being employed, next to the long established strategies of preservation and restoration. Adaptive reuse was included in the repertoire of conservation and quickly gained ground, as a strategy which allowed both the preservation of heritage values and sustainable development. The incorporation of adaptive reuse as an alternative conservation approach marked a noteworthy shift in heritage care. Contemporary conservation seized aiming at the prevention of change. Instead, it embraced it, following the new axiom: 'Managing change'.

This dissertation, positioned in the crossroads of the heritage conservation, architectural and spatial planning fields, focuses on Industrial Heritage Reuse practice in Europe. Despite widely employed in the last half century, Industrial Heritage Reuse still remains particularly challenging and highly confusing, hiding internal and external risks. Those resonate from the conditions of present times, the ambiguities of the contemporary framework of conservation, the embedded dilemmas of the Reuse practice as well as from the particularities of this special heritage group.

This vastly complex yet fascinating topic has not yet been studied holistically under the circumstances dictated by the contemporary era. A deeper and broader understanding of the practice has assumed greater urgency in the 21st century, as it is the stepping stone for the enhancement of the practice –a demand that is increasingly stressed by academic and professional circles.

The aim of this dissertation is to explore the potential of enhancement of the Industrial Heritage Reuse through the identification and analysis of its influencing Aspects, under the light of the contemporary theoretical conservation concepts, the current demands of the field of practice and the rising challenges of the 21st century context.

This research addresses a topical issue, drawing from the concepts of the contemporary theory of conservation, challenging outdated theoretical notions and conventional practical and methodological applications. Furthermore, it sheds light to a hazy and confusing subject, addressing the tensions and the unresolved issues, highlighted by the existing literature on multiple disciplines. It revisits and reinterprets the standing axiom 'Managing Change', providing the scientific community with missing answers on the way, the Actors and the criteria based on which this can be achieved. Drawing upon both theory and practice on an international level, this inquiry gives a holistic and multileveled view on the subject under investigation, stimulating further thought and debate.

Apart from extending the academic body of knowledge, the intention of this doctoral research is also to become a useful springboard for the practitioners that engage with Industrial Heritage Reuse. In order to achieve that, this dissertation presents an international and retrospective review of Industrial Heritage care, allowing experience drawn from one country to inform approaches on safeguarding via Reuse on other countries. Furthermore, it offers inspiration and raises awareness through the 'ReIH' online knowledge platform (http://reindustrialheritage.eu/projects) and the analysis of twenty cases studies of best practice. Lastly, taking into account the pressing issues of sustainability, equality and multilateralism, it offers guidance, providing a much needed alternative framework for the conservation of Industrial Heritage. This framework is capable of practical implementation and can contribute to an enhanced, more responsive, more sustainable, more inclusive, more value-driven and more holistic practice.

The Main Research Question (M.R.Q.) of this doctoral research is:

How can the European Industrial Heritage Reuse practice be better understood, and possibly enhanced, through the close examination of the Aspects influencing it?

Finding a well-substantiated answer to this question has required the formulation of a mixedmethod research design, combining case study research, historical research and qualitative interviews. This research design has been applied to a geographical scope extending in Western Europe. In specific, the research focuses on the developments pertaining to Industrial Heritage care and Reuse in countries forerunners, such as the United Kingdom; countries followers, such as the Netherlands and countries latecomers such as Spain and Greece. In each of those countries 5 Industrial Heritage Reuse cases of best practice have been selected and investigated in detail, out of an extensive list of the 214 case studies reviewed. The full range of cases reviewed is presented in the online knowledge platform 'ReIH', developed by the author.

Due to the wide scope of the research, this dissertation is divided in two Volumes. Volume 1 introduces the research problem and explains the rationale of the thesis; it provides the theoretical framework of the subject under investigation; it presents the research methodology; it develops the academic analysis and it finally offers the products of the research. Volume 2 presents the analysis and evaluation of the 20 selected case studies of best practice, serving also as a basis of information for the academic analysis presented in Volume 1.

The results of this doctoral research highlight the current stage and the standing challenges pertaining to Industrial Heritage care and Reuse. Furthermore, they shed light to the Aspects affecting Industrial Heritage Reuse practice. Those include the Net² of Factors comprising the intertwined Nets of Endogenous Attributes and Exogenous Conditions, the Net of influencing Actors and the Components of Industrial Heritage Reuse.

The main finding of this thesis is that the enhancement of Industrial Heritage Reuse practice relies on the identification of the dependencies and tensions between the influencing Aspects of the practice and on the establishment of a balance among them. A framework that can guide this perplexing yet exciting venture is offered as the main result of the thesis.

Reflecting on the concept of 'Control shift' -the reinterpretation of the axiom 'Managing change'it is suggested that the contemporary Reuse practice is about interpreting and accepting constants, grasping dynamic variables and based on the comprehension of their combined effect, taking informed decisions for the formulation of the Reuse Components, setting boundaries and maintaining a balance between them.

Samenvatting

De nalatenschap van de industrialisatie is pas sinds enkele decennia geaccepteerd als cultureel erfgoed. De verandering in de perceptie van de connotatie en betekenis – [verschuivend] van een bedreiging van historische landschappen tot een uitzonderlijke bron van historische kennis – vond plaats in een periode van enorme sociaal-culturele en economische omwentelingen. Deze verstrekkende ontwikkelingen hebben zowel de theorie als de praktijk van de monumentenzorg ingrijpend veranderd.

Sinds de jaren zeventig van de twintigste eeuw ontwikkelden zich, naast de reeds bestaande strategieën voor behoud en herstel, nieuwe benaderingen van instandhouding. Aangepast hergebruik (adaptive reuse) werd opgenomen in het repertoire van erfgoedbehoud en won al snel terrein als strategie die zowel het behoud van erfgoedwaarden als duurzame ontwikkelingen mogelijk maakte. De opname van herbestemming als een alternatieve benadering van instandhouding markeerde een opmerkelijke verschuiving (shift) in de monumentenzorg. De eigentijds instandhouding legde zich niet langer toe op het voorkomen van veranderingen. In plaats daarvan werden veranderingen omarmd, onder het nieuwe motto: managing change (beheer de verandering).

Dit proefschrift, gepositioneerd op het kruispunt van monumentenzorg, architectuur en ruimtelijke ordening, richt zich in het bijzonder op het hergebruik van industrieel erfgoed in Europa. Hoewel het herbestemmen van industrieel erfgoed wijd verbreid is in de afgelopen halve eeuw, blijft het nog steeds een bijzondere uitdaging. Het proces is moeilijk te doorgronden omdat het gepaard gaat met grote interne en externe risico's. Die weerspiegelen zowel de huidige omstandigheden, de dubbelzinnigheden van het hedendaagse instandhoudingskader en de ingebedde dilemma's van de herbestemmingspraktijk als de specifieke kenmerken van deze bijzondere erfgoedcategorie.

Dit enorm complexe maar fascinerende onderwerp is nog niet holistisch bestudeerd onder de omstandigheden die door het huidige tijdperk worden voorgeschreven. Een diepgaander en breder begrip van de praktijk heeft een grotere urgentie gekregen in de 21ste eeuw, omdat dit de springplank is naar verbetering van de praktijk – een vraag die steeds meer benadrukt wordt in academische en professionele kringen.

Het doel van dit proefschrift is om het potentieel van verbetering van het hergebruik van industrieel erfgoed te verkennen door de aspecten die hierop van invloed zijn te identificeren en te analyseren. Dit gebeurt in het licht van de hedendaagse theoretische conserveringsconcepten, de huidige eisen vanuit het werkveld (de praktijk) en de toenemende uitdagingen van de 21e-eeuwse context.

Dit onderzoek richt zich op een actueel vraagstuk, gebaseerd op de huidige opvattingen in de theorievorming over instandhouding van erfgoed. Het neemt een kritische houding aan ten aanzien van de verouderde theoretische begripsvorming en de conventionele praktische en methodologische toepassingen. Bovendien werpt het licht op een mistig en verwarrend onderwerp en behandelt het de spanningen en de onopgeloste problemen die in de bestaande literatuur voor meerdere disciplines aan de orde worden gesteld. Het bestaande axioma 'Managing Change' wordt herzien en geherinterpreteerd. De wetenschappelijke gemeenschap krijgt ontbrekende antwoorden over de manier, de actoren en de criteria op basis waarvan deze verandering (shift) kan worden

bereikt. Gebaseerd op zowel theorie als praktijk op internationaal niveau, geeft dit onderzoek een holistische en gelaagde kijk op het betreffende onderwerp en stimuleert het tot verder nadenken en debat. Naast het uitbreiden van de academische kennis, is het doel van deze dissertatie om bruikbare handvaten te bieden aan instanties en personen die zich in de praktijk bezighouden met het hergebruik van industrieel erfgoed.

Om dit te bereiken, presenteert dit proefschrift een internationale en retrospectieve beoordeling van de zorg voor industrieel erfgoed, waardoor de ervaring die in een land is opgedaan, informatie kan verschaffen over benaderingen voor veiligstelling via hergebruik in andere landen. Bovendien biedt het inspiratie en creëert het bewustwording door middel van het 'ReIH' online kennisplatform (http://reindustrialheritage.eu/projects) en door de analyse van twintig casestudy's van best practice. Ten slotte biedt het, rekening houdend met de urgente kwesties als duurzaamheid, gelijkheid en multilateralisme, houvast en biedt het een broodnodig alternatief kader voor het behoud van industrieel erfgoed. Dit raamwerk is praktisch toepasbaar en kan bijdragen aan een verbeterde, responsievere, duurzamere, inclusievere, meer waardegedreven en een meer holistische praktijk.

De hoofdonderzoeksvraag van deze dissertatie is:

Hoe kan de Europese praktijk van herbestemming van industrieel erfgoed beter worden begrepen en mogelijkerwijs worden verbeterd, door het nauwkeurig onderzoeken en in beeld brengen van de aspecten die hierop van invloed zijn?

Het vinden van een goed onderbouwd antwoord op deze vraag, vereiste de formulering van een gemengde onderzoeksmethodiek, waarbij de case study-onderzoek, historisch onderzoek en kwalitative interviews zijn gecombineerd. Deze onderzoeksaanpak is toegepast op een geografisch gebied dat zich binnen West-Europa bevindt. Specifiek richt het onderzoek zich op de ontwikkelingen met betrekking tot de industriële erfgoedzorg en herbestemming in vooroplopende landen zoals het Verenigd Koninkrijk; landen die als volgers worden gezien zoals Nederland, en landen die daar achteraan lopen, zoals Spanje en Griekenland. In elk van deze landen zijn vijf voorbeeldprojecten (best practice) van industrieel hergebruik geselecteerd en in detail onderzocht, nadat ze zijn geselecteerd uit een uitgebreide lijst van 214 geïnventariseerde casestudy's. Het volledige scala van beoordeelde cases wordt gepresenteerd en ontsloten in het door de auteur ontwikkelde online kennisplatform 'ReIH'.

Vanwege de brede reikwijdte van het onderzoek is dit proefschrift verdeeld in twee delen. Deel 1 introduceert de probleemstelling van het onderzoek en legt de beweegredenen van het proefschrift uit. Het behandelt het theoretische kader van het te onderzoeken onderwerp; het presenteert de onderzoeksmethodologie; het ontwikkelt de academische analyse en biedt tenslotte de resultaten en de conclusies van het onderzoek.

Deel 2 presenteert de analyse en de evaluatie van de twintig geselecteerde voorbeeldprojecten van 'best practice', die ook dienen als een basis van informatie voor de academische analyse die in Deel 1 wordt gepresenteerd.

De resultaten van dit promotieonderzoek belichten de huidige situatie en de aanhoudende uitdagingen die zich voordoen bij de zorg voor en het hergebruik van industrieel erfgoed. Bovendien werpen ze licht op de aspecten die van invloed zijn op de praktijk van herbestemming van industrieel erfgoed. Deze omvatten het Net² van Factoren die de met elkaar verweven Netten van Endogene Attributen en Exogene Voorwaarden, alsook het Net van beïnvloedende Actoren en de Componenten van hergebruik van industrieel erfgoed. De belangrijkste conclusie van dit proefschrift is het inzicht dat de verbetering van de herbestemmingspraktijk van industrieel erfgoed afhankelijk is van de identificatie van de onderlinge afhankelijkheden en spanningen tussen de beïnvloedende aspecten in de praktijk en van de totstandbrenging van een evenwicht daartussen. Als voornaamste resultaat van dit proefschrift wordt een raamwerk aangeboden, dat richting kan geven aan deze ingewikkelde maar uitdagende onderneming.

Reflecterend op het concept van 'Control Shift' – de herinterpretatie van het motto 'Managing Change' – wordt gesuggereerd dat de hedendaagse herbestemmingpraktijk gaat over het interpreteren en accepteren van constanten, het begrijpen van de dynamische variabelen en, gebaseerd op het begrip van hun gecombineerde effect, het nemen van weloverwogen beslissingen voor de formulering van de Herbestemmings Componenten, het stellen van grenzen en het bewaren van een evenwicht daartussen.

Περίληψη

Η ενσωμάτωση των ιστορικών καταλοίπων της βιομηχανίας στην πολιτιστική κληρονομιά αποτελεί ζήτημα μόλις μερικών δεκαετιών. Η αλλαγή αντίληψης για το συμβολισμό και τη σημασία της βιομηχανικής κληρονομιάς, από απειλή στο ιστορικό τοπίο, σε ένα ιστορικό αγαθό εξαιρετικής σημασίας, συντελέστηκε σε μια εποχή μαζικών κοινωνικών, πολιτιστικών και οικονομικών ανακατατάξεων. Οι εκτεταμένες αυτές εξελίξεις αναδιαμόρφωσαν τόσο τη θεωρία όσο και την πρακτική της διατήρησης της πολιτιστικής κληρονομιάς.

Από τη δεκαετία του 1970, άρχισαν να αναπτύσσονται και να υιοθετούνται σταδιακά νέες προσεγγίσεις διατήρησης οι οποίες εφαρμόστηκαν παράλληλα με τις υπάρχουσες στρατηγικές προστασίας και αποκατάστασης. Η επανάχρηση εντάχθηκε στη θεματολογία της διατήρησης μνημείων και κέρδισε γρήγορα έδαφος ως στρατηγική που επιτρέπει τόσο τη διατήρηση των αξιών της πολιτιστικής κληρονομιάς όσο και την αειφόρο ανάπτυξη. Η ενσωμάτωση της επανάχρησης, ως εναλλακτικής προσέγγισης διατήρησης, σηματοδότησε μια αξιοσημείωτη μεταλλαγή στη φροντίδα της πολιτιστικής κληρονομιάς. Η σύγχρονη αντίληψη διατήρησης έπαψε να επικεντρώνεται στην αποτροπή αλλαγών. Αντ 'αυτού, τις ασπάστηκε, ακολουθώντας το νέο αξίωμα: «Διαχείριση αλλαγών».

Το αντικείμενο της έρευνας της παρούσας διατριβής, η οποία εμπίπτει στο επιστημονικό πεδίο της διατήρησης της πολιτιστικής κληρονομιάς αλλά και στα πεδία του αρχιτεκτονικού και πολεοδομικού σχεδιασμού, είναι η επανάχρηση βιομηχανικής κληρονομιάς σε ευρωπαϊκό επίπεδο. Παρά την ευρεία εφαρμογή της πρακτικής κατά τον τελευταίο μισό αιώνα, η επανάχρηση της βιομηχανικής κληρονομιάς παραμένει ένα αντικείμενο ιδιαίτερα προκλητικό και εξαιρετικά συγκεχυμένο, αντιμετωπίζοντας εσωτερικούς και εξωτερικούς κινδύνους. Οι κίνδυνοι αυτοί πηγάζουν από τις συνθήκες της σύγχρονης εποχής, από την υποκειμενικότητα του σύγχρονου πλαισίου διατήρησης, τα εσωτερικά διλήμματα της πρακτικής επανάχρησης καθώς και από τις ιδιαιτερότητες αυτής της ειδικής ομάδας πολιτιστικής κληρονομιάς.

Αυτό το εξαιρετικά πολύπλοκο αλλά συναρπαστικό θέμα δεν έχει μελετηθεί συνολικά υπό τις συνθήκες που υπαγορεύει η σύγχρονη εποχή. Μια βαθύτερη και ευρύτερη κατανόηση του θέματος έχει αποκτήσει αυξανόμενη σημασία στον 21ο αιώνα, καθώς αποτελεί το εφαλτήριο για τη βελτίωση της πρακτικής στον συγκεκριμένο τομέα -ένα αίτημα που τονίζεται όλο και περισσότερο από ακαδημαϊκούς και επαγγελματικούς κύκλους.

Σκοπός της παρούσας διατριβής είναι η διερεύνηση των δυνατοτήτων βελτίωσης της επανάχρησης βιομηχανικής κληρονομιάς μέσω του εντοπισμού και της ανάλυσης των στοιχείων που την απαρτίζουν και εκείνων που την επηρεάζουν, υπό το φως του σύγχρονου θεωρητικού πλαισίου διατήρησης, των σημερινών απαιτήσεων σε επίπεδο πρακτικής και των αυξανόμενων προκλήσεων του 21ου αιώνα.

Η έρευνα αυτή εξετάζει ένα επίκαιρο ζήτημα, στηριζόμενη στο σύγχρονο θεωρητικό πλαίσιο διατήρησης, αντικρούοντας ξεπερασμένες θεωρητικές έννοιες αλλά και συμβατικές πρακτικές και μεθοδολογικές εφαρμογές. Επιπλέον, επιχειρεί να ρίξει φως σε ένα περίπλοκο θέμα, αντιμετωπίζοντας τα προβλήματα και τα ανεπίλυτα ζητήματα που επισημαίνονται από την υπάρχουσα βιβλιογραφία πολλαπλών γνωστικών πεδίων. Επανεξετάζει και επαναπροσδιορίζει το υπάρχον αξίωμα «Διαχείριση Αλλαγών», παρέχοντας στην επιστημονική κοινότητα τις ελλείπουσες απαντήσεις για τον τρόπο, τους συντελεστές και τα κριτήρια βάσει των οποίων μπορεί να επιτευχθεί αυτό. Βασιζόμενη τόσο στη θεωρία όσο και στην πρακτική σε διεθνές επίπεδο, η έρευνα αυτή δίνει μια συνολική και πολυεπίπεδη άποψη για το υπό έρευνα θέμα, προωθώντας περαιτέρω τον επιστημονικό διάλογο.

Πέρα από μια ουσιαστική συνεισφορά στο ακαδημαϊκό γνωστικό πεδίο, πρόθεση αυτής της διδακτορικής έρευνας είναι επίσης να αποτελέσει μία χρήσιμη ερευνητική αναφορά για τα εμπλεκόμενα μέρη που ασχολούνται με την επανάχρηση της βιομηχανικής κληρονομιάς. Για την επίτευξη του στόχου αυτού, η παρούσα διατριβή παρουσιάζει μια διεθνή ανασκόπηση της φροντίδας της βιομηχανικής κληρονομιάς, επιτρέποντας την μεταφορά γνώσης και εμπειρίας στο αντικείμενο της επανάχρησης από τη μια χώρα στην άλλη. Επιπλέον, προσφέρει έμπνευση και ευαισθητοποίηση μέσω της δημιουργημένης για αυτό το σκοπό ηλεκτρονικής πλατφόρμας «ReIH» (http://reindustrialheritage.eu/projects) και της λεπτομερούς ανάλυσης είκοσι μελετών περίπτωσης καλής πρακτικής στο πεδίο. Τέλος, λαμβάνοντας υπόψη τα επείγοντα ζητήματα της βιωσιμότητας, των ίσων ευκαιριών και του πολυπαραγοντισμού, προσφέρει καθοδήγηση, αναπτύσσοντας ένα αναγκαίο εναλλακτικό πλαίσιο για τη διατήρηση της βιομηχανικής κληρονομιάς. Αυτό το πλαίσιο έχει δυνατότητες πρακτικής εφαρμογής και μπορεί να συμβάλει σε μια βελτιωμένη, πιο δυναμική, πιο βιώσιμη και πιο δημοκρατική πρακτική, με σεβασμό στις πολύπλευρες αξίες της πολιτιστικής κληρονομιάς.

Το κύριο ερευνητικό ερώτημα της διδακτορικής διατριβής είναι το παρακάτω:

Πώς μπορεί να κατανοηθεί καλύτερα και, ενδεχομένως, να βελτιωθεί η πρακτική της επανάχρησης της βιομηχανικής κληρονομιάς σε ευρωπαϊκό επίπεδο, μέσω της εις βάθους εξέτασης των στοιχείων που την επηρεάζουν;

Προκειμένου να απαντηθεί το παραπάνω ερώτημα με τεκμηριωμένο τρόπο, απαιτήθηκε η διαμόρφωση μίας συνδυασμένης μεθοδολογικής προσέγγισης, η οποία περιλαμβάνει την έρευνα περιπτώσεων, την ιστορική έρευνα και την ποιοτική έρευνα. Το πεδίο εφαρμογής της προσέγγισης αυτής περιλαμβάνει τέσσερις χαρακτηριστικές περιπτώσεις του πρώην «Δυτικού» μπλοκ. Ειδικότερα, η έρευνα επικεντρώνεται στις εξελίξεις που αφορούν τη φροντίδα της βιομηχανικής κληρονομιάς και την επανάχρησή της σε χώρες-πρωτοπόρους, όπως το Ηνωμένο Βασίλειο, σε χώρες-ακόλουθους όπως η Ολλανδία και σε περιφερειακές με υστέρηση στη συγκεκριμένη περίπτωση χώρες όπως η Ισπανία και η Ελλάδα. Σε καθεμία από τις χώρες αυτές επιλέχθηκαν και διερευνήθηκαν ενδελεχώς 5 περιπτώσεις μελέτης καλής πρακτικής επανάχρησης βιομηχανικής κληρονομιάς, από έναν εκτεταμένο κατάλογο 214 περιπτώσεων. Το πλήρες φάσμα των περιπτώσεων που εξετάστηκαν παρουσιάζεται στην ηλεκτρονική πλατφόρμα «ReIH», που αναπτύχθηκε από τη συγγραφέα της διατριβής.

Δεδομένου του ευρέος πεδίου της έρευνας και του μεγάλου όγκου πληροφορίας, η διατριβή αυτή δομείται σε δύο ενότητες με τους αντίστοιχους τόμους. Ο Τόμος 1 εισάγει το ερευνητικό θέμα και περιγράφει την προβληματική της διατριβής, αναλύει το θεωρητικό πλαίσιο του εξεταζόμενου θέματος, παρουσιάζει τη μεθοδολογία της έρευνας, αναπτύσσει την ακαδημαϊκή ανάλυση και προσφέρει τελικά τα αποτελέσματα της έρευνας. Ο Τόμος 2 παρουσιάζει την ανάλυση και αξιολόγηση των 20 επιλεγμένων περιπτώσεων μελέτης καλής πρακτικής, αποτελώντας επίσης το υπόβαθρο για την ακαδημαϊκή ανάλυση που αναπτύσσεται στον Τόμο 1.

Τα αποτελέσματα αυτής της διδακτορικής έρευνας δίνουν μια σαφή εικόνα της σημερινής κατάστασης και των προκλήσεων που αφορούν τη φροντίδα και επανάχρηση της βιομηχανικής

κληρονομιάς. Επιπλέον, αποκαλύπτουν τα στοιχεία που επηρεάζουν την πρακτική επανάχρησης της βιομηχανικής κληρονομιάς. Αυτά συγκροτούν το Δίκτυο² των Παραγόντων, αποτελούμενο από τα αλληλοσχετιζόμενα Δίκτυα Ενδογενών Χαρακτηριστικών και Εξωγενών Συνθηκών, το Δίκτυο των Εμπλεκόμενων Μερών αλλά και το Δίκτυο των Συνιστωσών της επανάχρησης της βιομηχανικής κληρονομιάς.

Το κύριο εύρημα της διατριβής είναι ότι η βελτίωση της πρακτικής της επανάχρησης της βιομηχανικής κληρονομιάς εξαρτάται από τον εντοπισμό των εξαρτήσεων και των τριβών μεταξύ των στοιχείων επιρροής της και από την εξισορρόπηση τους. Κύριο αποτέλεσμα της διατριβής αποτελεί η ανάπτυξη ενός πλαισίου που μπορεί να καθοδηγήσει αυτό το περίπλοκο αλλά συναρπαστικό εγχείρημα.

Εξετάζοντας εις βάθος την έννοια της Διαχείρισης Μεταλλαγών (Control Shift) -μια επανερμηνεία του σύγχρονου αξιώματος της διατήρησης- υποστηρίζεται ότι η σύγχρονη πρακτική επανάχρησης οφείλει να ερμηνεύει και να αποδέχεται σταθερές, να αντιλαμβάνεται τις δυναμικές μεταβλητές και να βασίζεται στην κατανόηση των συνδυασμένων αποτελεσμάτων τους, παίρνοντας τεκμηριωμένες αποφάσεις για τη διαμόρφωση των συνιστωσών επανάχρησης, θέτοντας όρια και διατηρώντας την κατάλληλη ισορροπία μεταξύ τους.

1 Introduction

1.1 Research' field: European Industrial Heritage Reuse

This thesis examines the Reuse of Industrial Heritage in Europe, through the concept of 'Control Shift'. This is a reinterpretation of the contemporary conservation axiom 'Managing Change', which on the one hand places emphasis on the practice's shifting Components and on the other, on the Actors and Factors that exercise influence and control.

This opening Chapter provides background information on the research field and introduces briefly the key theoretical debates that will guide the academic analysis of the subject under investigation. Next, the research problem and research questions are defined. The aim of the research is explained along with the relevance of this study. A short description of the research methodology follows, while an analytical discussion of the subject is provided in Chapter 3. Finally, this Chapter closes with an outline of the dissertation.

1.1.1 Industrial Heritage in Europe

In the last quarter of the 20th century, Europe entered the era of deindustrialization. Vast Industries -once the 'motor' of progress- fell prey to obsolescence. This transitionary process, which culminated in the 1970s and 1980s in Western Europe, had a profound impact in financial, societal and spatial terms. The UK, France, Germany saw whole regions depopulate, suffering from high unemployment and poverty rates. The rest of the European nations one after the other started facing the same issues with less intensity. The dreadful socio-economic situation was unfolding against an urban background of progressive deterioration. The scale of the crumbling factories and their location, often in the heart of urban nuclei, led to the degradation of countless cities and districts. As time was taking its toll, vandalism was striking another blow to the legacy of industrialization.

Governments at the time, determined to turn a page in their countries' economy, condemned or ignored the industrial carcasses. As a result, vast manufacturing, mining and transport landscapes were left to rust and rot or vanished under the wrecking ball. This levelling tendency was dressed in many cases with the attractive veil of urban renewal. Regrettably, in many countries, the bulldozers were unleashed prior to an objective evaluation of the importance and uniqueness of the historic industrial stock, resulting in major losses.

This climate of destruction and arbitrariness provoked strong reactions. Starting in the UK, archaeologists and conservationists, leading concerned groups of people, opposed to this detrimental process, a reaction that spread with different speed across Europe. At the same time,

a new discipline called 'industrial archaeology',¹ aiming at understanding and interpreting the evidence created for or by industrial processes, was gaining ground. Under the initiative of voluntary associations and national heritage services, the fragments of the past industrial activity started to be recorded. This early action resulted in the safeguarding of many historic industries as well as in the rise of interest in the significance of the industrial legacy.

The official recognition of historic industrial sites as valuable cultural heritage and its appreciation took considerable time and in some European countries was not achieved until the turn of the new Millennium. Despite the developing theoretical base of knowledge for the study and interpretation of industrial relics, the first widely recognised international guidelines for their conservation was issued only in 2003 (TICCIH, 2003). The most comprehensive and internationally accepted definition for Industrial Heritage was given in 2011, by the Joint ICOMOS-TICCIH 'Principles for the conservation of Industrial Heritage Sites, Structures Areas and Landscapes', known as the 'Dublin Principles' (ICOMOS – TICCIH, 2011, 2-3). According to the Dublin Principles:

"The Industrial Heritage consists of sites, structures, complexes, areas and landscapes as well as the related machinery, objects or documents that provide evidence of past or ongoing industrial processes of production, the extraction of raw materials, their transformation into goods, and the related energy and transport infrastructures. Industrial Heritage reflects the profound connection between the cultural and natural environment, as industrial processes – whether ancient or modern – depend on natural sources of raw materials, energy and transportation networks to produce and distribute products to broader markets. It includes both material assets – immovable and movable –, and intangible dimensions such as technical know-how, the organization of work and workers, and the complex social and cultural legacy that shaped the life of communities and brought major organizational changes to entire societies and the world in general."

When discussing Industrial Heritage, this dissertation refers to the interpretation given by the above definition with the delimitations presented in the Sub-Section 1.5.1.

1.1.2 Industrial Heritage conservation and Reuse

Early attempts to conserve Industrial Heritage in Europe mainly involved its transformation into museums. Very soon though, it became obvious that alternative ways were required in order to respond to the scale and particularities of this new heritage group. Since the late 1970s, adaptive reuse, -a process of altering a site so that it is suitable to house a new function- was employed for prolonging the life of industrial relics.

The notion of adaptive reuse gathered momentum, infiltrated and finally dominated the conservation discourse (especially in relation to Industrial Heritage) in the postmodern era. Its emergence is linked to the influence of new concepts, such as the idea of sustainability (World Commission on Environment and Development, 1987) and the impact of new conditions, including the growing market competition, globalisation and postmodernity to the urban development and the conservation field (Wilkinson et al., 2014, Viñas, 2005, Janssen et al., 2017, Glendinning, 2013).

¹ The term was first used by Michael Rix in his article for the "Amateur Historian" in 1955. In 1967 Rix wrote a longer piece about industrial archaeology, stressing the importance of an archaeological approach to industrial sites (Palmer et al. 2012).

Due to that, from a heretic and scarce form of conservation during the 1980s, Industrial Heritage Reuse became common practice in most western European countries during the 1990s and flourished in the first years of the 21st century.

Despite saving existing historic structures from obsolescence, adaptive reuse paid little attention to their cultural significance, especially in its first applications. It was therefore applied widely in sites that were perceived of having little or no value, like the industrial ones. As a result, in too many occasions of Reuse, industrial buildings were treated just as flexible shells allowing uninformed architectural experimentations, destructive speculative schemes or a combination of the two.

As perceptions changed, both over the significance of Industrial Heritage and the nature of the conservation practice, Industrial Heritage Reuse remained topical yet it rose as a challenge to the conservation, architectural and spatial planning field.

1.2 General literature overview and key debates/issues

1.2.1 Industrial Heritage: An unconventional heritage group at risk

Studies over the past five decades have offered important information in regard to the legacy of industrialisation, its special characteristics as well as the threats it currently faces.² Special emphasis should be given the work of Cossons (2008, 2012) that provides an extensive analysis of the values of Industrial Heritage. According to Cossons, Industrial Heritage embodies a wide array of values that escape the typical monument aesthetic and historic significance, extending also to social, cultural, technological and scientific values. Those values are ascribed in the content and setting as well as in human memories rather than solely in the carcass of the industrial sites, complicating their conservation.

Besides the values that create complexities, there is a wide convergence between scholars that Industrial Heritage is exceptionally challenging to handle in comparison with other heritage groups (Orbasli, 2008, 29,30,196, Prudon, 2008, 445-472, Douet, 2012, 1, Oglethorpe and McDonald, 2012, 55-56, Binney et al., 1990, 10). Its scale, dimensions and morphology; its technical

² The list of reference works that offer such information on a national basis is extensive. Indicatively the work of Cossons (1975), Falconer (1980) and Palmer and Neaverson (1994) in the UK; the work of Pieter Nijhof (1978) and Karel Loeff (2013) in the Netherlands; the publication of Ibáñez and Alons (2011) in Spain; and the studies of Polizos et al. (1998) and the Ministry of Culture of Greece - Directorate of Folk Culture (1999) in Greece are mentioned as important contributions that provide an overview of the Industrial Heritage of each country. Many more significant studies focus on selected industrial sectors (TICCIH, 2019) or on particular cases. Methodological issues related with industrial archaeology are analysed in the work of Palmer and Neaverson (1998), Casella and Symonds (2005) and Palmer et al. (2012).

The reference works with an international scope on the subject are fewer. Important contributions include the Blackwell Encyclopedia (Trinder, 1992) and the recent publication of TICCIH (2012) 'Industrial Heritage Retooled'. Significant sources of knowledge on the field are the journals: 'TICCIH bulletin', the 'Journal of the Society for Industrial Archeology', The 'Industrial Archaeology review', The journal 'Technologia' (no longer issued), 'Ojos de la memoria', 'Erfgoed van industrie en techniek', 'Industria' (no longer issued) and the journal 'Patrimonio Industriale'.

complexity, the machinery and installations it contains; the negative perceptions that hamper its appreciation; its controversial symbolism as an icon of both progress and innovation and hardship and suffering; its inherent dynamic yet messy character; its unkempt context; the contamination issues it presents; the social consequences it entails as well as its economic weight, are presented as key factors that render its recording, protection and conservation difficult.

According to numerous studies (Stratton, 2000, Agriantoni, 2003, TICCIH-Municipal Centre for Historical Research and Documentation of Volos, 2007, Cossons, 2008), this unconventional group, despite the progress achieved in the last five decades, still faces major threats due to its unconventional nature. Abandonment -most common in countries that have only recently started investing in the safeguarding of their industrial legacy-; mis-use and over-commercialisation; outdated programmes and old-fashioned operational models -common in the countries forerunners of Industrial Heritage care- are only part of the threats that the European legacy of industrialisation faces.

The financial crisis of the late 2000s aggravated the situation further (English Heritage, 2011, Gould, 2015, Areces, 2011, Schlanger, 2011, Merrifield, 2014). In the name of the crisis, cultural heritage services experienced severe budget cuts, heritage experts and conservators got laid off, research funding was cut while both private and public investments for the conservation and conversion of heritage assets were dramatically reduced. As a result, new redevelopment projects ceased; ongoing schemes were paused, many conversions of heritage buildings were abandoned while several converted sites started facing viability issues. Even after the first shock, when the economy started to show signs of recovery in the most affluent European countries, the crisis was used as an excuse to legitimize decisions or delay actions for prioritizing financial goals over the restoration of the deeply wounded cultural heritage sector (Chatzi Rodopoulou, 2019).

In short, the existing body of literature highlights on the one hand the wide spectrum of values of Industrial Heritage and on the other its eccentricity. Previous research findings have pinpointed that those features render Industrial Heritage care challenging. According to multiple published studies, the challenges and risks of the new Millennium to the legacy of industrialisation are numerous and they have been seriously aggravated by the financial crisis of the late 2000s, the repercussions of which are still traceable in the heritage sector.

1.2.2 Reuse: A hazy and complex strategy

Since the 1970s, a growing amount of literature has been published on the strategy of adaptive reuse (e.g. Cantacuzino, 1975, Latham, 2000, Ball, 2002, Mansfield, 2002, Brooker and Stone, 2004, Douglas, 2006, Bullen, 2007, Giebeler, 2009). A categorisation of the different approaches on its theory is attempted by Plevoets and van Cleempoel (2013). The latter argue that at present there are four discernible schools of thought on the subject, including typological, technical, programmatic and strategic interpretations. The existing body of literature indeed presents a wide differentiation in scope and interpretation of the strategy. Each analysis emphasises a different key Component or a set of Components. Therefore, it has been demonstrated that adaptive reuse has a multilateral character (Latham, 2000, 37).

The review of more sources on the subject, including the work of Wilkinson et al.(2014), Schmidt and Austin (2016) and Wong (2017), shows that Reuse is not only multilateral but also a particularly complex and hazy strategy, too. From its definition to its evaluation, there is much vagueness and controversy. That seems to stem from the inherent dilemmas of the strategy and

from the tensions between its Components. More and more scholars (Fragner, 2012, Janssen et al., 2017, Mason, 2008) argue that there are no universally accepted answers to what constitutes a 'proper way' of reusing heritage sites, prompting for tailored made thinking and decision-making.

The studies on Industrial Heritage Reuse, that Plevoets and van Cleempoel (2013) would categorise as typological, support the above observations, providing also a significant source of information on the strategy, drawing mainly from a national, sectorial or case study scope.³ Exceptions to that rule are a few publications with a wider international scope such as those of Berens (2011), Baum and Christiaanse (2012) as well as studies such as the Shift X project (City of Bydgoszcz et al., 2014).

Taken together, the evidence reviewed support the notion of Industrial Heritage Reuse as a multidimensional strategy that merits further examination as it still remains perplexing. Such an examination can be based on the available growing body of literature, yet have a broader international scope; an approach that it is currently scarce.

1.2.3 A conservation theoretical framework in transition

There is a growing body of literature that recognises that contemporary conservation has become a volatile and highly complex discipline (Avrami et al., 2000, Avrami, 2009, Glendinning, 2013, Howard, 2003, Kuipers and Quist, 2013, Mason, 2008, Orbasli, 2008, Pendlebury, 2009, Viñas, 2005). This state is often contrasted with the serenity and clear structure of the period of 'classical conservation', starting in the 19th century and extending until the third quarter of the 20th century (Viñas, 2002, Glendinning, 2013). Since the 1980s, the conservation theoretical framework has been subjected to major shifts. The transitions encompass the scope, scale and nature of the conservation object, the key guiding principles and values, the conservation approach, the focus, the involved Actors and finally the preferred strategies of conservation.

From this catholic transformation three transitions need to be stressed, as they facilitate the understanding of this dissertation's rationale. Firstly, the widening of the values from a narrow aesthetic and historic understanding to social, economic and cultural components. This influenced both the range of objects to conserve and the underlying reasons for conservation. In relation to the historic industrial stock, the shift of values on the one hand served as its entry ticket to the heritage field, providing also solid arguments for its conservation; on the other, it made it liable to invasive interventions.

Secondly, the transfer of control of the conservation process from the experts to the stakeholders. This influenced the evaluation process and decision-making of conservation. For the Industrial Heritage field that meant that a wide range of Actors could be involved and exert influence over conservation decisions. This on the one hand, provided a potential for the democratisation of the process and on the other, led to a procedure liable to delays and possible dead-ends.

Thirdly, the shift of approach in conservation strategies, from a set of tactics that condemned change, into an array of approaches where change is to be managed. 'Managing change' has become an axiom of the contemporary theory of conservation (Orbasli, 2008, Roders and Velpaus, 2013, English Heritage, 2013a, Strolenberg, 2017). That altered profoundly the way of heritage care.

³ Reference works on the subject in question include the publications of Stratton (2000), English Heritage (2013), Mettetal (2011), Real (2015), TICCIH Greece and KAM (2015), de Boer (1995), Bayer et al. (2015) and Llordès, T. and Pont (2014).

Adaptive reuse gained acceptance in the conservation field. In respect to Industrial Heritage, this shift of approach provided a sustainable solution to the problem of obsolescence yet it gave rise to multiple risks of cultural, social and financial nature.

From the evidence presented, it is shown that the departure from the classical theoretical framework of conservation to the contemporary one has given rise to new opportunities for heritage care. At the same time, it appears that the subjectivism of the new era of conservation hides also unresolved issues and underlying tensions, which can place heritage at risk. With no clear answers to the questions:

- How should heritage be conserved and managed?
- Who should be in control of heritage conservation and management?
- Based on what grounds should heritage be conserved and managed? concerns and confusion rise.

1.2.4 A dynamic reality and a demanding context

Besides the challenges in relation to the object and strategy under investigation as well as its supporting theoretical framework, there is a need to indicate key issues defined by the context of conservation.

According to Avrami et al.(2000, 3), "Conservation is an integral part of civic society. [...] it shapes the society in which it is situated, and in turn, it is shaped by the needs and dynamics of that society."

The 21st century society, as reflected in the UN annual reports (United Nations Secretary-General, 2019) is a dynamic, complex and highly demanding one. Topical challenges that need to be taken into account include the claims for sustainability, equality and multilateralism (United Nations, 2019).

1.3 Problem definition & Aim of the research

The brief introduction to the field of research underlined a composite problem in relation to Industrial Heritage Reuse. Despite widely employed in the last half century, Industrial Heritage Reuse still remains particularly challenging and highly confusing, facing internal and external risks. Those resonate from the conditions of present times, the ambiguities of the contemporary framework of conservation, the embedded dilemmas of the Reuse practice as well as from the particularities of this special heritage group.

This vastly complex yet fascinating topic has not been studied holistically under the circumstances dictated by the contemporary era. More and more, heritage conservation needs to conform to a growing set of ideals emphasised by academic and professional circles. Industrial Heritage Reuse in the 21st century is required to be more responsive, more sustainable, more inclusive, more value-driven and more holistic. In short, there is a need for an enhanced approach for the transformation of the legacy of industrialisation.

The aim of this dissertation is to explore the potential of enhancement of the Industrial Heritage Reuse through the identification and analysis of its influencing Aspects, under the light of the contemporary theoretical conservation concepts, the current demands of the field of practice and the rising challenges of the 21st century context.

Based on the notion of 'Control Shift', this dissertation aspires to redefine and clarify the concept of Reuse, arguing that it can be an effective and sustainable solution for the conservation of Industrial Heritage in the 21st century. Furthermore, exploring the subjects and influencing Aspects of Reuse, it aspires to provide missing answers to the theory of conservation on who is and who should be in control of Reuse as well as on what grounds can Industrial Heritage be transformed. Apart from extending the academic body of knowledge, the intention of this doctoral research is also to become a useful springboard for the practitioners that engage with Industrial Heritage Reuse.

To better establish and sharpen the focus of this dissertation, a main research question has been formulated after a thorough literature study of the problem field and background information involving the field of research.

The Main Research Question (M.R.Q.) of this doctoral research is:

How can the European Industrial Heritage Reuse practice be better understood, and possibly enhanced, through the close examination of the Aspects influencing it?

1.4 **Relevance**

1.4.1 Scientific relevance

This thesis is positioned in the heritage conservation field having also architectural and spatial planning ramifications. Its scope is channelled by field-specific key issues and challenges, pinpointed by the scientific community examining heritage as well as by the wider pressing socio-economical concerns that influence the scientific discourse.

This research focuses on a relatively new and under-investigated heritage group with great potential and a widely employed strategy with an elevated level of complexity. It addresses a topical problem, drawing from the concepts of the contemporary theory of conservation, challenging outdated theoretical notions and conventional practical and methodological applications. Furthermore, it sheds light to a hazy and confusing subject, addressing the tensions and the unresolved issues, highlighted by the existing literature on multiple disciplines. It revisits and reinterprets the standing axiom 'Managing Change', providing the scientific community with missing answers on the way, the Actors and the criteria based on which this can be achieved. Drawing upon both theory and practice on an international level, this inquiry gives a holistic and multileveled view on the subject under investigation, stimulating further thought and debate. Lastly, taking into account the pressing issues of sustainability, equality and multilateralism, it provides a much needed alternative framework for the conservation of Industrial Heritage, capable of practical implementation. This doctoral research also relates to the scientific focus of the two academic groups it formed part, their research activity and the expertise of their academic staff. In detail, the subject under investigation is in line with the research work of the Section Heritage and Architecture of TUDelft, which is concerned with the existing architecture preservation and renewal and places special emphasis on its cultural significance. It also fits well in the scope of the Urban Environment Laboratory of the NTUA, which involves, among other issues, the analysis and study of the historical environment as well as the possibilities for its protection and promotion. The relevance with the two groups' academic fields, facilitated greatly the doctoral research that drew from their research output and built on it, while making the most out of the interaction with colleague group members.

1.4.2 Social relevance

As mentioned above, the goal of this doctoral research, besides offering a meaningful contribution to the scientific discourse, is also to become a useful springboard for the practitioners that engage with Industrial Heritage Reuse. Addressing the issues that usually cause frustration, confusion and delays in the redevelopment process, it aspires to become a source of evidence for the full range of involved stakeholders. In order to achieve that, this dissertation presents an international and retrospective review of Industrial Heritage care, allowing experience drawn from one country to inform approaches on safeguarding via Reuse on other countries. Furthermore, it offers inspiration and raises awareness through the website ReIH and the analysis of twenty cases studies of best practice (see Vol. 2). Lastly, it offers guidance providing a framework capable of practical implementation that leads to an enhanced more responsive, more sustainable, more inclusive, more value-driven and more holistic practice.

1.5 Methodology overview

1.5.1 Research Delimitation

At the beginning of this doctoral research, the aim was to offer a retrospective analysis of Industrial Heritage Reuse and its influencing Aspects, drawing both from theory and practice on an international level. However, when performing the initial literature review and surveying the geography of relevant practical applications, it became clear that the research scope was too broad. Such broadness was endangering the aspired depth of the study and was also precluded from the available financial means and timeframe of the PhD programme.

Subsequently, some delimitations were deemed necessary. A detailed analysis of them is offered in in Chapter 3 of this Volume, while a summary is presented below:

Geographical scope: This dissertation focuses on the study of Industrial Heritage Reuse in Western Europe. Based on a set of three criteria, four European countries were selected and will serve as case studies, based on a multiple, embedded case study research design. Those comprise the United Kingdom, The Netherlands, Spain and Greece. The criteria include firstly, the level of contribution of each country to the practice; secondly, the economic and sociocultural situation of each country and thirdly, considerations about data access.

Typological and chronological scope: The research will focus on the review of industrial sites originally related with production, extraction, processing and refining, built during the first and second industrial revolution (late 18th to early 20th century) and reused from the 1970s to the 2010s.

Selected case studies: In each selected country five cases of best practice were selected based on a two-level screening process. The screening criteria of the first level included the location of the case; its construction and intervention timeframe; its former function as well as the quality and quantity of existing information over it. This level resulted in an extended list of potential cases. In order to narrow down that list and reach the final selection, the Delphi technique was used.

1.5.2 Methodology and research design overview

This dissertation employs a mixed method research design for responding to the research question presented above. The methods used involve:

- 1 Case study research
- 2 Historical research
- 3 Qualitative Interviews

An outline of the research design is offered in Figure 1.1.

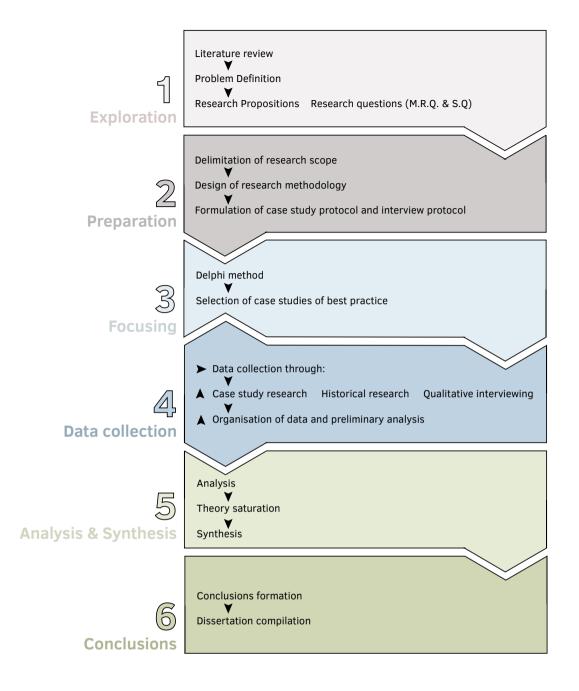


FIG. 1.1 Research design outline

The structure of the methodology and the employment of case study research in multiple countries necessitated the formulation of a circular process and the repetition of stages 3-4 for each country under investigation (FIG. 1.2).

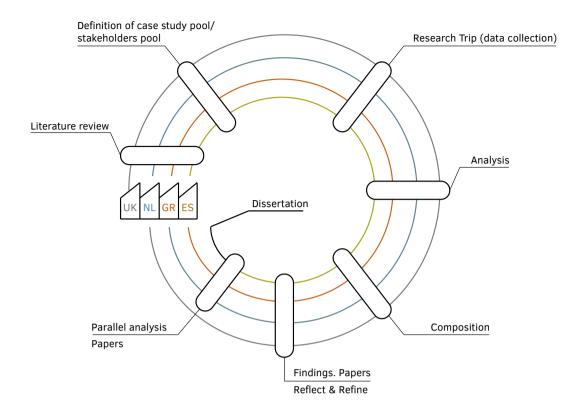


FIG. 1.2 Analysis of Methodology stages for the case study research as envisaged in the beginning of the research

It is worth emphasising that the research methodology is not merely an adaptation from similar types of investigation but an actual product of this dissertation. Its originality lies mainly in the combination of methods and techniques of research and analysis as well as in its application in a vast field of inquiry. The research methodology presents multiple merits. Firstly, it allows the investigation of a complex and multileveled subject of research, meeting the research quality standards of internal and external validity, reliability and objectivity. Secondly, it brings to light a vast volume of original evidence while presenting evidence in the English language that were previously only available to a restricted audience due to language barriers. Thirdly, the methodological approach takes into account all the contemporary demands of the conservation field providing the scientific discourse with topical missing answers.

Fourthly, besides the generation of the main research products of this dissertation, the methodology in question has offered important 'by-products' including the "ReIH online knowledge platform" and the Register of best practice case studies of Industrial Heritage Reuse (Volume 2 of the dissertation). Those have a threefold contribution. They raise awareness over the subject of the research amongst interested parties; they inform future initiatives, being a useful point of reference for practitioners and serve as a solid basis for future research.

Lastly, the methodology is transferable to similar lines of investigation. It can be a valuable strategy for the research of complex phenomena taking place in the present and recent past in a multinational setting.

1.6 **Outline of the thesis**

Due to the wide scope of the present doctoral research, this dissertation is composed of two Volumes. Volume 1 introduces the research problem and explains the rationale of the thesis (Ch.1); it provides the theoretical framework of the subject under investigation (Ch.2); it presents the research methodology (Ch.3); it develops the academic analysis (Ch.4 – Ch.7) and it finally offers the products of the research (Ch.8).

Volume 2 presents the analysis and evaluation of the 20 selected case studies of best practice examined in detail during the course of this doctoral research. This Volume serves as a basis of information for the academic analysis presented in Volume 1. Besides that, it is intended to serve as an insightful and 'user friendly' point of reference for academics and practitioners interested in the European Industrial Heritage Reuse as well as a solid basis for future research.

2 Theoretical framework

2.1 Introduction

This Chapter presents the theoretical framework for this dissertation's academic analysis. It aspires to provide an understanding of the predominant conservation concepts and their evolution, during the last two centuries that have influenced this doctoral research as well as the contemporary ideas and current demands on the field. It also seeks to highlight the theoretical base of Industrial Heritage Reuse, developed mainly in the last three decades. This is an essential precondition firstly for positioning Industrial Heritage Reuse in the wider heritage conservation field, secondly, for understanding the development of the practice, which will be analysed in the following Chapters and thirdly, for defining the scope of this dissertation.

Section 2.2 will discuss the development of the conservation theory from the 19th century to the establishment of the contemporary theoretical base with special emphasis on the issues of heritage values, adaptive reuse, intrinsic and contextual influence as well as the issue of stakeholders. Section 2.3 will provide the sociocultural context in which Industrial Heritage was recognised. Section 2.4 will present the integration of the legacy of industrialisation into the field of cultural heritage. Section 2.5 will summarise the key shifts that have taken place in the theoretical framework of conservation and will trace their impact on the international framework guiding Industrial Heritage Reuse. Section 2.6 will focus on the challenges of Industrial Heritage Reuse as an accepted form of conservation. Section 2.7 will highlight current demands of the conservation field within the contemporary context. Finally, Section 2.8 will provide definitions of key terms used in the manuscript, it will clarify the objectives of this dissertation and it will close with the formulation of the theoretical propositions⁴ that will guide the data collection and analysis of this research.

2.2 The conservation theory framework

The legacy of industrialisation counts only a few decades of being accepted as cultural heritage. The change of perception from a menace to historic landscapes to an outstanding historical resource took considerable time and effort and can be only understood in relation to the wider developments in the conservation theory framework as well as against the large socioeconomic transitions of the society at large.

⁴ According to the writings of Yin (1994, 2009) on case study research, that have largely influenced the research methodology of this dissertation, the development of theoretical propositions at the outset of an inquiry is highly recommendable. Those propositions have a tripartite role. Firstly, they reflect an important theoretical issue; secondly, they direct attention to something that should be examined within the scope of the study and thirdly, they are valuable instruments that lead to theory building (Yin, 1994, 21).

This Section will firstly provide this essential background. Special emphasis will be given on key issues of conservation, including heritage values, conservation strategies, the issue of intrinsic and contextual influence and finally the issue of stakeholders. This brief analysis will show that the theoretical framework of conservation is being the subject of transitions over the last decades and in extent that the answers to key questions like: why heritage is valued, how is it conserved, on what grounds and by whom, keep shifting.

2.2.1 The development of Conservation theory

"Conservation is a constantly changing modern phenomenon, a future-oriented 'Movement' drawing on the past." Glendinning, 2013.

The evolution of Conservation has been discussed and analysed in detail by a number of scholars including Erder (1986), Murtagh (1988), Choay (2001), Jokilehto (1999/2004), Viñas (2005), Glendinning (2013) and many others. Complementing those reference works, a wealth of publications provides insights about particular developments either within a specific national framework, e.g. for the British context (Orbasli, 2008; Pendlebury, 2009); for the Dutch context (Kuipers, 1998) or pertaining to a specific architectural Movement, e.g. the Modern Movement (Prudon, 2008). The following brief review, drawing mainly from the former works, aims to present key developments in the Conservation theory. This will place in context the recognition of industrial relics as a new heritage group and its Reuse as a preferred strategy for ensuring its conservation.

The Conservation Movement, despite its long roots that extend to classical antiquity, was established in the late 18th century. As a 'stepchild of progress' (Glendinning, 2013, 1), it emerged from the deep ruptures of the turbulent post-Enlightenment era, when rationalism, nationalism and industrialisation were abruptly transforming all aspects of the traditional order in Europe and the US. In this climate of sweeping upheavals, historic monuments assumed a heightened significance as cultural anchors in a world in transition.

In the first period of its evolution, that spans until the early 20th century, the Movement was characterised by distinct and often contrasting strands of thought and action expressed in different countries, under the influence of geopolitical factors and pressures specific to architecture. At the forefront of the 19th century discourse in Europe were the key figures of Eugène Emmanuel Viollet-le-Duc, John Ruskin and William Morris with their contrasting theories of stylistic restoration and preservation with minimal to no intervention respectively (Prudon, 2008, 53-57, Viñas, 2005, 14-16). Much of the principles guiding conservation thereafter, have their origin in this 19th century theoretical base. The same period also saw the beginning of the institutionalisation of conservation⁵ characterised by the establishment of national heritage agencies staffed with professional experts, official bureaucracy, and the creation of the first legislative framework (Choay, 2001, 82-108).

According to Glendinning (2013, 140), the paradoxical condition of the Conservation Movement by 1900 was that despite its growing conflicts fuelled by nationalism, it was sharing a single set of underlying values. The 20th century saw the Movement gaining real momentum and consolidating (Wong, 2017, 72-79). An important milestone in its development took place in 1903 with the issuing of a conservation text authored by Alois Riegl titled "the Modern Cult of Monuments".

⁵ France was the first European country that established a government heritage service in the 19th century. The institutionalization of conservation in Europe however is largely a 20th century phenomenon.

The text, on the one hand was aiming to define the key values of conservation, paving the way for an evolving debate thereafter and on the other, it was conveying the universal meaning of monuments, as opposed to the previous appropriations of the concept by nations. Riegl can be therefore seen as the harbinger of conservation internationalisation, a development which took place mainly between 1945 and 1989 (Glendinning, 2013, 141-144).

In response to the devastation caused by World War I, the interwar period saw growing attempts for systematic internationalisation of conservation and the establishment of a strategic vision for the definition and protection of the 'common heritage'. The Athens Conference in 1931, organised by the International Museums Office, issued the first international document forming basic principles for a code of practice for conservation, known as the Athens Charter (ICOMOS, 1931). For the first time thoroughness, consensus, consolidation and homogenisation were valued as opposed to the autonomous intellectual debates of the earlier times.

In the aftermath of World War II, the attempts for the internationalisation of conservation were intensified. In 1964, the Second International Congress of Architects and Technicians of Historic Documents was organised, issuing the Venice Charter (1964). This key document re-examined the principles defined in the Athens Charter, echoing the Ruskin and Anti-Scrape tradition of material authenticity. Furthermore, it enhanced its scope, incorporating new ideas shaped by the Modern Movement preference for a contrast of old and new and strengthened by the concept of reversibility (Glendinning, 2013, 398-399). The distinction between conservation and restoration as well as the legibility of any new intervention were significant contributions of the document. The Venice Charter, in the words of Wong (2017, 98-99) has been broadly interpreted and is considered "*the raison d'être for distinctive modern design interventions and additions.*"

The Venice congress, along with the highly influential set of principles, gave way to the establishment of the International Council on Monuments and Sites (ICOMOS), the professional association that works for the conservation and protection of cultural heritage around the world. Since then, several international charters, conventions and recommendations have been formed for the safeguarding of the historic built environment, initiatives which were openly interconnected.

The culmination of the heritage internationalisation however was clearly manifested in two instances: the organisation of the UNESCO World heritage Convention in Paris in 1972 (UNESCO, 1972) and the launch of the European Architectural Heritage Year 1975. The former gave way to the designation system of the World Heritage List of UNESCO, a platform that forms and unites the common views for the safeguarding of Cultural heritage (UNESCO, n.d.). According to Orbasli (2008, 28): "The World Heritage List [...] might be seen as a kind of measure of heritage understanding, reflecting changes in the international community's view on what constitutes heritage and how inclusive it is."

From the late 1970s the Western-dominated organisational structure of the Conservation Movement was infiltrated with concepts and concerns of other cultures. On the one hand, this paved the way for the transition from the internationalisation of heritage to its universality. On the other though it was the first sign of the far-reaching shifts that would shatter the Movement's 'grand narrative' in the decades that followed. The Burra Charter (Australia ICOMOS, 1979) marked the beginning of this shift, introducing the principles of cultural diversity and advocating intangible heritage values (Glendinning, 2013, 414).

Postmodern subjectivism had a decisive impact on the conservation field. Glendinning (2013) describes the last three decades as an era of 'destabilisation' for the Conservation Movement. In his study on Contemporary Theory of Conservation, Viñas (2005) elaborates on this period, shedding

light to the shifts that have taken place on the field of conservation. In detail, he makes a distinction between "*classical' theories of conservation' and 'contemporary' conservation thinking*" (Viñas, 2005, xi-xii), which he also situates as developing since the 1980s. According to Viñas (2002, 2005) and Kuipers and Quist (2013), the classical principles (authenticity, reversibility, minimal intervention) guiding conservation up to the 1980s and characterised by their close adherence to Truth are still dominant. Yet criticism and new alternatives have been developed and have been gaining momentum. *"The emerging contemporary theory of conservation has substituted the notion of function, use or value of the conservation object for that of Truth. The idea is that conservation decisions should bear in mind not truth, but intangible (as well as tangible) efficiency and functionality" (Viñas, 2002, 25, 30).*

The destabilisation period saw the boundaries of heritage being progressively challenged both by external and internal forces. The former ones related to conditions such as the growing market competition and the general political and economic processes of globalisation and postmodernity. From the 1990s, commercialisation began to infiltrate the values of conservation. This facilitated economic growth yet led to progressive commodification and homogenisation of cities under the same tactics of branding (Glendinning, 2013, 420-423).

The latter ones pertained to a number of transitions of the conservation object itself, including a continuous expansion in its the scope, scale and nature. In detail, the cultural heritage concept was broadened, encompassing both tangible and intangible heritage; moving away from an individual building (monument) logic to an all-inclusive landscape-based approach (heritage) and considering not only the extraordinary but also vernacular architecture, too (Roders and Velpaus, 2013, Howard, 2003, 74).

This brief review of the Conservation theory development provided the basis for understanding how and why conservation was progressively driven away from objectivism and into 'subjectivism'. In what follows, this multifaceted shift will be further analysed, discussing four main issues.

2.2.2 The issue of heritage values (why conserve?)

The very essence of conservation is the maintenance and shaping of the set of values embodied in heritage, often referred to as cultural significance (Avrami et al., 2000, 7). The articulation and assessment of values is a reference point for the decision-making of any conservation action, providing answers to what and why to conserve (Mason, 2008, 99). Thus, this matter merits further analysis and attention. Values, like every other dimension of conservation, are not static nor objective. On the contrary, being embedded in culture and social relations, they have been the subject of multiple interpretations overtime. Furthermore, values are not common for all heritage objects neither is there a common conception between stakeholders about them. This discourse is particularly important for the present study as it will facilitate the understanding of special challenges regarding the recognition and Reuse of Industrial Heritage.

As discussed in Sub-Section 2.2.1, the issue of the monument values was first raised by Alois Riegl in 1903. Riegl subdivided values in two large categories. On the one hand, there was a group of 'present day values' that corresponded to Vitruvius's criteria of architecture (i.e. use value, artistic value) along with another, more complex concept of 'newness-value'. On the other hand, there was a grouping of 'recollection values' focused solely on the past. Those included the age value, the historical value, the intentional commemorative and non-intended commemorative value (Glendinning, 2013, 141). Since Riegl, a large number of studies have intended to identify, order and categorise values, composed by scholars such as Ashworth (1996), Lipp (1984), de la Torre (1997) and Hutter (2007) as well as national organisations such as ICOMOS-Australia (1979/1999/2013) and English Heritage (1997). The appendix of the Getty research report "Values and Heritage" (Avrami et al., 2000) provides a broad spectrum of contributions to the issue as well as full reference details for the above works.

Despite the varied interpretations of heritage values, until the 1970s Riegl' s ideas were largely used as a yardstick, guiding conservation decisions in the Western World. The era of postmodernity however and the sweeping economic and sociocultural changes it entailed brought forward new concepts of heritage valuation. The rising influence of the market logic into every sphere of social life, emphasised the economic potential of heritage. According to Glendinning (2013, 346):

"In the mid-'70s, a new phase of libertarian radicalism got underway, helping adapt this corporate structure to new values of capitalist competition in the built environment. In country after country, the decline of the welfare state and its grand narratives of progress allowed new values of market modernity to pervade the world of architecture, with heritage increasingly taking its place as an element of tourism and city branding."

The issue of heritage values, due to its heightened significance, has been the subject of much discussion in the contemporary conservation theoretical discourse (Avrami et al., 2000, Howard, 2003, Orbasli, 2008, Avrami, 2009, Wilkinson et al., 2014). An important contribution which provides an updated view of heritage values is that of Mason (2008). Building on existing value schemas (Riegl, 1903, Lipp, 1984, Burra Charter, 1998, Frey, 1997 and English Heritage, 1997), Mason defines a broad typology of values, which aspires to serve as a vehicle to inform policies and planning decisions being also relevant to all disciplines and stakeholders. The two categories defined in his work, are the Sociocultural and the Economic values. The former includes the traditional core of conservation values (Historical, Cultural/symbolic, Social, Spiritual/Religious, Aesthetic) while the latter, values that can be measured by economic analysis (Use/Market value, Nonuse/nonmarket value, Existence, Option, Bequest).

Summing up, it is evident that heritage values have been subjected to shifts in the last four decades. The cultural significance of historic sites is no longer restricted to a narrow aesthetic and historic understanding but it also includes social, economic and cultural components.

2.2.3 The issue of conservation strategies: the rise of adaptive reuse (how?)

The shifting understanding of heritage values was reflected in changing approaches of dealing with the past. As a result, the practice of conservation (in its broad sense)(Viñas, 2005, 23) was extended, covering both long established strategies such as preservation and restoration and new approaches, too. Adaptive reuse was one of the latter. As will be discussed in this Sub-Section, this strategy was entrenched within the Environmental Movement and was quickly embraced by the architectural, urban planning and conservation practice.

There are numerous studies that have broadly interpreted and defined adaptive reuse in the context of buildings (e.g. Ball, 2002; Mansfield, 2002; Douglas, 2006; Bullen, 2007; Wong, 2017). Adaptation is derived from the Latin 'ad' (to) 'aptare'(fit) while reuse implies a functional change. Similarly to the vast majority of the conservation terminology, adaptive reuse is not conditioned upon a single understanding defined at a single moment in time (Viñas, 2005, 18). In contrast,

adaptation activities have been frequently defined with a number of terms including renovation, refurbishment, remodelling, reinstatement, retrofitting, conversion, transformation, rehabilitation, modernisation, re-lifting, restoration and recycling of buildings (Douglas, 2006, 1-2, Wilkinson et al., 2014, 4). Those terms in turn, have been subjects of different interpretations from scholars and organisations. A sample of the expanding 'babylonian' list of terms which present small differentiation and significant overlaps in meaning, is offered in the work of Wong (2017, 13-20), Douglas (2006, glossary) and Giebeler et al. (2009, 10-15).

It is no coincidence that the terms adaptation or reuse, despite describing a practice that has its roots in ancient history, were nowhere to be found in the international conservation charters or the theory of conservation until the 1970s (Wong, 2017, 30). The notion of adaptive reuse gathered momentum, infiltrated and finally dominated the conservation discourse (especially in relation to Industrial Heritage) in the postmodern era that entailed, according to Wilkinson, Remøy and Langston (2014, xiii) a generalised transition from the 'industrial age' to the 'ecological age'.

In specific, the term Adaptive reuse, was firstly used in the early 1970s during the global oil crisis, which triggered a rising concern for the natural resources (Wilkinson et al., 2014, 5, Wong, 2017, 30). It emerged as a response to those concerns and the need to rejuvenate the environment and cities (Fragner, 2012, 112) within the broader discourse of sustainability.⁶ With the rise in consensus for sustainability it was recognised that demolishing and building anew was no longer a viable option.

The environmental arguments supporting the establishment of adaptive reuse as a sustainable practice were based on the considerable gains of the preservation of the building stock's embodied energy, as opposed to the high material use, transport energy, energy consumption and pollution resulting by new construction. Those arguments were complemented with many others, namely the need to enhance the energy performance and comfort of buildings using innovations in the building technology, to adjust them to contemporary building standards and make them responsive to exogenous changes such as the general economic climate and the market influence (Douglas, 2006, 9-11). Increasingly, adaptive reuse of buildings was employed, providing a sustainable solution to the problem of economic, functional, physical, social, legal and aesthetic obsolescence. All types of buildings including offices, residential and retail units as well as industrial sites started to be converted for satisfying the aforementioned exogenous and endogenous needs (Douglas, 2006, 9-10, 30, Wilkinson et al., 2014, 5-9).

The rise of the adaptive reuse practice coincided with the era of destabilisation of the grand narrative of conservation, discussed in the Sub-Section 2.2.1. Being highly susceptible to new ideas at the time, from the 1980s, the Conservation Movement embraced the concept of adaptation and inducted it in its repertoire, as a tool with which to preserve threatened values while allowing sustainable development. This is clearly reflected in the subsequent conservation charters e.g. the Burra Charter (Australia ICOMOS, 1979) and its revisions, the ICOMOS New Zealand Charter (2010), as well as in the national conservation policy and guidance of various European countries e.g. the British Standard (1998) and the Dutch 'Belvedere' Programme (1999). The new strategy found wide resonance as it provided a sensible answer to the dynamism of the extending cultural landscape and the multivalence of cultural significance of the new era.

⁶ The definition of Sustainability differs depending upon the context in which it is used. It is most commonly defined as 'meeting the needs of the present without compromising the ability of future generations to meet their own needs' (WCED. 1987, Our common future, Oxford: Oxford University Press, 2).

The embracing of adaptive reuse by the Conservation Movement marked a noteworthy shift in heritage care. Preservation seized to be the main objective. Instead, the 'management of change' became more and more relevant for conservation. In the words of Roders and Velpaus (2013, 25): *"From an approach where change was at all costs to be avoided, the protection of the built environment has evolved into an approach where change is to be managed. Rather than being opposites, protection is transformation; a special form of transformation with the aim to maintain and restore cultural significance, even when the built environment is changing."*

The expansion of conservation strategies, created once more new tensions and scepticism. The adaptive reuse of heritage was relying on a process of delicate balance between preservation and change. Yet, this process was once again highly subjective, relying mainly in the assessment of the values attached to heritage by the stakeholders involved in the practice. As conservation gradually left the confines of experts and engaged an increasing number of Actors with different or no expertise, the challenges and risks of adaptive reuse started emerging.

Adaptive reuse made relevant the old buildings, including heritage, to the fields of architecture and urban planning. From the 1980s hitherto, a large number of buildings has been transformed, in diverse and fascinating manners. Starchitects have also increasingly engaged with the transformation of existing historic buildings, receiving massive amounts of coverage in the media (Wong, 2017, 6). Celebrated examples of adaptive reuse, like the Tate Modern in London, the Reichstag in Berlin and the Park de la Villette in Paris redesigned by Herzog and de Meuron, Renzo Piano and Bernard Tschumi respectively, have increased the public interest in old buildings, facilitating investment in other obsolete buildings in their area. The attractiveness of those projects however took often a heavy toll on the preservation of their sociocultural values, raising concerns with the most important being heritage commodification. This manifests that overtime, more inherent dilemmas in the practice of adaptive reuse were revealed (Brooker and Stone, 2004, 12, Fragner, 2012, 114).

As the renewed appreciation of the historic urban landscape grew and the emphasis of conservation shifted, it became clearer and clearer that cultural heritage had the potential to be a vehicle rather than a hindrance to urban regeneration (Orbasli, 2008, 29). Starting in the 1980s and gaining further momentum in the following decades, heritage conservation was integrated in spatial planning while adaptive reuse was used as a key instrument of area regeneration (Janssen et al., 2017, 1662).

Janssen et al. (2017) offer an important contribution to the conceptualisation of the shifting relationship between heritage management and spatial planning. Drawing from the case of the Netherlands, they define three successively evolving approaches to heritage conservation in the Dutch spatial planning: heritage as sector, as factor and as vector. The first approach reflects the sectorial preservation and protection of objects only; the second, the spatial development of larger heritage landscapes and the third, the tension of providing meaning in all kinds of social, economic as well as spatial processes. It is stressed that despite the consecutive evolution of those approaches, one did not replace the other but they rather gained ground amongst different Actors. This conceptualisation emphasises the rising complexity of the study of adaptive reuse practice from an isolated strategy to an integrated approach as well as the wide scope of conflicts it entails.

Since the 1970s, when adaptive reuse came to establish itself as an instrument of sustainability, a growing body of literature have attended to analyse and theorise it. Plevoets and van Cleempoel (2013) argue that at present there are four discernible schools of thought on the theory of Reuse, each one emphasizing a different key issue. Those include the typological (represented by the seminal works of Cantacuzino, 1975; Latham, 2000 and Douglas, 2006), the technical

(including the works of Highfield and Gorse, 2009, Giebeler, 2009, Gelfand and Duncan, 2011), the programmatic (Paredes, 2006) and the strategic approach (including the works of Machado, 1976, Brooker and Stone, 2004, Cramer and Breitling, 2007, Wong, 2017). The typological approach also encompasses numerous studies which investigate the Reuse possibilities and appropriate approaches for specific building types including religious buildings (Alavedra and Marin, 2007, Rijksdienst voor het Cultureel Erfgoed, 2011), office space (e.g. Remøy, 2000) and industrial buildings (e.g. Stratton, 2000). The extensive range of publications and their difference in scope and interpretation reveals the multilateral character of the adaptive reuse practice and in turn the nuanced challenges it entails.

Summing up, this Sub-Section discussed the transition of conservation approach, from a set of established strategies that prevented change to the historic environment to a rediscovered concept that embraces it. 'Managing change' has become the axiom of contemporary conservation. It should be stressed that the strategy of adaptive reuse, more than four decades after its 'official' establishment, still remains highly relevant as a sustainable way of heritage conservation and as a valuable instrument of redevelopment of our built environment. Despite its wide application and the rising body of literature devoted to its analysis, it still remains perplexing. From its definition to its evaluation, there is much vagueness and controversial approaches. More and more scholars (Fragner, 2012, Janssen et al., 2017, Mason, 2008) argue that there are no universally accepted answers to what constitutes a proper way of reusing heritage sites, prompting for tailored made thinking and decision-making. Who is involved in this process however and based on what grounds can decisions be made?

2.2.4 The issue of intrinsic and contextual influence (on what grounds?)

As explained in the Sub-Section 2.2.2, the attachment of values to heritage is subject of contextual conditions. Historically the shifts in the cultural, social, economic structure of society have caused an expansion and a continuous restructuring of heritage values; a process that is ever evolving.

With no concrete standards for preserving the expanded set of heritage values and multiple strategies available for conservation, deciding what and how to conserve has become more and more complex. The intrinsic characteristics of heritage, that entail physical parameters (e.g. damage and deterioration) as well as historical narratives and aesthetic canons ware used traditionally as an effective yardstick, driving conservation decisions. Nowadays however, assessing only those characteristics seems inadequate for addressing the redefined cultural significance of heritage. New approaches for a broader and more multidisciplinary heritage value assessment have become necessary. The works of Mason (2008) and van Emstede (2015) offer valuable insights for the organization of a value assessment process with the aforementioned characteristics.

The understanding of the heritage object and its values are the basis for an 'au courant' decisionmaking, both in the evaluation stage but also during the implementation and management of a Reuse project. In the words of Mason (2008, 108): *"Heritage sites and objects must be understood in relation to their context –in other words holistically. One cannot fully understand a site without understanding its contexts, which perforce, extend beyond the site itself both literally and conceptually."*

In other words, the expansion of the heritage scope, scale and values calls for a better understanding of a broader net of Factors involving both the intrinsic characteristics of heritage and a wider net of Conditions (e.g. economic, cultural, social and political) that influence it. This net merits further analysis as it can provide informed and topical directions for the conservation decision-making, throughout the transformation process.

2.2.5 The issue of stakeholders (who?)

The shift in the conservation field from objectivism to new, more subjective ways of thinking and the integration of heritage conservation to spatial planning severely shook the pool of Actors involved in the field. Avrami et al. (2000), Viñas (2002, 2005), Pendlebury (2009) and many other scholars describe an important transition, pertaining to the infiltration of a large number of stakeholders in the expert's zone of professional conservators. This transition in turn, has fuelled discussions around central questions, such as: Who participates in heritage value assessment nowadays? Whose values are counted? and Who is in control of conservation?

Traditionally, conservation was conducted by trained experts. A closed, strictly defined circle of cultural elite that based their action on the classical principles of Truth, Objectivity and Scientific processes (Viñas, 2005, 67-90). The conservation of the built environment in specific, was controlled by experts employed by the national heritage agencies. The questioning of the classical principles and the rising consensus for the socially constructed nature of heritage brought serious upheavals on the field.

On the one hand, conservation ethics were influenced. The need to conserve for the sake of the people rather that for the sake of conservation itself was emphasised. This in turn prompted a shift of the conservation focus from the objects (historic built environment) to its subjects (stakeholders) (Viñas, 2005, 222, Avrami et al. 2000, 3).

On the other hand, from the 1990s, the role of experts was largely doubted while their power of controlling conservation lost its general acceptance. Within a short period of time, the off-limits expert's zone became highly populated by various stakeholders including the State, property owners, commercial developers, other experts and practitioners, the market, local communities as well as other cultural groups. Progressively heritage authorities saw their power waning while other Actors surfaced as powerful decision-makers (Glendinning, 2013, 417).

The emphasis of conservation until the recent decades on the object rather than the subject of conservation is reflected in the notably narrower scholar base for the latter issue. In the 21st century, however the topic of stakeholders study has been gaining attention. A number of scholars have suggested alternative categorisations of the rising number of involved Actors, based on different criteria (e.g. Viñas, 2005, 67-90, Orbasli, 2008, 67-74). Special interest show the works that have intended to classify stakeholders while linking them with other aspects of conservation in the post-modern era (e.g. the objects of conservation and the levels of identity or the value assessment process).

Mason (2008, 112-113) suggests a categorisation based on the amount of power and authority of conservation Actors. He divides stakeholders into three categories namely: Insiders (who take the decisions), outsiders (who have little or no leverage in the process) and constituencies (who may exercise some interest in the future). He also notes that more and more frequently efforts are made to shift outsiders to the inside. Mason supports that more participation is essential and suggests a variety of tools for eliciting heritage values from every defined group during the decision-making.

Howard (2003, 103-146) takes a different approach, considering heritage as a product or a service in the marketplace and forms a categorisation based on the heritage markets, consumers as well as its producers. This classification comprises Mason's categories of insiders and outsiders along with four others, including owners, governments, academics and the media. Howard highlights the conflicting agendas between stakeholders and the distinct power and significance each of those have. The ideas presented in the reviewed works do not allow for definite answers to the questions posed at the begging of this Sub-Section. Nevertheless, they do reveal that stakeholders' identification and analysis is a highly important task for the study of heritage conservation in the contemporary era, emphasizing also topical challenges and issues that can guide future research. One of them is the need for the definition of new roles of stakeholders, a topic which is widely underscored (Stratton, 2000, Baum and Christiaanse, 2012, English Heritage, 2013b, van Hees et al., 2014).

Finally, a key challenge which is highlighted with more and more intensity by a broad spectrum of scholars (Avrami et al., 2000, Viñas, 2002, Avrami, 2009, Roders and Velpaus, 2013) is that conservation should not be imposed but agreed upon between affected subjects. This is what Staniforth (2000) has defined as 'negotiative conservation', Sörlin (2001) as a 'Trading Zone', Avrami et al. (2000) as a 'social process' and many others as 'concensus' (Viñas, 2002, Roders and Velpaus, 2013). Despite the wide advocacy for the transition from the established top-down expert-centred approach to a more inclusive stakeholder participatory process, an alternative framework capable of practical implementation is still missing.

2.3 The post - industrial era (when?)

The rise of appreciation of the vestiges of industry, must be examined against the wider developments of the post-industrial era, besides the evolution of the conservation and the Environmental Movement. Since 1980, the term 'post-industrial society' was widely spread, implying transitions both in the economy and in the built environment. The former, regarded the shift of employment from the primary and secondary economic sector to the tertiary and quaternary sector (at least in the Western world).

The latter involved two key developments. On the one hand, the advanced abandonment, dereliction and in some cases destruction of the symbols of the Industrial Revolution and the 'First Machine Age' and on the other, a shift of perceptions for the possibilities of cities' transformation and urban renewal. Based on the new concepts of the international conservation debate and against the rising concerns for the natural environment and the devastating effects of Modernist transformations of city centres, a pro-conservation reaction throughout Europe was born (Veldpaus et al., 2013).

2.4 From the 'heritagisation' of industries to the industrialisation of heritage (what?)

The rise of industrial archaeology and the recognition of 19th -and later 20th- century industrial sites as valuable cultural heritage, took place against the backdrop of upheavals presented in the previous Sections. Until the 1970s, and even later in many European countries, the aesthetic and age values were paramount for the recognition and protection of most heritage typologies. That played a decisive role in the process of appreciation and acceptance of industrial relics as part of heritage. Factories, power plants, mining sites and every other facet of industry were perceived by the early architectural conservationists as threats to the beauty of the natural scenery, cultural

landscape or historical townscape. Those rusted carcases, with their atypical values, took longer to be recognised as heritage and receive protection and care. From the late 1970s however, the conditions changed and perceptions started to shift.

The safeguarding of the historic industrial buildings and the acknowledgement of their heritage value came in focus of the conservationists' discourse at different times in each European nation, in the second part of the 20th century.⁷ Palmer and Neaverson (1998, 9), tracing the first steps of institutional interest and protection on the subject, discuss the creation of early inventories of monuments including the industrial ones in the US and Europe. They note that "*In Europe, the value of the physical remains of industry took rather longer to be appreciated*".⁸ Since the early 1960s, the new discipline of Industrial Archaeology started influencing the theoretical discourse towards the scientific examination and the protection of the industrial cultural landscape, that was facing the first signs of threat at the time (Glendinning, 2013, 317).

A key development which generated significant momentum was the organisation of the first international Congress on the Conservation of Industrial Monuments in Ironbridge in 1973. The congress reflected the growing international concern of practitioners for this new 'endangered' part of the built environment and their interest in protecting it. The most important outcome of the congress was the establishment of TICCIH, the worldwide organisation for the study, interpretation and preservation of our Industrial Heritage (see § 6.2.3.).

The 1980s, as posed above, saw significant fluctuations in the Conservation Movement. In the words of Glendinning (2013, 413):

"Already, by 1983, the newly established grand narrative was breaking up. Partly, this resulted from the sub-division of heritage into specialist discourses, a trend pioneered by the boom in industrial archaeology, and celebrated in a succession of highly specific international conventions."

The 'heritagisation' of the industrial legacy and the propagation of its potential at an international level started at this period. The Council of Europe took the initiative, organising four colloquies on the subject in the late 1980s.⁹ The Recommendation No. R (90) 20 issued in 1990 acknowledged Industrial Heritage as: "[...] an *integral part of the historic heritage of Europe" and* emphasised the need to secure its protection and conservation (Council of Europe. Committee of Ministers, 1990). Despite this important step, Industrial Heritage remained comparatively underappreciated throughout the 20th century. This is confirmed by the ICOMOS study (1999): 'Proposals for achieving a more representative sample of the cultural heritage on the World Heritage List', noting that "[...]the Industrial Heritage is poorly represented as well as the 20th century heritage."

The systematisation of the Industrial Heritage protection was only achieved in the 21st century. 'The Nizhny Tagil Charter for the Industrial Heritage' (TICCIH, 2003), signed in 2003 as well as the Joint ICOMOS-TICCIH 'Principles for the conservation of Industrial Heritage Sites, Structures Areas and Landscapes', referred to as the 'Dublin Principles' (ICOMOS – TICCIH, 2011), constitute the international guidelines for the conservation of industrial monuments.

⁷ The issue will be further discussed in Chapter 4.

⁸ This is explicable considering the political, financial and sociocultural conditions of Europe until the mid-20th century dictated by two World Wars and later the reconstruction period.

⁹ Lyon, 1985, Industrial Heritage: What politics?; Madrid, 1986, Engineering and Public Works. A New Dimension of Heritage; Bochum, 1988, Mining Engineering Monuments as a Cultural Heritage; London and Durham, 1989, Recording the Industrial Heritage. (Council of Europe. Committee of Ministers, 1990).

Those doctrinal documents, defined Industrial Heritage and its values, offering also a basic orientation for its protection. In specific, they emphasised that the legacy of industrialisation embodies a large set of unique values, some of which are not common in other heritage typologies. The issue of values was briefly presented in the Nizhny Tagil Charter (2003), while an extensive analysis was provided by Cossons (2012, 7-12, 2008, 5-9). According to him, Industrial Heritage embodies evidential, historic, social, cultural, aesthetic, technological and scientific values.

In regard to the guidelines offered by the doctrinal documents, the idea of industrial buildings' constant use was promoted as the best method of ensuring their ongoing maintenance. According to the Dublin Principles, "Appropriate original or alternative and adaptive use is the most sustainable way of ensuring the conservation of Industrial Heritage sites or structures." (ICOMOS – TICCIH, 2011, Article III.10, 5). A basic framework of change restrictions and recommendations, based on the Venice Charter, was also introduced. Documentation of changes, reversibility, respect of the age value, conservation of significant material components and patterns of circulation and activity as well functional integrity and machinery conservation were highlighted as the most important principles guiding industrial buildings' conversion.

The acceptance of Reuse as a conservation approach in the Nizny Tagil Charter and the Dublin Principles and the shift of wording introducing it in the relevant articles of the two documents, from a possible alternative to 'the most sustainable way', appears to be in line what Glendinning describes as the globalising shift in the world of heritage in the turn of the 21st century. In detail he states:

"In general, heritage was now expected to 'do' rather more than before, especially in an urban context [...]. It was expected not just to act as an architectural, social or cultural catalyst but to play its part as an element in managed strategies of economic regeneration, aimed at reinventing deindustrialised cities through wide-ranging strategies of reconceptualisation and reconfiguring, implemented by a range of governmental and private agencies." (Glendinning, 2013, 422).

This shift has been described by Choay as the 'industrialisation' of heritage (Glendinning, 2013, 422).

The Reuse of Industrial Heritage gathered momentum and gained credibility as a preferred way of conservation against the big fluctuations brought by the postmodern era. As society changed, more and more emphasis was given to economic values rather the traditional conservation values (Mason, 2008, 118, 123). This tendency on the one hand, provided justification for the Reuse rather than the demolition or preservation of industrial relics as ruins or as 'walkable monument factories'. On the other hand though, it overshadowed their wider range of values. In too many occasions of Reuse, industrial sites were treated just as flexible shells allowing uninformed architectural experimentations, destructive speculative schemes or a combination of the two. That is not to say however, that there were no respectful conversions or schemes that combined masterfully preservation and adaptation. Characteristic examples of those are celebrated in the reference work of Stratton (2000) "Industrial Buildings: Conservation and Regeneration".

TEXTBOX 2.1: INDUSTRIAL HERITAGE CONSERVATION AND THE BROAD SCOPE OF REUSE

Despite the delayed appreciation of the former industrial relics from conservationists, other groups showed intense interest in them. As a result, beginning in the late 1960s from the UK, multiple ways of conservation were employed across Europe from volunteer groups, commercial developers, entrepreneurs, local authorities and many other Actors. According to Kierdorf and Hassler (2000, 7), who draw primarily from the German context, no less than twelve strategies can be distinguished for the conservation of the 'technical culture':

- the classical technological museum (e.g. in Munich)
- the open air museum (e.g. Ironbridge)
- the museum in the monument (e.g. Rammelsberg)
- the continuation of historical forms of production as 'Museumindustrie' (e.g. Solingen)
- the 'walkable' monument factory (e.g. Oldisleben)
- the usage of built parts of the Industrial Heritage as shell for new activities (e.g. Zollverein, Essen)
- the adaptation of the built Industrial Heritage to new uses
- industrial relics as archaeological reserves
- controlled conservation of contaminated sites as monuments
- deterioration without demolition, ruins
- quarry for other application of materials
- moratoria, in-between uses, temporary conservation.

The former classification is useful for understanding the different possibilities available for the conservation of Industrial Heritage or parts of it; yet it merits further discussion and clarification. It is worth highlighting that the conservation of Industrial Heritage includes multiple strategies that involve its change of use, with adaptation being just one of them. Furthermore, it should be noted that the boundaries between the above categories are not clear, allowing projects to be placed in more than one category (e.g. the Ruhr Museum in Zollverein).

Keeping in mind firstly, that in practice, conserving Industrial Heritage (especially as a landscape approach) is based on the employment and combination of multiple strategies with the change of the site's former function being usually the common denominator; and secondly, that there are no commonly accepted terms for describing such a composite practice, it is deemed essential to introduce a term that reflects this variety of diverse tactics.

'Reuse' is therefore defined here provisionally, as a broad conservation approach, which involves the alteration of the former use of the conservation object (in part or in its full extent) and it is capable of incorporating a variety of diverse strategies simultaneously. A more comprehensive definition of reuse will be given at the end of this Chapter (see § 2.8.2).

Summing up, the above analysis demonstrates that Industrial Heritage has been consolidated as a recognized part of cultural heritage, gaining international gravitas in the early 21st century. Furthermore, Reuse has been established as the most appropriate approach for conserving Industrial Heritage. The acceptance of change, which is at the core of the Reuse practice, has been embraced as a key conservation concept of the new era.

2.5 Shifts, shifts: Industrial Heritage against a conservation theory in transition

The overview of the Section 2.2 established that nowadays the conservation theory is in flux. The theoretical framework and in extent the practical implications of heritage conservation have been subjected to profound changes over the last decades (Avrami et al., 2000, Viñas, 2002, Orbasli, 2008, Glendinning, 2013, Kuipers and Quist, 2013). In turn, the answers to key questions like: "What is heritage?", "How should it be conserved and managed?", "Who should be in charge of conservation/management?", "Why and based on what grounds should we conserve/manage it?" keep shifting. The transitions pinpointed are multiple. They encompass the scope, scale and nature of the object of conservation, the key guiding principles and values, the conservation approach, the focus, the involved Actors and finally the preferred strategies of conservation.

Aiming to clarify whether those shifts apply to the object of this dissertation, namely Industrial Heritage, a comparative analysis of the international principles guiding its conservation will follow.

Table 2.1 summarises key definitions and recommendations of the two international doctrinal documents that guide the protection of Industrial Heritage. Their comparison reveals a number of transitions in line with the changing framework of the conservation theory. In detail, the object of conservation has been indeed broadened in terms of scale (encompassing landscapes instead of items) and scope (including intangible aspects). Classical conservation principles (such as authenticity and reversibility) are still dominant. However, there is a shift to the intensity of the directions offered in the two Charters, from a strict necessity (*"interventions should..."*) to an optional choice (*"whenever is possible..."*). Both charters plea for a participatory process of conservation, placing the expert among an array of stakeholders.

What is largely important and highly relevant for this dissertation is the shift in the recommended strategies for protection. The Nizhny Tagil Charter introduces preservation in situ as the most preferable way of conservation and secondary adaptation. Dismantling and relocation as well as reconstruction are given as alternatives in extreme situations. In contrast, the Dublin Principles appear to embrace change. Reuse ('Appropriate original or alternative and adaptive use') is given far more emphasis and it is suggested as the most sustainable way of conservation. This comparative analysis therefore confirms that a great part of the shifts mentioned in Section 2.2 has influenced Industrial Heritage conservation theory.

	Nizhny Tagil Charter (2003)	'The Dublin Principles' (2011)
Industrial Heritage definition	1. Industrial Heritage consists of the remains of industrial culture which are of historical, technological, social, architectural or scientific value. These remains consist of buildings and machinery, workshops, mills and factories, mines and sites for processing and refining, warehouses and stores, places where energy is generated, transmitted and used, transport and all its infrastructure, as well as places used for social activities related to industry such as housing, religious worship or education.	1. The Industrial Heritage consists of sites, structures complexes, areas and landscapes as well as the related machinery, objects or documents that provide evidence of past or ongoing industrial processes of production, the extraction of raw materials, their transformation into goods, and the related energy and transport infrastructures. Industrial Heritage reflects the profound connection between the cultural and natural environment, as industrial processes–whether ancient or modern – depend on natural sources of raw materials, energy and transportation networks to produce and distribute products to broader markets. It includes both material assets – immovable and movable –, and intangible dimensions such as technical know-how, the organisation of work and workers, and the complex social and cultural legacy that shaped the life of communities and brought majo organizational changes to entire societies and the world in general.
Recommended strategies	 5.I. Conservation of the Industrial Heritage depends on preserving functional integrity, and interventions to an industrial site should therefore aim to maintain this as far as possible. The value and authenticity of an industrial site may be greatly reduced if machinery or components are removed, or if subsidiary elements which form part of a whole site are destroyed. 5.III. Preservation in situ should always be given priority consideration. Dismantling and relocating a building or structure are only acceptable when the destruction of the site is required by overwhelming economic or social needs. 5.IV. The adaptation of an industrial site to a new use to ensure its conservation is usually acceptable except in the case of sites of special historical significance. New uses should respect the significant material and maintain original patterns of circulation and activity, and should be compatible as much as possible with the original or principal use. An area that interprets the former use is recommended. 5.VII. Reconstruction, or returning to a previous known state, should be considered an exceptional intervention and one which is only appropriate if it benefits the integrity of the whole site, or in the case of the destruction of a major site by violence. 	III. 10. Appropriate original or alternative and adaptive use is the most frequent way and often the most sustainable way of ensuring the conservation of Industrial Heritage sites or structures. New uses should respect significant material, components and patterns of circulation and activity. III. 11. Reverting to a previous known state may be acceptable under exceptional circumstances for educational purposes, and must be based on thorough research and documentation. Dismantling and relocating are only acceptable in extraordinary cases when the destruction of the site is required by objectively proved overwhelming economic or social needs.
Principles	5.VI. Interventions should be reversible and have a minimal impact . Any unavoidable changes should be documented and significant elements that are removed should be recorded and stored safely. Many industrial processes confer a patina that is integral to the integrity and interest of the site.	III.11. Wherever possible, physical interventions should be reversible, and respect the age value and significant traces or marks. Changes should be documented.

TABLE 2.1 Comparative analysis	between the Nizhny Tagil Charter and the Dublin Principle	es
	Nizhny Tagil Charter (2003)	'The Dublin Principles' (2011)
Actors	 3.X. International co-operation is a particularly appropriate approach to the conservation of the Industrial Heritage through co-ordinated initiatives and sharing resources. 4.V. The competent authorities should have statutory powers to intervene when necessary to protect important threatened sites. 4.VI. Government should have specialist advisory bodies that can give independent advice on questions relating to the protection and conservation of Industrial Heritage, and their opinions should be sought on all important cases. 4.VII. Every effort should be made to ensure the consultation and participation of local communities in the protection and societies of volunteers have an important role in identifying sites, promoting public participation in industrial conservation and disseminating information and research, and as such are indispensable actors in the theatre of Industrial Heritage. 7.I. Public authorities should actively explain the meaning and value of industrial sites through publications, exhibitions, television, the Internet and other media, by providing sustainable access to important sites and by promoting tourism in industrial areas. 	I. 4. Researching and documenting requires an interdisciplinary approach supported by interdisciplinary research and educational programmes to identify the significance of Industrial Heritage sites or structures. [] The evaluation and assessment of documents should be undertaken by an appropriate specialist in the industry to which they relate to determine their heritage significance. The participation of communities and other stakeholders is also an integral part of this exercise. III.10. Specialist skills are necessary to ensure that the heritage significance is taken into account and respected in managing the sustainable use of these Industrial Heritage sites and structures. []

2.6 The challenge of Industrial Heritage Reuse

"Unfortunately, successful re-use can give the misleading impression that the adaptation process is easy, resulting in an apparently simple and obvious conclusion. This is far from true, as the effort taken to achieve the end result is hidden, going unseen – and perhaps unvalued – in the eye of the beholder." Dereck Latham, 2000

The shifts highlighted in the previous Sections gave rise to new possibilities and risks, confounding heritage conservation. The growing complexity has led to confusion over the most suitable and effective ways of dealing with the historic built environment. Reusing heritage therefore, and in specific the vestiges of industry, under the circumstances has become more and more perplexing. What complicates further the task, making it practically synonymous with challenge, are the intrinsic characteristics and exclusive values of this heritage group.

Aiming at highlighting how the subjectivism governing heritage conservation nowadays creates ambiguities and complicates Industrial Heritage Reuse, three examples of shifts will be discussed: the expansion of the heritage scope, the departure from the classical principles of conservation and the tendency for a more democratic decision-making process.

Firstly, the expansion of the heritage scope provides opportunities for the integration of qualitative aspects to its care. On the one hand, taking into consideration the intangible dimensions of Industrial Heritage, such as the technical know-how and the organisation of work and workers,

helps in better understanding the complexity of our inherited past. On the other hand, an uncontrolled reversing of the focus on tangible heritage to the intangible one can put historic industrial structures in danger. If intangible heritage aspects are promoted at the cost of tangible characteristics, many historic industrial sites may be considered irrelevant and may be either demolished or transformed arbitrarily.

Secondly, the departure from the classical principles of conservation according to its adepts, disengages heritage protection from obsolete practice and paves the way to development, generating real economic and social benefits. In absence of new widely accepted efficient principles however, destructive Reuse practice or loss of historic industrial urban fabric appear as likely possibilities.

Finally, a bottom-up decision-making process and the active participation of several stakeholders contribute to the democratisation of conservation. The plurality of views in the process can lead to the eradication of the excesses committed by cultural or economic elites. Such a process hides however dangers of decision-making dead-ends, delays as well as possibilities of heritage banalisation.

Moving from the ambiguities of the contemporary framework of conservation to other challenges, the particularities of the Reuse strategy should be considered. The analysis of the Sub-Section 2.2.3 highlighted the multiplicity of the Reuse strategy. Against the described climate of subjectivism and ambiguity, this feature is another component of complexity presenting challenges. The number of Reuse Components that should be considered such as: the process of the Reuse, the new programme, the architectural (re)design, the preservation of the cultural significance of heritage, financial, social and functional (including technological) considerations, form the base of multiple dilemmas.

In other words, the strategy of reuse appears as challenging by nature as it is characterised by tensions between its Components. Change versus cultural significance preservation; financial viability against social, cultural and environmental sustainability, revitalization against commodification, respect versus comfort, present-day expectations versus future usability, reverse of obsolescence versus gentrification are only some of the multiple dilemmas embedded in the strategy.

The challenge of Industrial Heritage Reuse is related, besides the haziness of the contemporary conservation framework and the nature of the Reuse strategy, to the particularity of the heritage group. There is a wide convergence between scholars that Industrial Heritage is exceptionally challenging to handle in comparison with other heritage groups (Binney et al., 1990, 10, Orbasli, 2008, 29,30,196, Prudon, 2008, 445-472, Douet, 2012, 1, Oglethorpe and McDonald, 2012, 55-56). Its scale, dimensions and morphology; its technical complexity, the machinery and installations it contains; its questionable aesthetic value and the negative perceptions that hamper its appreciation; its controversial symbolism as an icon of both progress and innovation and hardship and suffering; its inherent dynamic yet messy character; its unkempt context; the contamination issues it presents; the social consequences it entails as well as its economic weight are presented as key factors that render its recording, protection, conservation and Reuse difficult.

Lastly, it is worth emphasising the challenges stemming from the peculiarities of Industrial Heritage values. Along with the dilemmas emerging from the tension between the economic and sociocultural values, common for all heritage groups, reusing Industrial Heritage requires the consideration of some special, sensitive values, such as the technological, scientific and cultural ones. The issue is rather perplexing, as those values are often ascribed in the content and setting as well as in human

memories rather than solely in the carcass of the industrial sites. As a result, a comprehensive value-driven Reuse of Industrial Heritage requires special attention not only to its fabric but also to its components, machinery and setting as well as to the intangible records of industry.

The above discussion revealed with clarity that Industrial Heritage Reuse is an exceptionally multi-composite and challenging assignment. One that cannot be understood fully without a holistic examination. So far, a very restricted body of literature has attempted to take such an approach (e.g. Berens, 2011, Douet, 2012). Most studies on the field present limitations. Some important contributions have become outdated (e.g. Nelissen et al., 1999, Stratton, 2000); others are too generic, failing either to address the particularities of Industrial Heritage (Schmidt and Austin, 2016, Wong, 2017) or to acknowledge the industrial relics as part of cultural heritage (Douglas, 2006, Baum and Christiaanse, 2012). Furthermore, a number of contributions have quite a narrow scope, discussing only one Component of Reuse, as for example the economics of Reuse (Strolenberg and Gelinck, 2014) or just one single dilemma. For example a growing body of knowledge, including (Brooker and Stone, 2004, Jäger, 2010, Wong, 2017) focuses on the balance between architectural intervention and cultural values preservation. Lastly, much of the existing accounts despite offering evidence on the result of Industrial Heritage Reuse have a character of anthology, failing to address the critical and underlying issues of Industrial Heritage Reuse strategy (e.g. Paredes, 2006, Llordès and Pont, 2014).

Summing up, this Section underlined the challenges of Industrial Heritage Reuse. It was supported that they stem from the ambiguities in the contemporary framework of conservation, the embedded dilemmas in the Reuse strategy as well as from the particularities of this special heritage group. This highly complex task can be visualised as a yarn ball (FIG. 2.1), comprising different Aspects and multiple yarns of various colours, all knotted and tangled with each other. To this day, unravelling this vastly perplexing yet fascinating yarn ball has not been achieved. Industrial Heritage Reuse has not been holistically studied under the circumstances dictated by the contemporary postmodern age.

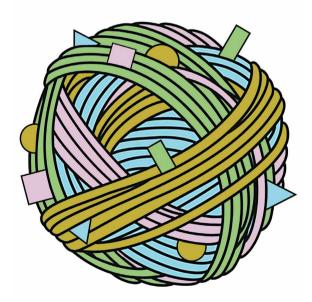


FIG. 2.1 The mutli-composite and perplexing assignment of Industrial Heritage Reuse visualised as a multi-coloured yarn ball, comprising different Aspects.

2.7 Current demands against the contemporary context

Zooming out from the challenges of Industrial Heritage Reuse practice to the wider discourse of heritage conservation, it is necessary to highlight key current demands in the field. Those demands placed against the contemporary context of the 21st century globalised world will refine the scope of this dissertation to topical issues that merit attention with high scientific and social relevance.

Firstly, as mentioned in the Sub-Section 2.2.3, on a global scale increasing emphasis is placed upon the issue of sustainability, a concept that has greatly influenced the conservation field. Since the late 1990s, a demand for making heritage both profitable and "green" has gained significant momentum. Against a climate of continuous, concealed or prominent, financial crisis and a growing empowerment of capitalism, this assertion keeps finding great resonance across theorists and practitioners today. Furthermore, with environmental concerns dominating the scientific discourse, the ecological angle of heritage conversion still remains highly topical.

This quite restricted conception of the dimensions of sustainability and the fixation on the goals of low embodied energy and small carbon footprint has been challenged in the 21st century and a more holistic approach has been called for. In 2002, the European Commission (2002) emphasised the importance of establishing a tripartite pattern for the sustainable development based on economic, environmental and social pillars, too.

Since then a number of studies have addressed the issue of socially, cultural or symbolic sustainability of heritage (Avrami, 2009, 181, Viñas, 2005, 183). This appeal seems to be more and more relevant against the pressures of changing demographics, widespread urbanisation, urban sprawl, migration and growing inequality in the globalised world of the 21st century (United Nations Development Programme, 2016). In light of the latter demand, there are scholars stressing the role of the process of heritage conservation for the creation of social and political capital. A second demand therefore arises, advocating more emphasis in the process, rather than the product of conservation (Avrami, 2009).

Lastly, product of the dialectic within the conservation field between the local and the global is the recognition of the importance of transnational research. In the field of Industrial Heritage, TICCIH is the main facilitator of international cooperation, encouraging cross-cultural networking and research. Following the example of the creation of regional groups such as the Asian Network of Industrial Heritage and TICCIH Latin America, the current decade has seen a vivid interest in the establishment of a subgroup within TICCIH with a European scope.¹⁰ It is noteworthy that one of the six Europe-wide proposed focal points of the said group is the issue of adaptive reuse. Hence, a European scope on the subject can be added to the former list of current demands in the field.

¹⁰ This initiative, which is still at its infancy, was born in a special session in the TICCIH International Conference in 2015. The issue was revisited at the National Representatives Meeting during the TICCIH International Conference of 2018 in Chile and finally started taking shape in the special session titled "Building a network for the European Industrial Heritage: TICCIH Europe - participatory session" organized in December 2018 in Paris within the framework of the conference 'The European Industrial Heritage of the First World War'. The author was present in the last two congresses, contributing to the formation of the group.

2.8 Conclusions: Control shift, the search for an enhanced approach of Industrial Heritage Reuse

2.8.1 Losing control?

"All progress is precarious, and the solution of one problem brings us face to face with another problem." Martin Luther King, Jr.

Since the 19th century, when the first ideas about conservation emerged, a lot has changed in the field. The achievements are undoubtedly numerous with the most important being the establishment of conservation as a key consideration in the management of the built environment (Pendlebury, 2009, 222). Yet progress is never free of problems. The aftermath of the postmodern era shifts has led to a growing sense of instability. There are currently too many strategies, too many objects to conserve, too many values to stand for, too many conditions to consider and too many professionals involved in the process (Viñas, 2005, 18-22). The large bulk of international doctrinal documents with their contrasting content seems to fuel instead of clearing up the rising confusion.

At the same time, the demand for more flexible, more topical and more applicable solutions for the conservation of our historic built environment is rising. The existing body of research stresses the need for a more holistic, responsive and sustainable approach. One that entails an extended repertoire of strategies which can protect a wide and differentiated spectrum of cultural values while considering the heterogeneous nature of heritage. Democratic and inclusive and at the same time cost effective and visually pleasing, this envisioned new approach hides underlying tensions and ambiguities, strengthening further the confusion.

Will this highly subjective context lead finally to randomness and loss? Is it still possible to systematically conserve the fragments of our inherited past or is the control of heritage conservation an obsolete notion? If control is still relevant and an enhanced, more flexible conservation practice is desirable, who should be in control; what is there to control and how can it be achieved?

This dissertation will rearticulate those very critical and topical questions, applying them to the challenging field of Industrial Heritage Reuse. Drawing from key concepts and demands of the contemporary theory of conservation, its aim is to explore the potential of enhancement of the Industrial Heritage Reuse practice, through the close examination of its Components and the Factors and Actors that exercise influence and control.

2.8.2 Cutting through the confusion and embracing clarity: Terminology definitions

Aspiring to contribute to the dissolution of the cloud of confusion which currently surrounds the academic discourse on conservation issues, it is deemed essential to provide further clarification on the terminology of this dissertation. In what follows, the key terms used in this study will be defined.

Industrial Heritage

The term will be used as defined by the Dublin Principles (ICOMOS – TICCIH, 2011) with the chronological and typological limitations presented in the Sub-Sections 3.4.1.1 and 3.4.1.2.

Reuse

In Section 2.4, TEXTBOX 2.1, the term Reuse was defined, as: a broad conservation strategy, which involves the alteration of the former use of the conservation object (in part or in its full extent) and it is capable of reflecting a variety of diverse approaches simultaneously. In light of the concepts presented in the totality of this Chapter, this provisional definition needs to be extended.

Reuse is therefore defined as a broad conservation approach, which is capable of reflecting a variety of diverse strategies simultaneously. It implies the balancing of change and preservation of cultural significance within the wider scope of sustainability and it involves the modification of the conservation object (in part or in its full extent) for a compatible use.¹¹

Managing change

The term refers to the shift of approach in conservation strategies, from a set of tactics that condemned change, into an array of approaches where change is to be managed. According to Orbasli, 2008; Roders and Velpaus, 2013; English Heritage, 2013a and Strolenberg, 2017, 'Managing change' ¹² has become an underlying axiom of the contemporary theory of conservation.

Specifically, Orbasli (2008, 36) defines this approach as: "A process that enables historic places to be maintained and changed if necessary but always recognising the values that these heritage assets stand for."

English Heritage (2013a, 4) defines it as: "positive and collaborative, based upon a shared understanding of the qualities which make a place or building special. Its aim is to achieve a balance which ensures that those qualities are reinforced rather than diminished by change, whilst achieving a solution which is architecturally and commercially deliverable."

Roders and Velpaus (2013, 25) describe it as "*a special form of transformation with the aim to maintain and restore cultural significance, even when the built environment is changing.*"

Finally, Strolenberg, (2017, 14-18) describes it as an 'open approach to heritage' [...] that can even include, 'at times radical solutions'. [...] "This approach requires monument care to choose an appropriate strategy, depending on the situation."

In short, the alternative definitions of the term 'managing change' imply the acceptance of change under conditions and the actions of selecting strategies and balancing parameters.

¹¹ In order to avoid repetitiveness of the term reuse in this manuscript, it will be substituted interchangeably by the terms conversion and transformation in parts of the text. The use of those terms does not imply a differentiation in meaning or approach.

¹² This approach in certain publications (e.g. Roders and Velpaus) is referred to explicitly as 'managing change' and in others implicitly (e.g. Orbasli, 2008, website of Rijksdienst voor het Cultureel Erfgoed, 2020). The English Heritage Agency refers to it using the term 'Constructive Conservation' while and Meurs and Steenhuis (2017) use the term 'Preservation through development'.

Control

According to the Cambridge dictionary (n.a., 2019) the term control can be defined as follows:

Control, vi: "to decide or strongly influence the particular way in which something will happen or someone will behave", alternatively:

Control, vi: "to limit the amount by which something is allowed to change, develop, or increase."

Those two definitions highlight that control entails the concepts of influence and limitation. **The term can be therefore better understood as the action of affecting, guiding or shaping** (Thesaurus.com, 2019) **while placing boundaries on forthcoming shifts.**

Control shift

The title of this dissertation is a reinterpretation of the key underlying axiom of contemporary conservation: 'Managing change'. It implies a receptive and creative attitude to change combined with the intention to determine certain boundaries to the phenomenon ultimately aiming at an envisioned enhanced status. Control shift in Industrial Heritage Reuse can be therefore understood as: influencing (in the sense of affecting, guiding or shaping) the direction of the changes inherent in the Reuse of the legacy of industrialisation while searching for boundaries in order to achieve an enhanced, more balanced approach.

2.8.3 **Re-examining control: In search for an enhanced approach of Industrial Heritage Reuse**

The analysis of this Chapter, drawing from a brief review of key contributions in the relevant academic literature, established the context of this research and identified important problems and controversies in the field. Furthermore, it offered a basis for understanding the relevance of this study, providing also the underlying conceptual norms that will be used for guiding its objectives and research design. Finally, it clarified the terminology used in this manuscript. This final Sub-Section of Chapter 2, will clarify the dual objective of this dissertation and the theoretical propositions that will direct the scope of the study, reflecting some important theoretical issues discussed.

The latent objective of this research is the exploration of the concept of 'Control shift' – a reinterpretation of the topical and highly perplexing axiom 'Managing change'. The field of application of the axiom is a comparatively new heritage group. Through the review and analysis of Industrial Heritage Reuse -a redefined broad approach that is synonymous with challenge- key questions stemming from the contemporary theoretical discourse will be answered. In specific, **who**, if any, controls the inherent shifts of the approach under investigation and **how**, will be discussed as well as **what is and what is not controllable**.

Under the light of the contemporary conservation theory which prompts the shift of focus from the object to the subject, this dissertation will examine the evolution of the practice of Industrial Heritage Reuse, with emphasis on the Actors controlling the approach and the Factors influencing it, rather than merely its outcome.

Taking into account the demands and challenges of the contemporary context, the present research will adopt a holistic, international and multileveled approach. Expanding the scope of research on a European level; placing equal emphasis both on the process and the result of Reuse through a multileveled study; considering both Endogenous and Exogenous Aspects of influence and finally examining the practice through the multifaceted prism of sustainability, resonate from the abovementioned intention.

Lastly, the salient objective of this dissertation is to respond to the need for an enhanced, richer and more varied approach of Industrial Heritage Reuse, providing a framework that will enable it to meet the 21st century aspirations, summarised in FIG. 2.2. That is expected to greatly facilitate the application of contemporary theoretical concepts in practice, casting away -at least to an extentthe veil of confusion covering the field.



FIG. 2.2 21st century aspirations about an enhanced Industrial Heritage Reuse practice

In short, this doctoral research will attempt to unravel and analyse the 'yarn ball' of Industrial Heritage Reuse, considering the norms of the contemporary theoretical framework, and will provide the scientific discourse with the missing answers identified in this Chapter. The results of the research are intended to serve as a compass for guiding theorists and practitioners in the highly perplexing context of the 21st century.

3 Methodology

3.1 Introduction

Building on the theoretical concepts and findings described in Chapter 2, this Chapter will present the research design and the methods applied for conducting this study on European Industrial Heritage Reuse. Special attention is given to the methodology as it is not merely an adaptation from similar types of investigation but an actual product of this dissertation, allowing for the investigation of a vast and multileveled research field.

Section 3.2 will present the main research question of the dissertation and its related subquestions, based on the theoretical propositions developed in the previous Chapter. This analysis is considered essential, as it will provide the foundation for the selection of the research methods, a topic that will be analysed in Section 3.3. Section 3.4 will present in detail the key methods and techniques used for the data collection and the analysis. The synthesis of the selected methods into an effective research design will be presented in Section 3.5. The last Section of the Chapter (§ 3.6) will discuss the usefulness of this new methodology, the potential for its application in future research, as well as its limitations.

3.2 Research question formulation and theoretical propositions

3.2.1 Theoretical propositions

In order to contribute to the theoretical academic corpus on a systematic way, a firm research design should be formulated. As it will be discussed in the Sub-Section 3.4.1, the research design created for this dissertation is largely based on a case study rationale, inspired by the work of Yin (1994 & 2009). According to Yin, the most preferred general analytic strategy of case study research is to rely on theoretical propositions outlined at the beginning of the research. Those propositions have a tripartite role. Firstly, they reflect an important theoretical issue; secondly, they direct attention to something that should be examined within the scope of the study and thirdly they are valuable instruments that lead to theory building (Yin, 1994, 21).

The theoretical proposition guiding this dissertation are presented in the TEXTBOX 3.1.

TEXTBOX 3.1: THEORETICAL PROPOSITIONS

The analysis of the existing research base offers valuable starting points for the present study, allowing the conception of the following theoretical propositions.

- 1 Industrial Heritage Reuse is influenced both by its intrinsic characteristics and by contextual conditions (see § 2.2.4).
- 2 The stakeholders of Industrial Heritage Reuse are Actors who exercise influence in the practice (see § 2.2.5).
- 3 The stakeholders of Industrial Heritage Reuse control a number of components, the composition of which affects the practice (see § 2.2.3).
- 4 The interplay of all the above Aspects can determine the outcome of Industrial Heritage Reuse. The comprehension of this interplay in turn can provide lessons for the 'control shift' concept.

The four theoretical propositions presented will guide the objectives of this doctoral research and the research design, described in the present Chapter.

3.2.2 Research question formulation and analysis

The first condition that should be satisfied for the delimitation of a research field and the development of a focused investigation is the formulation of research questions (Groat and Wang, 2002). The literature review on the issue of the Industrial Heritage Reuse practice led to the identification of a research gap in the topic under investigation and to the development of a sharp research question for addressing it.

The Main Research Question (M.R.Q.) of this doctoral research is:

How can the European Industrial Heritage Reuse practice be better understood, and possibly enhanced, through the close examination of the Aspects influencing it?

Sub-questions

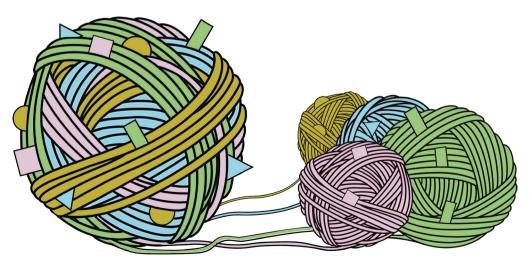


FIG. 3.1 The theoretical propositions provide a starting point for the unravelling of the Industrial Heritage Reuse 'yarn ball' into its distinctive constituents.

The results of the theoretical framework analysis, summarised in the theoretical propositions (TEXTBOX 3.1) serve as a solid basis for the anatomy of the Aspects influencing Industrial Heritage Reuse, into distinctive constituents (FIG. 3.1). Based on those, the main research question is analysed to the five sub-questions presented below, which address each constituent separately.

- S.Q.1. How has the current state of Industrial Heritage Reuse practice been formed as an accepted form of heritage conservation during the last fifty years in Europe?
- S.Q.2. Which Factors, if any, influence decisively Industrial Heritage Reuse practice and how?
- S.Q.3. Which Actors, if any, influence the Industrial Heritage Reuse practice, when, where and how?
- S.Q.4. Which are the key Components of Industrial Heritage Reuse and how does their composition influence the practice?
- S.Q.5. How do those Aspects influence each other and how does this impact Industrial Heritage Reuse?

TABLE 3.1 Analys	is of main research que	stion					
Current state						Enhanced state	
					Shift		
Industrial	Control		How?				
Heritage Reuse	Influencing Factors	Which?	Reuse Components	IN	Time	Period	When?
practice	Influencing Actors	Who?	(which?)		Place	Area	Where?

3.3 Selection of research methods

The selection of an appropriate research methodology and the formulation of a well-defined research design are critical for the outcome of the research. The formulation of this doctoral research methodology involved the refinement of the main research question and its analysis in sub- questions; the study of selected literature focused on research methodology, techniques and research design (Groat and Wang, 2002, Patton, 2002, Given, 2008, Yin, 2009, Turner III, 2010, Swanborn, 2010, Lune and Berg, 2012,); the consultation of the methodological approaches of relevant dissertations (Pereira Roders, 2007, Remøy, 2010) and the attendance of relevant courses, given by the Graduate School of TUDelft in the framework of the Doctoral Education Programme.¹³

The methodological approach of this research is guided by the Sub-Questions (S.Q) posed above. Thus, the methodological choice is based on the aim of the researcher to study in depth a real life phenomenon (S.Q.1.) which takes place in the present and recent past, while achieving a clear understanding of experiential and other phenomena interwoven with its context. (S.Q.2., S.Q.3., S.Q.4., S.Q.5).

¹³ Course title: How to manage your research information (C11.M1), 20 & 27/1/2015, Organiser: Graduate School TUDelft, Course title: How to make a questionnaire and conduct an interview (C4.M1), 6 & 26/3/2015, Organiser: Graduate School TUDelft.

Yin (2009, 8-14) discusses three conditions that should be taken into account when choosing research methods, namely:

- A the form of research question
- B the control of the behavioural events and
- c the focus on contemporary events

The link between various research methods and these conditions are presented in Table 3.2.

TABLE 3.2 Relevant Situations for Different Research Methods, (Yin, 2009, 8)					
Method	Form of research question	Control of the behavioural events	Focus on contemporary events		
Experiment	How, why?	yes	yes		
Survey	Who, what, were, how many, how much?	no	yes		
Archival analysis	Who, what, were, how many, how much?	no	yes/no		
History	How, why?	no	no		
Case study	How, why?	no	yes		

The research questions of this study are mainly a combination of "what" "how" and "who" questions. The author has no control over the behavioural events since the objects and phenomena under investigation are not examined in a controlled environment such as a laboratory setting. Moreover, the focus is cast on buildings and phenomena of the recent past involving Actors who are, in their vast majority, alive and serve as valuable sources of information for the study. These conditions provide an orientation for a methodological formulation.

Groat and Wang (2002) as well as Lune and Berg (2012) analyse different research methods, stating their strengths and limitations. Drawing from those studies and the analysis of Yin (2009) presented briefly above, a mixed method research (Groat and Wang, 2002, 368-370) was developed, securing methodological, theory and data triangulation (Patton, 2002, 247-248) while complementing the strengths and minimizing the weaknesses of each research method.

3.4 Analysis of selected research methods and techniques

The methods used for responding to the main research question involve:

- 1 Case study research
- 2 Historical research
- 3 Qualitative Interviews

Table 3.3 presents the methods used for answering each Sub-Question.

TABLE 3.3 Research methods used per sub-question					
Method	S.Q.1	S.Q.2	S.Q.3	S.Q.4	S.Q.5
Case study	x	x	x	x	x
Historical research	x	x	x		
Interviews	x		x		

In what follows an analysis of each method will be presented, discussing the structure of the methodological approach, tools and techniques used. Special emphasis is given to the strategies of data collection and data analysis.

3.4.1 Case study research

The research design is largely based on a case study rationale. In detail, a multiple embedded case study research design is employed, given that each case study involves more than one levels of analysis (TEXTBOX 3.2) (Groat and Wang, 2002, 356-357). Based on the theoretical propositions presented above, cases were selected with the aim of reaching analytic generalisation (Yin, 2002,38) through a combination of literal and theoretical replications¹⁴ (Yin, 2009, 54-55).

In detail, the evolution of Industrial Heritage Reuse practice is analysed in four selected European countries serving as case studies (B. Intermediate Level) for illustrating the state of Industrial Heritage Reuse in Europe during the last fifty years (A. Total structure). Those cases predict contrasting results for anticipated reasons (see proposition 1), following a theoretical replication logic (see also § 3.4.1.1).

TEXTBOX 3.2: LEVELS OF ANALYSIS

A. Total structure: Industrial Heritage Reuse practice in Europe

B. Intermediate level: Selected cases of countries

- State and development of Industrial Heritage care and Reuse (per country)
- Actors' influence (per country)

C. Individual units: Selected cases of best practice (per country)

D. Individual unit parts/Individual Sub-units: Influencing Factors, Actors and Components per case

In the next level of analysis the replication logic changes. Aiming at testing the theoretical propositions 2-4, five cases of Industrial Heritage Reuse per country have been selected illustrating best practice (C. Individual units), thus serving a literal replication logic. Within those however

^{14 &}quot;Yin describes the distinction between literal and theoretical replication. A literal replication is a case study (or studies) that tests precisely the same outcomes, principles or predictions established by the initial cases study. In contrast a theoretical replication is a case study that produces contrasting results but for predictable reasons" (Yin in Groat & Wang, 2002, 357).

there is a tripartite distinction between early, later and recent cases. The replication logic between the three parts is theoretical. In contrast, a literal replication is achieved across the distinctive groups of the four countries (see also § 3.4.1.2).

3.4.1.1 Selection of countries (B. Intermediate level)

The selection of the particular cases, serving to shed light into the subject under investigation (responding mainly to the S.Q.1. and S.Q.3.) was based on three criteria. Firstly, on the level of contribution of each country to the field of Industrial Heritage protection and Reuse. Secondly, on economic and sociocultural factors and thirdly, on considerations of data access and research feasibility.

A Level of contribution

Many European countries have a rich historic industrial stock and a variety of Reuse and conservation examples to show. Yet, the beginning and development of the systematic care for the historic industrial stock for each one of them took place at different times (see FIG. 4.5). As a result, the length and level of contribution of each country to the field differs. In order to grasp the nuances in the formation of the practice during the last half century, there was a need to analyse the state of the European Industrial Heritage Reuse though the examination of countries forerunners, followers and latecomers in respect to their contribution to the field. The cases selected fall into these three categories.

B Economic and sociocultural situation

Economic and sociocultural considerations also played a role in the selection of countries. Securing some common ground across cases was considered important. That is why all the selected countries share a common economic system, belonging to Western Europe.¹⁵ The European countries formerly ruled by communist regimes, that followed a completely different model of growth, were not addressed in the study.

Despite that, in order to explore the influence of the Exogenous Conditions to Reuse as well as the role and influence of the involved Actors it was critical to aim for a theoretical replication logic between the selected countries. As a result, a diversity of economic position, social and cultural Conditions was sought for. The four selected countries present the required diversity.

c Data access

Direct access to relevant literature, communication with implicated stakeholders as well as accessibility to archives and the reused historic fabric was paramount for this research. For the first two issues, proficiency in multiple language is an essential tool. Thus, a key criterion for the countries' selection was the author's language skills.

Furthermore, a basic condition for the archival and field research was the flexibility to visit all selected countries and invest time in each one of them. As a consequence, the country selection

¹⁵ According to Pediaa (https://pediaa.com/difference-between-western-and-eastern-europe/#Western Europe) Western Europe is the western region of Europe. However, this term has no precise definition; the usage of this term has changed over the years. During the Cold War, this term referred to the developed and rich countries of the Western world. There was a marked difference between Western and Eastern Europe in terms of economics, politics, and religion until the fall of the Berlin Wall (1989) and the collapse of the Soviet Union (1991).

took also into account the feasibility of the required travelling implications and the support from educational institutions. In specific, this transnational inquiry was facilitated by the collaboration of TUDelft in the Netherlands and the NTUA in Greece that allowed the researcher to spend a significant amount of time for the archival and field research in both countries while taking advantage of the resources and networks of each university.

The application of the three analysed criteria into the prospective pool of European nations resulted in the selection of four European countries including the United Kingdom, the Netherlands, Spain and Greece. Those will serve as the cases of the Intermediate level of analysis (B).

3.4.1.2 Selection of projects of best practice (C. Individual units)

Given the complexity of the research questions and the abundance of best practice examples of Industrial Heritage Reuse in Europe, a two-level screening process was conducted for the identification of suitable information-rich cases for the level of analysis C (Individual units). The set of operational criteria defined, is presented below.

Screening criteria. Level 1

- A **Location of the case**. All projects should be located in the selected countries of Level B. (United Kingdom, the Netherlands, Spain and Greece.)
- B Construction and intervention time-frame. The research will be focused on the review of industrial sites built during the first and second Industrial Revolution (Loeff, 2013) (late 18th to early 20th century) and reused from the 1970s to the 2010s.
- c **Former function**. This research will focus on the industrial complexes originally related with production, extraction, processing and refining.
- Quality and quantity of existing information regarding the site, the decision-making and the intervention process. A comprehensive set of multiple data sources, including archival material, documentation etc. reported by different sources are an essential condition for an unbiased and in-depth inquiry. Along with that, this doctoral research required the collection of oral testimonies from implicated Actors for gaining insight to sides of the practice that are usually under-investigated (e.g. decision-making process, occupation and management phase). Projects that did not allow theoretical and data triangulation were excluded from the research.

A wide literature review on the subject of the European Industrial Heritage Reuse practice (see Ch. 4) resulted in the identification of 214 cases that satisfy the analysed criteria. Those were listed in a matrix including their key characteristics (Project Name, Location, Former and New Use, Construction and Reuse year, Architect/Engineer and Reuse architect, Source, Date of survey, Remarks). The matrix was used as the base for the final selection.

Aiming at raising awareness over the topic under investigation, this extended database of information was refined, complemented and turned into an online research platform fully accessible, launched in 2018 (Chatzi Rodopoulou and Floros, 2018).

Final selection. Level 2

The restricted timeframe and resources of this doctoral research called for a highly efficient way of narrowing down the extended list of cases to a number that could be investigated within the allocated time schedule while providing accurate answers to the questions asked. **The Delphi technique**¹⁶ was chosen as the most appropriate and efficient way to tackle this problem. In each country a group of 3-4 local experts¹⁷ with a proven and long experience in the field of Industrial Heritage was consulted for aiding in the selection of the most appropriate and information-rich cases of best practice. The experts were provided with an explanation of the criteria analysed above as well as with the replication logic of the case study research design and were shown the matrix produced by the author. The technique resulted in the selection of 5 case studies per country that would be analysed in depth. The investigation of twenty cases within a time schedule of c. two and a half years was deemed feasible.

Before proceeding to the data collection phase a case study protocol (Yin, 2009, 80-90) was designed for securing the methodological rigor of the case study data collection and analysis, keeping the process targeted and preventing possible mismatches in the long run. The case study protocol can be found in the Appendix 1.

3.4.1.3 Techniques for data collection

Within the case study research design an extended array of techniques were used for the data collection including historical and archival research of primary and secondary sources; direct observation; interviews with stakeholders and online surveys. That allowed the data triangulation which led to well substantiated results.

In detail, for the Intermediate level B, historical and archival research was conducted, collecting data on the development of Industrial Heritage protection and Reuse from books, scientific journals, newspapers, photographic archives, corporate and organisation documents and websites. This technique was combined with the interviews of key experts in each country (see § 3.4.3).

For the Individual units C, more techniques were combined including historical and archival research of primary and secondary sources; direct observation; interviews with stakeholders and online surveys. The first technique offered illuminating data on the historic use of the sites under investigation, their conversion and delivery and on occasion on the role and influence of the involved stakeholders. Only in the early cases was there evidence available for the occupation and management phase of the converted sites.

The technique of direct observation was employed in all cases presented in this dissertation. The aim of the technique was to assess the converted sites first-hand within their context and gain insight into their occupation and management stage. During the field visits, interviews with stakeholders were conducted and the photographic material presented in this study was collected.

¹⁶ Patton (2002, 200) defines the Delphi technique as: "Interviewing key knowledgeables in a field to solicit the latest and best thinking about a proposal".

¹⁷ See Appendix 3.

Lastly, interviews were conducted as part of the cases belonging to level C, to shed light into the decision-making process, the occupation and management phase, the evaluation of the Reuse outcome as well as into the role and influence of the involved stakeholders. Those interviews can be categorised into two types. Firstly, interviews with decision-makers and secondly interviews with users of the converted sites. The questionnaire used for the latter group was customised and turned into an online survey based on the Google Forms platform, maximising efficiency in terms of time and resources. An analytic account of the generation of the interview protocol is given in the Sub-Section 3.4.3.

Analysis of case study research data 3.4.1.4

The analysis of the diverse range of data collected for the level of analysis C through the case study research followed the 'pattern matching strategy' (Yin, 2002,106-7). After the data organisation and classification and the compilation of the case study reports, a special type of pattern matching, described by Yin (1994, 110) as 'Explanation-building' was adopted.

Based on the theoretical propositions, the aim of the analysis of the level C cases was to reveal the causal links between the influencing Factors, Actors and Reuse Components and the process and outcome of Reuse. For achieving so, a 'monster matrix' was generated (Miles and Huberman in Swanborn, 2010, 122-123). The matrix included all influencing Aspects (Asp), namely the influencing Factors, Actors and Components and for each one of them Statements (Stat) grounded on the case study evidence about the influence they exercise on the process and outcome of the Reuse. Using a colour scheme the matrix also revealed the links between the influencing Aspects.

ASPECT 3

STAT.3.2

STAT.3.4

CASE STUD	Y 1: SHEET 1		CASE STUD	Y 2: SHEET 2	
ASPECT 1	ASPECT 2	ASPECT 3	ASPECT 1	ASPECT 2	ASPECT 3
STAT.1.1	STAT.2.1	STAT.3.1	STAT.1.1	STAT.2.1	
STAT.1.2	STAT.2.2	STAT.3.2	STAT.1.2		STAT.3.2
STAT.1.3	STAT.2.3	STAT.3.3			STAT.3.3
STAT.1.4	STAT.2.4	STAT.3.4	STAT.1.4	STAT.2.4	STAT.3.4
			STAT.1.5	STAT.2.5	
			STAT.1.6		
				·	
ALL STATE	IENTS: SHEE	T 21	FINAL STAT	FEMENTS: SH	EET 22

CASE STUDY 3: SHEET 3					
ASPECT 2 ASPEC					
STAT.2.1	STAT.3.1				
STAT.2.2	STAT.3.2				
STAT.2.3					
STAT.2.4	STAT.3.4				
STAT.2.5	STAT.3.5				
STAT.2.6					
	ASPECT 2 STAT.2.1 STAT.2.2 STAT.2.3 STAT.2.4 STAT.2.5				

ALL STATEM	IENTS: SHEE	T 21	FINAL ST	TATEMENTS: SHE
ASPECT 1	ASPECT 2	ASPECT 3	ASPECT	1 ASPECT 2
STAT.1.1	STAT.2.1	STAT.3.1		STAT.2.1
STAT.1.2	STAT.2.2	STAT.3.2	STAT.1.2	
STAT.1.3	STAT.2.3	STAT.3.3		
STAT.1.4	STAT.2.4	STAT.3.4	STAT.1.4	STAT.2.4
STAT.1.5	STAT.2.5	STAT.3.5		
STAT.1.6	STAT.2.6			

FIG. 3.2 Simplified presentation of the 'monster matrix' used in the case study analysis. The colours facilitate the identification of links between Aspects (Factors, Actors and Components). The interpretation of the Final statements colour scheme for example reveals that Aspect 1 and Aspect 3 are linked, and so is Aspect 2 and Aspect 1.

The process of analysis started with the coding of the first case study and the creation of initial statements that were organised in the first sheet of the aforementioned matrix (FIG.3.2, Sheet1). The coding and statements' organisation of the second case study in the next sheet of the matrix followed (FIG.3.2, Sheet2). Comparing the two sets of statements, led to the need to complement and refine the initial ones as case no.2. brought in light new statements, or additional evidence for the existing ones. As the number of statements increased after the analysis of each case, a sheet containing the total account of statements was deemed necessary (FIG.3.2, Sheet 21).

Upon the completion of the compilation of the 'monster matrix' with the evidence of the 20 cases, the replication of statements across case studies was explored. Statements that replicated across more than three cases were considered a pattern and were used as a base for the results of the case study research. This process ended with the definition of the final statements (FIG.3.2, Sheet 22). Before presenting those as the results of the case study research, the theoretical framework of this research was revisited, examining them again through new perspectives. The elaborated final statements are presented in the Chapter 7 of this Volume, excluding the statements pertaining to the Exogenous Conditions which are discussed in Sub-Section 5.2.1, the Endogenous Attributes which are discussed in Sub-Section 5.3.2 and the statements regarding the Actors discussed in Section 6.5.

3.4.1.5 Stages of case study research method

- Stage 1. Definition of the levels of analysis, identification of case study design (multiple and embedded). Formulation and application of screening process for selecting case studies.
- Stage 2. Selection of case studies (Levels B, C). Identification of techniques required for the data collection. Development of case study protocol.
- **Stage 3.** Data collection using multiple techniques. Organisation of data.
- Stage 4. Compilation of case studies reports composing evidence with data collected from other methods. Repetition of step 3, when there was a lack of sufficient data.
- Stage 5. Analysis of case studies reports using the 'explanation building' analytic strategy. Theory saturation.
- Stage 6. Extraction of conclusions, enriching the theoretical propositions.

3.4.2 Historical research

Historical research is used in the methodology of this doctoral research both as a technique and as a method. The Sub-Section 3.4.1.3 illustrated the use of historical research as a technique within the case study design for the data collection. The present Sub-Section will focus on the use of historical research as a method for responding to the S.Q.1., S.Q.2. and S.Q.3.

Defining historiography which is the term most associated historical research, Lundy (2008, 396) states: "Historiography goes beyond data gathering to analyse and develop theoretical and holistic conclusions about historical events and periods. It includes a critical examination of sources, interpretation of data, and analysis that focuses on the narrative, interpretation, and use of valid and reliable evidence that supports the study conclusions."

Examining a practice which is bound intrinsically with the sociocultural and historical milieu of the past, historiography is considered the most appropriate method for providing a contextual link of the past to the present and exploring the issue under investigation. As such it was used as a principal method for exploring the state of Industrial Heritage Reuse practice in Europe during the past fifty years (S.Q.1.) the Factors influencing the outcome of Industrial Heritage Reuse practice (S.Q.2.) and the shifting role and influence of the involved Actors (S.Q.3.). Drawing from a combination of primary and secondary sources and joining this data with evidence collected by the case study research, data and theory triangulation was secured. The analysis of the collected data involved their assessment and the verification of the soundness of interpretations created from that evidence via triangulation. Finally, through the interpretation of the evidence a holistic, well investigated and well documented narrative was constructed in the form of a report (Groat and Wang, 2002, 137, 165-167).

3.4.2.1 Stages of historical research method

The stages followed for the historical research design were the following:

- Stage 1. Literature review on the development of the theoretical and practical framework of Industrial Heritage Reuse in Europe, the role and influence of the involved Actors and the influencing Factors on the practice.
- Stage 2. Development of a set of propositions based on the conclusions of the literature review (see TEXTBOX 3.1), serving as a guide for the data collection process and the interpretation of results.
- Stage 3. Data exploration and collection. Data sources included various documents including books, scientific journals, organisation documents, exhibition catalogues and newspapers. Also, the reports produced by the case studies of best practice served as secondary sources of data.
- Stage 4. Evaluation of data, analysis, formation of generalisations and consultation of multiple lines
 of theory for structuring results and arriving to conclusions.
- Stage 5. Report compilation describing the findings along with their interpretation, providing
 detailed supportive evidence in defence of the conclusions.

3.4.3 Qualitative research Interviews

Interviews are used as a pivotal instrument of this research, both as a method for soliciting information about S.Q.3 and as a technique within the case study method. The choice of interviews as a method and technique stems from the very nature of the research questions and the purpose of the study. S.Q.3 reflects the author's intention to explore certain stakeholders' perceptions as well as the way that they make sense of their own circumstances. Interviews are thus the most appropriate method for acquiring this type of qualitative information.

Aiming at a holistic exploration of the involved Actors' views, the author interviewed the whole array of stakeholders, ranging from specialists to the public. Engaging with such a diverse spectrum of people required a well organised yet flexible approach.

In what follows the formulated structured strategy used during the interviews for the development of the data collection instrument, is presented.

Interview protocol

The first step was to formulate a basic interview protocol (see Appendix 2) which specified the intended interviewee groups [Who?], the rationale for the interviews [Why?] and the instruments used for each interviewee group [How?].

Formulation of broad themes of the questions

The second step was the formulation of the broad themes of questions, namely:

- the role and influence of key stakeholders in the practice of Industrial Heritage Reuse in the countries under investigation;
- the achievements, problems, shifts and the specific developments taking place in the selected countries related with the care and Reuse of Industrial Heritage;
- The preparation, decision-making process and the occupation and management phase of best practice cases, the stakeholders' responsibilities, contributions and aspirations and the stakeholders' rate of (dis)satisfaction over the outcome of the Reuse.

Formulation of specific questions that address key issues under investigation

The aforementioned categories were analysed into specific questions, forming broad pilot questionnaires.

- Customisation of the questions and formation of various types of questionnaires

A reflection on the pilot questionnaires showed that some of them were comprehensive yet too extensive and too complicated, especially for some stakeholders unfamiliar with heritage and architecture terminology. The need to customise the pilot questionnaire according to the level and background of the respondents (Lune and Berg, 2012, 123) led to the formation of four different types of questionnaires. At that point it became clear that it was not feasible nor necessary to conduct face to face interviews with all the groups of stakeholders. Thus, the questionnaire Type 4 was designed as an instrument of online survey or fill-in questionnaire.

Testing and Amendments

Before using the questionnaires for interviewing stakeholders a double stage testing was performed. Firstly, the questionnaires were reviewed by the researcher's supervisors, a specialised methodology academic (Dr. Maartje van den Bogaard) as well as fellow PhD students of TUDelft following the course "*How to make a questionnaire and conduct an interview (C4.M1)*". Their comments helped to identify double-barrelled questions (Lune and Berg, 2012, 126) enhancing the structure and making the questionnaires more concise as well as clarifying vague questions. After these amendments a pilot interview was conducted in order to identify possible problems that might arise.

Final interview protocol

The last step that preceded the interviewing and surveying of the stakeholders was the refinement of the interview protocol. The draft protocol formulated in the first step of this process was complemented with additional information and enriched with the formatted version of the questionnaires. The final interview protocol and the questionnaires used are presented in the Appendix 2.

3.4.3.1 Types of interviews and use of the data collection instrument

It is worth highlighting that all interviews conducted face to face were semi standardised (Lune and Berg, 2012, 109-115). That left the freedom to digress from the predetermined questions acquiring more information where possible and necessary, perusing areas spontaneously initiated by the interviewees. Furthermore, some key respondents who had a long involvement in the subject of research and at the same time were stakeholders in one of the cases of best practice were asked to respond to more than a single questionnaire.

Special attention was given to language issues for soliciting the most complete and accurate account of information. The vast majority of the interviews were taken in the language of the interviewees. The only exception to that were the interviews taken in the Netherlands due to the lack of fluency of the author in Dutch. Nevertheless, in the cases of Dutch interviewees unable to respond in English, a fill-in questionnaire was used translated in Dutch. In this manuscript all non-English quotes have been translated by the author (T. Chatzi Rodopoulou) unless otherwise stated.

For the needs of this research 226 face to face and 8 telephone interviews were taken in three languages while 82 people answered the on-line survey in four languages (Table 3.4). A detailed list of all the individuals interviewed during this doctoral research is presented in the Appendix 4.

TABLE 3.4 Analysis of	interviews types per country	v conducted during this d	octoral research	
Country	Face to face interviews	Telephone interviews	Online survey	SUM
UK	57	7	16	80
The Netherlands	57		47	104
Greece	66		8	74
Spain	45		11	56
Germany		1		1
France	1			1
SUM	226	8	82	316

3.4.3.2 Analysis of qualitative interviewing data

After the data collection process, the preparation of interview transcripts and their review by the respondents, the analysis of the data acquired by qualitative interviewing followed. The theory of content analysis¹⁸ (Lune and Berg, 2012, 153-157, 353-380) was applied for the latter. Firstly, categories were developed for ordering the data. In most cases, those stemmed from the design of the interviews, which was already structured. Nevertheless, in the cases of interviews of specialists or stakeholders with multiple roles, the category building presented challenges. In such cases category development stemmed from theory building.

The next step was the close examination of the transcripts, their annotation and reduction to short answer excerpts which were in turn ordered in the aforementioned categories. That facilitated on the one hand the counting of elements in the case of quantitative content analysis (e.g. positive/ negative features of the outcome of the Reuse) and on the other, the formation of patterns.

¹⁸ Content analysis is a careful detailed, systematic examination and interpretation of a particular body of material in an effort to identify patterns, biases and meanings (Lune and Berg, 2012, 349).

The stages followed for the application of the qualitative interviewing method were the following:

- Stage 1. Preparation of interview protocol
- Stage 2. Interviewing subjects in the UK (Summer 2015), the Netherlands (Summer-Autumn 2016), Greece (Spring-Summer 2017) and Spain (Autumn 2017)
- Stage 3. Preparation of interview transcripts and reviewing by the respondents (excluding the anonymous respondents)
- Stage 4. Content analysis
- Stage 5. Report compilation, describing the findings along with their interpretation, providing
 detailed supportive evidence in defence of the conclusions

3.5 Research design

As mentioned in the previous Sections, the complex array of research sub-questions calls for a mixed method research design. In what follows the research design formulated for this doctoral research is analysed, presenting all stages from the preliminary steps of exploratory literature review to the production of the research results.

STAGE 1_Exploration

The first stage of the research involved an extensive literature review on the theoretical (international conservation charters, conservation and Reuse concepts)(see Ch.2) and practical framework of Industrial Heritage protection and Reuse (anthologies of cases studies)(see Ch. 4). That exploratory step served as a basis for the problem definition and the formation of the preliminary research question presented below:

"What does the current spectrum of Industrial Heritage Reuse in Europe cover, how has it been formed during the last fifty years and how can it be evaluated?"

The second step of Stage 1 involved a more focused literature review on the subjects of:

- A heritage conservation theory (contemporary framework, shifts and current demands)
- B theoretical approaches and practical application of Industrial Heritage Reuse in Europe and the USA
- c the Factors and Components influencing the outcome of Industrial Heritage Reuse
- D the role of the Actors involved in Industrial Heritage Reuse

The objective of this stage was to gain a deeper understanding of the shifts and the evolution of the theoretical and practical approaches related with Industrial Heritage Reuse as well as the delineation of the role of main stakeholders. The findings of this study also suggested the need for an in-depth research into the influencing Factors and Components of Industrial Heritage Reuse.

That step allowed to narrow down the problem, leading to the formation of the theoretical propositions presented in TEXTBOX 3.1.

In turn, the former preliminary research question was fine-tuned giving way to the main research question and its analysis in sub-questions (see § 3.2.2).

STAGE 2_Preparation

The second stage of the research involved the delimitation of its scope, the design of the research methodology and the formulation of the instruments of data collection.

In detail, through the replication logic and the criteria analysed in the Sub-Section 3.4.1.1, the research was focused into the analysis of specific countries. Moreover, the screening process presented in the Sub-Section 3.4.1.2 guided a focused literature review on examples of Industrial Heritage Reuse in Europe, resulting in the matrix of Industrial Heritage cases.

Before exploring any case study or interview any subject, a case study and an interview protocol were formulated.

STAGE 3_Focusing

The third stage of the research involved the identification of the most suitable case studies of best practice. As explained in the Sub-Section 3.4.1.2, that was achieved with the application of the Delphi technique. The same technique was used to enrich the author's understanding on the synthesis of the stakeholders' team in each country.

STAGE 4_Data collection

The fourth stage involved the data exploration and collection for the historical research and the field research, including the selected case study inquiry and the qualitative interviewing.

The organisation of the data collection followed a four-partite structure, starting from the UK (Summer 2015) and continuing to the Netherlands (Summer-Autumn 2016), Greece (Spring-Summer 2017) and finally Spain (Autumn 2017). The process required a period of more than two years.

The research on the UK, the first country under investigation, served as a testing ground for the efficiency of the methodology and the instruments of data collection, highlighting at the same time limitations and difficulties of the field research and archival research. The lessons learned from this first field trip were used for refining methodology details and optimising the data collection in the following areas of investigation.

Upon the closure of the data collection in each country, the collected information was organised per case study or theme and transcripts of the interviews were prepared. Furthermore, part of the collected data was analysed leading to preliminary interpretations which further informed the data collection of the following countries.

STAGE 5_Analysis & Synthesis

The data collected in the previous phase of the research was analysed in stage 5. Firstly, the information collected during qualitative interviews was examined through content analysis. The data was organised in matrixes according to a set of categories. The qualitative information was coded and interpreted, while the quantitative data was visualised in the form of graphs (see introductory and closing graphs in each case study in Volume 2).

Secondly, the data collected during case study research were examined. Before the actual analysis of the case study evidence, a process of data organisation and classification was performed. The information was organised in chronological order, a set of categories was defined; the evidence was placed into those categories while data displays were created, too (Yin, 2009, 103).

The following step involved the production of case study reports of the selected countries and the selected cases of best practice. That required the analysis of the embedded historic research. Also, insights from the content analysis of qualitative interviews informed the case study reports. Upon the completion of the case study reports (see Volume 2), the case study analysis began, using the strategy of explanation building (Yin, 1994, 110). Following that, the historical data which were not embedded to the case studies were analysed and interpreted.

Lastly, when required by the methodology, the results stemming from the analysis of the various methods used were synthesised. At that stage revisiting theory for cross-referencing findings was considered essential.

STAGE 6_Conclusion and dissertation compilation

The final stage of the research design involved the generation of conclusions, responding to the main research question and the compilation of the dissertation.

Dissemination

Given that generating awareness on the Industrial Heritage protection and Reuse practice was among the goals of this research, special attention was given to the communication of its products. The dissemination of the research' output started well ahead its completion. The output was structured in multiple forms accessible to all stakeholders involved with Industrial Heritage care and part of the future practitioners, too (Table 3.5). The Table below presents the communication of the interim research products in various events in relation to the attending stakeholders.

TABLE 3.5 Dissemination of interim research output						
Stakeholder	Interim public research output					
	Conference & Seminar presentation	Article publication	Online knowledge platform	Course		
Specialist/ Scholar	x	x	x	(x)		
Practitioner	(x)	x	x			
Public			х			
Student	(x)	x	x	x		

3.5.1 Methodology scheme: from a ladder to a spiral approach

The structure of the methodology and the employment of case study research necessitated the formulation of a circular process and the repetition of stages 2-4 for each case study of the level B (TEXTBOX 3.2). As shown in the Figure 1.2, the goal was to implement all stages (2-5) for every case before proceeding to the next one. This was attempted in the first case under investigation and proved to be inefficient. That is why the analysis of all the cases investigated finally took place after the completion of the data collection, in the sixth semester of the PhD programme (FIG. 3.3). In order to disseminate the output of the research during the second and third year of the programme, selected parts of the collected data were analysed leading to preliminary conclusions.

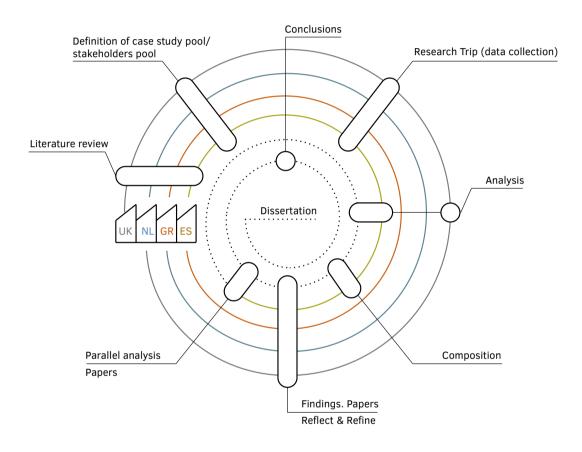


FIG. 3.3 Analysis of Methodology stages for the case study research as implemented.

3.6 Usefulness, potential and limitations of methodology

The research methodology analysed in this Chapter is not merely an adaptation from similar types of investigation but an actual product of this dissertation. Its originality lies mainly in the combination of methods and techniques of research and analysis as well as in its application in a vast field of inquiry. The research methodology presents multiple merits. Firstly, it allows the investigation of a complex and multileveled subject of research, meeting the research quality standards of internal and external validity, reliability and objectivity (Groat and Wang, 2002, 34-40). The mixed method research design on the one hand secures methodological, theory and data triangulation, which strengthens the findings of the research. On the other hand, it complements the strengths of each method while reducing biases or deficiencies caused by using only a single method of inquiry (Given, 2008, 892).

Secondly, through field research, including case study field trips and interviewing, the designed methodology offers much more than a collection and reinterpretation of existing literature, bringing to light a vast volume of original evidence. That -among other information- includes the views and perspectives of the full array of Industrial Heritage Reuse involved Actors, many of which are rarely brought forward. Furthermore, extending in four countries, the methodology design permits the presentation of evidence in the English language that were previously only available to a narrow audience (e.g. Greek speaking and Dutch speaking population) due to language restrictions.

Thirdly, the methodological approach takes into account all the demands analysed in Section 2.7. The subject under investigation is examined through the prism of latter, aiming at providing the scientific discourse with topical missing answers.

Fourthly, besides the generation of the research products, presented in Chapter 8 of this dissertation, the methodology in question offered important 'by-products' including the "ReIH online knowledge platform" and the Register of best practice case studies of Industrial Heritage Reuse (Volume 2 of the dissertation). Those have a threefold contribution. They raise awareness over the subject of the research amongst interested parties; they inform future initiatives being a useful point of reference for practitioners and serve as a solid basis for future research.

Lastly, the methodology is transferable to similar lines of investigation. It can be a valuable strategy for the research of complex phenomena taking place in the present and recent past in a multinational setting.

Apart from its merits however this methodology was also subject to limitations. The PhD programme timeframe and the available resources imposed certain restrictions to various stages of the research design. Initially, in respect to the level of analysis B. the research was not possible to analyse in depth key countries forerunners, such as Germany and France, that along with the UK have contributed great deal to the care and Reuse of their Industrial Heritage. It is strongly recommended that future studies employed a similar analytic approach on those countries as they are indisputably important sources of information for the subject in question.

Moving from the preparation to the data collection phase, it should be stressed that it was not possible to examine all countries simultaneously. The field research required more than two years for its completion. This is seen as a weakness given that the reused buildings under investigation are 'living organisms', frequently subjected to change. Therefore, it is worth mentioning that the

analysis of the cases of the first countries extends to the developments taking place until the year they were examined. Therefore, any possible shifts that might have taken place after the field research hitherto have not been included in the case study reports.

In respect to the analysis phase, the lack of resources did not allow the use of professional software for the production of interview transcripts. As a result, the transcription of 234 interviews consumed considerable time causing delays. Finally, it was impossible within the timeframe and the scope of this dissertation to find precise financial details for all twenty case studies. The figures that were identified however are presented within the case studies reports.

Despite the above, the merits of this methodology largely outweigh its limitations, making it both a valuable action plan for answering the research questions of this doctoral study and a useful strategy for future research.

4 Industrial Heritage Reuse practice in Europe

4.1 Introduction

In the previous Chapters the evolving theoretical framework of conservation and the position of Industrial Heritage (Ch. 2) as well as the research design and methodology of this dissertation (Ch.3) were discussed. This Chapter will analyse the evolution of Industrial Heritage in Europe, both in its recognition and its Reuse practice. This analysis will cover all the three groups of countries identified in relation to the chronological evolution of Industrial Heritage care practice, namely 'pioneers', 'followers' and 'latecomers'. This Chapter aspires to answer the S.Q.1 of this dissertation:

'How has the current state of Industrial Heritage Reuse practice been formed as an accepted form of heritage conservation during the last fifty years in Europe?'

Section 4.2 will provide some essential background of the eras of industrialization and deindustrialization, setting the scene for future developments. Section 4.3 will offer a rough picture of the action taken in countries-forerunners in the field of Industrial Heritage Reuse with special emphasis in Germany and France. Section 4.4 will analyse in detail the development and current state of the reused Industrial Heritage in the four selected countries, ranging from pioneers to latecomers in the practice. Section 4.5 will present the results of the cross examination of the selected countries' analysis, identifying the main shifts that have occurred in the European Industrial Heritage care and Reuse practice overtime as well as the related challenges each country is facing at present. Finally, Section 4.6 will summarise the main findings of the Chapter.

4.2 Industrialization and deindustrialization in Europe

Before diving into a detailed analysis of the evolution of the care and Reuse practice in Europe, some background information for the eras of industrialisation and deindustrialisation in the continent and beyond will be offered. This is deemed essential as it will facilitate the understanding of the developments occurring in the following period, that falls in the scope of this dissertation.

Industrialisation, which involved the transformation of agricultural societies into industrial ones, has been defined as a revolutionary process that changed radically the face of the world. The industrial revolution began in the 1760s in Britain with the introduction of the steam-powered machine for mass production and new infrastructure. In the 19th century it spread at different speeds across Europe, the US and Japan (Allen, 2017). Industrialisation was marked by the passing from muscle, wind power and hand tool technology to machine-based technology, for which large scale use of new energy resources and huge capital investment were required. It was also marked by the birth of the factory system which constituted a new organisation of work, based on the division of labour. The industrialisation process involved far reaching shifts in the social, political and economic realms, too. The emergence of new social classes, new political and economic systems redefined every facet of society (Albrecht, 2012, 17-23).

Along with the above, industrialisation deeply affected the built and natural environment as well as the development of cities, as the new factories attracted thousands of workers, who needed a home. The unprecedented migration from the countryside to the cities rose new challenges in city planning and policy (Berens, 2011, 18). Large-scale landscape changes took place as a result of industrial activity which included the establishment of new settlements around new industrial cores, the opening of new transportation routes, the massive exploitation of natural resources for energy production and the extraction of raw materials. New industrial towns, canals, dams, railroads, harbours, mines, mills and factory complexes left visible marks on the natural and manmade landscape of the industrialising world. Those developments were often accompanied by pollution and demolition of traditional farmsteads. New building and installation typologies emerged, altering or defining the structure, form and aesthetics of the old and new cities respectively (Bergeron, 2012, 31-37).

The radical and profound transformations brought in society and the environment by the industrial revolution, caused a counter reaction in the mid-19th century, that praised the traditional arts and crafts and sought to protect the historic buildings and scenic landscapes as collective heritage: the Arts & Crafts movement and the Conservation Movement (Glendinning 2013, 123). In this context, the buildings and sites that were associated with the first phase of industrialisation and its negative side-effects, were detested if not demonized as intruders of the assumed harmonious pre-industrial environment.

Nevertheless, industrialisation, urbanisation and radical renewal in technology and production went on during the 20th century. This process also spread –partly in the aftermath of decolonisation since the 1960s and 1970s– to the so-called developing countries in Asia. As labour was relatively cheap there, many West European industries began to outsource their production activities and to abandon their previous premises.

The consequences of industry's mass exodus from the industrialised world to the developing countries in the late 20th century, had an analogous gravity to the repercussions of industrialisation.

Deindustrialisation caused a severe economic shock that took decades to overcome, involving deep restructurings of national economies and shifts in employment following prolonged periods of decline and unemployment. Furthermore, deindustrialisation had a serious and prolonged social, political and cultural impact principally on the lives of the workers and the communities dependent on the industrial sector and secondarily on the society of the industrialised world as a whole. The abrupt closure of industries, that were the common denominator of industrial communities, resulted in the loss of their shared identity and in turn in the shattering of social networks. Feelings of loss of confidence and pride, betrayal and mistrust in institutions led the former industrial communities into a downward spiral. Unemployment, dislocation and alienation had a ripple effect causing elevated rates of poverty and crime (Moller, 2008, McLachlan, 2018).

The radical shifts provoked by the deindustrialisation process affected profoundly once again the built and natural environment. Massive areas in the inner cities were turned into black holes of the urban fabric, industrial cities lost their raison d'être while whole industrial regions were surrendered to abandonment and decay. The structures and equipment, that were once the motors of progress and wealth, were left as sad carcasses to rot and rust (Berens, 2011, 19).

The road from the demonization and loathing of those industrial relics to their appreciation, transformation and reintegration in the built and social fabric was long and bumpy. As demonstrated in the following Sections, every country followed its own way, taking its first step at different times.

4.3 Historic development of Industrial Heritage protection and Reuse in Europe

Europe, as described above, has been established as the birthplace of industrialisation. However, it cannot claim the title of the vanguard of Industrial Heritage transformation, too. The practice of Industrial Heritage Reuse and regeneration is employed for the first time in the US in the late 1950s. Early notable examples include the regeneration of historic harbours in Boston, Baltimore, New York, San Francisco and Lowell, Massachusetts (Stratton, 2000, 13). While local politicians and developers were transforming waterfront areas, using federal and city funds, an informal wave of squatters, alternative artists and other social groups, with or without political agendas, started reusing abandoned industrial sites in city centres, shifting gradually the perception of the public opinion for the value of these enclaves. Noteworthy examples of early Industrial Reuse projects include the Ghiradelli chocolate factory in San Francisco and the Andy Warhol's Factory in Soho, NY in the 1960s (Baum and Christiaanse, 2012, 14, Cossons, 1993, 4). The emerging trend of Industrial Heritage Reuse practice quickly crossed the ocean, influencing developments in Europe.

The 'Old World' at the time was facing the dramatic repercussions of deindustrialisation that had started in the 1960s, reaching its crescendo in the 1970s and 1980s. The most frequent reaction of the European governments to the mounting industrial wastelands in the first period of deindustrialisation was their levelling. The destruction wave though that devoured or threatened to engulf important symbols of industrialisation raised concerns and was met with opposition. Starting from the big industrial nations that had received the largest blow during deindustrialisation, the opposition was transformed into a fierce movement that fought for the safeguarding, protection and conservation of

the legacy of industrialisation. Gradually, from the 1970s on most western European governments, influenced by the movement and the US experience, started changing their course of action.

The transition from the demolition to the valuation, protection and Reuse of Industrial Heritage required decades and took place at different times in each European country. The UK, Germany, France and Belgium were among the pioneers of Industrial Heritage care in Europe. Countries such as the Netherlands quickly followed the steps of the precursors while others needed more time to adjust. The developments in the former countries have been widely discussed in a vast number of publications. In contrast, relatively little is known for the action of the latter. For painting a comprehensive picture of the shift of industrial remains from a menace to an asset in a European level, the action of the whole range including pioneer, follower and latecomer-countries will be analysed. The retrospective review of the selected European countries' action will provide an insight to the influence of broader contextual developments in the practice of Industrial Heritage Reuse.

4.3.1 Countries pioneers

In a quest to recover from the trauma of deindustrialisation, the large European industrial nations were the first where the value of the vestiges of industry was recognised and actions were taken for its care, setting an example that influenced a change of perception across the continent and beyond. The pioneering country of Industrial Heritage conservation and Reuse is the UK; its evolution will be discussed in detail in the Sub-Section 4.4.1. For a general backdrop of the UK's forerunner's position, the evolution in two other large industrial countries, Germany and France, will be briefly sketched below, despite not being in the focus of this research.

4.3.1.1 Germany

Germany, was – and still is – an industrial nation of international importance and so is its related Industrial Heritage. Yet, the evolution in, firstly, the recognition of the heritage values of industrial sites and, next, the practices of Reuse shows a great heterogeneity. This is partly caused by the nation's complex history – marked by two World Wars, the following division during the Cold War and reunification in 1989 – and partly by the current decentralised legislation on heritage conservation.

During the interwar period, the first nationwide survey on technical monuments was initiated by the national Association of German Engineers. Its 1927 Annual meeting was devoted to technical history and contained numerous examples of *'Technische Kulturdenkmale'* (cultural monuments) from the most heavily industrialised regions of the country, as a counterpart of the already inventoried *'Kulturdenkmale'*. The following year a working group was formed, in which also the Deutsches Museum von Meisterwerken der Naturwissenschaft und Technik (German Museum of Masterpieces of Sciences and Technology) and the Deutsche Bund Heimatschutz took part. However, the resulting publication in 1932 did not receive a great resonance at the time, although incidentally some technical monuments and machines were preserved mainly dating from the pre-industrial period (Kierdorf and Hassler, 2000, 34-57).

After WWII, which had brought enormous destructions and victims, not only the demarcation of the territory of Germany was changed, but also its geopolitical situation. The nation was subdivided into an eastern bloc where the German Democratic Republic (GDR) was established under the

influence of the Soviet Union, and a western bloc where the Federal Republic of Germany (FRG) was formed, with west Berlin as a 'free foothold' in the east. Already from 1951 on, systematic records of technical and industrial sites were set up in the GDR under the State's initiative, aiming at a new socialist narrative. Since 1952, the category of 'technical monument' became part of the GDR's Regulation for the preservation and conservation of cultural monuments. In the following decades the recorded assets were classified and listed as Industrial Heritage. In 1979, the GDR counted thirty-seven listed industrial monuments and ten years later a few hundred (Steiner, 2011, 106-107).

The FRG, following the conservation tradition of Western Europe that was largely scorning industrial structures as an inferior building stock, only started to shift its perception by the late 1960s. Influenced by the developments in the GDR and reacting to the wave of demolitions that were engulfing historic industrial landscapes, public resistance grew, giving rise to the movement of 'Industriekultur'.¹⁹ Pioneers of this movement were artists, journalists and scientists such as the photographers Hilla and Bernd Becher and the social scientist Hermann Glaser (Kierdorf and Hassler, 2000, 120-121).

The local communities' struggles found resonance in the State of North Rhine-Westphalia (NRW) that achieved the first breakthrough. In 1970, it published a political agenda for the period 1970-1975 with the intention to record industrial monuments and finance preservation measures. This example was followed by all West German federal states in the following years. Another important contribution of the NRW programme was the transformation of a number of Industrial Heritage sites, such as the Zollern colliery in Dortmund, into the first industrial museums of the country (Steiner, 2011, 108).

After the re-unification of Germany in 1989 Industrial Heritage care became an intrinsic part of the sixteen federal states' duties. This has resulted in a wide differentiation in conservation laws and assignment rates from state to state. To this day, fourteen States Ministries serve as Upper Conservation Authorities, whereas North Rhine-Westphalia and Schleswig-Holstein (with Hanseatic city of Lübeck) are each governed by two lower conservation authorities. A specialist partner of all federal conservation organizations with a national scope is the Association of State Conservationists (VdL). VdL established the working group on Industrial Heritage in 1983, that serves as a nationwide information exchange platform on Industrial Heritage (VDL Vereinigung der Landesdenkmalpfleger, n.d.).

According to A. Föhl, Industrial Heritage specialist since 1974 and editor of the Technische Denkmale im Rheinland publication in the Arbeitshefte series,

"It can be said that Germany over the last 50 years has become a leading nation concerning the preservation of the Industrial Heritage. The positive economic situation allowed for the spending of generous sums for this activity, mainly in the 1970s and 80s. The scale of the objects was steadily increased [...]. A broad variety of reuse concepts has been developed ranging from water towers, textile factories, slaughterhouses or industrial halls to sites measuring hundreds of hectares like coal mines and iron works." (Resp. no 315, interview, 21/11/2017).

^{19 &}quot; 'Industriekultur' understood as a concern for all aspects of the cultural history of the industrial era, combines the history of technology, culture and social life and encompasses everyone in the industrial society, their daily lives as well as their living and working conditions." (Grossewinkelmann, 2012, 189).

Undoubtedly the most important and influential contribution of the country worldwide in the practice of Industrial Heritage Reuse, is the case of the Ruhr region regeneration. From 1989 to 1999, in the framework of the International Building Exhibition IBA Emscher Park urban restructuring programme, more than 100 projects were realized in 19 cities and towns in the former coal and steel production zone of the Ruhr region. The regeneration project of 570 acres was funded by the state with a budget of 2.3 billion EUR. Through a process of participation of the municipal governments, industrial corporations, civic associations and the local community, the formerly derelict wasteland was incrementally transformed into an attractive destination within a decade. The Ruhr region strengthened its economy while retaining its identity and the industrial landscapes conveying it. Flagship projects such as the Zeche Zollverein (World Heritage site since 2001) and the Duisburg-Nord Landscape Park serve as references combining surprising programmes and a range of conservation approaches. The heritage tourism model of the '*Route der Industriekultur*' developed in the Ruhr region, inspired the concept of European Route of Industrial Heritage (ERIH), launched in 1999 and further recognised by its designation as a Cultural Route by the Council of Europe in 2019.

Between the wide array of Industrial Heritage Reuse examples in Germany the projects of Speicherstadt in the HafenCity district in Hamburg (World Heritage site since 2015), Electropolis in Berlin and (IBA) Fürst-Pückler-Land in Brandenburg stand out. It is worth stressing that the German contribution to the Industrial Heritage Reuse practice features landscape scales and the conversion of both 19th and 20th century industrial sites.

The German industrial legacy has a recognised worldwide importance and it is represented in the World Heritage List with six inscriptions including, apart from the two aforementioned sites: the transnational Erzgebirge/Krušnohoří Mining Region, the Fagus Factory in Alfeld, the Völklingen Ironworks as well as the Mines of Rammelsberg and the Historic Town of Goslar and Upper Harz Water Management System (UNESCO World Heritage Centre, 2019b).

4.3.1.2 France

France, another industrial giant of Europe, was also among the first European countries to care and reuse its Industrial Heritage. Until the 1970s the perceptions of the cultural value of industry in the country were divergent. "Between rejection and fascination, pride of work for some, evocation of the suffering it causes for others, wastelands unleashed passions." (Real, 2015). The levelling of Baltard's 19th century 'Les Halles' complex though in 1971, a historic wholesale market in the heart of Paris that fell prey to the populistic modernist and hygienist arguments of the era, changed mentalities abruptly (Berens, 2011, 54-55). Within a climate of destruction, owed to the progressive deindustrialisation, a fierce advocacy movement in favour of Industrial Heritage was born in France.

In contrast to the British situation that will be analysed in Sub-Section 4.4.1, in France the key Actors who recognised the value of abandoned former industrial buildings and their capacity to accommodate new uses, were mainly academic researchers, historians and architects. Since the 1970s, historians, such as Maurice Daumas and Luis Bergeron, Serge Chassagne and Denis Woronoff, largely contributed to the research of industrial relics, to the introduction of industrial archaeology studies in the higher education curriculum and to the establishment of advocacy associations in France. At the same time, the architects Bernard Reichen and Philippe Robert, who are portrayed as the forerunners of the movement, engaged in influential Reuse projects (Smith, 2012, 86-87).

In detail, the conversions of Le Blan spinning mill in Lille (1977) and the Blin and Blin factory in Elbeuf (1979) into residential-led mixed use developments, played a decisive role in the propagation of the Reuse practice, that was unknown at the time in France. The phenomenon of creative factories also affected France in the 1970s and found wide application until the turn of the century.²⁰ Furthermore, the rescue of buildings of monumental scale, such as the Orsay train station and the halls of La Villette in the French capital in the early 1980s, highlighted the potential of industrial relics and sanctified the Reuse practice, giving the impetus for its proliferation (Real, 2015).

The 1970s saw the establishment and multiplication of advocacy associations, too. Their endeavours were focused around the safeguarding of buildings in danger and the creation of Ecomuseums. The first Ecomuseum was founded in 1973. Since its establishment, 'Le Creusot', has inspired a number of industrial museums and open-air museums in France and abroad. By the end of the decade the voices of the outcry against the destruction of Industrial Heritage were united under CILAC (the French National Association for Industrial Archaeology). The organisation remains active to this day (CILAC, n.d.)

The French State remained indifferent and in some cases opposed the rising safeguarding and Reuse movement of industrial relics during the 1970s. A political change in the beginning of the following decade though led to a notable change of attitude. With the creation of the 'Industrial Heritage' team in the sub-directorate of the General Inventory of Monuments and Artistic Wealth of France (Sous-direction de l'Inventaire général des monuments et des richesses artistiques de la France) in 1983 and the provision of large sums of money, the new government actively encouraged the study and protection of the French Industrial Heritage. The team coordinated the first thematic studies and compiled a rapid and exhaustive inventory of the industrial, movable and immovable heritage (Smith, 2012, 89).

The knowledge gained from this field survey enabled the selection of buildings for listing. From the mid-1980s until the financial crisis of the late 2000s, the number of inscriptions of industrial sites increased. The 1980s and 1990s was a militant period when it was necessary to convince authorities that Industrial Heritage was worth keeping. Those attempts led to a relatively early awareness and appreciation.

In regard to the practice of Industrial Heritage Reuse, it proliferated after the establishment of the first creative factories and the first experiments of Reichen and Robert with collective housing. Textile mills, food processing complexes and warehouses were the typologies that became objects of conversion in large numbers. The prevailing new functions of the converted industrial sites were primarily cultural²¹ (with museums and cultural centres being the most typical uses), economic,²² residential²³ and

²⁰ Characteristic examples of conversions to creative factories include 'La Cartoucherie de Vincenne's (1970) and the 'Frigos' in Paris (1980), 'La Friche la Belle de Mai' in Marseille (1992) and the 'Main d'œuvre' in Saint-Ouen (1998).

²¹ A characteristic example of conversion to cultural functions is 'Le tissage Roussel' in Roubaix (1999) while important examples of industrial museums include 'Le centre historique minier de Lewarde' (1984), 'Le musée de la Corderie Vallois'in Notre-Dame-de-Bondeville (1994) and 'La Cité internationale de la dentelle et de la mode' in Calais (2009).

²² Characteristic examples of conversions to office and business uses include the offices of BNP-Paribas Securities Services in the Grands moulins de Pantin (2009), the headquarters of Nestlé France in the Noisiel factory (1996) and the Cité du Cinéma in the power plant Centrale Saint-Denis II (2012).

²³ A number of mills have been converted to different types of residential complexes including collective housing (e.g. Prouvost factory in 1984); social housing (e.g. the Berger and Cie spinning mill in Rouen), lofts (e.g. Hellemmes lofts programmes in 2003 and 2010) and retirement homes, such as the 'Trie-Château' spinning mills in Oise and the 'Mozac' in Puy-de-Dôme (Mettetal, 2011).

educational.²⁴ Industrial Heritage Reuse projects were largely developed by local authorities, companies, owners, public institutions of inter-municipal cooperation and associations (Mettetal, 2011).

The magnitude of the French preserved Industrial Heritage is represented in the Wold Heritage List with five inscriptions (From the Great Saltworks of Salins-les-Bains to the Royal Saltworks of Arcet-Senans, the Production of Open-pan Salt, 1982, 2009; Canal du Midi, 1996; Bordeaux, Port of the Moon, 2007; Champagne Hillsides and Houses and Cellars, 2015) with the most important and vast being the Nord-Pas de Calais Mining Basin (2012) (UNESCO World Heritage Centre, 2019a). The latter is of special interest as, apart from preserved industrial sites, it includes a landscape approach of regeneration with numerous converted structures and reclaimed countryside (Mission Bassin Minier Nord - Pas de Calais et al., 2015).

4.4 Evolution of Industrial Heritage protection and Reuse in the selected countries

After the short introduction to the actions in pioneer countries, a more detailed overview of the developments pertaining to Industrial Heritage care and Reuse in the four countries selected will follow. Starting with the UK, the cradle of industrial archaeology and forerunner of Industrial Heritage care and Reuse practice in Europe, the evolution of the practice in the continent will unravel, through the detailed review of countries followers and latecomers. The process in each country is presented according to the same phases, spanning from the first signs of interest in the legacy of industrialisation (recognition), to the initiatives for Reuse (adaptation) and the current situation (post-adaptation). A short presentation of each country's industrialisation and deindustrialisation characteristics precedes the analysis for providing context. Across the Section 4.4. reference is made to the online knowledge platform 'ReIH' and to the selected case studies of Industrial Heritage Reuse, presented in the TEXTBOX 4.1 and analysed in detail in Volume 2 of this dissertation. The reader is advised to consult the platform: http://reindustrialheritage.eu/projects while reading the analysis, as it complements its findings with multiple examples of Industrial Heritage Reuse.

²⁴ Noteworthy conversion to Universities and educational facilities include L'école d'architecture de Normandie (1984), the Université Jean Moulin Lyon III (1993), the Universite Paris VII (2007) and the École d'Architecture Paris-Val-de-Seine (2007).

TEXTBOX 4.1: OVERVIEW OF SELECTED CASE STUDIES

	United Kingdom	The Netherlands	Spain	Greece
Early cases	Ironbridge Gorge Museums (IGM)	Het Jannink	National Museum of Science and Technique of Catalonia (mNACTEC)	Centre of Technical Culture (CTC)
	Great Western Railway's Works (GWRW)	TextielMuseum Tilburg	Bodegas de Jerez de la Frontera (BJF)	Technopolis Athens
Later cases	Stanley Mills	Westergasfabriek	22@, Ca L' Aranyó	Lavrion Technological & Cultural Park (LTCP)
	Ancoats District	DRU Industriepark	La Tabacalera of Madrid	Tsalapatas Complex
Recent cases	King's Cross	Energiehuis	Bombas Gens	Mill of Pappas

4.4.1 United Kingdom

4.4.1.1 The industrialisation and the deindustrialisation of the UK

The UK holds a special interest when studying Industrial Heritage as it is a forerunner country -firstly with regard to the Industrial Revolution and its legacy and next to the initiatives aiming at Industrial Heritage Reuse. At the mid-18th century, a set of conditions converged, opening the way for the birth of the Industrial Revolution in Britain. Those were related with its technological, political, economic and social background and are analysed in detail in numerous works (Albrecht, 2012, 20, Trinder, n.d., Hudson, 1992). The pre-existing agricultural revolution and its outcomes as well as the possibilities offered by the British Empire had formed ripe conditions for the upcoming era of Industrialisation in the country.

A number of inventions of British engineers, such as the Spinning Jenny (1756), the piston steam engine (1712) and its improved versions (1720, 1763) offered another essential precondition for the development of industry and its diffusion. Those innovations combined with the managerial skills and the forward-looking attitude of British entrepreneurs who were backed by willing bankers and a stable and favourable political environment, triggered the revolution, propelling the UK at the wheel of industrialisation (Trinder, n.d., 3).

Britain entered the multileveled transformation in the mid-18th century and remained in the lead of the advancements of industrialisation up until the mid-19th century. Important developments that marked this first phase included the transfer from a charcoal-base to a coal-base manufacturing technology, the adaptation of the steam engine as the principal means of powering industries, the transformation of the ironmaking technology, the organisation of textile production in factories and the creation of new transport infrastructure (Trinder and Stratton, 1993).

The iron, cotton and coal industries were the main pillars of the British industrialisation in the 18th and early 19th century. The inventions of coke smelted cast iron production and forging by Abraham Darby I and Abraham Darby II in Shropshire, led to the manufacturing of key elements among which machines, structural parts of the new factories and rails. The first iron bridge in the world was built in the gorge of the river Severn in 1777-1781, giving its name to the area and serving as a reminder of Britain's industrial primacy (see Vol.2, Ch.1).

The first water powered cotton spinning mill was built in 1771, at Cromford, Derbyshire by Richard Arkwright. This multi-storey building typology that soon dominated the country, became the symbol of the Industrial Revolution. According to Trinder (1993, 754) *"The Textile Mill or factory set a pattern for the application of mechanical power and for the concentration and specialisation of work."*

The application of steam power in the cotton industry exploded the productivity of textile mills. By 1800, the number of steam engines was reaching 3000 in England alone (Trinder and Stratton, 1993, 236). The fuel of industrial revolution, which enabled the mass production of iron and the function of steam engines, was coal. This mineral resource could be found in abundance in the British subsoil. Areas in close proximity to the coalfields, such as the Midlands, the West Riding of Yorkshire, the North - East, southern Scotland and southern Wales turned rapidly into the industrial heartlands of the country (Binney et al., 1990, 16).

The invention of the steam locomotive in 1802 by Richard Trevithick and the construction of the first railway system a few decades later, accelerated the pace of industrialisation and boosted further the productivity of the country. The new symbol of progress besides its impact on the industrial sector catalysed a set of sweeping changes *"carrying the Industrial Revolution to almost every town in Europe"* (Trinder, n.d., 11).

In the late 19th century, the UK lost its supremacy as the world's industrial leader. This role was taken over by other countries such as Germany and the United States that developed new chemical and electro-technical industries. Nevertheless, UK remained until the 1980s among the great industrial powers of Europe. In the 20th century many of the old industries started declining while new emphasis was given to the South East county and the periphery of London, where motorcar factories, aircraft production, consumer goods and food processing plants were being developed (Trinder and Stratton, 1993, 238).

From the 1950s until the 1970s, industry in the UK entered the period of transition and withering that finally led to the decline of the following era. Deindustrialisation, that has been attributed to a number of reasons including the overseas competition, political choices, the loss of the British Empire and the lack of innovation, reached its rock-bottom in the 1970s. Struck by the worldwide energy crisis and high stagflation and shaken down by a rigid shift towards free market policies, the UK saw its coal mining industry collapsing. The other industrial sectors followed this downward spiral, leading to high unemployment rates, communities in despair and a massive landscape of disused brownfields (Kitson and Michie, 2014, Laybourn, 1999).

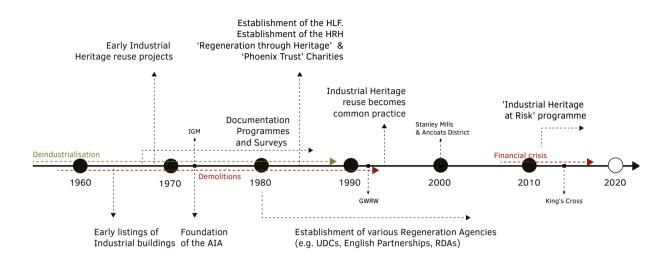


FIG. 4.1 Timeline of the evolution of Industrial Heritage protection and Reuse in the U.K.

The UK is of particular importance to this research not only due to its industrialisation vanguard but also due to its leading role in the evolution of Industrial Heritage protection. Interest for the Industrial Heritage building stock was expressed for the first time in the UK much earlier than most of the European countries. In the late 1950's, with the development of the research field of "industrial archaeology",²⁵ a new approach towards the remains of the past industrial activity was introduced. The discipline was formed as a reaction to the large-scale demolition and redevelopment of historic industrial sites that was part of the Post war industrial and urban renewal agenda (Palmer et al., 2012, 2).

One of the early adopters of the discipline was the Council for British Archaeology (CBA), founded in 1944. The CBA played a decisive role in bringing the need for Industrial Heritage protection in the government's attention. Even though some industrial sites, such as the Richard Arkwright's Cromford Mill, had been listed, the government had not taken any systematic initiative for the safeguarding of the country's industrial legacy (English Heritage, 2011, 18).

From 1959 to the mid-1960s, the CBA, through its newly established Industrial Archaeology Research Committee, took the first steps for the promotion of the protection of the threatened heritage group (English Heritage, 2011, 41). The Committee devised a basic record card of Industrial monuments and initiated a survey of industrial sites based entirely on volunteers. The venture took a more formal form in 1963 with the launch of the National Survey of Industrial Monuments, following the great loss of the Euston Arch. Its aim was the identification of potential industrial sites for preservation.

In the 1965, a central, classified record based on the CBA's cards was created, forming the National Record of Industrial Monuments (NRIM)(English Heritage, 2011, 9). The survey of

²⁵ The term was introduced by Michael Rix, a Staff Tutor in Architectural history in the University of Birmingham.

industrial sites continued in the following decade, with the appointment of Keith Falconer as the first full time Survey officer by the Ministry of Public Buildings and Works and was formally given the name Industrial Monuments Survey (IMS). Between 1963 and 1981, the IMS looked at more than 4.000 sites and proposed almost half of them for consideration for designation, recording or museum preservation. At the same period a similar survey was taking place in Scotland, with Miles Oglethorpe as Survey officer. In 1981, the IMS was transferred to the Royal Commission on the Historic Monuments of England while the NRIM, which by then contained c. 8000 entries, was absorbed into the National Monuments Record (Falconer, 2012, 32).

In this early formative period for the protection of Industrial Heritage in Britain, the growing public interest, which had been awakened both by the endeavours of the CBA and the repercussions of the country's progressive deindustrialisation, was manifested with the establishment of multiple local and national based groups of specialists and enthusiasts (Palmer et al., 2012, 4). The most important of those was the Association for Industrial Archaeology (AIA) formed in 1973 by industrial archaeologists, volunteer-led local groups and preservation societies (see § 6.2.3). In 1976, the establishment of the Architectural Heritage Fund (AHF), which offered financial aid through loans, facilitated the creation of numerous Building Preservation Trusts (BPTs). As will be discussed in the Sub-Section 6.2.4 of this dissertation, the BPTs, as charities focused on the restoration of historic buildings, played a decisive role in the conservation and Reuse of the British Industrial Heritage in the decades that followed.

The 1960s and 1970s, besides the first attempts for surveying and protecting Industrial Heritage, saw the birth of the first projects of Industrial Heritage transformation mainly into industrial museums. The Ironbridge Gorge Museum (see Vol.2, Ch.1) launched and managed by the Ironbridge Museum Trust, was a pioneer case that marked the beginning of Industrial Heritage Reuse practice in the country. The project -among other contributions- highlighted the merits of in-situ preservation and the positive socioeconomic impact of Industrial Heritage preservation and Reuse. Furthermore, it underlined the ability of voluntary and locally based groups to instigate and manage such processes, becoming a reference for a large number of volunteer-run conversions to open air and industrial museums across Europe. The Ironbridge Gorge Museum also influenced key developments that shaped the care and study of Industrial Heritage on a global level. Among them the most important were the First International Congress on the Conservation of Industrial Monuments in 1973 which led to the establishment of TICCIH (see § 6.2.3) and the foundation of the Institute of Industrial Archaeology in 1978.

The first steps of Industrial Heritage protection in Britain clearly show a particularity in the role of key stakeholders. On the one hand, a burgeoning voluntary sector that proved willing and able to take action in favour of the legacy of industrialisation and on the other, a government with its institutional services that despite enthusiastic about designation, chose a secondary position to the care of this new heritage group. According to Neil Cossons (2008, 10-11):

"In the case of industrial sites, Government policy endorsed and encouraged designation by Scheduling and Listing but -implicitly or explicitly- favoured management and operational responsibility resting with locally based organisations, notably voluntary bodies [...], local authorities or combinations of the two."

The deep crisis of the industrial sector of Britain during the 1980s rendered impossible for the voluntary associations to keep pace with the growing volume of the 18th and 19th redundant industrial stock. This led to a shift towards thematic rather than regional studies, led by the restructured Heritage Agencies in England, Scotland and Wales (Palmer et al., 2012, 5-6). Significant designation programmes were the Monument Protection Programme (1986-2004)

and the Thematic Listing Review. The decades that followed saw further restructurings of the UK's Heritage Agencies. Despite those, the work on industrial surveys continued and was expanded (English Heritage, 2011, 18-19, Falconer, 2012, 33).

A major shift in the political scene of the county and the policies promoted by the newly elected conservative government largely influenced the fate of urban industrial brownfields across the UK in the 1980s. Notable transformations in urban dockland areas, industrial zones and city centres took place as a result of the establishment of the Urban Development Corporations (UDCs). Their aim was *"to secure the regeneration of their areas...by bringing land and buildings into effective use"* (Stratton, 2000, 20).

UDCs were driven mainly by economic concerns, failing in their early steps to properly address conservation issues and community concerns (Stratton, 2000, 20). Despite their pitfalls however in a small number of cases they laid the foundations for the regeneration of beleaguered industrial zones and the preservation and conversion of their historic industrial building stock. The examples of the Albert Dock at Liverpool (Stratton, 2000, 126-127, Falconer, 2009, 85) and the docks just downstream of the Tower bridge of London (Berens, 2011, 206-213, Stratton, 2000, 14-15, 195) stand out as positive testaments of their action. Both cases, served as early references for Industrial Heritage regeneration across the UK and attracted considerable private interest and investment.

The 1980s, along with the action of the UDCs and the continuous efforts of the voluntary sector that was mainly focused on conversions to industrial museums, saw early examples of Industrial Heritage Reuse by entrepreneurs and City Councils. Among them the cases of Dean Clough Mills in Halifax and Salts Mill in Saltaire converted into multifunctional complexes by Sir Ernest Hall and Jonathan Silver respectively, stand out (Stratton, 2000, 202, Binney et al., 1990, 35). The transformation of the Liverpool Road Station to the Museum of Science and Industry by the Manchester City Council is also a reference case of the era (Stratton, 2000, 25-26, Falconer, 2009, 85).

In general, within the 1980s British scope, Industrial Heritage attracted the attention of a wider range of stakeholders originating both from the public and the private sector. It became increasingly the subject of imaginative conversions, with the new uses including residential, leisure, office, visitor attractions and mixed use schemes. This undeniable progress however was not free of problems. In many cases speculative pharaonic projects were launched in brownfield land. Many of those were led to a dead end by the property crash of the early 1990s, resulting either in further decay of the Industrial Heritage stock (see King's Cross case, Vol. 2, Ch.5) or to its destruction (see GWRW case, Vol. 2, Ch.2). By the end of the decade the merits of incremental development projects with a financially sustainable programme in the long run became evident (Falconer, 2009, 84-85).

By the 1990s Industrial Heritage Reuse had become common practice in the UK. Two important developments however boosted it further. On the one hand, the establishment of the Heritage Lottery Fund (HLF) in 1994 (see § 6.2.9) facilitated Industrial Heritage Reuse by providing financial support to Actors with restricted economic means, such as BPTs, City Councils and volunteer groups. On the other hand, the creation of the charities 'Regeneration through Heritage' (RTH) and the 'Phoenix Trust' by HRH The Prince of Wales in 1996 (see § 6.2.4) offered both practical support and a hands-on approach, leading to the safeguarding and conversion of many industrial sites. In detail, the first charity helped community groups to restore a number of redundant listed buildings, focusing mainly on industrial relics while the Phoenix Trust acquired, restored and converted large derelict landmark industrial buildings (English Heritage, 2011, 28, Stratton, 2000, 74-88).

The same period saw the National Heritage Agencies taking an active role in the Reuse of industrial buildings. The case of the Great Western Railway's Works, Swindon (see Vol.2, Ch.2) underlines the role of the Royal Commission on the Historical Monuments of England as an instigator of the regeneration of the vast complex, that influenced a series of other conversions across the UK in the years that followed. A case, which best reflects the output of all three developments mentioned above is that of Stanley Mills in Scotland (see Vol.2, Ch.3). The project showcases the catalytic impact of the formation of the HLF and the Phoenix Trust and the merits of the Historic Scotland in the role of developing partner.

In the late 1990s, along with the action of the aforementioned stakeholders, special developers emerged in the UK, becoming synonymous with conversions of industrial sites into exciting mixed use and residential developments. Urban Splash' work, including single site conversions in Manchester and Liverpool epitomises this new development approach (Falconer, 2009, 86).

In the 1990s a number of public regeneration agencies was established as a result of the State's policy, with most important the 'English Partnerships' (1994) that was absorbed in 1998 by the 'Regional Development Agencies' (RDAs). Their role in the Reuse of the British Industrial Heritage stock is analysed by Falconer (2009, 84) and by Stratton in his seminal work: *Industrial Buildings: Conservation and Regeneration* (2000, 23-25). Their positive impact is also evident in the analysis of the cases of the Ancoats district (see Vol.2, Ch.4) and the Newcastle waterfront (Falconer, 2009, 84).

The turn of the century found the UK's economy booming, characterised by low inflation, stable growth, rising asset prices as well as the end of uncertainty and greater risk taking (Pettinger, 2019a). This development along with the repercussions of globalisation in cities' development (Sassen, 2006), largely influenced Industrial Heritage Reuse practice, predominantly in the large city centres. The conversion of the Bankside Power Station into the Tate Modern in London, which attracted massive attention, embodies a series of shifts related with the practice. The most important of those is the engagement of starchitecture and its aftermath in Industrial Heritage Reuse.

In the period 2000-2007 many industrial sites were converted across the UK including the legendary Lister mills in Bradford (Falconer, 2009, 86). At the same time many already reused sites were upgraded, such as the Ironbridge Gorge Museum in Shropshire and the Custard factory in Birmingham. The project however that best reflects the effects of the transition from the period of growth of the 1990s to the boom of the early 2000s and the successive bust of 2008, is the case of the Ancoats district (see Vol.2, Ch.4).

In 2008, after 15 years of economic growth, the British economy collapsed as a result of the global credit crush (Pettinger, 2019b). The following years of the recession saw a dramatic squeeze of the public sector's stakeholders budget, a considerable reduction of front line staff and a notable retraction of commercial developers, who turned to safer projects. This situation resulted in great losses of industrial sites and the decrease of relevant regeneration schemes, posing threats at the same time at the future of the converted sites owned or managed by the public or voluntary sector (Gould, 2015). The situation is discussed in detail in Falconer (2009), Oglethorpe (2014) and Gould (2015).

In the early 2010s, the British Heritage Agencies and the HLF took noteworthy initiatives, responding to the great challenges posed by the financial crisis to Industrial Heritage. In detail, in 2011 Historic Scotland created a dedicated Industrial Heritage team. Its main goals, which were both met with great success, were to prepare the nomination of the Forth Bridge for World Heritage listing and to provide the Ministers with an Industrial Heritage Strategy (Historic Scotland, 2015).

In the same year the management of the Industrial Heritage in England was taken forward as part of the National Heritage Protection Plan (NHPP)(English Heritage, 2013c). The 'Industrial Heritage at Risk' project (Gould, 2015) launched also in 2011 was a significant contribution of the Agency. Through targeted research and surveys in the general public and the developers, it highlighted the challenges of the stewardship and Reuse of Industrial Heritage. Furthermore, through various publications, events and actions (listed in detail in Gould, 2015), the programme provided direction and support to the full array of stakeholders involved with Industrial Heritage Reuse. Lastly, since 2013 the HLF along with the continuous support on people and communities launched the Programme "Heritage Enterprise" funding social enterprise-led projects (Heritage Lottery Fund, 2012).

After 2013, when the British economy showed the first signs of recovery, a growing number of Industrial Heritage Reuse projects was delivered. Among those the cases of the Grade I Ditherington Flax Mill in Shrewsbury, Middleport pottery and CoRE in Stoke on Trent stand out. The bigger and most important project of the decade however was the case of King's Cross, that is analysed in detail in Volume 2 (see Vol.2, Ch.5).

4.4.1.3 Shifts and challenges

Since the first steps of industrial archaeology in the 1950s a great deal of shifts have occurred in the field. D. de Haan, AIA secretary, discussing the issue states:

"Industrial Heritage is no longer considered to be marginal. 'Normal' archaeology is no longer focusing only in the ancient and medieval era." (Resp no 4, interview, 8/6/2015).

Indeed there is no doubt that Industrial Heritage is held in high regard in the UK by the institutional public bodies, the voluntary sector and the general public. This is reflected in the great advances of the Heritage Agencies in recording, surveying, listing and advising involved stakeholders. It is also echoed in the continuous action of voluntary associations and its far-reaching positive results. Lastly, it is clearly demonstrated in the immense appreciation rate by the general public, revealed in 2011 by the 'bdrc continental Industrial Heritage at Risk: Public Attitudes Survey' (Gould, 2015).

Besides the change of perceptions and the advances on the care of Industrial Heritage that will be further discussed in Chapter 6, the progress made in the UK in the previous six decades also involves a notable evolution in the practice of Industrial Heritage Reuse. The former eyesores of the built environment, embodiments of the decline and suffering of the nation's deindustrialisation, have been largely turned to harbingers of development. The massive number of converted reused sites ranges today from complexes that have retained their former industrial function combining it with other uses, to exciting multifunctional schemes. Along with those, a vast number of industrial museums and visitor attractions across the UK, narrate historic industrial processes, present the social context of industrialisation while preserving and sometimes operating historic machinery. It is worth underlining that the UK has provided multiple reference cases (e.g. IGM, 1973; Dean Clough Mills, 1983; Albert Dock in Liverpool, 1980s; Tate Modern, 2000) that have been influencing the evolution of the practice worldwide.

Among the relevant achievements of the reviewed period it is worth mentioning the rise of inscriptions of British Industrial Heritage sites into the World Heritage List. From one inscribed site in 1986, the UK reached nine World Heritage industrial inscriptions including the Ironbridge Gorge, the Blaenavon Industrial Landscape, the Derwent Valley Mills, the New Lanark and Saltaire Textile

Mills and settlements, the Liverpool Maritime City, the Cornwall and West Devon Mining Landscape, the Pontcysyllte Aqueduct and Canal and the Forth Bridge. It is worth mentioning that the majority of those are reused or contain reused parts (English Heritage, 2011, 47).

So far, reference has been made to the positive shifts in the evolution of the British Industrial Heritage care including its recognition, protection and adaptation. The shifts identified however are not only limited to achievements. The consequences of the recent financial crisis, the shrinkage of the Public Sector support and intervention and finally the expected repercussions of the anticipated leave of the European Union (Brexit) (National Assembly for Wales Culture Welsh Language and Communications Committe, 2018), pose serious threats to the former industrial stock of the UK.

Against those developments a general sense of unease is expressed, influencing the Industrial Heritage discourse and practice, too. The fragmentation of the UK in four countries complicates even further the situation. Concerns have been raised for a number of issues with most important the lack of a United-Kingdom-wide approach for securing the future of Industrial Heritage (Cossons,2008, 26, Nevell,²⁶ Resp. no 12, interview, 17/6/2015) and the loss of the leading role of Britain in the field over other countries in the 21st century (Oglethorpe, 2014, 88).

In this challenging climate UK is called to tackle a twofold problem. On the one hand, keep finding viable, durable and respectful solutions for the remaining derelict industrial stock with less financial means; and on the other, managing to upkeep the large volume of the converted sites that have been placed at risk under the volatile socioeconomic conditions of the last decade.

4.4.2 The Netherlands

4.4.2.1 The Industrialisation and deindustrialisation of the Netherlands

The Netherlands' mechanical industrialisation came with a relative delay compared to its neighbouring countries. Until the late 19th century, the economy of the country was largely based on international trade and agriculture rather than industrial production. In contrast to the large-scale industrial development of Germany, France, Belgium and the UK, the Dutch industry remained traditional, adopting relatively late steam-powered production methods. One reason was that it had to import costly coal for fuel at the time, whereas wind and water were abundantly – though not regularly – available as a natural power resource to drive a variety of wind or water mills.

A typical example of the sophisticated hydraulic engineering system, used for preventing floods and for reclaiming land from the sea, is the series of 18th century 'polder' windmills at Kinderdijk. The first steam-powered pumping installations ('stoomgemalen') were used for reclaiming land from the Haarlemmermeer (peat) lake in the mid-19th century (and included the famous 'Cruquius') (Griffiths, 1979). Alongside the thousands of polder mills for the water management, hundreds of industrial windmills were in use for grinding grain, oil bearing seeds, sawing wood and other traditional production methods. These industrial mills were usually located on the bastions of the fortified cities, at the edge of villages, or in clusters along important water ways, like the river Zaan.

²⁶ M. Nevell is head of archaeology at Salford University, specialising in industrial, buildings and community archaeology, historic landscapes and archaeological theory.

Due to new political, international and economic developments after the separation of Belgium in 1830 as well as the construction of new infrastructure (canals and railways), a gradual transition took place towards steam-powered mechanisation (Atzema and Wever, 1999, Kaptein, 2017).

The early 19th century industrialisation in the Netherlands was influenced by British and Belgian achievements and entrepreneurs (van Dalen J and Trinder, 1993, 492-494). Yet, the major start of the mechanisation of the Dutch industry is placed in 1870 while rapid industrial growth is only achieved by the 1890s (de Jonge, 1976). The main strains of industry included textiles, shipbuilding, ceramics as well as agriculture-based manufactures (Griffiths, 1979).

The industrial development had an impact on the social and urban framework of the country. Large groups of people moved from the countryside to the factories in search of employment, experiencing in turn poor living and working conditions. Clusters of factories, dominating the whole cityscape were quite rare in the Netherlands. Exceptions to that rule were the industrial food-based landscape along the Zaan, the textile manufacturing in Twente and Tilburg, the potteries of Regout in Maastricht and in the 20th century the shipping industry in Amsterdam and Rotterdam as well as the electric light bulbs manufacturing of Philips in Eindhoven (Cerutti, 2011, 9).

The 20th century saw industrial production in the Netherlands in bloom, partly based on other types of machinery fueled by oil products. Dutch industrialists like Stork at Hengelo pioneered the manufacture of the Diesel engines. After the discovery of oil in the Dutch East Indies in 1890 the Rotterdam port was turned into the centre of European oil storage and trade. The State however also engaged in coal mining in Limburg from 1899 to 1975. Other important industrial innovations included electronics, chemicals and bicycle manufacturing (van Dalen J and Trinder, 1993, 495).

After WWII, which caused enormous destructions of infrastructure and industries, the Dutch government actively advanced a rapid reconstruction of the Dutch industry, partly supported by the Marshall Aid (1948-1952). Since the 1960s foreign workers were brought to the Netherlands, initially as 'guest labourers', for covering the needs of the coal mines and mass production oriented factories, as a result of labour shortages. After a short-lived post-war recovery of two to three decades the Dutch industry started to shrink due to practices of outsourcing and other international market changes. In the 1980s the symptoms of deindustrialisation were evident with high unemployment rates, redundancy and vacancy in the former industrial areas. Nowadays, massive industrial production of common goods is no longer a major factor in the Dutch economy. Dutch companies increasingly focus on high-value, knowledge-intensive and creative industry (Cerutti, 2011, 9).

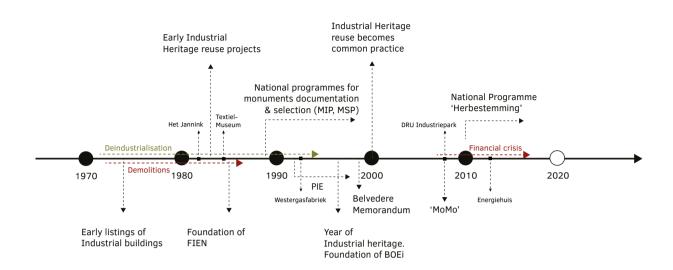


FIG. 4.2 Timeline of the evolution of Industrial Heritage protection and Reuse in the Netherlands

Interest for the Industrial Heritage was expressed for the first time in the Netherlands in the 1970's (Loeff, 2013, 23). The first symposium the Industrial Archaeology was organized by the Royal Institute of Engineers and the Technical College of Delft (Technische Hogeschool Delft) in 1974. Surveys of the steam-powered pumping stations and train stations of the country were conducted by the Netherlands Department for Conservation (Rijksdienst voor de Monumentenzorg, RDMZ) in 1970, followed by the listing of eighteen buildings of each category between 1969 and 1978.

However, until the late 1980's Industrial Heritage was perceived as an inferior group by the official governmental bodies due to its aesthetics and the lack of understanding and appreciation of the historical industrial production. In this period, the government played a subordinate role in the protection of former industrial sites while signs of appreciation were shown at a local and regional level (Loeff, 2013, 28). P. Nijhof, formerly Head of Inventory in the Department of Conservation (Rijksdienst voor de Monumentenzorg) corroborating these claims, states that until the early 1990's the bigger part of the Dutch Industrial Heritage was only listed by exception due to the lack of appreciation of this building category (Nijhof, 1992). It should also be stressed that legal protection of Industrial Heritage items had, for long, been hindered by a lack of available staff and the statutory required minimum limit of 50 years, since the acceptance of the first legislation for statutory protection in the Netherlands in 1961 (Kuipers, 1994).

The attitude of the public towards Industrial Heritage protection in the 1970s and 1980s, was in general in line with the government's, showing either indifference or negativism. The social groups that diverged from this position were the squatters and some volunteer organisations. Squatters, opposing to speculative large-scale urban demolitions, occupied many industrial buildings and managed to save them. Notable examples of squatting in former factories in the 1980s, that resulted in the sites' preservation and Reuse, are the Amsterdam Tetterode complex and the Hooghiemstra in Utrecht (Cerutti, 2011, 10).

In the same era, besides the squatters, a small number of local and regional organisations was formed, expressing enthusiasm and appreciation over the local Industrial Heritage. Their action and voice became more prominent in 1984 with the establishment of the Federation of Industrial Heritage Netherlands (FIEN) (see § 6.2.3). FIEN started as a platform of 20 local and regional volunteer organisations, advocating the conservation of the Dutch Industrial Heritage. A tangible result of the endeavours of the voluntary sector at the time was the establishment of the first industrial museums (e.g. the Techniek Museum HEIM in Hengerlo) (Loeff, 2013, 32).

The passing from the 1970s to the 1980s saw also the first attempts to reuse redundant industrial sites by enlightened individuals and groups. The examples of the Jannink Mill in Enschede (see Vol.2, Ch.6) and the DWL (Drinking Water production) ensemble in Rotterdam converted into residential-led mixed use developments, paved the way for the Reuse practice in the following decades.

The first systematic attempt to document and list industrial monuments, among other buildings and sites dating from the period 1850-1940, took place from 1986 until 1995. The National Monuments Inventory Project (MIP) was a co-operation venture between the national, provincial and municipal departments for conservation of historic buildings and areas and resulted in the creation of a national database accessible to the public. In this programme for the first time attention was explicitly given to cultural historic characteristics, apart from stylistic-architectural and socio-economic historic aspects (Kuipers, 1992).

MIP was followed by the Monuments Selection Project (MSP), aiming at the selection of the sites and buildings of national value which would be protected by the Dutch Monuments Act. MSP was conducted by architectural historians who focused mainly on the exterior of the buildings, paying little attention to the movable heritage and the business technology of the sites. It is worth mentioning that those initiatives testify for an early shift in the government's attitude towards Industrial Heritage. However, the under-representation of Industrial Heritage in the National heritage list showed that industrial buildings were still not held in great regard in comparison to other heritage groups, such as the residential, religious and public buildings.

During the 1990s, a set of developments, including the foundation of key organisations, initiatives like the 'Year of Industrial Heritage' and the appeal of reference projects, led the Dutch Industrial Heritage from the margin to the forefront of attention in the country. In regard to the organisations mentioned, the action of the Netherlands Institute of Industrial Heritage (Projectbureau Industrieel Erfgoed, PIE),²⁷ should be stressed. The aim of this Institute that was founded in 1991, was the close examination of the industrial building stock and the promotion of Industrial Heritage as a cultural asset. According to P. Nijhof (1992, 113-114):

²⁷ PIE was a private foundation funded by the Ministry of Culture. It was established under the recommendation of the official Advisory Commission Industrial Heritage, who advised the Minister of Culture in 1989 (Nijhof, 1992, 113).

"PIE developed initiatives in the field of inventory, selection, conservation, rehabilitation, education, information, tourism and recreation, related with Industrial Heritage. It also assisted the Monuments Selection Project by creating documentation methods and selection criteria for the c. 40 main industrial branches, categories of industrial monuments and regions as a whole."

PIE offered an insight based on which choices could be made between the demolition and the preservation of several industrial sites. The ideal form of heritage conservation for PIE was the continued existence of the building in its original function. In 1997, when the PIE programme was completed, the issue of the protection and redevelopment of the Dutch Industrial Heritage became duty of the RDMZ²⁸ (de Boer et al., 1995).

Another important initiative related to the Dutch Industrial Heritage conservation was the Centre for the Industrial and Movable Heritage (CIME) which was founded in 1997 and was closed in 2006. The focus of the Centre was the mapping of the movable and mobile heritage by means of a register (e.g. historic vessels, trams and even aircrafts). In 2004, when the CIME presented its final report however, it did not raise the desired awareness and special attention about this fragile part of the Industrial Heritage (Loeff, 2013, 35).

Along with the work of PIE and CIME what gave a considerable boost to the awareness and appreciation of Industrial Heritage in the Netherlands was the organisation of the 'Year of Industrial Heritage' in 1996 by the Dutch Government. Through a series of actions, congresses, seminars, TV shows, exhibitions and guided tours, it promoted the significance of the heritage group to the general public and the private sector, too.

A tangible reflection of the rising interest generated by the aforementioned developments during the 1990s, was the establishment of BOEi, the National Society for the Conservation, Development and Exploitation of the Industrial Heritage (Nationale Maatschappij tot Behoud, Ontwikkeling en Exploitatie van Industrieel erfgoed). As will be described in detail in Chapter 6 (see § 6.2.6), the organisation played a key role in the Reuse of the country's Industrial Heritage thereafter. Among its most important and sizable conversions are the cases of DRU in Ulft (see Vol.2, Ch.9) and the Cereolfabriek in Utrecht. BOEi remains active to this day, focusing on the acquisition of heritage sites, their restoration and their letting out (BOEi, n.d.-c).

Industrial Heritage Reuse that was a rare practice in the Netherlands during the 1970s and an exception in the 1980s, gained considerable momentum in the 1990s. The case of the Westergasfabriek in Amsterdam (see Vol 2, Ch.8), converted into a cultural hotspot in the Dutch capital, is seen as the turning point for the practice (Chatzi Rodopoulou, 2017). The project, with its unconventional flexible process, its attractive programme and its socioeconomic impact, proved that industrial brownfields could play a crucial role to the cities' physical, social and financial transformation.

²⁸ The Dutch heritage organisation working for the protection and conservation of National Heritage Sites is called 'Cultural Heritage Agency of the Netherlands' (Rijksdienst voor het Cultureel Erfgoed) (RCE) since 2009. It is the successor of the 'National Department of Archaeology, Cultural Landscape and Built Heritage' (Rijksdienst voor Archeologie, Culturalnadschap en Monumenten) known as RACM. RACM was founded in 2006 and originated from the merge of the 'Netherlands Department for Conservation' (RDMZ) and the Netherlands Department of Archaeology (Rijksdienst voor het Oudheidkundig Bodemonderzoek, ROB), both founded in 1947.

In the turn of the millennium, the value of industrial relics was finally widely recognized in the Netherlands. Many sites acquired a protected monument status while Industrial Heritage Reuse practice became commonplace. A review of the Dutch case studies of Industrial Heritage Reuse presented in the ReIH website reveals a wealth of conversions to every possible use. Prominent projects of the era include the Villa Augustus in Dordrecht and the 20th century Van Nelle factory in Rotterdam.

Those developments will be better understood if examined against the fundamental political, legislation and administrative shifts that took place in the country in the first decade of the 21st century. The consolidation of neoliberalism in the political scene of the Netherlands shook deeply the heritage sector, causing shifts on multiple levels (Kuipers, in press).

Firstly, new policy was launched, promoting firmly the application of a different heritage approach model. The 'Belvedere memorandum' in particular, established the concept of 'preservation through development' by means of an incentives programme. This favoured the turn from single building conservation to large-scale revitalisation projects that required partnerships between public and private stakeholders. The policy boosted the change of societal perspectives over the importance of Industrial Heritage and stressed its potential for conversion. On the other hand though, it encouraged a much more financially driven approach, placing at risk the cultural values of the heritage assets (Strolenberg, 2017, 16, Janssen et al., 2017, 1662-1663).

Secondly, a restructuring and decentralisation policy was promoted. Aiming at a smaller State involvement to all sorts of social and cultural activities, the Dutch Government merged in 2009 the administrative bodies responsible for distinctive sectors of heritage into one: the Netherlands Cultural Heritage Agency. That, among other changes, involved the reduction of its power and budget and the transfer of part of its responsibilities to the local authorities (Kuipers, in press).

The financial crisis of the late 2000s came as another shock to the county's heritage care, influencing deeply Industrial Heritage Reuse practice. The public sector support in the form of subsidies, was reduced or cut, resulting in operation problems of many converted sites (e.g. DRU, Vol 2, Ch.9 and Energiehuis, Vol 2, Ch.10). Moreover, large-scale redevelopment schemes following a linear process logic collapsed. Lastly, there was a reduction in new converted Industrial Heritage Reuse projects.

In response to this climate of decline, the Dutch government established new policies that favoured and encouraged the Reuse of the country's heritage, including its historic industrial stock. This approach was illustrated by the issuing of the inventory project's report, titled 'De Oude Kaart van Nederland. Leegstand en herbestemming' by the State councillor on Cultural Heritage (Harmsen and van der Wall, 2008), the policy document 'Modenisering Monumentenzorg' (MoMo) launched in 2009 and the establishment of the National Programme 'Herbestemming'. MoMo proclaimed mainly three major changes in the practice of monuments care. It emphasized the importance of cultural significance in heritage conservation, complementing them nevertheless with economic ones; it promoted the reinforcement and the simplification of the rules and it fostered the practise of Reuse (Kuipers, in press).

The National Programme 'Herbestemming' (meaning Reuse in Dutch) ran from 2010 until 2015. It took a multileveled action for the promotion of heritage Reuse in the country, through the collaboration of 30 parties including the RCE, municipal and provincial authorities and some contractors. Within the framework of the programme a number of subsidies was given for Reuse projects and urgent works, educational programmes addressed to a wide range of stakeholders were organised and awareness was generated, through the publication of books and articles

(F. Strolenberg,²⁹ Resp. no 92, interview, 13/7/2016). Lastly, a website was created, presenting, among other information, cases of Industrial Heritage Reuse in the Netherlands in the form of a registry³⁰ (Restauratiefonds, 2018).

A fundamental change in the Industrial Heritage Reuse practice in the years of the recession was the abolishment of Pharaonic tactics. Instead more flexible and bottom-up approaches were widely employed by stakeholders who were traditionally fulfilling other roles such as entrepreneurs and architects (van t' Kooster, 2013). The examples of the former Philips' Strijp S and Strijp R complexes in Eindhoven as well as the case of de Hallen in Amsterdam (Meurs and Steenhuis, 2017, 56-59, 62-71) are reflections of this new approach. The recovery of the Dutch economy in recent years has opened new possibilities that allow once again mega-development. The direction of the Industrial Reuse practice in this new situation is yet dubious.

4.4.2.3 Shifts and challenges

As revealed from the previous analysis, the practice of Industrial Heritage care and Reuse in the Netherlands has been through key shifts in the past fifty years. Firstly, the former industrial sites have been recognised as an integral part of the country's cultural heritage in the collective memory. This is reflected in the rise of their designation by the National Heritage Agency, in the continuous action of special developer firms dealing with Industrial Heritage Reuse (e.g. BOEi) and most of all in the great resonance that the converted industries have received with in the general public.

Secondly, Industrial Heritage Reuse is nowadays a widely employed practice. The Netherlands have developed since the late 1970s a rich portfolio of Industrial Heritage Reuse projects with a vastly nuanced repertoire of approaches. It is worth mentioning that the Dutch, who experienced a delayed industrialisation, have also championed the 20th century Industrial Heritage protection and Reuse. Indicative of that are the two inscriptions in the World Heritage List, including the Ir. D.F. Woudagemaal (D.F. Wouda Steam Pumping Station) and the converted coffee, tea and tobacco factory Van Nelle at Rotterdam. Thirdly, Industrial Heritage Reuse practice is employed by a large range of stakeholders including among others, local authorities, commercial developers, entrepreneurs and architects.

Despite the noteworthy achievements, there are also key challenges in relation to the practice resulting from some of the shifts analysed in the present Section. In detail, the decentralisation of heritage care, the reduction of the State's intervention and control in the Reuse process and the strong favouring of more market-oriented approaches, place the most vulnerable facets of Industrial Heritage at risk. In practice the most common victims of this new set of conditions are the intangible cultural values and the historic machinery of the former industries. The balance between financial sustainability and cultural values preservation is seen as a major challenge for the case of the Netherlands.

²⁹ Frank Strolenberg is Programme Manager in the 'Herbestemming & Agenda Toekomst Religieus Erfgoed' at the RCE.

³⁰ The originality of that registry was its focus in the new use of the historic sites. Its search filters were facilitating the review of important data concerning the reuse of the sites while the interactive map used was allowing an overview of the practice in the Netherlands. In 2017 the hosting of the website passed to the Nationaal Restauratiefonds (NRF, National Fund for Restoration). The background information on the registered cases of reuse is still accessible, however the interactive map is no longer available.

4.4.3.1 The Industrialisation and deindustrialisation of Spain

The Industrialisation of Spain lagged behind in relation to the north-western European countries. Traces of industrial activity, including ironworks, steelworks and textile production, appeared in the late 17th and the 18th century. However, they declined rapidly against a climate of high competition and economic instability originating from developments such as the Peninsular War and the dissolution of the country's colonial Empire (Vicens Vives, 1960, 139-140).

The Spanish industrial awakening was only achieved in the second quarter of the 19th century presenting geographical asymmetries. The pioneering regions were the Basque Country, home of iron industry; Asturias, which was a coal production region and Catalonia that specialised in the textile industry (Casanelles and Areces, 2013). A significant push was given to the latter by the introduction of the steam and power loom machinery in 1832. The textile industry stimulated other industrial branches, too, making Catalonia the economic leader of Spain at the time (Aracil, 1993, 704).

The second half of the 19th century saw Spain taking decisive steps towards the transformation of its economy and the consolidation of its industrial sector. Large injections of foreign capital stimulated growth. That was rendered in the development of a railway network and the boom of the mining sector. The production of iron that had started in Andalusia by the 1830s was taken over by Asturias, due to its production modernisation and its competitive prices. The Basque Country, which presented also significant comparative advantages, became by 1870 the leading steel producer of the Spain. It is important to stress that, with the exception of the Basque Country, other extraction sites such as the copper mines of South Spain, were largely controlled by English and French companies (Aracil, 1993, 705).

Despite the great efforts of the previous period, Spain remained a mostly agricultural country in the first decade of the 20th century, with an industrial peripheral zone formed by the Catalonia-Basque Country axis (Vicens Vives, 1960, 114). The neutrality of the country in the World War I influenced positively its economy and favoured its industrial activity. The existing industry was strengthened and the production was enriched with new sectors. The benefits however were experienced mostly in the established industrial cores of the country and in the cementation of Madrid as an important economic centre, without fuelling further industrial expansion in new territories.

Between 1936 and 1959 the destructions of the Civil War and the post-war authoritarian policy of Franco resulted in the country's industrial regression. Administrative changes and significant reforms by the end of the 1950s as well as the application of the 'Stabilization Plan' of the 1959 resulted in the dawn of a period of unpreceded growth. Between 1959 and 1974, the size of the Spanish companies increased and the export of manufactures grew, remaining however still technologically dependent from other countries. A substantial transfer of focus took place from the traditional industries to the most dynamic industrial sectors including chemicals, machinery and transport material production. Industries concentrated in the major cities and their metropolitan areas and, at a regional level, in the previous nuclei. This period also saw new industrial areas rising as for example in Valladolid and Zaragoza (Velasco and Plaza, 2003).

In the last two decades of the 20th century the Spanish industrial sector, in contrast to the large industrial powers of Europe, followed a roller coaster course with periods of profound crisis and others of great prosperity (Velasco and Plaza, 2003, 157-158). Despite the fluctuations however the Spanish economy finally followed the European pattern of outsourcing becoming largely dependent on the tertiary sector. This process resulted in the closure of many firms, mass layoffs and the abandonment of large industrial areas (del Pozo and González, 2012, 449-450).

4.4.3.2 Evolution of Industrial Heritage protection and Reuse in Spain

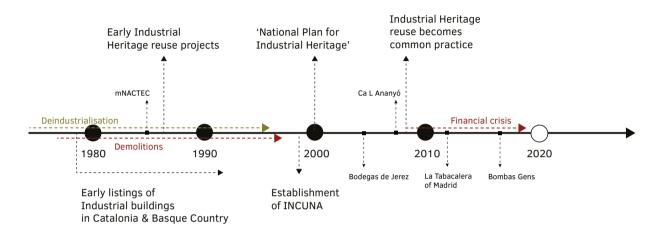


FIG. 4.3 Timeline of the evolution of Industrial Heritage protection and Reuse in Spain

The action for the protection of Industrial Heritage in Spain started in the early 1980s, during the dramatic conditions imposed by its progressing deindustrialisation. The influence of the Northern European countries' initiatives and of certain projects of the EU to protect and enhance Industrial Heritage from the 1984s onward as well as the danger of demolition of historic industrial complexes triggered a dynamic reaction in scientific circles and the local community (del Pozo and González, 2012, 450-452).

The first step was taken with the establishment of the Association of the National Museum of Science and Technology and Industrial Archaeology of Catalonia (mNACTEC) in 1979 (see Vol.2, Ch.11). That was followed by the organisation of the first meeting for the protection and revaluation of Industrial Heritage (*Jornadas sobre la protección y revalorización del patrimonio industrial*), which took place in 1982 at Bilbao, with the participation of academics, professionals and members of the local community. Its objective was to introduce studies of industrial archaeology in Spain and initiate the process of establishing the Science and Technology Museums of the Basque Country and Terrassa (Biel Ibáñez and Cueto Alonso, 2011, 11-13). In the years that followed, an increasing number of meetings and congresses were organised across Spain with a relevant scope (Abad, 2016, 215).

In the first stages towards the protection of the Spanish Industrial Heritage, significant contributions were made by multidisciplinary groups of volunteers. Apart from the establishment of the Spanish Association of Industrial Heritage and Public Works (Asociación Española de Patrimonio Industrial y Obra Publica) in 1986, which had a national scope yet a very brief life span, the last decades of the 20th century saw the creation of various associations focused on regional

Industrial Heritage. The most important of those were the Basque Association of Industrial Heritage (AVPIOP) founded in 1989 and the Association Industry, Culture and Nature (INCUNA) founded in 1997 in Asturias (Biel Ibáñez and Cueto Alonso, 2011, 13).

An important point, which differentiates Spain from the other countries under investigation is that from the outset, the protection and conservation of its Industrial Heritage was largely determined by the regional organisation of the country.³¹ *"The interest on Industrial Heritage coincides with decentralised Spain, after Francismo."* comments J. Sobrino Simal, Vice president of TICCIH Spain (Resp. no 186, interview, 26/10/2017). It is notable that the vast majority of the activities for the defence, inventory, conservation and conversion of the vestiges of industry were confined within the limits of the autonomous regions. As a result, the approach, development and current state of Industrial Heritage in Spain present a great differentiation from one autonomous region to the other.

Several lines of evidence (AADIPA Agrupació d'Arquitectes per a la Defensa i la Intervenció en el Patrimoni Arquitectònic, 1998, Llordès and Pont, 2014, 7, Resp. 185-192, interviews, Autumn 2017) suggest that Catalonia and the Basque Country were the pioneers in the process of Industrial Heritage recognition and adaptation and as such they will be further discussed. In Catalonia, the early years following the restoration of democracy were a period of heritage survey and assessing. Under the initiative of the Catalan Government, provincial councils and local authorities, a number of inventories and catalogues of buildings with architectural and artistic merit were generated while many complexes were listed. The 1990s saw the intensification of the Industrial Heritage cataloguing initiatives in Catalonia and their extension in terms of scale (territorial level) and content (cataloguing of machinery and movable heritage) (Llordès and Pont, 2014, 364-365).

In the same period, in the Basque Country an inventory of industrial elements titled "Inventario provisional de patrimonio industrial y de la obra pública" was created by the AVPIOP. That pioneer action that took place between 1990 and 1993, involved the cataloguing of 1227 elements, dating from 1841-1940. Three years later, the same association conducted a second inventory, cataloguing the ironworks and mills of the region (AADIPA Agrupació d'Arquitectes per a la Defensa i la Intervenció en el Patrimoni Arquitectònic, 1998).

The transformation of the industrial stock started in the late 1980s from the aforementioned two regions. It is worth highlighting that the high architectural value of many industrial structures, built in the Art Nouveau style, facilitated profoundly their conservation and Reuse. The first uses to be housed in the former temples of production were cultural and educational ones. An important example of these very first steps was the foundation of mNACTEC in Terrassa (see Vol.2, Ch.11).

In the 1990s, a number of former industrial areas became the field of large scale urban regeneration projects. Two of the most renowned cases were the creation of the Olympic Village in the industrial district PobleNou of Barcelona (see Vol.2, Ch.13) and the transformation of the city centre of Bilbao (Llordès and Pont, 2014, 364-369). Even though those projects have been widely celebrated as model-cases for urban revitalisation, they can only serve as an antipodal reference in terms of Industrial Heritage preservation, as they were both based on the catholic erasure of the existing historic industrial stock and their replacement with new-built structures. In the same period, more modest approaches were developed in other Spanish regions that prioritised heritage conservation over speculation (e.g. the case of the Bodegas of Jerez de la Frontera, see Vol.2, Ch.12).

³¹ In that respect, an analogy can be drawn between Spain and the UK, which also presents differences in the handling of its Industrial Heritage due to its administrative division in England, Wales, Scotland and Northern Ireland. Nevertheless, Spain is far more fragmented presenting bigger asymmetries in the handling of Industrial Heritage in comparison to the UK.

Throughout the 20th century, the central State appeared indifferent to the safeguarding of the legacy of industrialisation. In terms of legislation, the Heritage Law 16/1985 as well as the first generation of the regional laws did not explicitly cite Industrial Heritage. Nevertheless, this first general heritage legal framework contributed to the listings of a small number of industries on a national and regional level.

With very limited exceptions (Heritage Laws of Castilla-La Mancha in 1990 and Catalonia in 1993), former industrial sites would not be recognised as part of the regional cultural heritage legal framework until the turn of the 21st century. In the late 1990s and early 2000s a second generation of regional laws was created, referring explicitly to Industrial Heritage (Heritage laws of Cantabria and Baleares in 1998, Asturias in 2001 and Andalucía in 2007). The posed laws defined Industrial Heritage and discussed its categorisation, illustrating a shift in the appreciation of this heritage typology from the public administration (Abad, 2016, 12, 215).

The first decade of the new millennium was a period of prosperity for the handling of the Spanish Industrial Heritage. New advocative structures were created and considerable advances were made on a theoretical, strategic and legislative level. At the same time, the Reuse practice proliferated in a rapid way, favoured by the blooming economy and the social awareness of this new heritage group's values. It is worth highlighting two developments of that period which diverged from the past regional-centred practice. Firstly, the establishment of TICCIH Spain in 2002, an NGO which acts as an advocate of Industrial Heritage on a national scale. Secondly, the activation of the State for the formulation a national planning framework for the historic industrial stock of the country.

In 2001, the Commission of the Spanish Cultural heritage Institute (IPCE) drew "The National Plan for Industrial Heritage". Its objective was to promote knowledge, protection, conservation and Reuse of the old industrial spaces based on a coordinated strategy between the State, the Autonomous Regions and the Municipalities, with the participation of citizen associations and private agents. The plan was revised in 2011 (Ministerio de Educación Cultura y Deporte, n.d., Biel Ibáñez and Cueto Alonso, 2011, 14).

Since its creation, a series of actions have taken place in favour of Industrial Heritage. An early project realised in 2002 was the selection of 50 elements, groups and landscapes of industrialisation across Spain that would become subject of the first protection, conservation and reactivation actions. Almost a decade after that, a milestone project created by TICCIH Spain, was also realised within the framework of the Plan. The exhibition and the homonymous publication '100 elements of Industrial Heritage in Spain' addressed key aspects of the Spanish Industrial Heritage while presenting in detail 100 inscriptions of the country's most characteristic industrial sites, covering diverse chronological eras, different scales, basic typologies and representative productive sectors and grade of conservation. A more comprehensive project realised in 2012, is the "Study of the situation of Industrial Heritage in Spain" which includes the inventories of all autonomous regions. L. Cruz, Vice-coordinator of the National Plan for Industrial Heritage stressing the positive impact of the Plan states:

"I think that we have achieved a lot since the creation of the Plan. It is an international point of reference. It is raising awareness and also works as an instrument of defence on several occasions. Even though the industrial elements included in the Plan's list do not all have legal protection and the subsequent advantages (such as the BICs), they are acknowledged in a way and accepted by all." (Resp. no 192, interview, 30/11/2017).

Despite its merits, the Plan has been subject of an intense criticism over its shortcomings (Biel Ibáñez and Cueto Alonso, 2011, 88-95, Resp. no 185-192, interviews Autumn 2017). The basic points of criticism are the delay of the project to deliver key actions, such as the compilation of a comprehensive national inventory and its inability to secure in practice the future of selected heritage elements.

As stated above, the first decade of the 21st century also saw the culmination of the transformation of the vestiges of industry in Spain. As shown in the ReIH website, industries were converted in every possible use (housing, education, cultural spaces, museums and interpretation centres/ visitor attractions, service sector activities and restaurants). Important schemes of the era were the cases of Matadero in Madrid and Caixa Forum in Barcelona. Many of the projects developed were signed by starchitects (e.g. Caixa Forum in Madrid, by Herzog and de Meuron). Moreover, more stakeholders entered the field of Industrial Heritage Reuse, introducing new uses to the obsolete structures. Significant projects of urban scale which mark a distinct departure from past destructive practices were the modification of the metropolitan plan in Barcelona's 22@ district (see Vol.2, Ch.13) and the Terrassa Plan for Municipal Urban Planning.

Despite the progress of the country in respect to Industrial Heritage adaptation, it is worth highlighting the noteworthy asymmetries in the practice between the different regions of Spain. These are essentially caused both by the means and attitude of the regional administration towards heritage and from the nature of industry in each region. In regard with the latter point, it has been noted that facilities with higher complexity and bigger size e.g. the mining and ironworks landscapes, common in Asturias and the Basque Country, rarely became subject of transformation. In contrast, structures with more contained aspects such as the textile mills of Catalonia, were easier to convert to other uses.

The recognition of the Spanish Industrial Heritage as a cultural asset of global character is achieved in the 21st century. In 2007 the hanging Bridge of Bilbao entered UNESCO's World Heritage List to be followed by the Mining park of Almadén entry, five years later. According to the experts interviewed in the framework of this research, the turn of the millennium also saw an important shift in the public's appreciation over Industrial Heritage. E. Casanelles, founder and director of mNACTEC (1996-2013) and President of TICCIH (1997-2009), explains:

"The perception of the people towards Industrial Heritage has changed a lot in comparison to the past. This is evident as every year there are protests against the destruction of such site and also more and more buildings are preserved." (Resp. no 185, interview, 25/9/2017).

The recession of the late 2000s put a halt in the marching conversion activity of Industrial Heritage, presenting at the same time some positive effects, too. The latter include the interception of the rising gentrification of former industrial districts and the reconsideration of past intervention approaches. This is illustrated clearly in the case of the Tabacalera in Madrid (see Vol.2, Ch.14). In recent years, the economic situation of Spain has started recovering, allowing paused regeneration projects to continue (e.g. 22@, see Vol.2,, Ch.13) and new projects to appear (e.g. Bombas Gens, see Vol.2, Ch.15).

4.4.3.3 Shifts and challenges

After the course of almost forty years, historic industrial buildings have become an intrinsic part of the Spanish cultural heritage. As analysed above, a lot of progress has been made on a theoretical, legislative and practical level. Spain has formed a rich collection of Reuse cases, including a number of strong reference-projects of a landscape scale.

Nevertheless, the above achievements are not expressed equally in every part of the country. The fragmentation of Spain and the organisation of heritage care on a regional level³² has resulted in the lack of an overview of historic former industrial sites, necessary for their effective protection and management. Furthermore, it has caused great asymmetries between regions, with some of them being still delayed in terms of Industrial Heritage recognition, protection and adaptation. The establishment of the 'National Plan for Industrial Heritage' is undoubtedly the first step in the right direction. Yet, a lot more should be done. The challenge for Spain appears to be to bring up to speed the 'delayed' regions while getting disentangled -at least in the field of heritage- from the predicaments of the introvert regionalism.

4.4.4 **Greece**

4.4.4.1 The industrialisation and the deindustrialisation of Greece

Greece's industrialisation took place with a considerable delay and at a far lesser extent and intensity, in comparison to the north-western European countries.³³ It was characterised by a labour intensive pattern, great asymmetries in its spatial sprawl, sensitivity to the fluctuations of international markets and a relatively small scale (Agriantoni, 2018). It was based to an extent on foreign capital, machinery and know how (Agriantoni, 1986, 348). The process of the Greek industrialisation was accelerated in three phases (Chatziiosif, 1986). The first industries in Greece appeared in the 1850s, yet the first period of industrial acceleration is placed between 1870 and 1880. The first Greek industries (flour mills, breweries, cotton and silk mills, tanneries, soap and olive oil mills and machine shops) were of small scale and they were mainly focused on the production of commercial goods for the domestic market.

The main poles of industrialisation of that period were Hermoupolis in Syros, Piraeus and to a smaller extent Patras. In parallel with the production sector, Greece developed from the 1860s on a rich network of industrial extraction sites, spread in the Aegean Sea and the mainland. The most important mining town of the 19th and early 20th century was Lavrion (Belavilas and Papastefanaki, 2009, Mavroidi and Papastefanaki, 2003, 6).

³² The issue will be further analysed in § 6.2.1.2.

³³ A comprehensive analysis of this asymmetry's reasons is presented in the article: Chatziiosif, C. 1986. Greece: Industrialisation without revolution. Archaeology and Arts, 18, 54-59.

The second phase of the country's industrialisation is placed in the Interwar period. With the annexation of regions such as Thessaly (1881); Macedonia, Epirus and the northern Aegean Sea islands (1913) and Thrace (1920) and the extension of the county's borders, important cities with a significant industrial stock (Thessaloniki, Kavala, Veria, Mitilini and Naousa) were incorporated to the Greek territory (Clogg, 1992, Hellenic Military Geographical Service, 1999). New industrial units and new sectors (chemical industry, tobacco and electrical plants) were created, benefited from the expansion of the local market and the financial implications of the consecutive wars. Along with the development of the existing industrial poles, new industrial accumulations appeared in Athens, Volos, and Elefsina (Kalogri et al., 1986).

The third and final phase of the Greek industrialisation took place between 1962 and 1973, boosted by state intervention and a consistent industrial policy. Big industrial plants (aluminium and steel works, refineries and chemical industry) were established while certain products started being exported (Agriantoni and Stoyiannidis, 2018). Nevertheless, the Greek industry never managed to overcome its limitations, *"releasing the necessary dynamics that would make possible the channelling of the entire economy towards a consistent and self-feeding growth"* (Chatziiosif, 1986). Influenced by the global trends, Greece entered into a phase of progressive deindustrialisation in the late 1970s (Agriantoni, 2003, 44).

4.4.4.2 Evolution of Industrial Heritage protection and Reuse in Greece

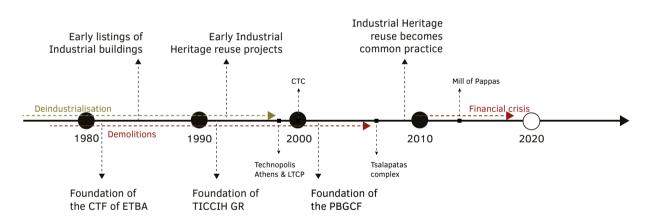


FIG. 4.4 Timeline of the evolution of Industrial Heritage protection and Reuse in Greece

Greece is no stranger to the issue of heritage preservation and its complexities. On the contrary, the country has a long tradition in monuments' preservation with special attention to the relics of the Classical, Hellenistic and Byzantine period. The deep influence of the established practices however and the fostered perception on the 'limits' of heritage by the Greek scientific community and the general public made the incorporation, protection and Reuse of historic industries a challenging venture in the country.

The first efforts for the protection of Industrial Heritage in Greece started in the 1980s with the action of public administration services, research and cultural organisations. The first conference on industrial archaeology in the country was organised in 1986 (Agriantoni, 2003, 46-47, Louvi, 1999, 3). The bodies that played an important role, taking some critical early initiatives in favour of the Greek Industrial Heritage were the Institute of Neohellenic Research (INR) of the National

Hellenic Research Foundation, the Cultural Technical Foundation of ETBA and the Ministry of Culture³⁴ (TICCIH Greece and KAM, 2015).

From the mid-1980s, the Institute of Neohellenic Research (INR) of the National Hellenic Research Foundation started conducting studies and research projects focused on the history of Greece's industrialisation in the framework of the programme "History of Industry and Industrial Archaeology". The protection of Hermoupolis industrial machinery that paved the way for the establishment of the Centre of Technical Culture of Hermoupolis (see Vol.2, Ch.16) stands out as a key initiative of the INR (Mavroidi and Papastefanaki, 2003, 4).

In parallel with the work of the INR, the Cultural Technical Foundation of ETBA, established in 1981, was setting in motion a dynamic ground-breaking action for the documentation, preservation and safeguarding of the Greek preindustrial and Industrial Heritage and the dissemination of its value. This involved the organisation of related research programmes, publications and conferences, the creation of a network of technical museums and the instigation of safeguarding motions (Papadopoulos, 1987).

At the same time, the State was assuming an active role in the protection of the Greek historic industrial stock. In 1989, the group of Industrial Archaeology was established in the Directorate of Folk Culture, aiming to introduce and coordinate the documentation, safeguarding, exploitation and conduct of Reuse studies of industrial complexes and elements.

The group in collaboration with the Regional Ephorates (offices) of Modern Monuments, launched the first systematic documentation programme of industrial buildings that led to a series of listings. Furthermore, it compiled a specialised archive of Industrial Heritage assets including listed preindustrial and industrial buildings. The publication "Industrial Archaeology" (Group of industrial Archaeology-Directorate of Folk Culture- Ministry of Culture of Greece, 1989), which also formed part of the group's activity, served as an early handbook of the discipline, introducing briefly, along with the action of the group, the main related terms and concepts while presenting a set of proposals for future action. Despite its impressive work, this initiative was restricted to its very first steps as the group was dissolved a year later without finding a successor. As a result, industrial monuments were incorporated in the general scope of the Directorate of Modern Monuments (Deliyanni, 1999, 5).

The 1990s saw the systematisation of the initiatives for the documentation and protection of Industrial Heritage in Greece. The most important development of that era was the establishment of the Greek Section of TICCIH in 1992 (see § 6.2.3.), which engaged and mobilised a large group of people and foundations advocating for the safeguarding of the Greek industrial legacy. Since its establishment the Greek Section of TICCIH, in collaboration with State and scientific bodies has promoted important projects for the safeguarding and projection of the country's industrial stock.

The growing interest in the relics of industrialisation was manifested in the same decade with the emergence of multiple targeted recordings by academic, scientific and research institutions, private bodies and individual researchers, either through research programmes or during the creation process of local thematic museums and other Reuse projects (e.g. Open air water power museum of Dimitsana, Lavrion Technological and Cultural Park).

 $^{\ \ \, 34}$ $\ \ \, The action of those bodies is presented in detail in Chapter 6.$

A key contribution, providing an overview of the Greek industrial listed monuments was published in 1999 by the Ministry of Culture (Ministry of Culture of Greece - Directorate of Folk Culture, 1999). A comprehensive account of the Greek Industrial Heritage documentation initiatives, from their early steps to 1999, is presented in the special issue of the *Journal Technologia* (1999, 3-38) dedicated to the subject (Mavroidi and Papastefanaki, 2003, 4).

The 1990s is also the decade of the preparation and launch of the first large scale Reuse projects in Greece. The only noteworthy implemented project taking a precedence, is the conversion of olive oil mills into cultural centres in Lesvos island. The pioneer programme, executed in the mid-1980s, safeguarded an important number of preindustrial and industrial small-scale oil mills. The lack of experience however led to invasive interventions that undermined the value of the historic sites. The Reuse in most of the cases involved only a shell preservation, resulting in the destruction of the mills' mechanical equipment and interior set-up. Nevertheless, the merits of the programme outweighed its weakness. As A. Louvi (1999, 4) puts it:

"The case of Lesvos was convincing, safeguarding significant shells of industrial buildings, but most importantly paving the way for their protection and altering the position of the Greek community which until then was remaining indifferent, if not negative to the industrial buildings."

As shown from the filtering of the Greek case studies of Reuse in the ReIH platform, the first new uses housed in the former industrial buildings included mainly recreation and cultural activities (music venues, cultural centres etc.), industrial museums and educational facilities. Important transformation projects were set in motion or inaugurated mainly in major cities (Thessaloniki, Athens and Volos) and in the country's key industrial poles (Hermoupolis, Lavrion). At the same time, the first two thematic museums of CTF of ETBA Bank opened their doors in the periphery (Open air water power museum of Dimitsana, Silk Museum at Soufli).

The conversion of the flour mill Chatzigiannakis (1924-1987) in Thessaloniki, was one of the earliest Reuse projects in the country. Awarded by Europa Nostra (1993), it was regarded a reference case of industrial conservation at a complex level, characterised by a respectful approach to the authenticity of the original structure and its machinery. The mill was converted in 1991 into a mixed use function by a group of local entrepreneurs. It housed a cultural and recreation centre in the production and warehouse halls of the factory and an industrial museum in the centrepiece of the mill, preserving all its machinery (Deliyanni, 1992, 48-49). In 2004, a fire destroyed the interior of the historic centrepiece along with its wooden mechanical equipment depriving the complex from its most important dimension (Deliyanni, 2006).

Apart from that project, a series of initiatives was taken for the Reuse and protection of multiple industrial complexes (Gasworks factory, textile mill IFANET, FIX brewery, and tileworks Alatini) in Thessaloniki in the 1990s. The 4th Ephorate of Modern Monuments of the Ministry of Culture and the Local Section of Hellenic Society for the Protection of the Environment and the Cultural Heritage were the most active stakeholders in respect to the city's Industrial Heritage protection. Despite the promising created dynamics, the momentum was eventually lost due to the State indifference and the reaction of the local real estate market. As a result, most of the aforementioned sites remained underused.

Following the lead of Thessaloniki, Athens inaugurated in 1999 the first phase of Technopolis (see Vol.2, Ch.17). The converted gasworks complex, catalysed the regeneration of its context while creating a wave of Industrial Heritage conversions in the area in the years that followed.

At this point it is important to stress the combined contribution of two Academic Institutions with local authorities for the safeguarding and Reuse of the Greek Industrial Heritage since the 1990s. The National Technical University of Athens (NTUA) and the University of Thessaly in collaboration with the Municipalities of Lavrion and Volos respectively, were the instigators of key Reuse projects. From 1994 to 1999 the NTUA implemented the most extensive and complex case of Industrial Heritage Reuse in Greece to this day. The transformation of the French Mining Company of Lavrion to the Lavrion Technological and Cultural Park is analysed in detail in Volume 2 (see Vol.2, Ch.18).

Since the early 1990s, a plan for the safeguarding and Reuse of the abandoned industries of Volos was devised and executed, under the initiative of the local authority and the newly established University of Thessaly (TICCIH Greece and KAM, 2015). The University, in order to be incorporated into the city and enhance its function, restored and reused a number of industrial premises for the needs of its administration and educational functions (e.g. the Papastratos tobacco warehouse, the tobacco factory and the tobacco warehouses Matsaggos and the machine shop Papariga). At the same time, the Municipality of Volos purchased several abandoned industries (e.g. the Rooftile and Brickworks factory of N. & S. Tsalapatas, the Tobacco warehouse Spierer and the Cotton mill Adamopoulos). Using funds of the EU programme URBAN, it managed to reuse those complexes for cultural, sports, administration and other functions (Adamakis, 2006).

It is noteworthy that the local authority assumed the full responsibility of the project, establishing the Municipal Research Company (Δ EMEKAB). Δ EMEKAB implemented the studies and designs resulting in the Reuse of the aforementioned buildings, in collaboration with the municipal technical services. Despite the dissolution of that team, the City Council elected in the following decade adopted a similar line of action, enriching the city's portfolio with more reused industries (e.g. Tobacco warehouse Papantos, Electrical company) (Adamakis, 2007, 190-191). The case of Volos is considered to this day, the most comprehensive example of Industrial Heritage regeneration at a city level in Greece.

In spite of the undeniable progress in the field of Industrial Heritage documentation, safeguarding and Reuse, the 1990s also saw extensive losses of iconic industrial buildings in Greece. Indicatively, the FIX brewery in Athens, one of the most significant modern industrial plants of the country, was mutilated, while the warehouse of the Austrian Hellenic company in Thessaloniki was reduced to two facades (Deliyanni and Kotsovili, 1997, 59-60). Furthermore, the analysis of the early case studies of Reuse (e.g. the Katsimantis Dyeworks conversion, see Vol.2, Ch.16; Technopolis, see Vol.2, Ch.17 and the Tsalapatas complex, see Vol.2, Ch.19) reveals an immature approach and multiple weaknesses in regard to the architectural interventions and the extent of cultural heritage preservation.

As expressed in key publications (Deliyanni and Kotsovili, 1997, Agriantoni, 2003), the turn of the millenium finds Industrial Heritage in Greece in a precarious position. Gaps in legislation, discoordination or indifference of the State and lack of a common approach between the Ministries responsible for the listing of industrial monuments as well as lack of compatibility of the new functions with the character of the historic industrial buildings in numerous cases of Reuse (especially into recreational facilities) and radical architectural interventions are highlighted as key issues of the era.

In contrast, the first decade of the 21st century finds Greece in a blooming economic conjuncture. The favourable economic conditions coupled with the growing momentum of industrial archaeology, the accumulated experience of the previous decades and the growing interest in the relics of industrialisation, gave rise to impressive advances in the field as well as a quantitative and qualitative upgrade of Reuse projects across the Greek territory. In regard to the research and documentation of the Greek industries, the 2000s saw significant developments. A wealth of relevant publications was produced focusing on different industrial sectors, specific industries were thoroughly documented (e.g. Drapetsona Fertilizers Factory, Agroindustrial complex of Aliartos in Viotia) while attention was paid to the documentation of industrial machinery, too. An overview of the documentation initiatives of the 2000s is given by Belavilas (2006) and a more analytical one, ranging from the early documentation attempts to the most recent ones, is provided by the catalogue of the exhibition "Industrial Heritage in Greece, 1980-2015. Safeguarding-Research-Education" (TICCIH Greece and KAM, 2015).

A novelty of the era was the launch and dissemination of Industrial Heritage digital records. The most significant initiatives in that respect were taken by the public sector. In detail, the Ministry of Culture updated its digital record Odysseus³⁵ with a richer and more analytical content including a thematic catalogue of industrial, technical monuments and workshops (Charatzopoulou, 2003, Charatzopoulou and Gika, 2007). Furthermore, in 2007 the Ministry of Environment launched a digital archive of traditional settlements and protected buildings.³⁶ The archive despite being generic includes various cases of protected industries (Lialios, 2007). In the same period the National Hellenic Research Foundation launched the thematic record: Industrial establishments and workshops in the Aegean.³⁷ In parallel with those initiatives, the Greek Section TICCIH developed the "Registry of the Greek Industrial Heritage", attempting to collect and index the existing records, the bibliography, various research programmes while combining them with field research.

The aforementioned registries made a broad range of information on Industrial Heritage accessible. Nevertheless, all of the above present limitations in terms of completeness and validity of certain fields, which have been altered overtime. This gap has not been filled to this day. There is therefore still a need for an updated, comprehensive digital national registry of Industrial Heritage in the country.

Along with the progress in the documentation and research on Industrial Heritage, the new century saw the practice of Industrial Heritage Reuse blooming in Greece. The most diffused new use was that of industrial museums. Seminal projects were launched such as the Centre of Technical Culture in Hermoupolis (CTC) (see Vol.2, Ch.16) and the Museum of water supply in Thessaloniki. The newly established Piraeus Bank Group Cultural Foundation (PBGCF) (see § 6.2.6.) in collaboration with the Laboratory of historic machinery conservation of the CTC created a series of high quality industrial and technical museums across the Greek territory. At the same time, industrial buildings were converted to various other uses both in the major cities and in the periphery with the most diffused being the cultural use.

Despite the encouraging developments in the field in the 2000s, industrial relics kept facing issues. The influx of the funds for the enhancement of the urban tissue of Athens and other major cities, which characterised the preparation of the Olympic Games of 2004, was hardly used to preserve or convert existing historic industrial stock. Priority was given to the creation of infrastructure, new sports venues and the promotion of ancient and neoclassical monuments. At the same time, a number of complexes in Athens and Piraeus were demolished (e.g. Klonaridis brewery, 2000; Drapetsona Fertilizers Factory, 2003; Columbia factory in Perissos, 2006).

³⁵ Odysseus <http://odysseus.culture.gr/h/2/gh220.jsp?era=4&group=15> is a national information system for the museums and archaeological sites of Greece, created in 1996.

³⁶ Archive of traditional settlements and protected buildings <http://estia.minenv.gr/.

³⁷ Industrial establishments and workshops in the Aegean: <http://pandektis.ekt.gr/dspace/handle/10442/428?locale=el>

The financial crisis, starting in the late 2000s and culminating in the following decade, had a profoundly negative effect on the safeguarding and Reuse of Industrial Heritage in Greece. The analysis of certain case studies (LCTP, Tsalapatas, CTC in Hermoupolis) along with the data given by the ReIH knowledge platform illustrate a threefold problem. Firstly, there was a pause in conversion projects from the late 2000s to the early 2010s. That was closely related to the lack of available funds from the EU, that had been used in the previous decades to bankroll large-scale projects and the climate of austerity that made both the public and the private sector unable or unwilling to invest in construction. Secondly, there were major delays in the programmed projects funded by the Greek State (e.g. Implementation of the Mining and Metallurgy museum of the LCTP; see Vol.2, § 18.1.5). Lastly, the realised projects faced considerable problems due to the unfavourable economic situation, which made their viability dubious.

In the current decade, despite the continuous insecurity and the fragility of the economic situation in the country, Industrial Heritage has been given considerable attention. Progressively, from the mid-2010s a number of initiatives have taken place, illustrating the growing interest in the Greek Industrial Heritage.

In 2015, in the framework of the European Industrial Heritage Year, the Greek Section TICCIH in collaboration with the Centre of Mediterranean Architecture, organised the conference and the retrospective exhibition "Industrial Heritage in Greece, 1980-2015. Safeguarding-Research-Education". The exhibition illustrated for the first time a comprehensive picture of the handling of the Greek Industrial Heritage since the early steps of industrial archaeology in the country.

Another noteworthy development was the creation of the volunteers' group 'Greek Industrial Records' (GIR) (Greek Industrial Records, n.d.). The group, established in 2017, has launched a website providing information about the Greek Industrial Heritage. An important novelty of the website is the creation of a new database of Greek industries. The ongoing project realised with the contribution of multiple volunteers, has a double value both engaging the public in the process of documentation while collecting and digitizing scattered or unknown information on various industrial sites.³⁸

Lastly, since the mid-2010s industrial buildings have started being reused once again. A number of industrial complexes has been converted to various functions including, museums, cultural clusters, hotels and administration offices. At this point it is worth highlighting the notable absence of conversions into residential functions. This can be attributed to the special conditions of residential production in Greece and the stakeholders involved with it.³⁹

³⁸ Besides the GIR group, there are also collectives which advocate in favour of the safeguarding, documentation and care of the Greek legacy of industrialisation having however a wider scope. Among them the group MONUMENTA (http://www.monumenta.org/index.php) has presented over the years an important action.

³⁹ In contrast with the situation in the three other analysed countries, residential production in Greece is hardly in the scope of large corporations (e.g. commercial developers) while there are no public nor private housing corporations in the country. Private individuals, small investors and constructors have assumed the task of residential production implementing for the most part small scale projects. Subsequently, there is a scarcity of experienced players interested and financially able to deal with the elevated costs, the complexity and the extensive scale of Industrial Heritage conversion into a residential use.

4.4.4.3 Shifts and challenges

Since the first applications of industrial archaeology in Greece a lot has changed. The historic industrial relics are no longer treated as the 'outsider' of the Greek cultural heritage. The preceding analysis shows that the Greek Industrial Heritage, after almost four decades has finally found its place in the collective consciousness of the Greek people and most of the stakeholders. The raising designation numbers by the Public Heritage Services, the documentation and research work of the Greek scientific community, the vigorous campaigning action of the various bodies mentioned in the analysis and the large appeal of the implemented reused industrial sites, have contributed greatly to this significant development.

Despite the acceptance of historic industries as a cultural resource however, the focus of Greece's cultural heritage is still on the antiquities as they form the core of the country's cultural identity. The remnants of the Ancient Greek civilisation that testify for the country's historic, scientific and cultural contribution are without any doubt a unique national resource and a global cultural asset that merits protection and projection. This is evident from the representation of the country in the World Heritage List with nine sites dating from the ancient times (UNESCO World Heritage Centre, 2020). On the contrary, it should be noted that Greece has no Industrial Heritage inscriptions on the List, except for the Lavreotiki area (mining centre in the antiquity and modern times) which forms part the Tentative List.

The 'justified fixation' to the heritage of the Antiquity does not pose a threat for the future of the industrial relics under one condition: the adoption of a different methodology for the conservation of Industrial Heritage as opposed to the monuments of the Antiquity and the abolishment of obsolete practices that are unsuitable for Industrial Heritage. A. Androulidaki, Head of Protection and Restoration of Newer and Modern Monuments, elaborating on the issue, states:

"In relation to abroad, in Greece there is formalism. There is a difference in the mindset. We are very much influenced by the ancient monuments and we are transferring this experience to the newer ones as well. To be honest, I do not think that is wrong. I would not want to fall back on authenticity as I consider it a very important feature. The problem is that sometimes we overdo it. We have to find the best of both worlds and stop being so inflexible." (Resp. no 248, interview, 8/5/2017).

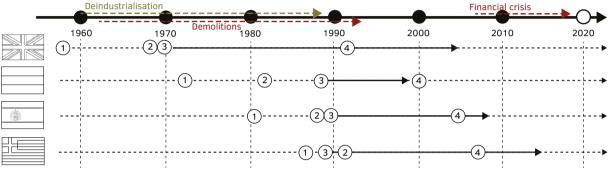
O. Deliyanni, Founding member of the Greek Section TICCIH, architect and retired clerk of the Ministry of Culture, summarising the aforementioned shifts while presenting an additional issue claims:

"The late 1980s was marked by the action of a generation that brought experiences from abroad. As a result, a base was created in Greece. Now we know how to approach Industrial Heritage. In the previous decades, funds from European programmes were used while the (heritage) services were conducting the studies. Now there is knowledge but there is no economic potential, which does not allow conservation and reuse applications." (Resp. no 247, interview, 15/8/2018).

The ongoing financial crisis poses indeed the most critical challenge for the future of Greece's cultural heritage. Other challenges the country faces involve the completion of its Industrial Heritage documentation and the employment of an evaluation of the recorded sites. This will allow to pinpoint priorities for safeguarding and Reuse in order to make the best use of the existing limited funds. Flexibility and disentanglement from obsolete practices is an additional step that needs to be taken. Lastly, it is important to stress that along with the continuation of the Reuse of abandoned industries, the new century also presents a new challenge. The viability and upkeep of existing reused sites in the current situation is an equally challenging task.

4.5 Shifts and challenges

As revealed in the analysis of Section 4.4, the evolution of Industrial Heritage care in Europe over the past fifty years was marked by important shifts. A comparison of them in the four countries under investigation, despite their differences, reflects a broad common direction. In other words, all countries analysed went through similar transitions, passing through the same stages of development, namely recognition, protection, adaptation and post adaptation. Nevertheless, as shown in the Figure 4.5, this occurred at different times in each country and in some cases following a different order.



KEY

1. First signs of interest for Industrial Heritage

2. Early Industrial Heritage Reuse projects

3. Documentation and Survey Programmes

4. Industrial Heritage Reuse becomes common practice

FIG. 4.5 Comparison of selected countries' evolution of Industrial Heritage protection and Reuse. The Figure emphasises the stages of development across Europe overtime and reveals a common direction of the practice.

Recognition & protection

Progressively since the 1960s, the former industrial sites have been attracting civic and institutional attention. Furthermore, systematic research, survey and documentation initiatives of historic industrial sites over the years have given a better view of this heritage group, contributing overall in its better protection and management as well as in its recognition and acceptance as part of Cultural Heritage across Europe.

Adaptation

Industrial Heritage Reuse, beginning from the late 1970s, has become a widely employed practice, which has allowed European countries to turn a problem into a solution.

The shifts noted overtime in Europe in the stage of Adaptation regard multiple facets of the Reuse practice, including the scale of intervention, the range of new functions, the selected building typologies, the intervention approaches and the attitude against the various heritage dimensions. The spectrum of Industrial Heritage Reuse schemes has moved overtime from mono-functional to multifunctional projects; from single building interventions to landscape approaches; from conversions of mills and factories to the transformation of more intricate complexes, such as extraction sites and installations; from adaptations of modest preindustrial sites to 20th century

industrial relics and industries in operation; from restoration approaches to compatible or radical interventions and from the focus on tangible assets to a wider emphasis on intangible values too. Those shifts are in line with the conservation theory transitions discussed in Chapter 2 of this dissertation.

Post adaptation, current challenges and future perspectives

In the 21st century all European nations have reached, organically or violently, the stage of post adaptation. This stage is characterised by two common challenges. The first one is both to continue using industrial brownfields as valuable vectors of progress and to sustain the bulk of sites, converted in the previous years. The countries pioneers and followers have been facing this challenge since the early 2000s, when their early converted Industrial Heritage sites (such as the IGM, the Jannink and the TextielMuseum Tilburg) started reaching the point of obsolescence (including physical, social, functional, legal and economic obsolescence) once again.⁴⁰ The countries followers and latecomers were presented with the problem of mainly economic obsolescence from the late 2000s, due to the repercussions of the global financial crisis (see for example the cases of DRU Industriepark, Energiehuis, The Tabacalera, the 22@ and the LTCP).

The second challenge, which relates to the financial crisis as well, is that since the late 2000s all European countries are expected to do more with less. This influences not only the practice of adaptation, but also the protection of the heritage stock.

In spite of the common direction of Industrial Heritage care on a European level, it would be erroneous to infer that nowadays the same maturity levels have been achieved across Europe. As shown in Section 4.4, each nation presents different strengths and weaknesses and has to respond to challenges of a distinct nature, along with the common issues mentioned above.

Special emphasis needs to be given to those challenges as they are deemed a critical issue. In respect to them three key points were identified. Firstly, fragmentation appears to be an important obstacle to the evolution of care of Industrial Heritage particularly in Spain and secondarily in the UK, too. Secondly, the contraction of the State interventionism, evident in the UK and the Netherlands, and the decentralisation of heritage care- a phenomenon more prominent in the UK, the Netherlands and Spain-, leave open a worrying range of possibilities for the loss of the vulnerable aspects of Industrial Heritage both before and during its Reuse. Lastly, the lack of a comprehensive record of Industrial Heritage assets and the absence of a systematic selection process, which still characterise mainly Greece and secondarily Spain as a whole, do not allow an overview of the available heritage stock. As shown from the pioneer countries, the latter is necessary as it can lead to proper protection and well-substantiated Reuse schemes, through informed evaluation.

⁴⁰ The lessons learned from the experience of the early case studies in countries pioneers, which have managed to tackle effectively this problem will be discussed in Chapter7.

4.6 Conclusions

The aim of the Chapter was to answer the Sub-Question 1 of this dissertation: '*How has the current state of Industrial Heritage Reuse practice been formed as an accepted form of heritage conservation during the last fifty years in Europe?*'

In order to do so, a cross-country retrospective analysis was executed, providing answers to **which** developments took place, **when** and **where** and **how** did they influence the practice.

Through the close examination of four selected countries, the evolution of Industrial Heritage care in Europe was presented from its first steps to the late-2010s. A brief presentation of the process of industrialisation and deindustrialisation in Europe and a short analysis of two European countries pioneers of the practice of Industrial Heritage Reuse, provided context for the aforementioned discussion.

The analysis gave a topical and detailed image of the stages of recognition, protection, adaptation and post adaptation in each country. Lastly, patterns, conversions and diversions in relation to the practice were identified across the continent as well as common and distinct challenges among the countries under investigation.

The most important pattern identified was that all countries have reached now the stage of post adaptation, having gone through the rest of the stages at different times and in some cases following a different order. As for the common challenges, three important points were made. Firstly, the continuation of employing Reuse for the conservation of the remaining obsolete Industrial Heritage sites; secondly, the reinvention of the early reused sites that have been flirting with a new circle of obsolesce and thirdly and most importantly the financial depression which causes multiple side-effects.

In regard to the distinct challenges three significant issues were identified, namely the repercussions of the fragmentation of certain nations and the lack of collaboration between the administrational fragments; the contraction of the State interventionism and the decentralisation of heritage care; the lack of a comprehensive record of Industrial Heritage assets and the absence of a systematic selection process for their listing and educated management.

5 Influencing Factors

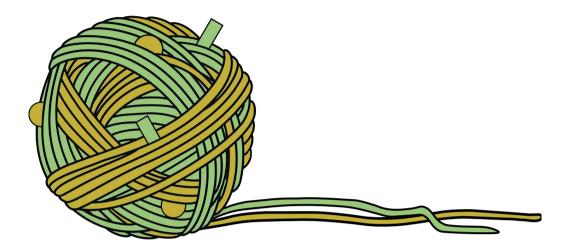


FIG. 5.1 The complex mix of Conditions and Attributes influencing the Industrial Heritage Reuse practice, visualized as a yarn ball to be unraveled in Chapter 5.

5.1 Introduction

The previous Chapter (Ch.4) offered a cross-country retrospective analysis of Industrial Heritage Reuse, identifying the key developments and shifts that took place in the last fifty years across Europe while illustrating roughly how they influenced the practice, responding to the S.Q.1. This Chapter will focus on the contextual and intrinsic influencing Factors of Industrial Heritage Reuse. The analysis will facilitate on the one hand the understanding of the reasons that triggered the identified far-reaching shifts and on the other hand, it will start clarifying the complexity of the interrelations between the Conditions and Attributes influencing the Industrial Heritage Reuse practice (FIG. 5.1). The aim of the Chapter is to answer the S.Q.2. of this dissertation:

'Which Factors, if any, influence decisively Industrial Heritage Reuse practice and how?'

Section 5.1 will briefly introduce the particular complexity of Industrial Heritage Reuse in relation to other practices of building adaptation. Section 5.2 will discuss the Net of Exogenous Conditions influencing Industrial Heritage Reuse, drawing mainly from the case studies' analysis of this research. Section 5.3 will discuss the Net of Endogenous Attributes influencing Industrial Heritage Reuse, drawing both from the existing literature base and from the case studies' analysis. The conclusions of the Chapter (§ 5.4) will present a comprehensive overview of the Factors influencing decisively Industrial Heritage Reuse.

The practice of Industrial Heritage Reuse has a lot in common with the adaptive reuse of valorised buildings (listed monuments) as well as with building adaptation in general. Yet, as described in Section 2.6, there are specific challenges that justify a critical examination of the Reuse practice of Industrial Heritage as a special form of adaptation. Those regard mainly the particularities of this special heritage group that often features huge sizes, complex machinery and special values – among other characteristics. The following analysis, drawing from the theory of adaptation and the case studies' analysis will unravel the multi-layered 'Nets' influencing this challenging practice.

5.2 Net of Exogenous Conditions



FIG. 5.2 The complex mix of Exogenous Conditions influencing the Industrial Heritage Reuse practice, visualized as a yarn ball to be unraveled in Section 5.2.

The theoretical framework presented in Chapter 2, briefly discussed the issue of influence on conservation decisions. In detail, in the Sub-Section 2.2.4 it was highlighted that informed and topical directions for the conservation decision-making can only be given upon a broader understanding of the Factors influencing it. These Factors involve not only the intrinsic characteristics of heritage that were used in the previous decades as a yardstick for decision-making but also a wider net of influencing Conditions. Those Exogenous Conditions, their interrelations and their impact are still a largely underexplored field (FIG. 5.2). Aiming to identify them and clarify their influence, the following Sub-Section will mainly draw from the selected cases of best practice, analysed in Volume 2 of this dissertation.

5.2.1 Lessons from case studies

Chapter 4 clearly revealed that successive shifts have taken place in each selected country along the evolution of the Industrial Heritage care in Europe. Can the identified far-reaching developments be traced on a case to case basis? And if so, what lessons can be drawn? A close analysis of the case studies of best practice, presented in the Volume 2 of this dissertation, reveals that the following external developments had a decisive influence on the decision-making with regard to Industrial Heritage Reuse.

Designation and National Policy

The Statutory protection of industrial relics, that followed the recording and selection initiatives of each country, or its absence, played a nodal role in the trajectory of each case under investigation. A number of cases confirms that unlisted industrial sites suffered great losses either in their interior (e.g. Energiehuis) or in part of their extent (GWRW, 22@) as they had no statutory protection. It is worth mentioning that the unlisted historic industrial relics were more prone to destruction in times of little appreciation or financial pressure.

On the other hand, it also became evident from multiple cases, that designation created positive conditions for their Reuse. In a few cases (e.g. IGM and Het Jannink), it made the site eligible for grant-aid while in others (e.g. Stanley Mills, DRU Industriepark, Tsalapatas complex, BJF) it facilitated the project's conversion due to its recognised architectural and technical value. In other words, the site was preferred over others for Reuse due to its acknowledged significance.

Besides the statutory protection, national urban planning policies have also widely influenced the cases under investigation. This is particularly evident in the UK examples. In detail, the various redevelopment bodies established as part of the British Government policy (e.g. UDCs, English Partnerships, RDAs) and QUANGOs such as the HLF, boosted significantly the Reuse practice of Industrial Heritage.⁴¹ It is worth stressing that all five British cases had benefited from the effects of the aforementioned policies. The cases Energiehuis, BJF, 22@ and Tsalapatas complex (in its early phase) on the other hand, reveal the catalytic impact of local authorities urban planning policy for their creation and development.

Lastly, the cases' analysis shows that specific economic and cultural actions stemming from national and international policy boosted Industrial Heritage Reuse. The economic actions are discussed in the following Sub-Section while the cultural ones mainly involve the awareness campaigns organised over the past fifty years, to be further analysed in Sub-Section 6.4.1.

National and European economy

A thriving number of case studies highlighted the importance of their financial context and its massive impact on their development. The financial crisis and recession periods (e.g. early 1990s and late 2000s) resulted in significant complications in the large majority of case studies of Industrial Heritage Reuse. Planned projects of unsuitable scale and weak viability were cancelled (e.g. Tarmac plans in GWRW, LRC's masterplan for King's Cross, initial plans for the redevelopment of Bombas Gens); on-going Reuse projects were abandoned (e.g. Murray's Mills in Ancoats District) or delayed (Mining and Metallurgy Museum in LTCP, 22@ in Barcelona); completed schemes started facing serious viability, personnel and maintenance issues (e.g. DRU Industriepark, Energiehuis, mNACTEC, CTC) while underdeveloped parts of Reuse projects were left to dereliction (e.g. underused part of Stanley Mills).

In contrast, in times of financial prosperity, great advances were noted in the cases analysed. In periods of economic affluence the public sector bodies of all four countries vastly supported -in a direct or indirect manner- the thriving majority of the selected cases. At the same time, the implicated private sector stakeholders, benefiting from the positive characteristics of the flourishing economy (including stable growth, rising asset prices, minimum uncertainty) and the incentives

⁴¹ The case of IGM, that was developed before the posed policies, illustrates the impact of the New Towns Act through the presentation of the influence of the Dawley New Town Development Corporation.

given by the public sector, took up Industrial Heritage Reuse projects despite their risk (e.g. in the cases of Westergasfabriek and Tsalapatas complex).⁴²

The European policy and its resulting financial instruments also influenced profoundly the examined cases. It is noteworthy that almost half of the cases analysed (including, IGM, LTCP, DRU and mNACTEC) were made possible by programmes like Urban, Feder and the Regional development fund. Those programmes allowed various actions that were otherwise impossible to fund such as the regeneration of vast areas, the extension of complex projects and the decontamination of various schemes. Larger contributions of these international funding programmes are noted to be particularly implemented in countries with weaker economies, like Greece.

Political context

The national policies and economic developments influencing the examined cases were closely linked to the political scene of each country. As a result, national politics are also viewed as part of the Exogenous influencing Conditions to the cases. A tangible expression of the political impact on the Industrial Heritage Reuse cases pertains to the repercussions of the shrinking of the State support and intervention in heritage care and management. In detail, verious cases (such as GWRW, Stanley Mills, Jannink, DRU Industriepark and the CTC) show that the political choice of conservative European governments to support the idea of a 'Smaller State' has caused great problems in their operation.

Socio-Cultural context

The case studies' analysis also showed that all the examined examples of Reuse were influenced by their sociocultural context. Firstly, they were all largely shaped by their stakeholders' action, a subject which will be discussed in great detail in Chapter 6. Secondly, they were largely affected by the fluctuating level of Industrial Heritage appreciation and awareness at the time of their development. In detail, as noted above, the restricted appreciation for the legacy of industrialisation rendered demolition or the loss of cultural values and machinery easier in the large majority of the early cases of Reuse examined (e.g. demolition of great part of the GWRW, loss of machinery in part of the Technopolis).

Thirdly, the later and recent cases of Reuse (e.g. DRU Industriepark, Energiehuis, LTCP and Tsalapatas) illustrated a high level of influence from previous reference projects (e.g. IGM, mNACTEC web and Ruhr). Based on the case study analysis, it can be reported that the programme, process, architectural and conservation approach of certain early cases created a positive precedent, which influenced the sociocultural context of each country, facilitating in turn the diffusion of the practice and its enhancement.

Fourthly, the tradition in heritage care in each country also influenced a great deal the Reuse practice of Industrial Heritage. This is more evident in the comparison of the cases of the two extremes in terms of intervention: the Netherlands and Greece.

On the one hand, the examples of intervention in the Netherlands, based on the protection infrastructure established in the late 20th century under the influence of private initiatives (Strolenberg, 2017, 14), are far more expressive (e.g. DRU Industriepark and Energiehuis) with

⁴² Further analysis of the impact of national and international economic fluctuations on the public and private sector is given in Chapter 6.

some of them even reaching the limit of boldness (e.g. TextielMuseum Tilburg). In regard to the content of the former industrial buildings, the Dutch cases present only very occasionally models of machinery preservation *in situ*, although some historic pump installations can be found still in place and even functioning. There are also a few examples of partial preservation or relocation of historic machinery. In the large majority of the cases, however, the machinery is scraped or sold before the Reuse of the complex, for efficiency or economic reasons.

In contrast, in the Greek context, based on a long-established tradition of conservation of ancient era monuments, there is a tendency to restore rather than to intervene into the shells of the industrial buildings. The transformation approach is far less expressive in terms of new architectural additions. Whenever there is a need for a new structure, reconstruction is preferred over addition (e.g. Kornilakis tannery in CTC, Mill of Pappas). This 'restrained' approach is also applied to the content of the former industrial sites. All Greek case studies analysed have conserved partly or fully their mechanical equipment regardless of their new use. The interior of the industrial buildings is treated with far more freedom. This evident distinction between the approaches towards the shell and the interior, is a common issue for all cases across the analysed countries.

Lastly, focusing only on the cases of visitor attractions and industrial museums, it is evident that they are also influenced by shifts to their national or local socio-cultural context. For example, the growing competition, resulted from the rising number of similar sites, has largely influenced their operation and financial viability, challenging them to reinvest for the reorganisation of their programme and the reinterpretation of their content as well as for redesigning their facilities (e.g. IGM and TextielMuseum Tilburg). The same tension is also underlined by another sociocultural development regarding the redefinition of the role of museums in the 21st century (Cerrah, 2019).

Factor X: Unforeseen and Sporadic Events

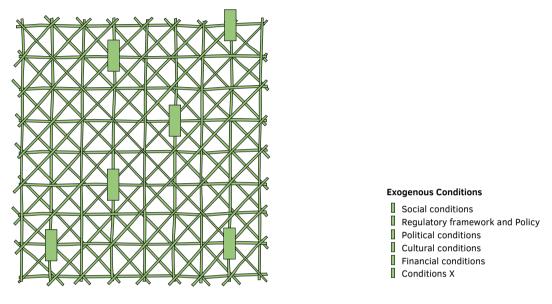
Alongside with the abovementioned developments, Industrial Heritage Reuse appears to be influenced by Unforeseen and Sporadic Events. More than a quarter of the cases examined showed that their Reuse process as well as their occupation and management was altered due to unforeseen natural disasters including floods, landslips and fires (e.g. IGM, Energiehuis, Mill of Pappas, mNACTEC). The Mega events can also be viewed as influential sporadic developments. The preparation or even the bid for the organisation of Mega events, like the Olympics, had a decisive effect on a number of cases including Technopolis, 22@ and Ancoats.

The above discussion confirms that the shifts identified in Chapter 4 were not only evident in the individual cases under investigation but also had a decisive impact on them. Patterns were found across early cases located in different countries and recent cases, too (TEXTBOX 4.1). Different patterns and commonalities were also traced across cases located in the same country (TEXTBOX 4.1). What is yet to be answered however is **why** did those shifts take place.

Taking into account the theoretical concepts and in particular the analysis of contextual influence presented in Sub-Section 2.2.4 and drawing from the analysis of the Section 4.4 and the above discussion, it is supported that a number of wider Conditions instigated those shifts, influencing -mainly in an indirect manner- the Reuse practice on a case to case basis. Those external Conditions which have a local, national and international magnitude, form together the "Net of Exogenous Conditions" (NEC) and can be subdivided as follows:

- Social Conditions
- Regulatory framework and Policy
- Political Conditions
- Cultural Conditions
- Financial Conditions
- Conditions X (stemming from Unforeseen and Sporadic Events)

The complex interrelations between those Conditions are graphically represented in Figure 5.3.



Net of Exogenous Conditions (NEC)

FIG. 5.3 The "Net of Exogenous Conditions" influencing Industrial Heritage Reuse practice.

The case studies' analysis shows that in certain cases the NEC also influences the synthesis of the Actors involved in Industrial Heritage Reuse. For example, as part of the national expression of the condition 'Regulatory framework and Policy', Actors, such as the HLF, have entered dynamically the pool of Industrial Heritage Reuse stakeholders. Furthermore, due to international financial Conditions, the European Commission through its grants (including URBAN, Feder and the Regional development fund) has also played the role of an important stakeholder in numerous cases.

Lastly, what is evident in the Section 'Evolution of Industrial Heritage protection and Reuse in the selected countries' (see § 4.4) and is important to be highlighted, is that the defined Exogenous Conditions are subject to change over time. The political Conditions influencing the early Industrial Heritage protection and Reuse action in Europe (c.1970s-1980s) for example, were fundamentally different from those of the early 21st century. Time can therefore be defined as an important yet latent Aspect that influences the NEC, and in turn Industrial Heritage Reuse.

5.3 Net of Endogenous Attributes

As discussed in the Sub-Section 2.2.4, complementary to the Exogenous Conditions, are the Endogenous Attributes,⁴³ or intrinsic characteristics, which form part of the wider Net of Factors that influences the Industrial Heritage Reuse practice. Those Attributes are discussed in the present Section, drawing from the existing body of knowledge on adaptation of (heritage) buildings.

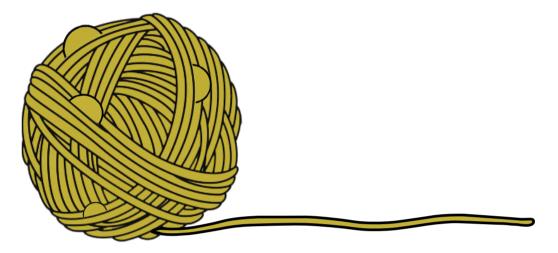


FIG. 5.4 The complex mix of Endogenous Attributes influencing the Industrial Heritage Reuse practice, visualized as a yarn ball to be unraveled in Section 5.3.

5.3.1 Lessons from literature

The complex 'yarn ball' of Endogenous Attributes influencing the decision-making of Heritage Reuse (Fig.5.4) has been unravelled and analysed by various scholars over time. Three significant contributions in literature with a distinctive approach and noteworthy overlaps will be discussed. Their selection was based on the criterion of comprehensiveness. Their composition will result in the definition of the 'Net of Endogenous Attributes' (NEA) that influences Industrial Heritage Reuse practice.

The first contribution pertains to the work of Stratton (2000). Despite rather dated, his publication is considered fundamental as it focuses on Industrial Heritage regeneration in specific, providing insights about the practice through multiple implemented examples. As part of the discussion on feasibility studies and conservation plans, Stratton identifies key principles concerning the nature of industrial buildings and their potential for Reuse. Those include:

⁴³ Effectively, the adoption of the term 'Attributes' here is mainly based on Wilkinson et al. (2014) and should not be confused with the specific terminology as applied in the Operational Guidelines for World Heritage nominations.

- site characteristics (location and building form)
- heritage merit
- ownership
- financing
- public expectations
- quality of uses
 - of industrial sites to be reused.

Special attention is given to the issues of location and building form. Through the presentation of several cases, the positive and negative influence of rural, urban, suburban and regional locations for Industrial Heritage Reuse is highlighted as well as the particularities of different industrial building forms (such as multi-storey mills, warehouses, daylight factories, great halls, single storey sheds and non-buildings).

As influential factors on the appropriateness of a new use, Stratton suggests that along with the nature of the industrial site and its physical condition, its plan and structure should be also taken into account. The latter are subdivided as follows:

- Site coverage
- Configuration
 - Single or multi-storey
 - Total floor-space
 - Ceiling heights
 - Nature of space (small/large single space, small/large repeated spaces)
 - Building type
 - Number of stories
 - Attributes (e.g. flexibility)
- Lighting
- Access
- Structure and cladding
- Services
- Fire safety

A graphic representation of the set of relevant factors influencing the decision-making of Industrial Heritage regeneration in the view of Stratton is presented in Table 5.1.

to Stratton (2000,30-50)					
Factors	Site characteristics	Location			
		Building form			
		Plan and structure	Site coverage		
			Configuration		
			Lighting		
			Access		
			Structure and cladding		
			Services		
			Fire safety		
		Physical condition			
	Heritage merit				
	Ownership				
	Resources				
	Quality of uses				
	Public expectations				

TABLE 5.1 A graphic representation of the factors influencing the decision-making of Industrial Heritage regeneration according to Stratton (2000,30-50)

The second contribution, authored by Schmidt and Austin (2016), presents an updated and highly nuanced view on adaptability and the factors influencing it. Based on qualitative and case study research on different reused structures, Schmidt and Austin have identified no less than fifty-six universal building characteristics,⁴⁴ which influence adaptability through their relations and their links to the building layers and adaptability types. Table 5.2 presents those characteristics.

1. Reversible	20. Oversize space	39. Multi-functional spaces
2. Movable Stuff	21. Typology pattern	40. Use differentiation
3. Component accessibility	22. Joinable/Divisible space	41. Mixed demographics
4. Functional separation	23. Modular coordination	42. Multiple/Mixed tenure
5. Service zones	24. Connect building	43. Shared ownership
6. Configurable stuff	25. Standard room size	44. Isolatable
7. Multifunctional components	26. Spatial variety	45. Multiple access points
8. Non-precious	27. Spatial ambiguity	46. Physical linkage
9. 'Extra' components	28. Spatial zones	47. Visual linkage
10. Durability	29. Simple plan	48. Attitude and character
11. Mature component	30. Standardised grid	49. Spatial quality
12. Good craftsmanship	31. Simple form	50. Building image
13. Overdesign capacity	32. Multiple ventilation strategies	51. Quirkiness
14. Readily available materials	33. Shallow plan depth	52. Time interwoven
15. Standardised components	34. Building orientation	53. Good location
16. Off-site construction	35. Good daylight	54. Contextual
17. Simple construction method	36. Space to grow into	55. Circulation (neighbourhood)
18. Open space	37. Phased	56. A communal space
19. Support space	38. User customisation	

⁴⁴ According to Schmidt and Austin (2016,159) "Building characteristic is defined as a prominent feature pertaining to the building and/or its constituting parts".

The third contribution selected, authored by Wilkinson et al.(2014) offers a holistic and updated approach on sustainable building adaptation and its influencing Aspects. Figure 5.5 shows a model of the factors that have been identified by this study as influential to the adaptation decision-making.

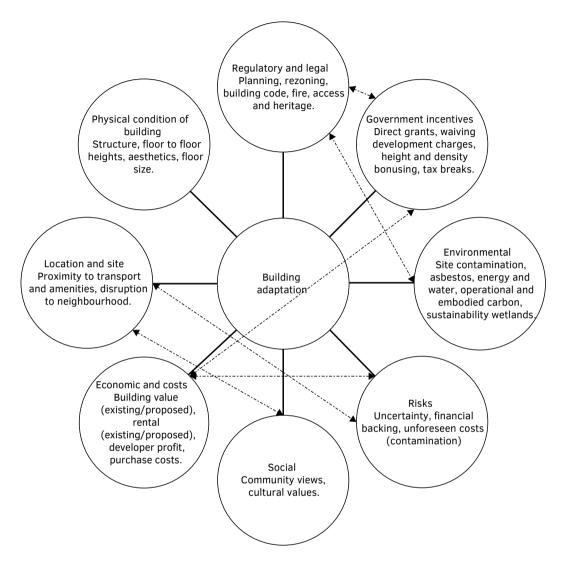


FIG. 5.5 Model of decision-making factors in building adaptation according to Wilkinson et al. (2014,22).

The Table 5.3 presents an analysis of the main Attributes that influence decision-making as presented by Wilkinson et al. (2014, 23).

egory	Attribute
onomic Attributes	Current value
	Investment value
	Yields
	Increase in value post-adaptation
	Construction and development costs
	Convertibility (ease of conversion to other use and costs associated with the conversion)
ysical Attributes	Building height/number of storeys
	Floor plate size
	Shape of floor plate
	Service core location
	Elasticity (ability to extend laterally or vertically)
	Degree of attachment to other buildings
	Access to building
	Height of floors
	Structure
	Floor strength
	Distance between columns
	Frame
	Deconstruction (safe, efficient and speedy)
	Expandability (volume and capacity)
	Flexibility (space planning)
	Technological and convertibility
	Dis-aggregability (reusability/recyclability)
cation and land use Attributes	Transport
	Access (proximity to airports, motorways, train stations, public transport nodes, buses and trams)
	Land uses (commercial, residential, retail and industrial or mixed use such as office and retail)
	Existing planning zones
	Rezoning potential
	Density of occupation
gal Attributes	Ownership – tenure
	Occupation – multiple or single tenants
	Building codes
	Fire codes
	Access acts
	Health and safety issues
	Convertibility
cial Attributes	Community benefits – historic listing
	Transport noise
	Retention of cultural past
	Urban regeneration
	Aesthetics
	Provision of additional facilities/amenities
	Proximity to hostile factors
	Stigma
	Internal air quality
	Internal environment quality
	Existence of hazardous materials (asbestos)
	Sustainability issues

Examining closely the categorisation of Wilkinson et al, illustrated in Table 5.3, it is evident that along with the Attributes pertaining to the site (endogenous) it also includes other Aspects that pertain to its wider context (exogenous), such as the construction and development costs, the building codes, fire codes, health and safety issues etc. The latter ones have been already identified as part of the Net of Exogenous Conditions (NEC) while the former ones can be used for composing the Net of Endogenous Attributes (NEA).

It is evident that the three guiding studies present multiple overlaps. Being most comprehensive, updated, concise and better-structured, the subdivisions by Wilkinson et al. (2014) will serve as the base for the identification of the Endogenous Attributes and Sub-Attributes, enriched with important input from the other two studies.

The Endogenous Attributes of Industrial Heritage influencing its Reuse is presented below, while their analysis on Sub-Attributes is presented in Table 5.4.

Endogenous Attributes

- Economics and Risks
- Physical Attributes (condition, characteristics and Attributes)
- Location and site
- Legal
- Social
- Environmental
- Heritage significance

	Endogenous Attributes and Sub-Attributes of Industrial Heritage Reuse practice incl. the 'source' of each S			ute.
Main Attributes	Sub-Attributes	S	A	W
Economic Attr. & Risks	Convertibility (ease of conversion to other use and costs associated with the conversion)	_	Х	X
Physical Attributes	Site type	X		
	Size of site	X		
	Building(s) size	X	Х	X
	Coverage (availability of open space)	X		<u> </u>
	Building(s) height/number of storeys	X		X
	Configuration of floor plans	X	х	X
	Services	X	х	X
	Elasticity (ability to extend laterally or vertically)		х	X
	Degree of attachment to other buildings			X
	Access to building	X	х	X
	Height of floors	X		х
	Structure	X	х	x
	Physical condition	X		x
	Distance between columns			x
	Lighting	X	х	
	Building(s) orientation		х	
	Deconstruction (safe, efficient and speedy)			x
	Expandability (volume and capacity)			х
	Flexibility (space planning)	X		x
	Dis-aggregability (reusability/recyclability)			x
	Volume, location and typology of Machinery	X		-
	Craftsmanship		x	-
	Phased		х	
Location and land use	Physical linkage	x	x	-
	Visual linkage	x	x	-
	Transport	x	х	x
	Access (proximity to airports, motorways, train stations, public transport nodes, buses and trams)	x		x
	Land uses (commercial, residential, retail and industrial or mixed use such as office and retail)	X		x
	Traffic/parking	X	х	-
Legal Attributes	Existing planning zones	x	~	x
	Rezoning potential	X		x
	Density of occupation	x		x
	Ownership – tenure	x	x	x
	Occupation	^	^	x
	-		v	
Social Attributes	Site connotation (e.g. Site image, Symbol of pride, Stigma, Quirkiness)		X	X
		_	X	X
	Community benefits			X
	Nostalgia	X	~	
	Aesthetics		X	X
	Public expectations	X		
	Part of urban regeneration	X		X
Environmental Attributes	Contamination	X		<u> </u>
	Internal air quality	_		x
	Internal environment quality	_		X
	Existence of hazardous materials (asbestos)			x
	Sustainability issues			x
Heritage significance	Sociocultural values (evidential, historic, social, cultural, aesthetic, technological and scientific values)	X		x
	Economic values	X		

KEY: S.=Stratton (2000), A.= Schmidt and Austin (2016), W.= Wilkinson et al. (2014)

As shown in Figure 5.5 and further emphasised in Wilkinson et al. (2014,30) there are links and overlaps between Attributes. This can be further highlighted through the following three examples. Firstly, as discussed in Section 2.6, the scientific and technological values of Industrial Heritage are often ascribed in their content and in particular in their mechanical equipment. This reveals a link between the site's machinery (Sub-Attribute of the site's physical Attributes) and its sociocultural values (Sub-Attribute of the heritage significance). Secondly, it is evident that the physical condition of a site largely defines the costs and its ease of conversion to other uses. A site in advanced dereliction would need more resources and effort to convert than one in a good physical condition. This shows the interlink between the physical condition of the site (Sub-Attribute of the site's physical Attributes) and the convertibility (Sub-Attribute of the economic Attributes and risks). Lastly, the environmental footprint of some industrial activities, that is inherited to a society along with the tangible and intangible dimensions of Industrial Heritage, largely affects the local community. The contamination of former industrial sites (Sub-Attribute of the environmental Attributes) therefore is often linked with public expectations (Sub-Attribute of the social Attributes). It is therefore suggested that the links and overlaps of the identified Endogenous Attributes form a Net which influences Industrial Heritage Reuse. The NEA is visualised in FIG. 5.6.

Net of Endogenous Attributes (NEA)

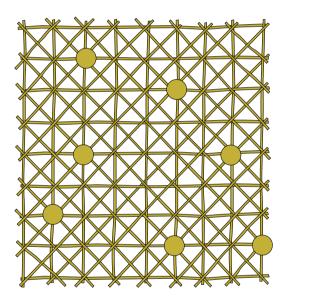




FIG. 5.6 Visualisation of the Net of Endogenous Attributes influencing Industrial Heritage Reuse

As highlighted in the Sub-Section 5.2.1, Time is an important latent Aspect that influences Industrial Heritage Reuse. Its influence, apart from the Exogenous Conditions, can also be traced in part of the defined Endogenous Attributes. For instance, the physical condition of an industrial site (part of its physical Attributes), its access and surrounding land uses (part of its Location and land use Attributes) as well as its connotation (part of its social Attributes) are not static in time. In contrast, Time influences and alters those Attributes and as a result reshapes the NEA.

5.3.2 Lessons from case studies

In the previous Sub-Section the complex 'yarn ball' of the Endogenous Attributes influencing Industrial Heritage Reuse, was unravelled. The Influencing Endogenous Attributes were identified and it was supported that they form a Net. How does this NEA influence Industrial Heritage Reuse however and in which stage of the process can this influence be traced? The analysis of the selected case studies will serve as a basis for answering the above questions.

The results of the case studies' analysis show that the NEA has a wide and far reaching influence. Initially, a number of cases including IGM, TextielMuseum, mNACTEC, Ca L' Aranyó and LTCP, showed that in the preparation stage the heritage significance and the social Attributes of the former industrial sites play an instrumental role for their safeguarding from demolition.

In the stages of preparation and evaluation, the NEA influences vastly the decision regarding the selection of sites for Reuse. This is substantiated through multiple examples. For instance the central and well connected location was one of the principal reasons that fuelled the conversion of sites such as the Ancoats District, King's Cross and Technopolis. In contrast, the same attribute complicated the Reuse of DRU Industriepark and Stanley Mills. Location however is not the only Endogenous Attribute that influences the selection of an Industrial Heritage site for Reuse. The cases of Ironbridge, GWRW and TextielMuseum; Bombas Gens and mNACTEC; Ca L' Aranyó, Tabacalera, LTCP and Mill of Pappas show that their heritage significance, their physical Attributes and their social Attributes respectively are also among the reasons for the selection of those sites for Reuse over others. It should be highlighted that for the majority of the cases, the NEA rather than one single Endogenous Attribute influenced this critical decision.

Apart from the selection for the site for Reuse, in the same stages, certain Endogenous Attributes can have such a weight that they may influence a key part or even the whole course of redevelopment. This is exemplified in cases of the Energiehuis, Westergasfabriek and LTCP. In all three cases Environmental Attributes such as the existence of hazardous materials and contamination influenced both the next stages of redevelopment and most of its components, including its Process, Financing, Architectural approach and Social performance. The cases of DRU Industriepark and Westergafabriek show how the same Sub-Attributes can also have a decisive impact in the collaboration between involved stakeholders.

Furthermore, the NEA's influence can be also traced in the following stage of acquisition. The case of Ancoats for instance, demonstrates how legal Attributes, such as the compartmentalised ownership of a prospective regeneration site, can cause complications to the Process and Finances of a scheme. In the next stage, the NEA has been proven to play an instrumental part in the selection of the site's new Programme. This is highlighted by multiple cases including the GWRW, King's Cross, Westergasfabriek and LTCP. The combination of Physical Attributes (Size, Structure, Physical condition), location and land use Attributes (Physical linkage, Visual linkage, Transport, Access) and heritage significance were among the key considerations for deciding the new functions of those sites and their allocation in the available buildings.

In the Procurement stage, the physical, environmental and heritage significance Attributes have been proven to be significantly influential, guiding the Architectural Intervention and the Cultural Significance approach of the Reuse. This is evident in numerous cases. For example, the new volumes constructed in McArthur Glen Swindon as part of the GWRW regeneration (see Vol.2, Ch.2), ICER of the DRU Industriepark (see Vol.2, Ch.9) and in Bombas Gens (see Vol.2, Ch.15) are clearly influenced by the morphology and the materiality of the existing buildings respectively that form part of the physical Attributes of the buildings. The respect for the spatial integrity and the atmosphere of the grand hall of Vapor Aymerich, Amat i Jover in combination with the morphology and aesthetic quality of its roof were the main reasons for the subterranean extension of mNACTEC instead of a conventional floor addition solution. Moreover, the wish to preserve the sociocultural values, patina and spatial quality of the existing structures led to the differentiation of architectural and cultural significance approaches in the Aneroussis and Kornilakis buildings in the CTC case. Lastly, environmental, structural and heritage significance considerations led to the employment of the box in a box idea in the cases of BJF, Energiehuis and Ca L' Aranyó.

Finally, as clearly highlighted in the Evaluation Part of each case study in Volume 2, the NEA's influence extends to the occupation and management phase too. As shown from multiple cases including the BJF, Het Jannink and the Mill of Pappas, the physical and environmental Attributes largely affect the functionality of the reused sites. Apart from that, the NEA is highly influential for the attraction of prospective users (visitors, tenants or residents) and in turn for the social performance and financial viability of the reuse scheme during its operation. Sub-Attributes, such as the physical and visual linkage, access, surrounding land uses can play a positive (e.g. in the cases of Ancoats, Jannink, Westergasfabriek and Technopolis) or negative role (e.g. in the cases of Energiehuis and mNACTEC) while the heritage significance of the site and its social Attributes usually serve as assets, strengthening its operation.

In short, it was shown that the NEA influences every single Component⁴⁵ of Industrial Heritage Reuse practice throughout the process, from its preparation to its occupation and management stage. Its influence can be both positive (facilitating a stage of Reuse or informing key decisions) or negative, causing challenges (delays, inflated budget, functionality and operational issues). Furthermore, it was highlighted that the influence of the NEA also extends to the stakeholders of Industrial Heritage Reuse affecting their decisions, the relationship between them and their relationship with the site.

⁴⁵ For a more detailed account of Industrial Heritage Reuse Components see Chapter 7.

5.4.1 Links and interaction between NEA and NEC

So far, the link and impact of the NEC and NEA on Industrial Heritage Reuse and its stakeholders has been highlighted. What still remains obscure is whether there are interactions between the identified NEC and NEA. Evidence from the existing body of literature in combination with the lessons from the case studies' analysis of this dissertation lead to a positive answer.

A characteristic and well substantiated example of this interaction can be given through the examination of the attribute 'Heritage significance'. As showed in Sub-Section 2.2.2, the array of values of each heritage object that constitutes its heritage significance, is a sociocultural construct. It has hence a direct link with the social and cultural Exogenous Conditions identified in the Section 5.2.

The Social Attributes of a site, as for instance the nostalgia, can be also linked with Exogenous social, cultural and financial Conditions. Section 2.4 discussed the transition from a hostile attitude to the symbols of industrialisation to a general feeling of nostalgia towards them, as an effect of the economic and sociocultural upheavals brought by the deindustrialisation in Europe.

Direct and loose links can be also traced between legal Attributes and Regulatory and policy Conditions. For example, the Freehold and Leasehold property law of England and Wales, that can be categorised under the regulatory and policy Conditions, affects directly the legal Attributes of a heritage site and in particular its ownership. Moreover, links can be found between location and land use Attributes and Political as well as Regulatory and policy Conditions. The Sub-Attributes 'Existing planning zones' and 'Traffic/parking' for instance depend on the policy of local authorities and political decisions, too.

The preceding analysis illustrates that there are indeed links and interactions between the NEA and the NEC.

5.4.2 The Net² of Factors influencing Industrial Heritage Reuse

This Chapter, drawing from the theoretical concepts of Sub-Section 2.2.4, placed emphasis on the issue of contextual and intrinsic influence on Industrial Heritage Reuse. Its aim was to identify the Factors that affect decisively Industrial Heritage Reuse practice and the way they do it.

Based on literature and case study research it was shown that influence is exerted by a complex interaction of both Exogenous and Endogenous Factors of Industrial Heritage. The Net of Exogenous Conditions, which has local, national and international magnitude, influences Reuse mainly indirectly. On the contrary, the Net of Endogenous Attributes exerts a direct influence to all Components of Industrial Heritage Reuse practice, throughout its process. Through multiple examples anchored in the case study analysis it was highlighted that the influential Factors can affect the Reuse practice and its Actors both positively and negatively.

Lastly, it was shown that there are links and interactions between the NEC and the NEA. The integration of the two Nets composes the multi-layered 'Net² of Factors' influencing Industrial Heritage Reuse, illustrated in Figure 5.7. It is worth underlining that the influence of the multi-layered 'Net² of Factors' has a much greater extent and should not be interpreted as the mere sum of influence of the NEC and the NEA.

Net² of Factors

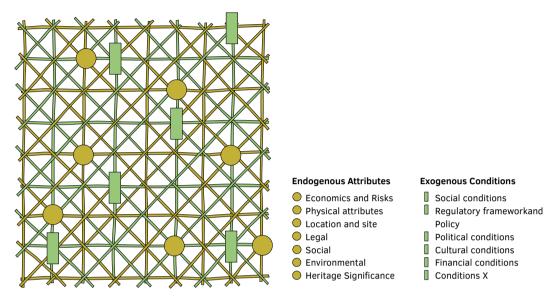


FIG. 5.7 Visualization of the Net^2 of Factors influencing Industrial Heritage Reuse

6 Influencing Actors: The stakeholders of Industrial Heritage Reuse

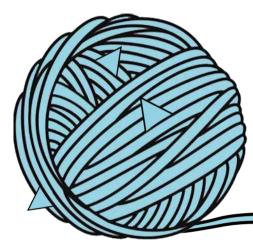


FIG. 6.1 The complex mix of Actors influencing the Industrial Heritage Reuse practice, visualized as a yarn ball to be unraveled in Chapter 6.

6.1 Introduction

The previous Chapter (Ch.5), analysed the complex Net² of contextual and intrinsic Factors influencing Industrial Heritage Reuse. This Chapter discusses another important influencing Aspect which pertains to the Actors involved in the practice. This analysis, focusing on the subject of Reuse, will shed light to a complex and relatively underexplored issue providing valuable insights into the decision-making process of the practice (FIG. 6.1). The aim of the Chapter is to answer the S.Q.3 of this dissertation:

'Which Actors, if any, influence the practice, when, where and how?'

The introductory Section (§ 6.1) will provide an overview of the Actors involved in Industrial Heritage Reuse and a brief review of key contributions from the theoretical framework on the subject. Section 6.2 will shed light to the most important Actors involved in the practice, analysing their role, involvement, influence and impact. In Section 6.3, the standing challenges related to their action will be analysed. Section 6.4 will discuss the shifts that have occurred overtime in their role and action. Section 6.5 will provide lessons from the case study analysis which facilitate the interaction of the involved Actors. Finally, the conclusions will highlight essential conditions that contribute to a positive impact of the influencing Actors in projects of Industrial Heritage Reuse.

6.1.1 The subjects of conservation: A Literature review on the stakeholders of conservation

As discussed in Sub-Section 2.2.5 of this dissertation, the identification and analysis of the Subjects of conservation, who will be thereafter referred to as 'Actors' (and interchangeably as 'Stakeholders'), is a highly important and topical task for the study of heritage conservation in the contemporary era. It is now well established that heritage conservation and Reuse cannot be examined independently from the people that influence it. As Berens (2011, 269) puts it:

"If the answer to successful redevelopment were more mechanical, it would be easier, but it is not. In the end it all comes down to people."

The examination of this subject is challenging, due to the shifts brought by the subjectivism of the post-modern era and the changing nature of the stakeholders' role and interaction (see § 2.2.5).

Research over the past two decades has illustrated different angles of the subject, placing emphasis on the role, action and attitude of key decision-makers (Schmidt and Austin, 2016, 205-215, Roos, 2007, 173-185, Stratton, 2000, Mason, 2008, 112-113) and on the challenges they are required to respond to during conservation or Reuse (Bloszies, 2012, 49-61, Howard, 2003, 103-146). In the Sub-Section 2.2.5, reference was made to key works that offer a categorisation of stakeholders, including the work of Mason (2008, 112-113), who classifies them into insiders, outsiders and constituencies and the more nuanced classification of Howard (2003, 103-146) who categorises them into insiders, outsiders, owners, governments, academics and the media. Apart from them, a number of other studies have attempted to cluster stakeholders. Viñas (2005, 153-157) for example distinguishes them in experts and laymen. Orbasli (2008, 8-11, 67-74) initially introduces a similar categorisation (specialists and generalists) and later analyses them based on the scope of action (international, national, local) and the sector they belong into (public and private). Other authors consider the action of stakeholders as part of the analysis of the redevelopment process (Berens, 2011) or they present it through the analysis of case studies and specialists' interviews (Baum and Christiaanse, 2012).

Despite their useful contribution, these studies present important limitations. This is owed to a number of reasons. Firstly, most of them offer a piecemeal picture of the stakeholders' pool having either a restricted geographical scope (Roos, 2007, Cossons, 2008) or considering a quite narrow range of stakeholders (Schmidt and Austin, 2016, Berens, 2011). Secondly, the available research on heritage stakeholders is rather generic (Mason, 2008), providing hardly any insight about their role and action and failing to cover the Actors influencing Industrial Heritage Reuse projects, in specific. Lastly, seminal studies that address the latter issue (Stratton, 2000) have been compiled decades ago, presenting an outdated image of the Actors involvement.

This Chapter, unravelling the 'yarn ball' of Industrial Heritage Reuse Actors (FIG. 6.1), aims to provide a comprehensive, retrospective and topical account of the stakeholders' involved with Industrial Heritage Reuse in Europe. In specific, it will discuss **who** is involved in the practice, **when** (in which stage) and **where** (at which country). The analysis of the role of stakeholders will also cover **how** they are involved and **what** is their influence and the impact of their involvement. The mapping of the Actors' influence will allow to answer who is in control of the process today.

Furthermore, drawing from this study's literature review, qualitative research interviews and case study research, the progress of the stakeholders overtime as well as the standing challenges and the shifts related to them will be discussed. Lessons from the case studies' analysis will provide guidance presenting the essential conditions for a positive Actors' influence within the climate of the analysed challenges. Finally, having established what has changed, towards which direction and what has worked in practice, the conclusions will suggest a net of working relationships between Actors characterised by alternating levels of control, which is likely to produce enhanced Reuse projects.

6.2 Role & influence of stakeholders

"The people for whom a heritage object is meaningful, have been called stakeholders by several authors (Avrami et al., 2000; Cameron et al., 2001), a term which is especially appropriate: stakeholders own a tiny part of something larger; as such, they are affected by the decisions that are taken regarding it, and they have the right to have a say in relation to it. (Viñas, 2005, 154).

An exhaustive list of Industrial Heritage Reuse stakeholders is not easy to make, as the involved bodies and individuals differ from project to project and from country to country. The Factors that dictate this differentiation are the Endogenous Attributes of each site, such as its scale, complexity, cultural significance and appeal of the project as well as its location and the particular 'Exogenous Conditions' that influence it. An attempt to map the array of Industrial Heritage Reuse stakeholders is presented in Figure 6.2.

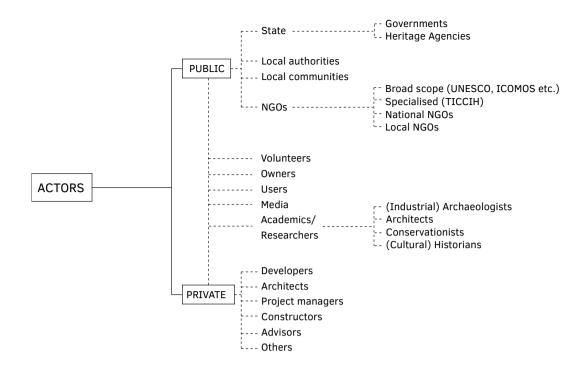


FIG. 6.2 Industrial Heritage Reuse Stakeholders map. The Appendix 05 includes the stakeholder maps of every country under investigation.

According to A. Orbasli (2008, 67):

"Decisions concerning the cultural heritage or about factors that will impact on it are made at many levels and under different circumstances, with different working relationships between the various decision-making bodies."

In what follows, the role, involvement, influence and impact of the main Industrial Heritage Reuse stakeholders will be analysed, based on a categorisation between public and private sector Actors.

6.2.1 Institutional public stakeholders

The protection and conservation of cultural heritage in Europe is in general part of the remit of National authorities, according to relevant legislation.⁴⁶ Their responsibilities include the statutory designation, the protection and control of interventions in historic assets, providing advice, granting permits and raising public awareness on the values of cultural heritage (Orbasli, 2008, 66-71).

The particular structure and the involvement of national, regional and local departments in the abovementioned tasks differs from country to country, as the models of legislation on cultural heritage in Europe vary. This diversity is evident in the legal framework of the four countries under investigation, ranging from an exclusively national legislation model (Greece), to a model of national

⁴⁶ Excluding World heritage Sites, the responsibility of which is shared between national authorities and the UNESCO.

legislation supported by regional or local legislation (UK and the Netherlands) and finally to a legislation model which is largely regional, supported by a general national framework (Spain). The analysis that follows, provides an insight to those highly diversified systems and particularly to the institutional public bodies involved in the decision-making of Industrial Heritage Reuse process.

6.2.1.1 Heritage Agencies

The official public body for the identification and protection of cultural heritage in the cases under investigation is the National Heritage Agency, which is, in general, part of a Ministry. Specifically, in Britain there are four such Agencies, namely Historic England in England (2019a); Historic Environment Scotland in Scotland (n.d.); The Historic Environment Service of the Welsh Government in Wales (Cadw, 2019) and the Northern Ireland Environment Agency in Northern Ireland (Department of Agriculture Environment and Rural Affairs, n.d.). The Dutch equivalent department is called Rijksdienst voor het Cultureel Erfgoed (Cultural Heritage Agency) and it is an executive body of the Ministry for Education, Culture and Science (Cultural Heritage Agency, n.d.). In Greece the main body responsible for the identification and protection of heritage differs according to period of construction of the cultural heritage assets. Most Industrial Heritage sites fall in the jurisdiction of the Directorate of Protection and Restoration of Modern and Contemporary Monuments (n.d.) that belongs to the Ministry of Culture and Sports. Finally, in Spain there are two departments of the Ministry of Culture, namely the General Sub-directorate for Historic Heritage Protection and the General Sub-directorate of the Institute for Cultural Heritage of Spain, which share the responsibility of National Cultural Heritage (Ministerio de Cultura y Deporte, n.d.). In what follows, selected examples of the Heritage Agencies mentioned will be presented in detail, shedding light to their role and responsibilities.

Historic England

The Heritage Agency of England, established in 1984, was commonly known as English Heritage. In April 2015 its name was changed to Historic England (HE) and a new charity was created, under the name English Heritage Trust. HE is responsible for the designation of heritage assets,⁴⁷ advice to government for policy, planning advice to local authorities and curation of the national archive for the historic environment. It also raises awareness, undertakes research, offers education and training as well as providing grants.

Since the 1960s and 1970s Industrial Heritage, despite being endorsed by Government policy and listed by HE was not taken into the State's guardianship. In contrast, its management and operation was pushed to local authorities and volunteers (Cossons, 2008, 11). Today, Industrial Heritage is considered an intrinsic part of the British Historic Environment. Thus, HE has set in motion a number of actions tailored to the needs of this particular heritage group including:

47 There are three types of listed status for buildings in England and Wales:
 Grade I: buildings of exceptional interest.
 Grade II*: particularly important buildings of more than special interest.

Grade II: buildings that are of special interest, warranting every effort to preserve them.

In the UK, the buildings which are not formally listed yet present a heritage interest tend to be in the remit of Local authorities, many of which maintain a list of locally listed buildings. A similar hierarchy of responsibility between the Central Heritage Agency (RCE) and the local authorities has been established in the Netherlands, too.

Research and publications

The most important and comprehensive piece of research work HE has recently undertaken about Industrial Heritage is the 'Industrial Heritage at Risk' programme, launched in 2011 (Gould, 2015, English Heritage, 2011).

Stakeholders' support, advising and guiding

HE offers support via its website, providing a number of advising documents addressed to the whole array of Industrial Heritage stakeholders. In terms of practical support, the agency has focused primarily on the voluntary sector. In acknowledgment of their key role and their need for guidance, HE has established an Industrial Heritage Support Officer since 2011. Besides the voluntary sector, HE is in the process of enhancing the skills of local authorities' archaeologists and conservation officers as well as its own stuff in order to be able to deal with Industrial Heritage.

Grant aiding

HE provides funds for Industrial Heritage care. Its financial support aims at the identification and knowledge enrichment of industrial sites; the support of Industrial Heritage owners for the stewardship of their property; the acquisition of selected sites; urgent repairs and expert advice for exceptional sites at risk (English Heritage, 2011, 56-57).

 Developing iconic industrial sites (e.g. J.W. Evans Silverworks in Birmingham's Jewellery Quarter and Shrewsbury Flaxmill Maltings).

Advice on policy and practice in relation to England's Industrial Heritage is provided by the Industrial Archaeology Panel (Historic England, 2015).

Historic Scotland

Historic Scotland is the Heritage Agency of the Scottish Government. In October 2015, Historic Scotland was merged with the Royal Commission on the Ancient and Historical Monuments of Scotland (RCAHMS) and was renamed Historic Environment Scotland (HES).

HES has a similar role in Scotland with that of the Heritage Agency of England. In respect to Industrial Heritage, there is a Scottish industrial archaeology Panel, active for five decades. In 2011, a two-member dedicated Industrial Heritage team was created within the Conservation Directorate of Historic Scotland. Its main aim was to prepare the nomination of the Forth Bridge for World Heritage listing and provide the Ministers with an Industrial Heritage strategy.

On-going projects, Research

HES has created and maintains a 'Buildings at Risk register' similarly with that of HE. A critical difference between the two is highlighted by M. Watson, Deputy Head of Industrial Heritage HES:

"In Scotland any listed building and even some buildings that are not even listed might be on the register. That way we can monitor change more efficiently." (Resp. no 2, interview, 11/6/2015).

The output of HES' research is disseminated in the form of reports or guides, accommodated to the needs of various stakeholders (e.g. INFORM Guides addressed to homeowners, Short guides for homeowners and building professionals).

Funding and development

HES is investing in the Scottish Historic Environment, offering grants (Historic Scotland, 2016) and advising the HLF on other grant schemes.

Its financial contribution also extends to the acquisition of some sites of special importance, enabling their conversion. One of the most significant projects that HES was actively involved in was the conversion of Stanley Mills into a mixed use scheme (see Vol.2, Ch.3).

Directorate of Protection and Restoration of Modern and Contemporary Monuments, Ministry of Culture and Sports

The official public bodies for the identification and protection of Industrial Heritage in Greece are the Ministry of Culture and Sports and the Ministry of Environment and Energy. As stated above, in contrast with the rest of the countries under investigation, Greece has retained the tasks of heritage care exclusively on a national level.

Within the responsibilities of the Ministry of Culture and Sports is the listing of historic buildings and complexes, the restoration and the evaluation of interventions of monuments. Responsible for the sites that date after 1830, is the Directorate of Protection and Restoration of Modern and Contemporary Monuments (n.d.), which collaborates with the nine Regional Services of Modern Monuments and Technical Works, scattered across Greece.

The Directorate is a relatively young Service, fruit of consecutive restructurings within the Ministry of Culture and Sports (n.d.). It is important to highlight that it was not until 1963 when a Department of Modern Monuments was created, while the systematisation of the protection of younger monuments only began in 1977, with the establishment of the Section of Modern Monuments in the Directorate of Folk Culture (Π . Δ . 942/1977). With those developments, the Greek State acknowledged for the first time the architectural value of 19th and 20th century buildings, focusing however mainly on neoclassical buildings and sites related to seminal historic personalities or events (Chatzinikolaou, 2001).

The widening of the scope of heritage for a country like Greece, which is still massively identified by its ancient culture, was a difficult and lengthy process. As a result, it took more than another decade for the acknowledgment of the multifaceted values of 'unorthodox' cultural assets like the relics of industrialisation. In detail, the State assumed an active role in the protection of the Greek historic industrial stock only in 1989, with the establishment of the group of 'Industrial Archaeology' in the Directorate of Folk Culture of the Ministry of Culture and Sports. The action of the short-lived group is analysed in Section 4.4.4.2. In the decades that followed, no similar targeted team was formed within the Ministry. The care and responsibility for the listing and preservation of Industrial Heritage was passed to the Section of Modern Monuments and the Services that succeed the Directorate of Folk Culture.

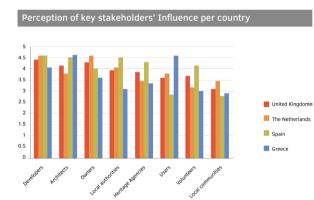
Significant contributions of the Ministry of Culture and Sports are the multiple listings of industrial buildings and the creation of an archive of preindustrial and industrial monuments that exceeds 1500 entries. The exhibition 'Industrial monuments of Greece', organised in 1997 within the framework of the 10th International TICCIH conference and its catalogue (Ministry of Culture of Greece – Directorate of Folk Culture, 1999), summarised the work of the Ministry on the documentation and listing of Industrial Heritage in the 20th century (Mari, 1999).

In the 21st century, the Ministry of Culture and Sports continues its activity documenting, safeguarding and projecting industrial buildings and their content. Important recent activities involve the establishment and update of a digital registry which includes a thematic catalogue of industrial, technical monuments and workshops and the organisation of educational programmes for the familiarisation of teachers and school kids with Industrial Heritage.

As posed above, the second public body responsible for the listing of settlements and buildings, including the industrial ones, is the Ministry of Environment and Energy⁴⁸ (n.d.). The Ministry has assumed that responsibility since the 1970s. An important achievement of the Ministry, besides the protection of multiple industrial sites, is the creation of the online registry Estia (Ministry of Environment and Energy, n.d.).

As revealed in the detailed analysis of the three examples presented above, the role of the Heritage Agency in the practice of Industrial Heritage Reuse is both proactive and reactive. Its responsibilities include the designation of Industrial Heritage assets, the curation of national archives, the generation of awareness on the subject and the organisation of training and educational activities. Furthermore, it plays the role of the advisor to the government, the local authorities and other stakeholders, it evaluates intervention proposals and offers grant aiding.

The Heritage Agency, while having no involvement in the Reuse of unlisted buildings, is an important stakeholder in the cases of buildings of national significance. In these cases, the Heritage Agency may be involved in the preparation period that precedes the Reuse of heritage assets and it always plays a key role in the decision-making during the redevelopment of listed heritage sites, providing permits, advice and in some countries grants, too. In later stages its involvement usually fades.





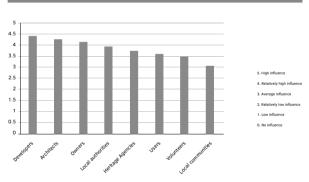


FIG. 6.3 The diagram depicts the results of qualitative research interviews on the influence of key stakeholders. The sample of respondents included 66 experts from the UK, the Netherlands, Greece and Spain representing the full spectrum of stakeholders. Respondents were asked to rate the influence of key stakeholders in the country of residence (KEY: 0= no influence, 5=high influence)..

FIG. 6.4 The diagram presents the average influence of each key Industrial Heritage Reuse stakeholder in Europe. It was generated based on the processing of the data presented in Figure. 6.3 (KEY: 0 = no influence, 5 = high influence).

⁴⁸ The Ministry of the Environment and Energy has territorial competence across the Greek territory except for the regions of Macedonia – Thrace and North – South Aegean. The Directorate of Macedonia and Thrace (Ministry of interior) and the Directorate of the Aegean and Island politics (Ministry of Infrastructure, Transport and Networks) respectively have relevant responsibilities for the above-mentioned regions.

As for its influence, according to the results of the qualitative research interviews in all countries under investigation it ranges between average and relatively significant (FIG. 6.3). Heritage Agencies act as mainly as advisors and facilitators but not as the principle decision-makers. Their influence can be traced more as part of the 'Net of Exogenous Conditions' while it is more indirect in the actual Reuse process. In respect to their impact there is lack of consensus among the respondents. G. Rich, architect, explains:

"The quality of advice can be variable, depending on location, experience and workload of the person involved" (Resp. no 35, interview, 16/6/2015).

6.2.1.2 Local authorities

As posed above, the limits of the role of Local Authorities on a Regional or Municipal level in the care of Industrial Heritage sites vary profoundly from country to country. In all countries under investigation however Local Authorities are considered a key stakeholder in the process of Industrial Heritage Reuse, being in charge of the planning process. The local authority planning department is usually the body actively involved in the decision-making of Reuse projects. Local politicians may also play a significant role in the process (Roos, 2007, 182).

In detail, the responsibilities of the local authorities can be summarised in three main tasks. Firstly, the generation of town plans and development policies, which largely influence the direction and boundaries of any Reuse project. Secondly, the review of planning applications and the granting of permits. Thirdly, the promotion of historic areas and their conservation.

In the UK, the Netherlands and Spain, the remit of local authorities is not limited only to those three tasks. Many City Councils have assumed an elevated role in heritage conservation, maintaining a list of locally protected buildings as separate to the statutory list. In large cities, historic building issues are addressed by a special local department for the conservation of historic buildings, which in certain cases issues 'design guidelines' to inform conservation.

In what follows the role of local authorities in the UK and Spain will be further analysed.

Local Authorities in the UK

Local authorities play a key role in the safeguarding of the historic industrial environment in the UK. The State's choice to play a subordinate role in the stewardship of Industrial Heritage since the 1960s has transferred the 'weight' to the local authorities and the voluntary sector as well. Local authorities have a quadruple function in relation to the historic environment:

Taking planning decisions and managing change

They are the primary decision-makers for Grade II listed buildings in their territory while working in partnership with the Heritage Agency on proposals concerning Grade I and II* listed buildings.

Owning and running large parts of the British Industrial Heritage

"Every authority (in England) possesses at least one industrial monument of its own..." (English Heritage, 2011, 25).

Supporting community involvement

Promoting and encouraging awareness of local heritage

This is achieved through the selection of Heritage Champions and the compilation and update of local heritage lists (Historic England, 2019b).

Local authorities also have the power to use several pieces of legislation, taking action to protect buildings when in danger. $^{\rm 49}$

Local Authorities in Spain

The Spanish system of cultural heritage protection and conservation presents key differences to the described systems of the other three countries under investigation, due to its high fragmentation. The responsibility for cultural heritage in Spain lies primarily with the corresponding autonomous regional governments. Despite the Law 16/1985 on Spanish Cultural Heritage, Autonomous Regions have developed their own legislation for the protection of cultural assets. Furthermore, some Regions have also established Heritage Institutes, a number of which are autonomous entities with respect to their regional Department of Culture, thus complicating the structure further (Council of Europe, 2019).

J. Sobrino Simál, Art History Professor and vice-president of TICCIH Spain, commenting on the role of the public institutional stakeholders in Spain states:

"The central government has no administrative power in the subject of Industrial Heritage. The power has been transferred to the autonomous regions. The state intervenes secondarily, being responsible for coordination and the national plans." (Resp. no 186, interview, 10/26/2017).

In light of the above analysis, it appears that the remit of local authorities is far wider than the Heritage Agencies' as they deal both with listed and unlisted assets. Local authorities are involved in Reuse projects from the early stages, providing advice and support during the pre-application process. In the planning application phase, they are among the principle decision-makers. They have a statutory role and any development is impossible without their consent. After this phase, provided that there are no appeals, their role becomes subordinate.

Local authorities have a wide and direct implication in the Reuse process and are thus more influential than national Heritage Agencies. Their Influence in most countries according to the qualitative research interviews was rated as relatively significant with a notable exception the case of Greece (FIG. 6.3). This divergence is expectable since the role of the Greek local authorities in Industrial Heritage care and Reuse is comparatively restricted.

Many noteworthy examples of reused industrial sites can be attributed to motivated local authorities (e.g. the STEAM museum, the Energiehuis, the Mill of Pappas and the BJF). Yet, there are also problematic cases of neglect, decay, poor interpretation and inadequate opening hours in the

⁴⁹ Since the mid-1980's several pieces of legislation have been developed in England that allow the local authority to protect buildings when in danger, forcing the hand of the owners or even removing the site from their ownership when they fail to take proper care of it. The most important of these include:

Section 79 Building Act 1984

Section 215 Town and Country Planning Act 1990

⁻ Section 54 P (Listed Buildings & Conservation Areas) Act 1990

Enforced sales (Law and Property Act 1925)

Power of Sale

⁻ Compulsory Purchase Order

⁽Orbasli, 2008, 72-73, Skinner, 2015).

care of local authorities (Cossons, 2008, 18). Case study research showed that the political agenda of local politicians, their tenure and frequent alteration in power can largely influence for better or worse the process and outcome of a reused project, especially when it is local authority driven. The cases of DRU Industriepark, Technopolis, 22@ and many more confirm that.

As a result, it can be supported that the impact of local authorities in the process of Industrial Heritage Reuse varies massively, depending on the one hand on the agenda of local politicians and their tenure time limitation; and on the other, the experience, the attitude and skills of the staff of their planning department.

6.2.2 Local communities

The local community has a special significance in Industrial Heritage Reuse as a knowledge-keeper of the site's former function. Nevertheless, it is often overlooked when referring to historic buildings' stakeholders (Bloszies, 2012, Schmidt and Austin, 2016). As highlighted in Sub-Section 2.2.5, in the 21st century the role of local community in the conservation and management of cultural heritage has changed, becoming more and more prominent. Many theorists and practitioners have noted that civil society plays an increasingly greater role in heritage care and management (Avrami, 2009, 178, Orbasli, 2008, 71, Meurs and Steenhuis, 2017, 12, Göttler and Ripp, 2017).

Discussing the matter Roos (2007, 184), notes:

"During the planning process the public remains an unpredictable factor. As a form of emancipation, the way in which people look at experts and authorities is changing. It is not surprising that the architect too is no longer seen as the one who naturally knows what is good for people and their environment. The public is becoming more outspoken and more expert, or arranges for its own experts to counterbalance the planning process. The architect does not make his design together with the public, but nevertheless he cannot keep residents and close neighbours out of consideration. He must allow room for them in the debate, convince them with arguments and not try to overrule or to overwhelm them with academic jargon. In the debate with the public his expertise and arguments must not degenerate into an elitist attitude."

Despite the wide differentiation of their involvement in Industrial Heritage Reuse projects, local communities often play a significant role in the preparation period and after the redevelopment of the heritage site. In the first instance by flagging the project and by pushing the institutional parties to take action (e.g. cases of Westergasfabriek, LTCP, mNACTEC) and in the second, by sustaining reused projects with a public scope as users (e.g. cases of GWRW, Energiehuis, Mill of Pappas, Bombas Gens).

Apart from this involvement, the 21st century saw local communities assuming new roles, with far more participation in the decision-making process prior to the planning application stage (e.g. case of Kings Cross). There are also examples of local communities that have assumed the role of proponent rather than reactor (Berens, 2011, 45), acting as a developer and manager of heritage assets. The case of Tabacalera (see Vol.2, Ch.14) sheds light to this new role (Chatzi Rodopoulou, 2019).

In spite of the indisputably larger participation of the local community in the decision-making process of Industrial Heritage Reuse its actual influence in most cases remains relatively low. This is confirmed by both case study research and the qualitative research interviews (FIGS. 6.3, 6.4). J. Corfield, Principal conservation and design officer at Stoke-on-Trent, commends:

"They play an important role in the planning process but in the end they get what they are given. The planning advice from central government is to consult but developers do not need to comply with what the community wants..." (Resp. no 7, interview, 2/6/2015).

In England, since 2010 local communities' control over their physical, social and economic environments is encouraged by the State through the creation of new legislation, actions such as: 'My community network & Advice Service' and programmes like 'Our Place!' (West, 2015). Support to communities is also offered by the Prince's Regeneration Trust and the Heritage Lottery Fund.

In regard to the situation in Spain where the influence of the local community appears to be lower than all other countries (FIG. 6.3), M. Álvarez Areces, president of TICCIH Spain and INCUNA, states:

"The influence of the local community should be higher. The mechanisms for the community implication are very limited" (Resp. no 188, interview, 1/10/2017).

The impact of the local community involvement also varies widely. According to Berens (2011, 65):

"Community input is a double-edged sword. Community activism can initiate as well as impede, prevent or change projects-whether for the better or worse is quite subjective."

The subjectivism of community input coupled with limited appreciation of Industrial Heritage in the late 20th century acted in certain cases negatively, complicating the preservation and conversion of industrial relics at the time (e.g. TextielMuseum Tilburg and Technopolis). Today, however local communities are far more informed and empowered and as a result, they have usually a positive impact in the process. This can be ascribed to the lengthy efforts of the Industrial Heritage advocates (see also § 6.4.1) and to the new technologies available (internet, social media) that largely facilitate the propagation of information.

As revealed by two thirds of the cases investigated, the **social underpinning of Industrial Heritage Reuse projects and the engagement** of the local community are essential throughout the process, especially in interventions of district or landscape scale (see also § 6.5). Lack of those characteristics can render the redevelopment vulnerable in times of crisis or not durable after delivery.

In short, the local community appears to be able to make a difference in Industrial Heritage Reuse only if it is informed, involved and passionate.

6.2.3 Non-governmental organisations (NGOs) and associations

A wide array of NGOs and amenity groups supports the protection of the historic environment including Industrial Heritage, on an international, national and local level. For example, UNESCO and ICOMOS⁵⁰ since their foundation have played a catalytic role in the conservation and dissemination of value of cultural heritage globally. Apart from the advocacy of cultural heritage, some international NGOs, like Europa Nostra (n.d.), also campaign for the protection of heritage sites at risk and grant technical and financial aid. It is important to stress that despite the estimated role of the international NGOs their influence is indirect, acting mainly as lobbyists and advisors. In spite of the international conventions, there is no international law governing conservation (Orbasli, 2008, 68). As a result, the national, or in certain cases local legislation govern the conservation and management of cultural heritage.

The most important body with a global remit focusing on Industrial Heritage is TICCIH. Its goals are to promote international cooperation in preserving, conserving, investigating, documenting, researching, interpreting, and advancing education of the Industrial Heritage (TICCIH, 2019a). Its action and activities are discussed in detail in the Chapters 32-33 of the book *"Industrial Heritage retooled"* (Douet, 2012) and in the website of the organisation.

On a national level, there is also a number of NGOs that focus on the protection and raising of awareness for the historic environment. Industrial Heritage is in the scope of various associations. Some of them have a broad scope (e.g. the Victorian Society, the Erfgoedvereniging Bond Heemschut ect) while others focus only on the legacy of industrialisation (e.g. the National Committees of TICCIH, AIA, FIEN etc.). Finally, on a local level there are multiple associations advocating the protection of Industrial Heritage (e.g. Instituto Andaluz del Patrimonio Histórico, Asociación Vasca de Patrimonio Industrial y Obra Pública in Spain, STIEL - Stichting Industrieel Erfgoed Leiden, USINE - Utrechtse Stichting voor Industrieel Erfgoed in the Netherlands etc.). In what follows, a detailed analysis of the most important national organisations focusing on Industrial Heritage in the countries under investigation is offered.

Association for Industrial Archaeology (AIA)

The AIA is an NGO that has been playing a decisive role in the safeguarding of the British Industrial Heritage for the last five decades. Formed in 1973, it remains today a volunteer-led national organization. The AIA raises awareness for Industrial Heritage, sponsors and promotes further research and publication in the field and offers awards and grants for the conservation and Reuse of historic industrial sites. It has also a supporting role in the establishment of relevant smaller groups, an advisory role to local planning authorities and the British Heritage Agencies (English Heritage, 2011, 39-40).

⁵⁰ UNESCO's declared purpose is to contribute to the promotion of international collaboration in education, sciences, and culture in order to increase universal respect for justice, the rule of law, and human rights along with fundamental freedom proclaimed in the United Nations Charter. The International Council on Monuments and Sites (ICOMOS) is a professional association that works for the conservation and protection of cultural heritage places around the world.

Federation of Industrial Heritage Netherlands (FIEN)

FIEN was founded in 1984, as a national charitable platform, uniting a number of young heritage organizations focused on the Dutch Industrial Heritage. Inspired by the endeavors of local and regional volunteer organizations in the UK and Belgium, it was born at a time when there was little attention to Industrial Heritage and its conversion in the Netherlands.

FIEN serves up to date as a national platform for the exchange of knowledge and experience, contact and cooperation. The purpose of the Foundation is to promote knowledge and advocate for the preservation, reuse and management of Industrial Heritage in the Netherlands. FIEN seeks to achieve its goal principally by acting as a discussion partner with various governments, the business community and other organizations; organizing trips, seminars and an annual consultation between the affiliated organizations in order to achieve information exchange and cooperation; stimulating and supporting local and regional initiatives and providing information about the affiliated organizations and their field of activity.

Between 1990 and 2015, FIEN was issuing the bulletin 'Industria', which offered up-to-date reports about Industrial Heritage in the Netherlands, relevant book reviews, as well as information about exhibitions, lectures and news from the affiliated organizations. The publishing of the bulletin was made possible by the financial support from the Prince Bernhard Culture Fund. Today, relevant information is available on the website of FIEN (Federatie Industrieel Erfgoed Nederland, 2018).

Greek Section of TICCIH

The Greek Section of TICCIH was established in 1992, reflecting the growing interest for the historic industrial stock, expressed in the last two decades of the 20th century in Greece. Counting nearly three decades since its establishment, the Greek Section of TICCIH has been one of the most important advocates of the Greek Industrial Heritage (Greek Section TICCIH, 2018b).

Its action involves the information and dissemination of Industrial Heritage values to the specialists and the public, the promotion of cooperation between different bodies and the encouragement of knowledge interaction between key stakeholders. The means for achieving those ends are the organisation of relevant conferences, seminars and exhibitions and the publication of the journal TICCIH Bulletin⁵¹ (TICCIH Greece and KAM, 2015). Along with the aforementioned activities, the Greek Section of TICCIH has produced various proposals for the support and safeguarding of Industrial Heritage in Greece (Greek Section TICCIH, 2018a). Furthermore, it serves as a link between Greece and the international community advocating for the preservation of the traces of the historic industrial culture.

One of the initiatives of the group that stands out is the creation of a national registry of the Greek Industrial Heritage. In collaboration with the NTUA, the Greek Section of TICCIH coordinated the research programme "Registry of the Greek Industrial Heritage", implemented in the period 2005-2007 (Greek Section TICCIH, 2006).

⁵¹ TICCIH Bulletin was issued from 1994 until 2010 sporadically. It served as an important source of information and awareness for the issues related to industrial archaeology and heritage in Greece and abroad.

INCUNA (Spain)

Similarly to Greece, TICCIH has a national committee in Spain too, called TICCIH Spain. However, the oldest and most active association focusing on the national Industrial Heritage is INCUNA. (Resp. no 188, interview, 1/10/2017). INCUNA (Industry, Culture, Nature) was established in 1999 in Asturias as an association for the study of industrial archeology, cultural and natural heritage. Its scope surpassed the regional framework, reaching a national and international framework.

The objectives of the association include the promotion of study, conservation, defense and diffusion of Industrial Heritage in relation to people and the natural environment. Since its establishment INCUNA has carried out a broad agenda of activities involving the realization of inventories and registries; campaigns for Industrial Heritage defense; publications and organization of training courses, itineraries, and congresses throughout Spain and Latin America (INCUNA, n.d.).

Drawing from the analysis of the four presented associations, it is evident that the national NGOs play an important yet indirect role in the process of Industrial Heritage Reuse. They have a positive impact as advocates of heritage assets, facilitators and consultants on a national level raising awareness on the values and potential of Industrial Heritage, yet they do not take decisions on a case to case basis. Thus, their involvement cannot be placed in a particular phase of the project but it can be traced as part of the 'Net of Exogenous Conditions'.

6.2.4 Volunteers

Apart from the role of NGOs in Industrial Heritage Reuse analysed above, the action of volunteers needs to be further examined as it presents multiple variables. In all countries under investigation, volunteers have been actively involved in Reuse projects, either as part of an association or group or as individuals. Despite the heterogeneity of the voluntary sector, Industrial Heritage usually attracts former workers and their relatives, engineers as well as historians, archaeologists, architects and other heritage professionals.

Case study research reveals that in most cases, the active involvement of volunteers is mainly restricted to the preparation period and the management process of sites with a new public programme. For example, it is common that volunteers, run the operation or support of industrial museums and visitor attractions as tour guides and personnel (e.g. IGM, ICER in DRU Industriepark). Through organisations referred to as "Friends", volunteers may also contribute to the redevelopment and operation phase of industrial museums by raising funds and attracting donations (e.g. TextielMuseum Tilburg, CTC).

It should be stressed that volunteers' action differs vastly from country to country. There are countries, such as Greece, where the active involvement of volunteers in Industrial Heritage Reuse is very restricted and others, like the UK, that have based the care of industrial relics to this sector. The latter case presents a heightened interest and merits further discussion.

Volunteers_The case of the UK

Since the early days of industrial archaeology, the voluntary sector had a predominant role in the safeguarding of the British Industrial Heritage. According to Cossons (2008, 14-15) the reinforced role of volunteers was a conscious choice made by the British State. Cossons (2008,18) also reveals the profound problem that this choice generated, stating:

"There was not a comprehensive strategy of saving the most important buildings. Preservation was driven by the spontaneous enthusiasm of the volunteers."

Apart from a political choice, leaving Industrial Heritage to the voluntary sector was also a matter of a pragmatic deficiency in the skill set and know-how of the Heritage Agency officials at the time. As S. Gould, Senior Local Government and National Infrastructure Adviser, Historic England, highlights:

"The Industrial Heritage care was left to the voluntary sector basically because they knew the industry and we did not. Back then, English Heritage did not have the knowledge and skills to deal with these sites." (Resp. no 3, interview, 21/5/2015).

Today, the voluntary sector remains a major player in the safeguarding of Industrial Heritage. Volunteers contribute to the rescue of the historic industrial stock and its maintenance either as individuals or by forming Building Preservations Trusts.

Building Preservation Trusts

Building Preservation Trusts (BPTs) have played a decisive role in the conservation and Reuse of the British Industrial Heritage. BPTs are charities, focused on the restoration or conversion of historic buildings, through public grant funds. BRTs, once established and having accessed funds, act as property developers. A crucial difference between commercial developers and BPTs, according to Kate Dickson (2009, 44) is that the latter are driven by heritage and not profit. The case of Murray's Mills in Ancoats (see Vol.2, Ch.4) is an example of BPT development, shedding light to the achievements and shortcomings of this special type of institutionally and professionally-aided voluntarism.

Prince's Regeneration Trust (PRT)

The PRT, founded in 2005, is a charitable organisation with a wider scope than a typical Revolving Fund BPT. The Trust is a merge of two earlier charities with impressive contributions: the Regeneration through Heritage and the Phoenix Trust, founded in 1996 under the initiative of HRH The Prince of Wales (The Prince's Regeneration Trust, 2015).

Today, the PRT is an important stakeholder having a dual role:

A Advisor, facilitator, fundraiser and advocate for community groups, building owners, local authorities and other public bodies

The Trust offers free consultancy and support to the aforementioned groups through the programme BRICK.⁵²

⁵² The BRICK (Building Resilience, Innovation and Community Knowledge) Programme was a four-year UK-wide capacitybuilding programme designed by The Prince's Regeneration Trust (PRT) running from April 2014 to March 2018.

в ВРТ

The PRT also acquires and reuses historic buildings at risk, having today an extensive portfolio of reused buildings all over UK (see the Stanley Mills case, Vol.2, Ch.3). The value of its action is highly recognised among the stakeholders involved with Industrial Heritage Reuse.

No similar forms of voluntarism as the ones described above can be found in the Netherlands, Greece and Spain. Volunteers in those countries act either as part of an NGO or as individuals.

Individuals

Volunteers, acting on an individual level, have limited impact and power in Industrial Heritage preservation and Reuse. However, depending on their experience and skillset, they contribute by means of advising, raising awareness or helping in the preparation, operation and maintenance of various reused industrial sites. It is certain that without their endeavours, many formerly industrial sites would have been condemned to dereliction.

As posed above, the influence of BPTs and individual volunteers in Industrial Heritage Reuse differs profoundly. The former, acting as developers are highly influential in all stages of the project. In contrast, the latter act mainly as consultants, facilitators or advocates having no say in the decision-making process. The impact of volunteers is the process of Reuse is usually positive. Yet, according to Cossons (2008) and Stoyanidis (Resp. no. 263, interview, 22/3/2017) when there is not sufficient knowledge or understanding of the conservation principles and the practices of historic environment management, volunteers' impact can become problematic.

Special emphasis needs to be placed in the role of volunteers in the creation and management of industrial museums. It is a fact that the intrinsic characteristics and the financial requirements of Industrial Heritage render its Reuse and care very hard for the voluntary sector only, even in the UK (see Ancoats, Vol.2, Ch.4). However, as revealed from the case study research volunteer-led Reuse and maintenance is not impossible.

Furthermore, case study research showed that sustaining a volunteer base is critical for the survival of industrial museums. Many museums, including the CTC in Hermoupolis and the Gas Museum in Technopolis have recognised this, implementing strategies for volunteer attraction. IGM (see Vol.2, Ch.1), with 500 volunteers though has a lot to teach.

"Our programme is not only for individuals but also corporate groups. It is also a steppingstone to a permanent job." explains P. Gossage, Director of marketing and PR, IGM (Resp. no 15, interview, 15/5/2015). For recruiting new volunteers, is therefore important to address the whole spectrum of potential individuals or groups. Also, giving incentives such as training and experience for the unemployed is a powerful motive for volunteers' attraction.

6.2.5 Architects

Architects involved in Industrial Heritage Reuse form a heterogeneous group with profound differences in terms of status, training, skills and approach towards the historic fabric. To better understand architects' role and influence, a categorisation in three main groups⁵³ is offered.

A Broad practice architects

The majority of Industrial Heritage Reuse developments are designed by local or international broad practice architectural firms. In general, such firms specialise in the design of new-built projects and have little experience in Heritage Reuse.

B Specialised architects

There is a relatively smaller number of firms in Europe that over the years have developed an expertise in the field of historic industrial building conservation and Reuse (e.g. Braaksma & Roos architectenbureau, Kizis architects, Purcell architects, Feilden Clegg Bradley studios). A key difference that distinguishes them from broad practice architects is the design methodology they use. Their point of reference is a value assessment of the existing building rather than a concept to be imposed on it.

c Starchitects

The emergence of the so-called 'starchitecture' has had a decisive impact in the formation of the built environment. A key shift, coinciding with the culmination of starchitecture in the turn of the 21st century, is the involvement of starchitects in conversion projects as well. Celebrated examples of Starchitectural Industrial Heritage Reuse include the Tate Modern in London and the CaixaForum in Madrid, by Herzog & de Meuron as well as the Zeche Zollverein in Essen by OMA and Foster and Partners. As the essence of Starchitecture is signature-design, starchitects tend to pay more attention to the new layer they add through intervention in expense of the existing fabric and its content.

The involvement of architects in heritage conversion includes the design, yet their role is much broader than that. In detail, architects are responsible to investigate, analyse and evaluate the existing building in the first steps of the Reuse process; they come in touch with the owner (or a project manager representing the owner); consulting experts, prepare cost estimations and delivery deadlines; they create the new design, collaborating with other specialists such as technical advisors and cultural historians; they are involved in the building permission application; they answer to concerned parties such as neighbours associations and provide the media with promotion material; in the final steps of the process they usually supervise the construction of the site.

Traditionally, architects also played the role of project coordinator and mediator among stakeholders (Roos, 2007, 174). In the last two decades however, the coordination of large and complex projects has been passed to project managers and the role of the architect seems to be shifting.⁵⁴

⁵³ This categorisation can be enriched with other less prominent categories (e.g. architect-developer).

⁵⁴ Van 't Klooster in her book 'Reactivate!' (2013) explores the issue in the Dutch context. According to her findings, the architect of the 21st century is not just a designer but can play the roles of the curator, economist, researcher, political activist, developer, creative strategist, anthropologist, adviser, process coordinator, and sociologist.

The above analysis suggests that architects are involved in most steps of the Reuse process, interacting with all key stakeholders. Their involvement stops at the delivery of the project, having no contribution to the occupation and management phase.

The level of influence and the impact of architects on Industrial Heritage Reuse, according to the results of the qualitative research interviews, is relatively to highly significant depending on the country (FIG. 6.3). A deeper analysis of the total corpus of the cases reviewed in this research allows a more insightful interpretation of the influence and the impact of the three categories of architects discussed above. In detail, an array of features appears to regulate the level of influence and impact of the stakeholders under discussion. The three most important ones are presented below.

1 Status of the architect



FIG. 6.5 The Banksite power station before and after its conversion to Tate Modern by Herzog & de Meuron. The architects gutted the building, leaving no trace of its former function (Tate Modern).



FIG. 6.6 The Beko masterplan in Belgrade by Zaha Hadid Architects involving the conversion of an old factory to a mixed use scheme. The character of the factory is largely overshadowed by signature architecture (http://www.dezeen.com/2012/12/05/beko-masterplan-by-zaha-hadid/).

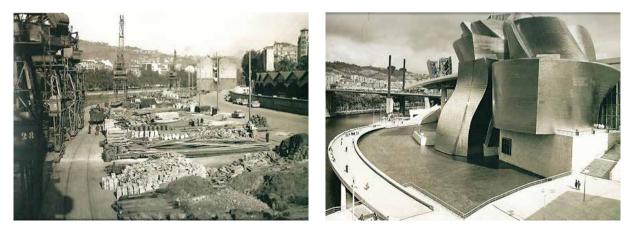


FIG. 6.7 Bilbao waterfront before and after the construction of the Guggenheim Museum by Frank Gerhy. The redevelopment erased the historic industrial landscape and replaced it with iconic architecture (Robert Grounds).

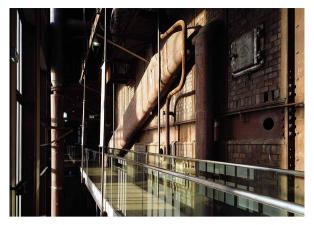


FIG. 6.8 Red Dot Design Museum Essen housed in the boiler house of the Zollverein coal mine. The building was converted by Foster + Partners. The architects preserved the atmosphere and big part of the machinery of the industrial site contradicting it with new dynamic architectural features, 2014.



FIG. 6.9 The Ruhr Museum housed in the coal-washing plant of the Zollverein coal mine in Essen. The plant was converted by Rem Koolhaas in collaboration with the Essen architects Böll and Krabel The architects preserved the atmosphere and big part of the machinery of the industrial site achieving a sympatheric conversion, 2014.

Case study review shows that starchitects tend to have far bigger influence and greater freedom by the developers and the local authorities than the other two groups of architects. The very nature of starchitecture though, comes at odds with the principles of historic preservation of heritage sites. The discourse around starchitecture highlights the 'signature design' and the iconic character of the building as two of its key features (Klimek, 2013, 2, 4). Therefore, the buildings' or landscapes' cultural values are more likely to be sacrificed in favour of an iconic starchitectural result (FIGS. 6.5, 6.6, 6.7).

As a consequence, even though starchitects' influence is high in the process, it is suggested that their actual impact can be compromising in terms of cultural significance preservation. These findings however cannot be extrapolated to all Industrial Heritage projects signed by starchitects, as there are also bright exceptions of careful and sympathetic conversions (FIGS. 6.8, 6.9).

The analysis of the cases examined and the qualitative research shows that the impact of the broad practice and specialised architects varies, depending on their skills and approach.

2 Training, skill set and experience

According to Orbasli (2008, 11), "At the present time training, in the core disciplines of architecture, town planning, building surveying or structural engineering incorporates little or no emphasis on understanding the existing building stock." This statement which is also shared by other theorists (Douet, 2012, 215), indicates that the majority of architects have piecemeal or no understanding over the redesign of historic structures. This deficiency is reflected on the historic built environment.

Case study research shows that the architects' lack of training, skills and experience, especially in early cases of conversion (e.g. IGM, Technopolis, BJF), led to some invasive and irreversible interventions which compromised the historic fabric and its content. Recent cases, however, present a much more optimistic situation. It appears that there are also skilled architects with a positive impact, who have capitalised on the experience of former interventions or on specialised training.

3 Approach towards redesigning historic structures

The transformation of an industrial site offers a multitude of design possibilities (Wong, 2017, Brooker and Stone, 2004). The approach of the architect in conjunction with the developer's vision and priorities have a decisive impact on the fabric of the site. As discussed above, starchitects tend to have an invasive approach, compromising the site's values. The other categories of architects employ different approaches towards Reuse, with the specialised architects being usually more conservative.

In short, architects are key decision-makers with large influence on the process and outcome of the Reuse (FIG. 6.4). Excluding starchitects who enjoy a greater level of freedom, they are not omnipotent as their power is restrained mainly by the developers and client's wishes as well as the conservation and planning framework. They can have a positive or negative impact depending on their training, skill set, experience and attitude, too.

6.2.6 Developers

The role of developers is synonymous with the financial aspect of the project. However their involvement extends to much more than that. Developers form the project's vision, choose its future programme and shape its outcome. Selecting and controlling the design team, they have also a say on the aesthetical result of the Reuse. In certain cases, they act as project coordinators, or appoint a project manager to fulfil this role on their behalf. Usually developers are involved in all stages of redevelopment from the preparation to the management of the asset.

It is a common misperception when using the term developer to think only about commercial property developers. However, there are many other parties that act as developers, such as architects, heritage agencies, local authorities, BPTs, housing corporations and entrepreneurs. Volume 2 of this dissertation presents a wealth of cases, illustrating the action of various types of developers. At this point, emphasis should be also placed on special developers that have contributed greatly to the Reuse of Industrial Heritage in Europe over the last few decades. Two such examples of special developers in the Netherlands and Greece are analysed below.

Special developers

BOEi

BOEi (National Society for the Preservation, Development and Exploitation of Industrial Heritage) is a special developer, active in the Netherlands for over twenty years. It was founded in 1996 as a product of collaboration between market parties and the Province of Noord-Holland. Its foundation reflects the rising interest in Industrial Heritage in the Netherlands during the 1990s, that culminated in the 1996 with the Year of Industrial Heritage.

With shareholders from property development sectors, banking and housing associations, the organisation functions as a heritage developer, preserving and reusing heritage sites. BOEi's primary focus for over a decade was Industrial Heritage but since the 2010s its scope extended to agricultural and religious heritage, too. In 2015 the organization was renamed National Society for the Restoration & Reuse of Cultural Heritage Ltd, retaining however its initial brand name.

"BOEi is an entrepreneurial non-profit organization and has the ambition to find a solution to the social problem of vacant heritage." (BOEi, n.d.-a). In terms of fundraising, it is supported by the 'Friends of BOEi'. BOEi is granted with tax exemptions by the government, it receives funding annually from the BankGiro Lottery and occasionally from other funds such as the VSB Fund. Part of its resources comes from its properties' rent. Its modest profit is reinvested in new projects.

Since its establishment, BOEi has reused 89 buildings, 52 of which were industrial. Apart from redeveloping heritage sites, the organisation functions also as a consultant and an owner, having conducted more that seventy feasibility studies and owning twenty buildings with c. 300 tenants in the first twenty years of its function. All its projects are presented in the online database of BOEi. (BOEi, n.d.-c)

It is important to highlight that the mission of the organisation places particular emphasis to the concepts of authenticity, durability, quality and innovation. BOEi is one of the few Professional Organisations for the Conservation of monuments in the Netherlands (it has been given a quality accreditation called POM-status). According to S. te Brake, BOEi Development manager:

"We really want to be pro-heritage. Our philosophy is to take the objects that the market parties or other parties do not want to do. So, the really difficult ones." (Resp. no 176, interview, 16/08/2016).

Since 2016, the organisation has launched the project 'Mensen vertellen over monumenten' (People talk about monuments). This has given the chance to locals or former users of nineteen reused buildings to share their experiences. This valuable intangible evidence is presented in various forms including video, stories, photos, poems in the website of BOEi (BOEi, n.d.-b).

Cultural Technological Foundation of the ETBA Bank and the Piraeus Bank Group Cultural Foundation (PBGCF)

The Cultural Technological Foundation of the Hellenic Industrial Development Bank (CTF of ETBA Bank) was established in 1981. The scope of the Foundation was the safeguarding of the traditional technology and the Greek Industrial Heritage. In order to achieve that, it took a fourfold action including: organisation of research programmes and publications, creation of museums, safeguarding motions, knowledge exchange and dissemination (Papadopoulos, 1987).

A pioneer activity of the Foundation was the creation of a network of technological, industrial and preindustrial museums. With this action, the Foundation adopted a hands-on approach of industrial archaeology, paving the way in Greece for the systematic documentation and interpretation of preindustrial and industrial production and the careful transformation of preindustrial and industrial disused premises into museums.

The first museum of the network, dedicated to the silk production, was inaugurated in 1990 (Piraeus Bank Group Cultural Foundation, 2016c). Seven years later, the Open air water power museum of Dimitsana opened its doors, highlighting the importance of water-power in traditional society (Piraeus Bank Group Cultural Foundation, 2016b). The studies for the PBGCF Museum of olive and olive oil in Sparta and the Tinos museum of Marble crafts, which were inaugurated in 2002 and 2006 respectively, were also conducted by the CTF of ETBA Bank.

It should be highlighted that the innovation of the museums' network was not only restricted to the documentation and transformation scientific approach mentioned above but it also extended to a showcase model of financing and management. The financing of the projects was

a mixed one. The buildings were municipal assets provided to the Foundation for free, under the condition of their transformation into a museum The ETBA Bank was only financing the studies for the buildings' transformation and later their operational and maintenance costs. The capital for the transformation works and the museums' fittings was covered by EU funds. According to the contract between the local authorities and the Foundation, the latter was assuming the responsibility of the operation of the museum for a period of 50 years after its inauguration. Upon the completion of that period the museum would be passed into the hands of the local authority.

"This model was efficient for the Bank. The Foundation had the appropriate services for the creation and management of the museums." argues A. Louvi, Director of CTF of ETBA Bank 1998-2001 (Resp. no 242, interview, 7/6/2017).

The posed services, including a powerful accounts department experienced in European programmes, a department of museums staffed with skilled museologists and a publishing section for issuing tickets, guides and monographs, maximised the efficacy and flexibility of the Foundation while minimising the costs for the museums' creation and operation.

In 2002, the ETBA Bank was privatised, being absorbed by the Piraeus Bank (n.a., 2002). The latter founded the Piraeus Bank Group Cultural Foundation (PBGCF) which embraced and continued the work of the CTF of ETBA Bank.

According to the Act of its establishment, "The PBGCF supports the preservation and showcasing of Greece's cultural heritage, with an emphasis on its artisanal and industrial technology, and promotes the connection of Culture with the Environment.

The Foundation's work is carried out through its:

- Thematic Museum Network in the Greek provinces
- Historical Archives
- Library
- Research work
- Publications
- Educational programmes
- *Cultural and academic events.*" (Piraeus Bank Group Cultural Foundation, 2016a)

The wealth of the aforementioned activity is analysed in detail in the website of the Foundation (Piraeus Bank Group Cultural Foundation, 2016a). Nevertheless, it is worth discussing further the development of the Thematic Museum Network as it is very relevant to this dissertation.

Piraeus Bank inherited and preserved from ETBA an experienced team and a tested model.

"This sophisticated model, which did not burden the bank with operating costs, was embraced and extended by Piraeus Bank... Normally every museum had to have an administration office, a bookstore and a ticket office. In the case of the PBGCF 's museum network, everything was run from the central office and every museum was staffed with highly qualified custodians.

The main reason for the model's embracing was its viability. It costed less than any other type of advertising of the Bank and it became part of its corporate social responsibility." explains A. Louvi, Director of PBGCF 2002-2013 (Resp. no 242, interview, 7/6/2017).

In the last sixteen years of its existence the PBGCF has been running the CTF ETBA museums while creating seven new thematic museums (FIG. 6.10). Apart from the environment museum of Stymphalia, all the rest present key industrial and preindustrial production processes closely linked to the museums' location. Furthermore, three museums are housed in former production spaces. The development of the Rooftile and Brickworks Museum N. & S. Tsalapatas is presented in Volume 2 of this dissertation (see Vol.2, Ch.19), offering an insight into the network and the activity of the PBGCF.



FIG. 6.10 The Thematic Museum Network of the PBGCF (source: PBGCF).

Developers' power is mainly linked to their financial capability of bankrolling the project. In relation to this issue J. Cornfield, Principal Conservation and Design Officer, Stoke City Council states: "*They are the key. They always have an opinion and the last word because they provide the money.*" (Resp. no 7, interview, 2/6/2015).

This view is shared among the respondents of this research and it is clearly illustrated in Figures 6.3 and 6.4. The developer appears to be the most influential stakeholder in Industrial Heritage Reuse across countries. The only exception to that rule is Greece. This can be attributed to the real estate system of the country which is not yet controlled by large commercial developers, due to its high fragmentation in small holdings and other reasons that escape the scope of this dissertation.

In regard to the impact of developers, it appears to be related to their attitude and ambitions.

Non-for-profit developers, like special developers discussed above, have in general a positive impact as they are driven by a cultural and social agenda. Commercial developers require further analysis as their impact is widely diversified. The cases of Ancoats, GWRW and Tsalapatas (in their early stages), show the negative effects of developers who were only aiming to maximise their profit through heritage redevelopment. In contrast, the case of King's Cross illustrates a different attitude and a positive impact. Finally, the case of Westergasfabriek, with its transition from an experimental cultural hub to a culturally infused commercial venue, clearly highlights the relation between the developer's attitude and impact.

The above examples, and evidence from literature review and qualitative research interviewing, confirm the established notion of developers being driven mainly by profit. However, they also demonstrate that part of them have a different attitude which works in favour of heritage. In respect to this issue T. Giddings, partner in Argent development, argues:

"I think that the days that developers were viewed as being horrible people who only did things for money are gone. Of course, they are some who still do. I think that you will find that most of us here... want to make money but the real reason to get out of bed in the morning is to see this area changed and to fulfil our wish to make it a really attractive, desirable place to be." (Resp. no 65, interview, 6/7/2015).

T. Bloxham, Developer and Chairman of Urban Splash (Baum and Christiaanse, 2012, 90) adds:

"Without making profit you can't continue. You need to make a profit. Our driving force, the reason why we are doing these things, is primarily because we like creating great buildings and hope to improve and create good cities".

The above analysis illustrates that there is a new generation of developers that identifies with historic assets despite the high risk it entails, having a positive impact. Those are not driven by short term profits, but by long and stable returns (Baum and Christiaanse, 2012, 364). This can be attributed to charismatic broad-minded personalities, or individuals sensitive to heritage. Nevertheless, as revealed in the case study research, this might as well have nothing to do with personality traits and interests but with the rationalistic law of supply and demand (see King's Cross case, Vol.2, Ch.5).

The rising appeal of heritage to the market appears to have influenced the attitude of developers. As a result, there are a lot of cases where heritage sites are no longer treated as barriers to development but as highly valuable assets to be preserved, offering great opportunities for branding (FIGS. 6.11). This has contributed to less harmful interventions to the historic fabric.



FIG. 6.11 The heritage assets of King's Cross serving as branding mediums of the mega redevelopment, 2018.

Yet, heritage is used more as a medium of producing surplus value rather than a cultural and educational asset. Despite preserving the shell, the commercialisation of heritage poses a direct threat to its content, intangible values and social dimensions (Chatzi Rodopoulou, 2016).

In sum, developers are a principle stakeholder with considerable power over Industrial Heritage Reuse. Their attitude and ambitions greatly influence the impact they have on the project.

6.2.7 **Owners**

The owners of historic industrial sites is a diverse group of natural or legal persons. In many cases, the owner and the developer are one and the same. As a result, the owner is also considered an influential decision-maker (FIGS. 6.3, 6.4) who is usually involved in all stages of redevelopment, from the preparation to the management of the asset.

Investigating such a body makes it challenging to generalise. Examining the two different scenarios presented below, provides a more accurate picture of the stakeholder in question and its impact on the outcome of Reuse.

1 Owner as the driving force of the project

According to Keith Falconer, Head of Industrial Archaeology at English Heritage (Retired) and founding member of AIA, the owners are the ones who "...most of the times take the initiative and without their good will not much is being done." (Resp. no 1, interview, 30/6/2015). If the site is not listed, the preservation or loss of the qualitative characteristics of the site is a matter of the owners' ambitions.

2 Indifferent/ Negative owner

Expressing a different view from Falconer's, K. Dickson, Heritage Works Trust director, states:

"If we are talking about a redundant industrial site often the owner is the reason that the site is redundant. They literally hold the keys to the building. You cannot do anything if the owner is not cooperating." (Resp. no 49, interview, 15/6/2015).

Lack of financial means, desire for big profit margins, unwillingness to take the risk and absence of vision are only some of the reasons why owners may be indifferent or negative to the Reuse of their property.

Despite the diverse character of the stakeholder group in question, there are two points that can be made with certainty. Firstly, in most cases the owner of the site to be reused is an influential figure and secondly his attitude plays a key role for the future of the site. D. Ratcliffe, Historic places adviser HE, gives a picture of the relation between the owner's attitude and their impact on the site.

"It really comes down to the owner and what they want to do with the site. If they are just looking at the immediate profit or [...] if they are actually looking at the building as an investment and see potential in it. The building could then actually generate more value and you can look after it better, because you can get a better return from it." (Resp. no 10, interview, 15/6/2015).

J. Roos (2007, 177), referring to the impact of the owners supports that "*aspects such as professionalism, experience, understanding of architecture and of their 'property'*" are necessary for a positive result.

6.2.8 **Users**

The variety of possible uses that industrial buildings can be converted into, dictates a diverse group of potential users for these buildings. A way to cluster users is to examine the stage in which they join the project. In that sense, they can be categorised into two main groups:

A 'Decision-making' users

'Decision-making' users can be described as the ones who are involved in the decision-making process of the project. Typically, this is done when potential users enter into a pre-let agreement. In some cases their role is so critical that they have the power to either drive or terminate the project. 'Decision-making' users are usually involved in the project in every step after the evaluation phase.

B 'Non-Decision-making' users

In most cases, users only come in after the delivery of the project. In other words, they do not take part in its shaping but they only step in when the building is already converted and complete, adjusting their needs to it.

The cases of Ca L' Aranyó and King's Cross (See Vol. 2, Ch.13 and Ch.5) offer examples for both types of users. UPF and the Central Saint Martins College can be listed as 'Decision-making' users while the tenants, personnel and students can be categorised to the 'Non-Decision-making' users.

It is important to emphasise that both types of users and their attitude, are highly significant for the survival and the maintenance of the project. *"If you don't have a user, you don't have a building."* argues K. Dickson, Heritage Works Trust director, stressing their impact (Resp. no 49, interview, 15/6/2015). More than half of the case studies analysed in this research showed that users have a significant impact on the project as they can determine, for better or worse, the character of the project during operation, influencing its financial and social performance, too. A combination of permanent and incidental users has proven in many cases instrumental for the project, offering on the one hand continuity and security and on the other a continuously refreshed image of the site (e.g. Westergasfabriek, DRU Industriepark, LTCP). In contrast, the lack of diversity in users, evident in the cases of Ancoats and Stanley mills, can lead to problematic situations with social repercussions.

In the words of Baum and Christiaanse (2012, 363):

"In order to have users who are not consumers but are able to take responsibility over their environment requires strong locations with their own identity and opportunities for participation. Establishing a communication structure and mutual trust among individual protagonists involved are decisive aspects for successful development."

In sum, it is evident that the influence of users varies, depending on the stage in which they enter the redevelopment process. They can either be powerful decision-makers or 'proxies' of the developer. In any case, users play a paramount role in the occupation and management phase.

6.2.9 Funding parties

The economic weight of Industrial Heritage conversion is usually very high and thus most of the projects require a mixture of intricate financial mechanisms and government support for their development (Berens, 2011, 131). Funds, grants and loans for the conservation and Reuse of Industrial Heritage are provided by various public and private bodies with an international, national, regional or sectoral scope. In Europe for example, among the funders with an international scope are certain European (EU) Structural Funds. Financial support is also given by National Heritage funds, Private Credit-Providers, Heritage Agencies, Provincial authorities and City Councils, Associations and private bodies such as companies and banks. An overview of the financial mechanisms available for heritage Reuse in the UK, Netherlands and the US is given by Orbasli (2008, 102-103), Corten (in Meurs & Steenhuis, 2017,20-25), Morin (in Douet, 2012, 118-124) and Berens (2011, 131-145) respectively.

Funders are typically involved in the acquisition and procurement phases of the redevelopment, acting also sometimes as evaluators after delivery. Despite having a reactive role, they exert influence being among the key stakeholders of the project. Through preconditions for their financial contribution and the amount of money granted, they can influence the course and several Components of the project.

The case of LTCP is a good example of the level of influence a funder can exercise on the redevelopment. The European Commission that provided part of the funds for the implementation of the project, imposed the condition of soil and buildings decontamination; a parameter that would have otherwise been overseen. Respectively, the Heritage Lottery Fund, a major player in Britain, works with an outcomes framework. This pertains to a set of preconditions ensuring the protection of qualitative characteristics as well as the physical and financial upgrade of the project and its content. B. Greener Policy Advisor- Historic Environment HLF, explains:

"Every programme has to achieve a set of outcomes. It is like a menu. 'Heritage enterprise' is about rescuing derelict vacant buildings and putting business in them. In detail, the building must be better managed and in a better condition after the project, people should have a chance to develop skills and learn about heritage, the negative environmental impact should be reduced, the area of the community should be a better place to live, work or visit and the economy should be boosted." (Resp. no 13, interview, 22/6/2015).

In order to provide an insight to the role of the funders as part of Industrial Heritage Reuse stakeholders' team, examples of major funders in the UK and the Netherlands are presented below.

HLF

The Heritage Lottery Fund (HLF), a QUANGO created in 1994, is the largest funder of heritage in the UK. In the period 1994 – 2015, the HLF has awarded £1.08bn to over 3,000 Industrial Heritage projects (Table 6.1). In specific, the grants were spent for repairing, conserving and reusing former industrial sites; protecting and raising awareness of industrial machinery, archives, collections, equipment and technological innovations; recording and promoting intangible Industrial Heritage and boosting volunteering and training for sustaining industrial machinery and sites (English Heritage, 2011, 52-53).

TABLE 6.1 HLF funding for industrial ma	aritime & transport heritage by financial year.	Source HLF, 2014.
Year	Sum of Grant awarded (£)	Count of Grant awarded
1994-95	1.121.929	3
1995-96	38.357.883	55
1996-97	105.370.463	118
1997-98	62.940.692	82
1998-99	63.327.014	105
1999-00	43.478.063	111
2000-01	57.495.834	133
2001-02	56.409.751	155
2002-03	52.341.460	173
2003-04	74.981.464	233
2004-05	77.062.714	188
2005-06	27.397.085	184
2006-07	36.252.660	228
2007-08	55.990.148	218
2008-09	35.742.511	181
2009-10	32.668.703	101
2010-11	20.584.900	86
2011-12	57.403.700	137
2012-13	59.898.400	196
2013-14	73.915.900	193
2014-15	47.397.000	161
Grand total	1.080.138.274	3.041

The HLF has a reactive role, responding to proposals made by people who claim their building is important. That way, it also funds selected unlisted buildings that have a central heritage value to communities (Resp. no 13, interview, 22/6/2015).

In 2013 the HLF launched a new programme called 'Heritage enterprise', which is addressed to collaborations with for-profit businesses.

The National Restoration Fund (the Netherlands)

In 1985 the Dutch government decided to partially replace subsidies for monuments to low interest loans. In order to achieve that, it established the National Restoration Fund (NRF), a private credit provider, which offers loans to owners and managers of monuments for the maintenance, restoration, reuse or purchase of their assets. The NRF is a non-for-profit organisation which works in cooperation with the Dutch Government and the Heritage Agency using a revolving fund. In addition to its financial role, the NRT also provides information, advice and guidance on financial and process aspects of restoration projects (Restauratiefonds, n.d.).

Case study research showed that the role of funders is absolutely critical for the completion of projects of Industrial Heritage Reuse. The impact of organisations such as the HLF and the NRF has enabled the transformation of seemingly unaffordable ideas on large sites with a highly elevated level of complexity. The same applies to EU Funds, too. It is characteristic that almost half of the cases examined were made possible by programmes like Urban, Feder and the Regional development fund.

6.2.10 Other stakeholders

Complex Reuse projects are often undertaken by a wider team of Actors, who complement the action of the above-mentioned stakeholders. The preparation and evaluation phase of industrial Reuse projects often requires the expertise of cultural historians, (industrial) archaeologists and technology experts. Those consultants can offer significant insights for the definition, evaluation and preservation of the site's cultural values and machinery.

Furthermore, in the procurement stage, architects usually need to cooperate with other specialised designers, such as urban designers, landscape architects and interior designers, as well as with technical advisors including constructors, installation technicians and building physicists. Media can play an instrumental role both during conversion and during operation, raising awareness, promoting or undermining a project. This has indirect yet significant impact on the project as it shapes public opinion and puts pressure to the key decision-makers.

A stakeholder whose role is becoming more and more prominent in the process in the last decades is the project manager (Roos, 2007, 177). Project managers are usually involved from the evaluation to the delivery of the project. They deal with the issues of budget, scheduling, and quality control, advising, facilitating and representing the owner. It is therefore evident that, when present, the project manager is an influencing figure and acts as the coordinator of the process.

The case studies examined in this dissertation illustrate the role and action of the whole array of stakeholders discussed above, enriching the list with more players. Among them the significance of the Higher Education institutes in the process needs to be acknowledged. The cases of King's Cross, Tsalapatas (in the wider framework of Volos' regeneration) but particularly the LTCP showed that **Higher Education institutes** can play a crucial role in the Reuse of Industrial Heritage, acting not only as users but also as instigators, consultants and managers of converted industrial sites. Their power and influence stems from their knowledge base and their scientific, cultural, social and political sway.

Closing this Section, it is essential to summarise the main points discussed. Drawing from the above analysis and the analysis of Section 4.4 of this dissertation, it appears that there is an important distinction between the role of Actors across Europe. The care and management of Industrial Heritage is championed by different stakeholder groups in each country, namely the voluntary sector in the UK, the private sector in the Netherlands, the public sector in Greece and the regional authorities in Spain. Those asymmetries are necessary to be taken into account when reflecting on the Actors' influence on the Industrial Heritage Reuse practice in each country.

Furthermore, it is useful to clarify further the involvement of stakeholders across the stages of Reuse. This is attempted through a visual representation. Table 6.2 offers an overview of the stakeholders' involvement in the various stages of redevelopment, based on the data presented in the above analysis.

Stages of reuse	Stakeholders				es	cies	cision-makers)		ities	S
		Developers	Architects	Owners		Heritage Agencies		Volunteers	Local communities	Funding parties
	Raising of awareness	X		х	х	х		х	х	
	Lobbying	X		х	х	х		Х	Х	х
	Listing	Х		x	x	х				
	Market analysis	Х		x						х
	Site investigation	Х	x	x						х
	Feasibility study	X	х	x						х
Acquisition	Professional appointments	X	х	x						х
	Financing	X	х	х						х
	Planning Application	Х	х	х	х	х				х
	Site assembly/purchase	Х	х	х	х	х				х
Procurement	Design	Х	х	x	х	х				х
	Tendering/Contracting	Х	х	х	x	х				х
	Construction	Х	х	x	x	х				х
Disposal	Promotion	X	x	x				х		х
	Letting	X		х			х			х
	Sale	X		х			х			х
Occ. & Managment	Maintenance	x		х			х	х	х	х

TABLE 6.2 Involvement of stakeholders in the stages* of Industrial Heritage Reuse process.

* The stages of Industrial Heritage Reuse process are an adaptation of those identified by Birrell and Bin (1997).

6.3 Standing Challenges

The detailed analysis of the role, involvement, influence and impact of the stakeholders of Industrial Heritage Reuse process that was presented in Section 6.2, lays the foundation for the identification of key challenges related to the Actors who influence the practice. Two main points have been identified and will be further analysed.

6.3.1 Clash of agendas

"Buildings are a product of a variety of stakeholders – including clients, funders, developers, architects, engineers, planners, contractors, valuers, quantity surveyors and manufacturers – each of whom have different, and sometimes conflicting, motives and values." (Schmidt and Austin, 2016, 213)

"People who are prepared to devote time, money and effort to heritage want different things from it, including legitimation, cultural capital, identity and, sometimes, financial reward or just a living." (Howard, 2002, 102)

The divergent agendas of stakeholders is one of the greatest challenges in a Reuse project to deal with and if not properly managed it can lead to failure or a dead end. The issue that was briefly touched in Sub-Section 2.2.5 of this dissertation, has been discussed by a number of studies that emphasise the clash between the 'typical' ambitions of stakeholders (Schmidt and Austin, 2016, 213, Bloszies, 2012, 49, Howard, 2003, 102-146) or stress a conflict between two particular Actors. For example, Roos (2007, 183-184) discusses the clash between the Architects and Civic society; Dushkina (2008, 191-192) the clash between Architects and Conservationists and Orbasli (2008, 72) the clash between Owners and Permit granting authority clerks.

Drawing from those studies and the present research, it can be supported that problems typically arise when Actors remain fixed or try to maximise their own stake, in expense of the stakes of the rest of the team. Commercial developers and owners who only seek to maximise their profits, architects who are only driven by aesthetical criteria, inflexible public institutional bodies with unrealistic demands and short-sighted local communities are agents of problematic situations leading to delays or unsuccessful interventions.

In short, it can be argued that there are three ways of addressing the problem: through power, through conciliation or through the employment of both at different phases. The case studies present a solid foundation for the identification of stakeholders' agendas, which keep shifting in the course of time, and alternative solutions that can be used as references of good practice. The lessons learned from case study research will be analysed in more detail in Section 6.5.

6.3.2 Bureaucracy and High expectations

Another challenge, which pertains to the stakeholders discussion touching also the realm of the influencing 'Net of Exogenous Conditions', relates mainly to policy. The latter has a decisive impact on the interaction of the involved Actors with the permit granting authorities and in turn on the Reuse result. Qualitative research interviews, case study and literature review showed that

conforming with the standing policy when reusing Industrial Heritage is tough. Moreover, securing the permits required for the conversion is a problematic stage that discourages redevelopment in the countries under investigation. Bloszies (2012, 49), Orbasli (2008, 72), Vlandou & Koudouni (2016) discuss the matter, touching on a number of issues. The present research considers three main points that aggravate the cooperation between civil servants and project instigators.

Firstly, the current policy subjects project instigators to a complex and inflexible planning application and consent granting process. Existing historic buildings are often impossible to comply with current building codes while ensuring the protection of their cultural values within a viable financial scheme. Without a flexible policy or understanding by civil servants of the need to allow exceptions, tensions are created between stakeholders. As confirmed by various cases (e.g. Technopolis, LTCP) this process can have important negative consequences on an operational and financial level, posing threats for the project.

Secondly, too often there are overlapping jurisdictions between public institutional authorities resulting in confusion, discrepancy of guidance, significant delays and sometimes even legal dead ends. The phenomenon is common for all countries under investigation, yet it appears with greater emphasis in Greece. The overlapping responsibilities of the two Ministries in charge of heritage care and the various regional services cause an excessive bureaucracy that can sometimes prove fatal for buildings and equipment in danger. Apart from that, the ineffectiveness of the standing model has multiple other manifestations. For example, there is no uniform registry of listed buildings let alone industrial ones.

Lastly, especially in the countries of Southern Europe with weaker economies, there are high expectations from owners yet no incentives for supporting them.

According to Vlandou & Koudouni (2016) who examine the Greek scope, there is a profound lack of balance between the imposed duties of the owners and the offered incentives from the State. Despite the legal provisions for financial support and tax reliefs for the owners of listed buildings, in practice there is hardly any support from the Public Sector. As a result, many listed sites are left to deteriorate, with the tolerance of the State.

This analysis highlights a double need. On the one hand, the necessity for adjusting the standing policy for facilitating and simplifying processes while addressing key stakeholders' needs.⁵⁵ On the other, the necessity for a smoother collaboration between civil servants and project applicants. A way to achieve that is given by F. Asselbergs, Director for the Cultural Heritage of the Netherlands, at that time. Referring to the Dutch situation he states:

"The National Service for Archaeology, Cultural Landscape and Built Heritage (RACM) needs more people who have been trained as designers and, in addition to the assessment of the cultural historic values, are also capable of giving convincing advice on architectural or urban development interventions. On the other hand, the designers have too little understanding of the history. It cannot be so that the RACM is in the service of the past and 'Delft'⁵⁶ is the motor of the future. Because the preservation and creation of culture are two aspects of the same thing." (Roos, 2007, 182)

More suggestions for dealing with the aforementioned problem will be discussed in Section 6.5.

⁵⁵ It is encouraging that this process is examined by some Heritage Agencies, at least in some forerunner and follower countries. HE, for example, since 2011 is looking for ways to facilitate investors who are willing to get involved with Industrial Heritage at Risk (Colliers International, 2011). RCE in the framework of the programme 'Herbestemming' (2010-2015) policy was amended encouraging reuse.

⁵⁶ He refers to the Faculty of Architecture of the University of Technology, Delft.

6.4 Shifts

Since the early days of Industrial Heritage protection much has changed in regard to its stakeholders. The analysis of Section 6.2 allowed the pinpointing of key shifts overtime. The changes reflect both the progress made in the last five decades and the problems that still need to be resolved.

The shifts identified, can be summarised to five major points.

6.4.1 Awareness and appreciation

It is evident that since the 1970s, the perception over Industrial Heritage protection and Reuse has changed profoundly. The majority of stakeholders in all four countries under investigation have developed a growing awareness of their industrial legacy. This translates to more involved civil servants, a local community that welcomes and supports Industrial Heritage conversion and a growing number of advocating voluntary groups. Furthermore, it is reflected in an increasing number of conversions many of which are more sympathetic, since part of the architects and developers have started seeing value in the existing historic fabric.

The growing awareness and appreciation on a European level is confirmed both by quantitative and qualitative data. The results of the 'bdrc continental' public attitudes survey, which was carried out in 2011, was based on 2,000 online interviews that were overwhelmingly positive, demonstrating that the general public clearly values England's industrial past (Gould, 2015, 76). A striking number of expert respondents, in the framework of Delphi technique of this research and a vast number of studies (e.g. Douet, 2012, Berens, 2011, English Heritage, 2011) verify that awareness and appreciation has risen across Europe.

This positive development can be attributed to the endeavours of NGOs and in general of the voluntary sector; the action of the State or Regional Authorities; and to some forerunner cases that proved early the advantages of protecting and reusing Industrial Heritage (e.g. IGM and mNACTEC). Open-minded individuals and groups as well as experts such as historians, conservationists, engineers and architects also contributed in different levels from country to country to the raising of awareness of this heretic heritage group. Awareness campaigns on an international or national level (e.g. 1975-Monuments' year, European Council; 1996-Year of Industrial Heritage in the Netherlands and 2011-Industrial Heritage at Risk campaign in the UK) offered a significant contribution to the rise of awareness and appreciation in Europe, as well. In regard to the subject in question the following experts state:

"One of the major contributions of the AIA is the growing appreciation of Industrial Heritage and the widening of the 'traditional' archaeology's scope" (D. de Haan, Secretary of the AIA in 2015, Resp. no 4, interview, 8/6/2015).

"Industrial Heritage came into perspective in the Netherlands in the 1990s. However, even then it was considered dirty and not very interesting. Only some people, including Peter Nijhof, were strongly supporting it. In 1996 the year of Industrial Heritage was organised and a lot of publicity was given to the issue. Until the opening of the Westergasfabriek though, people had not realised the importance of this heritage group and the different approach that was required for its safekeeping." (F. Strolenberg, Programme manager Herbestemming & Agenda Toekomst Religieus Erfgoed, Resp. no 92, interview 13/7/2016). "The perception of the people towards Industrial Heritage in Spain has changed a lot in comparison to the past. This is evident as every year there are protests for preserving a site and also more and more buildings are preserved." (E. Casanelles, Director of mNACTEC,1996-2013, Resp. no 177, interview, 25/9/2017).

"People, realising that the State protects and lists industrial buildings has started to appreciate them. Thus, a big shift is the progressive appreciation and acknowledgement of those buildings from the public as well as their integration in the modern environment with new uses." (A. Androulidaki, Head of Protection and Restoration of Newer and Modern Monuments, Ministry of Culture of Greece, Resp. no 248, interview, 8/5/2017).

Despite the large steps taken for the acknowledgment of the historic industrial sites' value since the 1970s, awareness and appreciation of Industrial Heritage is not reflected equally and with the same intensity everywhere in Europe. On the contrary, qualitative research interviews show that there is a difference between countries pioneers, followers and late comers. In the latter two, there are still appreciation gaps. Discussing the matter J. Sobrino Simál, Vice-coordinator of the Plan Nacional de Patrimonio Industrial, Spain (2009-2011), states:

"The perception of civil society has changed. In the Basque Country, Catalonia, Andalusia and Valencia, the awareness has risen. In other autonomous regions, people do not understand the value of Industrial Heritage." (Resp. no 186, interview, 26/10/2017).

6.4.2 Enhanced skills and elevated experience

Another positive development in comparison to the past is the enhancement of skills of the stakeholders responsible for the protection, conversion and management of Industrial Heritage. This can be attributed to training programmes developed by academic institutions, heritage agencies and NGOs since the 1970s and to the longstanding involvement of certain Actors with the practice.

In general, public sector civil servants, archaeologists, conservators and other professionals have become more knowledgeable and better in their roles as advisors, researchers and interpreters of Industrial Heritage values. In some countries heritage agencies and local authorities have become more proactive and responsive. National programmes such as 'Industrial Heritage at Risk' (UK), 'Herbestemming'(NL) and the 'National Plan of Industrial Heritage' (Spain) verify that.

Moreover, Industrial Heritage Reuse has become common practice for a number of developers and architects who appear much more experienced and prudent. Funding organisations have also become more knowledgeable and experienced in the course of time, refining their selection process and helping in the delivery of more viable and durable projects.

Despite the progress, as analysed in the Section 6.2, there is still much room for improvement. A big part of designers and developers still present a shortage of training and understanding of historic buildings; an issue which can lead to loss of the historic fabric and its cultural significance during conversion. Furthermore, with the future of Industrial Heritage relying increasingly on local authorities, volunteers and local communities, more groups require access to appropriate training and specialist expertise. Lastly, due to cultural differences and dissimilar lines of education in Europe, targeted training is required in some countries more than others for familiarising professionals in power with the practice and bringing them up to speed with its particularities. The Heritage Agency's civil servants in Greece provide a good example for understanding the issue. Their training and attitude remains largely absorbed in the established conceptions and practices of the ancient monuments' preservation tradition. This fixation has an impact on the preservation and Reuse of industrial buildings. In the words of A. Androulidaki, Head of Protection and Restoration of Newer and Modern Monuments, Ministry of Culture of Greece:

"The problem is that the majority of heritage civil servants of the Ministry of Culture do not believe that industrial buildings are a priority." (Resp. no 248, interview, 8/5/2017).

There is therefore a need for targeted training in order to shift the established perception of the Heritage Services' staff on the one hand and on the other, to familiarise them with the appropriate methodology of intervention and the particularities of this heritage group. It is encouraging that currently the architectural graduate and postgraduate studies in Greece include courses of industrial archaeology and intervention practices.

6.4.3 Changing roles

Maybe the most notable shift, introduced in the Sub-Section 2.2.5 and clearly confirmed in the analysis of Section 6.2, is the changing power balance of Industrial Heritage Reuse stakeholders. This stems largely from upheavals in the Net of Exogenous Conditions. In detail, from the 1990s, major developments in the global economy (Gilpin, 2000) coupled with shifts in the conservation movement (see Ch.2) and changes in the building sector have caused successive alterations in the roles of heritage stakeholders. State bodies appear to lose or hand off power to private parties. Responsibilities of long-established professionals are scattered among a number of other specialists while communities have turned from spectators to players. The said shifts are identified with greater intensity in the UK and the Netherlands.

As J.P. Corten, Senior Policy officer, Rijksdienst voor het Cultureel Erfgoed, argues referring to the Dutch situation:

"The role of the government is shifting. It has less and less means and power and thus less capacity to act. The government is no longer rowing but steering. For Industrial Heritage other parties are important." (Resp. no 91, interview, 4/7/2016).

Both in the UK and in the Netherlands, Heritage Agencies are being restructured, handing off their assets to private bodies (e.g. English Heritage Trust and Dutch Monuments Organisation) while pushing more and more responsibilities to regional or local authorities. The privatisation and regionalisation of heritage gives rise to a number of issues that will be discussed later.

As the State loses control, private sector players and in particular commercial developers and Trusts appear to follow a reverse path. The transition from a state-dominated to a marketdominated world has empowered the latter parties, who own large sums of capital and can invest and control large scale projects. At the same time, architects appear to lose their role as the sole fountain of expertise during the evaluation and procurement process. Other professionals, such as industrial archaeologists, cultural historians, technology experts and project managers have assumed part of the traditional responsibilities of the architect. Finally, the local community is becoming increasingly involved in the process having established its role as a consultee and claiming more and more a place in the table of decision-makers. In respect to the last shifts described, Viñas (2005, 154) notes:

"Architects, conservators, art historians, archaeologists, scientists and a few other educated professionals are the ones who can discuss conservation treatments because conservation is supposed to be an experts-only zone, and they are supposed to be 'the experts'. Admitting that a larger number of people are authorized to voice opinions on a conservation treatment would likely result in a loss of the authority which has traditionally been given to conservators and other experts. Taking into account the opinions of non-experts implies that the experts-only zone becomes an affected-people zone. This zone can be very populated, indeed, and some people in the zone will have a more substantial stake in an object than others, as the object may be more meaningful to them than to the rest of the people."

The described shifts have caused upheavals in the established power balance of stakeholders. This transitional situation presents both opportunities for the practice as well as hiding risks for its future.

On the one hand, the growing interdisciplinarity and the increasing involvement of the local community to projects of Industrial Heritage Reuse have important advantages for the practice. In detail, the input of more specialists contributes to projects that are better documented, analysed and interpreted, presenting improved financial, energy and social performance. Moreover, bottom-up involvement can turn the decision-making process to a far more democratic and inclusive procedure that satisfies the needs of both prospective users and the community.

On the other hand though, the shifting situation in the stakeholders' power balance can also lead to loss of control and frictions between players with a threefold effect on the care and Reuse of Industrial Heritage in Europe.

Firstly, the loss of power of the National Heritage Agencies presents multiple issues. The regionalisation of heritage care hinders its proper guardianship, as it is synonymous with fragmentation and loss of overview. As shown in the case of Spain, fragmentation has considerable repercussions as it leads to care and management of different standards from place to place. The loss of overview entails risks, as it makes it harder to take informed decisions on the future of heritage sites based on a comparative assessment of the assets' cultural values. Furthermore, the regionalisation involves the transfer of responsibility to local authorities that usually lack the highly specialised staff required for so complex and demanding projects. The privatisation of heritage on the other hand, makes its commercialisation far more probable.

Secondly, with the growing power of commercial developers, a plethora of historic buildings has been left to their mercy. This has caused two phenomena. On the one hand, Industrial Heritage is more likely to be left at dereliction as developers are not willing to invest in projects with such high risk and uncertainty, especially in times of crisis (Colliers International, 2011). On the other hand, unlisted buildings are facing elevated risks given that there are minimum restrictions to prevent developers from compromising their architectural and cultural heritage values.

Thirdly, the shifting power balance has resulted in tensions between parties as formerly established experts who see their role changing, are not always willing to adjust to the new situation, handing off control. Discussing the subject Jo Coenen, Chief Government Architect of the Netherlands 2000-2004, emphatically argues:

"Architecture is created on the basis of arguments and not on the basis of what the majority wants. Certainly not if the majority, and that is unavoidable, are poorly informed. The interactive talks in advance, the democratic decisions, can lead to no one being satisfied in the end." (Jo Coenen in Roos, 2007,183).

The above statement, highlights the issue of contrasting agendas, reflects the downsides of participatory process as well as the risks of enabling laymen who lack training.

6.4.4 Financial pressure

As analysed in Section 2.6, Industrial Heritage requires large amounts of money for its conversion and maintenance. The financial crisis of the late 2000s led to a significant reduction of both private and public investment, highly intensifying the financial pressure of programmed, under development and delivered Reuse projects.

In detail, Heritage Agencies and local authorities across Europe were subjected to major budget cuts (Table 6.3). This has caused a triple effect. Firstly, it has placed the historic sites under their care in danger (e.g. Stanley Mills Industrial museum, Energiehuis, CTC). Secondly, it has resulted in a significant reduction of the number of front-line staff, providing expert conservation advice which in turn is translated into inappropriate or inadequate service and support. Thirdly, it has caused a drastic reduction of financial support that was formerly offered to selected projects (Gould, 2015).

TABLE 6.3 Historic Scotland Funding from Scottish government from 2010 to 2015. The table shows the vast reduction of available funds of the Heritage Agency during crisis (Source: The Scottish Government, 2016).										
BUDGET	2010-2011	2011-2012	2012-2013	2013-2014	2014-2015					
Total (£m)	43	47	45	35	37.8					

In turn, BPTs and voluntary groups supported by public grants have been equally affected, restricting their action. Lastly, property developers have largely retracted from risky investments, turning to more secure projects.

Besides the aforementioned negative repercussions, the financial situation of the stakeholders resulted in a sharp reduction of Industrial Heritage Reuse projects (Gould, 2015). Moreover, regeneration projects were paused and programmed projects were delayed (e.g. 22@; Mining and Metallurgy Museum in the LTCP, King's Cross).

In this climate of dismay however with the top-down model of Industrial Heritage Reuse crumbling, new bottom-up initiatives started forming. On the one hand, entrepreneurs and architects showed alternative ways of reusing industrial sites with less funds and more creativity. On the other hand, urban social movements employed a different approach that came in sharp contrast with the former established paradigm. The examples of the Candy Factory in Copenhagen and Tabacalera in Madrid present the effects of that grassroots process of Industrial Heritage Reuse, which emerged in the times of recession. The article 'The opportunities of crisis' (Chatzi Rodopoulou, 2019) analyses the subject in question.

6.4.5 Aging of volunteers

Finally, an alarming shift, which seems to be a general phenomenon in the lines of Industrial Heritage advocates in Europe, is the ageing of enthusiasts who are willing to get actively involved with the relics of industrialisation on a voluntary basis. This development is particularly evident in the UK and the Netherlands. Long standing NGOs, such as the AIA and FIEN, are in a desperate need of fresh blood for continuing their important action.

For the former case, the ageing of enthusiasts is also coupled with the shrinkage of the sector. According to a public attitudes survey launched by English Heritage (2011), young people are not very interested in Industrial Heritage. This fact makes the possibility to volunteer rather slim. This is identified as a key problem, as the UK has largely based the care of historic industries to the volunteer sector.

The analysis of the Sections 6.3. and 6.4. showed that the challenges Industrial Heritage stakeholders need to respond to have increased overtime. Summarising, these include the clash of the Actors' agendas, the burreocracy and standing policy inflexibility, the reprecursions of their shifting roles, the financial pressures caused by the crisis of the late 2000s and the aging of volunteers. Does this climate of change lead to loss of contol? What are the conditions under which stakeholders can collaborate effectively overcoming those challenges and who should be in control for succeeding a balanced result after the wave of changes breaks?

6.5 Lessons from case studies

The previous discussion highlighted a necessary condition for a positive influence of stakeholders.

 Continuous training and familiarity with the particularities of Industrial Heritage are important as they shape the approach of the stakeholders towards the historic site and positively influence their cooperation.

Key findings of case studies of best practice that relate to the involved stakeholders will complement the above. The analysis of case studies led to a number of results presented below:

- The action of the party that initiates the project is highly important.

The thriving majority of case studies showed that initiators, who may often not take part in the decision-making, contribute decisively to the formation of preconditions that enable or obstruct the creation of the project. In specific, those preconditions include the promotion of awareness, the creation of necessary momentum that paves the way for redevelopment, the listing of heritage assets and the pressure to decision-makers in order to avoid the levelling of heritage assets in danger (see cases of IGM, Stanley Mills, TextielMuseum Tilburg, DRU Industriepark, LTCP and BJF). On the other hand, the hesitation or indifference from initiators can also create a climate that hinders successive developments (see cases of Ca L' Aranyó and Mill of Pappas).

- Interdisciplinarity is crucial, aiding to determine the right balance between preservation, change, financial, social and functionality variables. An interdisciplinary approach can inform and shape a compatible intervention. More than half of the cases examined, highlighted that the widening of the involvement of stakeholders has proven beneficial for the project.
- The attitude of the decision-makers and their drive is decisive for the result of the Reuse. Those factors were discussed in the analysis of architect's impact yet according to the case studies results they can be generalised for all stakeholders. The example of Energiehuis can be used to further clarify that. The case shows on the one hand the positive impact of the architect's receptiveness to the users' suggestions and the architectural result stemming from his emphasis in the old fabric. On the other hand, it highlights the link of the project with the shifting attitude of the owner, from a pro-heritage party that prioritises the accommodation of social needs to an investor who is mainly preoccupied with securing a return from his tenants. Without a positive attitude and convergent drives, the current challenges are likely to lead prospective Industrial Heritage Reuse projects to problems or failure.
- The Coordination of a Reuse project, influences the action of the stakeholders' team and it is highly important for its process, outcome, operation. Multiple cases, including the IGM, the mNACTEC and the Energiehuis show that a devoted coordinator (such as the IGM Trust, the mNACTEC director and the Energiehuis architect respectively) can reconcile opposing views or contrasting needs, adjust the project when needed without harming its identity and therefore keep it afloat when difficulties arise during the implementation or occupation and management process. In contrast, the case of Technopolis (in its early days) shows the catastrophic impact of the lack of coordination on the cultural significance, architectural approach and financial performance of the project.

Besides the lessons from the case study analysis, the issue of coordination was also explored through qualitative research interviews (See Appendix 2, Questionnaire type 1: D.1.2). Their results supported unanimously that the coordination of a Reuse project is fundamental. However, there was no agreement over which stakeholder would be the most appropriate for that role (Project managers and architects were the two stakeholders mentioned more). Nevertheless, a key finding from the interviews that was widely echoed in the views of the interviewees was that the coordinator should be somebody with a 'can-do' attitude and great social skills, who understands the particularities of the project and makes sure that all views are heard.

- The social underpinning of Industrial Heritage Reuse projects and the engagement of the local community are essential, across the course of a project. Lack of those characteristics can render it vulnerable in times of crisis or not durable after delivery. This is widely reflected in the two thirds of the cases examined. The case of DRU Industriepark shows the merits of social underpinning both in the preparation (flagging of the project) and in the occupation and management phase (large support of volunteers, great resonance of the public to the public uses). The case of Tabacalera shows the catalytic effect of social underpinning in times of crisis. In contrast, the case of the CTC shows the negative effects in the operation and upkeep of the project, due to the lack of those characteristics.
- **_ Determination and tenacity** of the decision-makers is important.

Surprises and unforeseen difficulties are in the DNA of Industrial Heritage Reuse projects. Within a climate of financial instability and great bureaucracy, the attempt to convert so complex and vast sites might seem utopic. The two thirds of the cases examined showed that determination and

tenacity are essential characteristics of stakeholders who have managed to turn utopia into reality. IGM Trust, the Historical Association of the Municipality of Gendringen in the case of DRU Industriepark, the representatives of the local community of Lavrion and the collectives of the Tabacalera in Madrid constitute only a small part of the wealth of examples of stakeholders with the described qualities.

A good collaboration and supplementary role between stakeholders is crucial for the outcome of the Reuse. In contrast, a bad collaboration can lead a project to a dead-end, delays or unsuccessful interventions. This statement which is supported by two thirds of the case studies merits further analysis. A good collaboration involves a solid coordination (see for example the cases of: King's Cross, TextielMuseum Tilburg, Westergasfabriek, LCTP, mNACTEC), good communication (see for example the cases of: IGM, DRU and Bombas Gens), firm contracts between stakeholders involved (see for example the cases of Westergasfabriek, Tsalapatas and Tabacalera) and mutual understanding between key stakeholders (see for example the cases: Swindon, Westergasfabriek and Bombas Gens).

In order to ensure the last point three conditions are essential. Firstly, stakeholders need to be willing to hand off control to others when issues arise that are irrelevant to the merits of their expertise or interest. Secondly, specialists need to be willing to share their expertise to the rest of their team. Thirdly, stakeholders need to be able to understand the full scope of the project, leaving their comfort zone. For example, developers and architects should start recognising the significance of cultural values, the heritage sector should start to think more commercially, permit granting authorities should be more practical and owners more flexible in regard to cost estimations and timelines.

- Key personalities can keep the project afloat.

Securing all the above conditions is rather unlikely in Industrial Heritage Reuse projects. The current challenges seem to aggravate the perspectives for Reuse. A striking number of case studies spanning from the early attempts to the present day, supported by findings of other researchers (Berens, 2011, 46, Cerutti, 2011, 140-141) shows that this deadlock situation can be resolved. When the project starts suffering critical setbacks, key personalities are essential for keeping the project afloat. Driven by vision, enthusiasm and passion they are the ones, who despite the difficulties, will not get discouraged nor take 'no' for an answer. They can essentially be described as the motors of the Reuse. (see for reference the cases of IGM, Westergasfabriek, LTCP and mNACTEC)

The above analysis leads to the conclusion that a positive stakeholders' influence depends on three key characteristics. The first one is skills, acquired with training and accumulation of experience through the involvement in projects of Industrial Heritage Reuse. Skills alone however are not enough for bring a project to fruition against the current challenges. As Tom Bloxham argues: "*In order to get any project done you need people with vision, leadership and charisma.*" (Baum and Christiaanse, 2012, 89).

The second characteristic therefore pertains to particular traits of the stakeholders (determination, tenacity, passion, enthusiasm etc.). Finally, the third characteristic involves harmonious relationships between Actors (interdisciplinarity and collaboration).

6.6 Conclusions

The above analysis provided answers on who is involved with Industrial Heritage Reuse in Europe, when, where and how. One interesting finding was that the care and management of Industrial Heritage is championed by different stakeholder groups in each country, namely the voluntary sector in the UK, the private sector in the Netherlands, the public sector in Greece and the regional authorities in Spain.

Furthermore, a comprehensive account of achievements and challenges presented to stakeholders was offered along with the reasons that led to them. In short, the achievements highlighted pertain to the elevated awareness and appreciation of Industrial Heritage as well as to the enhanced skills and the experience of stakeholders in Industrial Heritage Reuse projects in comparison to the early days of the practice. The challenges regarded the clash of agendas between stakeholders, the bureaucracy and high expectations, the repercussions of their shifting roles, the financial pressures caused by the crisis of the late 2000s and the aging of volunteers.

The overview of achievements and challenges reinforces the notion that Time is an underlining Aspect influencing Industrial Heritage Reuse. Over time the Actors' skills developed, their involvement changed while their power balance shifted.

Finally, based on the outcomes of case study analysis, a set of conditions was presented, contributing to a positive influence of the involved Actors.

In order to further clarify the level of Actors' influence a new categorisation, that differs from the ones described in the introduction of this Chapter, is essential. Table 6.4 shows a tripartite categorisation, in main decision-makers, direct influencers and indirect influencers, according to the level of stakeholders' involvement with the process. The table shows that certain Actors may fall in more than one category under certain conditions.

TABLE 6.4 Categorisation of Industrial Heritage Actors based on their involvement with the project. This categorisation is broad and can be applied to different national contexts with small adjustments.

		Heritage Agency	Local authority	Local community	NGO	Volunteers	Architect	Developer	Owner	User	Funder
High involvement	Main decision-makers									When involved in the process	
Î	Direct influencers	In listed sites				If impli- cated in the project				When coming after delivery	
Low involvement	Indirect influencers	In unlisted sites				As advo- cates					

According to Viñas (2005, 154) "People's right to impose their views is proportional to their involvement with the object." Based on this statement, the interpretation of the above table suggests that the Actors in control of Industrial Heritage Reuse are the main decision-makers. The power of direct influencers is moderate while indirect influencers exercise hardly any control on the projects in question.

This interpretation though is misleading as it does not take into account the fluctuations of involvement during the different stages of Reuse. Figure 6.12 depicts those fluctuations, showing that their involvement differs vastly from phase to phase.

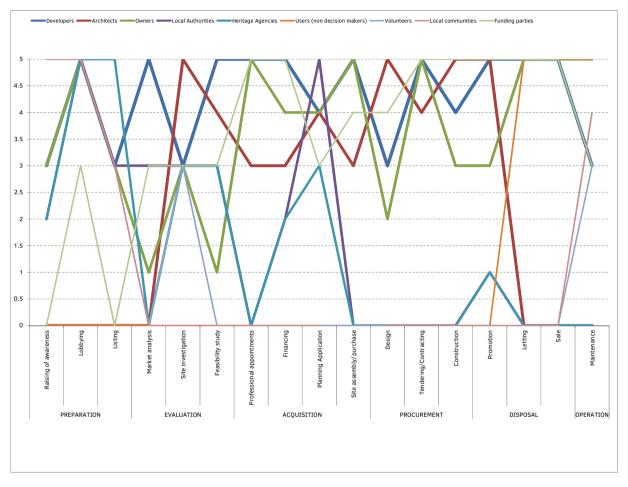


FIG. 6.12 Level of involvement of Actors during the distinct phases of Reuse (5=High level of involvement, 0= No level of involvement).

As a result, it can be suggested that all parties play an indispensable role in the process of Industrial Heritage Reuse. The action of one is not irrelevant from the action of the others and no contribution, no matter how modest, is meaningless. On the contrary, stakeholders' action is interlinked and can be visualised as a Net (FIG. 6.13).

Net of Actors

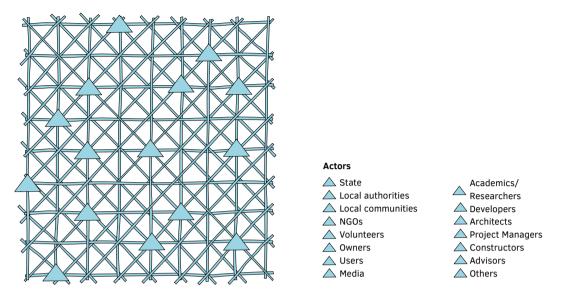


FIG. 6.13 Visualization of the Net of Actors influencing Industrial Heritage Reuse

Creating and using this Net requires the contribution of all Actors. The civic society and the public institutional parties are usually responsible for the initial step in the manufacture of the Net, namely spinning the fibres for forming strong yarns. The next step, namely weaving those yarns into a net, is undertaken mainly by specialists. Finally the last step that involves the usage of the Net, is left to users, volunteers and the local community under conditions.

Therefore, in the question who should control Industrial Heritage Reuse there are no simple answers. Control should be passed and interchanged from one stakeholder to the other as the project progresses. Power of any form -financial, political, institutional or technical- can definitely monopolise or overshadow a project, yet it usually does not lead to conversions of high standards. As Bloszies (2012, 50) supports: *"Successful projects are based on designs that balance the desires of the stakeholders"*. For achieving that, integration and conciliation of conflicting views rather than power imposition is important. This strengthens the arguments of Staniforth (2000), Sörlin (2001), Avrami et al. (2000), Vinas (2002) and Roders and Velpaus (2013), presented in Sub-Section 2.2.5, for a participatory and agreed-upon conservation process. In order to achieve that, it was found that an effective coordination, skilful stakeholders with specific traits and quality relationships between them are necessary.

7 Reuse Components

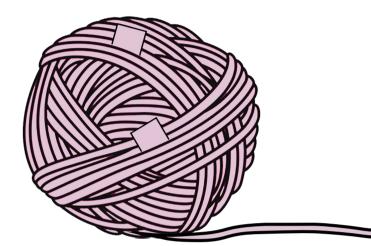


FIG. 7.1 The complex mix of Industrial Heritage Reuse Components, visualized as a yarn ball to be unraveled in Chapter 7.

7.1 Introduction

The previous two Chapters analysed the influence of the Factors and Actors on Industrial Heritage Reuse. It was revealed that this influence is not uniformly allocated. On the contrary, it is exercised at different stages of the process, affecting different Components of Reuse. This Chapter will identify and discuss in detail those key Components, the interaction of which shapes the outcome of Industrial Heritage Reuse, unravelling the 'yarn ball' depicted in Figure 7.1. Drawing from the case study analysis, it will present the lessons learned per Component, highlighting at the same time underlying links, interactions and dilemmas between influencing Factors, Actors and Reuse Components.

The Chapter seeks to answer the S.Q.4. of this dissertation:

"Which are the key Components of Industrial Heritage Reuse and how does their composition influence the practice?"

In order to respond to this question, an anatomy of Industrial Heritage Reuse will be performed. Sub- Section 7.2.1, drawing from the existing literature base, will present the macroscopic analysis of the practice, pinpointing its key Components. Sub-Section 7.2.2, drawing from the selected case studies, will present the microscopic analysis, pertaining to the examination of each identified Component in depth. Furthermore, it will discuss the links and dependencies formulated between Components and the Dilemmas arising, pertaining either to one or more Components. The conclusions of the Chapter will provide a comprehensive view of the links, dependencies and tensions between the identified Components, the influencing Actors and Factors.

7.2 An Anatomy of the Reuse strategy

One of the key origins of Industrial Heritage Reuse challenging nature, as explained in Section 2.6, is its multidimensional character. A solution for coping with this challenge is to dissect the strategy in its key Components and conduct a macroscopic and microscopic analysis. This will allow to better understand the subject under investigation, opening possibilities for its enhancement.

7.2.1 Macroscopic analysis

In Chapter 2 it was shown that hitherto a holistic examination of Industrial Heritage Reuse is missing. Nevertheless, the existing theoretical base, placing emphasis on specific Reuse dimensions, provides valuable lessons that can frame the anatomy of the strategy. A literature review of key contributions on the subject that discuss a number of its Components, allows the identification of those that are repeatedly stressed as most important and a preliminary diagnosis of their interaction. In what follows, six important works published in the last two decades are analysed, following a chronological order.

The work of Stratton (2000) 'Industrial Buildings: Conservation and Regeneration' with contributions from historians, researchers, conservationists, designers and entrepreneurs, besides providing valuable lessons for the Endogenous Attributes of Industrial Heritage Reuse, offers one of the most comprehensive analyses of the key Components of the practice. Setting the scene for the wave of the practice's inherent dilemmas which are introduced in the book, Stratton (2000, 8) argues that "The key challenge (for Reuse) is to find the right balance between preservation and change." as well as "[...] to achieve a balance in terms of appropriate and complimentary uses and in gaining the right mix of public and private money." Moreover, he identifies "the combination of economic pragmatism of reuse in the past with inspirational qualities and community benefits of successful modern projects" as the key to the success of Reuse and regeneration.

In Chapter 2 of the book, Stratton discusses the dilemma between cultural values preservation and architectural approach, supporting that "*Different approaches are valid in different contexts.*" (Stratton, 2000, 50). Finally, the issue of new programme identification in relation to financial viability is introduced (Stratton, 2000, 40-44). In later Chapters more aspects are discussed by the book's contributors. From a different standpoint both Falk (Stratton, 2000, 89-102) and Worthington (Stratton, 2000, 159-161) stress the importance of the process followed for the adaptation of industrial sites, linking it to the stakeholders involved and the financial aspect.

In short, Stratton's work despite not aiming for a systematic identification of the Reuse constituent parts, presents an extensive and recurring discussion over some key Components of the practice. Those are summarised in Table 7.1. It should be also highlighted that the aforementioned Components are presented as interlinked yet antagonistic. As a result, their handling and control appears to present multiple dilemmas and challenges.

In her highly regarded work '*Architectural conservation*', Aylin Orbasli (2008) also touches on the complexity of the Reuse practice. Some of the Components presented in Stratton's book are revisited while new dilemmas between them are posed. In detail, Orbasli links the financial Component with the architectural approach stating:

"The reuse of an existing building is partly about imaginative design solutions but predominantly about economic feasibility. For a project to be successful, the cost of refurbishment and alterations need to be weighed against the economic value of the outcome." (Orbasli, 2008, 192).

Furthermore, she emphatically introduces the link between the cultural significance protection of a heritage site as a base for the new use selection, noting:

"Not every use is appropriate for a historic building. Proposals for a new use must first consider whether the building is appropriate for this use and secondly, whether the new use and necessary changes protect and enhance the cultural significance of the building." (Orbasli, 2008, 194).

An overview of the Reuse Components analysed in Orbasli's work is offered in Table 7.1.

Baum and Christiaanse in their book '*City as Loft*', through the analysis of thirty selected best practice projects of reused industrial sites located across the globe, discuss a wide set of Components which "*provide the basis for dynamic-stable structures to arise*" (Baum and Christiaanse, 2012, 365). Those include the Reuse process, the new programme, the architectural intervention as well as financial and social dimensions (Table 7.1). In their conclusions they emphatically support:

"A careful strategic approach takes spatial, architectural, functional, programmatic and social aspects into account and develops a vision for the future, defines quality targets and monitors the whole process in all its complexity." (Baum and Christiaanse, 2012, 363).

In contrast with Stratton and Orbasli therefore, Baum and Christiaanse highlight the synergies between key Components.

Apart from the abovementioned authors, international and national guidelines also offer insights, emphasising a selection of heritage Reuse Components. The '**Dublin Principles'** (ICOMOS – TICCIH, 2011) call attention primarily to the preservation of cultural significance of Industrial Heritage. This key Component is linked with four others. Firstly, with the **process** followed for the Reuse, encouraging the documentation, research and understanding of heritage as a base for conservation and management (Articles I.3 – I.4), the legal protection of its structures, machinery and records, too (Article II.6) and the dissemination of its values (Articles IV.13 –1.14). Secondly, **the preservation of cultural significance** is linked with the **new programme** of the heritage asset (Article III.10); thirdly, with the skills and synthesis of **the involved specialists' and stakeholders' team** (Articles I.4, III.10). Lastly, the preservation of cultural significance of Industrial Heritage is linked with **the architectural approach**, highlighting the necessity for a reversible and respectful transformation while prompting the restriction of preservation 'eclecticism' (Article III.11).

The guidelines of English Heritage titled: 'Heritage Works: The use of historic buildings in regeneration.' (English Heritage, 2013b) make also a valuable contribution to the subject, discussing the Components of Heritage Reuse and regeneration. The document emphasises some issues covered in previous works, such as the importance of a financially viable **new programme**, the significance of a robust funding strategy and a **process** that will ensure the **preservation of the cultural values** of the asset. Apart from those, extensive reference is made to the significance of **stakeholders** and their impact in the process. Furthermore, the document forms a link between the Reuse process and future functionality of the transformed heritage site.

Lastly, the rich lexicon of theoretical elements on adaptability features and their influencing factors presented in the book of Schmidt & Austin (2016) '*Adaptable architecture: Theory and practice*', can be used for the identification of the key Components of Reuse. Despite focusing on the concept of adaptability rather than that of Reuse, Schmidt & Austin clarify that there is a wide overlap in meaning and essence between the two terms (Schmidt and Austin, 2016, 94). Thus, the elements of the analysis of the former can be borrowed for facilitating the anatomy of latter. The concepts that are presented in detail in the book include the architectural approach (Schmidt and Austin, 2016, 158-159) as well as the process (Schmidt and Austin, 2016, 223-229) and economics (Schmidt and Austin, 2016, 230-245) of adaptability.

This brief review of seminal studies on the practice of Reuse, regeneration and adaptability confirms the complexity of Industrial Heritage Reuse as a practice. Despite the divergent focus between the authors, a number of Components has repeatedly come to the forefront and highlighted as highly significant. Table 7.1 presents an overview of them.

DOCUMENT	IDENTIFIED COMPONENTS						
	Process		Architectural approach	Cultural significance approach	Financial approach	Social	Functionality
Stratton (2000)	х	x	х	х	х	х	x
Orbasli (2008)	х	x	x	Х	х		x
Baum and Christiaanse (2012)	х	x	x		Х	Х	x
ICOMOS – TICCIH (2011)	х	x	x	х			
English Heritage (2013)	х	X	Х	х	х	х	X
Schmidt and Austin (2016)	Х		x		Х		

TABLE 7.1 . The table provides an overview of the Components found in the reviewed studies

In order to strengthen clarity in relation to the identified Components, a set of definitions formulated by the author, are offered below.

Definitions of Industrial Heritage Reuse Components

- Process: The set of actions or stages⁵⁷ taken in order to achieve the Reuse of an Industrial Heritage site. Those include the stages of preparation, Reuse implementation (evaluation, acquisition, procurement and disposal) while extending also to the stage of occupation and management.
- Programme: The new use, or mix of uses, introduced in an existing Industrial Heritage site during its Reuse.
- Architectural approach: The set of decisions related with the selection, combination and application of a single or different design strategies for the physical transformation of Industrial Heritage.
- Cultural significance approach: The set of decisions related with the detection, evaluation, protection, projection and interpretation of an Industrial Heritage site's set of values during its Reuse.

⁵⁷ In the theoretical base of the fields of architecture, real estate and conservation there are multiple different interpretations of the stages of a site's development and redevelopment process (e.g. Orbasli, 2008, 91-111, English Heritage, 2013, 18, Schmidt and Austin, 2016, 223-229). The stages presented in this dissertation are an adaptation of those identified by Birrell and Bin (1997).

- Financial approach: The set of financial decisions related with the full process of Industrial Heritage Reuse.
- Social Component: The set of decisions related with the social sustainability of Industrial Heritage Reuse.
- Functionality: The capability of a reused industrial site to serve the purpose for which it was redesigned in a practical and ecological way.

Analysed in great detail or completely overlooked according to the focus, experience and expertise of the authors, the said Components appear to form the base of multiple dilemmas; dilemmas that every single Reuse project needs to face as they shape its outcome. Surprisingly, this critical issue to date has not been examined systematically. In a number of studies focus is only cast on one single dilemma. For example, Brooker and Stone (2004), Jäger (2010) and Wong (2017) investigate the balance between the architectural approach and cultural values preservation. The review of studies with a wider scope presented above, shows that there is a lack of consensus as to the role of the analysed Components in the Reuse result and the best answers to the dilemmas they form. Summing up, it is supported that in the field of Industrial Heritage Reuse, a systematic and holistic research offering topical answers that can guide the control of those Components, is missing.

7.2.2 Microscopic analysis

Following the identification of Industrial Heritage Reuse Components, there is now a need to conduct a microscopic analysis of them. The analysis' results of the selected case studies of best practice, presented in Volume 2 of this dissertation, will serve as the base for the close examination of the identified Components.

As explained in the Chapter 'Methodology' (§ 3.4.1.4), a 'monster matrix' (Miles and Huberman in Swanborn, 2010, 122-123) was generated as a tool for enabling this analysis. The matrix included all influencing Aspects (Asp), namely the Factors, Actors and Components and for each one of them Statements (Stat) grounded on the case study evidence about the influence they exercise on the process and outcome of the Reuse. That same matrix also revealed the links between the influencing Aspects.

Upon the completion of the compilation of the 'monster matrix' with the evidence of the 20 cases, the replication number of statements was explored. Statements that replicated across more than three cases were considered a pattern and were used as a basis for the formulation or the results of the case study research. This process ended with the definition of the final statements.

In what follows, the aforementioned final statements, are presented as Lessons (L) learned.⁵⁸ Those Lessons are categorised per Component (C1-C7). Most Lessons reveal Relations and dependencies (R) between the Components. Following the analysis of each Lesson the respective Relations and dependencies will be discussed and visualised, using a Dependency Structure Matrix (TEXTBOX 7.1). The Lessons summarising the dependencies of each Component from the rest of the Aspects have been marked as Basic Lessons (BL) and are presented at the end of each Component's analysis.

⁵⁸ A table illustrating the replication of the Lessons presented in the Sub-Section 7.2.2 across the case studies analysed, can be found in the Appendix 6.

The above analysis will reveal with clarity the Dilemmas (D) presented in Industrial Heritage Reuse practice, pertaining either to one or more Components. Those will be also discussed at the end of this Sub-Section.

The identification of the Lessons, Relations and Dilemmas (LRDs) between Aspects of Industrial Heritage Reuse will help to respond to the research gap presented in the previous Sub-Section.

TEXTBOX 7.1: VISUALISING LINKS AND DEPENDENCIES: THE DEPENDENCY STRUCTURE MATRIX

Aiming to shed light to the complex interdependencies between the Components of Reuse and their influencing Factors and Actors, led to the search of a tool, that will allow a clear and eloquent visual representation of the detected links. Drawing from Schmidt & Austin 's methodology (2016, 119 -120), the Dependency Structure Matrix (DSM) was selected as a powerful tool for achieving the aforementioned goal.

In the words of from Schmidt & Austin (2016,119):

"A dependency structure matrix (DSM) is a square N 3 N cell matrix that maps the relationships between elements within a single domain. DSMs are powerful devices that capture the dependency state of a system, each pair being either independent (blank cell), dependent (Y depends upon X) or interdependent (X depends on Y and Y depends upon X). They not only present an excellent graphical picture but can also be manipulated to identify optimal patterns and disentanglement strategies."

In the Sub - Section 7.2.2 a simplified version of the DSM will be used for highlighting relations and interdependencies (R) between Components as well as between Components, influencing Factors and influencing Actors.

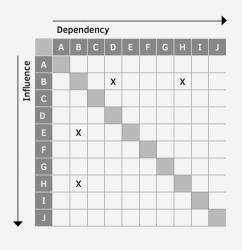


FIG. 7.2 A DSM model of ten elements. The model shows that the element B depends upon the elements D and H, while it influences the elements E and H. As a result the elements B and H are interdependent.

C1: Process

The Lessons and Relations (LRs) regarding the Process of Industrial Heritage Reuse will be analysed per stage, from its preparation, to its implementation, occupation & management. Lastly, general LRs that pertain to the totality of the Process will be discussed.

Preparation

L1.1 A Proactive approach has advantages, impeding the dereliction that elevates the cost and renders the attraction of investors harder. This is clearly illustrated by the cases of Westergasfabriek, DRU Industriepark, mNACTEC, LTCP and Tsalapatas. The cases of Ca L' Aranyó, Bombas Gens and the Mill of Pappas on the other hand, reveal the pitfalls and risks of a reactive approach.

L1.1 shows that the process of an Industrial Heritage Reuse project can influence the financial approach and some of the Attributes that form part of the NEA as well as the synthesis of the involved Actors' team. In other words, the financial approach, the synthesis of the involved Actors' team and some Attributes are Aspects that depend to an extent upon the process of an Industrial Heritage Reuse project. Those relations are visualised in the following DSM (FIG. 7.3).

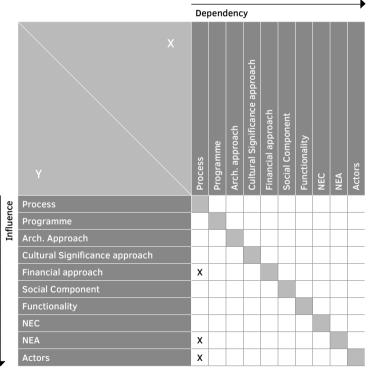


FIG. 7.3 DSM of relations and dependencies (R) identified in Lesson 1.1.

L1.2 The large majority of the case studies shows that the **preparation period of Reuse is significant** for the launch and the direction of a project. It usually involves its listing, documentation, physical interventions in its context, the rebranding of the project and the promotion of its cultural significance, the lobbying among stakeholders, the attraction of grants, local community struggles and the development of preliminary ideas for future function. All those actions render the project mature enough for launch during the right timing (See also L1.3).

L1.3 The selection of the right timing for the implementation of a project is highly important.

This is illustrated in almost half of the cases examined. Those cases show that the combination of circumstances, involving significant developments in the Endogenous Attributes of a site (e.g. the creation of a key transport hub next to the site), ripe Social Conditions (e.g. elevated awareness of the site's cultural significance), Political Conditions (e.g. the election of politicians that support the project) and Financial Conditions (e.g. the availability of grants for redevelopment as a result of the HLF establishment) as well as the clustering of key stakeholders, largely influence the decisions of key decision-makers for setting the project in motion.

L1.3 shows that the process of an Industrial Heritage Reuse project (specifically the selection of the right timing for the implementation of a project) depends on the interaction of the NEC, the NEA and the dynamics of the Actors' team. Those relations are visualised in the following DSM (FIG. 7.4).

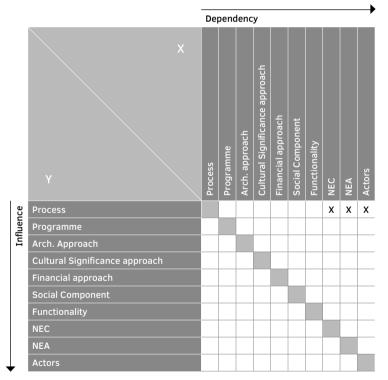


FIG. 7.4 DSM of relations and dependencies (R) identified in Lesson 1.3.

L1.4 Consultation with direct and indirect influencers in the preparation stage can provide valuable insights for the handling of various Reuse Components and it can also have a positive impact in the occupation and management stage of the Reuse. The cases of DRU Industriepark, Energiehuis, Tabacalera and Bombas Gens show that the level of receptiveness of the views of the direct and indirect influencers by the main decision-makers during the preparation period, can inform the architectural approach, allowing for a better response to the needs of the new users and contributing to the selection of a socially compatible new programme. Furthermore, it was revealed that through that process, the stakeholders consulted were engaged with the project and formed ties with it. This in turn resulted in the support of the project during its operation.

L1.4 shows that when a process is inclusive in its early steps, it can positively influence the new programme of the site, its architectural approach, its social Components and the relation of part of the Actors to the site. In other words, the direct and indirect influencers, that form part of the Actors, when consulted in the preparation stage, can have a positive influence to all the aforementioned Aspects. Those relations are visualised in the following DSM (FIG. 7.5).

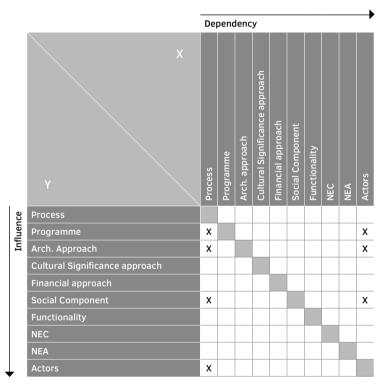


FIG. 7.5 DSM of relations and dependencies (R) identified in Lesson 1.4.

Implementation: Evaluation

L1.5 The examination of reference projects and the consultation of international experts is an important method that can inform the handling of Reuse Components.⁵⁹ Later and recent cases of best practice of countries followers, including the DRU Industriepark, the Energieuis and even early cases of countries latecomers, such as the CTC, drew key decisions over their Reuse Components based on the examination of early reference cases (such as the IGM, the Ruhr region and the mNACTEC) or/and based on the consultation of international experts (including Barry Trinter, Stuart Smith, Luis Bergeron and Eusebi Casanelles).

⁵⁹ There was no detailed data on which particular components were influenced by the examination of reference projects and the consultation of international experts. As a result, no DSM model can be generated for this Lesson.

Implementation: Acquisition & Procurement

L1.6 Rebranding is a valuable step that precedes the physical transformation of Industrial Heritage, influencing the financial and social Components of its Reuse. The cases of Ancoats, King's Cross, Energiehuis, Ca L' Aranyó, Tabacalera, Bombas Gens, Technopolis and LTCP provide various models of rebranding. Between those, place marketing (see King's Cross, Vol.2 Ch.5), the creation of a new name for the project loaded with positive connotations (e.g. 'Ancoats Urban Village'; 'Technopolis' that translates to 'City of the Arts' in Greek and 'Tabacalera: Promocion del Arte' that translates to 'Tobacco factory: Promotion of Art' in Spanish) as well as small interventions (such as street face lifting in the cases of Ancoats and King's Cross or the renovation of the entrance in the case of the Tabacalera) have been commonly used for suppressing the negative Influencing Attributes of the complex (e.g. stigma) and emphasize the positive ones (e.g. cultural significance). The aforementioned cases also show that rebranding is an effective way of engaging prospective investors, tenants, users and visitors to the project, affecting positively the economics of its Reuse and strengthening its financially viability.

L1.6 demonstrates that the Process, when including Rebranding in its early steps, can positively influence the financial approach, the social Component of Reuse, part of the Endogenous Attributes of the industrial site as well as the composition of the Actors' team. Those relations are visualised in the following DSM (FIG. 7.6).

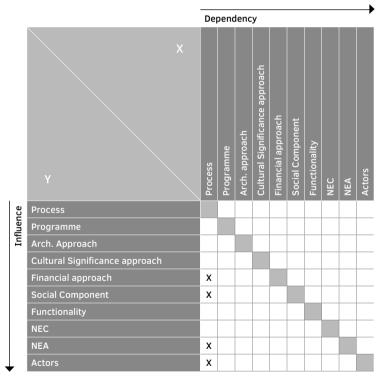


FIG. 7.6 DSM of relations and dependencies (R) identified in Lesson 1.6.

L1.7 Before or during the physical transformation of a complex, 'open days' can serve as a valuable instrument for the engagement of key stakeholders, the enhancement of the process and the opening of multiple possibilities for the improvement of cultural significance protection, social returns and economic benefits. The 'open days' organised during the Reuse of the cases of IGM, Stanley Mills, King's Cross, DRU Industriepark, Tabacalera and Bombas Gens, created social engagement (e.g. the IGM engaged multiple volunteers during its open days in its early days); contributed to the preservation of cultural values (e.g. Stanley Mills and Bombas Gens integrated to their exhibition the oral testimonies of former workers collected during the open days, safeguarding intangible dimensions of heritage); created momentum sustaining enthusiasm and finally offered financial benefits (e.g. in Stanley Mills material and donations for the upcoming museum were collected during the open days).

L1.7 demonstrates that the Process, when including 'open days' in its preparation or implementation phase, can positively influence the cultural significance and financial approach, the social Component of Reuse, as well as the composition of the Actor's team and their future relation to the site. Those relations are visualised in the following DSM (FIG. 7.7).

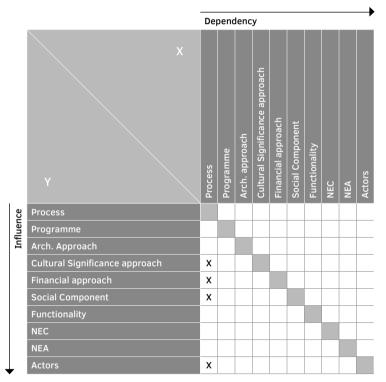


FIG. 7.7 DSM of relations and dependencies (R) identified in Lesson 1.7.

L1.8 An interim use presents multiple merits. The cases of IGM, Westergasfabriek, Energiehuis and the Mill of Pappas show that their interim use served as a test phase highlighting a financially and socially sound future programme while stressing operational challenges. It also generated interest and awareness among stakeholders. In certain cases that was used as a pressure point for the listing of the complex. Lastly, the interim use prevented vacancy and in turn delayed the structural deterioration of the complex.

L1.8 demonstrates that the Process, when including an -in between- phase when the site is provisionally used, can positively influence the decisions taken over the future programme, the financial approach, the social Component of the Reuse project and its functionality. Furthermore, it can positively influence some endogenous Attributes (e.g. improvement of Physical condition or prevention of further decay) and exogenous Conditions (e.g. Regulatory framework and Policy) as well as the composition of the Actor's team and their future relation to the site. Those relations are visualised in the following DSM (FIG. 7.8).

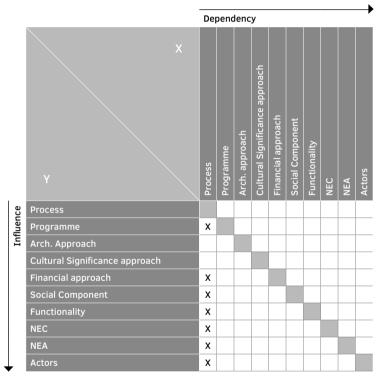


FIG. 7.8 DSM of relations and dependencies (R) identified in Lesson 1.8.

Implementation: Disposal

L1.9 More than half of the cases studies, with Ancoats, King's Cross and 22@ being the most indicative, showed that **the creation and prompt delivery of the 'designed open space'**⁶⁰ **in the redevelopment scheme plays an important role for the perception of the project from the public and for the attraction of prospective investors, partners, users and visitors**.

L1.9 shows that the process can positively influence the financial and social Components of Reuse while strengthening the operation of the Reuse outcome if the delivery of designed open space is prioritised over the rest parts of the project. This can also positively influence the composition of the Actor's team and their future relation to the site. Those relations are visualised in the following DSM (FIG. 7.9).

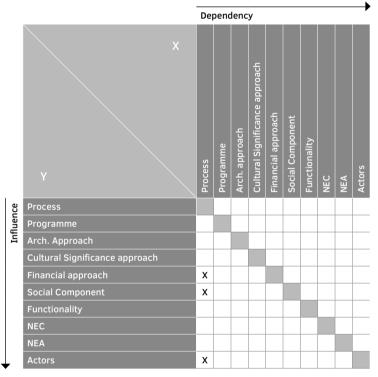


FIG. 7.9 DSM of relations and dependencies (R) identified in Lesson 1.9.

⁶⁰ The term 'Designed open space' was preferred over the term 'public space' for describing the outdoor areas of the former Industrial Heritage sites that form part of the redevelopment project and are accessible by the public. Those spaces, despite their characteristics are not always public (e.g. designed open space of King's Cross).

L1.10 The selection of users/tenants, which largely depends on the drives and the goals of the main decision-makers, is an important step in the process that determines the character of the project and influences its financial performance. This was illustrated with clarity in more than half of the case studies. The cases of King's Cross, Westergasfabriek, DRU Industriepark, Technopolis, Tsalapatas and Mill of Pappas revealed the merits of a scheme that combines permanent and incidental tenants. The former offer continuity and security to the project while the latter refresh the image of the site.

L1.10 shows that the financial approach of a Reuse project depends to an extent upon the decisions of the Actors (and specifically the decisions of the main decision-makers) over the composition of the future users/tenants' group and the formulation of the process. Those relations are visualised in the following DSM (FIG. 7.10).

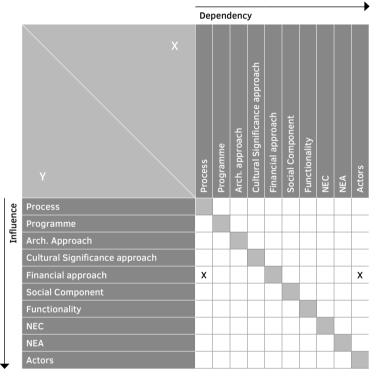


FIG. 7.10 DSM of relations and dependencies (R) identified in Lesson 1.10.

Occupation and management

L1.11 The management of the delivered outcome (especially in multifunctional schemes) plays a crucial role for the operation and financial viability of the Reuse site. This is confirmed by more than half of the case studies. The case of King's Cross shows the merits of a well-defined management strategy. In contrast, the case of CTC highlights the problems occurring by the lack of a management strategy.

L1.11 shows that the financial approach of a Reuse project in its last stage, depends to a large extent upon the last stage of the process of the Reuse and in specific upon the management of the delivered outcome. This relation is visualised in the following DSM (FIG. 7.11).

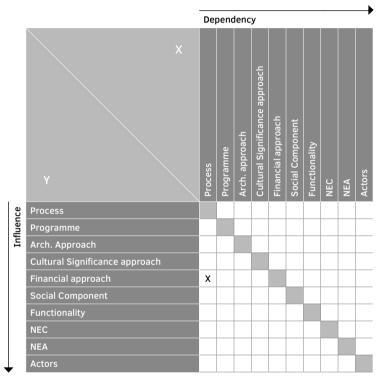


FIG. 7.11 DSM of relations and dependencies (R) identified in Lesson 1.11.

L1.12 According to the vast majority of the cases analysed, branding, continuous reinvention and innovation during operation are essential, yet guided by a comprehensive strategy. Branding attracts more visitors, enlarges the recognition of a site and makes it more competitive, having in turn a positive financial and social impact. A medium of branding, widely employed in all cases with a cultural and recreation programme, is the organisation of events or temporary exhibitions. Another medium of branding is the refurbishment of part of the complex. As shown from the cases of IGM, TextielMuseum and mNACTEC, a refurbishment during a site's operation, provides an excellent chance for marketing and image re-establishment. Architecture can be thus used as a branding medium. Such refurbishments may also have a positive impact on a site's functionality, as illustrated in the cases IGM and GWRW. Continuous reinvention and innovation during a site's operation, as shown from the cases of IGM, TextileMuseum and more responsive to the shifting sociocultural conditions and expectations.

L1.12 reveals multiple relations and dependencies between Industrial Heritage Reuse Components. In detail, it shows that the last stage of the process, when involving branding, continuous reinvention and innovation, can positively influence the programme of the site, the cultural significance approach, the financial approach of its operation, its social Component and the relation of the Actors to it. Moreover, it reveals that the refurbishment of part of the complex during operation (which is part of the architectural approach) can also positively influence the financial approach of its operation, its social Component as well as its functionality. Those relations are visualised in the following DSM (FIG. 7.12).

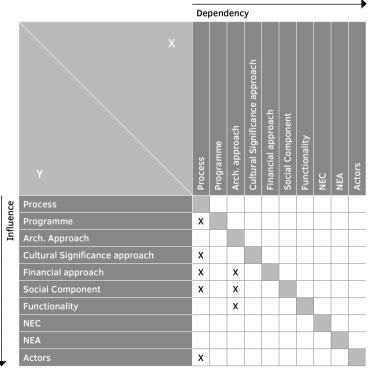


FIG. 7.12 DSM of relations and dependencies (R) identified in Lesson 1.12.

General

L1.13 The large majority of the case studies showed that **flexibility and creativity in the process are essential**. Multiple cases, including the IGM, King's Cross, Westergasfabriek, Energiehuis, CTC, LTCP, mNACTEC, Ca L' Aranyó, Tabacalera and Bombas Gens, revealed that a flexible process that allows the emergence of details overtime, leaving room for change, negotiation and experimentation has direct and indirect financial advantages, minimising the risks for the developers while allowing them to respond better to the shifting market demands. Additionally, this allows to successfully deal with surprises -a typical characteristic of Industrial Heritage- and come up with solutions on the spot. For example, the flexible process of Bombas Gens allowed the incorporation of unexpected findings of high cultural significance (namely the 15th century cellar), contributing to the delivery of a richer and diverse programme.

L1.13 shows that the process, when characterised by flexibility and creativity, can positively influence the cultural significance approach, the financial approach and the social Component of an Industrial Heritage Reuse project. Those relations are visualised in the following DSM (FIG. 7.13).

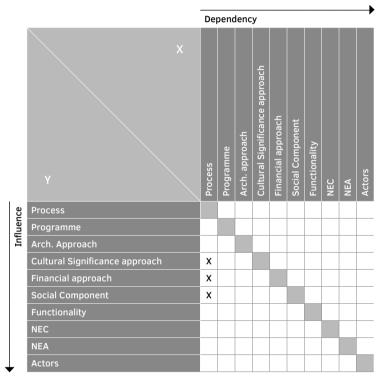


FIG. 7.13 DSM of relations and dependencies (R) identified in Lesson 1.13.

L1.14 As discussed in Sub-Section 5.2.1, the economic Exogenous Conditions influence Reuse. In specific it was found that a financial crisis can destroy or seriously postpone the Reuse process. Half of the cases, with most indicative those of GWRW, Ancoats, LCTP and Bombas Gens, revealed the proportional relation between the vulnerability of the project to the shifting economic Conditions and the large scale, linearity and inflexibility of the process. The cases of King's Cross and Tabacalera showed that during financial crisis incremental development and flexible schemes are more durable and efficient. The cases of Ancoats, 22@ and Tsalapatas complex in particular, highlighted that the commercial developer-led model of Reuse is highly vulnerable to the financial crisis. The organisation of the process dictates to an extent if the development will withstand or get destroyed by the crisis.

L1.14 reveals that the Process of Industrial Heritage Reuse is highly depended on the NEC and in specific of the economic Exogenous Conditions. This relation is visualised in the following DSM (FIG. 7.14).

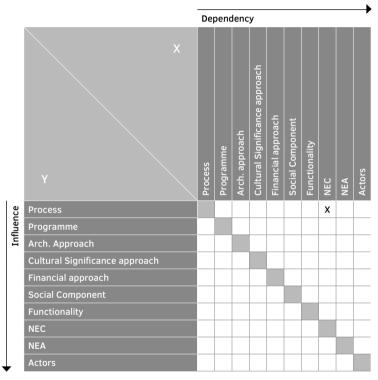


FIG. 7.14 DSM of relations and dependencies (R) identified in Lesson 1.14.

L1.15 Natural disasters, apart from a negative impact on the Attributes of a site, can negatively influence the process, the preservation of cultural values and the economic Component of Reuse. This was illustrated in the cases of IGM, Energiehuis, mNACTEC, Tsalapatas complex and Mill of Pappas. In detail, phenomena, such as landslips, fires and floods, largely affected the physical, location and site Attributes of the aforementioned cases. They caused damages to the archival material, machinery, building parts (e.g. in the case of mNACTEC and the Mill of Pappas), compromising their cultural significance. Furthermore, they influenced the process (causing delays) and the financial viability of the project (inflating the budget).

L1.15 reveals that the NEC, and in specific the Unforeseen and Sporadic Events, can seriously influence the process of Industrial Heritage Reuse, its cultural significance approach, its financial approach as well as the Attributes of a site. Those relations are visualised in the following DSM (FIG. 7.15).

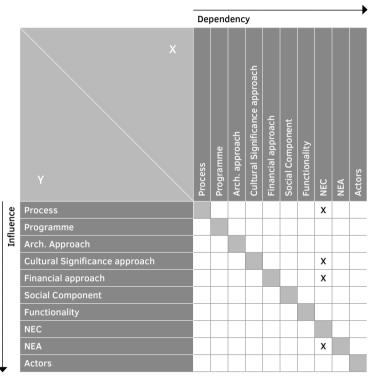


FIG. 7.15 DSM of relations and dependencies (R) identified in Lesson 1.15.

L1.16 The vast majority of case studies revealed that the adaptability of a Reuse project to the shifting Exogenous Conditions is highly important. Sustaining momentum and success has proved difficult for all cases examined. The key appeared to be in grasping the NEC's shifts and responding to them efficiently. Early cases tested in time, such as the IGM, TextielMuseum, Technopolis and mNACTEC, provide valuable evidence for achieving that. The most important of those include firstly the acknowledgement of changes in the available sources of funding (such as the disbandment of funding institutions or the launch of national and international grants along the way) and the engagement in a continuous process of fundraising for securing the continuity of the influx of assets and grants despite the alterations. Secondly, the employment of continuous reinvention and innovation (see L12) for responding to the rising competition from similar sites, the shifting Sociocultural Exogenous Conditions (e.g. redefinition of the museums' role) and to the changing expectations of the public.

L1.16 discusses the large significance of the dependence of the process upon the NEC. It also shows that the process, when characterised by adaptability during the stage of occupation and management, can positively influence all the other Components of Industrial Heritage Reuse. Those relations are visualised in the following DSM (FIG. 7.16).

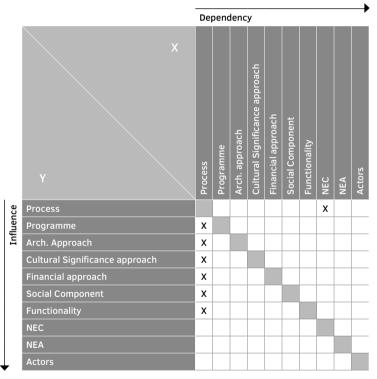


FIG. 7.16 DSM of relations and dependencies (R) identified in Lesson 1.16.

L1.17 An Incremental process presents multiple merits. The vast majority of the cases showed that an incremental process sustains the momentum, encourages further investments and provides the opportunity to reflect on the decisions taken for each Component of the Reuse while alleviating existing operational problems. This is highlighted with greater emphasis in the cases of King's Cross, DRU Industriepark, LTCP and BJF.

L1.17 shows that an incremental process, can positively influence all the other Components of Industrial Heritage Reuse. Those relations are visualised in the following DSM (FIG. 7.17).

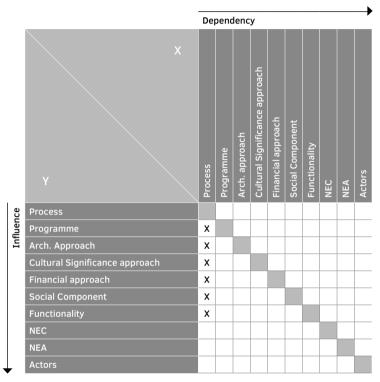


FIG. 7.17 DSM of relations and dependencies (R) identified in Lesson 1.17.

L1.18 Networking with other industrial sites presents multiple merits. This is illustrated by the IGM, Stanley Mills and DRU, which are part of the ERIH.net; the CTC which was conceived as a network of industrial visitor attractions of Hermoupolis; the Tsalapatas complex which forms part of the PBGCF museums' network; the mNACTEC which forms part both of the Regional Structure of mNACTEC and of ERIH.net and by Ca L' Aranyó which forms part of the 22@ heritage sites network. The aforementioned cases show that networking facilitates branding and contributes to the attraction of visitors, having in turn positive financial and social results. In regard to the industrial museums and visitor attractions, networking also has a positive impact on the preservation of the site's cultural significance. Placing the site in a broader context presents opportunities for a comprehensive interpretation of heritage.⁶¹

L1.18 shows that a process defined by a Network initiative or a process that eventually allows the Networking of the reused Industrial Heritage site with other relevant sites, can positively influence the cultural significance approach of the site, its financial approach and its social Component. This can also positively influence the relation of certain Actors to the site. Those relations are visualised in the following DSM (FIG. 7.18).

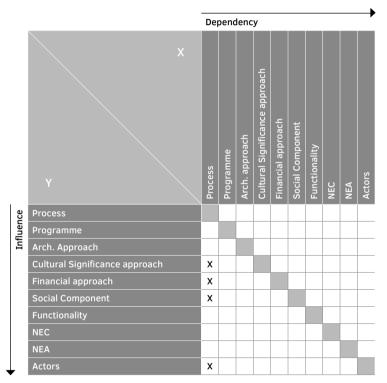


FIG. 7.18 DSM of relations and dependencies (R) identified in Lesson 1.18.

⁶¹ The merits of the interpretation in the broader context are analysed by Price (2006,118-119).

L1.19 Changes in the process due to political and/or economic reasons if not followed by a fundamental shift in the Reuse strategy can have a dual negative impact. On the one hand they can compromise the Endogenous Attributes of the reused Industrial Heritage, influencing the architectural and cultural significance approach and on the other they can negatively influence the operation of the project. This is evident on almost half of the cases. The cases of Technopolis and Tsalapatas offer characteristic examples of such changes due to political reasons. As a result of those changes, the architectural integrity and the cultural values of both cases were highly compromised. The cases of Ancoats, CTC and Mill of Pappas offer characteristic examples of changes in the process due to economic reasons. The impact of those changes is similar to those of the former cases. The case of Tabacalera is a valuable example of a fundamental shift of the Reuse strategy following a change in the process due to economic reasons (that involved the inversion of the process from top-down to bottom-up).

L1.19 discusses the important predicaments of the dependence of the process upon the NEC and specifically upon the exogenous financial and political Conditions. It also shows that the process, if not followed by a fundamental shift in the Reuse strategy, can negatively influence the architectural and cultural significance approach of Industrial Heritage Reuse. Those relations are visualised in the following DSM (FIG. 7.19).

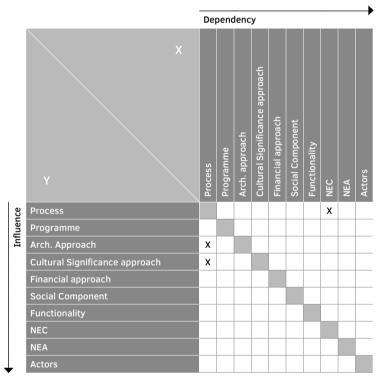


FIG. 7.19 DSM of relations and dependencies (R) identified in Lesson 1.19.

BASIC LESSON 1: BL1 According to the case study analysis, **the Process of Industrial Heritage Reuse depends on numerous Aspects.** Those include mainly the decisions and drive of the involved stakeholders and secondarily the architectural approach (e.g. an invasive architectural approach, such as the one of Tsalapatas' first phase, can give rise to conflict and in turn delay the process), the cultural significance approach (e.g. archaeological findings can redirect the process), the financial approach (restricted financial means can impose an incremental process), the NEC (e.g. favourable political Conditions can catalyse the process), the NEA (e.g. contamination can cause serious delays in the process). Finally, in the stage of occupation and management, the process is also influenced by the programme and functionality of the Reuse. Those relations are visualised in the following DSM (FIG. 7.20).

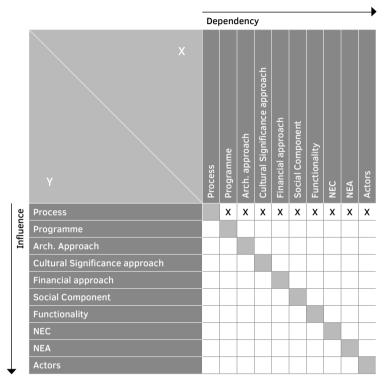


FIG. 7.20 DSM of relations and dependencies (R) identified in Basic Lesson 1.

C2: Programme

L2.1 All cases examined stressed the importance of a programme compatible with the existing fabric. Compatibility can be traced in relation to the size and spatial requirements of the new use as well as in its symbolic relation with the existing heritage site. For example, in the case of the TextielMuseum, the cultural programme that was selected for the historic mill, was evaluated as compatible, at least in the first twenty years of its operation, as it fitted the historic character of the complex both in terms of size, spatial requirements (the existing fabric featured large halls that could house the growing machinery collection of the museum) and in terms of symbolism (the museum's theme was relevant with the former function of the historic site). Numerous cases demonstrate that the lack of compatibility can cause compromises to the architectural integrity and the cultural significance of the historic building. In the case of Tsalapatas complex for instance, the high requirements of the commercial functions for floor space in relation to the capacity of the existing complex, resulted in the construction of new structures and the destruction of valuable historic structures and mechanical equipment.

L2.1 discusses the significance of the relation between the programme and the NEA. It also shows that the compatibility of the programme (or the lack of it) largely influences the architectural and cultural significance approach of Industrial Heritage Reuse. Those relations are visualised in the following DSM (FIG. 7.21).

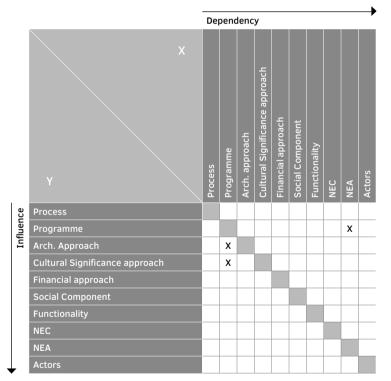


FIG. 7.21 DSM of relations and dependencies (R) identified in Lesson 2.1.

L2.2 A mixed use programme presents multiple advantages. Firstly, it attracts a wide range of people, increasing the social added value of the project. Secondly, when there is synergy between functions, a mixed use programme strengthens the project's financial viability. Thirdly, it addresses the challenges posed by the Endogenous Attributes of the site (big size, remote location, elevated cultural significance) more effectively. All the above are confirmed by all cases with a multifunctional programme. The single-functional cases support the above argument, too. The case of Ancoats for example shows the limitations of a single-functional programme and its negative impact particularly in the cultural significance and social outcome of the Reuse.

L2.2 shows that a mixed use programme can positively influence the cultural significance and the financial approach as well as the social Component of the reused site. Furthermore, such a programme can positively influence the composition of the Actor's team and their relation to the site. Those relations are visualised in the following DSM (FIG. 7.22).

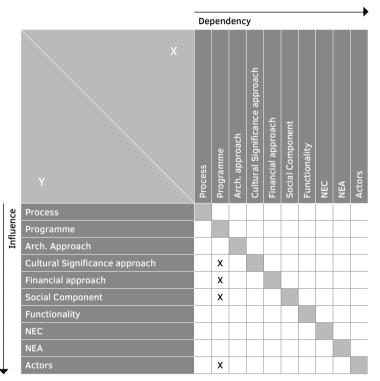


FIG. 7.22 DSM of relations and dependencies (R) identified in Lesson 2.2.

L2.3 In a multifunctional programme a combination of complementary functions is important. In other words, the individual functions of the programme need to be mutually beneficial to each other. Numerous cases with a mixed use programme highlighted the issues originating from a mix of non-complementary functions. The case of DRU Industriepark, for example presented operational problems. Those were caused by the frictions between the residential and recreational functions as the latter were causing high levels of noise and traffic, disturbing the former.

L2.4 The vast majority of cases support that in a multifunctional programme the synergy between the project's functions and the context's functions is crucial for the financial viability and the social impact of the scheme. Most cases achieve this synergy by establishing a balance between commercial and sociocultural functions. On the one hand, the commercial functions strengthen the financial viability of the scheme while one the other, the sociocultural functions strengthen its accessibility, openness and inclusiveness. The case of the IGM exemplifies that. The case of Westergasfabriek in contrast, highlights the negative repercussions of the imbalance between commercial and cultural functions.

L2.4 stresses the significance of the influence of the programme on the financial and social Components of Industrial Heritage Reuse. Those relations are visualised in the following DSM (FIG. 7.23).

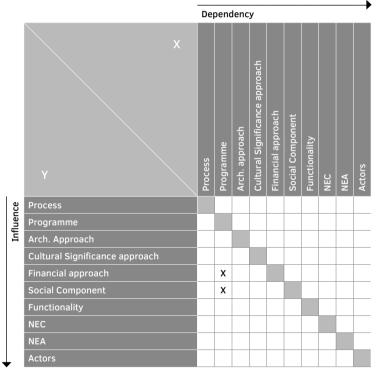


FIG. 7.23 DSM of relations and dependencies (R) identified in Lesson 2.4.

L2.5 A combination of functions that keeps the site alive around the clock all year long is desirable for security and operational reasons. This is supported by multiple case studies including King's Cross, Westergafabriek, DRU Industriepark, Energiehuis, Technopolis, Mill of Pappas, Tsalapatas complex and Tabacalera. As revealed from the case of Stanley Mills, seasonal use may be financially viable, yet it takes a toll in the atmosphere of the complex.

L2.5 shows that the programme influences the final stage of the process of Reuse, namely the occupation and management. This relation is visualised in the following DSM (FIG. 7.24).

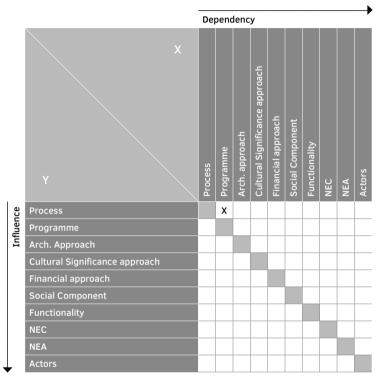


FIG. 7.24 DSM of relations and dependencies (R) identified in Lesson 2.5.

L2.6 The quality of the designed open space and its characteristics play a crucial role for the social impact of Industrial Heritage Reuse, both during its preparation (see L1.9) and during its operation. Its programme, its design but most importantly its qualitative characteristics either make it a key supplement or a burden to the project while establishing its relationship with the public realm and the local community. This is confirmed by two thirds of the case studies. Cases with a designed open space of exceptional quality include the DRU Industriepark, Technopolis, Mill of Pappas and mNACTEC (public and accessible, useful, filled with programme, surprising, inviting and safe). In contrast, cases with a problematic unbuilt space include Stanley mills, Ancoats (lack of amenities), Energiehuis (poor design) and Ca l'Aranyo (sterile and over-controlled).

L2.6 shows that the social Component of Reuse depends to an extent upon the programme of the designed open space, the architectural and cultural significance approaches that have formulated it and the process that shapes its operation. Those relations are visualised in the following DSM (FIG. 7.25).

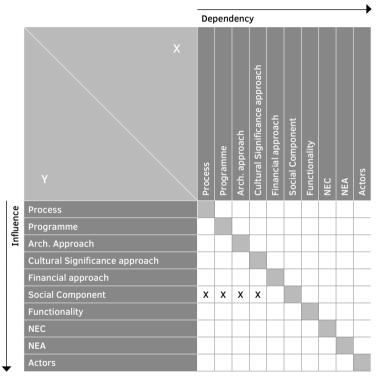


FIG. 7.25 DSM of relations and dependencies (R) identified in Lesson 2.6.

L2.7 An attractive new programme which is useful, compatible and open to the public can catalyse the development of a remote or a stigmatised area and restore its economy. This positive influence of Reuse to its NEC and NEA is clearly demonstrated by the cases of IGM, DRU industriepark and LTCP.

L2.7 discussed the significance of the influence of the new programme of the Reuse to the NEC and NEA. Those relations are visualised in the following DSM (FIG. 7.26).

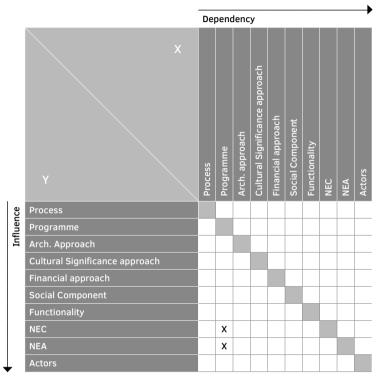


FIG. 7.26 DSM of relations and dependencies (R) identified in Lesson 2.7.

L2.8 Industrial museums and visitor attractions are in general compatible new uses for Industrial Heritage sites. The Reuse of Industrial Heritage into an industrial museum or visitor attraction safeguards the historic continuity of the site. It preserves and disseminates its cultural significance and it has an elevated social added value. Furthermore, it requires relatively modest architectural interventions. Nevertheless, when not combined with other functions, it is challenging to be financially durable. This is confirmed by all cases with a relevant programme. Apart from those, Bombas Gens provides a valuable example of an alternative way to achieve cultural significance preservation and historic continuity. When the new programme of a site bears no relation to its old use, the organisation of a small exhibition on its history can provide valuable insights about its former function, offering sociocultural added value and playing an educational role.

L2.8 stresses the influence of Industrial museums and visitor attractions, as a new programme for an Industrial Heritage site, on the architectural approach, the cultural significance approach, the financial approach and the social Component of the Reuse. Those relations are visualised in the following DSM (FIG. 7.27).

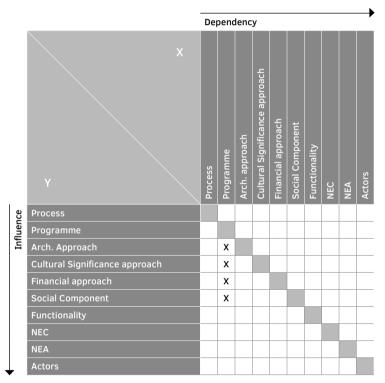


FIG. 7.27 DSM of relations and dependencies (R) identified in Lesson 2.8.

L2.9 Housing often presents important compatibility issues as a new programme for Industrial Heritage sites. The Reuse of Industrial Heritage into a residential complex is usually a financially viable and durable conversion. Nevertheless, it often demands extensive compromises in the architectural fabric and the cultural values of the site (e.g. extensive compartmentalisation, machinery removal), also precluding the public from it. Usually such a conversion presents important functionality issues. This is reflected in all cases with a residential programme.

L2.9 stresses the influence of housing, as a new programme for an Industrial Heritage site, on the other Components of the Reuse. Those relations are visualised in the following DSM (FIG. 7.28).

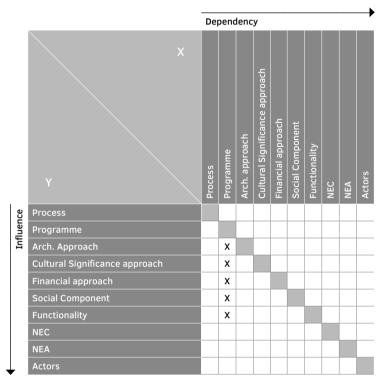


FIG. 7.28 DSM of relations and dependencies (R) identified in Lesson 2.9.

L2.10 Innovative production is in general a compatible new use for Industrial Heritage sites. The Reuse of Industrial Heritage into hubs of innovative production (e.g. textile lab, fab-lab) requires relatively modest architectural interventions. Industrial buildings offer the spatial Conditions required (e.g. size, dimensions) while the new function serves as a medium of continuation of the historic use on a symbolic level. This is highlighted by the cases of IGM, TextielMuseum, DRU Industriepark and LTCP. The case of the TextielMuseum in particular shows that historic continuity is emphasised even more when the innovative production is linked with the former product of the industrial shell. Finally, the aforementioned cases show that innovative production can be a viable and durable new programme.

L2.10 stresses the influence of innovative production, as a new programme for an Industrial Heritage site, on the architectural approach, the cultural significance approach and the financial approach of the Reuse. Those relations are visualised in the following DSM (FIG. 7.29).

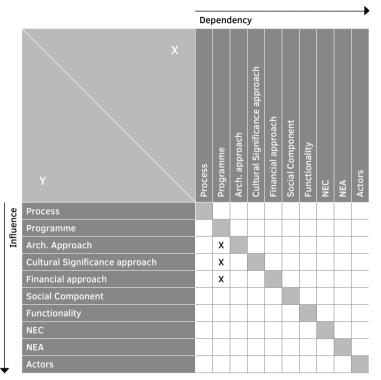


FIG. 7.29 DSM of relations and dependencies (R) identified in Lesson 2.10.

L2.11 Cultural functions are in general a compatible new programme for Industrial Heritage sites. They allow public accessibility and they do not require extensive interventions to the historic fabric. This is confirmed by multiple case studies. In the form of cultural entrepreneurship, a new cultural programme can be also financially viable (e.g. Westergasfabriek). Nevertheless, as shown from the cases of Technopolis and Energiehuis a cultural programme does not necessarily contribute to the safeguarding of the site's cultural significance.

L2.11 stresses the influence of cultural functions, as a new programme for an Industrial Heritage site, on the architectural approach, the financial approach and the social Component of the Reuse. Those relations are visualised in the following DSM (FIG. 7.30).

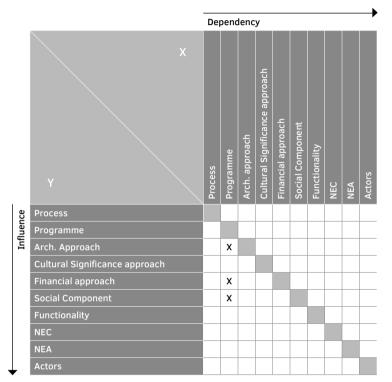


FIG. 7.30 DSM of relations and dependencies (R) identified in Lesson 2.11.

L2.12 An office use⁶² can be a compatible new programme for an Industrial Heritage site when the architectural approach is respectful to the Cultural Significance of the site (e.g. Westergasfabriek, Mill of Pappas) and public accessibility is allowed. Otherwise the new function can largely compromise the spatial qualities and the cultural significance of the historic site (e.g. the conversion of Technopolis' Gasholder 1 into a radio station offices).

L2.12 stresses the influence of the office use, as a new programme for an Industrial Heritage site, on the architectural approach, the cultural significance and the social Component of the Reuse. Those relations are visualised in the following DSM (FIG. 7.31).

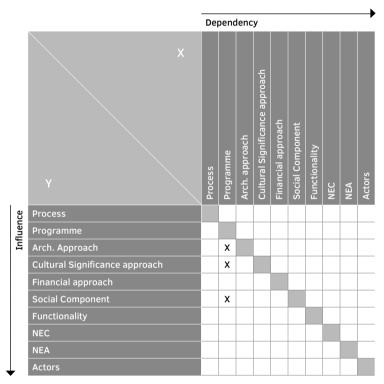


FIG. 7.31 DSM of relations and dependencies (R) identified in Lesson 2.12.

62 No single-functional reuse examples with an office use were studied for reflecting on their financial outcome.

L2.13 An Educational function (such as university facilities) can be a compatible new programme for Industrial Heritage when the architectural approach is respectful to the Cultural Significance of the site (e.g. Mill building of Ca L' Aranyó) and public accessibility is allowed. Otherwise the new function can largely compromise the spatial qualities and the cultural significance of the historic site (e.g. IGM: Large Warehouse). A new educational programme can be financially viable.

L2.13 stresses the influence of educational functions, as a new programme for an Industrial Heritage site, on the architectural approach and the cultural significance approach, the financial approach and the social Component of the Reuse. Those relations are visualised in the following DSM (FIG. 7.32).

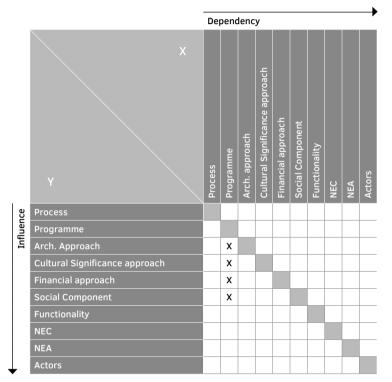


FIG. 7.32 DSM of relations and dependencies (R) identified in Lesson 2.13.

BASIC LESSON: BL2 The selection/formulation of the new programme in an Industrial Heritage Reuse project relies on a complex mixture of Aspects. Those that have been proven to play a fundamental role include the Endogenous Attributes of the site (e.g. location, physical Attributes, cultural significance); the Exogenous Conditions with most important the economic, regulatory, social and cultural ones (e.g. the input of reference projects, favouring market conditions, new planning regulations) and the decisions and interests of the stakeholders. This is supported by all cases examined.

The process, the financial and cultural significance approach as well as the social Component also influence the selection/formulation of the new programme. The case of Westergasfabriek shows that an interim use (that forms part of the process) can influence the programme. In certain cases, such as Ancoats, the new programme is selected solely based on its market value and its expected financial return. In other cases, such as the Energiehuis, the programme is formulated for covering existing needs of the local community. Lastly, in cases such as the IGM and the CTC, the cultural significance approach is the most important Aspect that affects the programme selection. Those relations are visualised in the following DSM (FIG. 7.33).

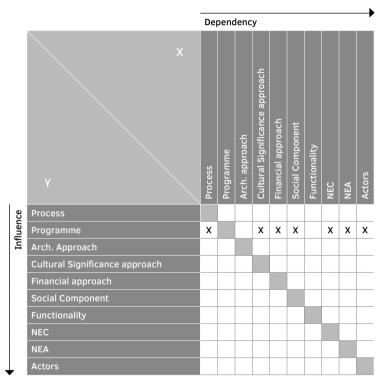


FIG. 7.33 DSM of relations and dependencies (R) identified in Basic Lesson 2.

C3: Architectural Approach

L3.1 The listing (that is part of the NEC) can contribute to a respectful architectural intervention and the preservation of a site's cultural significance. This is reflected by the vast majority of case studies with most characteristic the example of CTC. However, as shown from the examples of the IGM old furnace and the Technopolis New Retort house, listing cannot always ensure a respectful architectural outcome nor the preservation of the site's cultural significance for particular characteristics.

L3.1 demonstrates the influence of the NEC on the architectural approach and the cultural significance approach of Industrial Heritage Reuse. Those relations are visualised in the following DSM (FIG. 7.34).

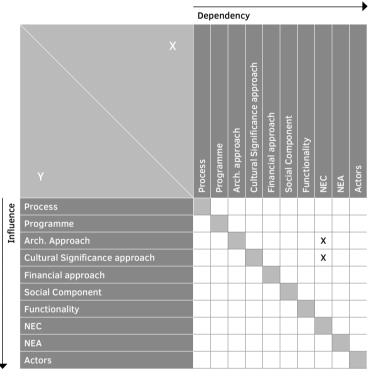


FIG. 7.34 DSM of relations and dependencies (R) identified in Lesson 3.1.

L3.2 When additions are necessary in an Industrial Heritage Reuse scheme, the relation of old and new is critical. More than half of the case studies with DRU Industriepark, Energiehuis, Tsalapatas complex and Bombas Gens being the most indicative, show that an appropriate balance between contrast and influence by the existing fabric is necessary for the preservation of the site's character. This balance can only be achieved if the architectural and the cultural significance approach are influencing each other. The effects of an imbalance are highlighted through the examples of the TextielMuseum and Ca' L'Aranyo.

L3.2 stresses the importance of the interdependence between the architectural approach and the cultural significance approach of Industrial Heritage Reuse. Those relations are visualised in the following DSM (FIG. 7.35).

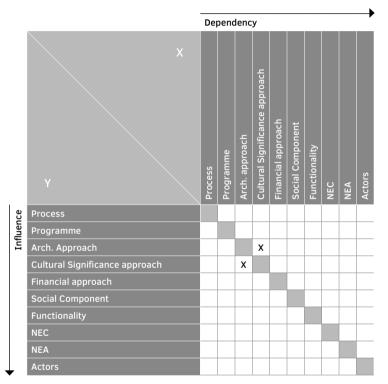


FIG. 7.35 DSM of relations and dependencies (R) identified in Lesson 3.2.

L3.3 Allowing public access in a reused Industrial Heritage site (fully or partly) makes it more open and welcoming while efficiently integrating it to the social realm. This is confirmed by more than half of the case studies. The case of Energiehuis indicates a good design solution for facilitating and filtering public access to selected building parts.

L3.3 shows that the architectural approach can influence the social Component of Industrial Heritage Reuse. This relation is visualised in the following DSM (FIG. 7.36).

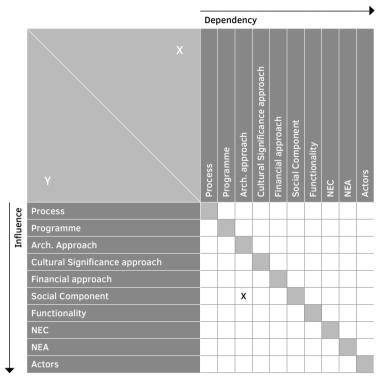


FIG. 7.36 DSM of relations and dependencies (R) identified in Lesson 3.3.

L3.4 The full set of cases examined showed that a balance between architectural expression and safeguarding of cultural significance is necessary for the preservation of the site's character. The cases of IGM, BJF and 22@ showed that at a landscape scale, different architectural approaches in the various buildings can be employed to protect the cultural significance of the whole while accommodating the needs of a new programme. As revealed from the case of Westergasfabriek, starchitecture rarely allows the balance between architectural expression and preservation. On the contrary, it is focused on creating iconic structures, often disregarding the cultural significance of the existing historic fabric.

The importance of the interdependence between the architectural approach and the cultural significance approach of Industrial Heritage Reuse has been also discussed in L3.2 and it has been visualised in Fig. 7.35.

BASIC LESSON: BL3 The Aspects contributing to a sympathetic architectural intervention include the statutory protection of a site; the process followed for its Reuse (e.g. documentation/ research, consultation); the understanding of its Endogenous Attributes; the synergy with the cultural significance approach and the accommodation of the social Component; the consideration of functionality principles; the multidisciplinarity of the stakeholders' team; the attitude of the key decision-makers (e.g. allocation of necessary funds for architectural interventions); the compatibility of the selected programme and the accommodation of its needs which depends largely from the skills and experience of the architect. This is confirmed by the thriving majority of the cases investigated. The aforementioned relations are visualised in the following DSM (FIG. 7.37).

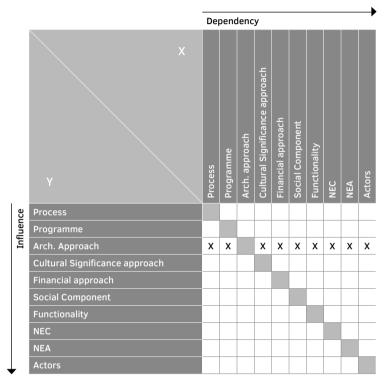


FIG. 7.37 DSM of relations and dependencies (R) identified in Basic Lesson 3.

C4: Cultural significance approach

L4.1 More than half of the cases show that research and documentation (that form part of the Process) help to prioritise and decide the appropriate balance between cultural significance preservation and architectural interventions, to satisfy the needs of the new programme, increase the functionality of the outcome and safeguard the values of the heritage site. The merits of research and documentation are clearly highlighted by the GWRW case.

L4.1 shows the positive influence that the process can have if it includes a stage of research and documentation, upon the decisions related with the programme, the architectural approach, the cultural significance approach and the functionality of the site to be reused. Those relations are visualised in the following DSM (FIG. 7.38).

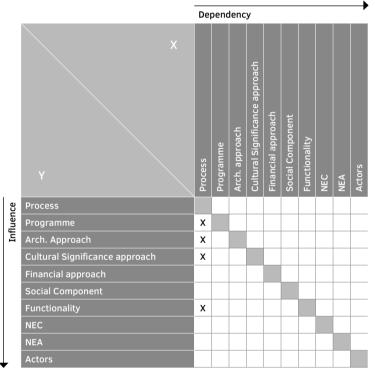


FIG. 7.38 DSM of relations and dependencies (R) identified in Lesson 4.1.

L4.2 More than half of the cases examined highlight the importance of cultural significance interpretation to safeguard the site's intangible values and disseminate its history. Interpretation creates social added value and makes the site appealing to a broader audience. As shown in the cases of IGM, Stanley Mills and Tsalapatas complex, a combination of interpretation approaches allows the understanding of the tangible (buildings, machinery, products) and the intangible cultural values (history, production process, people, working conditions, social and economic parameters). Demonstration and display of skill (organised in IGM and TextielMuseum) strengthen the appeal of the site.

L4.2 shows the positive influence of interpretation (that is a necessary task of the cultural significance approach), upon the social Component of the site and the relation of part of the Actors to it. Those relations are visualised in the following DSM (FIG. 7.39).

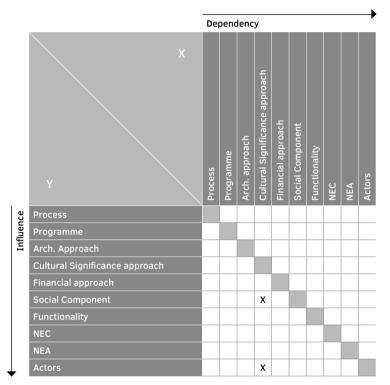


FIG. 7.39 DSM of relations and dependencies (R) identified in Lesson 4.2.

L4.3 The retention of machinery and installations as aesthetical objects and their reinstallation at random spots of the site without any interpretation may contribute to the formation of an architectural experience with references to the past yet have hardly any contribution to the preservation of the site's cultural significance. This is exemplified from the case of the Royal Mills in the Ancoats district.

L4.4 The retention of the historic names of the complex and its buildings serve as a direct reference to the site's former use, contributing positively to its preservation of cultural significance. This is reflected in the vast majority of case studies.

L4.5 The preservation of machinery in situ is highly important in safeguarding the cultural significance of an Industrial Heritage site. The Aspects favouring the preservation of machinery in situ in an Industrial Heritage Reuse scheme include the statutory protection of machinery; the compatibility of the selected programme; the multidisciplinarity of the stakeholders' team; the attitude and drive of the key decision-makers (e.g. allocation of necessary funds for machinery preservation and interpretation, the skills and experience of involved stakeholders) and the architectural approach. This is confirmed by the majority of the cases investigated.

L4.6 Striking a balance between the preservation of cultural significance and the application of safety and comfort standards (part of functionality) is necessary yet challenging. Numerous cases with high standards of cultural significance preservation presented serious functionality issues. Nevertheless, the users of those cases in their large majority appeared tolerant to the comfort deficit as they value the historic sites' cultural significance more.

L4.6 shows that the cultural significance approach influences (usually in a negative way) the functionality of the converted industrial site. This relation is visualised in the following DSM (FIG. 7.40).

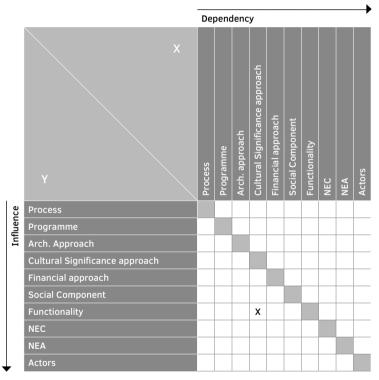


FIG. 7.40 DSM of relations and dependencies (R) identified in Lesson 4.6.

BASIC LESSON: BL4 The Aspects leading to a respectful cultural significance approach include the statutory protection of the reused site; the process followed for its Reuse (e.g. documentation, flexibility to make adjustments) and the understanding of its Endogenous Attributes; the multidisciplinarity of the stakeholders' team; the attitude and drive of the key decision-makers (e.g. allocation of necessary funds for cultural significance preservation and interpretation); the skills and experience of involved stakeholders; the architectural approach and the compatibility of the selected programme. This is confirmed by all cases investigated. The aforementioned relations are visualised in the following DSM (FIG. 7.41).

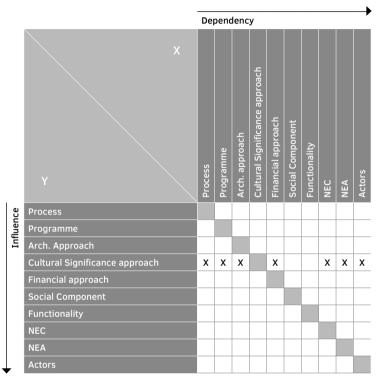


FIG. 7.41 DSM of relations and dependencies (R) identified in Basic Lesson 4.

C5: Financial approach

L5.1 According to the analysis of all cases investigated, there is a set of Aspects that encourage investments in Industrial Heritage Reuse. Those include sociocultural, economic, political and regulatory Exogenous Conditions (e.g. awareness of Industrial Heritage cultural significance, positive precedents, good economic climate, availability of funders and financial support, political will to reverse the tarnished image of an area, statutory protection of the site); Endogenous Attributes (e.g. advantageous location, high cultural significance which will allow to source grant money, cheap price) and traits of key decision-makers (e.g. special interests and willingness to enter in a collaboration).

L5.1 shows the dependency of part of the financial approach, namely the attraction of investments, upon the NEC, the NEA and the traits of the Actors. Those relations are visualised in the following DSM (FIG. 7.42).

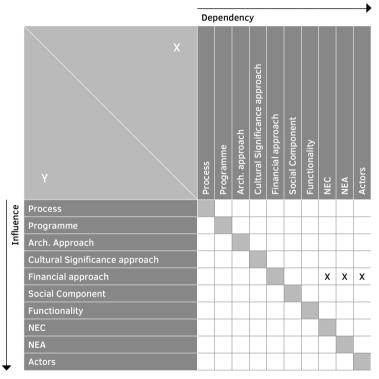


FIG. 7.42 DSM of relations and dependencies (R) identified in Lesson 5.1.

L5.2 The financial viability of a reused Industrial Heritage site depends on an array of Aspects. Those include financial Exogenous Conditions (e.g. a financial crisis, financial support from the public sector) and unforeseen events (e.g. natural disaster); Endogenous Attributes (e.g. location. As shown from the case of Stanley Mills the effects of a remote location can be low visitor numbers, and difficulty to attract investors for converting the remaining buildings); the characteristics, synergies and social appeal of the new programme; the Process (e.g. the phasing of planning and delivery and the attraction of tenants/users); the decisions, skills and experience of the stakeholders responsible for the site's management, as well as the management of the delivered outcome (e.g. branding strategy, attraction of funds and grants and periodic adjustment of the financial strategy). This is confirmed by all cases analysed. The aforementioned relations are visualised in the following DSM (FIG. 7.43).

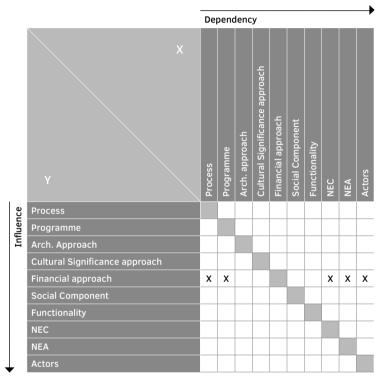


FIG. 7.43 DSM of relations and dependencies (R) identified in Lesson 5.2.

L5.3 One fourth of the cases highlighted the value of 'enabling development' (for a comprehensive presentation of enabling development, see: Historic England, 2008). **If funding for Reuse is available yet insufficient to cover the conservation deficit of a heritage site, it should be considered in combination with enabling development for securing its future.** In the cases of King's Cross and DRU Industriepark for example, the developers were given the right to raise profit from mix-use and residential enabling development respectively, in order to cover the conservation deficit of the project.

L5.3 shows the dependency of the programme formulation by the financial approach. This relation is visualised in the following DSM (FIG. 7.44).

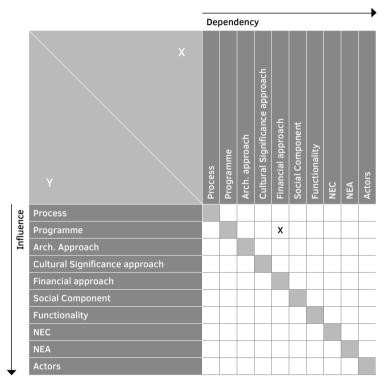


FIG. 7.44 DSM of relations and dependencies (R) identified in Lesson 5.3.

L5.4 A viable model for the financing of an industrial museum/visitor attraction relies in the mix of funding sources. According to numerous relevant cases, the aforementioned mix can include: revenue generated by the entrance tickets and secondary commercial functions (e.g. shop, hiring of spaces for events, café), sourcing of grants from available funders from the local to the European level, harnessing volunteer power and gathering donations through a friends organisation. An exemplary case that has achieved a combination of all the above sources is the IGM.

L5.4 shows that the financial approach of an industrial museum/visitor attraction depends to an extent on the programme of the Industrial Heritage reused site, on the synthesis of the involved Actors and on their relation to the site. Those relations are visualised in the following DSM (FIG. 7.45).

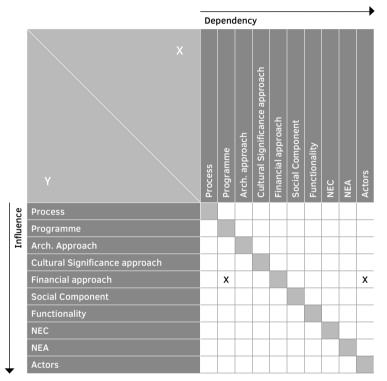


FIG. 7.45 DSM of relations and dependencies (R) identified in Lesson 5.4.

BASIC LESSON: BL5 The financial approach depends on an array of Aspects. Those include the process, the programme, the architectural and cultural significance approach, the social Component, the provisions for functionality, the financial Exogenous conditions, the Endogenous attributes of the site (e.g. contamination, physical condition) and the attitude of the involved stakeholders. This is confirmed by all cases analysed. The aforementioned relations are visualised in the following DSM (FIG. 7.46).

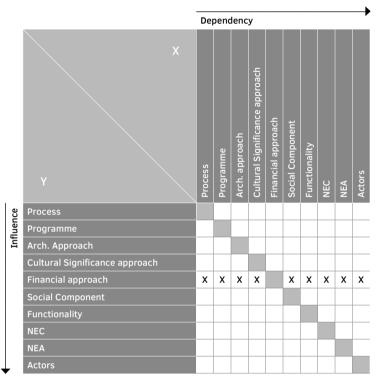


FIG. 7.46 DSM of relations and dependencies (R) identified in Basic Lesson 5.

C6: Social Component

L6.1 All cases examined confirm that every Industrial Heritage Reuse scheme that makes accessible a site that was formerly a no-go area, offers some social added value. The social sustainability of the project however depends largely on the ratio of the offered social added value against the effects of displacement and social exclusion that are frequent 'side effects' of heritage regeneration.

L6.2 Reversing the tarnished social status of an area is a lengthy process and requires interventions for the alleviation of spatial, financial and social problems. This is supported by all cases of such scale. The cases of Ancoats and King's Cross highlight the social and operational problems occurring from a piecemeal approach to the above complex issue (focus only on physical interventions). In contrast, the case of BJF shows the positive results of a comprehensive approach.

L6.3 The character and frequency of events during operation, in Industrial Heritage Reuse projects with a new cultural programme, shape the relationship of the site with the local community (See L1.12). The case of King's Cross highlights the positive social outcome of events organisation during operation. Westergasfabriek in contrast, shows the problems of the frequent organisation of commercial events during operation (including noise, traffic, littering, occupation of public space and visual disruptions) and the discontent and negativity of the local community to the project.

L6.3 shows that the social Component depends to an extent upon the new programme of the reused Industrial Heritage site and upon the operation process. Those relations are visualised in the following DSM (FIG. 7.47).

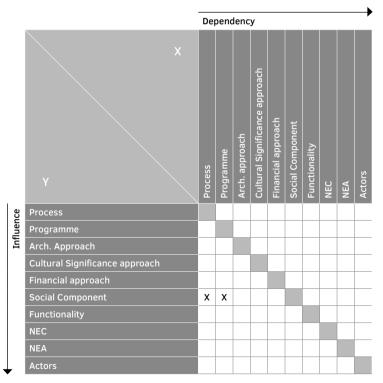


FIG. 7.47 DSM of relations and dependencies (R) identified in Lesson 6.3.

L6.4 Social engagement during the Process is crucial for the operation of industrial museums and visitor attractions. This was confirmed by the majority of the cases with such a programme. The IGM clearly shows the merits of the social engagement for the project's operation while the CTC presents the problems occurring from the lack of it.

L.6.4 shows the dependency of the process (in its final stage) upon the social Component. This relation is visualised in the following DSM (FIG. 7.48).

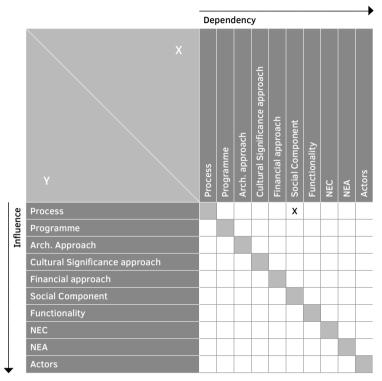


FIG. 7.48 DSM of relations and dependencies (R) identified in Lesson 6.4.

BASIC LESSON: BL6 The social added value of an Industrial Heritage Reuse scheme depends on an array of Aspects. Those, according to the case study analysis include: the level of involvement and control of stakeholders such as the local authority and the local community, the transformation and operation Process (e.g. participatory, bottom-up, engagement of the public during operation), the characteristics of the Programme (including both financial characteristics, such as the price of offered services/accommodation and qualitative characteristics such as the accessibility/ openness, the character of the site), the social relevance of the programme (e.g. responsive to social Exogenous conditions and the endogenous attributes; local amenity, educational pole, source of pride, creation of jobs, impact to the local economy; catalyst of new social links) and the Cultural Significance approach (e.g. preservation of social history). The aforementioned relations are visualised in the following DSM (FIG. 7.49).

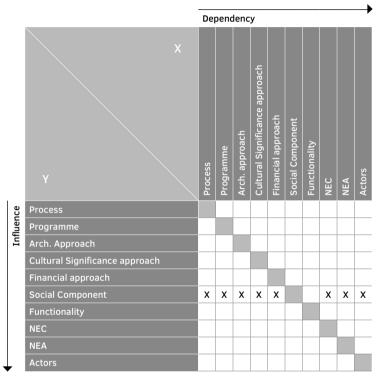


FIG. 7.49 DSM of relations and dependencies (R) identified in Basic Lesson 6.

C7: Functionality

L7.1 For Achieving functionality and accommodating the requirements of a new programme without compromising the cultural significance of the heritage site, clever architectural solutions (e.g. box in a box idea, extension underground) and enough financial means are necessary. This is confirmed by one third of the cases investigated.

L7.1 reflects the influence of the architectural and financial approach upon the programme the cultural significance approach and the functionality of the reused Industrial Heritage site. Those relations are visualised in the following DSM (FIG. 7.50).

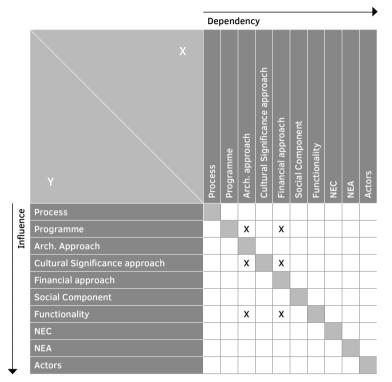


FIG. 7.50 DSM of relations and dependencies (R) identified in Lesson 7.1.

L7.2 Trying to fit an existing programme into an Industrial Heritage site is more challenging and usually leads to more damage than conceiving a programme based on the capacity of the site. This is confirmed by the cases of GWRW, TextielMuseum (after 2000) Tsalapatas and Ca L' Aranyó. The cases of Energiehuis, mNACTEC and Bombas Gens show that an informed and respectful architectural approach can accommodate the elevated requirements of the new programme without harming its cultural significance. **BASIC LESSON: BL7 The Aspects that influence the functionality of a reused industrial site** include its Endogenous Attributes (e.g. physical characteristics like the former set up and the available room for extension); its statutory protection; the new programme; the cultural significance approach (e.g. preservation of machinery in situ); the financial approach employed (e.g. availability of funds for a proper refurbishment and for the site's maintenance); the Architectural Approach employed (e.g. careful detailing and provisions for the necessary installations); the operation process (the seasonal use of a site, like Stanley Mills, involves its closure during the wintertime and in turn its faster rate of decay) and the decisions, skills and experience of the key decision-makers. This is confirmed by all cases analysed. The aforementioned relations are visualised in the following DSM (FIG. 7.51).

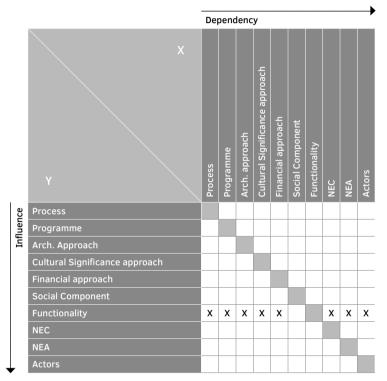


FIG. 7.51 DSM of relations and dependencies (R) identified in Basic Lesson 7.

7.2.2.2 Dilemmas (D)

As discussed in Section 2.6, Industrial Heritage Reuse is challenging due to its multiplicity and the internal tensions it presents. This was clearly reflected on the results of the case study analysis. Apart from the relations and dependencies between Aspects, multiple dilemmas were identified as well as tensions between them. Those will be presented below.

Process

In Sub-Section 7.2.2.1 it was presented that a process of Industrial Heritage Reuse characterised by flexibility (L1.14), an incremental approach (L1.17) and continuous branding efforts (L1.6, L1.12) presents multiple merits. Those features have been also highlighted as important in multiple publications, including Stratton (2000), Orbasli (2008), Baum and Christiaanse (2012) and English Heritage (2013). The case study results however support that the above features can also have a negative influence on certain Components of the project.

In detail, several cases showed that flexibility has divergent effects, especially on the social and financial Components of the Reuse. For example, the cases of Stanley Mills, LTCP and Bombas Gens showed that the flexibility to make adjustments based on the archaeological or conservation findings during the transformation works, allowed a better adjustability to the site's Attributes, enhancing in turn the preservation of its cultural significance. On the other hand, the economics of those cases were largely complicated due to flexibility. Furthermore, the case of King's Cross revealed the use of flexibility as a medium for the minimisation of the social returns of the project that involved the sharp reduction of the social housing ratio during the redevelopment process.

In regard to the incremental approach in the process the case study results highlighted that it can lead to piecemeal gestures and a problematic operation. The cases of CTC and Technopolis clearly reflect this issue.

As for the branding, the case study results suggested that it can contribute to ambiguous developments. Dilemmas are raised mainly between the clearly positive financial outcome of branding and its ambiguous social effects. The rebranding of the King's Cross case for example, involved the implementation of policing measures and social control, opening the way for the gentrification of the area and the exclusion of 'undesired elements'.

Furthermore, it was shown that excessive branding and reinventions driven only by financial motives can lead to the compromise of the cultural significance and the social sustainability of the project. This is clearly revealed in the cases of GWRW, TextielMuseum and Westergasfabiek.

In regard to the process, therefore it was shown that the decisions regarding the nature of the process are complex and form the base of dilemmas, as some of its characteristics can produce divergent effects on the various Components of Industrial Heritage Reuse.

Programme

The choice of the appropriate programme in Industrial Heritage Reuse is also an issue raising dilemmas.⁶³ Lessons 2.8 - 2.13 presented the influence of various mono-functional programmes to the other Components of Reuse. It was shown that each function can have both positive and negative effects. In detail, functions that usually present high market value and are financially viable (such as offices and residential functions), have often a negative impact on the spatial quality and the cultural significance of the heritage site as well as jeopardising the social sustainability of the project. On the other hand, more compatible functions (such as industrial museums and cultural functions) often present financial issues.

Architecture

As discussed in the Sub-Section 2.2.3, a typical and much discussed dilemma of heritage Reuse pertains to the decisions over the appropriate balance between preservation and change. L3.2 readdressing the issue shows that the core of the dilemma lies in the tensions between the architectural and the cultural significance approach.

Another dilemma related with the architectural approach, expressed with increasing intensity since the turn of the 21st century, stems from the divergent effects of starchitecture in Industrial Heritage Reuse projects. As mentioned in the Sub-Section 6.2.5, in most starchitectural projects, priority is given principally on the architectural expression in expense of preservation. In other words, the architectural approach largely overshadows the cultural significance preservation. Nevertheless, starchitectural projects are often highly attractive and at the same time they catalyse the development of their context and boost its economy.

Cultural significance

As discussed in Section 2.6 and restated in L4.5, the preservation of the machinery is highly important in Industrial Heritage Reuse as it embodies sensitive values. Machinery preservation is at the heart of one of the most critical dilemmas of the practice under investigation. Preserving this highly valuable part of heritage is on the one hand essential for the preservation of the site's cultural significance. One the other hand though, machinery preservation creates important issues making the accommodation of the needs of the new programme difficult while also perplexing the architectural approach, complicating the financial approach and making the operation and maintenance of the site hard.

⁶³ The issue has been briefly discussed in Stratton (2000) and Berens (2011).

Dilemmas concerning multiple Components and other Aspects

L 4.6 and L7.2 expressed a multi-composite dilemma with no simple solution. Achieving functionality and accommodating the requirements of a new programme while staying on budget without compromising the cultural significance of the heritage site, was a major problem in the thriving majority of the cases examined.

As shown in the analysis of Sub-Section 7.2.2, a project of Industrial Heritage Reuse has multiple positive effects on its NEC, NEA and can benefit (part of) the Actors. In detail, through its programme, process and social Components Industrial Heritage Reuse can catalyse the development of a remote or a stigmatised area, restore its economy and become a source of pride. Those positive effects however usually give rise to a process of gentrification which involves the exclusion and displacement of the disadvantaged social strata. This poses a serious and hard dilemma to solve.

In the projects of Industrial Heritage Reuse, as mentioned above, there is always the dilemma of balancing the needs of the new use (programme) and the comfort of the users (functionality) with safeguarding the atmosphere of the historic site (preservation of cultural values). As proven from the case study results, in the equilibrium between the aforementioned Components the weight falls on the first two. **Retaining the character and especially the inherent messiness of the historic industrial site has been proven very hard.** In almost all the cases examined with the exception of the LTCP, the architectural outcome was too neat. This was expressed in the buildings. but it was especially evident in the design of the open space. The result of the LTCP, is possibly owed to the pairing of a respectful combination of architectural and cultural significance approach with the 'unfinished' state of the project.

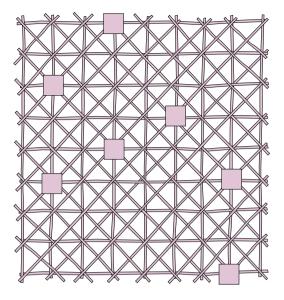
The dilemmas analysed above shed light on some complex unresolved issues of Industrial Heritage Reuse. The following concluding chapter will provide guidance for overcoming some of those issues.

7.3 Conclusions

This Chapter, drawing from the theoretical base of conservation, reuse, regeneration and adaptability and on the case study analysis, presented the anatomy of the Industrial Heritage Reuse practice. Firstly, seven main Components of Industrial Heritage Reuse, including the Process, the Programme, the Architectural approach, the Cultural Significance Approach, the Financial approach, the Social Component and the Functionality, were identified. Following that, the influence of each Component during the Reuse process was discussed, based on 59 Lessons (L), drawn from the analysis of the selected case studies of best practice.

Those Lessons also highlighted the multiple links and Relations (R) between the identified Components. The preceding analysis allowed the unravelling of the 'yarn ball' of Industrial Heritage Reuse Components (FIG. 7.1) and its re-composition as a Net including the key Components and their links (FIG. 7.52).

Net of Reuse Components



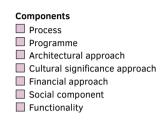


FIG. 7.52 The Net of Reuse Components reflects the multiple links between the identified Components of Industrial Heritage Reuse which shape the outcome of the practice.

Apart from that, the Lessons of the case study analysis showed the influence of the identified Components on the preparation, implementation and the outcome of Reuse. Special emphasis should be given to the lessons concerning the (C1) Process of Industrial Heritage Reuse. This relatively underexplored part of Reuse (see § 2.7) was proven to play a crucial role in the formulation of the Reuse result and in the future performance of the converted Industrial Heritage site.

Returning to the full range of the Lessons presented, it was demonstrated that the nature of influence was hardly even owed to one single Component. On the contrary, the relations (R) between Components, influencing Factors and Actors were proven decisive for the formulation of positive or negative implications for Industrial Heritage Reuse. Comprehending and shedding further light to those relations was deemed essential.

49 DSM models facilitated the visualisation of the identified relations between the aforementioned Aspects, contributing to a better understanding of the complexity of Industrial Heritage Reuse practice. The following Figure (FIG. 7.53) presents the synthesis of the 7 Basic Lessons DSM models. The DSM model visualises the dependencies (X) and interdependencies (highlighted in light gray colour) between Components, influencing Factors and Actors.

Dependencies (Summation of Basic lessons)

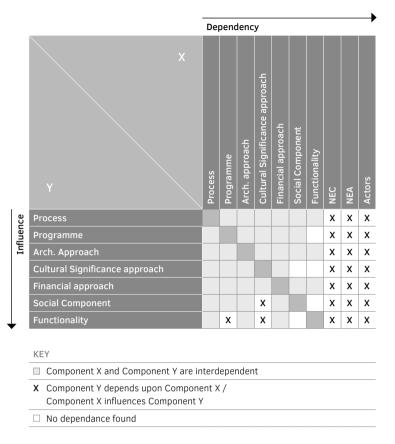


FIG. 7.53 DSM of relations and dependencies (R) identified in all Basic Lessons presented in Sub-Section 7.2.2.

This DSM model (FIG.7.53) provides a clear view of the links between Components, that were visualised in the FIGS.7.20, 7.33, 7.37, 7.41, 7.46, 7.49 and 7.51. Furthermore, including the Factors and Actors of Industrial Heritage Reuse, it paints a more comprehensive picture of the dependencies between Aspects. In detail, in the DSM model it is apparent that all Reuse Components are influenced by the influencing Factors (the NEC and NEA) and Actors, analysed in Chapter 5 and Chapter 6 respectively, and that the vast majority of the Reuse Components are interdependent.

The Lessons of the cases study analysis, apart from the dependencies also revealed the dilemmas and tensions between Components helping to highlight unresolved and problematic issues. The following table brings together all of the tensions expressed between the Components' dimensions in the Lessons.

Y	Process	Programme	Architectural Design	Preservation of Cultural Significance	Financial viability	Social sustainability	Functionality
Process							
Programme							
Architectural Design							
Preservation of Cultural Significance							
Financial viability							
Social sustainability							
Functionality							
KEY							
Tension between the Components X a	nd Y						
□ No tension found							

FIG. 7.54 Visualisation of the Tensions detected between Components

What is striking in this model and largely explains the challenging nature of Industrial Heritage Reuse practice, is that there are multiple tensions between the Reuse sub-Components while there are a few Aspects, such as the process, programme and the social sustainability that also present internal tensions (e.g. in regard to the programme, internal tensions were found when there is no synergy between the new functions). It was shown that those tensions, if left unresolved may hinder or even be proven fatal for the Reuse practice.

The high level of interaction and interdependence between the Components of Industrial Heritage Reuse, clearly illustrated in this Chapter, suggests that the enhancement of the practice relies to a great extent on the improvement of each individual Component, the optimisation of their relations and the resolution of the tensions between them. Deciphering these three key topics, that was attempted in this Chapter, can therefore possibly pave the way for the enhancement of the practice.

8 Conclusions: Towards an enhanced Industrial Heritage Reuse practice

"To see complex systems of functional order as order and not as chaos, takes understanding." Jane Jacobs, 1961, 376

8.1 Introduction

This doctoral research examined the Reuse of Industrial Heritage in Europe, through the concept of 'Control Shift'. This is a reinterpretation of the contemporary conservation axiom 'Managing Change', which on the one hand places emphasis on the practice's shifting Components and on the other, on the Actors and Factors that exercise influence and control.

Industrial Heritage Reuse was defined in the framework of this dissertation as a broad conservation approach, capable of incorporating a variety of diverse strategies simultaneously (see § 2.8.2). It implies the balancing of change and preservation of Industrial Heritage cultural significance within the wider scope of sustainability and it involves the modification of the conservation object (in part or in its full extent) for a compatible use.

In the first Chapter of this dissertation, a twofold problem was identified in relation to Industrial Heritage Reuse practice. Firstly, it was revealed that there is a need for an enhanced approach of Reuse, as a broad conservation approach, for tackling the risks the European Industrial Heritage is currently facing and secondly, it was shown that there is a lack of a deep and holistic understanding of the practice.

The first aspect of the problem, emphasised by academic and professional circles, was shown to be emerging from the current pressures for the conformation of Industrial Heritage Reuse to a growing set of contemporary ideals. Specifically, it was shown that the 21st century Industrial Heritage Reuse practice is required to be more responsive, more sustainable, more inclusive, more value-driven and more holistic.

The second aspect of the problem was proven to be related mainly to the dynamic and complex character of Industrial Heritage Reuse. Its visualisation as a yarn ball (FIG. 2.1) was introduced to reflect its highly perplexing nature. In Section 2.6, Industrial Heritage Reuse was portrayed as a highly complex and challenging assignment due to its nature and the embedded dilemmas it

entails as well as the particularities of this special heritage group (tangible and intangible special characteristics and values of Industrial Heritage). The ambiguities in the contemporary theoretical framework of conservation were identified as a factor that causes further confusion in the Industrial Heritage Reuse practice. Finally, it was shown that to this day, unravelling and analysing the vastly perplexing yet fascinating 'yarn ball' of Industrial Heritage Reuse, against the circumstances dictated by the contemporary era, has not been achieved.

Based on the premise that the first aspect of the problem is not likely to be solved without facing the second one, this doctoral research attempted to respond to the problem as a whole. The aim of this dissertation is therefore to explore the potential of enhancement of Industrial Heritage Reuse, through its deep and holistic comprehension, pertaining to the identification and analysis of its influencing Aspects, under the light of the contemporary theoretical conservation concepts, the current demands of the field of practice and the rising challenges of the 21st century context.

In order to meet the aforementioned aim of the research, it was firstly necessary to analyse the evolving theoretical framework of conservation, position Industrial Heritage in it and identify the demands and challenges of the 21st century context. Based on the review of the existing research base the four following theoretical propositions were formulated and served as starting points for the study.

- 1 Industrial Heritage Reuse is influenced both by its intrinsic characteristics and by contextual conditions.
- 2 The stakeholders of Industrial Heritage Reuse are Actors who exercise influence in the practice.
- ³ The stakeholders of Industrial Heritage control a number of Components the composition of which affects the practice.
- ⁴ The interplay of all the above Aspects can determine the outcome of Industrial Heritage Reuse. The comprehension of this interplay in turn can provide lessons for the 'control shift' concept.

To better establish and sharpen the focus of the dissertation, a main research question was formulated, namely:

How can the European practice of Industrial Heritage Reuse be better understood, and possibly enhanced, through the close examination of the Aspects influencing it?

Drawing from the theoretical analysis and the theoretical propositions, the Main Research Question was analysed into the following five sub-questions.

- S.Q.1. How has the current state of Industrial Heritage Reuse practice been formed as an accepted form of heritage conservation during the last fifty years in Europe?
- S.Q.2. Which Factors, if any, influence decisively Industrial Heritage Reuse practice and how?
- S.Q.3. Which Actors, if any, influence the Industrial Heritage Reuse practice, when, where and how?
- S.Q.4. Which are the key Components of Industrial Heritage Reuse and how does their composition influence the practice?
- S.Q.5. How do those Aspects influence each other and how does this impact Industrial Heritage Reuse?

8.2 The influencing Aspects of Industrial Heritage Reuse: Understanding the 'FACTs' of the practice

Using a mixed methodology, based on case study research, historical research and qualitative interviews this doctoral research provided informed answers to the aforementioned questions and verified the theoretical propositions. The intricate yarn ball of Industrial Heritage Reuse was unravelled to its constituent yarns and Aspects (FIG. 3.1) and successively each one was analysed in detail.

Firstly, it was shown that **Industrial Heritage Reuse**, **almost five decades after its first applications in Europe**, **is now a mature and widely employed practice across the continent**. All European countries under investigation are now going through the stage of post adaptation. It was highlighted that, on their way to this stage, they all experienced similar transitions, passing through the same stages of development, namely recognition, protection, adaptation and post adaptation. Nevertheless, this occurred at different instances in each country and in some cases following a different order (FIG. 4.5). This was due to the different country-specific Conditions that largely forged the trajectory of care and Reuse of Industrial Heritage in each nation. The same Conditions render the transferability of national models of care and Reuse difficult and problematic. That is why no such general lessons are offered in this dissertation.

Three common challenges between the countries under investigation concerning Industrial Heritage Reuse were identified. Firstly, the continuation of the employment of Reuse for the conservation of the remaining obsolete Industrial Heritage sites; secondly, the reinvention of the early reused sites that are on the edge of obsolesce once again and thirdly the mounting side-effects and remnants of the financial depression of the early 21st century. Other challenges identified in only some of the countries investigated were: the repercussions of the fragmentation of certain nations and the lack of collaboration between the administrational fragments; the effects of the contraction of the State interventionism and the decentralisation of heritage care; the lack of a comprehensive record of Industrial Heritage assets and the absence of a systematic selection process for their listing and educated management. Taken together, these results suggest that despite the progress, there are still problems, shortcomings and challenges concerning the earlier stages of the practice.

Secondly, the **Factors** influencing decisively Industrial Heritage Reuse were identified. In specific, it was shown that influence is exerted by a Net² of Factors, including two intertwining multileveled Nets of contextual and intrinsic influence (FIG. 5.7). The Net of Exogenous Conditions (NEC), which has a local, national and international magnitude, influences the practice mainly indirectly (FIG. 5.3). On the contrary, the Net of Endogenous Attributes (NEA) exerts a direct influence to all Components of Industrial Heritage Reuse practice, throughout its process (FIG. 5.6). The multiple links and interactions between the NEC and the NEA and their influence on the Actors involved with Industrial Heritage Reuse were discussed. It was also emphasised that the multi-layered 'Net² of Factors' has a much greater extent and should not be interpreted as the mere sum of influence of the NEC and the NEA. Furthermore, through multiple examples anchored in the case study analysis, it was highlighted that the Net² of Influencing Factors can affect Reuse both positively and negatively.

Thirdly, the **Actors** influencing decisively Industrial Heritage Reuse were identified as well as the standing challenges and the shifts related to them. The elevated awareness, and the rising appreciation of Industrial Heritage as well as the enhancement of stakeholders' skills and their

increasing experience were identified as the shifts with a positive effect in the practice. The challenges identified, that pose threats to the practice include the bureaucracy imposed by the institutional public stakeholders, the unequal ratio of expectations from the owners of Industrial Heritage sites and incentives offered to them, the changing roles of the Actors, the clash of agendas between them, the financial pressure imposed by the Exogenous financial Conditions and the aging of volunteers.

Alongside the identification of the involved Actors, a classification of them was formulated. The subjects of Industrial Heritage Reuse were classified in three categories, namely the main decision-makers, the direct influencers and the indirect influencers, based on their level of involvement in the process. Moreover, the fluctuation of their involvement in the duration of the Reuse process was highlighted. Based on that and the analysis of the Section 6.2, it was emphasised that all parties, despite the category they belong into, play an indispensable role in the process of Industrial Heritage Reuse. Moreover it was stressed that all Actors' action is interlinked, forming yet another Net (FIG. 6.13) and no contribution, no matter how modest, is meaningless for the course of the practice.

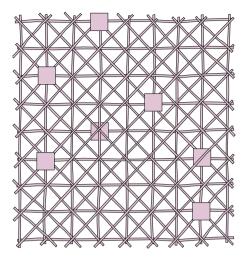
Furthermore, it was found that the Actors' positive influence depends largely on the integration and conciliation of conflicting views rather than power imposition. This enhanced state of participatory and agreed-upon conservation requires effective coordination, skilful stakeholders with specific traits and quality relationships between them.

Fourthly, the key **Components** of Industrial Heritage Reuse were identified. Those include the Process, the Programme, the Architectural approach, the Cultural Significance Approach, the Financial approach, the Social Component and the Functionality. It was shown that the identified Components shape and influence directly both the process and the outcome of Reuse. Furthermore, it was demonstrated that the nature of influence is hardly even owed to one single Component. On the contrary, the relations between Components, Factors and Actors were proven decisive for the formulation of positive or negative implications for the Reuse.

Finally, **Time** was defined as an important, yet latent Aspect, that influences the aforementioned Factors and Actors, and in turn Industrial Heritage Reuse practice.

Figure 8.1 provides an overview of all the aforementioned Aspects influencing Industrial Heritage Reuse.

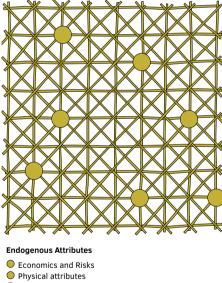
Net of Reuse Components



Components

- Process
- Programme
- Architectural approach
- Cultural significance approach
- Financial approach
- Social component
- Functionality

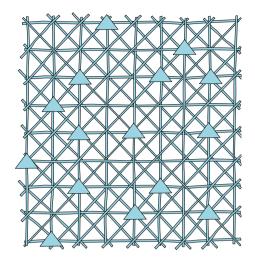
Net of Endogenous Attributes (NEA)





- 🔵 Legal
- O Social
- EnvironmentalHeritage Significance

Net of Actors

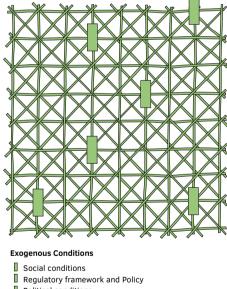






Academics/Researchers
Developers
Architects
Project Managers
Constructors
Advisors
Others
Others

Net of Exogenous Conditions (NEC)



- Political conditions
- Cultural conditions Financial conditions
- Conditions X

FIG. 8.1 Overview of the identified Aspects influencing Industrial Heritage Reuse. Time being an underlying Factor is not included in those visualisations.

This analysis allows a deeper and comprehensive understanding of Industrial Heritage Reuse practice. In contrast with a simplistic perception, drawing only from the analysis of the outcome of Industrial Heritage Reuse (FIG. 8.2), that merely considers certain Components, this dissertation, drawing from a multileveled analysis with special emphasis on the Reuse process, reveals Industrial Heritage Reuse as a multi-composite assignment (FIG 8.3).

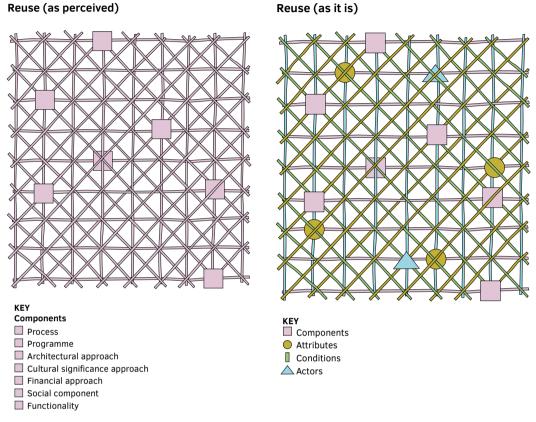


FIG. 8.2 Industrial Heritage Reuse outcome as perceived.

FIG. 8.3 The 'Fabric of Industrial Heritage Reuse'. The Industrial Heritage Reuse outcome as a composition of its Components and its other influencing Aspects.

Figure 8.4 shows how the distinctive Aspects, revealed from the unravelling of the Industrial Heritage yarn ball, are woven together forming the 'Fabric of Industrial Heritage Reuse', or in other words the outcome of the practice. The yarns of that Fabric reveal the links between selected Aspects of Reuse, including its Components, some of its Attributes and Actors. In this colourful Fabric, certain Aspects are visible (e.g. new programme, architectural result, the end-users) while others remain concealed (e.g. financial performance, social added value, certain Actors like the managers of a site and the adjusted Attributes of the site).

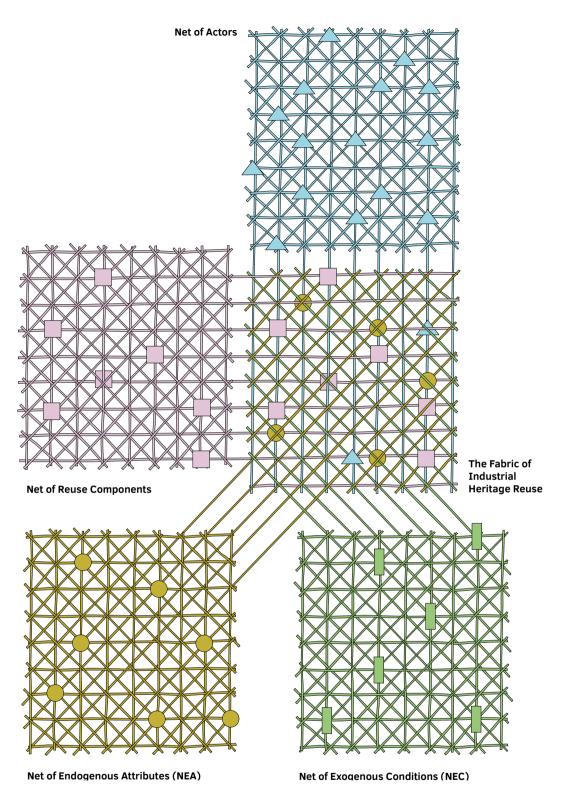


FIG. 8.4 The composition of the identified Aspects to the 'Fabric of Industrial Heritage Reuse.'

Composing the research results summarised above, it is supported that Industrial Heritage Reuse is influenced by a complex interaction between Aspects, including Factors, Actors, Components and Time (FACTs). Understanding Industrial Heritage Reuse FACTs and unravelling their interaction is an important step that can possibly open the way for the enhancement of the practice.

Links and tensions between influencing Aspects 8.3

A summary of the research findings answering the S.Q. 1-4 was presented in the previous Section. What still remains unanswered is the S.O.5: 'How do those Aspects influence each other and how does this impact Industrial Heritage Reuse?'

Figure 8.5 visualises the links between NEC and NEA and between Components, Factors and Actors. Based on the analysis of Chapters 5, 6 and 7, the influence of the Actors to the identified Factors and Components is presented in the following Table.

TABLE 8.1 Influence of Actors to the Factors and Co	mponent	ts of Ind	ustrial He	eritage R	leuse.				
	NEC	NEA	Process	Programme	Arch. Approach	Cult. Significance approach	Financial approach	Social Component	Functionality
Heritage Agencies (in listed sites)	х		х	-	x	ХХ	х	-	х
Local authorities	Х	Х	Х	Х	Х	X/0	х	х	X/0
Local communities	Х	х	х	-	-	X/0	х	ХХ	x
NGOs/Volunteers	Х	-	X/0	-	-	X/0	X/0	X/0	x/o
Architects	-	-	Х	X/0	ХХ	Х	х	х	x
Developers	-	_	ХХ	ХХ	Х	х	ХХ	х	Х
Owners	-	Х	х	Х	Х	х	х	х	Х
Users (direct influencers)	-	_	_	Х	_	_	X/0	X/0	ХХ
Funding Parties	Х	-	Х	X/0	X/0	X/0	ХХ	X/0	х

XX = highly influential, X = influential, X/O = influential only in certain cases, - = uninfluential

Table 8.1 shows that only part of the Actors influence the Net of Exogenous Conditions. The analysis of Chapters 5 and 6 reveals that this influence is exerted mainly into the political, social, regulatory & policy, cultural and financial Conditions. Furthermore, the Table highlights that the Endogenous Attributes of Industrial Heritage sites are hardly influenced by the Actors' team. The influence of the local authorities, local communities and owners can be traced principally on the land use, social and legal Attributes of Industrial Heritage sites, respectively. Finally it is shown that the Actors' influence on the Reuse Components is massive. The main decision-makers influence all Components while the rest influence only part of them.

		De	pend	lenc	у						
		Process	Programme	Arch. approach	Cultural Significance approach	Financial approach	Social Component	Functionality	NEC	NEA	Actors
lce	Process										
Influence	Programme										
Inf	Arch. Approach								х	х	Х
	Cultural Significance approach								х	х	
	Financial approach								х	х	
	Social Component				х				х	х	
	Functionality		х		х				х	х	х
	NEC										
	NEA								х		
,	Actors										
•	KEY Component X and Component Y are in Component Y depends upon Component		· ·	nden	t						
	Component X influences Component X		• /								
	No dependance found										

FIG. 8.5 DSM Model: Influence interaction between Industrial Heritage Reuse Aspects

The full range of the influence relations between Industrial Heritage Reuse Aspects is presented in the Dependency Structure Matrix model of Figure 8.5 (DSM model) (see TEXTBOX 7.1). The model is the result of the synthesis of all findings illustrated in the Figure 7.52 and the Table 8.1.

Figure 8.5 provides a precise answer to the influence interaction between the Reuse Aspects. In detail, it shows that most Aspects of Industrial Heritage Reuse rely on each other, being interdependent. A few links between them are unilateral. For example, the Net of Exogenous Conditions (NEC) influences the Net of Endogenous Attributes of the Site (NEA) yet the latter does not influence the former. Finally, there is a small number of combinations between Aspects where no influence or dependency has been found.

A concise answer to the influence interaction between the Reuse Aspects, which shows however the intensity of influence, is given in the Figure 8.6.

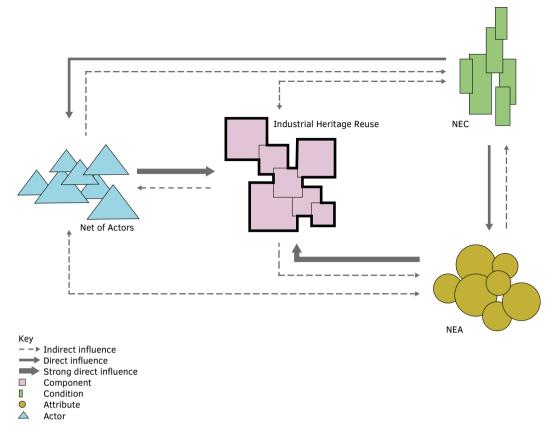


FIG. 8.6 Intensity of influence interaction between Industrial Heritage Reuse Aspects

Figure 8.6 shows that there are three levels of influence. The NEA and Network of Actors exert a strong direct influence upon the Components that form Industrial Heritage Reuse. The NEC has a direct influence upon the Net of Actors and the NEA. The rest interactions between the identified Aspects are indirect.

For deepening the understanding of those relations, it is crucial to refer to their nature. As discussed in Chapters 5, 6 and 7 the interaction between the identified FACTs is not always smooth. On the contrary, multiple tensions have been identified. Those pertain to tensions between Exogenous Conditions (see § 5.2.1), between Actors (see § 6.3) and between Components (see § 7.3). All the above complicate and hinder Industrial Heritage Reuse practice.

The high level of interaction and interdependence between the Aspects of Industrial Heritage Reuse, clearly illustrated in the Figures 8.5 and 8.6, suggests that the **enhancement of the practice relies on the improvement of each individual Aspect, the optimisation of their relations and the resolution of the identified tensions between them.**

8.4 Control shift. A Framework of guidelines for an enhanced Industrial Heritage Reuse practice

The salient objective of this doctoral research was to respond to the need for an enhanced, richer and more varied approach of Industrial Heritage Reuse. Achieving this objective and answering to the Main Research Question of the dissertation, involved firstly, the identification and thorough analysis of the Aspects that influence the practice and secondly, the exploration and documentation of their interaction and interdependences. The last step necessary is the establishment of a framework that will show which identified Aspects can be improved and how; how can the links between Aspects be optimised and how can the identified tensions be reduced.

The following framework of guidelines has a twofold significance. On the one hand, it offers a meaningful contribution to the scientific discourse, shedding light to a hazy and confusing subject by addressing the tensions and the unresolved dilemmas, highlighted in the existing literature on multiple disciplines and in this research, too. On the other hand, it informs future practice and provides guidance, offering a useful springboard for the stakeholders of Industrial Heritage Reuse, capable of practical implementation.

Control Shift: Guidelines for an enhanced Industrial Heritage Reuse practice

- In Industrial Heritage Reuse, **a proactive approach** has advantages, impeding the dereliction that elevates the cost and renders the attraction of investors harder.
- 2 **The preparation stage** of Industrial Heritage Reuse is significant for the launch and the direction of a project.
- **The selection of the right timing** for the implementation of a project, which depends on the interaction of the NEC, the NEA and the dynamics of the Actors' team, is highly important.
- 4 Consultation with direct and indirect influencers in the preparation stage of a project can provide valuable insights for the handling of the Reuse Components and it can also have a positive impact in the occupation & management stage of the Reuse.
- ⁵ The **examination of reference projects and the consultation of international experts** is an important method that can inform the handling of Reuse Components.
- 6 Rebranding is a valuable step that precedes the physical transformation of Industrial Heritage, influencing the financial and social components of its Reuse. Rebranding however should be employed with caution based on the comprehensive concept of sustainability, as it may also contribute to ambiguous developments.
- 7 Before or during the physical transformation of a complex, 'open days' can serve as a valuable instrument for the engagement of key Actors, the enhancement of the process and the opening of multiple possibilities for the improvement of cultural significance protection, social returns and economic benefits.
- 8 An interim use presents multiple merits. It can serve as a test phase highlighting a financially and socially sound future programme while stressing operational challenges. It can also generate interest and awareness among stakeholders. Furthermore, it can be used as a pressure point for the listing of the complex. Lastly, the interim use prevents vacancy, delaying the structural deterioration of the complex.
- 9 The creation and prompt delivery of the designed open space in a redevelopment scheme plays an important role for the perception of the redevelopment from the public and for the attraction of prospective investors, partners, users and visitors.

- 10 **The selection of tenants/users**, which largely depends on the drives and the goals of the main decision-makers, is an important step in the process that determines the character of the project and influences its financial performance.
- **The management of the delivered outcome** plays a crucial role for the operation and financial viability of the reuse site.
- **Branding, continuous reinvention and innovation** during operation are essential, yet need to be guided by a comprehensive strategy that draws from the programme, the cultural significance approach, the social components and the financial approach, too.
- Flexibility and creativity in the process are essential. A flexible process that allows the emergence of details overtime, leaving room for change, negotiation and experimentation has direct and indirect financial advantages, minimising the risks for the developers while allowing them to respond better to the shifting market demands. Flexibility and creativity also allow to deal successfully with surprises which are a typical characteristic of Industrial Heritage and come up with solutions on the spot. In a flexible process extra attention is needed on the social and financial Components of the Reuse.
- The adaptability of a Reuse project to the shifting Exogenous Conditions is highly important. Sustaining momentum and success is hard. The key is to grasp the NEC's shifts and respond to them efficiently. In detail, it is important to acknowledge the changes in the available sources of funding and engage in a continuous process of fundraising to secure the continuity of the influx of assets and grants despite the alterations. Furthermore, it is crucial to employ continuous reinvention and innovation to respond to the rising competition from similar sites, the shifting Sociocultural Exogenous Conditions and to the changing expectations of the public.
- 15 **An Incremental process** presents multiple merits. It sustains the momentum, encourages further investments and provides the opportunity to alleviate existing operational problems. In order to avoid piecemeal gestures and a problematic operation, such a process should be guided by a stable coordinator with a comprehensive plan.
- Networking with other industrial sites presents multiple merits. It facilitates branding and contributes to the attraction of visitors, having in turn a positive financial and social impact. In regard to the industrial museums and visitor attractions, networking also has a positive impact on the preservation of the site's cultural significance. Placing the site in a broader context presents opportunities for a comprehensive interpretation of heritage.
- 17 **Changes in the process due to political and/or economic reasons** should be followed by a fundamental shift in the Reuse strategy based on the comprehensive concept of sustainability.
- **The new programme should be compatible with the existing fabric**. Compatibility can be traced in relation to the size and spatial requirements of the new use as well as its symbolic relation with the existing heritage site.
- **A mixed use programme** presents multiple advantages. Firstly, it attracts a wide range of people, increasing the social added value of the project. Secondly, when there is synergy between functions, a mixed use programme strengthens the project's financial viability. Thirdly, it addresses the challenges posed by the Endogenous Attributes of the site (big size, remote location, elevated cultural significance) more effectively.
- 20 In a multifunctional programme **a combination of complementary functions is important**.
- In a multifunctional programme **the synergy between the project's functions and the context's functions** is crucial for the financial viability and the social impact of the scheme. This synergy can be achieved by balancing commercial and sociocultural functions.
- A combination of functions that keeps the site alive around the clock all year long is desirable for security and operational reasons.

- **The quality of the designed open space** and its characteristics play a crucial role for the social impact of Industrial Heritage Reuse, both during its preparation and during its operation. Its programme, its design but most importantly its qualitative characteristics make it a key supplement or a burden to the project while establishing its relationship with the public realm and the local community.
- ²⁴ When the new programme of a site bears no relation to its old use, the organisation of a small exhibition on its history can provide valuable insights about its former function, offering sociocultural added value and playing an educational role.
- **The listing** of a former industrial site can contribute to a respectful architectural intervention and to the preservation of a site's cultural significance, yet it cannot ensure them.
- A balance between contrast and influence by the existing fabric is necessary for the preservation of the site's character. This balance can only be achieved if the architectural and the cultural significance approach are influencing each other.
- Allowing public access in a reused Industrial Heritage site (fully or partially) makes it more open and welcoming while integrating it better to the social realm.
- A balance between architectural expression and safeguarding of cultural values is necessary for the preservation of the site's character.
- 29 The Aspects contributing to a sympathetic architectural intervention include the statutory protection of a site; the process followed for its Reuse; the understanding of its Endogenous Attributes; the synergy with the cultural significance approach and the accommodation of the social Component; the multidisciplinarity of the stakeholders' team; the attitude of the key decisionmakers as well as the compatibility of the selected programme and the accommodation of its needs, which depends largely from the skills and experience of the architect.
- **Research and documentation** (that form part of the Process) help to prioritise and decide on the appropriate balance between cultural significance preservation and architectural interventions, in order to satisfy the needs of the new programme, increase the functionality of the outcome and safeguard the values of the heritage site.
- **Interpretation** is necessary for the safeguarding of the site's intangible values and the dissemination its history. Special attention is needed in the interpretation of **the machinery and installations** preserved in reused industrial sites. Interpretation creates social added value and makes the site appealing to a broader audience.
- 32 **The retention of the historic names of the complex** and its buildings serve as a direct reference to the site's former use, contributing positively to the preservation of its cultural significance.
- The Aspects leading to a respectful cultural significance approach include the statutory protection of the reused site; the process followed for its Reuse (e.g. documentation, flexibility to make adjustments) and the understanding of its Endogenous Attributes; the multidisciplinarity of the stakeholders' team; the attitude and drive of the key decision-makers (e.g. allocation of necessary funds for cultural significance preservation and interpretation); the skills and experience of involved stakeholders; the architectural approach and the compatibility of the selected programme.
- The preservation of machinery in situ is important for the safeguarding of the cultural significance of an Industrial Heritage site. The Aspects favouring the preservation of machinery in situ in an Industrial Heritage Reuse scheme include the statutory protection of machinery; the compatibility of the selected programme; the multidisciplinarity of the stakeholders' team; the attitude and drive of the key decision-makers (e.g. allocation of necessary funds for machinery preservation and interpretation); the skills and experience of involved stakeholders and the architectural approach.
- 35 Striking a balance between the preservation of cultural significance and the application of safety and comfort standards is necessary yet challenging.

- Aspects that encourage investments for Industrial Heritage Reuse include the sociocultural, economic, political and regulatory Exogenous Conditions (e.g. awareness of Industrial Heritage cultural significance, positive precedents, good economic climate, availability of funders and financial support, political ambitions to reverse the tarnished image of an area, statutory protection of the site), Endogenous Attributes (e.g. advantageous location, high cultural significance which will allow to source grant money, cheap price) and traits of key decision-makers (e.g. special interests and willingness to enter in a collaboration).
- The financial viability of a reused Industrial Heritage site depends on an array of Aspects. Those include financial Exogenous Conditions (e.g. a financial crisis, financial support from the public sector) and unforeseen events (e.g. a natural disaster); Endogenous Attributes (e.g. the effects of a remote location can be low visitor numbers and lack of passing trade); the characteristics, synergies and social appeal of the new programme, the Process (e.g. the phasing of planning and delivery and the attraction of tenants/users); the decisions, skills and experience of the stakeholders responsible for the site's management, as well as the management of the delivered outcome (e.g. branding strategy, attraction of funds and grants and periodic adjustment of the financial strategy).
- **Enabling development** may be considered when funding for Reuse is available yet insufficient to cover the conservation deficit of a heritage site. Enabling development should respect and not overshadow in any way the heritage site.
- A viable model for the financing of an industrial museum/visitor attraction relies on the mix of funding sources. This mix can include: revenue generated by the entrance tickets and secondary commercial functions (e.g. shop, hiring of spaces for events, café), sourcing grants from available funders from the local to the European level, harnessing volunteer power and donations through a friends organisation.
- 40 An elevated social added value of an Industrial Heritage Reuse scheme can be achieved by a combination of the following Aspects: an elevated level of involvement and control by stakeholders such as the local authority and the local community; a socially conscious transformation and operation process; a socially relevant and compatible Programme (e.g. responsive to social Exogenous Conditions and the Endogenous Attributes, local amenity, educational pole, source of pride, creation of jobs, impact to the local economy, catalyst of new social links) and a socially aware Cultural Significance approach.
- 41 Every Industrial Heritage Reuse scheme that makes accessible a site that was formerly a no-go area offers some social added value. **The social sustainability** of the project however depends largely on the ratio of the offered social added value to the effects of displacement and social exclusion, which are frequent 'side effects' of heritage regeneration.
- 42 **Reversing the tarnished social status of an area** is a lengthy process and requires interventions for the alleviation of spatial, financial and social problems.
- ⁴³ **The relationship of the site with the local community** is shaped by the character and frequency of events during operation, in Industrial Heritage Reuse projects with a new cultural programme.
- 44 **Social engagement** during the Process is crucial for the operation of new cultural programmes and especially for industrial museums and visitor attractions.
- The creation of a functional reused industrial site depends on the combination of the following Aspects: Exogenous Conditions (mainly regulatory conditions) that facilitate the intervention in historic buildings; Appropriate Endogenous Attributes (e.g. physical characteristics with high potential); a compatible new programme; a far-sighted financial approach that allocates funds for a proper refurbishment and for the site's maintenance; a careful architectural Approach (e.g. careful detailing and provisions for the necessary installations) and a well-organised operation process.
- 46 Achieving functionality and accommodating the requirements of a new programme without compromising the cultural significance of the heritage site requires a suitable architectural and financial approach.

- 47 Trying to fit an existing programme into an Industrial Heritage site is more challenging and usually leads to more damage than conceiving a programme based on the capacity of the site. An informed and respectful architectural approach however can accommodate the elevated requirements of the new programme without harming its cultural significance.
- 48 Retaining the inherent messiness of a historic industrial site is important as it pertains to a significant part of its character. The retention of the inherent messiness however has been proven quite challenging.
- 49 The action of the party that initiates the project is highly important.
- 50 **An interdisciplinary approach** is crucial, aiding to determine the right balance between preservation, change, financial, social and functionality Components. An interdisciplinary approach can inform and shape a compatible intervention.
- **The attitude of the decision-makers and their drive** is decisive for the result of the Reuse. Without a positive attitude and convergent drives, the current challenges are likely to lead prospective Industrial Heritage Reuse projects to problems or failure.
- 52 The **Coordination** of a Reuse project, influences the action of the stakeholders' team and it is highly important for its process, outcome and operation.
- ⁵³ The social underpinning of Industrial Heritage Reuse projects and the engagement of the local community are essential, across the course of a project. Lack of those characteristics can render it vulnerable in times of crisis or not durable after delivery.
- 54 **Continuous training and familiarity with the particularities of Industrial Heritage** are important as they shape the approach of the stakeholders towards the historic site and positively influence their cooperation.
- 55 Determination and tenacity of the decision-makers is important.
- A good collaboration and supplementary role between stakeholders is crucial for the outcome of the Reuse. In contrast, a bad collaboration can lead a project to a dead-end, delays or unsuccessful interventions.
- 57 **Key personalities** can keep the project afloat.

Before closing this dissertation there is a need to address the latent objective of this research, namely, the exploration of the concept of 'Control shift' – a reinterpretation of the topical and highly perplexing axiom 'Managing change'.

Through this dissertation's analysis, it was shown that the identified Actors only have partial control over the outcome of the Reuse practice. It was proven that they mainly influence the Reuse Components, yet they have hardly any sway on the Net² of Factors, which affects massively Industrial Heritage Reuse. Therefore, despite their important role, it would be erroneous to support that any Actor or team of Actors are empowered to fully control the outcome of the Reuse practice. However, this does not imply that the situation is out of control either.

Control shift is about interpreting and accepting the intrinsic heritage constants, grasping the dynamic contextual variables and based on the understanding of their combined effect, taking informed decisions for the formulation of the Reuse Components, setting boundaries and maintaining a balance between them. The Framework developed in this dissertation can be a useful springboard for the enhancement of this perplexing yet exciting venture.

8.5 Future research

This dissertation offered a holistic, multileveled and multifocal view of Industrial Heritage Reuse practice, based on a retrospective, international analysis. It offered a wide range of evidence which can serve as a solid basis for future research. A natural progression of this work would be to extend its object as well as its geographical and chronological scope. In detail, based on the methodology of this research, future work is necessary for shedding light to the highly challenging relics of the 20th century Industrial Heritage, that are at present in great peril.

Furthermore, future studies should focus on the Industrial Heritage Reuse practice on Eastern Europe, an intriguing and relatively underexplored terrain. Such a research would complement the present study, providing a broader and richer view on the European practice and its asymmetries. Moreover, the post-financial crisis period (from the mid-2010s onwards), that was not analysed in this dissertation is an intriguing one which could be usefully explored in further research.

The present dissertation contributed to the dissolution of the confusion in regard to the Aspects (Factors, Actors, Components, Time) that influence the practice of Industrial Heritage Reuse. The in-depth analysis as well as the identification of links and tensions between Aspects contributed to the formulation of a framework for the enhancement of the practice. What was given significantly less attention however was the rate of influence of the Aspects. A quantitative research collecting and analysing data that reflect the rate of influence of each Aspect could produce useful findings for the guidance of practitioners.

This dissertation along with the wide range of evidence offered, it also highlighted several problems that could be used as starting points for future research and future action. In regard to future research a key issue was identified, that merits special attention as it was not satisfactorily resolved in the majority of the cases examined. Considerably more work needs to be done to determine innovative ways of increasing the functionality of converted industrial sites without sacrificing their cultural significance or financial viability.

In regard to future practice, on an international level greater efforts are needed to ensure the continuation of the care of both industrial relics and reused industrial sites within the new Exogenous Conditions defined in the post-financial crisis period (mid-2010s). On a national level, there is a need to strengthen the collaboration between administrational bodies and minimise as far as possible bureaucracy; it is important to fill in the gaps of documentation and evaluation of the national Industrial Heritage stock for having an overview and taking informed decisions about it. Finally, it is crucial to encourage the involvement of well trained and experienced experts positioned in public administrational bodies who have the aforementioned overview in projects of Industrial Heritage Reuse.

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APPENDIX 1

Case study protocol

Based on Yin (2009,80-90)

Level of analysis B

A. Introduction to the case study

- Cases of European countries will be studied for exploring:
 - the evolution of Industrial Heritage care and reuse practice from its early phase up to this day and explain:
 - how do the sociocultural and economic circumstances of each country referred to as the 'contextual conditions' have influenced the practice (Proposition 1)

B. Data collection procedures

List of selected case studies to be visited

Level of contribution	Country
Forerunner	1. United Kingdom
Follower	 The Netherlands Spain
Latecomer	4. Greece

- Techniques: Historical and archival research

C. Outline of case study report

- Discovering Industrial Heritage and the first steps to protect it
- The maturation of the process
- First attempts to reuse industrial buildings
- Key developments overtime
- Key influencing Conditions
- Shifts and the state of Industrial Heritage Reuse practice today

D. Case study questions

- 1 When did the first steps for the protection of Industrial Heritage take place and what were the developments?
- 2 How have these efforts evolved over the last decades?
- 3 When were the first attempts to reuse industrial buildings?
- 4 How has Industrial Heritage Reuse evolved overtime?
- 5 What were the key Conditions influencing the practice and how have they done so?
- ⁶ Which are the main shifts that took place in the practice since the early days and what is the state of Industrial Heritage Reuse practice today?

Level of analysis C

A. Introduction to the case study

- Cases of best practice of Industrial Heritage Reuse will be studied in order to explain:
 - how components such as the process, new programme, the architectural approach, the cultural significance approach, the social and financial approach and the functionality influence the outcome of Industrial Heritage Reuse (proposition 3).
 - how the involved stakeholders influence the outcome of Industrial Heritage Reuse (proposition 2)
 - how does the interplay of all the above Factors influence the outcome of Industrial Heritage Reuse (proposition 4)
- and explore:
 - if there are other influencing Aspects besides the ones stated in proposition 1

B. Data collection procedures

List of selected case studies to be visited

Country	UK	NL	ES	GR
Early case	Ironbridge Gorge Museum	Jannink Complex	Mnactec	Centre of Technical Culture
	Great Western Railways Works Swindon	Textiel Museum, Tilburg	Bodegas de Jerez	Technopolis
Later case	Stanley Mills	Westergasfabriek	Ca L'Aranyo, 22@	Lavrion Technological and Cultural Park
	Ancoats district	DRU Industry Park	Tabacalera, Madrid	Tsalapatas complex
Recent case	King's Cross	Energiehuis	Bombas Gens	Mill of Pappas

 Techniques: Historical and archival research, direct observation; interviews with stakeholders and online surveys.

C. Outline of case study report

- Summary
- Analysis
- Historic use
- Reuse Preparation
- Interim use (if applicable)
- Reuse process
- Occupation and management
- Shifts
- Evaluation of Reuse Components

D. Case study questions

- 1 What were the basic features of the historic use of the site? (construction, architecture, key extensions/demolitions, closure)
- 2 How was the decision-making process formed, from the stage of preparation to the stage of delivery and how was it influenced?
- 3 How did the stakeholders influence that process?
- 4 What were the basic features of the new use of the site after its conversion and how has the operation shifted over the years?
- 5 What is the rate of (dis)satisfaction over the outcome of the reuse by the involved stakeholders?
- 6 How have the influencing Factors affected the result of the reuse?

APPENDIX 2

Final interview Protocol and Questionnaires

Final interview protocol

S.Q. / Level of analysis	Who?	Why?	How?
S.Q.3	 Special developers Heritage services Local authority planning services Local and global NGOs Funders Volunteer organisations 	 A. Explore the role of each stakeholder in the practice of Industrial Heritage Reuse B. Explore the influence and power balance of stakeholders on the result of Industrial Heritage Reuse 	Questionnaire type 1 Face to face interviews or Skype/ phone interviews
S.Q.1_B Intermediate level	– Specialists	A. Explore the shifts, problems, achievements and specific developments taking place in a country related with the care and reuse of Industrial Heritage	Questionnaire type 2 Face to face interviews or Skype/ phone interviews
S.Q.3_C Individual units	Decision-makers – Architects – Developers – Owners – Heritage service clerks – Local authority clerks/politicians – Funders – Project managers	 A.1 Explore the preparation and decision-making process that led to the reuse of the former industrial site A.2 Explore the influence of the involved stakeholders and its impact on the outcome of the reuse A.3 Explore the rate of (Dis)satisfaction over the outcome of the reuse by the involved stakeholders B. Learn more and/or clarify data about specific case studies. 	Questionnaire type 3 Face to face interviews or Skype/ phone interviews
	Other stakeholders – Users – Local communities – Volunteers	 A. Explore interviewees' personal experience A.3 Explore the rate of (dis)satisfaction over the outcome of the reuse by the involved stakeholders A.4 Explore the occupation and management phase of the reused site. B. Learn more and/or clarify data about specific case studies. 	Questionnaire type 4 Face to face interviews or online survey





Questionnaire type 1

The purpose of this questionnaire is twofold: Firstly to explore the role of your organisation/ profession in the practice of Industrial Heritage Reuse process in your country and secondly to explore the influence and power balance of stakeholders on the result of Industrial Heritage Reuse in your country.

The results of this inquiry will be presented as a part of the PhD research titled *"Ctrl Shift. European Industrial Heritage Reuse in review"*, which is conducted in the Technical University Delft (TUDelft) in cooperation with the National Technical University of Athens (NTUA).

Researcher: Theodora Chatzi Rodopoulou, PhD Candidate (t.chatzirodopoulou@tudelft.nl)

A. Interviewee's profile

Date:

- A.1. Institution (if applicable)
- A.2. Interviewee
 - A.2.1. Name
 - A.2.2. Profession
 - A.2.2.1. Years of service in the institution (if applicable) or other experience

B. Role of stakeholder

- B.1. What is the role of your organisation/profession in the practice of Industrial Heritage Reuse process in your country?
- B.2. What are the achievements of your organisation/profession in relation to the practice of Industrial Heritage Reuse process over the last decades?
- B3. What problems do you identify as a professional in relation to the practice of Industrial Heritage Reuse process?
- B4. Does your organisation have any plans for future action in relation to the practice of Industrial Heritage Reuse process? If yes, please elaborate.

C. General perception

Ask the respondent to elaborate on organisation/profession specific matters

D. General perception

D.1. Stakeholders

D.1.1. How would you rate the influence/impact of the following stakeholders (1-8) on the overall result of the reuse of an industrial monument? *Please choose the option you are most comfortable with.*

ArchitectHigh | Relatively significant | Average | Relatively insignificant | Totally insignificantPlease elaborate

2 Developer

1

HighRelatively significantAverageRelatively insignificantTotally insignificantPlease elaborate

3 Owner

High | Relatively significant | Average | Relatively insignificant | Totally insignificant *Please elaborate*

4 Heritage service

HighRelatively significantAverageRelatively insignificantTotally insignificantPlease elaborate

5 Municipality

HighRelatively significantAverageRelatively insignificantTotally insignificantPlease elaborate

6 User

HighRelatively significantAverageRelatively insignificantTotally insignificantPlease elaborate

7 Local community

HighRelatively significantAverageRelatively insignificantTotally insignificantPlease elaborate

8 Volunteer

HighRelatively significantAverageRelatively insignificantTotally insignificantPlease elaborate

9 Other

HighRelatively significantAverageRelatively insignificantTotally insignificantPlease elaborate

D.1.2. How important is the coordination of a reuse project for its success? Which stakeholder do you think is the most appropriate coordinator for such a project? Please explain the reasons.

THANK YOU!





Questionnaire type 2

The purpose of this questionnaire is to explore the achievements, problems, shifts and the specific developments taking place in your country related with the care and reuse of Industrial Heritage.

The results of this inquiry will be presented as a part of the PhD research titled *"Ctrl Shift. European Industrial Heritage Reuse in review"*, which is conducted in the Technical University Delft (TUDelft) in cooperation with the National Technical University of Athens (NTUA).

Researcher: Theodora Chatzi Rodopoulou, PhD Candidate (t.chatzirodopoulou@tudelft.nl)

A. Interviewee's profile

Date:

- A.1. Institution (if applicable)
- A.2. Interviewee
 - A.2.1. Name
 - A.2.2. Profession
 - A.2.2.1. Years of service in the institution (if applicable) or other experience

B. General Developments

- B.1. What are the achievements taken place in your country over the last decades in relation to the practice of Industrial Heritage care and reuse process?
- B.2. What are the problems Industrial Heritage faces in your county?
- B.3. What are the shifts taken place in your country over the last decades in relation to the practice of Industrial Heritage care and reuse process?

C. Specific developments

Ask the respondent to elaborate on country-specific developments

THANK YOU!





Questionnaire type 3

The purpose of this questionnaire is threefold: Firstly, to explore the preparation and decisionmaking process that led to the reuse of the former industrial site, secondly, to explore the influence of the involved stakeholders and its impact on the outcome of the reuse and thirdly, to explore the rate of (dis)satisfaction over the outcome of the reuse as articulated by the involved stakeholders

The results of this inquiry will be presented as a part of the PhD research titled *"Ctrl Shift. European Industrial Heritage Reuse in review"*, which is conducted in the Technical University Delft (TUDelft) in cooperation with the National Technical University of Athens (NTUA).

Researcher: Theodora Chatzi Rodopoulou, PhD Candidate (t.chatzirodopoulou@tudelft.nl)

A. Interviewee's profile

Case study: Date:

- A.1. Institution (if applicable)
- A.2. Interviewee
 - A.2.1. Name (optional)
 - _ A.2.2. Profession
 - A.2.2.1. Years of service in the institution (if applicable) or other experience
- A.3. Please describe your involvement and responsibilities in the process.

B. Case study decision-making process

- B.1. What were the reasons that lead to the choice of this building reuse? (if applicable)
- B.2. How come did you select this particular program for the reused building?
- B.3. What were the most important issues/considerations that drove the reuse?
- (B.4.) Which were the most important decisions that guided the redesign of the building? (for architects/designers only)
- (B.5.) Which were the most important values that were taken into consideration during the redesign of the building? (for architects/designers only)
- (B.6.) Which values of the building, if any, were finally preserved? Why? (for architects/designers only)
- B.7. Were there any problems at any stage of the process (initiative, design, construction, delivery).
 Please elaborate and explain if and how they were solved.
- B.8. Which are the strong and which are the weak aspects of the reuse project from your point of view?
- B.9. What were your ambitions when joining the team of the stakeholders? Were these ambitions finally realised?

C. Stakeholders

- (C.0.) Who were the stakeholders involved in the project and what were their responsibilities? (optional question. Cross reference with available data)
- C.1. Who was responsible for the coordination of the project?
- C. 2. Who made significant contributions to the project and if any what were they? In which stage of the process did they take place and why are they considered important from your point of view.
- C.3. Were there any problems in the collaboration between the stakeholders? If yes what were they and how were they resolved?

D. Perception of Success and Failure

Please rate each of the following statements (D1-D5) choosing the option you are most comfortable with.

Key:

5. Highly successful | 4. Successful | 3. Average | 2. Rather Unsuccessful | 1. Highly unsuccesful

- D.1. Do you believe that the outcome of the reuse is overall:
 Highly successful | Successful | Average | Rather Unsuccessful | Highly unsuccesful
 Please explain the reasons
- D.2. Do you believe that the architectural outcome of the reuse is:
 Highly successful | Successful | Average | Rather Unsuccessful | Highly unsuccesful
 Please explain the reasons
- D.3. Do you believe that the outcome of the reuse is financially:
 Highly successful | Successful | Average | Rather Unsuccessful | Highly unsuccesful
 Please explain the reasons
- D.4. Do you believe that the outcome of the reuse is socially:
 Highly successful | Successful | Average | Rather Unsuccessful | Highly unsuccesful
 Please explain the reasons
- D.5. Do you believe that the outcome of the reuse is functionally:
 Highly successful | Successful | Average | Rather Unsuccessful | Highly unsuccesful
 Please explain the reasons

THANK YOU!





Questionnaire type 4

The purpose of this questionnaire is twofold. Firstly, to explore the operation phase of the reused former industrial site and secondly, to explore the rate of (dis)satisfaction over the outcome of the reuse⁶⁴ of Industrial Heritage as articulated by the involved stakeholders.

The results of this inquiry will be presented as a part of the PhD research titled *"Ctrl Shift. European Industrial Heritage Reuse in review"*, which is conducted in the Technical University Delft (TUDelft), The Netherlands and the National Technical University of Athens (NTUA), Greece.

Your opinion is crucial to the success of our study. We sincerely appreciate your efforts and time. Individual responses are anonymous and all personal data will be held in confidence. Please take 10-15 minutes of your time to complete this questionnaire and submit it in online at your earliest convenience.

Thank you in advance for your time!

Researcher: Theodora Chatzi Rodopoulou, PhD Candidate (t.chatzirodopoulou@tudelft.nl).

⁶⁴ *Reuse of a building:* [...] **reuse** refers to the process of reusing an old site or building for a purpose other than which it was built or designed for. (Wikipedia)

A. Interviewee's profile

Case study: Date:

- A.1. Interviewee

- _ A.1.1. Profession
- A.1.2. Highest Educational level completed (please circle one of the dots)
 - A. No schooling completed
 - B. Elementary school graduate
 - C. High school graduate
 - D. Trade/technical/vocational training
 - E. Bachelor's degree
 - F. Master's degree
 - G. Doctorate degree
- A.1.3. Age (please circle one of the dots)
 - A. Under 18 years old
 - B. 18-25 years old
 - C. 26-35 years old
 - D. 37-55 years old
 - E. 56-75 years old
 - F. older than 76 years
- A.2. How many years have you been using the building? (please circle one of the dots)
 - A. Less than six months
 - B. About a year
 - C. 1-5 years
 - D. More than 5 years
- A.3. What is your affiliation with the reused building
 - A. Living
 - B. Working
 - C. Other
- A.4. What were the reasons that lead you to the selection of this particular building to live/work/ etc, (if applicable).

B. Appreciation of the reused building

- B.1. What do you like the most as a user of this reused building?
- B.2. What do you like the least as a user of this reused building?

- Perception of Success and Failure

Please rate each of the following statements (D1-D5) choosing the option you are most comfortable with.

Key:

5. Highly successful | 4. Successful | 3. Average | 2. Rather Unsuccessful | 1. Highly unsuccesful

- D.1. Do you believe that the outcome of the reuse is overall:
 Highly successful | Successful | Average | Rather Unsuccessful | Highly unsuccesful
 Please explain the reasons
- D.2. Do you believe that the architectural outcome of the reuse is:
 Highly successful | Successful | Average | Rather Unsuccessful | Highly unsuccesful
 Please explain the reasons
- D.3. Do you believe that the outcome of the reuse is financially:
 Highly successful | Successful | Average | Rather Unsuccessful | Highly unsuccesful
 Please explain the reasons
- D.4. Do you believe that the outcome of the reuse is socially:
 Highly successful | Successful | Average | Rather Unsuccessful | Highly unsuccesful
 Please explain the reasons
- D.5. Do you believe that the outcome of the reuse is functionally:
 Highly successful | Successful | Average | Rather Unsuccessful | Highly unsuccesful
 Please explain the reasons

Comments

THANK YOU!

APPENDIX 3

List of Experts participating in the Delphi technique

Country	Name	Capacity
UK	Keith Falconer	Head of Industrial Archaeology at English Heritage (Retired), Founder member of AIA
UK	Mark Watson	Deputy Head of Industrial Heritage, Conservation Directorate, Industrial Heritage Team, Historic Environment Scotland
UK	David de Haan	Secretary of the Association of Industrial Archaeology, Ironbridge Gorge Museum Trust curator and later director (1978-2012). Programme Director of Ironbridge Institute (1997-2012)
UK	Ian West	Industrial Archaeologist, Volunteer Ironbridge Gorge Museums
The Netherlands	Karel Loeff	Architectural Historian, director of the Erfgoedvereniging Bond Heemschut (volunteers' association)
The Netherlands	Erik Nijhof	Historian and Academic, Assistant Professor, University of Utrecht
The Netherlands	Giel van Hooff	Historian and Academic, University Researcher, Department of Industrial Engineering & Innovation Sciences, Technology, Innovation & Society, TU Eindhoven, Board Member of FIEN
Spain	Eusebi Casanelles	Founder and director of the Museu Nacional de la Ciència i de la Tècnica de Catalunya (MNACTEC) (1996-2013), President at International Committee on the Conservation of the Industrial Heritage (TICCIH), (1997,2009)
Spain	Julián Sobrino Simal	Vice-coordinator of the Plan Nacional de Patrimonio Industrial, Spain (2009-2011); Academic, Profesor titular, Escuela de Arquitectura, Universidad de Sevilla.
Spain	James Douet	Editor of the TICCIH Bulletin, Historic buildings consultant advising on conservation plans and exhibition projects
Spain	Miguel Álvarez Areces	President of INCUNA and TICCIH Spain, Economist
Greece	Christina Agriantoni	Historian, Founding member of the Greek Section TICCIH and the Industrial Museum of Hermoupolis, Curator of the Industrial Gas museum of Athens
Greece	Aspasia Louvi	Archaeologist, Director of the Piraeus Bank Group Cultural Foundation and Vice Director of the Cultural Technological Foundation of the ETBA Bank
Greece	Maria Mavroidi	Industrial Archaeologist, President of the Greek Section TICCIH
Germany	Axel Föhl	Industrial Heritage specialist since 1974 and editor of the Technische Denkmale im Rheinland publication in the Arbeitshefte series
France	Paul Smith	Industrial Heritage specialist since 1979. Historian and employee of the Direction générale des Patrimoines, Ministry of Culture France (1986-2018)

List of interviewees APPENDIX 4

	Name	Capacity
1	Keith Falconer	Head of Industrial Archaeology at English Heritage (Retired), Founding member of AIA
2	Mark Watson	Deputy Head of Industrial Heritage, Conservation Directorate, Industrial Heritage Team, Historic Environment Scotland
3	Shane Gould	Senior Local Government and National Infrastructure Adviser, Historic England
4	David de Haan	Secretary of the Association of Industrial Archaeology, Ironbridge Gorge Museum Trust curator and later director (1978-2012). Programme Director of Ironbridge Institute (1997-2012).
5	Miles Oglethorpe	Head of Industrial Heritage, Conservation Directorate, Industrial Heritage Team, Historic Environment Scotland, President at International Committee on the Conservation of the Industrial Heritage (TICCIH), 2018-present.
6	Michael Scott	Senior Heritage Management officer, Historic Environment Scotland
7	Jane Corfield	Principal Conservation and Design Officer, Stoke City Council
8	Darren Barker	Principal Conservation Officer Great Yarmouth Borough Council, Project Director Great Yarmouth Preservation Trust
9	Rober Carr	Industrial Archaeologist
10	Darren Radcliffe	Historic places adviser, Historic England
11	Sally Stone	Architect and Academic, Manchester School of Architecture
12	Mike Nevell	Industrial Archaeologist and Academic, Head of Archaeology, Salford University Manchester
13	Ben Greener	Policy Advisor – Historic Environment, HLF
14	Ian West	Industrial Archaeologist, Volunteer Ironbridge Gorge Museums
15	Paul Gossage	Director of marketing and PR, Ironbridge Gorge Museums
16	Joanne Smith	Librarian, Ironbridge Gorge Museums
17	Rose Lloyd (education dep)	Education administrator, Ironbridge Gorge Museums
18	Roger White	Academic, Senior Lecturer, Ironbridge International Institute for Cultural Heritage
19	Chris Kelsall	Hostel manager, YHA Ironbridge Coalport
20	Respondent 20	Artist and tenant at Jackfield tile museum, Ironbridge Gorge Museums
21	Respondent 21	Shop owner/Craftswoman, Maws Craft Centre

		Yarmouth Preservation Trust		
9	Rober Carr	Industrial Archaeologist	28/10/2015	т
10	Darren Radcliffe	Historic places adviser, Historic England	15/6/2015	F
11	Sally Stone	Architect and Academic, Manchester School of Architecture	16/6/2015	F
12	Mike Nevell	Industrial Archaeologist and Academic, Head of Archaeology, Salford University Manchester	17/6/2015	F
13	Ben Greener	Policy Advisor – Historic Environment, HLF	22/6/2015	F
14	Ian West	Industrial Archaeologist, Volunteer Ironbridge Gorge Museums	15/5/2015	F
15	Paul Gossage	Director of marketing and PR, Ironbridge Gorge Museums	15/5/2015	F
16	Joanne Smith	Librarian, Ironbridge Gorge Museums	15/5/2015	F
17	Rose Lloyd (education dep)	Education administrator, Ironbridge Gorge Museums	14/5/2015	F
18	Roger White	Academic, Senior Lecturer, Ironbridge International Institute for Cultural Heritage	9/9/2015	F
19	Chris Kelsall	Hostel manager, YHA Ironbridge Coalport	3/6/2015	F
20	Respondent 20	Artist and tenant at Jackfield tile museum, Ironbridge Gorge Museums	16/5/2015	F
21	Respondent 21	Shop owner/Craftswoman, Maws Craft Centre	16/5/2015	F
22	Respondent 22	Shop owner/Craftswoman, Maws Craft Centre	16/5/2015	F
23	Respondent 23	Resident, Maws Craft Centre	16/5/2015	F
24	Respondent 24	Front desk officer, Coalport China Works, Ironbridge Gorge Museums	16/5/2015	F
25	Respondent 25	Workshop demonstrator, Coalport China Works, Ironbridge Gorge Museums	16/5/2015	F
26	Respondent 26	Front desk officer, Museum of the Gorge, Ironbridge Gorge Museums	17/5/2015	F
27	Respondent 27	Demonstrator (volunteer), Blists Hill, Ironbridge Gorge Museums	17/5/2015	F
28	Respondent 28	Demonstrator (employee), Blists Hill, Ironbridge Gorge Museums	17/5/2015	F
29	Respondent 29	Front desk officer Enginuity, Ironbridge Gorge Museums	15/5/2015	F
30	Mike Haw	Bussiness development and Project Manager, CoRE	3/6/2015	F
31	Hardial Bhogal	Chief Operating Officer at Stoke-on-Trent City Council	3/6/2015	F
32	Respondent 32	Office manager reception, CoRE	3/6/2015	F
33	Respondent 33	Manager of en-CoRE	3/6/2015	F
34	Teressa Fox-Wells	Visitor centre manager, Middleport Pottery	4/6/2015	F
35	Geoff Rich	Architect, Design team Leader of Middleport Pottery conversion	16/6/2015	F
36	Respondent 36	Tenant of Middleport Pottery, Francis & Jellyman director and former factory worker	4/6/2015	F
37	Respondent 37	Visitor services assistant, Middleport Pottery	4/6/2015	F
38	Respondent 38	Volunteer tour guide, Middleport Pottery	4/6/2015	F
39	Respondent 39	Volunteer tour guide, Middleport Pottery	4/6/2015	F

* **F** Face to Face interviews / **T** Telephonic interviews / **O** On-line survey

>>>

9/5/2015

11/6/2015

21/5/2015

8/6/2015

24/6/2015

10/6/2015 2/6/2015

20/5/2015

F

F

F

т

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F

F

0

	Name	Capacity	intvw. date	
40	Marcus Dean	Developer, architect, Anchor Mills	11/6/2015	•
41	Respondent 41	Tenant at Anchor Mills. Advertising and Signage company owner.	11/6/2015	
42	Respondent 42	Carpenter. Part of maintenance and refurbishment team, Anchor Mills	11/6/2015	
43	Respondent 43	Marketing administration. Employee, Anchor Mills	11/6/2015	
44	Respondent 44	Resident, Anchor Mills	15/6/2015	
45	Respondent 45	User of Royal Mills. Employee of Advertising company housed in the Royal Mills	17/6/2015	
46	Respondent 46	Tenant of Royal Mills. Clothing agency housed in the Royal Mills	17/6/2015	
47	Respondent 47	Tenant of Royal Mills, Wig making company housed in the Royal Mills	17/6/2015	
48	Phil Collings	Senior Area Manager Greater Manchester, Homes and Communities Agency	25/6/2015	T
19	Kate Dickson	Heritage Works Trust director, formerly Ancoats Buildings Preservation Trust Director	15/6/2015	
50	Respondent 50	Resident of Royal Mills (dental surgeon)	24/6/2015	
51	Respondent 51	Resident of Royal Mills (art teacher)	21/6/2015	T
52	Respondent 52	Resident of Royal Mills (recruiting)	21/6/2015	T
3	Respondent 53	Resident of Royal Mills (doctor)	21/6/2015	T
j4	Respondent 54	Resident of Ice Plant (administrative)	20/6/2015	t
5	Respondent 55	Resident of Waulk Mills (office manager)	19/6/2015	t
6	David MacLehose	Former Deputy director Phoenix Trust. Project Manager, entrepreneur.	10/6/2015	t
7	Robert Smith	Resident & secretary of owners association, Stanley Mills	12/6/2015	t
8	Lauren Elliot	Visitor Services Manager, Stanley Mills	12/6/2015	1
9	Patricia Sanderson	Factor of East and Mid Mill, Stanley Mills	23/6/2015	1
0	Respondent 60	Resident of Stanley Mills	13/7/2015	1
	Respondent 61	Resident of Stanley Mills	13/7/2015	-
2	Respondent 62	Resident of Stanley Mills	13/7/2015	1
3	Respondent 63	Resident of Stanley Mills	14/7/2015	1
1	Respondent 64	Resident of Stanley Mills	21/7/2015	1
;	Tony Giddings	Developer, Board Member of Argent	6/7/2015	+
;	Orsalia Dimitriou	User, Architect, Associate lecturer, Central Saint Martins, King's Cross	22/7/2015	1
7	Malclom Tucker	Member of the King's Cross Conservation Advisory Committee (KXCAAC) in 1989. Engineering Historian and Industrial Archaeologist.	30/11/2015	
3	Respondent 68	User, College student, Central Saint Martins, King's Cross	29/6/2015	1
)	Respondent 69	Tenant, Restaurant manager, Granary complex, King's Cross	29/6/2015	1
)	Laura Leighfield	Office manager, McArthurGlen, Swindon	1/7/2015	1
	Ian Leith	Archivist, Historic England Archive, Swindon	2/7/2015	1
2	Keith Austin	Archivist, Historic England Archive, Swindon	3/7/2015	-
	Tim Bryan	Museum professional, Curator of the STEAM Museum, Swindon	27/7/2015	-
ļ	Respondent 74	Shop tenant, Barber, Custard Factory	3/7/2015	+
;	Respondent 75	Shop employee, Skateboarder, Custard Factory	3/7/2015	+
;	Respondent 76	Shop tenant, vintage shop, Custard Factory	3/7/2015	-
	Respondent 77	Shop employee, DJ Shop, Custard Factory	3/7/2015	-
3	Respondent 78	Bar supervisor, Custard Factory	3/7/2015	-
	Respondent 79	Receptionist, Custard Factory	3/7/2015	-
	Respondent 80	Shop employee, Retail, Custard Factory	3/7/2015	-
_	Hildebrand de Boer	ERIH program manager	22/4/2015	+
2	Anna Pereira Roders	Architect and Academic, Assistant Professor, Eindhoven University of Technology	1/10/2015	-
}	Job Roos/Olivier Graeven	Partner and co-founder of Braaksma en Roos architectural office and Academic, Associate professor TU Delft/Project architect in Braaksma & Roos architectural office	15/7/2016	
4	Alexander de Ridder	Architect and Academic, Lecturer, TUDelft	20/5/2016	+
5	Wessel de Jonge	Architect and Academic, Professor TUDelft	7/7/2016	+
6	Karel Loeff	Architectural Historian, director of the Erfgoedvereniging Bond Heemschut (volunteers' association)	13/7/2016	+

	Name	Capacity	intvw. date	
87	Erik Nijhof	Historian and Academic, Assistant Professor, University of Utrecht	31/5/2016	Τ
88	Giel van Hooff	Historian and Academic, University Researcher, Department of Industrial Engineering & Innovation Sciences, Technology, Innovation & Society, TU Eindhoven, Board Member of FIEN	3/6/2016	
89	Jur Kingma	Volunteer, Member of Zaans Erfgoed, Member of NedSEK	6/2/2017	
90	Verra Cerrutti	Researcher, Social Anthropologist	31/5/2016	T
91	Jean-Paul Corten	Senior Policy officer, Rijksdienst voor het Cultureel Erfgoed	4/7/2016	T
92	Frank Strolenberg	Program manager Herbestemming & Agenda Toekomst Religieus Erfgoed, formerly director of Herbestemmen-programme, Rijksdienst voor het Cultureel Erfgoed	13/7/2016	
93	Ernst Homburg	Historian and Academic, Professor of History of Science and Technology, University of Maastricht	7/6/2016	
94	Leo Hardus	Vice president of FIEN	1/7/2016	
95	Peter van Velzen	Architect, Owner of Sodafabriek, Entrepreneur	5/10/2016	T
96	Boudewijn de Bont	Director of Nico de Bont B.V. construction company	7/10/2016	t
97	Eric Gude	Concept developer, Van Nelle fabriek	16/9/2016	t
98	Bert Haer	Municipal Monuments Office employee, Municipality of Enschede	12/12/2016	t
99	Sake Bonne de Boer	Architect, Project Architect in the reuse of Jannink and the of the TextielMuseum	11/10/2016	+
00	Hans Jannink	Senior projectmanager at De Woonplaats	12/12/2016	t
01	John Nijhuis	Director of Stichting Cultureel Erfgoed Enschede	28/9/2016	+
02	-	Resident Jannink	28/9/2016	+
03		Resident Jannink	28/9/2016	+
)4	Respondent 104	Resident Jannink	28/9/2016	+
)4)5		Resident Jannink		+
	•		28/9/2016	+
)6	•	Resident Jannink	29/9/2016	+
)7	Respondent 107	Resident Jannink	29/9/2016	-
)8	Respondent 108	Resident Jannink	1/10/2016	_
)9	Respondent 109	Resident Jannink	2/10/2016	_
0	Respondent 110	Resident Jannink	6/10/2016	_
1	Respondent 111	Resident Jannink	6/10/2016	_
2	Respondent 112	Resident Jannink	23/10/2016	_
3	Respondent 113	Resident Jannink	9/11/2016	_
4	Bea Nieuwenhuis	Project manager & coordinator fundraising, TextielMuseum	7/10/2016	
5	Guus Boekhorst	Museum registrar, TextielMuseum	29/11/2016	
6	Jantiene van Elk	Librarian, TextielMuseum	7/10/2016	
7	Respondent 117	Laundry artist (employee), TextielMuseum	7/10/2016	
18	Respondent 118	TextielMuseum employee	12/10/2016	
19	Respondent 119	TextielMuseum employee	12/10/2016	
20	Respondent 120	TextielMuseum employee	13/10/2016	
21	Respondent 121	TextielMuseum employee	13/10/2016	
22	Respondent 122	TextielMuseum employee	17/10/2016	
23	Respondent 123	TextielMuseum employee	19/10/2016	1
24	Respondent 124	TextielMuseum employee	27/10/2016	1
25	Respondent 125	TextielMuseum visitor	20/10/2016	1
26	Nurah Abdulkadir	Marketing Communication manager, Westergasfabriek BV	5/7/2016	t
27	Liesbeth Jansen	Former director of Westergasfabriek	30/9/2016	1
28		Project Manager of Westergasfabriek (1990-2005)	29/6/2016	+
29	3	Member of Friends of Westerpark	5/7/2016	+
30		Developer, CEO in MAB (2001-2004)	11/7/2016	+
31		Alderwoman in the District Westerpark (1998-2001)	11/7/2016	+
32		User/tenant, Restaurant manager Mossel &Gin	5/7/2016	+
32 33		User/tenant, Restaurant manager Mosser & Gin	5/7/2016	+
_		Telephonic interviews / 0 On-line survey	>///2010	_

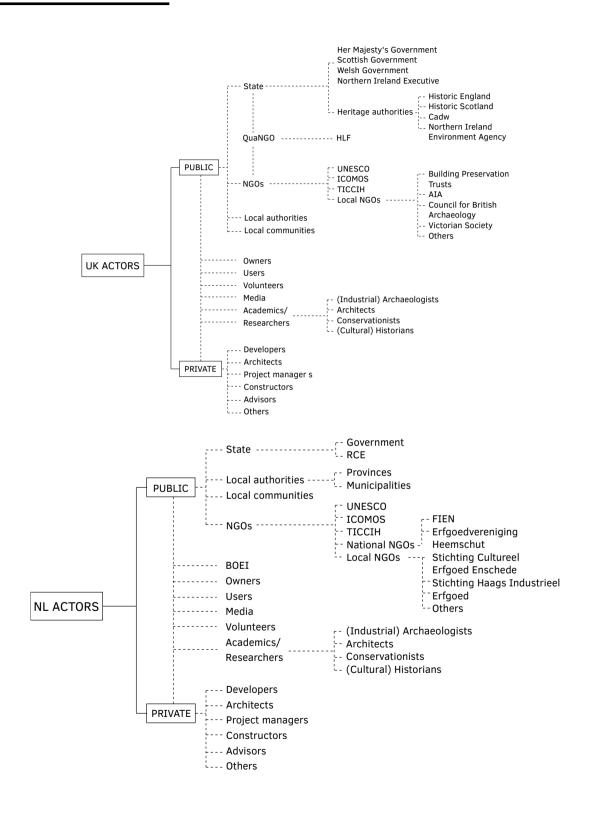
	Name	Capacity	intvw. date	*
134	Respondent 134	User/tenant, Culinary Creative company owner	5/7/2016	F
135	Respondent 135	Security guard, Employee	5/7/2016	F
136	Respondent 136	User/tenant, Graphic designer	5/7/2016	F
137	Respondent 137	User/tenant, The HUB facility manager	5/7/2016	F
138	Respondent 138	User/tenant, Digital online marketing people officer	5/7/2016	F
139	Respondent 139	User/tenant, Westergasterras facility manager	5/7/2016	F
140	Respondent 140	User/tenant, Owner of the fashion company INFACT	5/7/2016	F
141	Respondent 141	User/tenant, Kindergarten owner	5/7/2016	F
142	Respondent 142	User/tenant, Office manager Pacific Park	5/7/2016	F
143	Respondent 143	User/tenant, Owner of the West Pacific jazz club	5/7/2016	F
144	Juliette Hofman	Director of DRU Cultuurfabriek	30/6/2016	F
145	Peter van Toor	Chairman of ICER Iron museum	30/6/2016	F
146	Gerrolt Ooijman	Strategy and real estate manager Wonion	23/9/2016	F
147	John Haverdil	Alderman in Oude Ijsselstreek (2005-2014)	30/6/2016	F
148	Ron Spaan	Senior Project Manager BOEi, Project leader of DRU	11/7/2016	0
149	Respondent 149	House owner of Badfabriek DRU	23/9/2016	F
150	Respondent 150	Manager ICER, employee	23/9/2016	F
151	Respondent 151	User/tenant, Artist Collectief Breekijzer, ICER	23/9/2016	F
152		User/tenant, Beltmancomplex, DRU	26/9/2016	0
153		Cultuurfabriek employee, DRU	14/9/2016	0
154	Respondent 154	Cultuurfabriek employee, DRU	14/9/2016	0
155		Cultuurfabriek employee, DRU	7/9/2016	0
156	Respondent 156	Cultuurfabriek volunteer, DRU	14/9/2016	0
157	Respondent 157	Popcentrale volunteer, DRU	15/9/2016	0
158	Respondent 158	Cultuurfabriek volunteer, DRU		0
150	Respondent 159	Cultuurfabriek employee, DRU	16/9/2016 21/9/2016	0
160	Respondent 160	Cultuurfabriek employee, DRU	23/9/2016	0
161	Respondent 161	User/tenant, Beltmancomplex, DRU		0
161			9/6/2016	0
162	Respondent 162 Respondent 163	User/tenant, Beltmancomplex, DRU	26/9/2016	0
		User/tenant, Beltmancomplex, DRU	26/9/2016	0
164	Respondent 164	User/tenant, Beltmancomplex, DRU	26/9/2016	
165	Respondent 165	Wonion board member	26/9/2016	0
166	Respondent 166	User/tenant, Beltmancomplex, DRU	26/9/2016	0
	Respondent 167	Wonion employee	26/9/2016	0
168		User/tenant, Beltmancomplex, DRU	26/9/2016	0
169		Wonion employee	27/9/2016	0
170		User/tenant, Beltmancomplex, DRU	27/9/2016	0
171	Respondent 171	User/tenant, Beltmancomplex, DRU	28/9/2016	0
172		Wonion secretary	29/9/2016	0
173	Respondent 173	Wonion project leader	29/9/2016	0
174	Respondent 174	Wonion project assistant	30/9/2016	0
175		Wonion employee	26/9/2016	0
176		Development manager BOEi	16/8/2016	F
177	Roel ten Bras	Architect of Energiehuis	6/7/2016	F
178		Energiehuis Tenant/User, Director of Music Theatre Hollands Diep	2/6/2016	F
179		Energiehuis Tenant/User, Production leader of Music Theatre Hollands Diep	11/6/2016	0
180		Energiehuis User, Bibelot trainee	8/6/2016	0
181	Respondent 181	Energiehuis User, Bibelot trainee	2/6/2016	F
182		Energiehuis Tenant/Grand café/bar Khofinsky owner	2/6/2016	F
183	Henk Kranendonk	Director of Art, Culture & inner city development, Municipality Dordrecht elephonic interviews / 0 On-line survey	21/9/2016	F

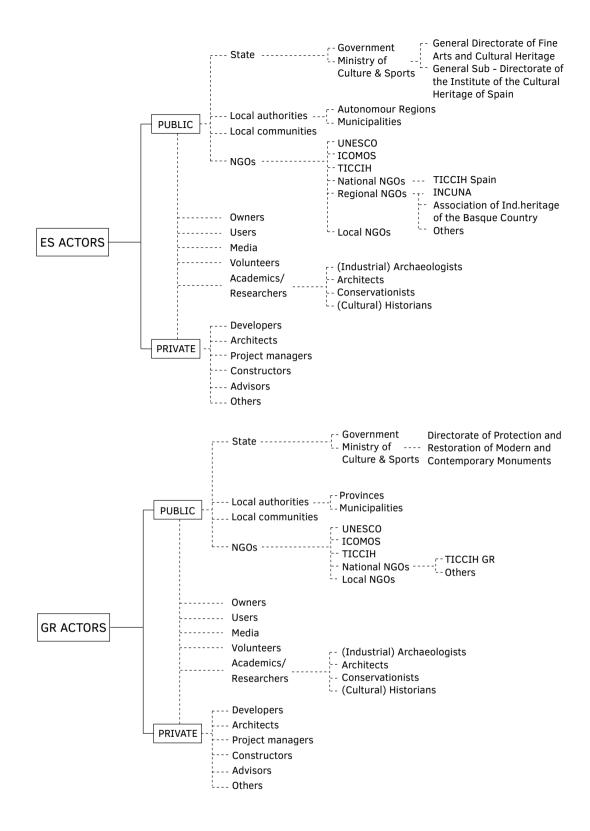
	Name	Capacity	intvw. date	*
184	Conny van Nes	Senior Advisor on Cultural Heritage section, Municipality of Dordrecht	21/9/2016	F
185	Eusebi Casanelles	Founder and director of the Museu Nacional de la Ciència i de la Tècnica de Catalunya (MNACTEC) (1996-2013), President at International Committee on the Conservation of the Industrial Heritage (TICCIH), (1997,2009)	25/9/2017	F
186	Julián Sobrino Simal	Vice-coordinator of the Plan Nacional de Patrimonio Industrial, Spain (2009-2011); Academic, Profesor titular, Escuela de Arquitectura, Universidad de Sevilla.	26/10/2017	F
187	James Douet	Editor of the TICCIH Bulletin, Historic buildings consultant advising on conservation plans and exhibition projects.	19/9/2017	F
188	Miguel Álvarez Areces	President of INCUNA and TICCIH Spain, Economist	1/10/2017	F
189	Joaquin Ibañez Montoya	Architect and Academic, Profesor in the department 'Proyectos Arquitectónicos', Universidad Politécnica de Madrid	17/10/2017	F
190	Iñaki Uriarte	Architect	3/10/2017	F
191	Carolina Castañeda López	Architect and Academic, Coordinator of the project PHI, Universidad Politécnica de Madrid	18/10/2017	F
192	Linarejos Cruz	Archaeologist, Vice- coordinator of the National Plan of Industrial Heritage (Spain)	30/11/2017	F
193	Conxa Bayo	Conservator mNACTET	29/9/2017	F
194	Roser Bifet	mNACTEC employee, communications department	9/10/2017	F
195	Respondent 195	mNACTEC librarian	9/10/2017	F
196	Respondent 196	mNACTEC receptionist	3/11/2017	F
197	Respondent 197	mNACTEC café employee	3/11/2017	F
198	Aitor Fernandez Oneka	Harino Panadera Architect	5/10/2017	F
199	Javier Orduna	Harino Panadera Director	5/10/2017	F
200		Harino Panadera User, Doctor	5/10/2017	F
201	•	Harino Panadera User, Health inspector	5/10/2017	F
	Blanca Brea	Harino Panadera Architect, Subdirector of General Services, Municipality of Bilbao	6/10/2017	
203		Harino Panadera machines' engineer	29/10/2017	
204		Bodegas Jerez, Architect	26/10/2017	
205		Bodegas Jerez, Architect	9/11/2017	
206	· · · · · · · · · · · · · · · · · · ·	Urbanism manager, Municipality of Jerez de la Frontera, Architect, Urban Planner	30/10/2017	F
207	-	Resident, bodega El Cantón	27/10/2017	F
208		Clerk in the Urbanism Department, Municipality of Jerez de la Frontera, Architect	2/11/2017	F
209	Benito Garcia Moran	Architect, bodega c. lechugas	27/10/2017	
10		Srchitect, bodega c. cristal	1/11/2017	
211		Architect, Ca L' Aranyó	29/9/2017	
	Anna Belchi	Director of UPF campus in 22@	11/10/2017	
213		UPF library librarian at 22@	11/10/2017	1
214	Respondent 214	UPF library librarian at 22@	11/10/2017	
215		UPF library librarian at 22@	11/10/2017	
216	Respondent 216	UPF library librarian at 22@	11/10/2017	0
217	Respondent 217	UPF library librarian at 22@	13/10/2017	(
218		UPF library librarian at 22@	13/10/2017	0
219	Respondent 219	UPF library librarian at 22@	13/10/2017	(
220	Respondent 220	UPF library librarian at 22@	16/10/2017	(
20	Respondent 220	UPF library librarian at 22@	19/10/2017	
				+
222	Respondent 222	Resident of the Lofts del Passatge del Sucre in 22@ Resident of Can Gili Nou in 22@	17/10/2017	
223	Respondent 223	Resident of Can Gili Nou in 22@	13/10/2017	0
224	Respondent 224	Student in the IAAC in 22@	12/10/2017	-
225	Luis Calderon	Tabacalera user, member of communication and relations group	18/10/2017	
226	Respondent 226	Tabacalera user, member of the collective 'tabahack'	18/10/2017	
227		Tabacalera user, member of the collective 'art keller'	18/10/2017	
228	Respondent 228	Tabacalera user, member of the collective 'abogados malla'	17/10/2017	

	Name	Capacity	intvw. date	*
229	Respondent 229	Tabacalera user, member of the collective 'abogados malla'	17/10/2017	F
230	Respondent 230	Tabacalera user, member of the collective 'nave trapecio'	17/10/2017	F
231	Respondent 231	Tabacalera user, member of the collective 'phycologia solidaria'	17/10/2017	F
232	Respondent 232	Tabacalera user, member of the collective 'phycologia solidaria'	17/10/2017	F
233	Respondent 233	Information Assistant, employee in the art gallery 'Tabacalera. Promoción del Arte'	18/10/2017	F
234	Respondent 234	Information Assistant, employee in the art gallery 'Tabacalera. Promoción del Arte'	18/10/2017	F
235	Paloma Berrocal	Archaeologist, Director of the archaeological and historical intervention in Bombas Gens	6/11/2017	F
236	Toni Colomina	Art conservationist in Bombas Gens	8/11/2017	F
237	Nuria Enguita Mayo	Director of the Art Centre Bombas Gens	7/11/2017	F
238	Sonia Martínez	Cultural and educational activities coordinator Bombas Gens	7/11/2017	F
239	Eva Bravo	Heritage Mediator, Bombas Gens	8/11/2017	F
240	Respondent 240	Secretary of Bombas Gens	8/11/2017	0
241	Christina Agriantoni	Historian, Founding member of the Greek Section TICCIH and the Industrial Museum of Hermoupolis, Curator of the Industrial Gas museum of Athens	3/7/2017	F
242	Aspasia Louvi	Archaeologist, Director of the Piraeus Bank Group Cultural Foundation 2002-2013 and Director of the Cultural Technological Foundation of the ETBA Bank (1998-2001)	7/6/2017	F
243	Maria Mavroidi	Industrial Archaeologist, President of the Greek Section TICCIH	12/6/2017	F
244	Nikos Belavilas	Architect and Academic, Professor, School of Architecture NTUA, Project manager of CTC and LTCP	12/7/2017	F
245	Yiannis Kizis	Architect, responsible for the conversion of the Tsalapatas complex and the Kornilakis tannery	16/6/2017	F
246	Kostas Adamakis	Architect, Vice Mayor of Volos (1990-1998)	1/6/2017	F
247	Olga Deliyanni	Architect, Founding Member of the Greek Section TICCIH, employee of the Ministry of Culture (retired)	5/2/2018	F
248	Amalia Androulidaki	Head of Protection and Restoration of Newer and Modern Monuments, Ministry of Culture	8/5/2017	F
249	Maria Balodimou	Architect, Secretary of the Greek Section TICCIH	8/5/2017	F
250	George Adamopoulos	Civil Engineer, Head of the Municipal Company of Development of Hermoupolis (1993-2003)	13/7/2017	F
251	Ioannis Dekavallas	Mayor of Hermoupolis-Syros (1990-2014)	22/6/2017	F
252	Antonis Plitas	Electrical Engineer, Member of the CTC scientific team	7/6/2017	F
253	Leda Papastefanaki	Historian, Member of the CTC scientific team	5/7/2017	F
254	Achilleas Dimitropoulos	Employee of the CTC	22/6/2017	F
255	Margarita Kalouta	Chairwoman of the Association of Friends of the Technical Culture of Hermoupolis	20/6/2017	F
256	Dina Sikoutri	Member of the Association of Friends of the Technical Culture of Hermoupolis	22/6/2017	F
257	Irene Drakou	Member of the Association of Friends of the Technical Culture of Hermoupolis	22/6/2017	F
258	Aliki Tsoukala	Aegean University library librarian at Kornilakis building	22/6/2017	F
259	Paraskevi Kontou	Aegean University librarian at Kornilakis building	22/6/2017	F
260	Maria Florou	Head of the Industrial Gas Museum of Athens	6/3/2017	F
261	Erato Koutsoudaki	Architect and museologist, museological designer of the Industrial Gas museum of Athens	6/3/2017	F
262	George Macheras	Architect, founding member of the Greek Section TICCIH, employee of the Ministry of Culture (1986-1989) in the Industrial Archeology team	21/3/2017	F
263	Yiannis Stoyannidis	Historian, member of the Industrial Gas Museum's scientific team	22/3/2017	F
264	Andromachi Gazi	Archaeologist, museologist, member of the Industrial Gas Museum's scientific team	10/4/2017	F
265	Ikonomou Antonis	Director of INNOVATHENS	21/3/2017	F
266	Respondent 266	INNOVATHENS employee	21/3/2017	F
267	Respondent 267	INNOVATHENS employee	21/3/2017	F
268	Respondent 268	Technopolis catering manager	21/3/2017	F
269	Respondent 269	Technopolis events department staff	21/3/2017	F
270	Respondent 270	Industrial Gas Museum employee	7/3/2017	0
271	Respondent 271	Technopolis marketing & communications manager	22/3/2017	0
272	Respondent 272	Head of management and Technical operations of the radio station «Athena 984»	27/4/2017	0
273	Dimitris Kaliambakos	Vice Chairman of the NTUA AMDC Managing Committee and Academic, Professor in the School of Mining Engineering and Metallurgy, NTUA	21/4/2017	F

	Name	Capacity	intvw. date	
274	Kostas Panagopoulos	Instigator of LTCP, Emeritus Professor in the Faculty of Mining Engineering and Metallurgy, NTUA	8/5/2017	
275	Makis Chadoumelis	Site Manager of the LTCP	29/3/2017	
276	Olga Seni	LTCP employee, Architect	27/3/2017	
277	Despina Balopita	LTCP employee	29/3/2017	
278	Ioannis Polizos	Former chair of the senate committee LTCP, Vice Rector NTUA (1994-97), Emeritus Professor in the School of Architecture NTUA	18/7/2017	
279	Konstantinos Pongas	Lavrion Mayor (1975-1994)	28/3/2017	
280	Kostas Manthos	Architect, Member of the local scientific association 'Lavreotiki studies company', Founding member of the Greek Section TICCIH	28/3/2017	
281	George Dermatis	Historian, Member of the local scientific association 'Lavreotiki studies company'	28/3/2017	T
282	Eva Tsitou	LTCP secretariat	27/3/2017	T
283	Respondent 283	LTCP employee, Assistant accountant	30/3/2017	T
284	Respondent 284	User/Tenant, Employee of the Lifelong Learning Centre for the Environment and the Sustainability of Lavrion	28/3/2017	
285	Sofia Rok Mela	User/Tenant, Head of the Crafts-Industrial Educational Museum	27/3/2017	T
286	Respondent 286	User/Tenant, Employee of the Crafts-Industrial Educational Museum	28/3/2017	t
287	Respondent 287	User, Researcher in the Laboratory of environmental measurements	29/3/2017	t
288	Respondent 280	User/Tenant, in.mat-lab employee	29/3/2017	T
289	Konstantinos Kinoussis	User/Tenant, CEO of Kinousis Group company	30/3/2017	T
290	Respondent 290	User, Researcher in the Laboratory of metallurgy	28/3/2017	T
291	Respondent 291	User/Tenant, Employee of the Lifelong Learning Centre for the Environment and the Sustainability of Lavrion	28/3/2017	
292	Egli Dimoglou	Historian, Head of the Municipla Center for History and Documentation of Volos	1/6/2017	t
293	Respondent 293	Tsalapatas Museum employee	31/5/2017	T
294	Respondent 294	Tsalapatas Museum employee	31/5/2017	Ť
295	Respondent 295	Tsalapatas Museum employee	31/5/2017	T
296	Emilia Manioti	Site manager of Tsalapatas commercial, cultural and recreational centre	1/6/2017	Ť
297	Respondent 297	Tsalapatas tenant, Basilico Cucina & Pizza Italiane Restaurant owner	2/6/2017	t
298	Respondent 298	Tsalapatas tenant, Ethrion Restaurant owner	2/6/2017	t
299	Respondent 299	Tsalapatas User, Employee of the University of Thessali	31/5/2017	t
00	Respondent 300	Tsalapatas User, Lawyer, Employee of the University of Thessali	2/6/2017	t
01	Respondent 301	Tsalapatas User, Employee of the University of Thessali	2/6/2017	Ť
02	Panayiotis Sapkas	Vice Mayor of Larissa (1999-2003, 2014-present)	31/5/2017	t
303	Lili Giovri	Architect, Head of the Municipal Technical Service of Larissa	30/5/2017	t
304	Maria Kotoula	Employee of the Municipal Technical Service of Larissa	31/5/2017	t
305	Michalis Tsiaris	Head of Public Works department of the Municipality of Larissa	30/5/2017	Ť
306	Kostas Skroubelos	Mill of Pappas reuse architect	7/6/2017	t
307	Kostas Tsianos	User, former Director of the Theatre of Thessaly	29/5/2017	t
308	Respondent 308	User, Employee of the Theatre of Thessaly	29/5/2017	t
309	Respondent 309	Mill of Pappas employee, Cleaning lady	29/5/2017	t
310	Respondent 310	User, Employee of the Municipality of Larissa, Department of Culture	29/5/2017	t
311	Respondent 311	User, Archeologist	29/5/2017	t
12	Respondent 312	User/tenant, Mill of Pappas puppet theatre	30/5/2017	+
313	Respondent 313	User/Tenant, Choreographer in the ballet school, Mill of Pappas	3/6/2017	+
314	Theodora Sargioti	Architect, Head of the Municipal Technical Service of Trikala	1/6/2017	+
315		Industrial Heritage specialist since 1974 and editor of the Technische Denkmale im Rheinland publication in the Arbeitshefte series	22/11/2017	+
316	Paul Smith	Industrial Heritage specialist since 1979. Historian and employee of the Direction générale des	26/11/2015	t

APPENDIX 5 Stakeholders Maps





Replication of Lessons presented in Chapter 7 across the case studies analysed

	Case	studie	es																	
		2	3	4			7	8	9	10	11	12	13	14	15	16	17	18	19	20
Lessons																				
L1.1								x	х		х		x		х		х	x	x	X
L1.2	x	X	X	X	х	X	х	х	х	X	х	х	X	х			х	х	x	Х
L1.3	x		x		x				x		х		x	х		х		x		
L1.4									х	х				х	х					
L1.5									х	х	х					х		х		X
L1.6				Х	Х					Х			Х	х	х		х	х		
L1.7	х		Х		Х				х					х	х					
L1.8	x							х		х									х	
L1.9	X			Х	Х			Х	х	Х			Х				х	х	Х	Х
L1.10			х	х	х			х	х			х	х				х	х	х	X
L1.11	х	х			х			х	х	х			х	х		х	х	х		Х
L1.12	х	х	Х		Х	х	х	х	х	х	х		х	х	х	х	х	х	Х	X
L1.13	X	Х	Х	Х	Х			Х		х	х	х	Х	х	х	х	х	Х		
L1.14		Х	Х	Х	Х	Х						х	Х	х	х		х	х		Х
L1.15	х									х	х								х	Х
L1.16	Х	Х	Х		Х		Х	Х		Х	Х	х	Х	Х		х	х	Х	Х	X
L1.17	X	Х	Х		х				х		Х	х	Х		х	х	х	х	X	
L1.18	X		Х						х		Х		х			х				Х
L1.19				Х								х		Х		х	х	Х	Х	Х
L2.1	X	х	X	X	х	х	х	х	х	X	Х	х	Х	Х	х	х	х	х	X	X
L2.2	X	х	X		х	х	х	х	х		х		Х	Х	х	х	х	х	х	X
L2.3	X	Х	X		х	х	х	х	х				Х	х		х	х	х	X	X
L2.4	X	Х	х	х	х	х	х	х	х	х	х			х	х	х	х	х	х	Х
L2.5			Х	Х	х	х		х	х	Х			х	х			х		х	Х
L2.6	X		х	х	х			х	х	х	х		х	х	х		х	х	х	X
L2.7	x				х				х	х							х	х		
L2.8	X	х	х			х	х		х		х					х	х	х	х	Х
L2.9			х	х		х			х			х								
L2.10	X						х		х									х		
L2.11								х	х	х				х	х		х	х	х	Х
L2.12		х						х					х		х		х	х	х	Х
L2.13	х				х								х					х		X
L3.1	X	х	х	х	х		х	х	х			х	х			х	х	х	х	X
L3.2	X						х		х	х		х	x		х	х	х	х	х	X

X = Case study that confirms the lesson

>>>

	Case	studie	es																	
		2	3	4			7	8	9	10	11	12	13	14	15	16	17	18	19	20
Lessons																				
L3.3	X	x			X			x	x	x	x			x			х	х	х	x
L3.4	Х	Х	Х	Х	Х	Х	Х	Х	х	х	х	Х	Х	Х	х	Х	х	х	х	х
L4.1	Х	Х	Х				Х			х		Х	Х		х	х	х	х	х	х
L4.2	Х	Х	Х				Х		х		х				х	х	х	х	х	х
L4.3	Х			Х	Х				х											
L4.4	Х		х	Х	Х	Х		Х	х	х			X	Х	Х	х	х	х	х	х
L4.5	Х	х	х	х		х	х		х		х				х	х	х	х	х	х
L4.6	Х	Х	Х	Х	Х		Х	Х	Х	х	х	Х	Х			Х	х	Х	Х	х
L5.1	Х	Х	X	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	х
L5.2	Х	X	Х	Х	Х	Х	Х	Х	Х	х	х	Х	Х	Х	х	Х	х	Х	Х	х
L5.3	Х			X	X			х	X				X							
L5.4	Х		Х				Х				х		X			х	х			x
L6.1	Х	х	X	Х	X	Х	Х	х	х	х	х	х	Х	х	х	х	х	х	х	x
L6.2	Х			X	Х							х	Х				х	х		
L6.3	Х				Х			х	х	х				х	х	х	х	х	х	х
L6.4	Х		Х				Х		х							Х	Х			х
L7.1					Х				Х	Х	Х	Х	Х		х					
L7.2		х					х			х	х		Х		х					х
Basic Lessons																				
BL.1	Х	x	X	X	X	X	х	х	х	х	х	x	X	х	х	х	х	х	х	x
BL.2	Х	X	X	Х	Х	Х	Х	Х	х	х	х	х	Х	х	х	Х	х	х	х	х
BL.3	Х	X	X	Х	X	X	х	х	х	х	х	X	X	х	х	х	х	х	х	x
BL.4	Х	х	х	Х	Х	х	х	х	х	х	х	х	Х	х	х	х	х	х	х	Х
BL.5	Х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х
BL.6	Х	х	X	х	х	х	х	х	х	х	х	х	х	х	х	Х	х	х	х	Х
BL.7	x	х	Х	Х	Х	Х	х	x	х	х	х	x	х	х	х	х	х	х	х	х

X = Case study that confirms the lesson

APPENDIX 7

"ReIH" An online knowledge platform for Industrial Heritage Reuse

This Appendix presents the paper on the 'ReIH. Industrial Heritage Reuse in Europe' (Chatzi Rodopoulou, T. & Floros, X. ReIH: An online knowledge platform for Industrial Heritage Reuse. In: RETTIG, J. M., ed. XVII TICCIH International Congress: Industrial Heritage: Understanding the Past, Making the Future Sustainable., 2018 Santiago, Chile. TICCIH, 363-366.), offering an insight about the knowledge platform created within the framework of this doctoral research.

Summary

This paper presents an innovative online tool, which enables the review of Industrial Heritage Reuse practice internationally. The website 'ReIH. Industrial Heritage Reuse in Europe' is the product of 4 years of research, conducted within the framework of a PhD investigation titled "Control Shift. European Industrial Heritage Reuse in Review". Being more than a conventional database, it includes both an extended digital registry with more than 250 case studies of transformed industries across Europe as well as background information about the development of Industrial Heritage Reuse practice in Britain, the Netherlands, Greece and Spain. An important feature of the website is its dynamic character, facilitating the processing and management of existing data while also allowing for the update and extension of the registry in a user friendly way. This online knowledge platform is a far reaching effort. In the short term, it is aimed at the extensive recording of reused industries, the dissemination of this information and the familiarization of both specialists and the public on this significant, widely employed practice. On the long run, through a collaboration network providing additional information, this project has the potential to become a comprehensive point of reference for Industrial Heritage Reuse on a European or global scale.

Introduction

Over the last forty years, adaptive reuse has been employed as one of the most sustainable and efficient ways of safeguarding Industrial Heritage. Today, there is a vast number of reuse cases globally that provide significant insights for the protection and management of our industrial legacy. Although extensive research has been carried out on the subject on a regional, national or industrial sector level, there is a limited number of scientific studies with a broader scope.

This paper presents the website "Industrial Heritage Reuse in Europe" <http://reindustrialheritage. eu/>, an innovative online tool which enables the consistent cataloguing, reviewing and analysis of Industrial Heritage Reuse practice internationally. This project provides an important opportunity to advance the understanding of the practice of Industrial Heritage Reuse in Europe in an easy and accessible manner, overcoming the limitations of previous studies. The structure of this paper takes the form of four parts. The first part gives a brief overview of the existing literature on the subject. The second one, presents the research base of the website. The following part discusses the website's structure and content, its technical characteristics and usability. Lastly, the concluding remarks stress the social and scientific relevance of the venture, its limitations as well as its heightened potential to become a point of reference for the subject in question.

1 Research on Industrial Heritage Reuse: Advances and limitations

Since the late 1990s, a growing body of literature has been examining the issue of Industrial Heritage Reuse providing valuable evidence on various angles of the practice. Nevertheless, as it will be shown, the existing studies present certain limitations.

Analytically, a big number of studies on the subject have been mostly restricted to a limited geographical scope, covering only regional (Llordès and Pont, 2014, Asociación Vasca de Patrimonio Industrial y Obra Publica, 2001) or national territories (Bayer et al., 2015, Stratton, 2003, TICCIH-Municipal Centre for Historical Research and Documentation of Volos, 2007, et.al). Some studies with an international scope focus only on one industrial sector (Carr, 1999). A number of publications that overcome the previous limitations, have the form of illustrated anthologies giving a lot of emphasis on the aesthetical result of converted industries yet little information about their original function or the conversion process and its related challenges (Tagliaferri, 2006).

The limitations however are not only restricted to the scope and content of the existing research but also to the medium used for its dissemination. Despite the progress achieved by the open access movement (Suber, 2006, TU Delft, 2016) in the last two decades, there is still a big number of relevant studies available in hard copy only, or through a subscription business model or in a format inaccessible to the public.

A source disentangled from the aforementioned limitations is the online records of heritage. Yet, a review of a number of online national records of protected monuments, reveals their absolute disregard for the new life of the historic structures (Historic England, n.d., Rijksdienst voor het Cultureel Erfgoed, n.d.-b, Ministerio de Educación Cultura y Deporte, n.d., Ministry of Culture and Sports of Greece, 2012). In general, the new function and the subsequent multidimensional alterations on the listed complexes do not form part of the record cards.

At this point is important to present two cases of online registries that differ from the aforementioned practice in terms of scope and access. The first one is the website of ERIH project (https://www.erih.net/), starting in 1999 under the initiative of the association ERIH – European Route of Industrial Heritage e.V. The aim of the project was to implement a European network that would help to support the establishment of Industrial Heritage as a tourism brand. Today ERIH has established a network of 1633 Industrial Heritage sites in Europe, ranging from disused production plants to interactive technology museums.

"The project's most important communication tool is the ERIH website (Fig.01). As the main promotion platform it presents the Industrial Heritage to the general public, thus encouraging people to visit the industrial monuments. Large scale information and a plethora of links to other websites, tourist offices and further organizations and initiatives help to attract visitors. With its comprehensive background information on Europe's industrial history the website can also be seen as a virtual library aiming at offering a forum to exchange experiences between experts and laymen with a strong interest in the topic." (European Route of Industrial Heritage, n.d.).



FIG. APP.7.1 The ERIH website homepage. (European Route of Industrial Heritage, n.d.)

ERIH's website is a valuable source of knowledge, presenting historic background information about a multitude of reused industrial sites in an accessible manner. However, as posed above its focus is quite generic while the offered information concentrate on the historic function of the presented sites and countries, giving very little insights about their regeneration.

The second case is entirely concentrated on reuse, yet its scope is not only focused on industrial sites. The Dutch National Program Herbestemming was a five year venture that started in 2010 under the initiative of the Cultural Heritage Agency of the Netherlands (RCE).Through a collaboration of 30 public and private bodies, the program aimed at the promotion of the reuse practice in the country. Within its framework, a website was created, presenting, among other information, cases of Industrial Heritage Reuse in the Netherlands in the form of a registry.

The originality of that registry was its focus in the new use of the historic sites. Its search filters, were facilitating the review of important data concerning the reuse of the sites while the interactive map used (Fig.02) was allowing an overview of the practice in the Netherlands. In 2017 the hosting of the website passed to the Nationaal Restauratiefonds (NRF, National Fund for Restoration). The background information on the registered cases of reuse is still accessible, however the interactive map is no longer available (Restauratiefonds, 2018).



FIG. APP.7.2 The website of the Dutch National program Herbestemming. The illustrated interactive map, after the transfer of the hosting of the website from the RCE to Het Restauratiefonds organisation is no longer available online. (Rijksdienst voor het Cultureel Erfgoed, n.d.-a).

This brief literature review on the available relevant sources, illustrates that while there are important contributions shedding light to various angles of the transformation of historic industries, a broad systematic understanding of the practice is yet to be achieved due to their limitations. The new tool presented in this paper, backed by the author's PhD research, aspires to fill this knowledge gap and inform future initiatives, aiding the propagation of Industrial Heritage Reuse and preservation.

2 The research

The website presented in this paper is a product of the ongoing PhD research, titled: "Control Shift. European Industrial Heritage Reuse in Review", conducted by T. Chatzi Rodopoulou in the Delft University of Technology and the National Technical University of Athens. Focusing on the European Industrial Heritage Reuse, the aim of the research is fourfold.

- Firstly, to provide a broad and transnational picture of the development and the current state of Industrial Heritage Reuse practice, that will allow experience drawn from one country to inform future approaches on safeguarding via reuse on other countries.
- Secondly, to highlight the shifts that have been occurring into the reuse practice during the last 40 years, to explore possible patterns in Europe and their reasoning.
- Thirdly, to describe the evolving role and impact of the stakeholders involved with Industrial Heritage Reuse.
- Fourthly, to create awareness about the achievements that have been accomplished via Industrial Heritage Reuse and the challenges that both derelict and reused industrial sites are currently facing.

The methodology employed for the data collection is a mixed one, including historic, archival, case study, qualitative and field research.

The PhD dissertation, expected in 2019, will analyse in detail 20 case studies of 19th century reused industrial production sites in four European countries. (Britain, the Netherlands, Greece and Spain) For the selection of the posed projects an extended documentation of cases of Industrial Heritage Reuse was produced, drawing from all the sources analysed in the first part of this paper. The detailed catalogue resulting from this documentation, enriched with further information, constitutes the core of the presented website.

3 The website: A new online knowledge platform for the Industrial Heritage Reuse practice.

The ReIH website is an innovative web-based knowledge platform for the Industrial Heritage Reuse practice. Being more than a conventional database, it offers multiple advantages in terms of content and usability for a wide spectrum of users. Firstly, it provides a broad, international and updated overview of the Industrial Heritage Reuse practice. In detail, it presents a digital registry of more than 250 cases of transformed industries in four European countries (Fig.03).

For the description of each case an extensive set of documentary data elements is presented (Fig.04), following the standards of the Council of Europe (Council of Europe, 1992) and other registries of reused cases. This set includes the following elements:

- Name of the reused site
- Picture(s)
- Location
- Original use
- New use
- Original architect
- Reuse architect
- Construction year(s)
- Reuse year(s)
- Website URL
- Description
- Relevant literature
- Editor and date of compilation of the record

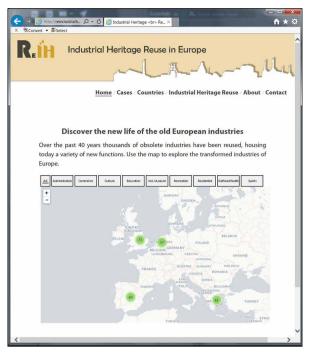


FIG. APP.7.3 The interactive map illustrating the documented case studies of Industrial Heritage Reuse in the ReIH website homepage (http:// reindustrialheritage.eu/).



FIG. APP.7.4 A record sheet retrieved from the ReIH website homepage (http://reindustrialheritage.eu/).

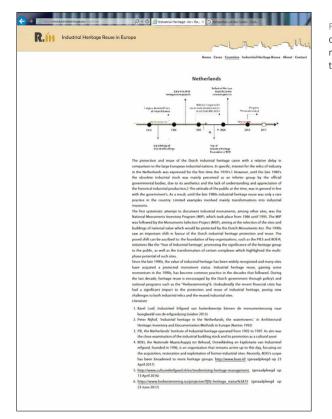


FIG. APP.7.5 The Dutch page in the Countries tab of ReIH offers an analysis of the developments related with Industrial Heritage Reuse practice in the Netherlands.

The cases that have been investigated in the author's PhD research are presented analytically, providing additional information about the historical development, the interim period between closure and reuse, the transformation process and the operation of the converted sites.

Secondly, the website presents additional information that facilitate the understanding of the practice from the users while extending their knowledge, by offering specific historic insights for every country (Fig.05). Specifically, the 'Industrial Heritage' tab includes the definitions of the heritage of industry and the reuse practice as described in the Dublin Principles (ICOMOS – TICCIH, 2011). Furthermore, it provides a glimpse into the preliminary results of the aforementioned PhD research, presenting briefly key shifts in relation to the legacy of industrialisation in the recent decades.

In the 'Countries' tab, a critical analysis of the development of Industrial Heritage Reuse practice is presented, from the late 1970s to this day, in Britain, the Netherlands, Greece and Spain. Important developments and changes that have occurred overtime are discussed along with the challenges Industrial Heritage is currently facing. This information, which is also product of the aforementioned PhD research, is presented both in text and graphically, in the form of a timeline.

The stratification of the offered information in various levels of complexity and detail enables the use of the platform by a wide audience. The website has therefore the potential to educate the general public, familiarising them with basic concepts and the key developments in the practice. At the same time, it can also serve as a valuable source of information for the specialists, providing both elaborate analyses per case and country as well as the broad picture of the practice on an international level. Furthermore, Industrial Heritage Reuse stakeholders, consulting the website, can be informed about good practice, related problems and challenges and in turn realise durable and sustainable reuse projects, avoiding past mistakes.

Besides the opportunities of ReIH offered to the public and the specialists, this website is also instrumental for the described PhD research and the composition of its results. The various content filtering options will be used for making multiple comparisons of case studies across Europe in a fast and systematic way. Moreover, the interactive map will provide a visual output of the geographical allocation of the filtered data by default, facilitating the drawing of qualitative results.

Thirdly, an important parameter of the project is the use of modern technologies for the presentation of the registry and the dissemination of the research results. In specific, the website is based on a flat-file Content Management System (CMS), which comes with several advantages over traditional database designs. Storing the data in a flat format has proven to be faster and more efficient, simpler to maintain, easier to migrate to another server and more secure.

Furthermore, special care has been taken in order to facilitate open access to the registry data providing a secure interface to the database. To this end an application programming interface (API) to the registry data has been developed, which outputs the data in the established and widely used JSON data exchange format (the API can be accessed via http://reindustrialheritage.eu/ projects/api). This is an important point, since it enables other researchers to access the data in a structured way offering the opportunity to analyse it further by their own tools and methods.

Due to the constant and increased volatility of the building stock under investigation, the nature of the platform is fully dynamic in order to facilitate processing and management of existing and upcoming data. Building the website around a CMS allows for editors and site administrators with predefined permissions and access to the data. In detail, users can contribute to the content of the site adding information, as well as editing existing cases. This is achieved in an easy yet controlled way, via simple forms in a customized backend panel, which enables consistent user input and automates certain procedures, e.g. the geolocation task for the cases. As a result, managing the Registry will be an intuitive process that will not require any special training.

The publicly accessible part of the platform, provides also a usable and intuitive interface to the users. The display options of the website (interactive map and list) and the flexible search filters, facilitate the access to the information in an easy, direct and fast manner. Moreover, the visualization of the data on a map, enriches the registry with a geographical dimension illustrating visually its international scope.

Finally, what should be highlighted, is the innovative possibilities offered by the search filters of the website (country, new use, reuse year etc.). Focusing mainly on the new use of the converted sites, they allow new categorisations and insights on the subject, such as the development of the reuse practice overtime, the prevailing new uses, the range of the new uses per country etc. This platform therefore sheds new light into the practice, illustrating for the first time correlations that were impossible to investigate before.

Conclusions

This paper has presented ReIH, a new online knowledge platform for the European Industrial Heritage Reuse. This innovative system aspires to make a major contribution, complementing the efforts for research and documentation of Industrial Heritage Reuse in Europe while aiding future initiatives of Industrial Heritage conversion. Its originality lies in three key points. Firstly in its focus on the new use of the historic industrial sites , secondly in its international scope and finally in the use of modern technological means for the creation and enrichment of its content as well as the dissemination of the research output.

Over the past few decades, the social and scientific awareness of the multilateral importance of Industrial Heritage has changed profoundly. From a discredited building group, the historic industries have now become established in the collective memory as an integral part of our cultural heritage. At the same time, the socioeconomic conditions on a European level are increasingly pushing for a shift of the construction sector, from the erection of new buildings to the reuse of existing structures. Therefore, Industrial Heritage Reuse, appears to attract growing interest, not only by scientists of various specialisations and the public but also by professionals of the construction sector who are looking for a share in the labour market.

One of the main aims of the project is the response to the increasing interest, generated for this heritage category. Using modern technological means, a new dynamic online and open access knowledge base is made available to the scientific community and to local, national and international interest groups, contributing to the safeguarding, the reuse and the promotion of the rich industrial legacy of Europe.

This knowledge base has been forged within the framework of the PhD research "Control Shift. European Industrial Heritage Reuse in Review", fulfilling a double purpose. It serves as a mouthpiece of the preliminary findings of the posed research while enabling the compilation of part of its results.

Albeit its heightened possibilities, ReIH has certain limitations, too, related mainly to the comprehensiveness of its registry. As it has been defined by the scope and timeframe of the aforementioned PhD research, it is not based on an exhaustive documentation of all reused assets of Industrial Heritage in the investigated countries. There is still a big number of converted sites to be included in the registry (e.g. transportation and extraction complexes, 20th century Industrial Heritage). Moreover, despite the website's international scope, it currently discusses the Industrial Heritage Reuse practice of only four countries.

The long term goal of ReIH is the extensive recording of Industrial Heritage Reuse practice in all European counties, the dissemination of this special information and the familiarization and training of both the specialists and the public. This ambitious objective can only be achieved through a collaborative venture. The challenge is thus to formulate a network of bodies that will take this work to the next stage. TICCIH, as the only global organisation for the study, interpretation and preservation of Industrial Heritage that actively promotes international collaboration, can act catalytically for empowering such a development.

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Curriculumn Vitae

Theodora Chatzi Rodopoulou (Athens, 1985) graduated as an Architect Engineer in 2008 from the National Technical University of Athens, after following the five-year programme of its School of Architectural Engineering. From 2010 to 2012, she followed the two-year Master's programme of the Faculty of Architecture and the Built Environment of the Delft University of Technology and graduated with honours, specialised in Preservation, Conservation and Reuse of Buildings.

In 2014, she started her PhD research on the European Industrial Heritage Reuse Practice. The research was conducted in the Heritage & Architecture Section of the Faculty of Architecture and the Built Environment in the Delft University of Technology in collaboration with the Urban Environment Laboratory of the School of Architecture of the National Technical University of Athens. While working on her PhD Research she wrote several conference papers and journal articles, published in Greek, Dutch, Spanish and international conference proceedings and journals. During her PhD programme she worked as a lecturer, teaching Bachelor's courses in the Delft University of Technology and as an assistant teacher, teaching Bachelor's and Master's courses in the National Technical University of Athens.

Between and during her studies, she also worked as an architect in various architectural offices in Greece and the Netherlands, on different kinds of projects, ranging from master-planning to historic building transformation and museological design. Between 2006-2010 and 2016-2018, she worked as an assistant researcher in the Urban Environment Laboratory in the Faculty of Architecture NTUA, where she was involved with projects related with the recording, preservation and reuse of Greek historic industrial sites as well as with projects related with urban planning and redevelopment. At present she works as a free-lance architect and as a researcher in the Urban Environment Laboratory in the Faculty of Architecture NTUA.

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Control Shift

European Industrial Heritage Reuse in review VOLUME 1

Theodora Chatzi Rodopoulou

This dissertation focuses on Industrial Heritage Reuse practice in Europe, with special emphasis on the United Kingdom, the Netherlands, Spain and Greece. This vastly complex yet fascinating topic has not been studied holistically under the circumstances of the contemporary era. In the 21st century, Industrial Heritage Reuse is required to be more responsive, more sustainable, more inclusive and more value-driven than before. An enhanced approach for the transformation of industrial relics is therefore urgently needed.

The aim of this dissertation is to explore the potential of enhancement of the Industrial Heritage Reuse by identifying and analysing its influencing Aspects under the light of the contemporary theoretical conservation concepts, the current demands of the field of practice and the rising challenges of the 21st century context.

Drawing upon both theory and practice on an international level, this research gives a holistic and multileveled view on the subject under investigation. Industrial Heritage Reuse and its stakeholders are investigated in the setting of the four selected countries through the detailed analysis of 20 case studies of best practice.

Volume 1 introduces the research problem and explains the thesis' rationale; it presents the research methodology, the academic analysis and it finally offers the research products. Volume 2 presents the analysis and evaluation of the 20 selected case studies, varying from Ironbridge in Shropshire, to the Technological and Cultural Park of Lavrion and from Westergasfabriek in Amsterdam to the 22@ district of Barcelona.

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European Industrial Heritage Reuse in review

VOLUME 2

Theodora Chatzi Rodopoulou

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Control Shift

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Control Shift

European Industrial Heritage Reuse in review

Dissertation

for the purpose of obtaining the degree of doctor at Delft University of Technology by the authority of the Rector Magnificus, Prof.dr.ir. T.H.J.J. van der Hagen chair of the Board for Doctorates to be defended publicly on Friday 4 September 2020 at 10:00 o'clock

by

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Introduction

This thesis examines the Reuse of Industrial Heritage in Europe, through the concept of 'Control Shift'. This is a reinterpretation of the contemporary conservation axiom 'Managing Change', which on the one hand places emphasis on the practice's shifting Components and on the other, on the Actors and Factors that exercise influence and control.

Due to the wide scope of the doctoral research, this dissertation is composed of two Volumes

Volume 1 introduced the research problem and explained the rationale of the thesis (Ch.1); it provided the theoretical framework of the subject under investigation (Ch.2); it presented the research methodology (Ch.3) and it developed the academic analysis (Ch.4 – Ch.7). Finally, it presented the products of the research, offering a framework of guidelines that can be used for the enhancement of industrial heritage reuse practice (Ch.8).

This Volume aspires to dive deeper into the subject in question, analysing in detail twenty selected case studies of best practice, ranging from early to recent examples, in the four European countries presented in Volume 1. The following scheme presents an overview of the case studies to be analysed and their position on the map.

A large amount of information presented in this Volume is also available on the ReIH website (reindustrialheritage.eu), developed by the author (Chatzi Rodopoulou and Floros, 2018).

OVERVIEW OF SELECTED CASE STUDIES



UN	ITED KINGDOM	TH	E NETHERLANDS	SP	AIN	GR	EECE
1	Ironbridge Gorge Museums (IGM)	6	Het Jannink	11	National Museum of Science and Technique of Catalonia (mNACTEC)	16	Centre of Technical Culture (CTC)
2	Great Western Railway's Works (GWRW)	7	TextielMuseum Tilburg	12	Bodegas de Jerez de la Frontera (BJF)	17	Technopolis Athens
3	Stanley Mills	8	Westergasfabriek	13	22@, Ca L' Aranyó	18	Lavrion Technological & Cultural Park (LTCP)
4	Ancoats District	9	DRU Industriepark	14	La Tabacalera of Madrid	19	Tsalapatas Complex
5	King's Cross	10	Energiehuis	15	Bombas Gens	20	Mill of Pappas
	1 2 3 4	Museums (IGM) 2 Great Western Railway's Works (GWRW) 3 Stanley Mills 4 Ancoats District	1Ironbridge Gorge Museums (IGM)62Great Western Railway's Works (GWRW)73Stanley Mills84Ancoats District9	1 Ironbridge Gorge Museums (IGM) 6 Het Jannink 2 Great Western Railway's Works (GWRW) 7 TextielMuseum Tilburg Museum Tilburg 3 Stanley Mills 8 Westergasfabriek 4 Ancoats District 9 DRU Industriepark	1Ironbridge Gorge Museums (IGM)6Het Jannink112Great Western Railway's Works (GWRW)7TextielMuseum Tilburg Westergasfabriek123Stanley Mills8Westergasfabriek134Ancoats District9DRU Industriepark14	1 Ironbridge Gorge Museums (IGM) 6 Het Jannink 11 National Museum of Science and Technique of Catalonia (mNACTEC) 2 Great Western Railway's Works (GWRW) 7 TextielMuseum Tilburg Westergasfabriek 12 Bodegas de Jerez de la Frontera (BJF) 3 Stanley Mills 8 Westergasfabriek 13 22@, Ca L' Aranyó 4 Ancoats District 9 DRU Industriepark 14 La Tabacalera of Madrid	1 Ironbridge Gorge Museums (IGM) 6 Het Jannink 11 National Museum of Science and Technique of Catalonia (mNACTEC) 16 2 Great Western Railway's Works (GWRW) 7 TextielMuseum Tilburg Westergasfabriek 12 Bodegas de Jerez de la Frontera (BJF) 17 3 Stanley Mills 8 Westergasfabriek 13 22@, Ca L' Aranyó 18 4 Ancoats District 9 DRU Industriepark 14 La Tabacalera of Madrid 19

The close analysis and evaluation of the selected reused industrial sites provides a tangible image of the past and current practice, it brings to the light original evidence and it serves at the same time as a point of reference for clarifying the complexities of the discussion.

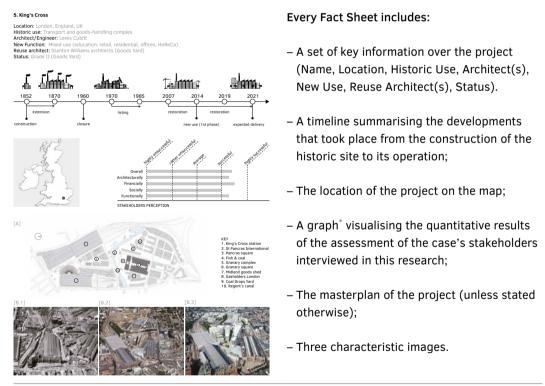
All case studies are structured as shown in the following scheme.

STRUCTURE OF CASE STUDIES

– Fact Sheet	
– Summary	
PART 1: ANALYSIS	PART 2: EVALUATION
– Historic use	– Process
 Reuse Preparation 	– Programme
 Reuse process (Implementation) 	– Architecture
 Occupation and management 	 Cultural significance
– Shifts	– Finance
	 Social component
	– Functionality
	 Stakeholders' evaluation

In order to facilitate the readability of the case studies and allow comparisons between them, a Fact Sheet and a Summary precedes each case's Analysis. In the Fact Sheet, a wealth of case study information is provided in a clear and direct way.

COMPOSITION OF FACT SHEETS



* The graph summarizes the data collected per case study via this study's qualitative research, using the questionnaires Type 3 and Type 4 (see Vol. 1. Appendix 2).

The aim of Part 1 is to offer a comprehensive overview of the Reuse process, shedding light to all its stages, from its preparation to its occupation and management. Part 2 offers an assessment of the project's Components. Every case study closes with a graph visualizing the qualitative results of the assessment of its stakeholders interviewed in this research.

1. Ironbridge Gorge Museums

Location: Shropshire, England, UK Historic use: Various industrial activities Architect: Various New Function: Network of industrial museums and visitor attractions Reuse architects: Various Status: World Heritage Site and National Monument

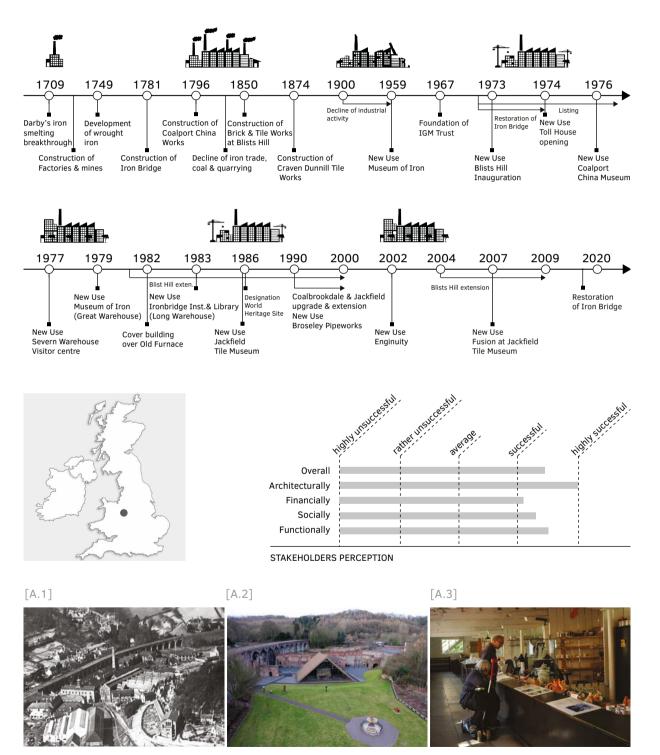


FIG. 1.1 Ironbridge Gorge Museums Fact Sheet

1 Ironbridge Gorge Museums

SUMMARY The Ironbridge Gorge Museums (IGM), created and managed by the Ironbridge Gorge Museum Trust, is a reference case of Industrial Heritage Reuse with global appeal. The IGM, that has been characterised as the birthplace of Industrial Archaeology, is one of the earliest and most celebrated examples of Industrial Heritage regeneration at a landscape scale. With more than fifty years of operation, the IGM has a lot to teach. Its strengths include its transformation and operation process, its programme, financing and the exemplary preservation of its cultural significance while its architectural outcome and its functionality are controversial.

1.1 Analysis

1.1.1 Historic use

The Ironbridge Gorge, located in the Severn Valley in Shropshire, England, is an area of special importance, being the birthplace of industrialisation as well as the origin of the systematic care of Industrial Heritage in the 20th century.

The preindustrial origins of the area can be traced back to the late 16th century when large scale exploitation of coal began. Coalbrookdale, "*the name by which the whole area was known before the Iron Bridge was built across the River Severn*" (The Ironbridge Gorge Museum Trust, n.d.-a) was an attractive location for preindustrial and later industrial activity due to its abundance of natural resources and the transportation opportunities offered by the river Severn. In 1709, Abraham Darby I began smelting iron using coke instead of charcoal, creating an affordable and high quality ground-breaking product. His discovery and the development of wrought iron by Abraham Darby II, forty years later, paved the way for the Industrial Revolution (Beale, 2014, 8, The Ironbridge Gorge Museum Trust, n.d.-a).

LEGEND FIG. 1.1 Ironbridge Gorge Museums

- A.1 Aerial photograph of Coalbrookdale Works, 1925 (IGM Archive).
- A.2 The Old furnace in Coalbrookdale, after its covering (IGM Archive).
- A.3 Ceramic making and decorating workshop in Coalport China Museum, 2015.



FIG. 1.2 Oil painting The Cast Iron Bridge near Coalbrookdale by William Williams, commissioned by Abraham Darby III in 1780 (IGM Archive).



FIG. 1.3 The Iron bridge symbol of the IGM in 2015. The bridge was restored and repainted red brown in 2018 as part of a £3.6m Conservation project by English Heritage.

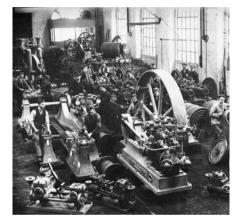




FIG. 1.4 Coalbrookdale Co. Ltd erecting Shop in 1900-1905 (IGM Archive).

FIG. 1.5 Coalport China Works in the 1900s (IGM Archive).

By the 18th century, the industrial activity of the Gorge included potteries, saltworks, lead smelters clay pipe, porcelain and glass factories, as well as mining activity, coal, brick, lime and iron production (Trinder, 1993, 363). The Iron Bridge -symbol of the area- was built in 1777-1781 and designed by Thomas Farnolls Pritchard, under the supervision of Abraham Darby III (FIGS. 1.2, 1.3). It was the first major bridge in the world to be made of cast iron, and was greatly celebrated after construction due to its new material use. Other important developments of the 18th century included the construction of the Shropshire Canal through the Blists Hill iron making, mining & brickmaking site, and the 305m long Hay Inclined Plane (The Ironbridge Gorge Museum Trust, n.d.).

The following century saw the decline of the iron trade, coal and quarrying activity and the flourishing of art castings in iron and tile manufacturing (Beale, 2014, 8). Specifically, that period is described as the heyday of the Coalbrookdale Ironworks (FIG. 1.4) and the Coalport china factory (built in 1796) (FIG. 1.5). In the same century, the Severn Valley line of the Great Western Railway opened, offering tremendous opportunities to the local industries for accessing new markets in a fast and easy manner. As a result, more industrial installations were developed in the area, such as the Craven Dunnill tile works (1874) and the Maw & Co Benthall Works (1883) in Jackfield as well as the brick and tile works of the Madeley Wood Company at Blists Hill (1850).

The advantage of the Gorge's Industries was lost in the 20th century, opening an era of decline for Ironbridge. During the first half of the century, the factories closed in quick succession, the furnaces were blown out, the mining was ceased and people started abandoning the area (Smith, 1989, 1). Even the most prominent structures such as the Iron Bridge and Darby's historic furnace were threatened with demolition (Beale, 2014, 8-10).

1.1.2 Reuse Preparation

The first steps for the protection of the area and the prevention of its industrial installations' clearance, besides the scheduling of the Iron Bridge in 1934, were taken in the mid-20th century and were mainly led by the Darby family descendants, amateur industrial archaeologists, industrialists and enthusiasts. Those steps were the first ripples of what would soon become a wave of concern across Britain for the future of dying industrial era relics.

After World War II, the engineer and historian Dr Arthur Raistrick was commissioned the research of the Darby family's industrial legacy and the Coalbrookdale Company, which was still operating at the original site. A group of iron industrialists, Quakers, academics and Darby family descendants, interested in capturing the history of the Company before it was gone and preserving the Darby's Historic Old Furnace that was threatened with demolition, was formed around him. The full account of the developments during this critical period is analysed in detail by M.S. Darby (2009). In parallel with the action of the aforementioned parties, the Coalbrookdale Archives Association was established by locals and focused on the assembly of artefacts and local memories. The aforementioned groups were the precursors of the massive influx of enthusiasts attracted by the historic site.

The base of the IGM was set in 1959. On the occasion of the 250th anniversary of the coke smelting breakthrough, the old Furnace at Coalbrookdale was excavated, a small museum was established and several events were organised. The initiative was taken by the owners of the Coalbrookdale company, with the support of the University of Birmingham and the Coalbrookdale Archives Association and funding by the Allied Ironfounders (Darby, 2009). According to Shane Kelleher (2013, 2), this occasion *"represents a starting point for the structural and artefactual remains of industry being presented for, and appealing to, a mass audience."* The interest and enthusiasm demonstrated in that period in the industrial past of the area was unpreceded yet not sufficient for reversing its declining course.

It took almost another decade for the emergence of the necessary conditions which would facilitate the formulation of one of the most celebrated museums of the world. At that time the prolonged economic decline of the area had turned it into a dilapidated landscape. The same reason however had led to a remarkably small change of the historic setting due to the lack of new investment (Douet, 2012, 9). By the mid-1960s a set of four key developments shifted the situation, paving the way for the foundation of the IGM.

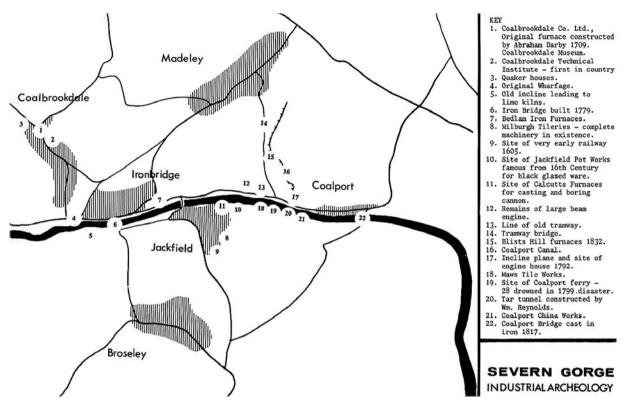


FIG. 1.6 The industrial archaeology sites of the Severn Gorge, presented by the working party in their final report (IGMT - Final report of working party, 1967).

Firstly, the creation of a new town was announced, encompassing on its southern extremity the Ironbridge Gorge and Coalbrookdale. Dawley new town -later to be named Telford- was designated in 1963 and was developed by the Dawley New Town Development Corporation. The remit of the corporation was the revival of the economic and social fortunes of the wider East Shropshire coalfield area. *"This was one of the first to deliberately choose a derelict area for regeneration as part of the wider new town development initiative"* (The Ironbridge Gorge Museum Trust, n.d.-b).

Secondly, by 1965 a proposal was presented to the Dawley New Town Development Corporation for the creation of an Open Air Museum in Blists Hill, Madeley. By the mid-1960s, the success of the few existing examples of such museums in the UK, had set a solid foundation, facilitating the support of more relevant projects (Beale, 2014, 18-19).

Thirdly, in the same period, the developments in the area had attracted a number of influential people and scholars who had realised the historic sensitivity of the area, including, among others, Dr Arthur Raistrick, Michael Rix, Tom Rolt and Michael Darby. The high potential of the site had also been recognised by the Dawley New Town Development Corporation. The lobbying of the aforementioned parties and individuals resulted in the formation of a working party, which in turn founded the Ironbridge Gorge Museum Trust in 1967.

The objective of the Trust was: "the preservation, restoration and maintenance of features and objects of historical and industrial interest in the area...including the provision of an industrial museum and the organisation of meetings, exhibitions, lectures, publications and other forms of instruction..." (Beale, 2014, 21).

The former working party became Directors and legally, Trustees. It is important to stress their not-for-profit drive, as they were all volunteers. The Ironbridge Gorge Museum was founded on five principles:

- "The Museum would be a charitable Trust and not rely on Funding from local or central government.
- It would be funded from its visitors as far as the day to day operations were concerned.
- A development Trust would be established in order to raise capital from industry and elsewhere for the development of the museum.
- It would be based in the local community and therefore a strong supporters group, later to be called Friends, would be established.
- It would be a Museum based on a multiplicity of sites which related to the original industries of the Gorge rather than being housed in a Museum building in the conventional sense."

(Smith, 1989, 1-2).

Those principles demonstrate that the innovation and vigour of the Museum as well as its financial strategy were formulated from the outset of the project.

The fourth condition which helped the Museum to take off was the formation of the 'Friends of the Ironbridge Gorge Museum' in 1968. The aim of the organisation was to support the Trust through fundraising, subscriptions and practical labour (Beale, 2014, 27).

1.1.3 Reuse process, occupation and management

The conservation and reuse action of the numerous installations and buildings of the Ironbridge Gorge Museums started in the late 1960s, culminated in the period 1970s -1980s and continued with a slower pace up to the 21st century. It was a lengthy evolutionary process driven by the determined and passionate action of the Trust and supported by an increasing number of volunteers. An analysis of the key developments per decade is presented in the following section.

1970s

The establishment of the Ironbridge Gorge Museum Trust was followed by a period of frenetic activity. In the 1970s a great number of sites were restored and opened to the public. Capital for the works was raised from various sources. A 1 million pound appeal in British companies was launched in 1969; a development Trust for raising funds was developed 1971; multiple buildings were made available to the Trust while grants were offered for the restoration of certain sites by the local and national government (The Ironbridge Gorge Museum Trust, n.d.-b, Beale, 2014, 23-26). Crucial were the donations attracted as well as the labour offered by the Friends of the Ironbridge Gorge Museum, that counted 500 members in 1973, a number that was doubled five years later (Beale, 2014, 30, 40).





FIG. 1.7 The clearance and the levelling of Blists Hill site in the early 1970s (Beale, 2014, 30).

FIG. 1.8 Invitation to the annual Open Day of 1971 (Beale, 2014,29).

From 1969 to 1972 during the works, annual open days were organised including guided tours to major attractions such as the Coalbrookdale museum of iron, Blists Hill, Bedlam furnishes, Coalport china works, the tar tunnel, the inclined plane and the Iron Bridge (FIG. 1.8). Those events, attracting thousands of visitors, played a key role in sustaining enthusiasm and engaging volunteers.

The works were accelerated when Neil Cossons, formerly Deputy Director of Liverpool Museums, was appointed Director of the Museum. His attention was focused mainly on three points: the timely redevelopment of Blists Hill, the best harnessing of volunteers and later the Manpower Services Commission¹ workforce as well as the establishment and dissemination of the worldwide standing of the area.

To accelerate the opening of Blists Hill, Cossons appointed a team of full time staff with curatorial, engineering and construction skills.² The works included the context delimitation, marking and tidying up (FIG. 1.7), the excavation of the Hay inclined plane and the cleaning of the slope, the restoration of the historic furnaces masonry, the re-erection of the Shelton Tollhouse as well as the reconstruction of the headstock of a mine pit and the winding house (Ironbridge Gorge Museum Trust, 1978). The preparations of the site were not problem free. According to Beale (2014, 31) not all the details of the plan had been carefully studied and resolved. Nevertheless, the commitment of the Museum Trust, the employees and the volunteers outweighed any fears for the outcome of the works.

¹ In 1973 the Manpower Services Commission was established by the UK Government. The workers of the Commission played an instrumental role in the IGM 's development, working in all their departments and conducting archaeological work until the mid-1980's. In 1983, the Trust was counting nearly 350 workers of the Manpower Services Commission and 60 Youth Training Scheme workers. A year later the Trust was commended for being the first employer in Great Britain to convert a Manpower Services Commission young person's training Workshop into a commercial company. Due to government budget cuts in the late 1980s hardly any Manpower Services Commission workers had been left to the IGM. Those vital to the Museums' operations were hired by the Trust (Beale, 2014, 67,73).

² Among them was Stuart Smith, who succeeded Cossons as the Museum's Director a decade later. It is noteworthy that the members of that team not only fulfilled their role but they also stayed committed serving the museum until their retirement in their large majority.

Blists Hill Open Air museum was inaugurated in 1973 with unpreceded media coverage. Radio and television helped to attract 78.000 visitors during the first season while boosting fundraising. The idea of the interpretation of Blists Hill as a Victorian era museum with demonstrations and costumes was captured since the first year of its opening (Beale, 2014, 30-36). In the years that followed, the site was transformed step by step to a little Victorian town by restoring structures and installations found in situ, reassembling buildings and industrial machinery which were transferred from other parts of the UK and creating replicas of existing buildings on site.

Only a month after Blists Hill's opening, Cossons continuing his innovative plan, organised the First International Congress on the Conservation of Industrial Monuments. The congress attracted international scholars from eight countries and gave birth to a new committee, that would play a major role in the safeguarding of Industrial Heritage at an international level. The International Committee on the Conservation of Industrial Heritage (TICCIH) was founded five years later.

Other significant developments in the same decade included the restoration of Iron Bridge between 1972-1974 by the Ironbridge Gorge Museum Trust, Shropshire County Council and the Department of the Environment (Smith, 1989, 4); the opening of the Bridge's tollhouse as a Tourist information centre and shop in 1974; the listing of almost every building in the Gorge that had survived unaltered by the Department of the Environment; the acquisition, restoration and reuse of the 18th century china factory to the Coalport China Museum in 1976 (The Ironbridge Gorge Museum Trust, n.d.-a) as well as the acquisition, repair and transformation of the 19th century gothic revival Severn Warehouse to a visitor attraction in 1977 (Beale, 2014, 49). By 1978, the Museums reached a record-breaking number of 220.000 visitors.

The next addition to the Museum network was a set of two 19th century warehouses in Coalbrookdale, acquired by the Trust by 1979. The Great Warehouse, after a long period of obsolescence became the new house of the Museum of Iron in the Summer of 1979 (FIGS. 1.9, 1.10). The previous structure housing the museum was demolished to leave room for car parking.



FIG. 1.9 The Great Warehouse in 1964 (IGM Archive).



FIG. 1.10 The Great Warehouse in 2015 housing the Museum of Iron.

The urgent need of the IGM for the beginning of systematic archaeological recording and its determination to play a formative role in the development of the newly established discipline of industrial archaeology coupled with the immense interest and enthusiasm for industrial relics, in an era when industries were hardly considered part of heritage, presented an opportunity for another novelty. A working party, composed by heritage and engineer scholars, prepared the proposal for the formation of a new research institute attached to the Ironbridge Museum (Kelleher, 2013, 3).

In 1978, the Institute of Industrial Archaeology was established. Run jointly with the University of Birmingham, it was the first to offer a post-graduate diploma in Industrial Archaeology as well as the opportunity to gain hands-on experience by working at the Gorge on archaeological and conservation works. In the words of Neil Cossons (2009, xiii):

The Institute was set up "as a means of providing a research and teaching base as well as scholarly gravitas to the museum, as an investment in the future of industrial archaeology and a means of ensuring a future source of knowledge and expertise."

In the years that followed, the new educational facility was transferred to the Long Warehouse. The same building, which was largely converted by the Telford Development Company, also housed the Museums' Library and the storage space for the Elton Collection (Smith, 1989, 5). The same period also saw the formation of the Ironbridge Gorge Museum Trust Archaeology Unit, born out of a number of conservation and restoration projects which were being carried out at the time (Kelleher, 2013, 3).

The 1970s was a decade of major development and growth for Ironbridge. IGM, winning several prizes, had succeeded to establish its position as a highly respected institution while its stakeholders were showing confidence for its future. Nevertheless, the following decade did not see a similar progress.

1980s

The early 1980s was a period of retrenchment with visitor numbers dropping and the professional staff suffering pay-cuts. The anticipated demise of Telford Development Corporation was intensifying pressure, as the IGM was not ready to be financially independent yet (Beale, 2014, 60,62). In order to tackle the financial problems, new goals were set by the Trustees, including raising visitor numbers, tightening financial control and strengthening IGM's academic part (Smith, 1989, 5).

In 1983, Neil Cossons left the museum to become Director of the National Maritime Museum, Greenwich and was succeeded by Stuart Smith. The new Director continued the expansion of the Museum with the available financial means.

Key developments of the 1980s included the purchase of the Coalbrookdale Literary & Scientific Institution and its transformation into classroom facilities and a youth hostel in 1980; the covering of the Old furnace with a modern structure (FIG. 1.17); the purchase of the Dale house in 1982; the opening of the transformed Coalbrookdale Long Warehouse and the purchase of the Craven Dunnill tile works in Jackfield in 1983; the redevelopment of the latter and the inauguration of the first phase of the Jackfield Tile Museum³ in 1986 (FIG. 1.11) and the extension of the Blists Hill Open Air museum with multiple edifices. The most significant among those buildings was the relocation of Britain's last working wrought ironworks, which served as an operational installation used for demonstrations, since 1988 (FIG. 1.22).

³ An important innovation was the creation of the Jackfield Tile Workshop. The workshop, staffed with Manpower Services Commission personnel, produced and sold copies of tiles exhibited in the galleries, getting also commissions for tile' restoration (Beale, 2014, 73).



FIG. 1.11 The Jackfield Tile Works converted in the Jackfield Tile Museum, 2015.

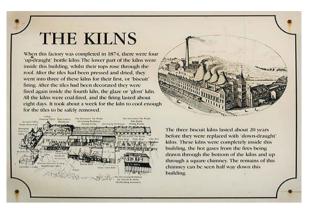


FIG. 1.12 Interpretation material at the Jackfield Tile Museum.

The level of intervention and the conservation approach followed for the aforementioned structures differed. In certain cases, such as the covering of the old furnace, a rather bold action was followed that was later met with criticism (Blockley, 1999). However, those initiatives examined under the prism of their contemporary available knowledge base, illustrate a pioneering character in the preservation and interpretation of industrial sites.

In regard to the archaeological work carried out in the Gorge, the 1980s saw the implementation of an archaeological survey known as the Nuffield Survey. Its aim was to create a comprehensive inventory of the industrial archaeology of the area, including the historical geography and historic buildings, of the Ironbridge Gorge. As S. Kelleher (2013,3) argues:

"At the time this approach was ground-breaking and forward thinking [...] and it forms the basis of archaeological understanding in the Ironbridge Gorge today."

In 1986, the Ironbridge Gorge was designated a World Heritage Site, becoming the first industrial area in the UK with such a status. Two years later, the Museums reached 404.000 visitors, the highest figure since the peak of 1978 (Beale, 2014, 71). On the one hand, the designation bolstered IGM 's worldwide reach, projecting the area's outstanding values (UNESCO, n.d.), facilitating at the same time the attraction of grants. On the other hand though, it highlighted the deficiencies of the Museums' facilities and their limitations.

According to D. de Haan, Ironbridge Gorge Museum Trust curator and later director (1978-2012):

"When the Ironbridge became a World Heritage site there were more problems. The local population resented the new status because it was bringing tourism. A lot of consultation and a lot of meetings were done but the issue is still not resolved. The genuine locals appreciate what the Trust has done; the ones annoyed are the people who came with the development of the new town." (Resp. no 4, Interview, 8/6/2015).

Apart from the action of the Museum Trust, the late 1980s saw the formation of other groups interested in the reuse of the area's industrial assets. An example of this action worth mentioning was the case of the Tile factory Maw & Co Benthall Works.⁴ In the early 1980s, part of the historic industry that was owned by the Telford Development Corporation, was converted to small businesses and flats. In 1988, upon the projected winding up of the Corporation, a limited company was formed by a group of tenants in order to buy the site and prevent further destruction (Mugridge, 1997).

The 1980s was a period of extension of the Museum's facilities and collections. The World Heritage status had cemented its international appeal, bringing to surface however several issues. By the end of the decade a condition report revealed the urgent need for the repair and conservation of several Museum Sites. At the same time a flood of the river Severn, a major landslip at Blists Hill and a fire that gutted part of Coalport were alarming signs, creating doubts for the future of the Museum (Beale, 2014, 77-78).

1.1.4 Shifts

1990s

After almost twenty years of operation, the IGM found itself struggling to preserve its immerse legacy in an era of major reformations. The repercussions of the disbandment of the Telford Development Corporation, that had been supporting the action of the Trust intellectually, financially and in kind since its foundation, posed a major challenge. In addition, the size, complexity and condition of the IGM's assets and the rising competition from other heritage sites were calling for a new strategy that would secure its future.

In order to face the mounting challenges, Ironbridge Gorge Museum Trust shifted its approach, becoming more financially-driven. A Chief executive was appointed, reporting to the Trustees in place of a Director, reflecting the new priorities of the Trust. As the first core team of the Museum instigators was leaving Ironbridge, the Institution moved also from a personality-driven to a process-driven structure. A rationalisation process followed. All the aspects of the institution were reviewed including buildings, collections, staff levels, volunteers, funding etc. and a systematic recording of artefacts took place (Beale, 2014, 80,83).

In 1991, the Ironbridge Gorge Museum Trust inherited the former Telford Development Corporation properties occupied by the IGM, combining them with those that the Trust was running since 1967. The transfer into the care of the Ironbridge Heritage Foundation⁵ generated the need of another

⁴ The Tile factory Maw & Co Benthall Works after almost a century of operation, closed in 1970. Its redundant facilities were purchased by Telford Development Corporation in 1974 that proceeded to their demolition. Much of the machinery was scrapped yet the mould collection of plaster masters and a few tile presses were rescued by the Friends of the Ironbridge Gorge Museum. Due to policy changes within the Corporation in 1977 the demolition stopped and one third of the buildings survived. In the early 1980s, the Telford Development Corporation converted some of the remaining buildings into small business units and others into flats. The rest of the site was lent to the Museum for a period until the opening of the Craven Dunnill tile works. The buildings were then let out for light industrial use until 1988 (Mugridge, 1997). In the years that followed the site was converted into a mixed use development named Maws craft centre. The latter is comprised by a number of studios, shops and offices and a café while its residential part includes twelve flats (http://www.mawscraftcentre.co.uk/lettings.php).

⁵ The Ironbridge Heritage Foundation was a charitable trust set up to hold properties for the Ironbridge Gorge Museum Trust.

archaeological project. The Severn Gorge Repairs Project included a multi-disciplinary approach where conservation was led by archaeological interpretation and understanding, "setting an example that was to be followed by English Heritage and other heritage bodies, and perhaps more importantly, legislation relating to heritage protection and development since" (Kelleher, 2013, 4).

In order to make the property transition as smooth as possible, IGM secured a 4 million pound endowment by the Department for the Environment for the adoption and upkeep of the sites in addition to 3.25 million pounds for conservation works. In addition to these funds and the support of private grant-making bodies, further funds were needed for the continuation of the Trust's work. Corporate money, sourced since the 1980s was decreasing due to the contraction of the manufacturing sector. Furthermore, the independent status of IGM did not allow for regular funding from central or local government.

In the years that followed, focus was cast on revenue yielding. The Trust, grasping the new opportunities rising in the 1990s, attracted funds by newly developed international, national and regional organisations. Major funders of that time included the European Regional Development Fund, the Heritage Lottery Fund (HLF) (see Vol. 1, § 6.2.9) and the Advantage West Midlands (which was the newly established Regional Development Agency).

Besides sustaining the financial viability of the Museum, the action of the Trust in the 1990s included the upgrade and conservation of the IGM's buildings and its modest extension with the acquisition of new sites. Attention was focused predominantly in four key sites: Blists Hill, Coalbrookdale, Coalport and Jackfield.

In detail, Blists Hill was further developed and equipped with new facilities and exhibits. In Coalbrookdale conservation, infrastructure work and upgrade of the exhibitions was prioritised. The last part of the Coalbrookdale Company⁶ that was in the ownership of Glynwed Ltd was purchased by the Trust. Part of it was repaired and converted into the Trust's offices and exhibition space for the museums' largest machines. The Methodist chapel, the Upper forge, the Rose cottages and the former boring mill were transformed into workshops and rentable accommodation.

At Coalport, the China museum complex and the adjacent installations were repaired while their context was regenerated. In 1997, the John Rose building opened as a hostel, café and rentable workshop, with the financial support of the HLF. In the same period the restoration of the Jackfield Tile Museum, its extension and the enrichment of its collection with new exhibits began. A key development with a special symbolic, historic, technical and financial significance, was the installation of a company producing Encaustic Tiles in the complex (Beale, 2014,90-93).

In regard to the incorporation of new sites to the Ironbridge Gorge Museums, the 1990s saw the addition of Broseley Pipeworks to the portfolio of the Trust. The former clay tobacco pipe factory, closed since the 1950s, was converted into a museum with the financial support of the HLF, European and other grants.

Lastly, in the same decade, emphasis was placed on the organisation of events for attracting more visitors and securing return visits. Those included annual spectacles, evening openings and demonstrations. Featuring in multiple TV programmes, IGM was further promoted.

⁶ That included the storage sheds behind the Long warehouse referred to as North Lights, two 19th century engine erecting sheds and the old office buildings of the Coalbrookdale Company.

The review of the developments taking place in the 1990s testify for a notable shift of the IGM to a more financially-driven approach based on a firm economic and promotion strategy. The passion of the early period was receding, giving its place to a firm structure, prioritising the economic viability of the project.

21st century

The IGM entered the new millennium with dynamism, rebranding and reinventing itself for retaining its financial viability, sustaining its relevance and its competitive position between the numerous British heritage attractions. P. Gossage, Director of Marketing and PR of the IGM, discussing the new strategy, claims:

"People get tired of seeing the same things again and again. We keep on looking for alternative methods of raising funds and keep reinventing ourselves." (Resp. no 15, interview 15/5/2015).

The IGM sites which were 'reinverted' in the first decade of the 21st century were Coalbrookdale, Jackfield and Blists Hill. In the first one, a new attraction was introduced, inspired by the latest tensions in museology. 'Enginuity', housed in one of the former engine erecting sheds, opened in 2002 (FIGS. 1.13, 1.14). It was funded by various sources including the HLF and the European Regional Development Fund, while most of its exhibits were gifted or sponsored by renowned companies (Beale, 2014, 101-102). With interactive educational activities and a fab-lab, Enginuity offered a fresh tone to the complex while reinforcing the Museum's appeal for new and old visitors. Apart from the aforementioned redevelopment, the neighbouring shed was restored and extended for housing temporary exhibition space and corporate events.



FIG. 1.13 Interior view of Glynwed Building in 1991 (IGM Archive).



FIG. 1.14 The Glynwed Building converted into 'Enginuity', 2015.

In Jackfield, a new building was erected, after the demolition of the corrugated iron stores. 'Fusion', inaugurated in 2007, was created as an artistic workshops space for hire (FIG. 1.21). The 7.5 million pound project was funded by Advantage West Midlands, the HLF and the European Regional Development Fund (Beale, 2014, 108).



FIG. 1.15 Map of Blists Hill Victorian Town after its extension of the late 2000s (IGM Archive).

The biggest project undertaken by the Trust during the period in question was the regeneration of Blists Hill Open Air Museum. The 12 million pound scheme took place from 2004 to 2009, involving the addition of a new entrance building, the integration of an audio visual exhibition, installations and services improvement as well as the construction of new buildings in the town, a lift and a mini railway (FIG. 1.15). The Advantage West Midlands, the European Regional Development Fund and the government's new Renaissance in the Regions programme funded a big part of the project (Beale, 2014, 104-106).

The aforementioned developments brought a number of awards to the IGM, resulting also in a major increase in visitor numbers, reaching half a million both in 2010 and 2011. The continuous growth of the project however did not only present merits but also posed challenges. D. de Haan elaborating on those, argues:

"In the beginning of the venture fundraising was easy, especially because the area was industrial. Back then nobody else was fundraising for projects like this. Now things have changed. We are responsible now for too many museums and it is very hard to fund them. Blists Hill is the only one that is easy. With the profit we make at Blists Hill we run the rest of the sites." (Resp. no 4, Interview, 8/6/2015). Besides the aforementioned development, the same period also saw the continuation of innovative archaeological work carried out in the Gorge by the Ironbridge's Archaeology Unit as well as the employment of cutting edge technology (GIS and LiDAR) by the IGM for managing, understanding and monitoring its buildings (Kelleher, 2013, 6).

Grasping the opportunities stemming from collaboration and networking in the 21st century, the Trust strengthened the relationship of the IGM with other museums. Since 2008, IGM also became part of the ERIH, taking advantage of its cross-marketing strategy and its publicity benefits.

Other important developments that took place in the same period involved the restructuring of the Institute of Industrial Archaeology's programme and its relocation to the Birmingham University campus in Birmingham. In 2012, the Institute was renamed 'Ironbridge International Institute for Cultural Heritage'. The restructuring despite raising the Institute's international profile, shifted its focus from Industrial archaeology to Heritage management, resulting in the weakening of its conceptual and spatial link to Ironbridge.

In the years that followed, various steps were taken for sustaining the financial viability of IGM. Broadening its scope by organising visual art exhibitions, it attracted more visitors, becoming at the same time eligible for extra funding. Furthermore, the commercial opportunities of its assets were exploited with the hire of spaces for events and the development of items for sale. The Trust also created favourable conditions for attracting future support by demonstrating a careful stewardship of its grants.

The vital bond of the Museum and its volunteer base was sustained and strengthened in the first decades of the 21st century. The Friends keep attracting funds, supporting the operation of the site, while volunteers continue working in various positions providing hands on support. The coordination and the recruitment of the latter group has been greatly enhanced. As a consequence, IGM is supported today by hundreds of volunteers ranging from retired professionals to young and unemployed and from those taking a career break to corporate volunteers.

After half a century of operation, the IGM has been established as one of the largest independent museums worldwide. Consisting of ten sites (FIG. 1.16), it is still run by the Ironbridge Gorge Museum Trust, which takes care of 36 scheduled monuments and listed buildings as well as numerous collections of national importance that include valuable historic machinery and archival material. The Trust currently employs c. 200 people and is supported by more than 500 volunteers. Receiving over half a million visitors every year, it has an annual turnover of seven million pounds (Beale, 2014, 8-9). During the years of its operation, the IGM has been celebrated for its pioneering, dynamic, flexible and durable character. Its significance as a stepping stone for the establishment of the discipline of industrial archaeology and its influential role as a reference for the future generations of industrial museums is indisputable.

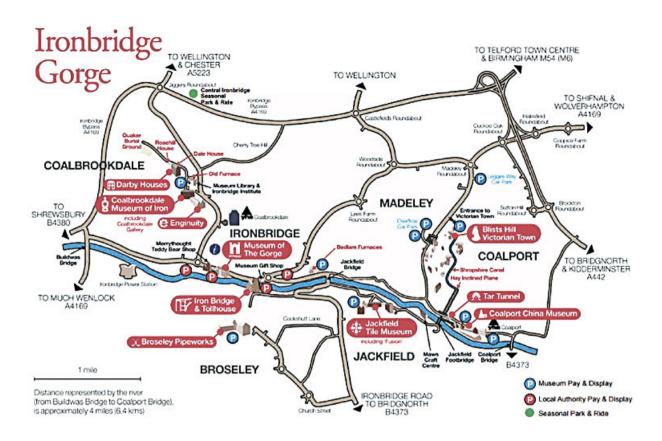


FIG. 1.16 Map of the IGM attractions, 2015 (IGM Archive).

1.2 Evaluation

1.2.1 Process

Being one of the earliest examples of Industrial Heritage Reuse in Europe at a landscape scale, the case has a lot to teach in respect to both transformation and operation process. D. de Haan, discussing the role of the case and the challenges it has been facing, states:

"The strength of the case is its identity and ability to break old rules and make new ones. It is a model case, one that is almost impossible to do now. It is easy to be a pioneer but very difficult to stay one. The expectations are very high." (Resp. no 4, interview, 8/6/2015).

The process followed for the creation of the IGM is a strong Component of the case. Despite being mainly top-down, in an era with no experience in relevant ventures, it was characterised by a great deal of flexibility and adaptability. Those features, along with the introduction of consecutive innovations, rendered IGM durable, topical and able to respond effectively to the shifting conditions and rising challenges over its lengthy period of transformation and operation.

The metamorphosis of the Gorge took place in multiple phases from the 1950s on and was the product of a continuous group effort; an effort that is still ongoing today. The positive effects of organic growth, continuous investment and constant re-invention of the transformed site is an important lesson offered by IGM.

The case also highlights the catalytic effect of voluntarism and influential personalities in the preparation, transformation and operation of the project. The Museum owes its establishment, growth and current position to the endeavours of a Charitable Trust that has been always supported by numerous volunteers and skilled staff. In the first decades of its operation, IGM's progress was defined by the action and decisions of key personalities such as Neil Cossons and Stuart Smith. D. de Haan, reflecting on the alterations of the characteristics of the project from its outset until today, argues:

"In the beginning people were driven by excitement and passion. Now most of them see it just like a job. They do not share the same passion." (Resp. no 4, interview, 8/6/2015).

De Haan's view, also reflected in Beale (2014, 98), reflects the maturing of the case and its operation from a spontaneous, dynamic personality-driven organization to a more structured, financially-driven institution. This critical transitional phase, even though challenging, did not have a negative impact on the essence of IGM, as the void left from the enthusiastic endeavours of the Actors initially involved with it was filled by a firm structure that has been keeping it afloat ever since.

1.2.2 Programme

The programme of IGM is also among its strengths. Being much more than a museum, it is characterised by great diversity. In detail, it offers an extensive network of industrial monuments and ruins, museums and visitor attractions that stretches in 10 locations, across an attractive natural setting of 3.840 acres, dominated by the river Severn (FIG. 1.16). As a World Heritage Site, the case has an international appeal, attracting a wide variety of audience. Combining a set of varied interpretations of historic sites and processes with imaginative poles of education and recreation, IGM caters to the needs of a wide array of visitors that range from specialists to families. The wide variety of permanent activities and temporary events offered makes the case appealing to people of every age while securing return visits.

The elevated appeal of the cultural and recreation functions, along with the commercial uses, such as the spaces for hire, contribute largely to the financial viability of IGM. Another important feature of the new programme is its close relation and its reference to the historic industrial function of the location. The merits of that relation will be analysed in the section 'cultural significance' (§ 1.2.4).

1.2.3 Architecture

The architectural outcome of the transformation is a controversial aspect of the case. Its positive characteristics involve the preservation of historic industries and installations at a landscape scale. This approach, which facilitates the understanding of the vast scale and complexity of industrial activity, when examined in the context of the 1970s and 1980s is proved to be revolutionary.

ATTRACTIONS	LOCATION	TYPE OF ATTRACTION	INTERVENTION APPROACH	
Blists Hill Victorian Town	Blists Hill	Open air museum	Mothballing, relocation and reconstruction, extensions	
Enginuity	Coalbrookdale	Science and innovation centre	Shell conservation and extensive interior retrofit	
Jackfield Tile Museum	Jackfield	Industrial museum	Shell conservation extensive interior retrofit and extension	
Coalport China Museum	Coalport	Industrial museum	Shell and interior conservation, minimal interventions	
Coalbrookdale Museum of Iron	Coalbrookdale	Museum	Shell conservation and extensive interior retrofit	
Museum of The Gorge	Ironbridge	Museum	Shell conservation and interior retrofit	
Darby Houses	Coalbrookdale	Visitor attraction	Shell and interior conservation	
Tar Tunnel	Coalport	Industrial monument	Conservation	
The Iron Bridge & Tollhouse	Ironbridge	Industrial monuments	Conservation and retrofit of the tollhouse	
Broseley Pipeworks	Broseley	Industrial museum	Shell and interior conservation, minimal interventions	
OTHER FACILITIES				
The Old Furnace	Coalbrookdale	Ruins	Conservation and extension	
Long warehouse	Coalbrookdale	Library/ Archive/formerly Institute of Industrial Archaeology	Conservation and extensive interior retrofit	
The Engine Shop	Coalbrookdale	Events location	Conservation and interior retrofit	



FIG. 1.17 The cover building of the Old furnace dominating the industrial ruins, 2015.



FIG. 1.18 The new entrance building at Blists Hill, imitating industrial typologies, 2015.

Along with that, the combination of conservation approaches employed in the various sites of the IGM (conservation, restoration, retrofit, relocation and reconstruction, conversion, extension) listed in the table above, is evaluated positively by the author as it offers the visitors the opportunity to witness and use historic industrial buildings in various ways. According to the results of the qualitative research of this study, the architectural outcome of the case is its strongest feature (FIG. 1.1).

On the other hand, there are several aspects of the architectural approach that have been criticised. In the opinion of the critics, parts of the site have been treated with little sensitivity (e.g. the Coalbrookdale old Furnace covered by a new structure, (FIG. 1.17) (Blockley, 1999, 144, R. White, Resp. 18, Interview, 9/9/2015); the authenticity of others has been compromised (e.g. Blists Hill, FIG. 1.18) (I. West, Resp. no 14, interview 15/5/2015) while there are cases where the transformation was only taking into account functional needs with little attention into the spatial values of the building (e.g. interior of the Long warehouse, FIGS. 1.19) (J. Smith, Resp. no 16, interview, 15/5/2015). Elaborating on the last point J. Smith, Museum registrar since 1990, states:

"The building' s transformation (referring to the Coalbrookdale Long Warehouse) is piecemeal. It was transformed in bits whenever there was money to do it. However we are ok. We prioritise constantly. If there is a problem and there is no money we do it ourselves." (Resp. no 16, interview 15/5/2015).



FIG. 1.19 Interior of the converted Long warehouse after its retrofit. The character of the building has been largely influenced by the intervention, 2015.



FIG. 1.20 Exterior of the converted Long warehouse after its conservation. The exterior intervention has respected the historic fabric, 2015.



FIG. 1.21 $\,$ Fusion, the new extension of the Jackfield Tile Museum presents little compatibility with the historic structures, 2015.

Field research showed that the above criticism is not utterly unsubstantiated. In general, the envelope of several buildings was carefully restored, while their interior was transformed with less attention to heritage values (FIGS. 1.19, 1.20). In contrast, there are also cases of complexes, such as the Coalport China Works and the Coalbrookdale Museum of Iron, where both the exterior and the interior of the edifices in their largest extent were treated sympathetically. As for the new structures in Coalbrookdale and Jackfield, there is indeed a lack of compatibility between the historic fabric and the additions (FIG. 1.21). Blists Hills, after its latest expansion can be confused for a pastiche of authentic and made-up structures. However, it should be highlighted that the onsite interpretation clearly marks the distinction between authentic components preserved in situ, relocated buildings and new-built structures, informing the visitor about the extensive intervention in the original setting.

In the author's opinion, the merits of the architectural intervention outweigh its pitfalls. In order to objectively evaluate the constraints of the case, its architectural outcome should be assessed against the expertise available at the time of the intervention, the existing financial means as well as the massive scale of the project.

1.2.4 Cultural significance

One of the biggest assets of the case is the preservation of the historic site's cultural significance. As mentioned in the analysis, the project has special importance as it served as a testing ground for the newly developed discipline of industrial archaeology. Shane Kelleher (2013, 1-2) discussing the role of the case, notes:

"Over the years archaeologists from the Ironbridge Gorge Museum Trust have played such an important role in understanding, valuing, conserving and interpreting the industrial archaeology, monuments, and buildings of the Ironbridge Gorge and beyond. Their work has pushed the boundaries, not only of our knowledge of the important part that this special valley in the East Shropshire Coalfield played in the development of the modern world, but also in developing the methods, techniques and knowledge that underpin industrial archaeology as a discipline today."

Furthermore, multiple publications portray Ironbridge as a showcase of effective and comprehensive cultural significance preservation (Douet, 2012, Stratton, 2000, Price, 2006). Indeed, in the IGM an integrated approach was followed, resulting in the preservation of a whole landscape and its history. This consisted of both tangible heritage elements, including buildings, installations, machinery, objects and archival material as well as intangible elements, such as production processes, knowhow and social aspects of the industrial era.

Lastly, the case also serves as an exemplar of integrated interpretation. IGM provides a comprehensive understanding of the historic industrial landscape employing a multileveled and diverse interpretation in its various sites, including location, machinery, process, product, skill and social environment interpretation (FIGS. 1.12, 1.22, 1.23, 1.24) (Price, 2006, 118).



FIG. 1.22 Process interpretation in IGM. The Blists Hill Ironworks steam hammer in operation (Beale, 2014, 68).



FIG. 1.23 Building, machinery and object interpretation as part of the exhibition of the Coalport China Works, 2015.



FIG. 1.24 Skill interpretation at Blists Hill, 2015.

1.2.5 Finance

Financial considerations played a formative role from the outset of the case and were prioritised over other Reuse Components since the 1990s. The financial independence of the IGM from the local or central government and its economic viability based on its own means were among its founding principles. As a result, the Trust formed and applied a strategy for attracting funds, earn revenue and covering expenses in multiple ways. Those included income raised from ticket sales and space hiring; attraction of grants from the Private and Public sector at a local, regional, national and European level; receiving donations and harnessing volunteer power. A key organisation with a big contribution in the financial scheme of the Museum was the 'Friends of the IGM'.

Even though during its lengthy transformation and operation period, the IGM went through both financial difficulties and economic prosperity, it has preserved its autonomy without compromising its legacy, character and role. There are two key factors that contributed to this achievement. Firstly, the constant adaptability of its financial strategy to the changing socioeconomic conditions of the UK, which secures the continuity of the influx of assets and grants despite the alterations or the disbandment of funding institutions along the way. Secondly, the continuous enrichment and reinvention of its offered activities that keeps the site attractive, relevant and competitive to the growing heritage offer while securing return visits despite the rather limited catchment area of the site.

1.2.6 Social component

Since its foundation the IGM has offered significant social added value at a local, national and international level. During its operation it has transformed a dilapidated problematic area into a highly evaluated point of attraction, restoring the pride of the local community and offering employment in a direct and indirect manner.

Despite being a top-down venture, the project always looked for ways to connect and engage the local community. J. Smith explains:

"There are local people working for the museum and are passionate on what they do. They do not do this just for the money because the Museum would not have survived if they did. They have a genuine interest in it." (Resp. no 16, interview, 15/5/2015).

A number of respondents working for IGM also stressed the bond created between the members of its workforce. Expressing the relation of IGM's staff with the project, D. de Haan emphatically argues that *"Ironbridge is a way of life..."* (Resp. no 4, Interview, 8/6/2015).

Besides the positive effects of the museum on the local community there are also certain problematic facets in this coexistence. The repercussions of the touristic wave that flooded the area especially after its nomination as a World Heritage site occasionally creates tensions between the two parties. J. Smith, elaborating on the issue, states:

"The main complaints of the community against the museum is the touristic flow which causes traffic and parking problems especially during the bank holidays. Privacy issues are raised as well when you have people take pictures of your house.[...] The curators and the museum staff when talking to community members they explain the Museum's situation and they seem to understand and calm down." (Resp. no 16, interview, 15/5/2015).

Apart from the social added value at a local level, the museum has offered a lot at a national and international scale as an accessible timeless source of innovation, knowledge and education.

1.2.7 Functionality

The functionality of the converted sites of the IGM differs across sites. In general, over the years there is an attempt to modernise the facilities of the Museum, enhancing its functionality. On average, according to the respondents of this research (Resp. no 4, 9, 14-28, interviews, Spring 2015) the functionality of the site is satisfactory. Nevertheless, complaints were expressed over shortcomings in the inner comfort and accessibility of certain buildings such as the Coalbrookdale Museum of Iron, the Coalbrookdale converted Long Warehouse and the Coalport China Works.

1.2.8 Stakeholders' evaluation

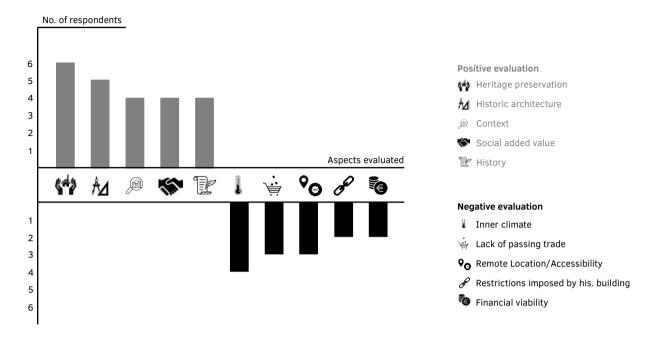


FIG. 1.25 Respondents' evaluation of the strong and weak Aspects of the case of IGM (Number of respondents: 27).

2. Great Western Railway's Works

Location: Swindon, England, UK Historic use: Railway Works Architect/Engineer: Isambard Kingdom Brunel, Joseph Armstrong New Function: Mixed use (industrial museum, administration, retail, offices) Reuse architect: D.Y.D. Davies Associates Status: Grade II*, Grade II listed, Conservation area

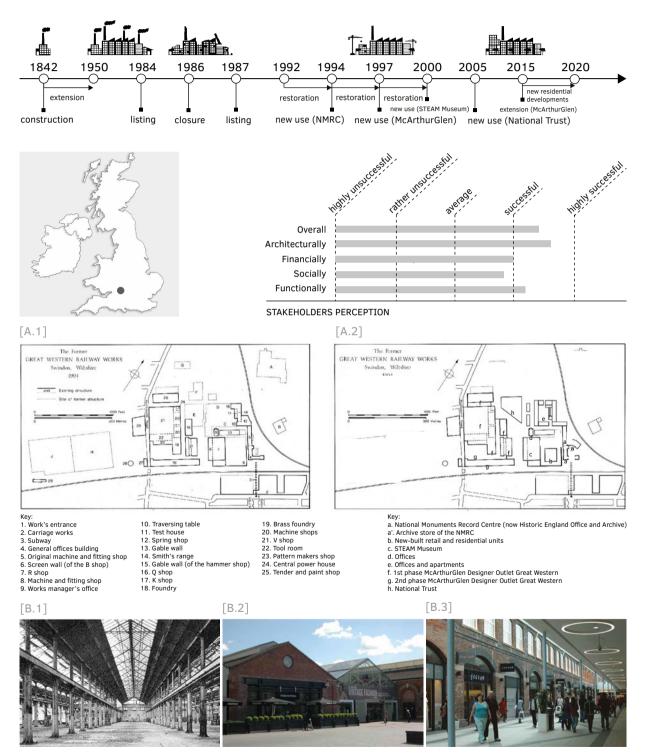


FIG. 2.1 Great Western Railway's Works Fact Sheet

2 Great Western Railway's Works, Swindon

SUMMARY The transformation of the Great Western Railway's Works (GWRW) into a mixed used complex is a celebrated early case that paved the way for the reuse of similar projects across the UK and Europe. Combining an outlet centre, public administration offices, an industrial museum as well as newbuilt office and residential developments, the reborn historic site attracts more than five million visitors per year. The case illustrates the role of documentation and legislative protection as well as the significance of a good cooperation between Actors. Its strengths include its transformation process, new programme, architectural result, preservation of cultural significance, social and financial impact while its weaknesses are limited to operational issues.

2.1 Analysis

2.1.1 Historic use

The former Great Western Railway's Works (GWRW) is located to the north-west of Swindon Borough town centre (FIG. 2.2). The historic complex is currently surrounded mainly by residential areas while separated from the southern and eastern districts by two railway lines.

The story of the GWRW began in 1842, when Isambard Kingdom Brunel built a relatively small Locomotive maintenance depot, for the new railway connecting London to Bristol. The building was constructed about a mile away from the little town of Swindon, close to a canal junction. This establishment was expanded several times, becoming by the beginning of the 20th century one of the largest engineering complexes in the world. Along with the industrial complex, Brunel also designed a railway village for the complex's workers.

LEGEND FIG. 2.1 Great Western Railway's Works, Swindon

A.1	The Railwa	y Works before their transformati	on. 1994	(Cattell and Falconer.	1995, 141).	

A.2 The Railway Works after their transformation, 2018 (Cattell and Falconer, 1995, 141/ Edited by the author).

B.2 The 'Q' Shop after its conversion to the McArthurGlen Designer Outlet Great Western, 2015.

B.3 The extension of the Designer Outlet to the foundry building, 2015.

B.1 The 'V' Shop in 1994 before its conversion to the McArthurGlen Designer Outlet Great Western (Cattell and Falconer, 1995, 149).



FIG. 2.2 Location of former Great Western Railway's Works (https://maps.swindon.gov.uk. Map edited by the author).

The combined locomotive, carriage and wagon works covered at its peak an area of over 130 hectares, staffed with a workforce of 14.000 employees. Apart from Brunel, renown locomotive engineers (Daniel Gooch, Joseph Armstrong, William Dean, George Churchward, Charles B Collett, F W Hawksworth) left their mark in the dynamic site, which was keeping up with the developments in the technology of the railways for c.150 years. A detailed record of all the phases of operation of the GWRW is given by Cattell and Falconer (1995). The Nationalisation of the railway system in 1948 and the rationalisation that followed came as a blow, reversing the rising course of the complex's operation. After a drastic reduction in size,⁷ manpower and operations, that took place in the 1960s and 1970s, the GWR 's Works finally closed in 1986 (FIG. 2.5) (Falconer, 2000).

2.1.2 Reuse Preparation

The historic, architectural and technical significance of the complex became acknowledged before its death rattle. In 1984, the older buildings forming the historic core of the Works were listed while three years later their protection was further reinforced when this part was included in a conservation area. It is noteworthy that the Royal Commission of Historic Monuments England (RCHME) managed to record not only the buildings but also some of the processes conducted in the industrial complex before its closure.

The first plan for the redevelopment of the site was presented in 1987 by its new owner, Tarmac Properties Ltd. It involved a mixed use development including retail, office and residential functions. Nevertheless, the ambitious project was never realised, falling prey to the collapse of the property

⁷ Upon the closure of the works the site had been reduced to 56.8 hectares (Cattell and Falconer, 1995, 136).

market in 1988 and the recession that followed. During that turbulent period, only a few individually funded projects were undertaken, such as the conversion of the former Works manager's office for Tarmac's own use. Apart from those, the listed buildings were left abandoned; most of the unlisted buildings, including the early 20th century A shop, were demolished while the cleared areas further away were sold off for supermarket and residential development (FIG. 2.1: A.1, A.2) (Falconer, 2007, 83).

2.1.3 **Reuse process**

The catalyst for the complex's redevelopment was finally the result of an initiative from the Public Sector. The RCHME selected the General offices of the GWR's Works for housing its new National Monuments Record Centre (NMRC) getting a twofer. On the one hand, it centralised its activities in a suitable venue close to a main line station in Southern England, with room for extension and on the other, it brought back to life a derelict site of high historic and architectural significance.

In the early 1990s a decision like that was far from easy. Nevertheless, the secretary of the Commission, prompted by the impassioned pleas from the RCHME's staff, decided to support the idea of moving to Swindon, ignoring the advice of the project team that was leaning towards other more conventional and economical solutions (Falconer, 2000, 22-23).

The reuse of the building took place from 1992 to 1994. It was a challenging venture as it involved a structure, constructed in 1842 which was extended and remodelled repeatedly (Cattell and Falconer, 1995, 142-145). K. Falconer, Head of RCMHE Southern Regional Office at the time of the reuse, elaborating on the challenges, states:

"In its last historic phase the building was subdivided into numerous rooms, though open-plan was being considered. What made things worse was the poor planning advice given to the architects that allowed them to avoid preserving any timber features, partitioning and panelling the interior of the building." (Resp. no 1, interview, 30/6/2015).

The reuse of the 1990s carefully preserved the facades and volumes of the historic building. In the interior a wealth of historic elements were also retained (e.g. cast iron columns of 1868, some original floor trusses, wooden queen post roof trusses etc.). Nevertheless, field research shows that the aesthetic result of the building's interior, with some exceptions, is more a result of a compromise between new functional needs and past invasive interventions than a balanced redesigned space with a strong historic character.

An interesting feature of the development was the creation of an extension of the building, for housing the NMR archive store of the Record Centre. The D.Y.D. Davies Associates, responsible for the project, chose a completely contrasting architectural language, a geometry inspired from the railways, and modern materiality for the new addition. M. Stratton (2000, 53) has included this case in the list of "*carefully proportioned and meticulously detailed modern designs in relation to the British industrial archaeology*".

The reuse process of the building was conducted in parallel with a project of historic research for the architecture of the complex and Swindon Village. This led to the publication "Swindon: The legacy of a Railway Town" (Cattell and Falconer, 1995) which was used to support the upgrade of the protection status of certain elements of the site in Grade II* and inform the project of the complex's reuse.



FIG. 2.3 The D Shop of GWRW converted into the STEAM Museum, 2015.

FIG. 2.4 The interior of the STEAM Museum is characterised by the grandiose halls of the former D and R shops, 2015.

The NMRC opened its doors in 1994, housing the head office of the RCMHE and the architectural, archaeological, air-photography and maritime archives that make up the National Monuments Record.⁸ The reuse project not only made a piece of heritage accessible to the public but it also triggered further developments. In the same year BAA McArthurGlen, an international company specialising in the construction and operation of retail outlet centres, expressed interest for the site.

Along with the growing momentum stemming from the RCMHE's initiative, the location of the GWR's Works, the cheap price of the venue and the lack of similar retail activities in the area also played an important role for the choice of the historic complex by the company. An additional reason, that can be seen as a happy coincidence that influenced the reuse result, was the interest in heritage of the Chief executive of BAA McArthurGlen UK Ltd, J. W. Kaempfer. The new Locomotive Works of J. Armstrong, designed in the mid-1870s, proved to be the most suitable venue for the company's flagship development in the UK.

The works for the creation of the development of the Great Western Designer Outlet village started in 1994 and involved the conversion of a series of buildings including the Q and K shops, the brass foundry, the machine shops, the V shop, the tool room, the pattern makers shop, the central power house and the tender and paint shop (FIG. 2.1: A.1, A.2).

In the words of K. Falconer (2000, 23):

"Working closely with the local authority and the heritage agencies, the company respected the structural integrity of the buildings to such an extent that none of the immense cast iron columns were removed, most of the overhead cranes were retained as features of the circulation malls and original detail was preserved wherever possible." (Resp. no 1, interview, 30/6/2015).

Furthermore, the facades of the converted buildings were carefully preserved after the removal of recent additions. Reversibility was prioritised. As a result, all the partitioning was hanged from the existing structure in order to be easily removable. Despite the sincere attempts for a respectful transformation, certain characteristic features of the complex were finally sacrificed in favour of the new function. The most important of those was the unity of grandiose spaces such as the V shop, compartmentalised for housing the retail units.

⁸ After the restructuring of the heritage Services of England in the 2010s, the building became known as Historic England Office and Archive.



FIG. 2.5 Aerial view of the former GWRW, Swindon, shortly after closure (RCHME, 1987).



FIG. 2.6 Aerial view of the former GWRW, Swindon after the completion the 1st phase of the Designer Outlet and the STEAM Museum, 2003 (Google Earth).



FIG. 2.7 Aerial view of the former GWRW, Swindon in 2018. The complex's character is shifting with new residential, office and retail developments taking place after 2015 (Google Earth).

During the creation of the Designer Outlet, another party expressed interest for an underused part of the complex. The Swindon Borough Council, taking advantage of the favouring conditions analysed above, took the first steps for moving the Great Western Railway Museum from the town centre to the former GWRW. The site selected was the Grade II* listed machine and fitting shop (D Shop) designed in 1846 by Brunel and the R shop designed by Armstrong.

According to T. Bryan (Resp. no 73, interview, 27/7/2015), curator of the GWR Museum at the time, a number of reasons converged for the selection of the historic site for housing the museum. Those included the availability of the buildings, their location, size, architectural value and the relevance of their former use with the museum's scope. What greatly facilitated the transfer of the museum was the donation of the buildings to the local authority by Tarmac, the securing of a funding by the HLF for the realisation of the project and the support of BAAMcArthurGlen and local companies.

During the transformation, the volumes, facades and structural elements of the buildings were preserved. The new function also allowed to retain to a large extent the large dimensions of the industrial units (FIG. 2.4). Moreover, the additions were materialised in a modern architectural language, facilitating the distinction between the historic fabric and the new features. The museum's website offers further details about the conversion works realised in the 1990s (STEAM Museum of the Great Western Railway, n.d.).

The transformation of the GWRW into a mixed use venue demanded the enhancement of the premises' pedestrian and car accessibility. As a result, certain buildings that were forming the northern part of the complex, were dismantled or demolished (FIG. 2.6) (Cattell and Falconer, 1995, 137). A long stretch of railway tracks was also removed, breaking the historic connection of the site with the railway, isolating it from railway access while creating big obstacles in the future operation of the GWR Museum.

2.1.4 Occupation and management



FIG. 2.8 Locomotive exhibited in the halls of the McArthurGlen Designer Outlet Great Western, 2015.



FIG. 2.9 Preserved machinery exhibited in the halls of the McArthurGlen Designer Outlet Great Western 2015



FIG. 2.10 Overhead crane preserved in situ in the halls of the McArthurGlen Designer Outlet Great Western, 2015.

The McArthurGlen Designer Outlet Great Western was inaugurated in 1997, welcoming 4.5 million visitors in its first year of operation. Covering an area of 16.536m² with more than 100 shops, a food court, a playground, a crèche and parking facilities for over 1850 cars and coaches, the new shopping centre quickly became an attraction on a national level (BAAMcArthurGlen, 1998).





FIG. 2.11 Historic pictures exhibited in the halls of the McArthurGlen Designer Outlet Great Western.

FIG. 2.12 Interpretation signs explaining the function of retained the overhead cranes.



FIG. 2.13 Interpretation signs explaining the function of the historic buildings.

Housed in a carefully preserved historic complex, featuring original materials, machinery retained in situ (FIGS. 2.9, 2.10) as well as movable heritage elements (FIG. 2.8) the site kept the atmosphere of its past life alive, providing a unique experience to its visitors.

It is worth highlighting that the preserved spaces and retained features were not just left as an enigmatic ornamental scenery but there was a serious effort to interpret them, too. As shown in the Figures 2.11, 2.12, 2.13, multiple signs, short texts and historic pictures were incorporated to the reused space, explaining the former function of the industrial buildings. The big success of the venture led to the generation of expansion plans in the years that followed while paving the way for similar projects across the UK.

The new century saw the rebirth of another set of buildings in the former industrial complex. The STEAM Museum of the Great Western Railway (FIG. 2.3) opened its doors in 2000, serving as a substantial link between the past, the present and the future of the site and the town. Its collection includes an interpretation of the former function of the historic buildings housing it, recreations of several spaces of the GWRW, a presentation of the finished product (the GWR locomotive, no. 4073 Caerphilly Castle), interactive exhibits related to the creation and operation of the railway, a station platform featuring GWR and Western Region locomotives, scale models, archive films and oral testimonies from former GWR workers.

Discussing the STEAM's content, T. Bryan states:

"The museum is also presenting the social history of the place. It is about the people who worked in the factory rather than simply a railway museum. The workers who are now visiting the museum recognise something of themselves in it. The visitors love it." (Resp. no 73, interview, 27/7/2015).

2.1.5 **Shifts**

For a period of five years no further large scale developments were realised on site. In 2005 though, two important shifts took place bringing once more the project to the forefront. The first one was the construction of a new building. The National Trust Headquarters, designed by Feilden Clegg Bradley Studios was constructed at the north of the Designer Outlet covering a massive area of 7.107 m^2 (FIG. 2.14). According to the architects, the newbuilt construction which was awarded with multiple sustainability prizes, attempted to form a dialogue with the historic buildings through its form and scale (Feilden Clegg Bradley Studios, n.d.).





FIG. 2.14 Aerial view of the National Trust Headquarters (Feilden Clegg Bradley Studios).

FIG. 2.15 The extension of the Designer Outlet to the foundry building, 2015.

The second shift regarded the ownership of the Outlet centre. In 2005 the centre was bought by a new group of investors who started planning its extension. However, the financial crisis of the late 2000s postponed those plans. According to L. Leighfield, Office Manager at McArthurGlen Group, during the recession the visitor numbers dropped (Resp. no 70, interview, 1/7/2015). The extension finally took place in the following decade.

The shopping centre extended southwards incorporating a former parking space and the historic foundry building, constructed between 1873 and 1921 (FIGS. 2.7, 2.15). The first space created a new inner courtyard, improving the route in the shopping centre. The second one was used for increasing the number of retail units. The second phase of transformation according to Laura Leighfield was aiming to enhance the customers' experience featuring more HORECA spaces and adjusting the complex to the shifting needs of the customers. The new section of McArthurGlen Designer Outlet Great Western opened its doors to the public in 2015.

In the opinion of K. Falconer:

"The 2015 re-fit looks more commercial. It has obscured some of the spatial arrangements of the historic buildings and features; though sight of a short section of the columns and roof structure of the Long Shop (foundry) has been preserved in the M&S unit." (Resp. no 1, interview, 30/6/2015).

2.2.1 Process

The Reuse process of the former GWRW is one of the strong Components of the case. Excluding the grandiose plans of the late 1980s which were finally abandoned and led to demolitions, the project was based on a progressive development and a good collaboration between its stakeholders.

It should be emphasized that the three main parties implicated in the project had a profoundly important and supplementary role. Firstly, the national heritage bodies (RCHME and English Heritage) secured the future of the site by recording and listing it while catalysing its redevelopment with the transformation of the General offices of the GWRW. At a later stage they also guided and monitored the transformation of the other listed buildings.

In the words of K. Falconer (2000, 23), "...the value of recording leading to informed assessment and management can seldom have been more effectively demonstrated."

Secondly, the large investment of a private company combined with a rare sensitivity for Industrial Heritage allowed the revival of a vast part of the complex with minimum compromises. Lastly, the local authority not only facilitated the project providing planning permissions but also took a proactive approach adding to the reused site a much needed cultural and historic use.

A key characteristic of the process was its flexibility. Stressing its significance J. W. Kaempfer (1999, 16) states:

"Where you have sites -like this one- derelict, contaminated, abandoned and difficult to use, flexibility and creativity were essential -from us and from the governmental agencies and local groups [...] If we had not been prepared to adapt and adjust at every level none of what you see here could have been achieved."

2.2.2 Programme

The new programme housed in the former GWRW is also among the strengths of the case. Its mixed use character, combining administration, a museum, a large shopping centre with HORECA facilities and offices, attracts a wide range of people not only from Swindon but from the whole country, too.⁹ The new uses strengthen each other, offering multiple alternatives to the visitors.

In the author's opinion the new programme was compatible with the architectural characteristics of the historic buildings. With only a few exceptions, which include parts of the shopping centre and the context of the buildings, the programme did not require drastic interventions which would compromise the character of the site.

⁹ An online research in Autumn 2018 showed that between 2015 and 2018 there were new developments on site. Those included mainly newbuilt residential units between the STEAM Museum and the NMRC and on the east of the National Trust Headquarters (FIG. 2.7).

Moreover, an important feature of the programme is the balance achieved between commercial and cultural functions. That secures the financial viability of the project while encouraging its openness, establishing a link with the local community and ensuring its historic continuity.

2.2.3 Architecture



FIG. 2.16 The traversing table is one of the very few elements in the context of the former GWRW reminding its former function, 2015.



FIG. 2.17 The transformed context of the former GWRW, 2015.

As analysed above, the statutory protection of the buildings, the active involvement of the national heritage bodies and the respectful approach of the involved investors and architects contributed to a sympathetic reuse retaining to a large extent the architectural characteristics of the historic complex. In general, the exterior of the preserved buildings was carefully restored while new additions were harmoniously incorporated to the complex, adopting the form and the size of the existing structures. At the same time, the aforementioned additions were made distinguishable from the historic buildings through their architectural language and materialisation.

In the interior of the buildings an effort was made to preserve as much of the original fabric and detailing as possible. The field research shows that this was achieved to a large extent. Exceptions to that rule, as discussed in the analysis, include parts of the NMRC and the Outlet Centre. Despite the compromises made for the extension of the Outlet Centre, at the time of the field research (2015) it had a fresh look, combining the rough industrial spaces with architectural features of the late 20th and 21st century. In contrast, in the author's opinion, parts of the STEAM museum, which was in continuous operation for fifteen years without any renovations, presented an outdated look.

A downside of the reuse was the redesign of the outdoor spaces of the complex. Apart from the traversing table preserved east of the former manager's office (FIG. 2.16), all the elements testifying for the historic use of the site were eliminated for facilitating the new functions. The large majority of the railway tracks that were once corrugating the site were replaced by streets for the pedestrian and car circulation. This has not only altered the aesthetics of the site, but it has also a profound impact to the operation of the STEAM museum.

2.2.4 Cultural significance

The reuse of the GWR's Works respected to a large extend the cultural significance of the historic site. Key aspects for that outcome were the availability of an analytic documentation by the RCHME guiding the transformation; the restrictions imposed by the site's protected status; the respectful approach of the involved Actors and the creation of an industrial museum related to the former use of the complex. As presented in the analysis, apart from the immovable heritage aspects, many parts of mechanical equipment as well as movable heritage elements were preserved in all the converted parts of the complex. Furthermore, a noteworthy effort was made to project the history of the GWRW, through interpretation texts and historic pictures in the renewed spaces. Lastly, the creation of the STEAM museum played a key role in the preservation of the GWRW cultural significance, serving as a source of awareness while propagating its historic, technological and sociocultural value.

2.2.5 Finance

The financial aspects of the case are also among its strengths. The redevelopment was financed by a mix of private and public funds. The new programme, attracting c. 5 million people annually, contributed to the creation of new jobs and to the regeneration of the local economy. Counting almost two decades of operation, the project has withstood the test of time, proving economically viable. As expected though, only the outlet centre is profitable. The NMRC and the STEAM museum are funded by National and Municipal funds respectively. As a result, they have been subjected to the repercussions of the Public Sector's shrinking budget. Attempting to increase its revenue, the STEAM museum offers for hire multiple spaces for private and corporate events.

2.2.6 Social component

The transformation of the historic complex offered significant social added value. The site became accessible to the public providing a wide range of cultural, educational and leisure facilities. Besides the financial parameters discussed in the previous paragraph, the local community has been greatly benefited from the project. T. Bryan, elaborating on that issue, states:

"The museum provided a worthwhile commemoration of the factory. The project had an influence on the city, bringing pride and a sense of place. The memory of the former character of the site was safeguarded, something that was really important for a community the large majority of which was depended on the factory." (Resp. no 73, interview, 27/7/2015).

2.2.7 Functionality

The weakest aspect of the case according to the qualitative research of this study is the functionality of the reused spaces (FIGS. 2.1, 2.18). The issues reported differ for each part of the complex. According to L. Leighfield (Resp. no 70, interview, 1/7/2015), the restrictions imposed by the historic fabric and its protected status as well as its maintenance presents a challenge for the Designer Outlet. Regarding the building of the Historic England Office and Archive, the problems reported include the internal climate and the accessibility of the disabled people. Lastly, the most significant issues expressed in relation to the functionality of the STEAM Museum were the difficulty to transfer locomotives in and out of the building, due to its isolation from the railway network and the lack of room for expansion.

2.2.8 Stakeholders' evaluation

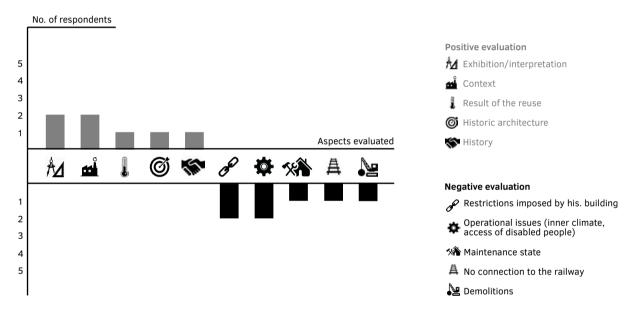


FIG. 2.18 Respondents' evaluation of the strong and weak Aspects of the case of GWRW (Number of respondents: 5).

3. Stanley Mills

Location: Perthshire, Scotland, UK Historic use: Textile Mill Architect: Richard Arkwright New Function: Visitor attraction, residential, office Reuse architects: LDN architects Status: National Monuments (Category A and Category B)

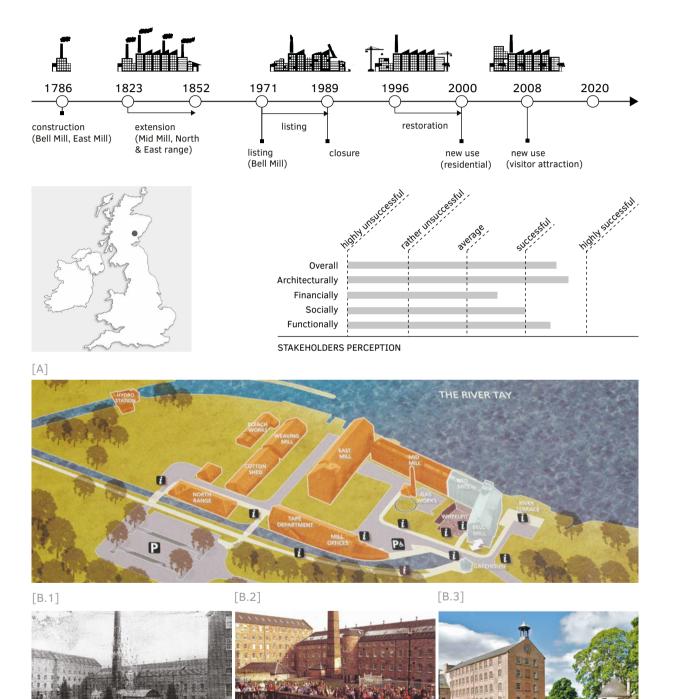


FIG. 3.1 Stanley Mills Fact Sheet

3 Stanley Mills

SUMMARY Stanley Mills is a complex of exceptional historic value, being *"one of the most complete surviving early cotton mill complexes in the UK."* (Stratton, 2000, 218). After 200 years of textile manufacturing and a short period of obsolescence, the complex was reborn housing a mixed use programme including a residential and a visitor attraction part. The project showcases the catalytic impact of the formation of bodies such as the HLF and the Phoenix Trust in the UK of the 1990s and the merits of the national heritage agency in the role of developing partner. It also highlights the challenges of Industrial Heritage Reuse in a remote location. The strengths of the Stanley Mills' transformation include its process, programme, architectural outcome and cultural significance preservation while its weaknesses involve its social outcome and the financial viability of the visitor attraction.

3.1 Analysis

3.1.1 Historic use

Stanley mills is located at a remote peninsula on the banks of the river Tay, surrounded by woodland. It is positioned close to the Stanley Village in Perth, Scotland. The first building of the mill complex dates back to 1786. It was erected next to the remnants of a corn mill, built c. half a century earlier, taking advantage the tremendous water power of the river. The establishment of the mill was initiated by a company of seven partners including Richard Arkwright, the so-called "father of the English Cotton Industry" (Historic Scotland, 2008, 1).

Stanley Mills complex is formed by five parts, arranged around an irregular courtyard, which were built and extended in different eras. The oldest one, -the Bell Mill- was a water powered textile mill. The five storey building is *"one of the best preserved 18th century workspaces anywhere in the world"* (Historic Scotland, 2008, 14). Its first two floors were used for cotton spinning, the third and fourth for the preparation of the spinning process (carding, drawing and roving) while the top floor was used for operations carried out on the finished product (Cressey and Fitzgerald, 2011, 24).

LEGEND FIG. 3.1 Stanley Mills A Perspective view of Stanley Mills (on site interpretation) B.1 Workforce outside Stanley Mills, 1916 (Perth Museum & Art Gallery). B.2 Staff involved in the conservation and interpretation of Stanley Mills, with their families outside the complex, 2008 (Cressey and Fitzgerald, 2011, 20). B.3 The Bell Mill reflected in the lade, 2008 (Historic Scotland).

In 1790 the six-storey East Mill was erected, for processing flax to make linen yarn. The mill was burned down nine years later, yet it was repaired and reopened by 1802. After a turbulent period, resulting in a temporary cease of operations, a change of ownership brought a prosperous era in the mill's operation. From 1823 to 1852 the new owners carried out an ambitious extension plan. This included the extension of the East Mill and the erection of the four-storey Mid mill (1823-5) used for cotton carding, spinning and weaving; the extension of the latter fifteen years later; the construction of gasworks (c. 1825) at the mills' square; the addition of the North range (1823-52) which was originally housing the company offices and other departments; and the erection of the East range (1823-1840) used as a warehouse and weaving and bleaching department.

In 1852 the complex changed hands once more. The following two decades were a period of decline for Stanley Mills. The unscrupulous attitude of the new proprietor S. Howard and the repercussions of the American Civil War resulted in the temporary closure of the complex. Its reopening is owed to F. S. Sandeman, who proceeded in the modernisation of the mills and the introduction of new products manufacturing. The most important developments taking place in the turn of the 20th century included the shift to the electric power, the introduction of cotton-belting as a staple of production and later the introduction of cigarette tape as another new product of the mills.

The Stanley complex survived both World Wars, yet it succumbed to the European textile sector crisis of the second half of the 20th century. After a short period of experimentation with new products manufacturing, the complex closed its doors in 1989, falling into a state of dereliction (Historic Scotland, 2008, 26-31).

3.1.2 Reuse preparation

The exceptional value of the historic industry in question had been recognised before its closure. The Bell Mill and the gatehouse lodge had been listed as Category A as early as 1971 while a decade later, the Mid Mill was listed, too (Historic Environment Scotland, n.d.). Nevertheless, a great part of the complex had been left without statutory protection, leaving the possibility of its demolition open. Upon the mill's cease of operations in 1989, that possibility became an actual threat. The proactive action of Historic Scotland's ¹⁰ clerks however, who upgraded the Mid mill's status and listed the rest of the buildings, finally prevented their loss (M. Watson, Resp. no 2, interview 11/6/2015).

From 1989 to 1994, Colin Dracup, the last owner of Stanley Mills, tried to interest developers in redeveloping the site. According to M. Watson, Historic Scotland's clerk at the time (Resp. no 2, interview, 11/6/2015), the attempts of Dracup were met with negativism both from the private and the public sector, due to the remote location of the complex and the perception that there would be no market for a prospective new use. During that period the mills were squatted and vandalised, dilapidating at a fast pace (Historic Environment Scotland, 2017). The state of decay was aggravated in 1995, when a fire gutted the North range.

¹⁰ Now named Historic Environment Scotland (see Vol.1, § 6.2.1.1).

This declining course was reversed later that same year. The establishment of the Heritage Lottery Fund (see Vol.1, § 6.2.9), that was able to provide the needed capital for such a large-scale project, served as a catalyst for the reuse of Stanley Mills. Equally important was the determination of Historic Scotland and the newly established Phoenix Trust (see Vol.1, § 6.2.4), to undertake the redevelopment of the site.

Historic Scotland channelled its interest in the elements of greatest cultural significance that included the Bell Mill, the lades and the associated waterwheel pits. It bought the building with a Fund from the HLF, in order to investigate, conserve and convert it into a visitor attraction. As for the involvement of the Phoenix Trust in the project and the selection of the new use, D. MacLehose, Former Deputy director of Phoenix Trust, explains:

"It was the first project undertaken by the Trust. It fitted the Trust's purpose, which was to reuse old large-scale industrial buildings. Historic Scotland was a willing partner because it considered the project important. Also, the HLF was willing to help and was looking to support projects particularly in Scotland at that time. [...] The Director of the Trust had long experience in finding new uses for old large buildings. [...] The location was ideal for residential purposes: the buildings were beside the river Tay in a rural spot, in the outskirts of a village, so the essentials were available for the potential new residents." (Resp. no 56, interview, 10/6/2015).

3.1.3 Reuse process

The first stage of the complex's transformation started in 1996. It involved the recording, historical investigation and external conservation of the Bell Mill, the North Range and the East Range. Prior to those works, a number of secondary structures which had been considered unsafe or unsuitable for reuse, had been demolished. The posed structures built mainly in the 20th century, had been surveyed before their demolition (Cressey and Fitzgerald, 2011, 15) (FIG. 3.2). Two years after the start of the works, the HLF offered Historic Scotland and the Phoenix Trust further funds for conservation work on site.

During construction, Historic Scotland organised open days for the public. By means of temporary interpretation panels, the historic function of the complex was explained to the visitors. Those events proved to be particularly important as they engaged the public, they provided information for the use of the mills' machinery and they helped in the accumulation of material and donations for the upcoming museum. Elaborating on the developments of that period, M. Watson, states:

"We also had open days when people who used to work in the Mill would come in, explaining what different machines were for, because we had got all the machines as well as the buildings when we acquired the site. We did scrap a lot of the machines because we could not lose all of the space they were taking up but we also kept some carding machines and a tar proofing device in situ." (Resp. no 2, interview 11/6/2015).

The second stage of the redevelopment involved the conversion of the East Mill to thirty apartments and part of the Mid Mill into five four-storey houses and four maisonettes by the Phoenix Trust. Furthermore, part of the North Range was converted into office space. According to LDN architects, responsible for the restoration and the conversion of the Mills: "The new flat plans were designed around services cores in bathrooms and kitchens that allow maximum flexibility in the planning of other spaces. A lightweight construction approach was used to minimise damage to the existing fabric whilst meeting current building standards regulations. Existing historic features were retained throughout and added to the character of the development that won the Scottish Property Awards Residential Property Award on completion." (LDN Architects, n.d.).



FIG. 3.2 Aerial photograph of Stanley Mills before demolitions. The building and features highlighted with yellow have been demolished (Cressey and Fitzgerald, 2011, 17).



FIG. 3.3 The excavated waterwheel pits (Historic Environment Scotland).



FIG. 3.4 The restored Bell mill and the excavated waterwheel pits in 2015.

Besides those works the lade system and waterwheel pits of the complex was repaired and consolidated. The final stage involved the conversion of the Bell Mill into a visitor attraction (Cressey and Fitzgerald, 2011, 15, 29).

According to the involved stakeholders (LDN Architects, n.d., M. Watson, D. MacLehose, inteviews, summer 2015), interdisciplinarity and the eventual establishment of a good cooperation between Historic Scotland and the Phoenix Trust, played an instrumental role in the redevelopment of the complex. The heritage agency oversaw the full course of the transformation, prioritising the preservation of the complex's cultural significance. M. Watson, commending of the reuse process, states:

"Regular meetings were taking place during the works. Things were being discovered and we were learning from the site. We had the flexibility to make adjustment as things were found but that was complicating the financial situation. We bore the costs and the HLF financed it but we saved on other things. HLF was a sympathetic and flexible monitor." (Resp. no 2, interview 11/6/2015).

Prior and during the works, careful research, survey and archaeological work took place while a wide range of specialists including industrial archaeologists, rot and infestation experts, exhibition designers, education experts, hydrological experts and de-contamination consultants, were involved, contributing their expertise to the project (LDN Architects, n.d.).

Despite the complexity of the case and the involvement of numerous Actors, the problems during the reuse process reported were limited. They mainly involved some financial parameters as well as minor construction issues. In detail, the expenses of the archaeological work caused a clash between the two developing partners which was nevertheless resolved (M. Watson, Resp. no 2, interview 11/6/2015). The construction issues concerned the poor condition of a big number of windows and the decay of certain wooden parts affected by dry rot. Lastly, during the works, scepticism was expressed by various individuals from the local authority, Historic Scotland and the land property industry for the successful operation of the project (D. MacLehose, resp. no 56, interview, 10/6/2015).

3.1.4 Occupation and management

The inauguration of the converted complex took place in the first decade of the 21st Cent., belying the fears for the fate of the project. The first transformed part of Stanley Mills was the residential one (FIGS. 3.5, 3.6). It was inaugurated in 2000, and despite its units' high price, it scored high occupancy rates as soon as it became available on the market (Mackay, 2008).

The residential units were rented or sold mainly to middle-class new-comers. The locals were unable to join the new group of residents of the complex due to the price of the units and the absence of provisions for social housing. The latter was due to the large availability of Housing Association properties in what used to be houses provided by the company (M. Watson, D. MacLehose, Resp. no 2, no 56, interviews Summer 2015).



FIG. 3.5 The complex after its restoration from the opposite bank of Tay (visitscotland.com).



FIG. 3.6 The restored East Mill in 2015.

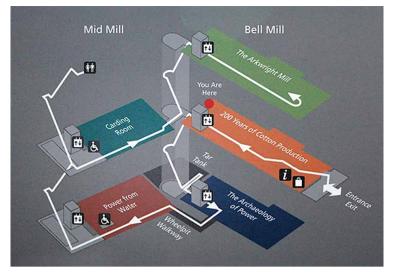


FIG. 3.7 Diagram of the Stanley Mills' exhibition (HES).



FIG. 3.8 Scale model explaining the operation of a typical Arkwright Mill, 2015.



FIG. 3.9 Machinery forming part of the Stanley Mills' exhibition, 2015.



FIG. 3.10 Projection showing the operation of the lost waterwheels at their original position, 2015.

Eight years after the inauguration of the residential part, the visitor attraction part of Stanley Mills was opened to the public. The visitor attraction was met with enthusiasm by the national and international heritage experts, winning a Europa Nostra prize in 2009. With its rich collection, exceptional interpretation as well as its interactive character, Stanley Mills attracts a wide range of groups and individuals of various ages (FIGS. 3.8, 3.9, 3.10).

The visitor attraction extends both to the basement and first two floors of the Bell Mill as in a part of Mid Mill (FIG. 3.7). Through its collection visitors can explore the following themes:

- The archaeology of power
- 200 years of cotton production
- The Arkwright mill
- The power from water
- The carding room

It is worth highlighting that the visitor attraction offers a holistic view of the historic function of the mill presenting and interpreting the carefully restored Category A buildings; the excavated waterwheel pits, historic and modern textile and hoisting machinery and the story of 200 years of

cotton production at Stanley Mills with references in the people, the products as well as the social and economic parameters of the industry in question (Undiscovered Scotland, n.d.).

The architectural outcome of the reuse was greatly benefited from the interdisciplinary approach of the reuse process, resulting in a respectful intervention to the mills. In detail, the exterior of the buildings was carefully restored. All the windows that were not in a poor condition were repaired while the rest were replaced. In the interior, there was a conscious effort to preserve as much as possible from the original fabric and detailing. Nevertheless, a clear difference of approach between the residential and museum part and varying levels of attention to the preservation of the industrial character of the complex were observed. Lastly, it is worth stressing out that all required changes in both parts were made identifiable in order to avoid authenticity falsification.

3.1.5 **Shifts**

With the opening of the visitor attraction (2008), Stanley Mills maintained their momentum. This resulted in the conversion of the North Range into more flats by a private developer. The remote location of the complex though in the years that followed, kept casting its shadow to further redevelopment opportunities for the remaining part of the Mills, complicating at the same time the operation of the reused parts. The economic recession at the end of the first decade of the 21st century aggravated the situation. As a result, today almost two decades after the inauguration of the Mid and East Mills, the East Range (or Back Shop), the bleach works and the bleach field remain abandoned, despite the various proposals for their conversion (BRICK Work, n.d., M. Watson, resp. no 2, interview 11/6/2015).

In regard to the operational issues in the reused parts, the visitor attraction seems to struggle. Commenting of the subject, L. Elliot, Visitor Services manager of Stanley Mills' visitor attraction, states:

"We are rather unsuccessful in meeting commercial targets. We do not have a lot of visitors nor a lot of money. When we first open in 2008 we had 20.000 visitors, a number that dropped to 7.500 in 2014. The amount of money invested in the project was phenomenal but we need continuous investment to attract visitors. [...] We can become more successful with the right strategy. We try to make it more appealing using social media and posters (on the local area). We hosted an exhibition of the Edinburg college of art that helped publicise the site. We have also formed relationships with other industrial sites..." (Resp. no 58, interview, 12/6/2015).

In a quest to overcome those issues and gain publicity Stanley Mills visitor attraction became an anchor point of the European Route of Industrial Heritage (ERIH) in 2017 (European Route of Industrial Heritage, n.d.).

As for the occupancy and the current condition of the residential part, P. Sanderson, Factor of East and Mid Mills' households, explains:

"There are 3 types of residents: Less than 50% are owners who live there full time, there is a percentage of people who own their apartment but use it only as a holiday house and there are also people who rent their apartment. It is quite expensive to live there at the moment. Their maintenance cost is now £100 per month for the flats and £120 per month for the houses. [...] People seem happy to be part of the complex." (Resp. no 59, interview 23/6/2015).

3.2.1 Process

The reuse process of Stanley Mills was top down and linear yet it allowed for flexibility when required. The project showcases the catalytic impact of the formation of bodies such as the HLF and the Phoenix Trust in the UK of the 1990s. It also provides evidence to the great merits of a national heritage agency's action, not only as a monitoring institution but also as a developing partner. The cornerstones of the process, which is one of the strong features of the case, are the close cooperation of the Actors and the interdisciplinary approach followed.

D. MacLehose argues:

"We had the right team of consultants, we worked as a team and we were determined to make it work." (Resp. no 56, interview, 10/6/2015).

3.2.2 Programme

The combination of the complex's considerable size, elevated cultural significance and remoteness were Attributes that complicated its conversion. The mixed use programme that was finally selected though, addressed those complexities effectively.

On the one hand, with the conversion of the Bell Mill and part of the Mid Mill to a visitor attraction, the totality of tangible and intangible heritage values of the complex's oldest parts were preserved. The former industrial relic was reborn and it was opened to the public. It should be highlighted, that the use in question allowed the retention and interpretation of challenging features and details that would have otherwise been lost. A small drawback of the visitor attraction is the lack of a recreation space, such as a café, that would aid in increasing visitor numbers in such a remote place.

On the other hand, the conversion of the Mid and East Mills to residential units, despite the considerable interventions it involved, provided a good solution for compensating the elevated conservation costs. The said use also reinforced the durability of Stanley Mills, as ownership was split into a number of accounts, making users more prone to stay in the complex and support its maintenance.

The mixed use programme, attracting a number of permanent residents as well as visitor groups, aspired to keep the complex alive on a permanent basis, around the clock. Regrettably, that was only partially achieved. This is due to the seasonal opening of the museum (from April to October only) and the seasonal use of a great deal of residential units.

3.2.3 Architecture



FIG. 3.11 Views from the interior of an apartment in the East Mill. The used materialisation and atmosphere hardly draw any inspiration from the industrial character of the complex, 2015.



FIG. 3.12 The form and materialisation of the new balconies of the Mid Mill hardly establish any relation with the existing historic fabric, 2015.



FIG. 3.13 Detail of the floor of the Bell Mill. The original wooden floor boards have been retained where possible, 2015.



FIG. 3.14 The transparent interpretation panels allow the visibility of the full size of the space, which is one of its main qualities, 2015.

The architectural outcome of the reuse is one of the strengths of the case. The results of the qualitative research of this study reveal high levels of appreciation for the architectural approach towards the monumental complex (FIGS. 3.1, 3.15). As presented in the analysis, the conversion was in general respectful, preserving the volumes, outer envelope, structure, detailing and materialisation of a big part of the complex.

Nevertheless, close observations during the field research revealed a clear distinction of approach between the interventions in the interior of the residential and the visitor attraction part. In the former one, some extended interventions were performed for the needs of the residential use, with compartmentalisation of the mills' halls being the most prominent one. Apart from that, the selected materialisation of the residential units appeared to have hardly any reference to the industrial atmosphere of the complex (FIGS. 3.11). This contradiction became also apparent, yet with far less intensity, in the exterior of the Mid Mill and in specific in the formation of the new balconies (FIG. 3.12).

In contrast, in the interior of the visitor attraction the sum of the subtle details were preserved. An insightful museographical design left the grandiose halls untouched (FIG. 3.14). Furthermore, the patina of time, as well as the evidence of industrial use on the floor and walls of the mill were retained (FIG. 3.13).

3.2.4 Cultural significance

The preservation of the complex's cultural significance is one of the assets of the project. In spite of being reused before the issue of the relevant international conservation principles, the complex complies to the greatest extent with them. In detail, the outcome of the reuse was greatly benefited from the research, survey and archaeological work that preceded the reuse. Those allowed an informed value assessment and in turn the retention of the most significant values of the complex as well as proper use of its spaces. This view is also verified by the Statement of Significance of Stanley Mills (Historic Environment Scotland, 2017). According to that:

"The Bell Mill is perhaps the best preserved example of the earliest type of cotton mill, and one with which the inventor was directly involved."

Furthermore, immovable and movable tangible elements as well as intangible heritage aspects were preserved, interpreted and disseminated through the retention of the majority of buildings and installations and the creation of a visitor attraction in the premises. As mentioned in the analysis, the new elements added are identifiable. M. Watson, commenting on the subject, states:

"It is a palimpsest of different periods that are evident in that building (the Bell Mill) which is not all restored back to one single gear" (Resp. no 2, interview, 11/6/2015).

Compromises include the partial loss of the mechanical equipment for maximising the usable space and the blurring of the industrial atmosphere of the buildings in the interior of the residential units.

3.2.5 Finance

The transformation of the Stanley Mills was realised with the support of the HLF, the Phoenix Trust, the Historic Scotland, the National Heritage Memorial Fund and a loan from the Architectural Heritage Fund (Stratton, 2000, 218). Those parties made possible the realisation of a project *"which would have never been achieved without grants."* (D. MacLehose, resp. no 56, interview, 10/6/2015).

The outcome of the reuse in respect to its financial durability should be examined separately for the residential and the visitor attraction part of the complex. The former one appears to be financially viable as the occupancy of the units remains in high levels. In contrast, the latter part faces problems in financing its operation. As a result, the visitor attraction is steadily dependent on subsidies. This issue is common for the majority of such sites in Europe yet the financial situation of the visitor attraction in question is aggravated by a number of other Aspects. Those include its remote location, which complicates the accessibility of visitors, and its competition with other industrial heritage attractions nearby, such as the New Lanark World Heritage Site.

The incorporation of the site to the ERIH network opens new possibilities for Stanley Mills. The challenge is to take advantage of the current momentum created for taking further steps and at the same time for alleviating existing operational problems. The redevelopment of the underused parts of the complex and the introduction of a function, which would channel part of its profits to the visitor attraction, could be one of those steps.

3.2.6 Social component

The social outcome of the case is one of the weaker Components of Stanley Mills. As revealed in the qualitative research of this study, it has not engaged enough the locals, after its conversion. In the words of L. Elliot:

"The local community has not been able to engage. The residents of the complex have little interest in the museum, only a few bring people over occasionally. Historic Scotland 's offices in Sterling tries to engage the community but so far they have not been very successful. The local school comes down often." (Resp. no 58, interview, 12/6/2015).

In addition to that, the price of the residential units, both upon their delivery and currently, contributes to the exclusion of local prospective residents, who belong predominately to the working class and are thus unable to afford them.

Lastly, issues were detected in the relationship between the users of the complex. The majority of respondents confirm the generation of community spirit between the residents of the East and Mid Mills. However, problems are reported between them and the residents of the North Range. P. Sanderson, explains:

"The North range is a bit detached from the rest of the complex. In my view it was Historic Scotland's fault that sold it off to a developer. We do not know anything about the people living in the North range. They have no factor as they have hardly any communal space. I think this issue has to do mainly with lack of communication." (Resp. no 59, interview 23/6/2015).

Despite the aforementioned problems, the elevated educational and cultural returns of the project that have created social added value should not be overlooked.

3.2.7 Functionality

In contrast with the majority of cases examined, Stanley Mills do not face significant functionality issues. Field research confirms that the complex is at a good state of maintenance. Minor problems reported in the qualitative research are the energy efficiency of the single glazed windows, parking, recycling and some restrictions imposed by the status of the complex. A resident of the complex reflecting on the functionality of the residential part, argues:

"People seem to enjoy living here, there are no major issues apart from the parking and the recycling...The sound insulation is not perfect, but that is the case everywhere and you get to accept it when you live in an apartment block." (Resp. no 57, interview, 12/6/2015).

3.2.8 Stakeholders' evaluation

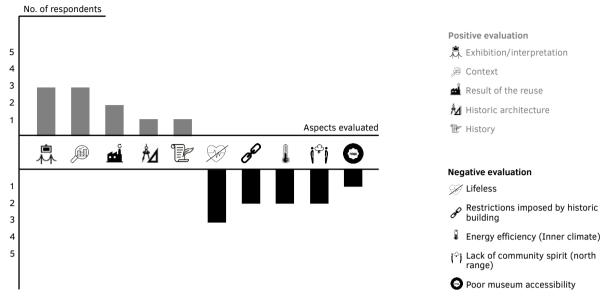


FIG. 3.15 Respondents' evaluation of the strong and weak Aspects of the case of Stanley Mills (Number of respondents: 10).

4. Ancoats District

Location: Manchester, England, UK Historic use: Industrial district (textiles production) Architect: -New Function: Residential Reuse architects: Various Status: Conservation Area

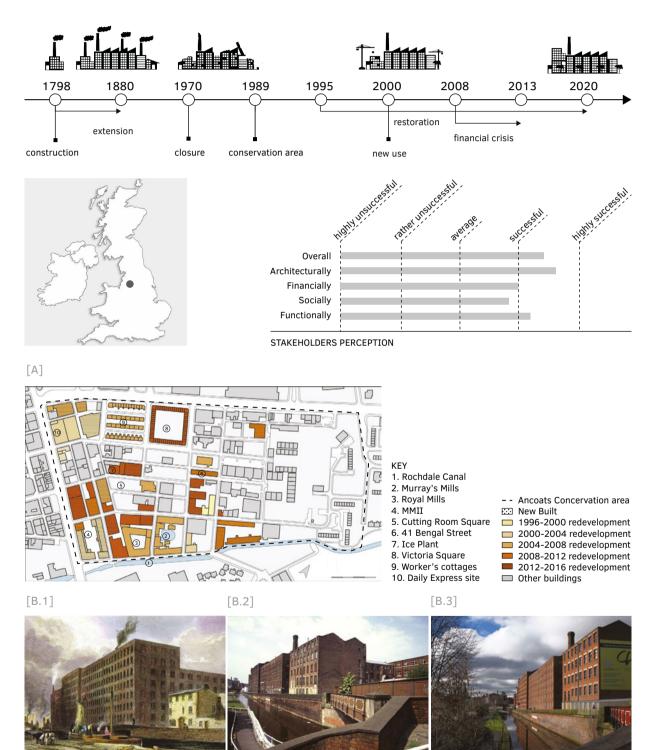


FIG. 4.1 Ancoats district Fact Sheet

4 Ancoats district

This text has been largely based on the article: Chatzi Rodopoulou T. & Hunt J. 2017. Urban regeneration of former industrial cities. A cure or a curse? The case of Ancoats Conservation Area in Manchester, England. In: COUCEIRO DA COSTA ET AL. (ed.) Architectural research addressing societal challenges. Taylor & Francis Group.

SUMMARY The case of the Ancoats district is of particular importance due to its elevated cultural significance. Ancoats -the world's first industrial suburb- has been in a process of regeneration since the late 1990s. The large majority of the legendary textile mills in the area have been converted into residential units. The case highlights the positive and negative implications of an urban regeneration process with a duration of three decades, characterised by shifts in the power balance of the involved stakeholders. The positive features of the regeneration include mainly the physical enhancement and the preservation of tangible inherited assets of the district whereas the negative concern the issue of gentrification and the loss of intangible heritage values. The decisive factor that can influence the balance between the two appears to be the stance of Actors, such as the local authority and the local community.

4.1 Analysis

4.1.1 Historic use

Manchester's development

Established in the late 15th century, Manchester became the world's first industrial city, growing at an incredible rate throughout the 18th and 19th centuries. At that time it earned the nickname 'Cottonopolis', in acknowledgment of its role as the globe's preeminent producer of cotton. The impetus for this unprecedented growth was the development of a number of technological processes, most importantly the evolution of steam power applications in industry. Simultaneously, Britain's position as head of a global empire enabled it to source raw materials from around the world.

LEGEND FIG. 4.1 Ancoats district

A Phases of redevelopment of the Ancoats district.

8.1 Murray's Mills at their early peak, depicted in a print that has become a classic image of the Industrial Revolution (Austin and Gahey 1835. Manchester Archives and Local Studies m52534).

B.2 Murray's Mills before their restoration, 1992 (Chris Allen).

B.3 Murray's Mills after their restoration, 2015.

The resulting economic, technological and trade boom had a profound impact on Manchester's urban tissue. Large textile mills and warehouses were erected to enable production on an 'industrial scale' whilst the city's growing population, attracted by increased employment opportunities, generated the need for the creation of housing.

With industrial levels of production came industrial levels of grime and dirt and the city's influx of new workers experienced slum conditions in the hastily constructed residential dwellings. Ancoats, a district north of the city centre (FIG. 4.2), epitomised this phenomenon and was one of the areas visited by Frederick Engels during his research 'Conditions of the Working Class in England' in 1844. There he witnessed *"the defiance of cleanliness, ventilation and health"* which mill hands were subjected to both at work and home. Briefly, Ancoats was the heart of the *"world's most futuristic city"*, its *"repetition, inhuman scale and industrial materials of its mills"* offering a *"prophecy of the architecture of the future"* (Hatherley, 2010, 115). Manchester gave birth to the industrial age and soon cities across the globe were replicating its growth in productivity, population and poverty.

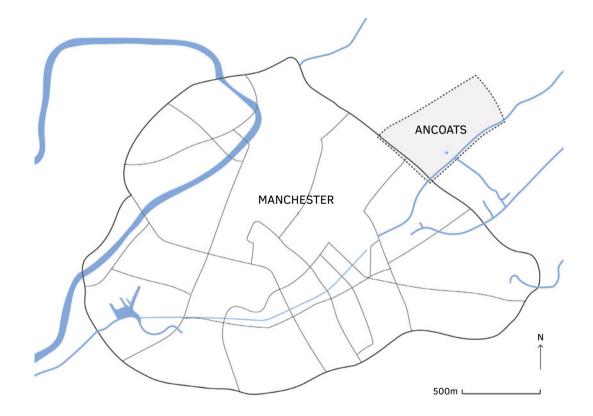


FIG. 4.2 Ancoats location.

Ancoats' Rise and fall

As the world's first industrial suburb, Ancoats is a district of huge historic significance (Hartwell et al., 2005, 106). It evolved as a result of the necessity for new modern textile mills and the subsequent increased housing demand from the area's growing population (Ancoats Buildings Preservation Trust, 2004a). From its inception it was a mixed use district, with workers' housing extending on its north-west side and industrial sites covering its south side. Although the area's roots can be traced to the late18th century (FIG. 4.3), its development gained real momentum in the 19th century (FIG. 4.4). Ancoats' proximity to the Rochdale Canal (FIG. 4.1: A, No:1), completed in 1804, combined with the development of land for the construction of new mills, saw the district cement its position at the heart of the industrial revolution. In the first three decades of the 19th century its population tripled, reaching more than 56.000 by 1861 (Rose et al., 2011, 33).

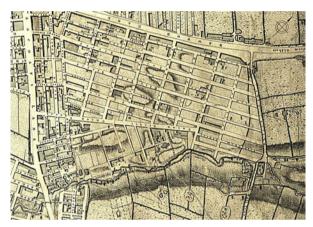


FIG. 4.3 The Ancoats district in 1793 before the creation of the Rochdale Canal. Detail from Laurent (Digital Archives Association).

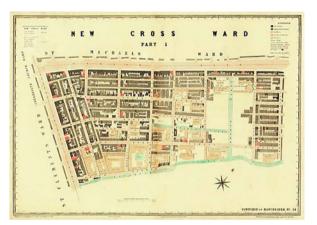


FIG. 4.4 The Ancoats district in 1851 after the installation of the legendary cotton mills by the Rochdale Canal (Digital Archives Association).

This 'golden era' of Ancoats is defined by two contrasting physiognomies. The first revolves around the district's industrial wonders. Ancoats was the site of the urban factory system's inception (Hartwell et al., 2005). From 1797 until the mid-19th century revolutionary steam powered cotton mills were erected in the area including Murrays Mills (FIG. 4.1: A, No:2). In contrast, Ancoats' alternative physiognomy was defined by poverty, overcrowding and slum-living (Nevell, 2014).

In the second part of the 19th century, Ancoats was subjected to a prolonged process of housing renewal. The local authority, in response to the notorious social profile of the district, established a set of new by-laws to address the problem. As described by Nevell (2014), a series of 'unhealthy' housing rehabilitation and demolitions took place, intended to improve the sanitation level of the district. In 1897 slum demolition enabled the construction of Manchester's first model tenement block in Victoria Square (FIG. 4.1: A, No:8), as well as the adjacent worker's cottages (FIG. 4.1: A, No:9). The new accommodation was of much higher quality but came with a significantly higher rental value, making it inaccessible to the district's poorest residents. This first wave of demolition and renewal by Manchester City Council (MCC) set a precedent that was to be repeated in cities all over Britain.

Towards the end of the 19th century Ancoats' industries began a slow process of degeneration as a result of increasing competition from cheaper international manufacturers, which simultaneously caused a reduction in population. With the exception of the interwar period, the 20th century saw Ancoats falling into terminal decline. During the 1930s the district was subjected to expansive demolition schemes; communities were broken and removed; factories razed to the ground, schools

and churches closed and the mills -formerly symbols of prosperity- were left vacant, neglected and forgotten. By the early 1960s, a time when the cotton spinning era came to an end, Ancoats ceased to be a residential area.

In the late 20th century Manchester acquired the epithets Madchester and briefly Gunchester, both of which were at least partly connected to the deindustrialisation that began during the post war years. Manchester's mills and warehouses represented outmoded structures that emerging technologies and cheaper labour in developing countries quickly replaced. As a result, Cottonopolis became a hollowed out city. By the 1970s, the city centre was home to fewer than 400 residents (Hatherley, 2010, 116) yet its industrial origins cast a long shadow over its contemporary deindustrialised simulacrum:

"The final disfigured, sighing remnants of the mighty industrial past had yet to be completely demolished, the statuesque warehouses and factories that had survived yet to be postmodernised as part of a glossy revitalisation of Manchester's historical enterprise." (Morley, 2009, 9).

The coup de grâce for Ancoats was administered in 1987. The closure of the Daily Express site (FIG. 4.1: A, No:10) exacerbated the sense of abandonment in a city that was experiencing increased levels of crime and gang related violence, resulting in its Gunchester moniker. However, it simultaneously provided a wakeup call. The regeneration of Ancoats, which is still ongoing, has its roots in that moment.



FIG. 4.5 The Royal Mills in decay in 1970 (heritagephotoarchive.co.uk).



FIG. 4.6 Interior view of the Royal Mills in decay in 1980 (heritagephotoarchive.co.uk).

4.1.2 Reuse Preparation

The turning point for Ancoats came in 1989, when MCC designated it a Conservation Area, recognising for the first time its historic significance (Manchester City Council, 2016). In the following years the work of the MCC in collaboration with English Heritage (now Historic England) along with the action of the Ancoats Buildings Preservation Trust (ABPT) laid the groundwork for the district's rebirth.

The listing of historic buildings and the small scale interventions on the scarred urban environment, made possible by the Conservation Area Partnership Grant (CAP) from English Heritage, put an end to the district's decline. Arguably the greatest impact on Ancoats resulted from the work of the ABPT, established in 1995. The Trust in its early days helped MCC to acquire the CAP grant,

raised public awareness of Ancoats and argued for a proactive approach to the preservation and restoration of historic buildings (Ancoats Buildings Preservation Trust, 2004a).

A year later, the Ancoats Urban Village Company was created by MCC, named after its first vision for the revival of the district. The Urban Village concept was based on the idea of a mixed use area with a strong sense of community. The establishment of the company, that aimed to attract commercial development to Ancoats was a facet of MCC's readiness to support the private sector (Blakeley and Brendan, 2013).

A contrasting process that occurred alongside the increased acknowledgement of Ancoats' history was the struggle of MCC to redefine Manchester's global profile. As a result, MCC led the city's bids for the 1996 and 2000 Olympics, hoping the interest and finance generated by a global event would redress Manchester's image as a grim post-industrial city. These aspirations took a toll on Ancoats, prolonging its withering, as big parts of property, bought speculatively, were left abandoned after the announcement of the bids' failure.

4.1.3 Reuse process, occupation and management

The first period established the foundation as well as the limitations of Ancoats' regeneration. At the dawn of the century, new players such as the North-West Regional Development Agency (NRDA) appeared, as a result of State policies (Blakeley and Brendan, 2013, 24).

The decisive move of the NRDA to acquire large parts of Ancoats with Compulsory Purchase Orders paved the way for a frenetic period of redevelopment. As shown in Figure 4.1: A, between 2000 and 2007 a plethora of historic buildings' conversions and newbuilt projects was realised. Furthermore, a public realm enhancement began in 2004, including the streetscape of most streets within Ancoats, changes to the Traffic Regulation Orders, two public squares and the integration of artworks (Landscape Institute, 2016). Perhaps the most important and ambitious project that set the tone for the conversion of the historic mills of the area was the restoration of Grade 2* listed Murray's Mills, undertaken from 2003 to 2006 by the ABPT.

"Everybody who wanted to develop at Ancoats wanted to know what is happening to Murrays Mills. [...] It was critical to get the complex repaired because people did not want to try to develop a new flat that looks out over a derelict site while there was vandalism happening... It was the catalyst that made everything else happen", states K. Dickson, former Director of ABPT (Resp. no 49, interview, 15/6/2015).

In addition to the conversion of historic buildings, new developments started appearing in Ancoats, beginning with the erection of the residential complex MMII in 2003 (FIG. 4.1: A, No:4). D. Ratcliffe (Resp. no 10, interview, 15/6/ 2015), Historic Places adviser for Historic England, describes the MMII development:

"Facing on to the main road and being the closest to the centre, the developer felt able to deal with that and sell it without being affected by what was behind, because it was very difficult to develop something in a rundown area. [...] And also with it being newbuilt, the developers were able to set a value to the land and the units which could then transfer into the mills. So they were setting a market rate with the new development." After almost a century of decline, Ancoats appeared to be on the rise again. Once this process began however, the romanticism of the previous decade started to fade. MCC's desire to see the district's improvement resulted in too much trust being placed in developers. D. Ratcliffe (Resp. no 10, interview, 15/6/2015) recognises this tendency saying:

"The Council was prepared to accept an outline application on MMII with no design!"

The concept of the Urban Village gradually gave way to a new idea, 'the Heart of Ancoats'. Even though the new concept was organised around a new public amenity -a square in front of the newly re-stored Saint Peter's Church- (FIG. 4.1: A, No:5) it lacked the social qualitative characteristics of the previous scheme. In the years that followed, other less sympathetic schemes such as 41 Bengal Street (FIG. 4.1: A, No:6) were built in Ancoats. An important characteristic of the development of the area at the time, common for both conversions and newbuilt projects, was the dominance of the residential function.

4.1.4 Shifts

The financial crisis that hit Britain in 2008 put a temporary halt to the rapid regeneration of the district. New development ceased; ongoing schemes were paused; conversions abandoned. With property developers withdrawing, folding or turning their attention to other parts of the UK, the willingness to favour a largely uncontrolled property development-led regeneration started to backfire.

Two cases highlight the essence of the period's stagnation and the impact of property development-led regeneration on the historic fabric. Firstly, Murray's Mills; after a successful three year restoration by ABPT and a £10million investment from the Heritage Lottery Fund and the NRDA (Ancoats Buildings Preservation Trust, 2004b), the complex was about to be sold to a developer, selected via competition. The Trust decided not to engage in the reuse of the Mills due to their limited financial means and the massive scale of the complex. K. Dickson, (Resp. no 49, interview, 15/6/2015) describing the events that followed the developer's selection, explains:

"The developer (once selected) wanted things changed and it was already too late to have that conversation...So it became a very acrimonious and difficult relationship. Finally, when the project came to an end the developer changed his mind and decided not to take it on..."

At the time of the field research of this study in the Summer of 2015, the project remained still uncompleted (FIGS 4.7).



FIG. 4.7 Murrays Mills in a state of abandonment in 2015.



FIG. 4.8 Royal Mills in 2015 (Own archive).



FIG. 4.9 Royal Mills in 2015 (Own archive).



FIG. 4.10 The atrium of Royal Mills in 2015.

Secondly, the Royal Mills complex scheme (FIGS. 4.1: A, No:3, 4.8, 4.9), was left unfinished. ING development which implemented the first stage of the scheme in 2006, withdrew from the UK during the crisis. Residents and professionals working in the Royal Mills complex interviewed for this research, commented on the developer's indifference.

"ING did not care. After 8 years there are still empty units on the ground floor" (Royal Mills professional, Resp. no 47, interview, 17/6/2015).

Another respondent adds: "The atrium is lovely but it only works as a hallway. It is never used. They should have thought it through..." (Royal Mills professional, Resp. no 46, interview, 17/6/2015) (FIG. 4.10).

Such claims are bolstered by P. Collings, Senior Area Manager Greater Manchester HCA: "*ING* transformed the building to put in office space, but they were not interested in fitting it out. They left the ground floor just a shell and it remained an unused space." (Resp. no 48, interview, 25/6/2015).

By 2012, Britain still reeling from the financial crisis began a slow process of recovery. The crash caused major upheavals in Ancoats stakeholders' pool, redefining its former major Actors' roles. While the ABPT saw its influence wane and the NRDA was closed down by the Coalition Government (Blakeley and Brendan, 2013, 24) new actors such as the Homes and Communities Agency (HCA) entered the scene.

As highlighted in Figure 4.1: A, a new wave of development began. HCA, which acquired the assets of the NWCA, once again encouraged commercial investment in Ancoats. Important historic buildings such as the Ice Plant (FIGS. 4.1: A, No:7, 4.11), were converted, while schemes halted by the crisis, like the Royal Mill complex, were completed.





FIG. 4.11 The reused Ice Plant in 2015.

FIG. 4.12 View of Murry's street. At the left part of the picture, the converted historic Royal Mills. In the middle the newbuilt part of Royal Mills. At the right, newbuilt developments. 2015.

A shared characteristic of this phase with the period prior to the crisis is the dominance of the residential function in the developments. P. Collings explains the reason for this mono-functional tendency and clarifies MCC' s position,

"In the Manchester market the residential uses are more valuable than the office uses. The local authority insisted on having a mixed use scheme." (Resp. no 48, interview, 25/6/2015).

Discussing the Royal Mills conversion, the same respondent also highlights another parameter of the residential development:

"The housing offered is not affordable. The average price is £200.000. The project is socially exclusive." (Resp. no 48, interview, 25/6/2015).

Collings' claim is confirmed by our comparative data analysis presented in FIG. 4.13. The average rental price in Ancoats is considerably more expensive in relation to Manchester's average. Of equal interest is the comparison of the converted historic complexes' rental value with Manchester's average figures. The results of this comparison clearly demonstrate the gentrification tendency of the current regeneration schemes (Home.co.uk, 2016, Zoopla, 2016).

Closing the analysis of the Ancoats district regeneration, it is important to refer to recent developments and future plans. The most important development predicted to have a decisive impact on the socio-spatial fabric of Ancoats, is the establishement of Manchester Life Development Company (MLDC) in 2014. MLDC is a residential development joint venture company between MCC and Abu Dhabi United Group (Manchester Life, 2015).

The residential redevelopment of Ancoats and the neighbouring New Islington is the focus of the MLDC's agenda which has promised the development of more than 6.000 new homes by 2024. With the first phase of 'Manchester Life' underway, involving the process of planning applications for the reuse of three sites in Ancoats, including Murray's Mills, concerns have been expressed by the local community. The residents remain sceptical about the programme of new projects while highlighting a need for more amenities, claiming:

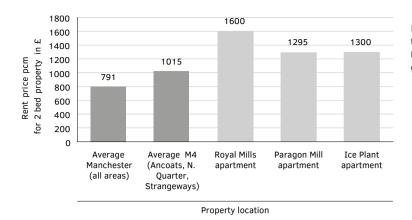


FIG. 4.13 The comparison of the rent price in Ancoats and Manchester reflects the district's gentrification tendency.

"The area is increasingly appealing to both young couples with children as well as older 'empty nesters' – it is no longer just about young professionals. Therefore, it is important to provide safe play spaces, recreational spaces and green spaces for the needs of a more diverse community." (Tomlinson, 2015).

A press coverage review of Ancoats in Spring 2016 revealed that there are plans for some modest development of small-scale supplementary uses around the Cutting Room Square and across Great Ancoats Street. The degraded state of the north-eastern part of the conservation area receives less attention.

4.2 **Evaluation**

4.2.1 Process

The transformation process of Ancoats was instigated by a bottom up boost, yet it continued as top down. Its evolution was deeply influenced by the generalised changes in the socio-political realm of Britain, namely the growing power transfer from the public sector to commercial developers. As such, the case highlights the enormous impact of the stakeholders both from the public and the private sector, who steered the direction of the regeneration.

In detail, it shows how Actors from the voluntary sector, such as the ABPT, can exercise influence and achieve results for securing the district's historical and cultural sustainability. The case also demonstrates the considerable power of the local authority and illustrates the impact of its fluctuating priorities. As shown in the Analysis, the growing power of commercial developers is evident. The case highlights the risks of the commercial developer-led regeneration model in times of crisis. It also shows how the aforementioned power can be fortified or controlled depending on the political will of the local and national authority and the community engagement.

4.2.2 **Programme**

The new programme of the regenerated district¹¹ is largely mono-functional. As discussed in the analysis, the principal function offered both in the converted mills and in the new constructions was high-end housing. The scarcity of supplementary commercial and recreational amenities and the absence of green spaces were highlighted as shortcomings of the regeneration in this study's qualitative research (FIG. 4.19).

A professional who works on the Royal Mills, summarising the views of the respondents interviewed in this research. states: *"There is nothing in here that would draw your attention. Now they are developing a coffee shop."* (Resp. no 47, interview, 17/6/2015).

4.2.3 Architecture

The architectural result of the regeneration is the strongest feature of the case. According to the field research and the results of the qualitative research, a physical enhancement of the district was achieved. Nevertheless, the implementation of that physical enhancement was a result of piecemeal gestures rather than a product of a comprehensive plan. Consequently, after almost two decades, there is still a lack of amenities and evident spatial discontinuities (FIGS. 4.17, 4.18).

Focusing on the reuse of the former mills, it is evident that most of the interventions, with some notable exceptions, were respectful to the historic fabric that once defined Ancoats' character. In detail, much attention was placed to the preservation of the shell of the mills. In contrast, their interior was treated with less restrictions, resulting in the compromise of some of their spatial values.

The analysis of the interviews conducted during this research, provides further information about the appreciation of the regeneration (FIG. 4.19). It is notable that the respondents appreciated features of the regeneration involving Ancoats' intrinsic characteristics. The aesthetics, atmosphere and spatial qualities of the Victorian industrial complexes, boosted by their rehabilitation, were singled out as the most successful features of the respective schemes. Most of the positive comments, also acknowledged the historic structures and their safeguarding (heritage preservation, listings, reuse of historic buildings, successful blend of old & new, revival of a run-down area) whilst the majority of respondents referred to the advantageous location of the district in relation to Manchester's city centre, as one of its core qualities.

Reflecting the aforementioned views, a resident of the Old Sedgwick Mill (part of Royal Mills), claims:

"A listed structure in a city not famed for its unsympathetic upkeep of listed structures and in an area of great deprivation is a success. Outsiders have seen the potential for a long time in Ancoats. The people who grew up aware of its industrial past and poverty have taken some time to realise what is on their doorstep." (Resp. no 50, interview, 24/6/2015).

¹¹ The evaluation refers to the situation as examined in the Summer of 2015.

4.2.4 Cultural significance

The preservation of the Ancoats district's cultural significance was only achieved to a limited extent. As presented above, the shell of the tangible immovable heritage sites was restored in a respectful manner. For the needs of the new residential use however, the interior of the mills was compartmentalised, losing its original grandeur.

Moreover, in their striking majority, the mills were deprived of their most valuable characteristic -the industrial machinery- in order to maximise the space for residential development. A very limited number of machinery has been retained and placed in display in the common areas of the Royal Mills and the Ice Plant (FIGS. 4.#14, 4.15) serving more as sculptural objects rather than an intrinsic element of the buildings' past use.



FIG. 4.14 Machinery in display in the interior hall of the Ice Plant, 2015.

FIG. 4.15 Machinery in display in the atrium of the Royal Mills, 2015.

Little or no attention has been given to the intangible heritage characteristics of the area. The limited interpretation of the history of the area and its legendary mills in conjunction with the sleek new developments place Ancoats in danger of becoming a sterilised common Mancunian district with a few romantic Victorian features.

4.2.5 Finance

The financial outcome of the regeneration is nuanced. As revealed in the analysis, in the 2000s there was a large investment for the conversion of the former industrial buildings that failed to provide the aspired returns. The commercial developer-led model that had been supported by the MCC in that period was deeply influenced by the outbreak of the financial crisis, resulting in negative developments. These can be clearly identified in the two most important Industrial Heritage Reuse projects that began in that decade. In the case of Murray's Mills, the large investment of public funds resulted in the careful conservation of the building's shell, which yet still remains underused. K. Dickson, evaluating the financial result of Murray's Mills conversion states:

"I guess it was not that successful since we had to use £11.8 million of public Lottery money in restoring a building that is still not in use several years later. You could say that that was a huge waste of money. On the other hand, we have saved something that in the future can be reused. It is really difficult to say if it was good value for money." (Resp. no 49, interview, 15/6/2015).

As for the conversion of the Royal Mills, it can be inferred that its first phase was also problematic. P. Collings elaborating on the subject states:

"The first phase of the conversion was average. The North West Regional Development Agency had to support ING by offering grant money." (Resp. no 48, interview, 25/6/2015).

The recovery of the economy in the decade that followed shifted the situation. Additional investments were made by commercial developers both in the conversion of historic fabric and in newbuilt construction. The popularity of the spaces offered for sale or rent and their exceptionally high prices brought a high return to the investors.

It is worth highlighting that the completed reused historic buildings, housing residential units, and specifically those that were available for sale, are expected to be financially sustainable due to their particularly durable new function.

4.2.6 Social component

The social outcome of the case is among its weakest features. During the course of Ancoats' regeneration process considerably more focus was placed on the resolution of spatial rather than social problems. It was evident that, apart from the early vision of the Urban Village, all other concepts -driven mainly by partnerships with commercial developers- prioritised a development vision that sought to enhance only the built environment.

As a result, Ancoats is gradually becoming a gentrified and socially exclusive area. The converted mills are sold or rented at extravagant values, limiting the potential residential clientele. Furthermore, their residential use renders them, in their vast majority, completely inaccessible to the public.

In the qualitative research analysis the lack of community spirit was highlighted as an issue of the regenerated district. Apparently, the mono-functionality of Ancoats district creates hardly any room for the generation of social added value.

The only significant social advantage of the regeneration that should not be overlooked is the attraction of people in what was formerly a no-man's land. Given that the redevelopment of Ancoats has not yet been completed, attention should be paid to the addition of social amenities and the reinforcement of community building.

4.2.7 Functionality

The functionality of the converted mills is satisfactory, according to the results of the qualitative research (FIGS. 4.1, 4.19). Most of the respondents highly commended the reuse for the inner comfort, the accessibility, the state of maintenance and the amenities of the offered spaces. Certain problematic aspects reported include some spatial restrictions of the historic buildings as well as problems in the inner climate and sound insulation of certain spaces in the Royal Mills. Furthermore strong dissatisfaction was expressed over the poor use of the atrium of Royal Mills.

In regard to the functionality of the district as a whole the situation still has great room for improvement. Besides the need for a mix of uses, there is also a need to balance the asymmetry between the southwestern and northeastern part of Ancoats. In the latter there is still a number of historic structures awaiting a second chance (FiG. 4.16), standing next to empty lots, poor quality housing and warehouses (FIGS. 4.17, 4.18)



FIG. 4.16 Abandoned former industrial building located at the northeastern part of Ancoats. 2015.



FIG. 4.17 Warehouses and empty lots behind the Cutting Room Square. 2015.



FIG. 4.18 Spatial asymmetries in Ancoats. 2015.

4.2.8 Stakeholders' evaluation

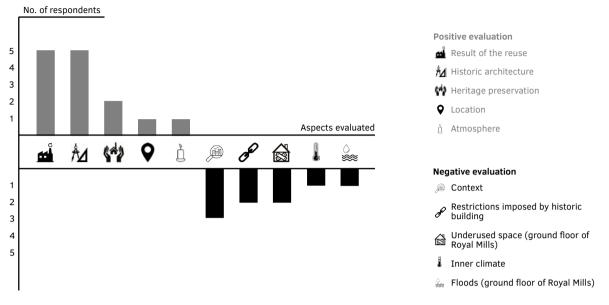


FIG. 4.19 Respondents' evaluation of the strong and weak Aspects of the case of Ancoats district (Number of respondents: 11).

5. King's Cross

Location: London, England, UK Historic use: Transport and goods-handling complex Architect/Engineer: Lewis Cubitt New Function: Mixed use (education, retail, residential, offices, HoReCa) Reuse architect: Stanton Williams architects (Goods Yard) Status: Grade II (Goods Yard)

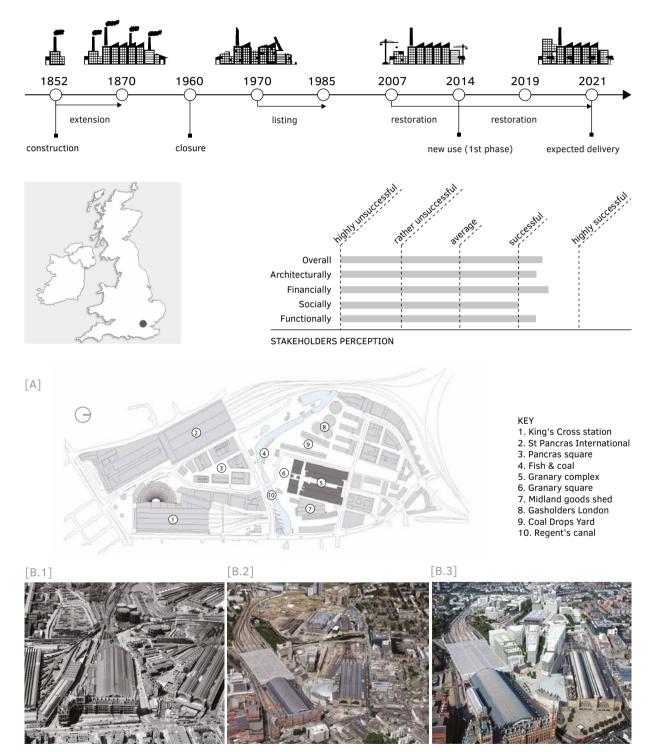


FIG. 5.1 King's Cross Fact Sheet

5 King's Cross

This text has been largely based on the article: Chatzi Rodopoulou, T., 2016. "Heritage-led regeneration in the UK — Preserving historic values or masking commodification? A reflection on the case of King's Cross, London". in Carola Hein (ed.) International Planning History Society Proceedings, 17th IPHS Conference, History-Urbanism-Resilience, TU Delft 17-21 July 2016, V.04 pp. 75-87, TU Delft Open.

SUMMARY The King's Cross is a 21st century case of particular significance due to its location in the heart of a European metropolis and its size. The ongoing mega - redevelopment is transforming a brownfield area of 67 acres that used to operate as a transport and goods handling complex in the 19th and 20th century. The first phase of the mixed use development was delivered in 2014 and constitutes the focus of this case study. Its strengths include its architectural and financial outcome as well as its programme. Its process, its social added value and the approach of cultural significance preservation are issues which have generated controversy.

5.1 Analysis

5.1.1 Historic use

King's Cross echoes the most important stages of London's history since the early Victorian era. Its urban and social fabric narrates the divergent realities of the prosperous era of industrialisation and the succeeding deindustrialisation period of withering. The area of King's Cross is located at the north fringe of central London, in the borough of Camden (FIG. 5.2). Initially a rural zone, King's Cross started to develop after 1756. The construction of the Regent's canal in 1820, and the establishment of Pancras Gasworks in 1824 gave the area the impetus for its transformation into an industrial landscape (FIG. 5.4).

Being London's 'laboratory' of industrialisation, King's Cross quickly embraced railway, the new symbol of revolution. In 1846, the Great Northern Railway (GNR) purchased a vast part of the area, building an imposing transport and goods-handling complex, many parts of which were designed by the architect Lewis Cubitt (Camden, 2004). The King's Cross passenger station was erected in 1852 at the south of the Regent's Canal. Right next to it, a luxurious hotel opened its doors in 1854, mainly to address the needs of the railway patrons.

LEGEND FIG. 5.1 King's Cross

- A Site plan of the regenerated area of King's Cross upon its completion in 2021. The Goods Yard complex is highlighted with dark grey colour (Stanton Williams Architects).
- B.1 King's Cross Station, St Pancras Station, the Pancras Gasworks and the Goods Yard complex in 1947 (http://www.britainfromabove.org.uk/image/eaw006467).
- B.2 The King's Cross area under redevelopment in 2015 (Google maps).
- B.3 Visualisation of the King's Cross area after its redevelopment (King's Cross Business Partnership Limited).

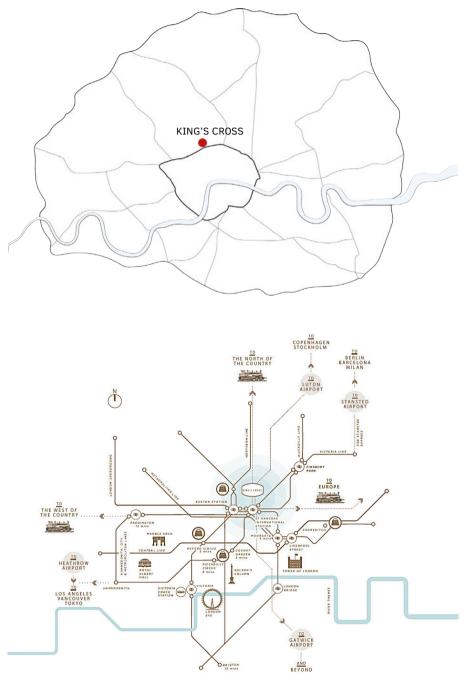


FIG. 5.2 King's Cross position in the fringe of central London.

FIG. 5.3 King's Cross position in relation to London's main attractions and transport hubs. (https://www.kingscross. co.uk/media/Coal-Drops-Yard-Brochure.pdf)

The property at the north side of the canal housed the goods-handling facilities of the company, which included a Goods Yard complex, various sheds and offices. The Goods Yard complex, built in 1852 and designed by Lewis Cubitt, comprised the Granary, the Train Assembly Shed, and the Eastern and Western Transit Sheds. The Granary was mainly used to store grain, while the sheds were used to transfer freight from or to the rail carts. Coal was stored in the adjacent complex known as Coal drops, erected between 1851 and the 1860s (FIG. 5.1: A). Other goods, such as potatoes and fish, were stored and transported through the complex. All those activities were supported by mechanical equipment powered firstly by horse and later by hydraulic power (King's Cross Central Limited Partnership, n.d.-a, King's Cross Central Limited Partnership, 2016).

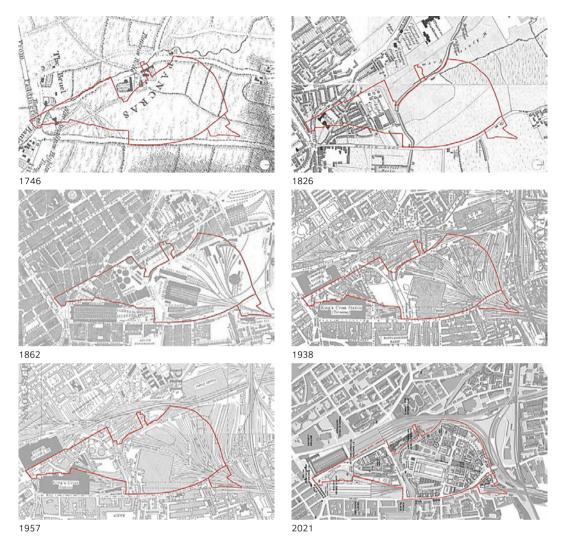


FIG. 5.4 The redevelopment area in 1746, 1826, 1862, 1938, 1957 and 2021 (Source of maps: King's Cross Business Partnership Limited).

The following decades saw both the industrial and the residential expansion of King's Cross area. Important industrial developments included the Metropolitan Railway (1860s), the erection of St Pancras station (1868) and the extension of Pancras Gasworks (1880s and 1900s) (FIG. 5.4) while poor quality residential developments were erected, aimed at housing industrial workers.

By the end of the 19th century King's Cross fully embodied the bilateral nature of industrialisation. Its built environment, dominated by imposing architectural and engineering advances, was testifying for the capital's economic power. Its social profile however, was revealing a much less memorable reality; a reality of poverty, social deprivation and slum living.

During the first part of the 20th century the area retained its mixed character with emphasis on the industrial activity. Minor developments were added to the existing urban tissue without altering its Victorian setup (FIG. 5.4). King's Cross, started declining after World War II. Gradually the roaring industrial hub hushed, paving the way to the deindustrialisation era (King's Cross Central Limited Partnership, n.d.-b).

5.1.2 Reuse Preparation

From the 1970s to the 1990s the area epitomised the essence of the British urban deindustrialisation period. King's Cross, stigmatised as '*London's red light district*' (Griffith, 2011), was notorious for drug-dealing, prostitution and street crime (Young et al., 2006). Its population consisted mainly of working class people, council tenants and squatters. The photographer Mark Cawson, who lived at King's Cross in the 1980s, notes:

"There were gangsters, pimps, bikers, working girls and red light flats, but functional families too. Artists, alternative sorts, junkies, dealers; it was just a crazy mix." (Franklin, 2015).

As Cawson insinuates, the tarnished social character and low financial status of the area did not only have negative implications. King's Cross, became a field of artistic expression, influencing alternative forms of culture. Furthermore, its industrial legacy managed to remain hidden under the veil of its notorious reputation. Protected from ambitious investors' plans, it escaped the bulldozer.

Besides the described unfavourable conditions, another development that protected the historic area from demolition was the listing of several buildings in the late 1970s and during the 1980s.¹² The significance of the area's historic built environment is highlighted by Robert Carr (n.d.), member of the Greater London Industrial Archaeology Society:

"The area to the north of King's Cross and St Pancras Stations was generally regarded as the best in London for industrial archaeology..."

The current redevelopment plan of the historic district was not created in a vacuum. Numerous studies explain in detail the successive planning proposals developed and recanted since the late 1980s, setting the scene for the present situation (Edwards, 2009, King's Cross Railway Lands Group, 2004, Scott, 2014). The following paragraphs summarise the main incidents that took place from 1987 until 2007.

The first application for planning permission at King's Cross was submitted in 1989. The cornerstone of the plan, led by the London Regeneration Consortium (LRC), was the terminal station for the Channel Tunnel Rail Link (CTRL). Bearing the signature of starchitect Sir Norman Foster, the scheme had strong corporate office emphasis and entailed extensive demolitions. Strongly opposing the developers' aspirations, the King's Cross Railway Lands Group (KXRLG),¹³ in collaboration with other local stakeholders campaigned against the LRC proposal. It is worth mentioning that the KXRLG was not simply a source of criticism but offered alternative planning applications. Finally, due to several reasons with the crash of property market being the most important, the LRC's scheme was abandoned in 1992 (Holgersen and Haarstad, 2009).

The late 1990s saw London recovering from the recession and marching towards its future as one of the world's leading financial centres. In a climate of investment fever, older schemes including the CTRL, resurfaced. In turn, pressures for the area's redevelopment re-emerged, backed this time

¹² With the exception of King's Cross station listed at Grade I as early as 1954, most of the industrial buildings discussed were listed at Grade II level in the late 1970s and during the 1980s. (e.g. Granary, 1978 [L.E.No:1379215]; eastern coal drops, 1983 [L.E.No: 1379214]; Great Northern Hotel 1984 [L.E.No: 1113244] Gasholder 8 1986 [L.E.No: 1423467] (Historic England. n.d.).

¹³ The KXRLG was formed in 1987. According to Edwards (2009, 9): "The group brought together tenants' associations, resident groups, small and medium businesses, conservation and transport campaigners, a homeless group and others [...]"

by national and local policies. Three features are singled out as the most prominent developments of that period (Edwards, 2009, 8-19).

Firstly, in 1996 a new alignment of the CTRL was adopted by the government. LCR, a private consortium, won the bid for the construction and operation of the work. The consortium was granted a £5.7 billion government subsidy in the form of fixed assets along with the right to develop them for profit (Holgersen and Haarstad, 2009, 356). This political choice would create high aspirations for the project's returns. In 2007, the renovated St Pancras station, opened its doors as the terminal station of the CTRL.

Secondly, from 1996 to 2003 the government financed the 'King's Cross Partnership', comprised of the railway companies, the Camden and Islington Councils and a small part of the 'local community' in a subordinate role. The partnership played mainly the role of the image-maker for the area, launching a programme of small scale street face-lifting along with a rebranding campaign, to cast away King's Cross notorious profile. Its action was combined with a heavy investment of £37m in CCTV (Goodchild, 1999).

Thirdly, a number of developments in the immediate surroundings of the area were realised in the turn of the century. The two most prominent ones include the Regent Quarter and King's Place. These projects, along with a variety of smaller ones, prepared the ground for the new development. According to Young et al.(2006, 32):

"Regeneration and social control initiatives have altered the social landscape of King's Cross. From being an area notorious for sex, drugs, crime and the blighted dilapidation of its physical space, King's Cross has slowly begun to gentrify".

Summing up, the current project landed in an area with a history of two centuries. The physical environment of King's Cross was still largely dominated by the industrial era's wonders, while selected points had been renovated, contributing to the creation of its new image. Socially, albeit still stigmatised from its past infamy and the poverty of its inhabitants, the first signs of transition had become apparent. The 'undesirable elements' (Young et al., 2006, 33) had been chased away from the streets, starting to be replaced by 'desirable' middle class people.

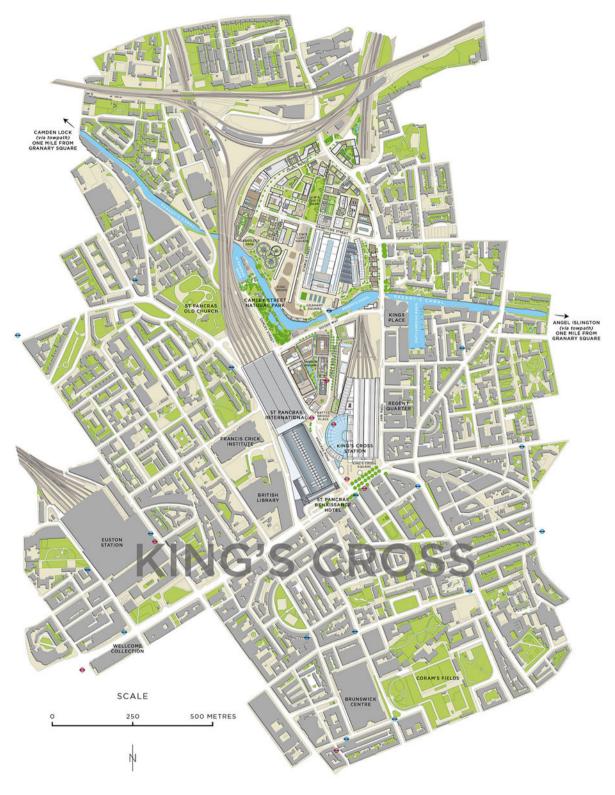
Another important characteristic of King's Cross at the time was the presence of an active local population resisting fickle and speculative schemes.

5.1.3 **Reuse process**

The successive described developments, along with persisting pressures for investment in the London flourishing market, created favourable conditions for the approval of a large-scale scheme in the area in the first decade of the 21st century. The plan, branded as King's Cross Central (KCC), involved a long period of preparations, before granted planning permission in 2006.

Argent Group Plc was selected in 2001 by the landowners LCR and DHL as a developing partner. The development phase finally started in 2008 and its completion is expected by 2021 (FIG. 5.9). The King's Cross Central Limited Partnership (KCCLP),¹⁴ is developing the area marked on FIG. 5.1: A.

¹⁴ King's Cross is developed by the King's Cross Central Limited Partnership which brings together: Argent King's Cross Limited Partnership, London & Continental Railways limited, DHL Supply Chain and AustralianSuper.



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FIG. 5.5 The masterplan of KCC (King's Cross Business Partnership Limited).

According to the KCCLP, their plan is based on two characteristics: flexibility and consultation. Specifically, the flexibility refers to the developers' permission to build '*up to*' a certain number

of square meters, while remaining free to select most of the uses themselves. On the other hand, consultation with the local community, government and other stakeholders is promoted as the main formative feature of their masterplan.

The area under development covers 67 acres, 60% of which will be built space. As depicted in FIG. 5.6, Argent's plan has a mixed use character, with office space being the principle use. A key characteristic of KCC is its attention to the existing historic structures and the public realm. The development is expected to renovate and reuse twenty listed buildings, while creating ten new public spaces. KCC preserves and reuses the historic industrial landscape as a whole, incorporating challenging structures such as the gasholders, with relatively few compromises.

Another significant characteristic of the regeneration is its strong association with global and national celebrity enterprises. Google and Luis Vuitton are only some of the star-businesses that have secured office space in the area. The design of the KCC is also conceived by renowned architects, such as David Chipperfield et al.¹⁵ (King's Cross Central Limited Partnership, 2015).

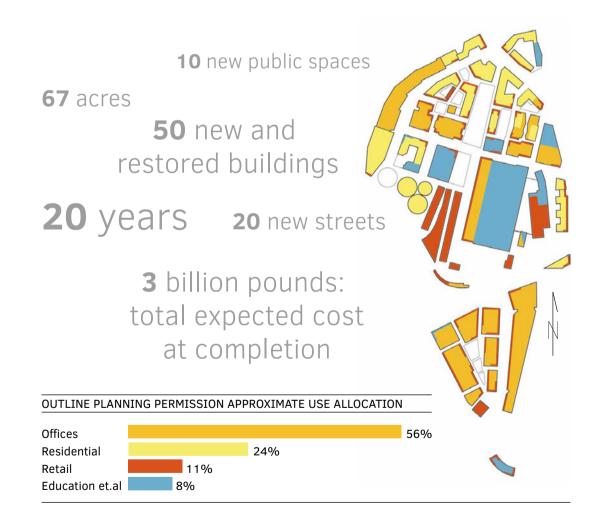


FIG. 5.6 Facts and figures and programme distribution.

15 The full list of the stakeholders and designers involved in the development and delivery of the case can be found at: https:// www.kingscross.co.uk/whos-developing-kings-cross

5.1.4 Occupation and management

The first phase of the ambitious project was delivered in 2014, with the converted Goods Yard complex and its context as its centrepiece. The historic complex, transformed by Stanton Williams architects, housed the Central Saint Martins College (part of University of the Arts London), offices and restaurants. Its context was redesigned into a mixed use space of diverse qualities with emphasis on the Regent's Canal. The scheme brought to King's Cross c. 5.000 students and university staff as well as a high number of office clerks and restaurants' visitors. Placed in contact with one of the biggest transport hubs of Europe¹⁶ in a central area of London, the project's location and connectivity offer it a tremendous advantage (FIG. 5.3).

Four characteristics define the first phase of the redevelopment outcome and will be further analysed. Firstly, the careful delivery planning; secondly, the attention to the public realm; thirdly, the respectful architectural approach and lastly, the emphasis on the place marketing and the organisation of events.

Developing and delivering the project in phases was a challenging yet rewarding decision of the KCC partnership. Apart from offering significant financial advantages, it served as a means for attracting powerful tenants to the scheme while familiarising the public with the redevelopment. In the words of L.A. Scott (2014, 13) "Bringing the University of the Arts London to King's Cross is seen by Argent as crucial in defining a creative, lively, and quirky tone to the place that encouraged other tenants to follow."

The same aims drove the creation of a network of open spaces and its delivery in the first phase. According to Ken Trew, senior project director at Argent, *"Many tenants don't understand plans, so seeing the public spaces defined at the outset was very important in helping them understand what the scheme would be like."* (Scott, 2014, 8). The new open spaces range from big paved civic zones, to grass planting and small gardens. Also pop-up installations and urban equipment were used, encouraging visitors to use the transforming space (FIG. 5.11, 5.12). In collaboration with renowned landscape designers, such as Townshend Architects and Dan Pearson, the project features attractive mixed use open spaces with surprising elements and a strong presence of the element of water (FIG. 5.10). In regard to the circulation, emphasis has been put on walking, cycling, and public transport.

Regarding the architectural outcome of the case, the redevelopment is characterised by an approach which respects the existing industrial historic stock while combining it with new architectural forms and structures. The Goods Yard complex, which was the first transformed historic complex of the project, set the tone for careful yet rather extrovert interventions. In detail, the historic complex's volumes and facades have been retained to a large extent. The only part demolished was a central shed which was replaced by a new dynamic purpose-built space for the University (FIG.5.8). That houses studios, workshops and lecture theatres arranged around a broad covered street. Walkways and bridges create fluid routes between different departments (FIGS. 5.13, 5.14, 5.15). According to the architects, their approach was based on three principles: a warehouse concept, respect for the historic buildings and sustainable design (Stanton Williams Architects, 2011).

¹⁶ This transport hub is expected to support 63 million passengers a year from 2021, offering access to six London Underground lines, two national mainline train stations, and an international high-speed rail connecting Eurostar passengers to Paris in just over two hours.



FIG. 5.7 View from the roof of Five Pancras Square, to the Fish and Coal Office, the Granary Square and the transformed Goods Yard. On the left, the image illustrates the Coal drops yard still underused and the re-erection of the first gasholder (John Sturrock).



FIG. 5.8 The north side of the transformed Goods Yard. The new volume, housing the Saint Martins College comes in a sharp contrast to the historic structures (Stanton Williams architects).

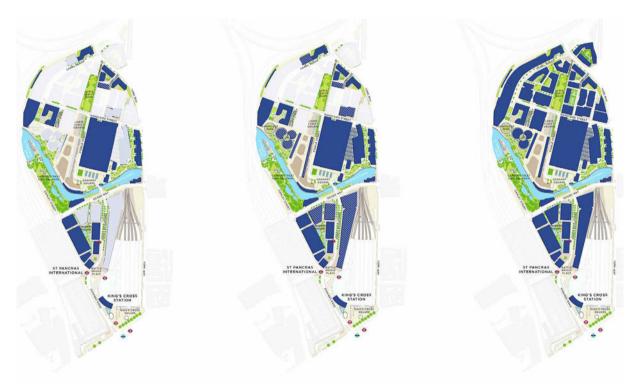


FIG. 5.9 Development phases (King's Cross Business Partnership Limited).

Another key component of the project, that started during the construction period yet was culminated upon the delivery of the first phase, was the continuous marketing efforts and the organisation of evens for the promotion of the reborn King's Cross district. As explained by Scott, (2014,12) marketing and Public Relations promoted the place rather than the individual buildings. It is worth underlining that heritage was largely used as one of the project's strongest selling points. A diverse events programme was launched since the early days, inviting various age groups to visit the district, turning it into a destination even before its completion.



FIG. 5.10 The design of the Granary Square offers opportunities for relaxation, recreation and playing, 2015.



FIG. 5.11 The KC pond, a temporary construction, offered for a period during the redevelopment opportunities for swimming and relaxation, 2015.



FIG. 5.12 Temporary urban equipment for resting at King's Boulevard, encouraging visitors to familiarise with the space prior to the buildings' operation, 2015.



FIG. 5.13 Interior view of the Goods Yard complex, illustrating the retention of the patina and the contradiction between old and new (Stanton Williams architects).



FIG. 5.14 Interior view of the Goods Yard complex, illustrating the contradiction between old and new (Stanton Williams architects).



FIG. 5.15 Interior view of the Goods Yard complex, illustrating the new addition housing Saint Martins College (Stanton Williams architects).

5.1.5 **Shifts**

Given that the research on the discussed case was conducted in summer 2015, at a time when KCC redevelopment was still ongoing, many shifts have occurred while many more are expected in the near future. Already, the delivery of the residential units and the garden in the Gasholders in 2016 (King's Cross Central Limited Partnership, n.d.-a) as well as the inauguration of the retail and cultural centre in the Coal Drops Yard in 2018 (King's Cross Central Limited Partnership, n.d.-c) have refreshed the image of the area. Upon its completion the project is expected to attract 42.000 people (residents, students and employees) in a high density mixed use development composed of 316.000m² of office space, 46.400m² of retail and leisure space, and close to 2.000 homes.

A feature that has already started to be evident is the differentiation of functions and atmosphere between the south and the north bank of the Regent's Canal. The former one which is situated in direct relation to the transportation hub, has a corporate character, containing mostly offices and a hotel building. In contrast, the latter one houses a mixture of functions including retail, leisure, housing units and the University of the Arts campus. In both zones the ground level, in its bigger extent has been leased to leisure and HoReCa activities for maximising the liveliness of the scheme and its function around the clock.

Up to this day, the project has won multiple awards and has been progressively embraced by the public (Regeneris Consulting, 2017). According to the report by Cushman & Wakefield and Nash Bond (2017), there is a 40% footfall increase each year since 2014, reaching 8 million people in 2016. By 2021, 30.000 people are expected to be working in King's Cross while 7.000 people are expected to live in the available residential units of the redeveloped area.

5.2 Evaluation

It has only been six years since the first delivery phase of KCC and yet it has provoked great controversy. The scheme has been an object of both admiration and dispute among stakeholders and specialists. Taking into account those contrasting views and cross examining them against the results of the field and qualitative research of this study, a critical evaluation of the case is attempted below.

5.2.1 Process

The process of the regeneration project is presented by the KCCLP and various researchers (e.g. Scott, 2014, Regeneris Consulting, 2017) as highly successful. Yet, numerous studies contest this standpoint. In what follows, both strengths and weaknesses of the case's process are analysed.

The process of the KCC regeneration was organic and flexible. According to T. Giddings (Resp. no 65, interview, 6/7/2015), it resulted in the delivery of the first phases on time and on budget. The planning allowed the emergence of specific details over time, leaving room for change, negotiation and experimentation. Those characteristics along with the delivery of the project in phases had direct and indirect financial advantages, minimising the risks for the team of developers, while enabling them to respond to the shifting market demands. As analysed above, breaking the delivery in various phases also helped engaging the public while attracting prestigious tenants.

The basic principles of the scheme -flexibility and consultation- have been proudly promoted by KCCLP (T. Giddings, Resp. no 65, interview, 6/7/2015). However, a review of studies on the subject reveals some angles of those features that cannot be ignored. Flexibility is portrayed by Holgersen and Haarstad (2009, 358-359) as a medium of economic return maximization for the property owners. It is described as a tool available only to the developer but not to the local authority. As such the study notes:

"Local residents experienced Argent's flexibility as uncertainty." (Holgersen and Haarstad, 2009, 359) (FIG. 5.16).





FIG. 5.16 Opposition to the 'flexibility' of the development. Winter 2004 (KXRLG journal cover).

FIG. 5.17 Protests by King's Cross neighbours. Sian Berry, 18 April 2015 (camden.greenparty.org.uk/).

The criticism extends also to the widely published consultation process. No party negates that a lengthy consultation process took place. Yet, there are voices (including Edwards, 2009 & Holgersen and Haarstad, 2009) which question its essence and result, describing the process as one-way and stressing the lack of the developer's accountability. Expressing these concerns Edwards (2009, 23) states:

"Both Argent and Camden have prided themselves upon their extensive and innovative programmes of consultation and have won awards for their efforts. Those who remain dissatisfied are essentially reflecting their lack of influence in the consultation process: they are endlessly listened to but have no detectable power to determine the outcome."

Referring to the consultation process, frustration was also expressed from the developer's side. The respondent describes the opposing voices as '... only 5-6 individuals.' who were 'negative and anti-everything...' (T. Giddings, Resp. no 65, interview, 6/7/2015).

Taking into account the aforementioned discussion, it is evident that the process followed by the KCCLP is different from the conventional approach followed in other projects across Europe. The main shift concerns the regeneration's decision-making, from a top down approach to one which is based on stakeholders' consultation. Yet, it has been demonstrated that the change only refers to the process and not the result. In other words, there is only a minimum transfer of power to the underprivileged stakeholders while ultimate decisions are still taken by the ones who hold financial and property power. Therefore, it is argued that the decision-making process, albeit pluralistic, is not yet as democratic and horizontal as presented.

5.2.2 Programme

The programme is one of the assets of the case. Mixed use, diverse and surprising, it combines a wealth of functions for every age group. Examining the whole area of redevelopment, it is evident that the allocation of functions prevents the creation of dead zones, promoting the use of the space around the clock. It is also worth stressing the active and complementary role of the open spaces to the operation of the project. Those spaces have not been treated as voids between the buildings, but rather as useful areas hosting different activities (sitting, relaxing, playing, swimming etc.) or as extensions of the buildings' functions (restaurants, cafes, outdoors cinema etc.). Important downsides of the programme, that will be further analysed in the following paragraphs, include its big ratio of functions addressed mostly to higher social strata and its qualitative characteristics.

5.2.3 Architecture

With respect to the architectural result of the project and the approach of the scheme towards heritage, there seems to be a consensus between stakeholders and specialists. As shown in the figures 5.1 and 5.21, the architectural outcome is among the strengths of the case. English Heritage has included King's Cross in multiple publications (English Heritage, 2013a, English Heritage, 2013b) as an example of best practice, describing it as:

"a model of constructive conservation that captures the special quality of London" (King's Cross Central Limited Partnership, n.d.-a).

The respondents of this study share the same view, highlighting however some shortcomings that will be analysed in the following paragraph. O. Dimitriou, architect and tutor in the Saint Martins College, reflecting on the architectural result of the Goods Yard complex, states:

"The blend of the new and the old is very successful. The distinction between the two, the architectural concept as well as the intervention is very clear." (Resp. no 66, interview, 22/7/2015).

Field research, focused on the Goods Yard complex reinforces the established perception for a sympathetic heritage approach. The existing buildings have been carefully restored, preserving structural elements, the detailing and the patina acquired during the years (FIGS. 5.13, 5.14). The new structure follows the footprint of the demolished historic shed and works in harmony with the complex in terms of volume, contrasting strongly however in terms of materials and architectural language.

5.2.4 Cultural significance

King's Cross has been branded as 'one of England's 20 Best Heritage-Led Developments' (King's Cross Central Limited Partnership, n.d.-b). However, there is evidence to support that the preservation of historic values has only been partly achieved. On the one hand, the tangible immovable heritage has been carefully preserved to a surprisingly large extent. Even challenging structures have been retained and reused. The ensemble of the converted historic buildings, positioned mainly in the north of the Regent's canal, contributes to the preservation of the sense of place.

In contrast to the approach towards the tangible immovable heritage however, the mechanical equipment of the complex and the site's intangible heritage has been preserved rather poorly. A member of the AIA, emphasising these limitations argues:

"The Granary complex has been gutted [...] Very little of its industrial archaeology has survived. The building has been sterilised. Also, some of the restored things just do not line up. If we take for example the re-installation of the railway lines we will see that they have not been put down correctly. All this makes it too difficult to understand what was there in the past. [...]

This is a general trend that has been going on nowadays. People who realise these schemes look at industrial archaeology as a collection of aesthetical objects. Whenever features of industrial archaeology are kept, they are preserved as sculptural elements. The preservation is piecemeal and their interpretation is almost always absent." (R. J. M. Carr, Resp. no 9, Interview, 28/10/2015).

R.J. M. Carr's position is backed by other respondents' views (M.T.Tucker, Resp. no 67, interview, 30/11/2015) and the field research, too. In the delivered part there is indeed a striking lack of preserved mechanical equipment, historic and technical interpretation.¹⁷

5.2.5 Finance

The financing aspects of the case are its strongest feature. Even though the project was developed during the financial crisis of the late 2000s and involved the costly preservation and conversion of 20 historic structures, the KCC partnership managed to deliver the first phases on budget (T. Giddings, Resp. no 65, interview, 6/7/2015), leading to what is described to be a very profitable investment (Regeneris Consulting, 2017, 53,61).

The careful planning, the delivery phasing, the attraction of prestige occupants and the marketing, sales and leasing strategy were key components of the successful economic scheme of the project. In detail, KCC partnership sold or had committed more than half the potential development and commercial space by 2013. The occupation of space was extremely fast with 97% of all space completed, being taken up by mid-2016 (Regeneris Consulting, 2017, 59). According to Scott (2014,12):

"Rents for both offices and residential have outperformed expectations so far with office tenants now paying in excess of £60 per square foot. Housing sales started at £700 per square foot, and this rate has almost doubled since the outset. Long lease disposals to the London borough of Camden, Google, and BNP Paribas were done on the basis that these occupiers were long-term owners and investors that won't trade out."

T. Giddings evaluating the financial aspects of the case adds:

"It has been pretty good. I think you could have made more money per se but I do not think that you would have got the true value. The true value is going to come in the future as well. If you look at it as a straight return, another developer might have made much more money of it. We are pushing a lot of that money into it that we are earning back." (Resp. no 65, interview, 6/7/2015).

¹⁷ A wealth of information about the history of the complex is presented in the website of KCC. Nevertheless, even online the focus is mainly casted in the buildings and not the industrial activity of the complex and its sociocultural implications.

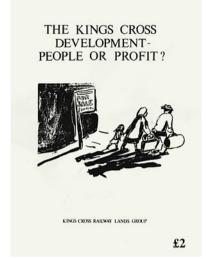


FIG. 5.18 Cover of King's Cross Railway Lands Community Development Group report.



FIG. 5.19 Promoting material stressing the socially inclusive character of the project (Overview, 2015, 27).



FIG. 5.20 Heritage commodification. Reused Gasholders at King's Cross, 2018.

The social ramifications of the project have been met with much controversy. On the one hand, the development team emphasises the heterogeneous, socially-inclusive profile of the project, with catchwords such as *'inclusive', 'welcoming', 'safe', 'secure'* featuring strongly in all their publications and promotion material (FIG. 5.19) (King's Cross Central Limited Partnership, 2015, 1, King's Cross Central Limited Partnership, 2014, 47). Furthermore, according to the evaluating report of Regeneris Consulting (2017), the KCC project has important social added value, offering high employment rates, engaging a vast number of visitors and volunteers while outperforming other inner London 'opportunity areas' in terms of employment and growth in residential and commercial values.

On the other hand, there is a set of studies that conclude that KCC will eventually lead to gentrification and displacement of a great part of the local community (FIG. 5.18) (Edwards, 2009, Holgersen and Haarstad, 2009, Young et al., 2006). The claims of these studies are substantiated by the actions taken by KCCLP in 2015.

As revealed in Camden New Journal (Mclennan, 2015), KCCLP is pushing for a considerable reduction of affordable housing and its replacement with high-end flats (FIG. 5.17). Such actions come in sharp contrast with the acclaimed socially-inclusive profile of the regeneration scheme, demonstrating that the arguments of the aforementioned studies have a solid base.

As a result, it can be supported that the project offers indeed social added value yet not for everyone. Despite the embellishment in the rhetoric of decision-makers, complex social issues, such as those of gentrification and displacement, have not been resolved in the case of King's Cross.

5.2.7 Functionality¹⁸ and qualitative characteristics

The qualitative characteristics of the project's spatial features have also been subject of controversy. KCCLP, the City Council and a number of press releases praise the newbuilt environment of King's Cross as an *'exemplar of urban renewal'* (Duke, 2015). On the other hand, close field observations, the results of this study qualitative research and a handful of articles paint a different picture. KCC appears to be not as open and accessible as described while the preserved heritage is used as a commodified asset (FIG. 5.20). Supporting this argument Wainwright (2014) notes:

"London has built many fine new public spaces over the last decade, but they are not in fact public – they are extensions of the privatised realm, to which the public is granted conditional access. 'Welcome to King's Cross,' reads a sign in front of the new fountain-fringed Granary Square. 'Please enjoy this private estate considerately.'..."

O. Dimitriou, adds: "The complex offers a great architectural experience, yet it is too controlled and sterile... The building is certainly a very good marketing trap for the students" (Resp. no 66, interview, 22/7/2015).

Field research to the transformed Goods Yard complex verifies these claims. Public access is restricted in the biggest part of the complex while the dominance of the private over the public is notable.

Moreover, a review of KCCLP promoting material clearly illustrates the use of heritage; more as a medium of producing surplus value rather than a cultural and educational asset (King's Cross Central Limited Partnership, 2015, King's Cross Central Limited Partnership, 2014, King's Cross Central Limited Partnership, 2011).

It is therefore argued that the regeneration of King's Cross, positioned within the complex socio-economic conditions of the historic city of London, contributes to the enhancement of the urban fabric and to the restoration of lost spatial connections. However, it is suggested that this enhancement takes a heavy toll on the qualitative characteristics of the offered spatial product.

¹⁸ The delivered outcome of the Goods Yard complex cannot yet be further evaluated in terms of functionality from the present study, due to its very short period of operation (at the time of the research) and the small number of respondents participating in the qualitative research.

5.2.8 Stakeholders' evaluation

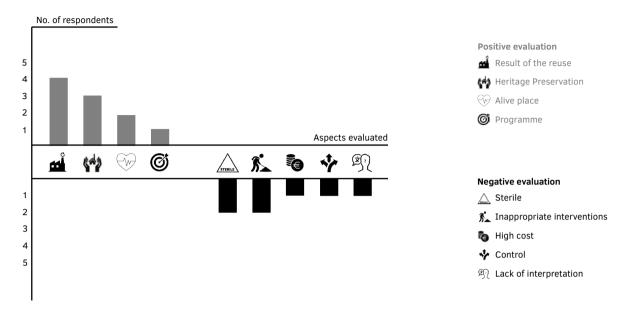


FIG. 5.21 Respondents' evaluation of the strong and weak Aspects of the case of King's Cross (Number of respondents: 6).

6. Het Jannink

Location: Enschede, the Netherlands Historic use: Textile mill Architect: Philip Sidney Stott, Henry Reijgers New Function: Mixed use (residential, museum) Reuse architect: de Boer architectural office (residential part), A. Verhoeven (museum part) Status: National monument

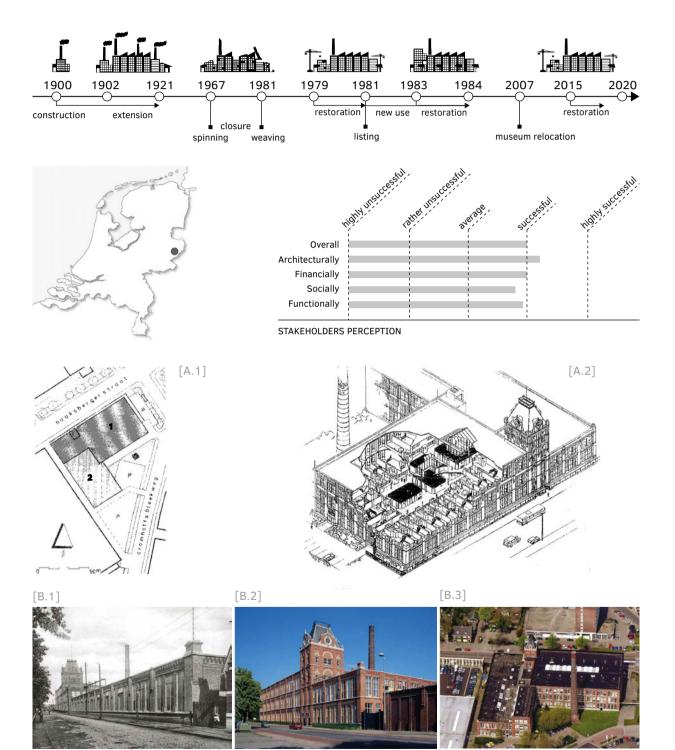


FIG. 6.1 Het Jannink Fact Sheet

6 Het Jannink

SUMMARY The Jannink complex, transformed in the late 1970s, is a very important case of early Industrial Heritage Reuse in the Netherlands. Jannink's Reuse is taking place in an era with different socioeconomic and architectural conditions and it is evaluated as such. The former textile mill has been celebrated for its mixed use programme, the preservation of its historic and architectural values, its social relevance as well as for its financial durability. Since 2007 however all the aforementioned points have been severely impacted. It is worth examining the case's comparatively long history of operation, focusing on the effect of important developments and shifts such as the recurring incidents of vacancy and renovation.

6.1 Analysis

6.1.1 Historic use

The Jannink complex is located at the south-west part of the centre of Enschede. It was built as a spinning and weaving mill producing manchester fabrics, in what used to be a textile town. Founded by the industrialist Gerhard Jannink, it was part of the Gerhard Jannink & Zonen firm, one of the largest textile companies in the Netherlands in the early 1900s (Hesselink, 1983, 9). The spinning unit of the complex was built in 1900, to be followed by the weaving unit two years later. For two decades after its construction, the mill kept being adjusted to house the growing needs of production (FIG. 6.2). The catalyst for its construction at the specific plot was the development of the Southern Railway, connecting Enschede with Ahaus in Germany.

Jannink was designed by the English architect Philip Sidney Stott, who had a vast international experience in the design of textile mills, in collaboration with the local architect Henry Reijgers. It is a Lancashire-style mill (de Boer et al., 1995, 31) which albeit elegant is not unique. The complex presents several similarities with other works of the architect as well as bearing high resemblance to catalogue model-drawings (Stenvert, 2011, 10-11). The design was led by the principles governed by functionality and the restrictions posed by the machinery allocation rather than aesthetic choices. A detailed architectural description of the historic complex is given by Stenvert (2011, 10-22).

LEGEND FIG. 6.1 Het Jannink

- A.1 Reuse phases of the Jannink complex (Buro de Boer, 1979).
- A.2 Isometric perspective of the reused Jannink complex (Buro de Boer, 1979).
- B.1 The north-west elevation of Jannink, c.1970 (https://cultureelerfgoedenschede.nl).
- B.2 The north-west elevation of Jannink after the reuse of the complex (http://www.hetjannink.nl).
- B.3 Aerial photograph of the Jannink complex after its reuse (https://cultureelerfgoedenschede.nl).



FIG. 6.2 Het Jannink in 1925 (top left of the image) (Image courtesy of Archief stichting Edwina van Heek).

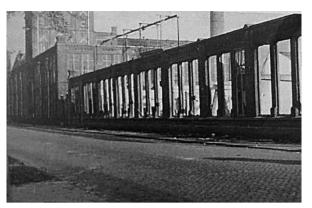


FIG. 6.3 The Jannink after the bombing of 1943 (Image source cultureelerfgoedenschede).

After having been damaged in WWII (FIG. 6.3), the mill was repaired and kept fully operational to cover the large post-war demand for textiles. Its decline started in the late 1950s. After a merge with another company it finally closed its doors in 1967. The adjacent weaving unit remained operational until 1982 when its owner went bankrupt (Stenvert, 2011, 13).

6.1.2 Reuse Preparation

In a time when brownfields all over Europe were seen as a menace, getting substituted by new developments or sitting unused, the case of Jannink differed, showing an alternative way. A series of events, starting with the availability of the complex for purchase in 1974, finally led to the reuse of its spinning unit. The latter was made possible by two main factors: the decisive action of key stakeholders and the need for certain functions in the area that found a place in the former mill.

The initiative for this 'unusual' approach was taken by the architect S. B. (Sake) de Boer along with the urban renewal consultant C.F.L.M. Heerkens (de Boer et al., 1995, 31, de Boer and Heerkens, 1975, Schuiling, 1986, 444). The parties that acted on it were the housing association "Vooruit" and the municipality of Enschede. The latter one, acquired the complex in December 1976 from the investor-contractor Belco Hengelo, saving it from the intended demolition and rebuilding. The stance of the central government which facilitated the project, providing funds for its reuse, was also significant.

According to de Boer and Heerkens (1975, 2), the conditions formulated for the reuse of the complex were the following:

"1. The building is only to be maintained, if a meaningful and functional destination is found, which will be permanent.

2. There should preferably be a relationship between the complex and its new use.

3. The new use should meet a current need, tailored to the functions belonging to the area delimited by the canals.

4. Efforts should be made for the incorporation of several different functions within the building to encourage liveliness."

Indeed, the functions' selection conformed to all the above principles. Jannink was turned into a mixed use complex, combining youth housing -in deficit at the time in Enschede- with the 'Twente-Gelderland Textile museum' that was looking for suitable room to expand.

6.1.3 Reuse process

Jannink's reuse took place in two phases (FIG. 6.1: A.1), after a revision of the standing zoning plan in 1977. In the first phase which started in 1979 and was completed two years later, part of the building's ground floor was turned into the 'Twente-Gelderland textile museum'. The museum's design was prepared by the architect A. Verhoeven and was realised with funds from the CRM Ministry (Ministerie van Cultuur, Recreatie en Maatschappelijk). The upper floors were transformed into youth housing by the architectural office of De Boer, receiving funding from the municipality and subsidies from VRO Ministry (Ministerie van Volkshuisvesting).

The second phase of the reuse took place from 1983 to 1984 and consisted of the transformation of the rest of the building into a variety of housing units. This project bore once again the signature of De Boer's office. An important development that took place in 1981 was the inclusion of the complex in the national monuments list (Monumentnummer: 15299) (Rijksdienst voor het Cultureel Erfgoed, 2017), making it eligible for more subsidies.

Through this process the spinning mill including the water tower and the chimney were preserved intact while the boiler house and certain secondary structures were demolished. As S.B. de Boer explains:

"Our ambition was the preservation of the factory and the chimney, and we succeeded in that. The building has retained the image of a textile factory and through its location has a prominent place in Enschede." (Resp. no. 99, interview, 11/10/2016).

The shell of the spinning mill and the chimney were preserved without significant compromises on a volume level. On the contrary, on a detail level the intervention was rather invasive. The cleaning of the brickwork, the selection of the new bricks and mortar have somehow altered the skin of the mill and thus its aesthetic outcome (Stenvert, 2011, 16). Significant changes in the facades were the substitution of the iron window frames with wooden ones and the replacement of some windows with a V-shaped inwardly projecting window for accommodating the new interior apartments' subdivision.

Internally, the mill was subdivided into residential units with prefabricated material, typical for the era (FIG. 6.6). The grandeur of the original space was only retained in the museum section and partly in the interior patios. The three first floors of the water tower were used for the main service core of the building, equipped with a staircase and a new lift. The original water tank was preserved in the attic while some pieces of the mill's machinery were retained and put in display in the museum (Stenvert, 2011, 22).

6.1.4 Occupation and management

For c. 30 years, since the early 1980s, Jannink functioned as a mixed use complex. Its residential part, which remains essentially unaltered to this day, is comprised of 121 apartments for social housing. The 76 units that were delivered in 1981, can accommodate one or two people while the remaining 47 belong to different typologies for housing nuclear families, couples and elderly people. The design also provides room for storage in the roofed common patios, a terrace on the upper floor as well as parking for visitors and inhabitants.

The offered apartments' characteristics in combination with their low rent and Jannink's location, made them very appealing to the local market. As S. B. de Boer explains:

"The Housing Association has never had to deal with vacancies, something that we were initially afraid of." (Resp. no. 99, interview, 11/10/2016).

Despite the obsolescence of the transformation that counts already more than 35 years, the apartments remain occupied to this day (H. Jannink, Resp. no 100, interview, 12/12/2016). According to this study's qualitative research, most of the residents who selected Jannink to live in,¹⁹ did so for its historic architecture, its central location and its low price.

As far as the museum part of Jannink is concerned, its official opening took place in May 1984. Part of the former mill's ground floor was transformed into the 'Twente-Gelderland Textile museum'. Five years later, its name changed to' Museum Jannink'. Its exhibition illustrated the development of Twente from 1600 to this day with emphasis on the textile industry since 1850. Focus was cast on the impact of this development in relation to the workers' lifestyle and the evolution of the textile machinery. There was an exhibition of industrial equipment from different eras, including some pieces of the former Jannink mill (Michelin, n.d.). Along with the interesting exhibits, the relevance of the existing structure with the museum, its spatial characteristics as well as its location made the museum attractive on a provincial level.

6.1.5 **Shifts**

Since the beginning of Jannink's operation, three main shifts have taken place. The first one involved the change of the complex ownership. In 1994, due to a change in the housing law ('bruterings regeling') social housing ownership was given to housing associations. As a result, the ownership of Jannink was passed from the municipality Enschede to the Housing Association De Woonplaats.

The second shift which has only taken place recently is the renovation of the building. Almost 30 years after its first transformation, Jannink was in need of a refurbishment. As H. Jannink, sr. project manager of De Woonplaats points out:

"For a long time we didn't have a straight goal with this building. So we kept the maintenance on a low level which resulted in a leaking roof, rotten window frames, broken bricks, rusty steel structure, etc..." (Resp. no 100, interview, 12/12/2016).

¹⁹ For a number of residents, living in Jannink was not a matter of choice but an issue of availability of a social housing unit, managed by the housing corporation.



FIG. 6.4 Het Jannink under renovation, 2016.



FIG. 6.5 Interior view of the ground floor space formerly housing the Jannink museum, 2016.

In consultation with the residents, de Woonplaats decided to move on with the restoration of the building (FIG. 6.4). The works which are underway since 2015, have a dual scope. Firstly to restore the character of the historic building and secondly to enhance the building's inner climate and comfort standards. Important works involve: masonry work (repointing and replacement of damaged bricks), restoration of window sills, substitution of concrete elements and replacement of single glazing windows (Woonplaats, n.d.).

The third and most important shift that took place in 2007 was the merge of the Jannink museum in the Museum TwentseWelle. The departure of the museum, on the one hand deprived the building from an important function that was facilitating its historic and technical interpretation and on the other, opened a new circle of vacancy for a large part of the building; a problem that still remains unresolved (FIG. 6.5). Woonplaats examined several scenarios for the exploitation of the underused space but they all collapsed in the years of the financial crisis. The current scenario, which appears to be mature and thus probable enough, is the sale of the property to a commercial developer and its transformation into a medical care facility. A. Haer, Municipal Monuments Office employee, appears optimistic over the new transformation pointing out that the new plan respects the monumental values of the site and has a semi-public character, preventing the exclusion of the public from the monument (Bert Haer, Resp. no 98, interview, 12/12/2016).

6.2 Evaluation

6.2.1 Process

The process of Jannink's reuse was quite effective and problem free, yet being top-down and linear, it presents no particular interest. What is worth highlighting though, is the importance of visionaries, such as S.B. de Boer and C.F.L.M. Heerkens, for the initiation of such a process. Their input and initiative is deemed exceptionally important, given the era when the project was realised and the standing 'immature' attitude of the specialists and public at the time. The case also demonstrates the importance of public sector parties in the safeguarding of Industrial Heritage.

6.2.2 Programme

The original programme of Jannink is considered as one of its stronger features. Its mixed use character produced a quadruple positive effect. Firstly, meeting the local needs, it was welcomed as a useful addition to the local market. Secondly, the residential function offered durability to the project allowing at the same time its use around the clock. Thirdly, the museum function opened the monument to the public, encouraging accessibility to a big part of the building. Last but foremost, the museum function interpreted the history of the monument to the public, offering historic continuity while communicating its intangible values as well. The only problem reported (S.B. de Boer, resp. no 99, interview, 11/10/2016), stemming from the combination of these functions was the noise restrictions which prohibited the development of the idea of a "working museum".

The departure of the museum took a heavy toll on the aforementioned well-balanced situation, cutting off the complex from the public and depriving it of the merits of the described interpretation. Moreover, the long-term vacancy of the space generated certain problems in the structure.

It is encouraging that currently there is a defined plan for the reuse of the posed space as a medical care facility. The new function appears to be compatible with the existing residential use while it opens to some extent the building again to a wider public. In the opinion of officials from Woonplaats and the Municipality of Enschede, the new project is carefully designed in relation to the monument's values. Nevertheless, in the author's opinion the loss of the interpretation of the complex' s technical and intangible values, caused by the reallocation of the museum deprived the project of one of its most special features.

6.2.3 Architecture



FIG. 6.6 Interior patio, 2016.

The evaluation of the complex' intervention needs to take into account the standing architectural and urban planning ideas of the late 1970's in the Netherlands. In a time when *Stadsvernieuwing* (urban renewal: the radical top-down process of demolition and reconstruction of deprived urban areas) was still in vogue, the preservation of an industrial site can only be seen as revolution.

Even though the complex has not survived intact, the building's shell, water tower, inner structure and chimney have been preserved. The losses include: the weaving unit,²⁰ the boiler house and secondary structures, the inner layout which was largely compartmentalised as well as parts of the façade's detailing. In respect to the last point S. B. de Boer (1995,31) states:

"During the reuse process inexpensive solutions were favoured at the cost of quality."

The current refurbishment, apart from a necessary maintenance stage is expected to restore some of the detailing flaws.

While Jannink's new identity is not expressed in its outer envelope, the intervention is very evident in its interior. The architect was inspired by the standing principle of functionality and successfully attempted to reapply it while retaining the industrial character of the site. The new design takes advantage of the spatial characteristics of the former mill, offering luminous apartments with mezzanines. It also offers inner patios, which leave the original cast-iron columns exposed and make use of the roof skylights and openings for providing natural light.

In the author's view, the materiality and aesthetics of the intervention are rather dated. Nevertheless, this is not expressed in the positions of the interviewed residents (Resp. no 102-113, interviews, Autumn 2016). On the contrary, the mix of the building's intrinsic characteristics and some of the features of the new design appear to be one of the buildings' assets from their point of view.

6.2.4 Cultural significance

The Jannink is a highly important testament of Enschede's industrial past, being one of the few textile mills that survived demolition. As mentioned above, the preservation of its historic values suffered a severe blow with the reallocation of the museum in other premises. Today Jannink's history is only expressed through the safeguarding of its tangible elements. The chimney, the water tower and an embossed portrait of H.E. Jannink on its façade serve as the most eloquent elements of its former function. The removal of the mill's machinery and the complete lack of interpretation are seen as the downsides of the current situation as they obscure the mill's intangible historic dimensions.

6.2.5 Finance

In the case of Jannink, financing has never been a critical issue. The standing socioeconomic situation of the late 1970s, the prominent role of the public sector, the support from various local parties and the scarcity of such projects were factors that contributed in the availability of funds for the mill's transformation from public bodies. In respect to the building's revenue, the functions selection and particularly the residential one, was critical for its financial sustainability. According to H. Jannink:

²⁰ Part of the weaving units façade has been retained and has been listed as a municipal monument (http:// cultureelerfgoedenschede.nl/monumenten/industrieel-erfgoed/fabrieksmuur-jannink-complex.html).

"There are almost never empty apartments. Exploiting Jannink has never been a problem in relation to the investments we did." (Resp. no 100, interview, 12/12/2016).

After the reallocation of the museum in 2007 and during the financial crisis the project managed to survive financially, entering however a period of decline. This was manifested by the abandoned ground floor across the Haaksbergerstraat and the poor state of maintenance of the building. The recent refurbishment works, supported economically by the Province of Overijssel, in combination with the scheduled sale of the vacated space to a commercial developer, intend to put a halt to the site's decline while preserving its financial durability.

6.2.6 Social component

The social added value of Jannink's reuse, albeit not its most important feature, was certainly a significant characteristic of the project. On the one hand, the selection of social housing prohibited the development of an elitist character, allowing several social groups to inhabit the historic premises. Fortunately this social status still stands and as H. Jannink reports "*The people who live in the apartments are proud to live there*." (Resp. no 100, interview, 12/12/2016). On the other hand, the museum turned the building into an amenity of the community making it accessible to a large audience while reflecting a celebrated historic period of Enschede. Since 2007 the project's social impact has been largely undermined. Jannink is at the moment only accessible to its residents. The scheduled transformation is expected to enhance the project's social value reestablishing in a way Jannink's link with Enschede's larger community.

6.2.7 Functionality

The transformed building is viewed as a functional space that accommodates to a large extent the needs of its users. Nevertheless, its performance and comfort level are highlighted by the subjects of this research as Jannink's most problematic features (FIG. 6.7). The posed problems are expected to be solved or at least improved by the current refurbishment. Other issues that are also described as problematic are: the limited outer space (balcony/terrace) and the moderate condition of the roof terrace as well as operational issues such as the cleaning of the common areas (Bewoners van het Jannink complex, 2016).

6.2.8 Stakeholders' evaluation

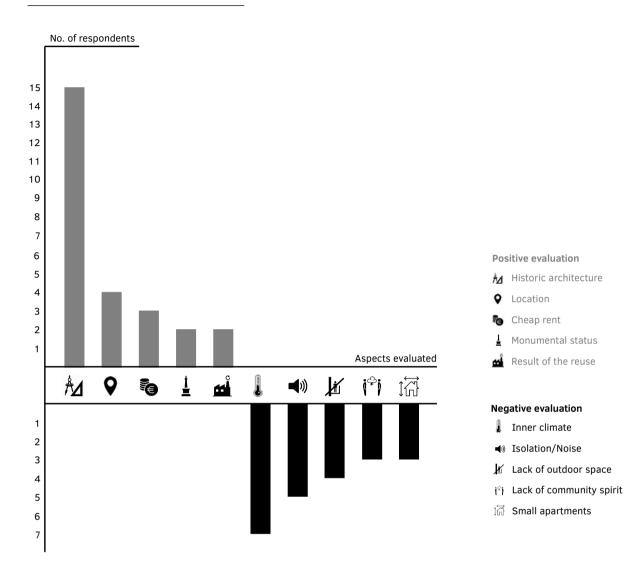


FIG. 6.7 Respondents' evaluation of the strong and weak Aspects of the case of het Jannink (Number of respondents: 15).

7. TextielMuseum

Location: Tilburg, the Netherlands Historic use: Textile mill Architect: -New Function: Industrial museum, Textile Lab Reuse architects: Van Oers, De Boer (1986), Cepezed (2008) Status: National monument

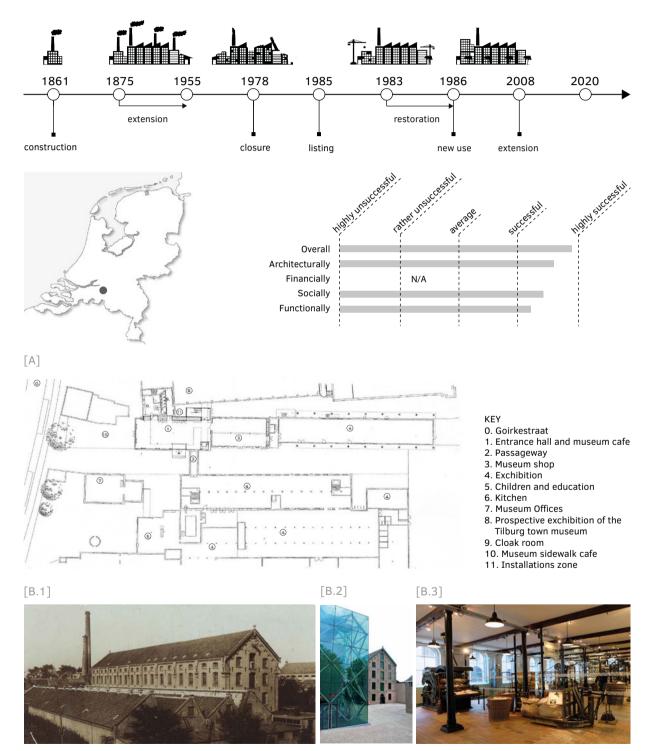


FIG. 7.1 TextielMuseum Tilburg Fact Sheet

7 TextielMuseum Tilburg

SUMMARY The conversion of C. Mommers & co woollen textile mill to the TextielMuseum Tilburg is one of the earliest Industrial Heritage Reuse cases in the Netherlands. The project showcases the importance of a continuous process of innovation and investment during the operation phase. Through such a process the TextielMuseum Tilburg, housed in the former mill, has remained topical and relevant for a period that exceeds thirty years. Putting in practice the concept of a 'working museum', it does not only safeguard and display the past technology, but it actively contributes to the production of the future. The strengths of the case include its process, programme and cultural values preservation while its weaknesses are restricted mainly to functional issues.

7.1 Analysis

7.1.1 Historic use

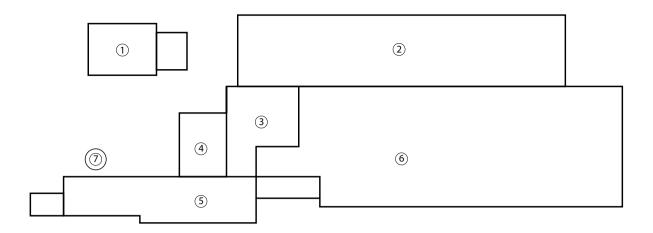
The TextielMuseum is housed in the former textile mill C. Mommers & co. Located in the district Oud Noord of Tilburg²¹ at Goirkestraat street, once an industrial axis, it is now surrounded mainly by low-rise housing projects. The story of the factory dates back to 1861, when Christian Mommers started the production of wool fabrics, using wooden man-powered weaving looms at a small workshop. In 1875, the construction of a new steam powered factory started. The new premises built on site included a boiler room and a weaving shed.

The Mommers factory was extended several times during the 19th and early 20th century, taking the form of the complex illustrated in Figure 7.2. The additions included spinning and weaving halls, a second boiler room housing the second steam engine that was installed by 1885, and an office-villa. In 1920, the two chimneys of the factory were demolished and replaced by the one that survives up to this day (van Dijk, 1996).

21 From 1800 to 1950, from a small village, Tilburg was turned into an industrial city of 130.000 inhabitants. Steam engines -the new symbol of power- were introduced to the new-built factories in 1827, giving rise to the rapid industrialisation of the city. The principal industrial activity of Tilburg which flourished between 1860-1920, was wool manufacturing. By 1871, the city counted c. 125 textile factories, gaining its nickname as the wool-city (van Dijk, 1996, van der Veen et al., 2008,24).

LEGEND FIG. 7.1 TextielMuseum Tilburg

- A The ground floor floorplan of the TextielMuseum (Reijseger, 2008).
- B.1 The C. Mommers & co woolen textile mill in operation (https://wikimiddenbrabant.nl).
- B.2 The entrance building of the TextielMuseum designed by cepezed.
- B.3 The woollen blanket factory exhibition housed in the former spinning mill.



1. Villa (1889) / 2. Tall building (1885-1894) / 3. Second Boiler room (1907) / 4. First Boiler room (1875) / 5. Factory (1880) / 6. Shed (1875-1877, 1904) / 7. Chimney (1920)

FIG. 7.2 Floorplan of Mommers textile mill. Drawing (van Dijk, 1996).



FIG. 7.3 The Mommers textile mill in operation in 1950 (Textielmuseum Tilburg).

The 1950s saw shifts in the ownership of the complex. In 1950, Mommers built a new factory in the industrial estate Kraaiven and moved the production there²² (Wiki Midden-Brabant, n.d.). Thereafter, part of the Goirkestraat factory was sold to George Dröge while four years later, another part of it was purchased by Brouwers-Van Glabbeek. During that period, the complex was extended once more. Nevertheless, its growth was not meant to last. The downturn of textile industry in the Netherlands during the decades that followed resulted in the profound shrinking of the textile sector in Tilburg (van Boom and Mommaas, 2009, 76-77). The complex in question influenced by the crisis, followed a declining course and finally closed its doors in 1978.

²² The Mommers company housed in the Kraaiven factory survived up to 1995 (Wiki Midden-Braband, n.d.).

7.1.2 Reuse Preparation

In the years that followed, a set of circumstances arose, leading to the conversion of the factory to an industrial museum. Those were both extrinsic, reflecting the first steps of the realisation of the value of Industrial Heritage in the Netherlands, and intrinsic. Analytically, the large-scale demolitions in the Dutch inner cities during the 1970s, had provoked concerns for the fate of industrial relics. In specific, after the demolition of the Pieter van Dooren's factory and the organisation of the Monuments' year in 1975 (monumentenjaar 1975), Tilburg started rethinking its textile legacy (Robben, 2013). When the historic factory of Mommers fell into dereliction, forward-thinking politicians, such as the Alderwoman Miet van Puijenbroek, who had realised the importance of the textile sector and its connection to the city's identity, supported its reuse (van der Veen et al., 2008, 29).

Apart from the rise of a climate of concern, Mommers escaped demolition due to its intrinsic characteristics, including the building's high historic value. It is noteworthy that the complex had been placed in the municipal monuments list since 1978. In 1985, the mill was declared a national monument, due to its national importance in terms of industrial and technical history, as a representative of one of the earliest large scale and mechanised branches of the Dutch national History (Rijksdienst voor het Cultureel Erfgoed, n.d., Geerts, 2009). Furthermore, according to B. Nieuwenhuis, Project manager & fundraising coordinator of the TextielMuseum (Resp. no, 114, interview, 7/10/2016) the rather good condition of the complex and its location in an area of high historic significance that needed a boost, also played a role for its selection for reuse over other industrial carcases around it.

Lastly, the conversion of Mommers did not just take place as a result of favouring conditions and its own elevated potential but also as the ideal fit for serving an urgent need of the city. By the late 1970s the Dutch Textile Museum²³ was looking for an appropriate space of large dimensions to house its rapidly growing collection. The Mommers complex had both the historic connection and the adequate space to house such a demanding use.

7.1.3 Reuse process

The reuse of the former industry to a museum started in 1983, with a subsidy from the Province of North Brabant. The restoration architects, selected by the municipality that instigated the project, were the local firm Van Oers in collaboration with Buro De Boer from Enschede (architect of the Jannink complex, too, (see § 6.1.2). Apart from those, the Dutch Textile museum, the National Conservation Department (RDMZ), the Municipal Monuments Committee and an industrial archaeologist were also involved in the reuse process. It should be stressed at this point that the complex in question became the first subject of industrial archaeological research in the Dutch history (Robben, 2013).

²³ The Textielmuseum Tilburg Foundation set up the Dutch Textile Museum in 1958 in the villa of the mill owner Janssens van Buren. The wool industry crisis in Tilburg of the sixties and seventies however, offered unprecedented opportunities to acquire an extensive collection of textile machines, creating the need for the rehousing of the museum to a larger space (Wiki Midden-Braband, n.d., van Oudheusden, 2014). In 1970 the Museum became a municipal institution (van der Veen et al., 2008,17).

In 1984, Ton Wagemakers, project manager, in collaboration with the architects, formulated a vision for the restoration of the former textile mill. The main points of this vision were the preservation of all phases of the historical development of the complex; the addition of new elements as long as they would be distinguishable from the authentic fabric; the careful maintenance of the interior of the high-rise and the shed buildings as close to their original state as possible and the preservation of small details that refer to the complex's industrial past. Lastly, the building was thought to serve as the largest museum object (Robben, 2013).

According to de Boer (Resp. no 99, interview, 11/10/2016), Robben (2013) and van der Veen et al. (2008, 17), the reuse process was not problem free. On the one hand, the local community was protesting, feeling that the project was a top down decision imposed to them. There were also many former workers for whom, the textile industry was a painful memory and did not wish to see such a project through. On the other hand, there were internal quarrels within the stakeholders team over the preservation of key elements. Nonetheless, the posed problems did not become a reason for abandoning or altering the vision analysed above.

7.1.4 Occupation and management



FIG. 7.4 19th and 20th cent. textile production machinery forms part of the TextielMuseum woollen blanket factory exhibition, 2016.

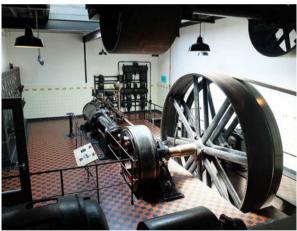


FIG. 7.5 The Louis Smulders & Co steam engine of 1906 forms part of the woollen blanket factory TextielMuseum exhibition, 2016.

The museum opened its doors to the public in 1986, extending in six out of the eleven buildings of the former Mommers complex. During its first phase of operation (FIG. 7.6), it presented the technical development of the textile sector and the small scale production of textiles, showcasing among other exhibits, textile machinery of various mills of the Brabant area. Furthermore, the museum's exhibitions covered related socioeconomic aspects as well as textile art and design issues (van Doremalen, 1991, 7-9). The live demonstrations of machinery made it attractive for a wide audience of different ages (van Dijk, 1996). Furthermore, the large extent of the themes presented, provided for the first time a comprehensive visualization of the important moments in the textile history of Tilburg and Brabant.



FIG. 7.6 The TextielMuseum in 1991 (Textielmuseum Tilburg).



FIG. 7.7 The TextielMuseum in 2016.

7.1.5 **Shifts**

The redefinition of the museums' role in the turn of the 21th century and the changing social, spatial and political conditions in the Netherlands called for the reinvention of the established museums. The TextielMuseum Tilburg, responding to the new challenges, underwent various changes in the early 2000s regarding its concept, programme and physical space.

Specifically, the institution departed from a conventional museum concept and put in action a progressive plan that would turn it into a 'working museum' (museum in bedrijf). In order to achieve that, parts of the complex were refurbished in 2004. A year later, a new Textile Laboratory was launched. The TextielLab, placed in the old weaving shed, functions as an in-house workplace (FIG. 7.8). With its establishment, the textile production was reintroduced to the old textile mill. Equipped with a range of high tech, computer aided machines, the lab produces experimental textiles, developed and manufactured with innovative yarns and materials. Weaving, knitting, printing, embroidery, laser and tufting are the six main techniques used (de Jonge, 2013, 16). The "beating heart of the museum". (de Jonge, 2013, 16) is a point of attraction for students, designers, interior architects and artists. What is more, the whole creative and production process conducted in the TextielLab is open to the museum's visitors.

In respect to the spatial shifts that took place in the TextielMuseum, during the first decade of the 21st century, they regard both the incorporation of historic industrial fabric and the construction of a new-built extension. Specifically, in 2002 a neighbouring industrial facility located to the north of the museum was incorporated to it (FIG.7.1: A). The posed facility included the Koninklijke Damastweverij (Royal Damask Weaving mill), the tapestry workshop and the Textile Conservation Atelier of the DSW (van der Veen et al., 2008).



FIG. 7.8 The texielLab, housed in the former Mommers weaving shed (wikkie.nl).



FIG. 7.9 The wooden looms exhibition, housed in the former Damask Weaving mill, 2016.

Besides that, in the same period another project that would greatly influence the image of the complex was also put in motion. T. Wagemakers, museum director between 2003-2011, discussing the subject explains:

"The association with old machinery, the old techniques and with people from 'the old days' remained, whereas the museum had started to innovate and experiment, cherishing an authentic workplace. This new additional focus was invisible from the outside. The museum had to breathe the combination of a free, public domain, an open and safe sanctuary for experimentation, knowledge and inspiration. A place for artists, designers and students to freely associate modern creativity with old craftsmanship. [...] In 2000 a rigorous solution was decided: between the 'closed' factory buildings an 'open' Entrance Building made of glass would be placed." (Reijseger, 2008, 3).

Apart from refreshing the image of the museum and reflecting its dynamism, the planned extension was necessary for housing its growing activities, too. In detail, the brief of the extension's programme included a new spacious entrance hall, the museum's café, an auditorium with its foyer extra meeting room space and a panorama deck.

The design of the new building was commissioned to the architectural firm cepezed by the City Council, which provided also funds for its realisation, along with the Province and private parties. Cepezed's design proposal was met with great enthusiasm from the direction of the museum and the funding parties (Reijseger, 2008), yet it took multiple alterations and almost a decade to be implemented. As a result, the required budget was inflated. The reason behind the delay was the objections of the national and local heritage services to several aspects of the new building (B. Nieuwenhuis, Resp. no 114, interview, 7/10/2016). Finally, after the requested modifications, the construction started.

Cepezed designed a glass multi-storey building arranged in parallel with the historic spinning mill of Mommers and in line with the Damask Weaving mill (FIGS. 7.10, 7.12). According to the architects:

"The expansion had to provide a number of new functions and also give the museum a recognizable appearance. To achieve these aims, we did not go for an addition in the style of the existing building, but instead chose explicitly for a modern construction that contrasts sharply with the original properties. Strategically positioned at the head of the complex, a striking, abstract and almost scale-free glass building has risen, with a prominent steel construction that has been left completely visible. Inside, a second, smaller volume for gatherings, meetings and educational purposes appears to be almost freely suspended in the space" (cepezed, n.d.).





FIG. 7.10 The entrance building designed by cepezed (cepezed, n.d.).



FIG. 7.11 The TextielMuseum before its extension (cepezed, n.d.).



FIG. 7.12 The TextielMuseum after its extension, 2016.



FIG. 7.13 The installation 'Groeimonumen't designed in the back yard of the TextielMuseum by the studio NEXT architects (Next architects).



FIG. 7.14 The depository for the Regional Archive, designed by cepezed, 2016.

The interior of the new building was designed by the Studio Muller van Tol. Using colorful textile applications, the latter attempted to make the glass and steel volume warmer and more welcoming, providing at the same time multiple references to the textile background of the museum complex (Reijseger, 2008, 3, 12-15).

The new volume communicates with the spinning mill through a transparent corridor made of glass (FIG. 7.12). According to B. Nieuwenhuis (Resp. no 114, interview, 7/10/2016), this connection, which is rather problematic, was a result of a compromise between the architects and the monuments commission.

Along with the new structure, cepezed also designed a depository for the Regional Archive that was merged with the Textile Museum in 2004. The new function is housed in a new closed volume placed on steel columns above the Damask Weaving mill (FIG. 7.14). Lastly, the context of the complex was redesigned by the architectural studio Inside Outside and decorated with an installation designed by the studio NEXT architects (FIG. 7.13).

The inauguration of the 'refreshed' TextielMuseum took place in 2008.²⁴ Since then, the reused complex has become a cultural hotspot with international appeal; a creative and stimulating meeting place for visitors, students, designers and artists where the past and present of the city meet. The growing appeal of the museum is reflected in the series of awards won recently, including the BankGiro Lottery Museumprice in 2017 and the international prize "the Best in Heritage" in 2018.

Today, the former industrial complex houses a rich mixed use programme which includes an Industrial museum (featuring a semi-permanent display of the woollen blanket factory (FIG. 7.4), the Damask weaving atelier (FIG. 7.9) and 7 temporary exhibitions/year), the TextielLab, a library, administration facilities, the textielshop, a cafe, an auditorium for hire, meeting rooms and an archive depot. The analysed shifts in the concept, programme and the physical appearance of the Textielmuseum have transformed it from a conventional industrial museum to a celebrated creative industry. Aiming to further extend and improve, the Textielmuseum has formed a new agenda for the future, which is analysed in detail in the TextielMuseum Bidbook (de Jonge, 2013, 27-37).

7.2 Evaluation

7.2.1 Process

The process of the historic mill's reuse was linear and top down, features that characterise early conversion projects. The case highlights the catalytic role of the local authority as an instigator, funder and owner of the complex as well as the impact of forward thinking personalities in key roles such as M. van Puijenbroek and T. Wagemakers.

An important lesson that can be drawn from the project's process regards the merits of a continuous effort of innovation and investment. In contrast with a series of early reuse projects realised in the 1980s in Europe, the TextielMuseum in Tilburg was not left to roll back to obsolescence. In contrast, the museum managed to keep up with its era and remain topical through several changes in its concept, programme and facilities, realised in the 2000s.

²⁴ The same year the museum was privatised.

7.2.2 Programme

The programme of the project is one of the strongest features of the case. The shifts of the 2000s and the formation of the 'working museum' concept opened a new period in the complex's operation. Since then, the Textielmuseum being a lot more than an industrial museum, both presents the historic process of textile production and it reinterprets it, making it topical for the current era. B. Nieuwenhuis, explains:

"We give commissions to artists and designers to create our own textile line. We have R&D. We are a knowledge and an expertise centre. We want to give attention to the history but we also want to give the museum a new mission." (Resp. no 114, interview, 7/10/2016).

The combination of an industrial museum with a modern production space linked by the common thread of textile manufacturing and enriched with educational and recreation functions has multiple merits. As posed above, it attracts a wide audience of different ages and backgrounds. Secondly, it reinforces the project's financial viability. Lastly, the programme fits the historic character of the complex both in terms of spatial requirements and in terms of symbolism.

7.2.3 Architecture

The architectural result of the complex's transformation is among the strengths of the case. Yet, the extension of the 2000s, is seen as an ambiguous aspect of the project.

The literature review as well as the qualitative and field research confirm that the historic fabric has been respectfully restored and preserved as a whole (volumes, facades, interior, materialisation etc.). Only certain details, such as the patina of time, in the interior of the buildings have been lost. The interventions in the historic buildings (e.g. the installation of the Texiellab in the Mommers shed) are not invasive, fitting the industrial character of the building while respecting its spatial qualities. This positive outcome can be attributed to the fruitful collaboration of the architectural team with the national and municipal heritage services.

As opposed to this approach, the extension of the 2000s branded by cepezed as *'harmony in contrast'* (Robben, 2013), is subject of controversy. In the opinion of the large majority of the interviewees of this research (Resp. no 99, 114-125, interviews, Autumn 2016), the new extension is highly successful. It effectively meets the needs of the extended programme and *"it communicates accessibility and enlarges the* recognition of both the museum and its entrance" (Reijseger, 2008, 4). This positive opinion is also shared by a large number of publications (Reijseger, 2008, cepezed, n.d., van der Veen et al., 2008, de Jonge, 2013).

This study suggests that the new building, despite satisfying the aforementioned needs, should be evaluated prudently. The extension, in the authors' opinion, fits more the signature-architecture of cepezed than establishing any type of dialogue with the existing historic fabric. As such, and through its scale position and materialisation, the extension becomes more prominent than the historic fabric, overshadowing it. Furthermore, the connection between the two presents weaknesses.

Cepezed has stated that they "took as a starting point the power of the original and the retention of all the distinctive and characteristic elements" (cepezed, n.d.). Nevertheless, a close study of the new structure reveals that the latter draws hardly any inspiration from the historic complex, neither in terms of volume, nor in terms of morphology or materialisation.

In conclusion, this study supports that the architectural intervention of the 2000s on the one hand has covered effectively the growing needs of the project's enriched programme while attracting required attention and putting the Textielmuseum back on the map. On the other hand however, little attention and sensitivity was shown to the integration of the extension in an important historic ensemble.

7.2.4 Cultural significance

One of the biggest assets of the case is the careful preservation of the complex's cultural significance. As presented in the analysis, the transformation not only involved the preservation of the tangible immovable heritage elements, such as the buildings and the chimney, but it also retained the remaining parts of the mill's machinery, combining them with a rich collection of 19th and 20th century machinery from factories across Brabant. It is also important to stress that the transformation of the Mommers complex drew from the extensive research carried out on the subject since 1977 (van Doremalen, 1991, 8). Furthermore, the programme of the project allowed the interpretation and dissemination of the historic function of the space, its production process and product, along with the related sociocultural and artistic ramifications of the textile production.

An important innovation of the case, which is in line with the current theoretical conservation framework, is the introduction of the function of the textielLab. The high-tech production space bears a special significance, reinterpreting the historic function of the complex with modern means and machinery that reflect the advances of the 21st century. The combination of all the aforementioned aspects testify for the high standards of preservation of the complex's cultural significance. In the words of V. Cerruti,

"This way, the sense of place: the DNA of the place from the past, generates a new identity for encounters and bonding between new residents, entrepreneurs, users and visitors." (Robben, 2013).

7.2.5 Finance

The Mommers factory conversion and its operation was funded until 2008 by public sector funds mainly from the North Brabant Province and the local authority. In 2008, the museum was privatised (van der Veen et al., 2008). Nevertheless, it is still subsidised from the two aforementioned parties as well as from a number of other institutions (TextielMuseum TextielLab, n.d.).

As posed above its multifunctional programme facilitates its financial viability. J. van Elk, Librarian of the TextielMuseum, elaborating on the subject, states:

"We do not make profit. We are subsidised by the City Council. The museum functions well. There are no shortages." (Resp. no 116, interview, 7/10/2016).

7.2.6 Social component

The new function of the Mommers textile mill has produced significant social added value. Despite the initial negative reaction of the local community in the 1980s, the operation of the TextielMuseum over the years has inverted the climate of mistrust. Offering a combination of educational, cultural and recreational activities with emphasis on the textile production, the reused site has become a popular destination of a national range. It is a meeting place and a source of employment. It is also an accessible, innovative space which invites its visitors to become users, by allowing them to get involved with the craftsmanship and creativity (van der Veen et al., 2008, 39). It is a space where expertise of textile fabrics is passed on to the next generations.

Lastly, the TextielMuseum, exhibiting one of the most important aspects of the Brabant history, contributes not only to the restoration of the spatial fabric but to the identity of Tilburg and its residents, too.

7.2.7 Functionality

The functionality of the project is one of the weakest features of the case. The most important functionality issues reported by the interviewees of this study include problems with the inner climate of the complex as well as routing matters (FIG. 7.15). G. Boekhosrst, Museum registrar, elaborating on the subject, argues:

"We struggle with the inner climate... It is not easy to make a logical routing through the museum... The buildings always need attention." (Resp. no 115, interview, 29/11/2016).

Other issues revealed during the qualitative and field research were the problematic accessibility of the museum due to its location in the periphery of Tilburg and the need for further enhancement of the security and the depository. (B. Nieuwenhuis, Resp. no 114, interview, 7/10/2016).

7.2.8 Stakeholders' evaluation

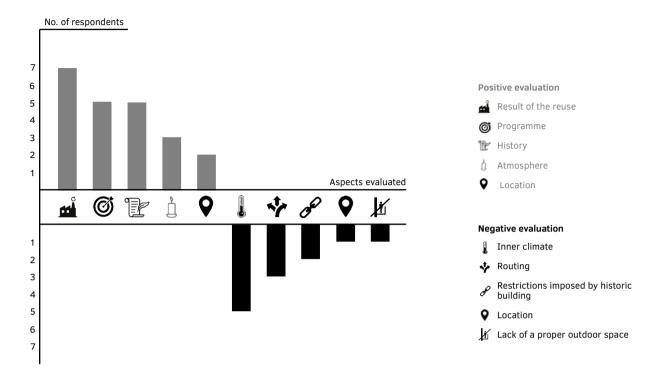


FIG. 7.15 Respondents' evaluation of the strong and weak Aspects of the case of TextielMuseum (Number of respondents: 13).

8. Westergasfabriek

Location: Amsterdam, the Netherlands Historic use: Gasworks Architect: Isaac Gosschalk New Function: Cultural park Reuse architect: Braaksama & Roos, Gustafson (park design) Status: National monument

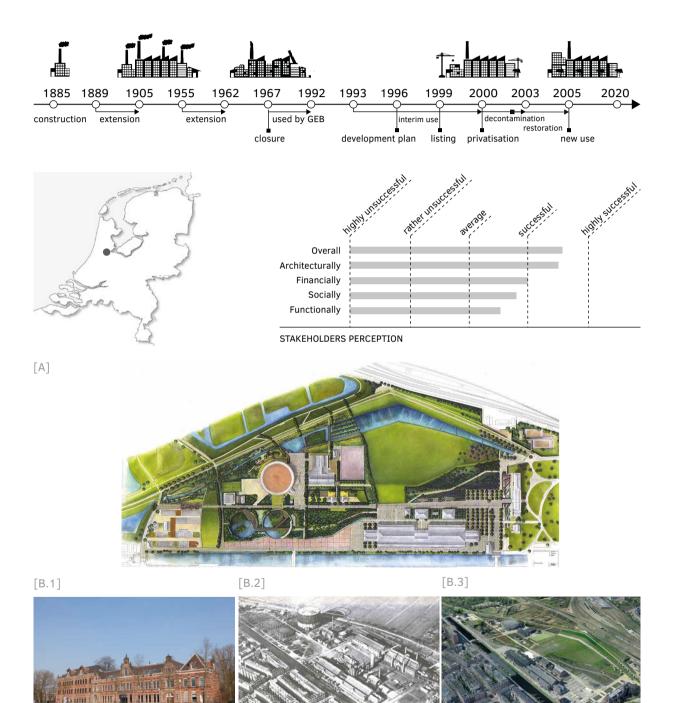


FIG. 8.1 Westergasfabriek Fact Sheet

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8 Westergasfabriek

This text has been largely based on the article: Chatzi Rodopoulou, T. Reloading 21st century cities with cultural energy: The transformation of gas factories into cultural hotspots in Amsterdam and Athens. Proceedings of the International Conference on Changing Cities III: Spatial, Design, Landscape & Socio-economic Dimensions, June 26-30 2017 Syros, Delos, Mykonos Islands, Greece. pp. 1786-1796.

SUMMARY Westergasfabriek is seen as a turning point for Industrial Heritage Reuse in the Netherlands. Its most special feature involves its innovative non-linear redevelopment process. Westergasfabriek is appreciated for its sympathetic and careful reuse, its appealing programme, its financial durability and its social impact. The functionality of the complex and the preservation of its historic significance are perceived as weaker points. The growing commercialisation of Westergasfabriek is seen as a key risk that puts is jeopardy multiple dimensions of the project.

8.1 Analysis

8.1.1 Historic use

The Westergasfabriek is located northwest of the centre of Amsterdam.²⁵ It was one of the two coal gas factories of Amsterdam, founded by the Imperial Continental Gas Association (ICGA). Its construction was completed in 1885 and its product was originally used for street lighting. Designed by the architect Isaac Gosschalk, the complex was built in the Hollandse Neorenaissance style with some eclectic features and innovative structural methods (Somer and Lankamp, 1998).

In 1898 the Westergasfabriek was passed to the hands of the city of Amsterdam. The following years saw the increase of the production and the successive extension of the complex with new structures including the large gasholder (1902), the boilerhouse (1903) and others (FIG. 8.1:B2). From 1955-1962 the plant was expanded again, to become redundant only five years later.

²⁵ The complex is surrounded today by the Westerpark bordering with the railway lines, a canal system and the residential areas of Staatsliedenbuurt and Centrale Markt.

LEGEND FIG. 8.1 Westergasfabriek

- A The Masterplan of the Westergasfabriek and the Westerpark (Gustafson Porter + Bowman).
- B.1 The former office building of Westergasfabriek, 2016.
- B.2 Aerial photograph of the Westergasfabriek in operation in 1927 (Somer and Lankamp, 1998, 20).
- B.3 Aerial photograph of the Westergasfabriek after its reuse, 2017 (Google earth).

In the course of the complex's operation several buildings were demolished (e.g. the ammonia building in 1933, the purifier building and the retort house in 1961) a process that was intensified after the closure of the gasworks (the water tower was demolished in 1968, two gasholders and a water gas plant were demolished in 1974) (Koekebakker, 2003, 28-29, Nieuwmeijer and Kuipers, 1983).

8.1.2 **Reuse Preparation**



FIG. 8.2 Stakeholders' consultation process (Liesbeth Jansen).

The complex series of events that started building up since the late 1970s and led to the interim use of the plant in 1993 is described in detail in the book "Cultuurpark Westergasfabriek. Transformatie van een industrieterrein" (Koekebakker, 2003, 29-33). It is however important to clarify who took the initiative and why, as well as naming both the Factors that accelerated the process and those that hindered it.

Surprisingly, the safeguarding of the Westrgasfabriek from the bulldozers was initially not the goal but the side-effect of the surrounding neighbourhood's struggle for an urban park. Their resistance to destructive redevelopment schemes and their determination activated the City Council (C.C.), which assigned a recreational function to the Westergasfabriek by passing a land use ordinance in 1981.

Westergasfabriek remained underused for twelve more years. This delay stemmed from endogenous Attributes of the complex, such as its high pollution levels as well as Exogenous Aspects. The latter involved a hazy administrational climate, linked to the decentralisation of the City of Amsterdam into Districts, and a lengthy and eventful stakeholders' consultation process (FIG. 8.2). The posed process, led by the local authority, was truly horizontal, involving multiple design calls for ideas for the park and the buildings and much deliberation between stakeholders.

An important step towards the reuse of the plant, taken by the District Council (D.C) in 1990, was the establishment of the project-office Westergasfabriek, directed by Evert Verhagen. In 1992 the reuse process was accelerated by the hasty departure of the Municipal Energy Company, that was using the premises as workshops and storage since the late 1960s. Mobilised by the fear of having the complex squatted, the local authority decided to move on immediately with an interim use.

It is worth mentioning that despite the intent for a horizontal venture, the final decisions for the reuse of the buildings were rather top-down. When the shortlisted intended main permanent tenant withdrew in 1995, the D.C. decided to stop the consultation approach and proceed with what had been proved successful in the interim use.

8.1.3 Interim Use

In 1992 E. Verhagen, Project Manager of Westergasfabriek (1990-2005), appointed L. Jansen as a project leader for events. Jansen, who had an extensive network in the artistic community of Amsterdam, was asked to find temporary users in less than two weeks. Despite the frenetic pace of the tenants selection process, she managed to set criteria for achieving an interesting cultural atmosphere, preserving the character of the buildings and creating conditions for social interaction between users and visitors (Cerutti, 2011, 90).

L. Jansen discussing the critical decisions that drove the interim use states:

"We figured that art & culture would show the potential of the buildings. I made sure that we would not need any subsidy by hosting commercial events which paid for the rent so to say. As a result, we came up with the solution of combining permanent lease and temporary events. Also, since the buildings were not listed yet, there was the danger of demolition. A cultural spot attracts a lot of people, generates interest about the site and thus is a good way to prevent demolition." (Resp. no 127, interview, 30/9/2016).

The public was allowed in the complex the 1st of June 1993 and responded with great enthusiasm. The interim use was planned to be only a one-year temporary phase however it finally lasted seven years. During this period no action was taken for the preservation of the complex yet a lot was achieved.

E. Verhagen, highlighting some of the merits of the interim use, argues:

"The temporary use taught us how to use the buildings and make the park a connector between functions. It also showed us that culture, in the form of cultural enterprise, was a financially sustainable use." (Resp. no 128, interview, 29/6/2016).

The interim use had a threefold positive contribution to the project. Firstly, it served as a test phase highlighting a financially and socially sound future use and operational challenges. Secondly, it generated interest and awareness among various Actors on a local and national level. This was used as an indirect pressure point for the listing of the complex, materialized in 1999 (Nationale Agenda Herbestemming, 2015b). Thirdly, it prevented vacancy and in turn the structural deterioration of the complex.

This phase, though rewarding was not problem free. Operational problems, such as the resolution of safety issues were rising. Moreover, after the first year a tension started to be building up among the tenants who were gradually demanding a more stable position in the complex.

8.1.4 **Reuse process**

The location, scale and status of the Westergasfabriek, the growing appeal of its interim use as well as the vigorous action of the local community for the Westerpark development made the project more and more important for the D.C. and the C.C. of Amsterdam as well as the Central Government. The engagement of the C.C. with the process in the mid-1990s was expressed with the appointment of Edgar Peer as project alderman. This development had a massive impact on the future direction of the process, as the alderman instigated its privatisation and the development of 3.500m² of new buildings in the eastern part of the terrain.

From 1996 to 2000 three very important decisions took place. Kathrin Gustafson was selected as the architect of the park, a development plan that was assigning a cultural function to the complex was passed by the D.C. and the complex was sold to the development company MAB with the obligation to restore and make it fit for its future cultural function (Koekebakker, 2003, 51).

The transfer of the ownership from the public to the private sector was, according to the respondents of this research, quite hard. The developer was perceived both by the D.C. and the local community with suspicion and unease. The D.C. and MAB co-signed a carefully drafted contract that had a double function. Firstly, it analysed the delegation of responsibilities between the two parties and secondly it set some standards in terms of the nature and character of the future function, the operation of the complex and the profit margins.

As soon as MAB took over, they set up Westergasfabriek B.V., a management and operating company for the complex. L. Jansen, who had played an important role in the interim use was offered the position of the managing director. Another key decision was the selection of the architectural office Braaksma and Roos for the redesign of the complex. I. Kalisvart, CEO of MAB at the time argues:

"We felt the need to change architects and not to move on with Mecanoo. Our goal was to maximise flexibility for future uses and preserve the authenticity. Stay truthful to the industrial architecture but find the best manner to accommodate future uses. For that we needed an architectural office to restore and not somebody who would be focused on adding something new." (Resp. no 130, interview, 11/7/2016).

The construction of the park and the decontamination of the terrain started in 2000 while the restoration and reuse of the buildings begun two years later. This period was the most challenging phase of the project. The decontamination process proved to be far more complex, expensive and in turn lengthier than anticipated. The miscalculation of the needed funds for the decontamination resulted in a reduced budget for the restoration of the buildings.



FIG. 8.3 Building of Westergasfabriek before and after its transformation (Liesbeth Jansen).

"When we started we wanted to restore the buildings for at least 50 years but we had to review our ambition and go for a restoration of 20-30 years at the most. So we had to adjust the philosophy of the restoration because of the polluted situation.", claims O. Graeven, project architect in Braaksma & Roos (Resp. no 83, interview, 15/7/2016).

Furthermore, according to E. Vehagen, the decontamination drove away some of the users, it created some unease in the neighbourhood and most importantly, it caused significant problems with the developer. The mutual obligations defined in the aforementioned contract and the courage of the D.C. to be the guarantor so that the developer could secure a loan from the National Restoration Fund, finally saved the project from collapsing. The decontamination process and the construction of the park were completed in 2003 while the restoration and transformation of the buildings was completed by 2007 (FIGS. 8.3).

The philosophy of the architects was decisive as it determined the character and aesthetics of the complex. J. Roos, partner and co-founder of Braaksma en Roos architectenbureau, explains:

"The vision for the restoration was to leave it as it is. You really do not want to polish the dirt...You do not want to do too much. However, you have to understand the buildings very precisely because then you can decide what to do and what not to do. [...] We wanted to have everything open for future use and at the same time to preserve the heritage values.[...] You bring architecture with the most societal relevance. It is not so much about the design itself, it is about the use. There were a lot of iconic things already so you do not have to be so iconic. You just have to go with what is there..." (Resp. no 83, interview, 15/7/2016).

8.1.5 Occupation and management

Since the mid-2000 when the terrain was opened again to the public, the Westergasfabriek has been functioning as a cultural hotspot of Amsterdam. In combination with the Westerpark, it is a pole of attraction with a massive appeal on a local and national level. The terrain is managed by a private-public collaboration. The buildings, owned by the Meijer-Bergmans couple, are managed by the Westergasfabriek BV while the Westerpark is owned and managed by the D.C.



FIG. 8.4 The Zuiveringsgebouw (Purification Building) after its transformation in a multifunctional space (Liesbeth Jansen).

The mixed scheme of permanent tenants and temporary events, which had been proven to be successful during the interim use, has been retained. The permanent tenants include mainly cultural and entertainment organisations and cultural entrepreneurs such as creative companies (Westergasfabriek BV, 2015). According to N. Abdulkadir, Marketing Communication manager, Westergasfabriek BV, the company organises in average 250 events per year, excluding those organised by the permanent tenants. These events, which vary from a meeting of 10 persons to a conference of 3000 people, attract more than 650.000 people yearly in the event buildings, excluding the visitors of the tenants and park visitors.

Currently, two new developments are taking place in the terrain on the initiative of Westergasfabriek BV. The first one is the sustainability upgrade of the complex, that includes improvements in the isolation of the buildings, enhancement of their energy consumption and an innovative waste management method. The second one is the transformation of the historic office building (FIG. 8.1: B1), that served formerly as the DC headquarters, to a hotel. Aiming to foster sustainability as one of the core characteristics of the complex, Westergasfabriek BV has chosen Conscious Hotels, an eco-friendly hotel chain for this venture (Abdulkadir, N., Resp. no 126, interview 5/7/2016).

Another action that is currently under way, organised by the Friends of the Westerpark is the formulation of a small core of public facilities for the neighbourhood in the park. These will include a canteen, a tennis court, table tennis and toilets. *"It will be a non-for-profit social place"* states J. van Lieshout, member of the Friends of Westerpark (Resp. no 129, interview, 5/7/2016).

8.1.6 **Shifts**

In the course of the operation of the Westergasfabriek a lot has changed. The shifts can be traced more on an administrational, programme and social level than on a spatial one. In the opinion of N. Abdulkadir, the shift is a natural process, related also to the owner's agenda and the change in the company's director, that took place in 2010. She explains "we have gotten more mature, more professional and you can see that also in the kind of tenants we attract and we can host, too." (Resp. no 126, interview, 5/7/2016).

The posed professionalism has two opposite sites. On the one hand, it secures the project's durability, offering the owner higher rents and more reliable business partners.²⁶ On the other hand though, it significantly affects the new identity of Westergasfabriek. Since 2010, a continuous corrosion of the cultural character of the complex is taking place, giving way to commercial functions. This development seems to cause serious concerns among the striking majority of the project's stakeholders as shown from their statements:

"There is a tendency for more money making. The place is becoming progressively less underground and more a business. It is becoming more and more commercial. Formerly, the events were organised by artists and now as you see they are organised by big corporations like Nike.", explains a tenant of Westergasfabriek since 2006 (Resp. no 136, interview, 5/7/2016).

"We had agreed that the function would be cultural and there would be a differentiation in the rent prices, offering both low rent spaces and commercial spaces. Nowadays, the complex has become too expensive for cultural users. There are still festivals but they are all commercial now. I still believe that it is successful because it is mixed but there is too much HORECA." states M. Fransman, D.C. Alderwoman (1998-2001) (Resp. no 131, interview, 11/7/2016).

"The district made some rules that were never applied. For example, they set a maximum amount of retail and restaurants. They did that in order to keep start-ups in house. Nowadays, most of the start-ups have been kicked out because they cannot afford the high rent. They prefer leisure and HORECA as they generate more profit. So I am afraid that the project is being commercialised." argues E. Verhagen (Resp. no 128, interview, 29/6/2016).

In parallel with the mutation of the Westergasfabriek's character a continuous process of gentrification is taking place in the surrounding neighbourhood.

"A PhD study showed that after the reuse of the complex the values of the area have risen more than any other area in Amsterdam in the past 10 years. So on a more statistical level you see the upgrade of the residential area. Also, the neighbourhood has become more popular, which is a good outcome. On the other hand, along with the neighbourhood the type of people who come to live here changes. I do not know if that is a good or a bad thing." states N. Abdulkadir (Resp. no 126, interview, 5/7/2016).

²⁶ The quality of the offered events is not the object of this study and thus it is not evaluated.

8.2.1 Process

Westergasfabriek is a bright example of an effective process of Industrial Heritage Reuse. Three significant points should be highlighted in relation to that. Firstly, in contrast with a typical project, the posed process was open-ended and flexible. This allowed to deal successfully with surprises, which is a typical characteristic of Industrial Heritage Reuse, and come up with solutions on the spot. Due to this attitude, it was possible to organise the interim use which, as analysed above, offered the project multiple lessons. Secondly, some safeguards were put in place for the smooth conduct of the process. These included the legal documents which made explicit and binding the responsibilities of key Actors. Finally, the process was characterised by extensive collaboration between a multitude of stakeholders. Even though this caused delays, it certainly enhanced the result, making it relevant not only for the owner and the users but also for the local community and the City of Amsterdam.

8.2.2 Programme

The programme of the Westergasfabriek is one of the case's strong Components. Even though it is perceived as a monofunctional project with a cultural character, in reality it is characterised by a vast diversity. It houses a variety of culture forms, creative industries and recreational functions. It hosts public activities while also housing enterprises that work in relative seclusion. Furthermore, it combines permanent tenants who offer continuity and security to the project with incidental tenants who refresh the image of the site. Lastly, it welcomes a variety of audiences that differ in size and age.

What reinforces vastly the programme of Westergafabriek is its relation to the Westerpark. Despite the thorny relationship between the managers of the complex and the park, the tenants and users argue that the combination of the two elements makes the project unique and dynamic (FIG. 8.6).

The recent shift in the programme of Westergafabriek towards more commercial functions at the expense of cultural ones, is seen as a risk for the future of the project. According to a tenant:

"It has become a bit too commercial. Creative parties do not have a lot of budget so they do not come here. It is too expensive for them. We would like to see independent companies staying here. The cycling shop for instance does not fit the concept. The place attracts more and more restaurants... The creative people have gone to Amsterdam Noord." (Resp. no 134, interview, 5/7/2016).

A similar tendency is also noted for the events organised in the park by the D.C. The character of the events and their growing frequency cause unease to the neighbours and aggravate their perception and attitude towards the project.

8.2.3 Architecture

The complex has been carefully preserved from an ensemble to a detail level with minimum compromises occurring mainly before its listing. The additions are limited and they match the industrial character of the terrain, adding a distinctive layer which is expressed with contemporary materials and architecture. The modesty of the architects' approach and their respect to the historic features of the complex allow the current users and visitors to grasp the industrial character of the terrain. The selected function does not require high compartmentalisation, allowing several buildings to retain their original grandeur of their volume intact.

8.2.4 Cultural significance

The history of Westergasfabriek has been partially safeguarded mainly through the preservation of tangible immovable elements of the complex. While most of the historic buildings have survived, all the machinery of the gas factory is lost. O. Graeven, explains:

"There was really an intention to preserve the space like it was because all machinery was gone when we started. That was very important. We did not have to make choices about what to keep and what not to keep. Since the machines were gone, you were left with a big open space that could be reused." (Resp. no 83, interview, 15/7/2016).

The retention of the historic names of the buildings and the complex serve as one of the few references to the site's former use. Unfortunately, in situ interpretation is missing. There is a wealth of information online, focusing however more on the developments that took place after the 1970s rather than the plant's historic function (Stadsdeel Westerpark). E. Verhagen referring to the preservation of the complex's cultural significance argues:

"The history of Westergasfabriek is gone. There is not enough interpretation. Unfortunately you could not force them to do it." (Resp. no 128, interview, 29/6/2016).

8.2.5 Finance

The reuse of Westergasfabriek and Westerpark required significant investments from the C.C., D.C., MAB and other parties. The collaboration and mutual trust between the implicated parties were crucial requirements for the bankrolling of the project. As posed above, the decontamination cost was a substantial expense that took a toll on the remaining budget for the complex restoration. Westergasfabriek since its official opening is self-funded, based on the principle of cultural entrepreneurship. According to Westergasfabriek BV, the modest profit of the company is invested back in the maintenance of the complex. Since 2010, there is a tendency for raising the company's profit, evident in the rise of rents and the successive commercialisation of the complex. This development is clearly placing the cultural character of Westergasfabriek in jeopardy. Prioritising the financial durability of the project seems to come at odds with the preservation of its cultural identity.

8.2.6 Social component



FIG. 8.5 Commercial events organised in the Westergasfabriek, 2016.

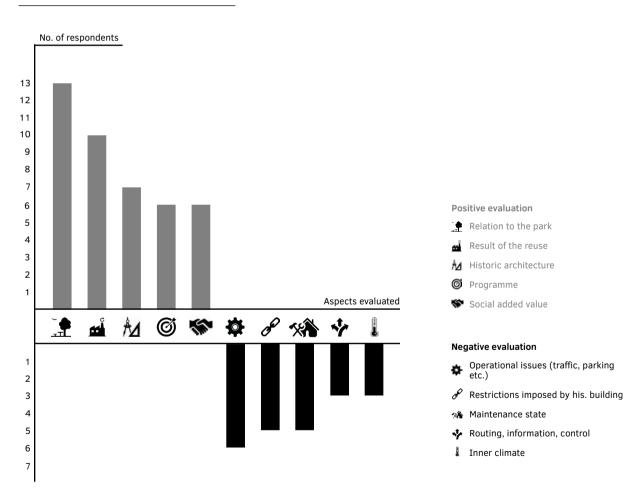
The reuse of Westergasfabriek has offered social added value. In conjunction with the park, the complex is a destination for local and national visitors. A big part of the former factory is accessible to the public, that has the opportunity to experience the historic buildings and enjoy their quality. Furthermore, primarily the park and secondary the recreational functions housed in the historic buildings are an amenity to the surrounding neighbourhood. The reuse has turned a brownfield to a lively hotspot, offering employment, pride and the conditions for the formation of a new community. Albeit this significant positive impact, the growing commercialisation of the both the park and the buildings (FIG. 8.5) is influencing its social sway, raising concerns among neighbours and activists:

"The owner of Westergasfabriek has a financial interest and has become a bit greedy. So if a building is not enough they offer the event 1 or 2 terraces to build tents. As a result, the public space is blocked by the private events. There is a conflict between the neighbourhood and these gated parties." highlights J. van Lieshout, member of the Friends of Westerpark (Resp. no 129, interview, 5/7/2016).

8.2.7 Functionality

Functionality seems to be the weakest point of Westergasfabriek (FIGS. 8.1, 8.6). On the one hand, after the reuse, the historic buildings have been equipped with all the needed amenities. According to the users, they are functional and can accommodate well their needs. On the other hand though, the state of maintenance and the inner climate of the premises appear to be highly problematic. The current sustainability update project is thus deemed a necessary positive development.

On a complex scale, several problems are noted. Firstly, there is lack of an information point to welcome and guide visitors in the complex. As a result, there is a disorientation of people causing confusion and discomfort. Secondly, both the logistics and the operation of the events present multiple challenges. The most significant ones involve: parking issues, high internal traffic before and during the events, littering issues and visual disruptions from the use of tents accommodating the events.



8.2.8 Stakeholders' evaluation

FIG. 8.6 Respondents' evaluation of the strong and weak Aspects of the case of Westergasfabriek (Number of respondents: 19).

9. DRU Industriepark

Location: Ulft (Municipality Oude Ijsselstreek), the Netherlands Historic use: Iron industry Architect: Gerrit & Arend Beltman New Function: Mixed use Reuse architect: Hurenkamp Architecten & Adviseurs, Velp & Clevis-Kleinjans Architecten Status: National monument

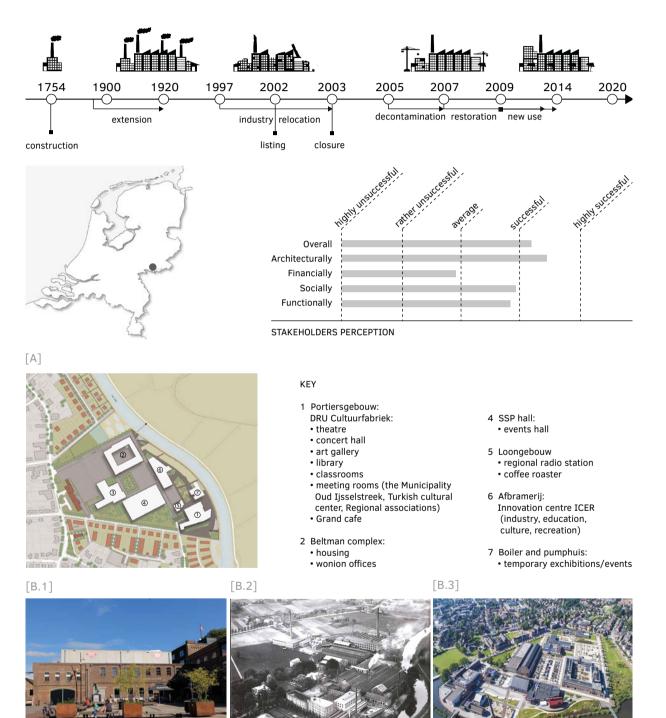


FIG. 9.1 DRU industriepark Fact Sheet

9 DRU industriepark

SUMMARY The DRU Industrial Park is a valuable example of 21st century Industrial Heritage Reuse at a remote location. The case provides valuable lessons for the stakeholders' impact from the preparatory to the occupation and management phase. It is celebrated for a number of reasons including its rich mixed use new programme, the respectful architectural conversion approach, the preservation of tangible and intangible cultural values and its notable social added value. The functionality of DRU is regarded as a weak aspect of the project that requires attention. A very significant risk that can compromise DRU's viability is its vulnerable financial revenue scheme.

9.1 Analysis

9.1.1 Historic use

The DRU²⁷ Industry Park is one of the few surviving remnants of the iron industrial landscape that blossomed from the 18th until the 20th century in the Achterhoek area on the east border of the Netherlands. The complex was developed in an organic way, starting in 1754 from a water powered blast furnace. The majority of the existing buildings dates to c. 1900, with the exception of the Portiersgebouw (Gatekeeper's building), built in phases from 1850 onwards and the SSP-hall, built during the last expansion of the complex from 1920 to 1962. An analytical description of each building's former and current use is available on the website of DRU Industry Park (DRU Industriepark, n.d.).

Most of the buildings were designed by the architects Gerrit and Arend Beltman who were renowned for their extensive industrial buildings' portfolio (Hummelen and Stenvert, 2011, 19-26). The organic development of the complex resulted in the lack of a unique architectural stylistic image of the factory. In other words, each building has its own architectural, spatial and structural language, incorporating the latest existing advances of material technology and being influenced by contemporary architectural concepts (Nationale Agenda Herbestemming, 2015a).

27 DRU is named after Diepenbrock and Reigers who were the owners of the old foundry in Ulft.

LEGEND FIG. 9.1 DRU industriepark

- A DRU Industriepark site plan (BOEi/ Edited by the author).
- B.1 The Portiersgebouw after its reuse, 2016.
- B.2 The DRU iron industrial complex in operation, 1922 (BOEi).
- B.3 Aerial photograph of the DRU industriepark after its regeneration (BOEi).

The Portiersgebouw (FIG. 9.1: B1) and the Beltman complex (FIG. 9.3) are of particular interest as they combine architectural styles and make use of different material and structural technologies.

The production of the factory was also subject to change, in a quest to accommodate the shifting demand of the society during its 250 years of operation. Early products included cast iron fireplace firebacks, cannonballs, pots and basic heaters. The 19th and 20th century saw the enrichment of the production with new products such as bathtubs, enamel, sheet metal, machinery parts, car parts and gas heaters (DRU, 2016).

The decline of the DRU factory in Ulft started in the 1970s and was intensified in the 1980s, resulting in the abandonment of the complex in the turn of the 21st century. The DRU company was relocated in Duiven and is still operational, focusing on gas heating appliances (DRU, 2016, Bayer et al., 2015, 144).

9.1.2 Reuse Preparation

The decision for the factory's transformation did not happen within a vacuum. It can be seen as the result of a series of initiatives taken by members of the local community and the local authority. In specific, since 1989 the local historic association 'Oudheidkundige Vereniging Gemeente Gendringen' (Historical Association of the Municipality of Gendringen) campaigned to create awareness over the historic significance of DRU. By 1996, they were the first non-industrial party to move in one of the factory's disused spaces. Two years later, members of the aforementioned association established a new foundation named 'Het Nederlands IJzermuseum' (The Dutch Iron Museum), launching the idea for the creation of an iron museum on site and campaigning for its realisation (Het Nederlands IJzermuseum, 2008, P. van Toor, Resp. no 145, interview, 20/12/2016). J. Hofman, Director of DRU Cultuurfabriek, highlighting their impact, states:

"Due to the passion and effort of the members of the historic association, the complex eventually became a national monument." (Resp. no 144, interview, 30/6/2016).

The efforts of the posed group were joined by the decisive endeavours of J. Haverdil, a local politician with a strong interest in industrial heritage. Haverdil became the ambassador of DRU's potential transformation and lobbied on a local and provincial level for the reuse of the complex. Describing his action at the time he claims:

"During that period I also tried to disseminate my idea to the local community. So, every Saturday I was here (at DRU), inviting the locals, people from the region and the province for a coffee. We were walking around the dilapidated buildings, I was explaining my vision and I was asking them what they thought about it." (Resp. no 147, interview, 30/6/2016).

It is worth mentioning that the aforementioned efforts came at a time when industrial heritage was gaining momentum in the Netherlands. The Year of Industrial Heritage held in 1996, gave a big boost to such initiatives. The DRU became known, featuring in important publications (Nijhof, 1996, 25), and through a Teleac TV series episode (Het Nederlands IJzermuseum, 2008).

The strong social underpinning of the historic importance of DRU, expressed by the described ventures, prevented the initial plans for its demolition. The local City Council (C.C.) that was initially against DRU's preservation, was forced to recant their position and look for alternative future uses. These early discussions were joined by the divided local community as well as important future

players like Haverdil and the housing association Pares (now Wonion). After the relocation of the last industrial activity from DRU in 2003 the C.C. purchased the premises. Yet, being inexperienced with the redevelopment of such a large and complex terrain, they decided to pass it to BOEi (see Vol.1, § 6.2.6).

9.1.3 Reuse process

The period that followed the change of ownership was tough. DRU's redevelopment became subject of a heated controversy, with various stakeholders standing by conflicting ideas. The two main matters in dispute were the high budget required for the decontamination and transformation of the site and the selection of its future use. The change of the local authority in 2005 came to relieve this tension.

"The acceleration of the project came with the new City Council, with John Haverdil as an alderman." explains van Toor, chairman of ICER (Resp. no 145, interview, 30/6/2016).

Haverdil, having secured provincial and European funds, set the process in motion starting the same year with the decontamination of the site. The increased costs, required due to a national change of standards, were covered by an additional provincial grant. The choice of the complex's future programme was finally formed in deliberation with ex-employees, inhabitants and key stakeholders prioritising the safeguarding of the complex's fabric and its history. Haverdil highlights three main features that played a catalytic role for the programme selection:

"We wanted a programme that would keep the locals and the people from the region here. We looked for what is missing and what is there yet is not sufficient or does not work. For example, there was a small theatre but we wanted something bigger and also a music scene...We also wanted a mixed use scheme with complementary uses. So, if one building goes empty the others will compensate..." (Resp. no 147, interview, 30/6/2016).

According to R. Spaan project leader of BOEi (Resp. no 148, interview, 11/7/2016), and Haverdil (Resp. no 147, interview, 30/6/2016), communication, honesty, good collaboration and the determination to deliver a successful project bridged the stakeholders' differences, contributing to the formation of a common vision.

It is worth mentioning that during the decision-making process, key stakeholders travelled to Ironbridge, England and the Ruhr area, Germany to draw inspiration and gain experience from relevant successful projects.

The transformation of the complex started in 2007 and it was realised in steps, after the demolition of several additions to the listed buildings. The stylistic diversity of the complex and its organic development gave room for a certain freedom in its redesign approach. The architectural team Hurenkamp Architecten & Adviseurs, Velp & Clevis-Kleinjans Architecten, responsible for the conversion of the site in collaboration with the RCE and the owners, treated the listed buildings with respect while transforming them for their future uses. According to this research' respondents this part of the collaboration was not always smooth.



FIG. 9.2 The atrium of the Beltman complex. The roof of the industrial building has been removed for maximising the light in the residential and office units and allow for the creation of private and communal yards for the new users. The patina and structure of the historic building has been preserved, 2016.



FIG. 9.3 The Beltman complex transformed into social housing, office space for rent and the offices of the Housing Corporation Wonion, 2016.

In respect to the redesign approach, the historic fabric was preserved with attention to the details. The historic finishes and patina were maintained to a large extent and were incorporated in the plans. There is a clear differentiation between the old buildings and the new additions in terms of materials, colour and composition. Moreover, the new features and technical installations match the industrial character of the site. In certain buildings such as the SSP-hall and the afbramerij (fettling building), there is practically no subdivision in smaller units, preserving the grandeur of the construction's original spatial dimensions (NRP Gulden Feniks, 2011). The plates of oxidised iron used for marking the entrances of several buildings and for forming outdoor fittings, provide a common expression to the intervention while serving as a reference to the historic raw material of DRU.

Besides the demolition of several unlisted buildings, prominent elements compromised for the needs of future uses were the shed roofs in the Beltman complex and the Badkuipenfabriek (Bathtub factory). Nevertheless, the retained parts of the roof structure and the patina in the side walls insinuate the buildings' former form (FIG. 9.2). Other compromises involve the loss of the machinery with a few exceptions and the subdivision of the buildings which were converted into residential units. An element that deviates from the described philosophy of the conversion is the 35 meter chimney moved in the terrain from the VIKA industrial complex in Ede, by a local association (Bayer et al., 2015, 147).

As regards the context of the complex, it is evident that it was carefully redesigned. Between the buildings there is a system of public spaces with different typologies accommodating alternative functions. Furthermore, the conversion of the complex was combined with extensive development of housing units for the compensation of the conservation deficit. The posed developments located in some distance on the northern and the southern side of the historic complex and having a relatively small scale, do not impede the vistas to the complex nor overshadow it. The report '*Gebiedsvisie Dru industriepark - deel 2*' (Gemeente Oude IJsselstreek, 2011) describes in detail how the DRU's redevelopment fits in the plans for the local regeneration of Ulft. It should be noted though that many of these plans have not been realised yet.

9.1.4 Occupation and management

Since its opening, DRU is featuring in a number of publications as a highly successful project and despite being in the province it is often compared to the Westergasfabriek (see Ch.8). The ownership of most of the buildings has been transferred from BOEi back to the local authority. The main exceptions are the Beltman complex that belongs to the housing corporation Wonion and the Badkuipenfabriek, most of the units of which, have been sold to its current residents by BOEi.

The first building to be delivered was the Portiersgebouw in 2009. According the respondents of this research, this delivery was rushed to precede the local elections. Two years later, the transformed Beltman complex and the Badkuipenfabriek were opened. The Loongebouw and the SSP-hall were delivered in 2012 and finally the Afbramerij opened its doors to the public in 2014 (Gemeente Oude IJsselstreek, 2011, Hurenkamp Architecten & Adviseurs, n.d.). The Ketelhuis is the only building which still remains empty, being used only for temporary events.

An important characteristic of the reused complex is its multifunctional character. As shown in Figure 9.1: A, DRU is combining a rich array of cultural activities with HORECA, housing, business space and an innovation centre (named ICER) that includes an industrial museum. Discussing the multifunctionality of DRU, J. Hofman notes:

"We are complementary to each other and have a lot to offer to inhabitants of the town and also to people outside the municipal boundaries. All together we attract about 500.000 visitors to our venue annually." (Resp. no 144, interview, 30/6/2016).

A special challenge for DRU is its remote location. The complex is positioned far away from the urban area of Randstad and has poor public transport accessibility to the nearest cities. This proves to be particularly problematic for the functions that aspire to attract provincial or national visitors. J. Hofman explains:

"We are an event venue of 3000-4000 people. The problem is that events are reluctant to come here and when they cancel they tell us that we are too far away." (Resp. no 144, interview, 30/6/2016).

9.1.5 **Shifts**

The complex's new life counts only a few years, thus the shifts that have taken place since its reuse are limited. The two most important ones are the following. Firstly, there is a notable change of perception over the project from the local community. As J. Haverdil explains:

"In the beginning the local community liked the project. However when they saw so much money invested in it [...] some people turned against it. Nowadays the community has realised what an asset this is for the town and they are proud of it. It is a hotspot of the region, but it took time to get to this point." (Resp. no 147, interview, 30/6/2016).

Secondly, the uncertainty over the project's financial sustainability has created a tension between the current C.C. and some tenants. Against this backdrop, there is a discussion over a possible shift of ownership.

9.2.1 **Process**

The case of DRU reflects the predicaments of Industrial Heritage Reuse process as well as effective ways to overcome them. On the one hand, it shows the complications of the stakeholders decision-making while on the other, it suggests how good collaboration, communication and a common goal can solve the issue. Similarly the case demonstrates the role of the augmented financial requirements for brownfield reuse as well as the importance of strong political support required to secure them.

Moreover, the decisive role of certain stakeholders in different redevelopment stages is reflected through the case of DRU. It demonstrates for example the importance of the local community in flagging a complex in danger; the impact of governmental programmes such as the Year of Industrial Heritage; the significance of visionaries with political sway; the role of special developers like BOEi, but most importantly the merits and weaknesses of having the local authority as the driving force of the project.

In respect to the merits, the proactive approach of the C.C. that impeded the upcoming dereliction, their continuous support as well as the characteristics of the programme they delivered, which will be analysed below, should be highlighted. On the other hand, the main weakness of the C.C.'s posed role is the vulnerability of the project. This is reflected through three instances. Firstly, the frequent alterations of politicians with different and often contrasting agendas; secondly, the urge to rush the process at the expense of quality for coinciding with their political term and thirdly, their decreasing financial means for supporting such a big venue.

Lastly, the choice of delivering the project in stages is seen as an important lesson from this case's process. The delivery of the Cultuurfabriek as the first stage of DRU's redevelopment and its great appeal to the public catalysed the redevelopment of other buildings, generating interest and awareness among various stakeholders.

9.2.2 Programme

One of the biggest assets of DRU is its new mixed use programme. Its rich multifunctional character offers multiple positive effects. Firstly, it makes the project interesting and accessible to a vast audience, ranging from the local to the national scale while being relevant for all ages. Secondly, favourable conditions of financial viability are created through the combination of social and commercial uses. Thirdly, being inhabited and visited 24 hours per day, it becomes an alive and safe space that can be smoothly connected with the town. Fourthly, it serves as a new pole of economy offering employment opportunities. In addition to the aforementioned effects of DRU's new programme, by incorporating an industrial museum, pays particular attention to the preservation of the terrain's history. Lastly, maybe the most significant effect of the selected programme, is its contribution to the reestablishment of Ulft: from a no-man's land to an inviting destination with positive connotations.

On occasion, the coexistence of different functions appears to cause certain issues. Some residents for instance have reported discomfort by the implications of the events. Another example of the disadvantages of multifunctionality is explained by P. van Toor:

"Having three organisations that receive visits from the public is sometimes a problem. There is some competition between them. We are colleagues but also competitors." (Resp. no 145, interview, 30/6/2016).

Overall however, the merits of multifunctionality greatly outweigh its disadvantages. Therefore DRU's programme is seen as one of its stronger Components.

9.2.3 Architecture

As analysed above, DRU was transformed in a sympathetic manner from the complex to the detail scale. The reused ensemble accommodates the needs of the new functions while preserving the character and the most important spatial features of the site. The compromises are minimal. An interesting feature, which provides a playful historic reference, is the use of iron -DRU's historic material- for the formation of new building parts. According to the vast majority of this research' respondents, the combination of old and new is one of the stronger points of the reuse and a subject of pride and admiration.



FIG. 9.4 Interpretation panels placed at the context of DRU. The panels explain in three languages the history of the site, its former function and its reuse process, 2016.

9.2.4 Cultural significance

DRU can be also seen as a successful case of cultural significance preservation. This is reflected, as analysed above, in the architectural approach of the conversion and in the new compatible programme, incorporating functions, such as the ICER. Aside from those, the intangible heritage values have been preserved and are disseminated through the exhibition of the industrial museum and in DRU's context, in the form of interpretation panels (FIGS. 9.4). Most buildings of the complex have retained their historic names, echoing their former function. Moreover, the intangible historic dimensions of DRU are disseminated by the former workers of the factory that now support DRU as volunteers.

The loss of machinery in most of the buildings is seen as the only significant compromise to the cultural significance of the complex.

9.2.5 Finance

The transformation of DRU was realised with the financial support of public and private parties (e.g. Gelderland Province, Municipality Oude Ijsselstreek, BOEi, Wonion). The conservation deficit was covered by residential 'enabling development' around the historic complex. Even though the financing complications of the terrain's transformation were successfully resolved, the financial viability of the case at the time appears to be its most vulnerable aspect. As Haverdil explains:

"There are financial issues which place its continuity and further progress at stake. [...] I aimed for its financial sustainability but that proved to be challenging. Most of the buildings are still being subsidised by the City Council..." (Resp. no 147, interview, 30/6/2016).

DRU, along with many other cultural institutions subsidised by public bodies, has been subjected to financial pressures since the early 2010s. This stems from the fact that the finances of the Dutch central and local authorities were deeply affected by the impact of the recent financial crisis and certain changes in the Dutch legal system that lean towards minimal state support. The available solution of cultural entrepreneurship does not seem to be effective in this case. As J. Hofman supports:

"In my view cultural entrepreneurship is 'overrated'. In US it works. In an overregulated society like ours with a social government model it does not. We do not have a culture for giving money for arts; nor as an audience nor as a sponsor." (Resp. no 144, interview, 30/6/2016).

Thus, the most important liability of DRU's reuse is traced in its vulnerable scheme of revenue generation.

9.2.6 Social component

DRU has been described as the "*living room of the area*" (J. Haverdil, Resp. no 147, interview, 30/6/2016) and as the "*reflection of the society*" (J. Hofman, Resp. no 144, interview, 30/6/2016). It is a fact that the project has offered a great deal in this respect. It is certainly an amenity on a local and provincial scale, covering a rich array of needs. In its bigger part it is accessible, welcoming different types of visitors and an organic space of Ulft, housing various activities of the C.C. and local groups. As stated from a volunteer of the Cultuurfabriek:

"It has been a great addition to our community. DRU has something to offer for every age with the library, theatre, music venue and lovely terrace where the kids can play with water during summertime." (Resp. no 158, interview, 5/7/2016).

In contrast with many cases of Industrial Heritage Reuse, DRU has not been turned into an elitist pole of attraction. This is evident for example from the selection of social housing as an integral part of the complex's new life. The social appeal of the reborn DRU is also obvious from the vast voluntary support it receives on a daily basis (c. 250 volunteers). The project apart from employment opportunities has restored the pride of the local community and has contributed to the growth of a challenging and remote area of the Netherlands. It is important to stress the local authority's pivotal input in the formation of this this vast range of social benefits.

9.2.7 Functionality

In terms of functionality DRU is facing two main issues. On an operational level, the complex appears fragmented. Essentially, it lacks an umbrella organisation that can serve on the one hand, as an information and guidance party on a complex level for the visitors and on the other, as an administrative authority boosting the cooperation of the different partners and contributing to the resolution of internal problems. The second issue is related to the buildings' performance level. The striking majority of this research' respondents has pointed out that the inner climate of reused spaces is problematic (FIG. 9.5).

Aside from these two points, other problematic issues relate to the accessibility of the complex, the use of the public space for events, parking issues during those occasions and finally the maintenance of the buildings supported by the C.C. In short, functionality appears to be an aspect of the reused complex that requires further attention.

9.2.8 Stakeholders' evaluation

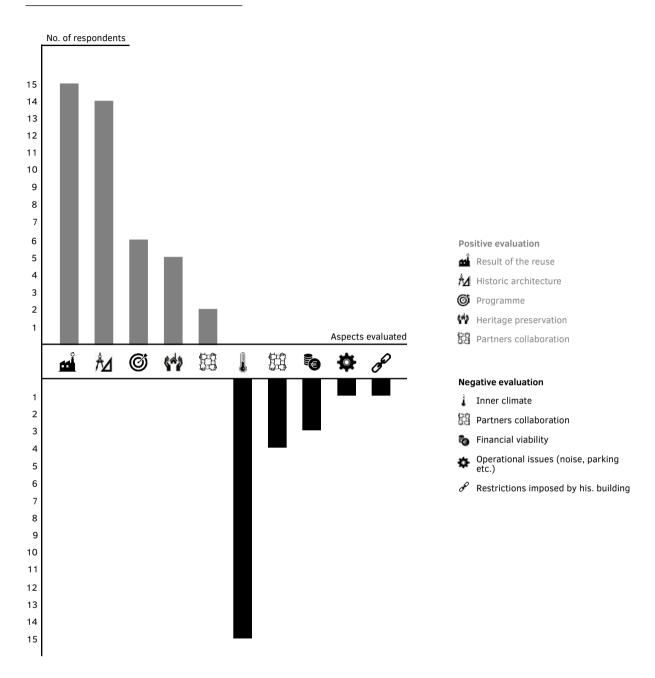


FIG. 9.5 Respondents' evaluation of the strong and weak Aspects of the case of DRU industriepark (Number of respondents: 31).

10. Energiehuis

Location: Dordrecht, the Netherlands Historic use: Energy Plant Architect: -New Function: Cultural centre Reuse architect: TenBras Westinga Status: Municipal monument

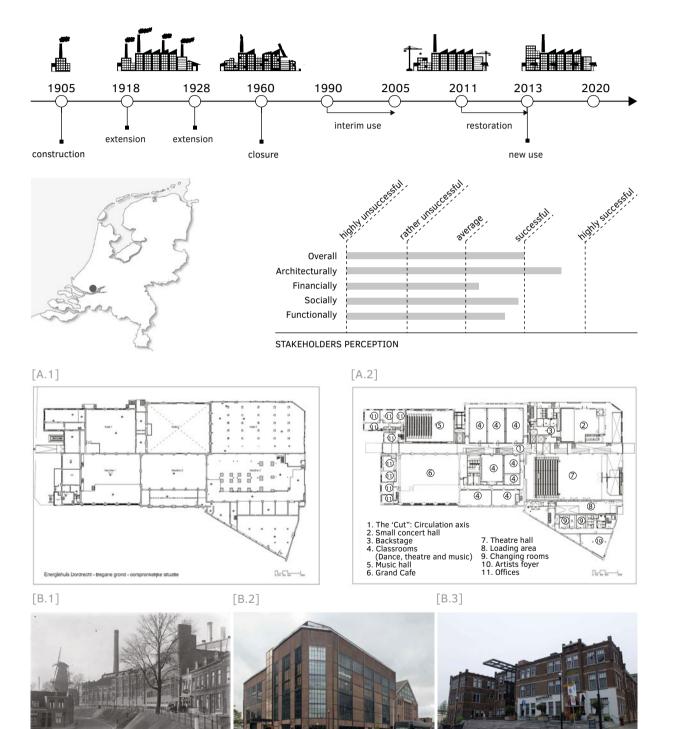


FIG. 10.1 Energiehuis Fact Sheet

10 Energiehuis

SUMMARY The Energiehuis is a recent example of Industrial Heritage Reuse in the Netherlands. The case pinpoints the advantages and limitations of local authority initiatives, illustrating at the same time challenges and opportunities arising from a mono-functional cultural programme. The project is examined against the political and financial upheavals of the Dutch public sector during the recent economic crisis. The strengths of the case include its architectural outcome and social added value. In contrast, the financial viability and the functionality of the building have been identified as the weakest features of the project.

10.1 Analysis

10.1.1 Historic use

The Energiehuis (Energy house) is located in the southwest part of the district Stadswerven, a former industrial area, formulated in the beginning of the 20th century in the city of Dordrecht (Municipality of Dordrecht, 2009, 36). The municipal power plant was constructed in 1905 and it was extended two times during its operation (FIGS. 10.2, 10.3). The oldest establishment, occupying today the western wing of the building, was designed in the rationalistic style. It was formulated by two large halls: the boiler room housing the steam boilers and the machine hall, housing the electricity turbines. In 1918, due to the increasing power demands of the city, the power plant was extended for the first time with the construction of another pair of boiler and machine halls. Ten years later, a second and final extension took place in the new Objectivity style²⁸ (Nieuwe Zakelijkheid) (FIG. 10.1: B.1) (Ten Bras, 2014, 4-5). In 1960, the opening of another more modern energy plant led the Energiehuis to obsolescence.

The literature review and the online research showed that there is a disagreement over the exact construction and first extension dates ranging from 1905-1910 and 1915 to 1918 respectively (Ten Bras, 2013, Ten Bras, 2014, Centrum Dordrecht, 2020).

LEGEND FIG. 10.1	Energiehuis
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A.1 Ground floor floorplan of the municipal power plant of Dordrecht before its reuse (TenBrasWestinga).

A.2 First floor floorplan of the municipal power plant of Dordrecht after its reuse (TenBrasWestinga).

- B.2 The north and east elevations of the Energiehuis, 2016.
- B.3 The west elevation of the Energiehuis, 2016.

B.1 The municipal power plant of Dordrecht before its reuse (https://www.dearchitect.nl).



FIG. 10.2 The Energiehuis in 1910 during the construction of machine hall 2 and boiler hall 2 (Jonkman Klinkhamer architecten, 2009, 5).

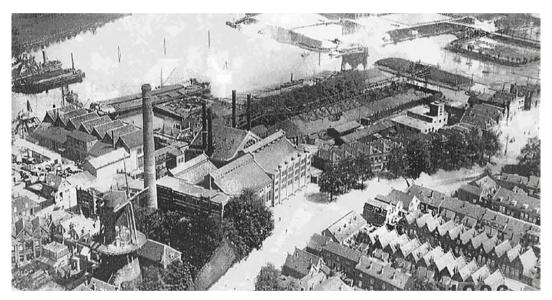


FIG. 10.3 The Energiehuis by 1920 (Jonkman Klinkhamer architecten, 2009, 6).

10.1.2 Interim Use

The closure of the Energiehuis coincided with an era when industrial buildings were treated as the outcast of cultural heritage in most European countries. C. van Nes, Senior Advisor on Cultural Heritage section of the Municipality of Dordrecht, elaborating on the subject argues:

"In the past we did not see the power of industrial heritage. Since the 1990s we have started to realise the value of the industrial stock and the younger monuments. For example, when the Energiehuis lost its original function there were politicians who wanted it demolished because they thought it was ugly. This has changed." (Resp. no 184, interview, 21/9/2016).



FIG. 10.4 The machine hall 3 during its interim use as a theatre venue (Music Theatre Hollands Diep).



FIG. 10.5 Later additions built after the closure of the energy plant (TenBrasWestinga).

Despite the unfavourable conditions, the plant finally escaped demolition. It was however gutted, losing all its machinery in the process. For a short period of time in the 1990s, the industrial carcass served a different purpose (FIGS. 10.4, 10.5). Performing art groups were housed in the rough space in return for a small rent. According to the director and production leader of the Music Theatre Hollands Diep -tenant at the time-, the building had the right architecture, atmosphere and dimensions for the needs of their productions (Resp. no 178-179, interviews, Summer 2016). This interim use stopped abruptly in 2005, when asbestos was found on site, forcing all the tenants to move out.

10.1.3 Reuse Preparation

In the early 2000s, the building attracted the attention of the local authority, which acquired it from Eneco -the previous owner- for covering two needs. Firstly, the uplift of a rundown area very close to the city centre²⁹ and secondly, the creation of a cultural space for housing various cultural parties that required a new home in Dordrecht.³⁰ The advantageous position of Energiehuis next to the river and the new circle of vacancy of the building, which opened after the discovery of asbestos, also influenced the decision of the Municipality to take action.

²⁹ The 2000s saw the acceleration of the Dordrecht C.C.'s initiatives to regenerate the area of Stadswerven, upgrading existing historic structures while encouraging the development of a large volume of new mixed use buildings with emphasis in the residential function. The reuse of the Energiehuis was one of the first flagship projects for the upcoming programmed regeneration. The full extent of the Municipality's plans for Stadswerven is analysed in the report "Masterplan Stadswerven: nieuwe stedelijkheid voor Dordrecht" (Municipality of Dordrecht, 2009).

³⁰ The cultural parties active in Dordrecht in the 2000s were pressing the Municipality for new spaces and extra room, as they were using outdated premises (R. ten Bras, Resp. no 177, interview 6/7/2016).

According to the results of this study's qualitative research (Resp. no 177-184, interviews, Summer & Autumn 2016) the period of the reuse preparation of the Energiehuis was eventful. After an unsuccessful proposal of the Director of city development, Henk Kranendonk, Director of Art, Culture & Inner city development of the Municipality of Dordrecht at the time, was placed in charge for developing a new plan. This involved the clustering of the cultural activities of the aforementioned parties under one roof for the formation of a "House of performing arts".

In 2006, an architectural competition was launched for the redesign of the building. The brief required the adaptation of the historic building to a programme of 14.400 m² of mainly soundproof spaces with a capacity of 2.000 people. The architectural office TenBrasWestinga offered the best solution, winning the competition. The strengths of the office's proposal included not only a clear initial design but also a plan based on a participatory process for the formation of the final design.

H. Kranendonk, discussing the developments taking place during the preparation of the reuse, states:

"I made a new concept but it started on the wrong foot. It took a year to reach an agreement with everyone and make things work. The new concept was developed with the consultation of stakeholders and the architect. One of the main problems was that we needed 34 million while there were only 17 million available. Finally, the Municipality was convinced to offer 30 million while the rest of the money came from financial engineering." (Resp. no 183, interview, 21/9/2016).

During the design phase, various changes occurred in terms of budget, political administration and programme. What kept the project afloat was the determination and good collaboration between the main stakeholders as well as a clever and flexible architectural approach. In the words of H. Kranendonk,

"A lot of money was saved by leaving things exposed. That way we showed the history of the building and saved money. Unfortunately some money was saved in expense of quality (climate, installations etc.)." (Resp. no 183, interview, 21/9/2016).

It is important to emphasise that an extensive archival research and a recording process of the construction preceded the conversion works. During that phase both detailing and structural issues were explored, such as the quality of the wooden pile foundations. The findings of this work formed the basis for the new drawings, guiding the reuse of the building (Ten Bras, 2014, 6).

10.1.4 **Reuse process**

Finally, the reuse of the building started in 2011 and it was carried out in phases. Firstly, the asbestos was removed while demolitions of intermediate floors, added between 1955 and 1980, were carried out. Then, the adaptation of the building begun, starting from the boiler room 3.

The architectural solution of the reuse was based on three main principles: respect of the historic structure, application of the box in a box principle and addition of distinctive new architectural elements (FIGS. 10.6). The projects that inspired the architects were Zeche Zollverein in Germany and Tate Modern in England.

R. ten Brass, reuse architect of the building, explains:

"For us the emphasis is on the old. All the exterior walls were retained. We preserved the original roof and its trusses, isolating it on the outside. Experiencing the old factory was very important for us. All the cuts that we made in the walls are apparent and have been left rough (they were not covered in plaster). The whole thing has marks. Whenever we had to repair a wall we were also consistent, trying to express in the materials that this is a newer layer and not part of the original fabric. [...]

One of the most important design decisions was to use the box in a box principle. That allowed for corridors around the new classrooms or performance halls and maximised flexibility. It also worked very well for sound insulation. Furthermore, it was a good way to fulfil our wish to keep everything away from the old façade. [...]

Our grand gesture was the "cut". This has a triple function: it solves the circulation, facilitating the access to all the spaces; it brings light in the heart of the building and it serves as a meeting point. We also chose to place the two main entrances in the two edges of the cut. Finally, the cut gives you the opportunity to grasp the big empty spaces. You can read the big dimensions. We followed the original roof line and we replaced part of it with glass." (Resp. no 177, interview, 6/7/2016).

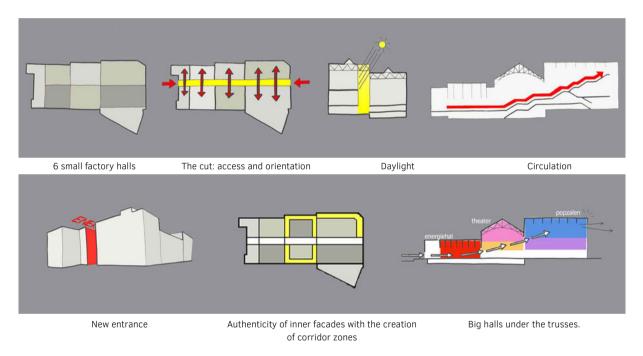


FIG. 10.6 Diagrams of the main principles of the reuse (Jonkman Klinkhamer architecten, 2009, 14-15).



FIG. 10.7 The main entrance as part of the 'cut' , 2016.



FIG. 10.8 The rear entrance as part of the 'cut', 2016.

In the framework of this respectful architectural approach, the scarce elements of industrial machinery left in situ were also retained. In the machine hall 3 which was converted into a theatre hall the existing overhead crane was preserved and reused as a bridge for theatre lighting (FIGS. 10.12, 10.13).

During the construction phase there were contingencies, too. A flood in the basement resulted in a pause of the works for a semester, causing delays.



FIG. 10.9 In the interior of the buildings the 'cut' the main axis of horizontal and vertical movement, 2016.



FIG. 10.10 The cut allows light into the building, 2016.



FIG. 10.11 The steel trusses and the rough brick wall are preserved, maintaining the industrial character of the building (Tim Leguijt Fotografie).



FIG. 10.12 The Machine hall 3 before its transformation (TenBrasWestinga).



FIG. 10.13 The Machine hall 3 after its transformation (Tim Leguijt Fotografie).

10.1.5 Occupation and management

The converted Energiehuis opened its doors to the public in 2013 becoming quickly a hotspot for the cultural scene of Dordrecht. The building houses four cultural institutions, including the theatre company Schouwburg Kunstmin; the volunteer-run pop centre Bibelot; the cultural centre ToBe and

the Music Theatre Hollands Diep. In addition to those cultural functions, one of the halls houses a café-bistro which is open all day long.

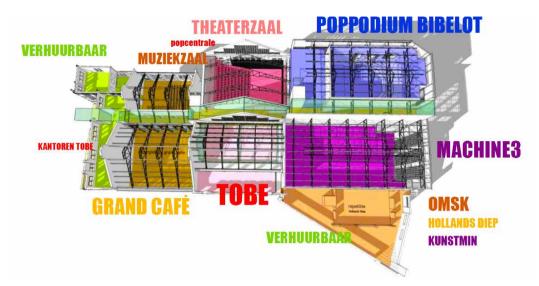


FIG. 10.14 The layout of the Energiehuis. In the boiler rooms 1, 2 and 3 the music hall, theater hall and the concert hall are housed respectively, while the machine halls 1, 2 and 3 house the Grand Café, the rooms of the cultural centre ToBe and the main theatre stage, respectively (Crone, 2013).

Featuring six theatre halls and concert rooms, eleven well-equipped practice rooms for bands, thirty dance studios, ateliers and classrooms (FIG. 10.14), the building attracts a wide range of audience. That includes people of all age groups who visit the Energiehuis not only for attending events but also for learning and practicing a performing art. Part of the space is hired for corporate and private events, offering additional revenue (Energiehuis, n.d.).

Since its opening, the operation of the project has been largely depended on the cooperation of the involved cultural parties. The five organisations have a distinctly different identity and attitude. According to E. de Bruin, first director of the Energiehuis, establishing synergy and maintaining a good relationship between them has been a big challenge (TenBrasWestinga, 2013). During the qualitative research the five individual idiosyncrasies were clearly exposed. An interesting comment made by the members of Music Theatre Hollands Diep, was the expression of disappointment over the new more institutionalised character of the building after its reuse.

In 2014 the project won an NRP Gulden Fenix award in the category transformation (NRP Gulden Feniks, 2014). The architectural design besides the multiple merits analysed above, also created the conditions for the connection of the site with its context. In detail, the use of the building by the passer's by was encouraged, allowing their circulation in a big public zone defined by the cut in the ground floor (FIG. 10.10). As R. ten Bras argues:

"It is a non-pretentious, very welcoming building. I am proud of the position of the information desk in the centre of the building, which allows people to wander in the space before somebody stops them." (Resp. no 177, interview, 6/7/2016).

Despite the architects' provisions, the relation of the building to its context at the time of the field research (2016) was not optimal. The developing regeneration of the Stadswerven area (Dordrecht, n.d.) led to the construction of two new voluminous buildings at the north side of the former plant, including a parking garage and a cinema complex (FIG. 10.15). Both of them block the view of the

Energiehuis to the river and vice versa while their architecture undermines the aesthetical result of the regenerated district. At the east of the building there was a square of poor design (FIG. 10.16). Its programmed regeneration is expected to enhance the operation of the Energiehuis' back entrance providing the Pop-centrale with a more suitable outdoors space.



FIG. 10.15 The newbuilt cinema complex located next to the Energiehuis, 2016.



FIG. 10.16 The square behind the building, 2016 (Own archive).

10.1.6 **Shifts**

In a very short period after its conversion, the Energiehuis went through important shifts. Firstly, the building was listed as a municipal cultural monument. In the words of C. van Nes:

"The Energiehuis was listed after its reuse. This was done on purpose because they did not want to burden themselves with any kind of restrictions. It was a political decision..." (Resp. no 184, interview 21/9/2016).

In the author's opinion the listing, even at that stage is an encouraging development, enhancing the promotion of the building while securing a certain protection in case its new function fails. In contrast with that, the other shifts are not that positive.

The budget cuts and financial reorganisation of the Dutch cultural sector that took place in the early 2010s resulted in a drastic reduction of the financial support of the project by public funds. R. ten Bras explains:

"They are struggling with that at the moment. Subsidies for a lot of involved parties were cut. The changes in legislation had a big impact on such organisations.[...]The cultural centres were turned from public bodies to individual entrepreneurs, which is a totally different approach. Firstly, they were getting a salary and now they are asked to pay rent. They struggle to make money. As a result, many of these organisations cannot afford the buildings, they leave and the buildings are left empty." (Resp. no 177, interview, 6/7/2016).

The last shift involved a change in administration that altered a lot the dynamics between the users of the building. One of those, the theatre company Schouwburg Kunstmin became director of the Energiehuis. The results of the qualitative research showed that the desired synergy attempted from

the first director of the Energiehuis, had not been achieved under the new administration.³¹ Serious complaints were expressed over the cooperation between the users and the administrational issues.

10.2 Evaluation

10.2.1 **Process**

The process that led to the reuse of the Energiehuis is a nuanced Component of the case. The project highlights the strengths and limitations of the local authority as an initiator and powerhouse of Industrial Heritage Reuse. The Dordrecht C.C. employed a linear and top down approach for the conversion of the Energiehuis encouraging however the users' participation both in the design and the operation phase.

Without a doubt, the role of the local authority that initiated, coordinated and funded the reuse was crucial. Their decision to favour a close interaction between stakeholders is evaluated as a strength of the process. The stakeholders' involvement influenced the design, adjusting it better to the needs of the new function. At the same time, it also created the first bond of the past³² and future users with their 'new' home. At that stage, the attitude, receptivity and flexibility of the architect played a paramount role.

On the other hand, the direct dependence of the project from the local authority caused a lot of problems in various stages. The alteration of the C.C. during the design phase put the future of the project at risk. As H. Kranendonk claims:

"Before the construction there were elections. The selected party did not want the project. It was hard to convince them. We had to make a lot of improvements to stay on budget and keep their trust during the last design phase." (Resp. no 183, interview, 21/9/2016).

The steady involvement of H. Kranendonk through alterations and contingencies like the ones described above and the good cooperation between the stakeholders resulted in the delivery of the project on time and on budget. As opposed to that, in the management stage of the building the cooperation between users has become a thorny issue. This creates multiple problems weakening the project (Resp. no 177-184, interviews, Summer & Autumn 2016).

³¹ The director of Schouwburg Kunstmin refused to take any part or facilitate in any way this research. The views of the users are based on interviews with employees of the Music theatre Hollands Diep and the pop centre Bibelot (Resp. no 178-181, interviews, Summer & Autumn 2016).

³² Some of the users, such as the Music Theatre Hollands Diep, had already an insight of the building's possibilities, renting parts of it during its interim use in the 1990s. The establishment of a relevant new use, which allowed them to become part the reborn Energiehuis and their participation in the decision-making is seen as a positive development.

10.2.2 Programme

The new programme of the Energiehuis is another nuanced Component of the project. In contrast with the large majority of the cases studies presented, this project is practically mono-functional. The downside of this mono-functionality is its financial vulnerability. That issue will be further analysed in a following section.

On the other hand, the new programme presents several advantages. Firstly, the new use has gained a local and regional appeal. The Energiehuis appears to become progressively a dynamic cultural reference point (Ten Bras, 2014, 7).

Secondly, the programme albeit mono-functional presents a high inner diversity, combining various cultural forms and activities such as music, theatre, dance, art & design, festivals, concerts, debates, courses and activities for children. The parallel function of the four cultural organisations and the operation of the café-bistro strengthens one another and the role of the project as a hotspot of the area.

Apart from its popularity with Dordrecht's audience and its diverse cultural character, another strength of the new programme is its compatibility with the historic space of the former plant. The needs of the new functions did not require extreme interventions, damaging the character and architecture of the Energiehuis.

10.2.3 Architecture

The biggest asset of the project is the architectural outcome of the reuse. The literature review along with the field and qualitative research showed that the architectural approach covers satisfactorily the needs of the new programme while preserving the character and the authentic architecture of the former industrial plant.

The architects' design, informed by the historical research, the documentation of the building and the views of the future users, was highly respectful yet not introvert. In the author's opinion, TenBrasWestinga architects achieved the right balance between preservation and intervention. They retained the volumes, facades, materialisation and inner basic layout of the building (FIGS. 10.1: A1, A2) while introducing a new element which solved multiple issues of the programme. The posed element, described in the analysis as 'the cut', was a distinct architectural gesture expressing its own era, with a modern materialisation and architectural language (FIGS. 10.7, 10.8, 10.9, 10.10, 10.11).

As shown in the Figures 10.1 and 10.21, the architectural outcome of the reuse is also highly appreciated from the respondents of this study. Evaluating this aspect they stated:

"The architects kept the old atmosphere and they did it well. At the same time you recognise that the building is reused in a modern way. The combination of old and new is what makes it aesthetically successful." C. Hogerzeil, Director of Muziektheater Hollands Diep (Resp. no 178, interview 2/6/2016).

"The architect had a good insight on how the building was developed. We (the Cultural Heritage section of the Municipality of Dordrecht) had pinpointed different phases of construction. The architect's golden touch was 'the cut'. With a simple gesture he solved everything. You sense

the phases that the building has gone through. [...] The building is not too pretty or polished. People like the roughness and the fact that it is unfinished" C. van Nes (Resp. no 184, interview, 21/9/2016).

10.2.4 Cultural significance



FIG. 10.17 Historic sign of the Municipal Electricity Company of Dordrecht, that was retained during the restoration of the buildings' facades, 2016.



FIG. 10.18 Interpretation sign of the building's former and current function, 2016.

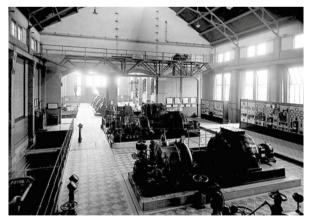


FIG. 10.19 The machine halls 1 (foreground) and 2 (background) in operation (Jonkman Klinkhamer architecten, 2009, 7).



FIG. 10.20 The machine hall 1 after its conversion to the grand Cafe Khotinsky. The industrial character of the hall has been retained yet no trace of its former function nor its machinery has been preserved (R. TenBras).

The result of the Energiehuis' reuse presents both strengths and weaknesses in regard to the preservation of its cultural significance. As analysed above, the architectural and aesthetical values were carefully taken into consideration and protected by the architect. Apart from that however, the building retains very little evidence of its previous function. Among those are the retention of 'Energiehuis' as a brand name for the new cultural centre; the preservation of a mural in the facade of the building stating the former function of the historic plant (FIG. 10.17) and a small sign at the main entrance, providing a very brief review of the historic phases of the building and its current function (FIG. 10.18). Due to decisions preceding the transformation, there is hardly any machinery left in the building (FIGS. 10.19, 10.20), except for the overhead crane preserved in the main theatre hall.

10.2.5 Finance

The weakest Component of the case regards its finances. The problems in that respect started from the planning phase and were extended to the operation of the building. As reported during the qualitative research, the project suffered successive budget cuts before construction. Lengthy deliberations along with inventive architectural solutions and reductions in the quality of installations and inner comfort systems resulted in the delivery of the project on budget.

However, the largely mono-functional programme and its augmented needs, the dependence of the project on public sector funds as well as the financial reorganisation of the Dutch cultural sector, took a heavy toll on the project. The Energiehuis has been pumped with additional investments by the local authority's budget several times since 2015, when it flirted with bankruptcy (van Driel, 2018). Yet its financial viability is still at stake. H. Kranendonk explains:

"There are cuts in cultural subsidies. The calculations for financial sustainability of the Energiehuis were made based on the previous situation. Now the cultural parties involved in the project have suffered 20-25% budget cuts." (Resp. no 183, interview, 21/9/2016).

C. van Nes, adds:

"Recently there has been a political discussion because the current partners cannot pay for the building. I think that there was an overestimation of visitor numbers. It also has to do with the unforeseen economic crisis. It is good to cluster cultural functions together but it is not easy to generate money. It is not commercial enough. The project is vulnerable if the subsidy stops."

10.2.6 Social component

One of the assets of the case is the generation of social added value. The reused industrial building has been described as the new meeting point of Dordrecht (VVV Zuid Holland Zuid, n.d., Resp. no 183, interview 21/9/2018). It is an open and accessible venue of cultural production, education, experimentation and consumption that functions day and night. It has been embraced by the local community, winning a prize for the best building from the public in 2014. The owner of the Grand café Khofinsky, elaborates on the subject stating:

"All kinds of people come here, tourists, neighbours... there is also diversity in ages and style... rockers, skaters, intellectuals. [...] It is a melting pot." (Resp. no 182, interview 2/6/2016).

The reused Energiehuis, attracting a large number of visitors on a daily basis, has become a nodal point in the developing area of Stadswerven. Along with the cinema and the expected square, it has the potential to fuel important dynamics, catalysing the transformation of the district.

10.2.7 Functionality

One of the weaknesses of the case is its functionality (FIGS. 10.1, 10.21). As mentioned above, during the design process certain installations and climate control systems were scaled down for reducing the budget of transformation. As a result, the inner climate of the building is problematic. Other issues related to the functionality of the former plant are the poor sound insulation of certain spaces, such as the practice rooms of Bibelot, and the outdated fire alarm system. In the Summer of 2018 an additional investment was approved by the Municipality of Dordrecht for solving those issues (van Driel, 2018).

10.2.8 Stakeholders' evaluation

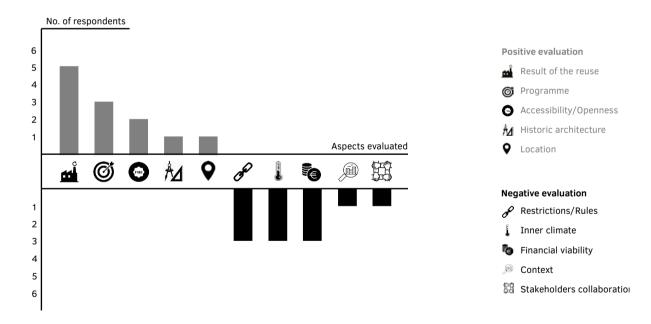


FIG. 10.21 Respondents' evaluation of the strong and weak Aspects of the case of Energiehuis (Number of respondents: 8).

11. National Museum of Science and Technology of Catalonia

Location: Terrassa, Spain Historic use: Textile Mill Architect: Lluis Muncunill New Function: Museum of Science and Technology Reuse architects: Joan Margarit and Carles Buixade, Quim Larrea and Francesc Patris Status: National monument

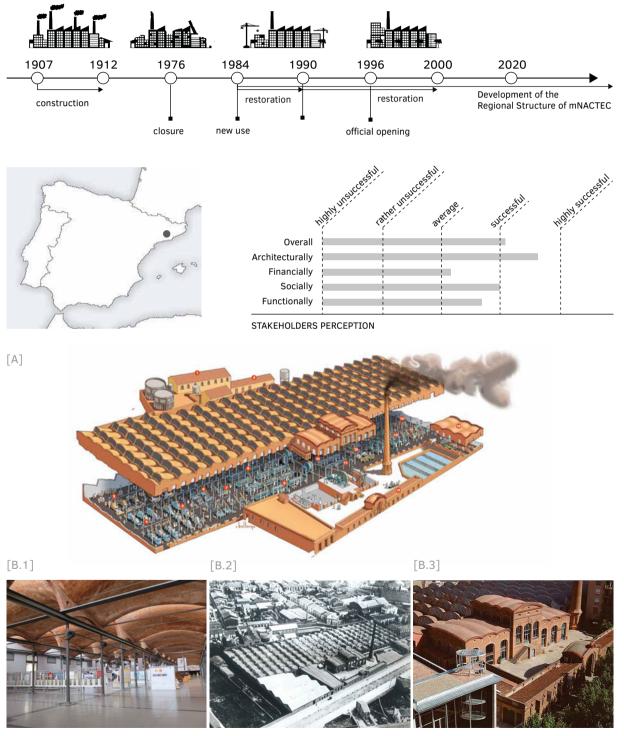


FIG. 11.1 National Museum of Science and Technology of Catalonia Fact Sheet

11 National Museum of Science and Technology of Catalonia

SUMMARY The National Museum of Science and Technology of Catalonia (mNACTEC) is a pioneering case in Europe. With its decentralised structure of 28 sites, it interprets the rich Industrial Heritage of the region while promoting technical and scientific culture. It plays an important scientific, cultural, educational and social role while being a source of inspiration for similar initiatives in other countries. The headquarters of mNACTEC in Terrassa, housed in an impressive Art Nouveau textile mill, offer multiple lessons in terms of architectural intervention, cultural significance preservation and reuse process. The negative aspects of the project are mainly its functionality and the vulnerability of its financial sustainability.

11.1 Analysis

11.1.1 Regional Structure of mNACTEC

One of the most notable achievements in the field of industrial heritage preservation and interpretation in Spain is the creation of the Regional Structure of the National Science and Technology Museum of Catalonia. Founded in 1984 with the establishment of mNACTEC in Terrassa as the main hub and three peripheral smaller museums, the network kept growing reaching today 28 industrial museums and heritage sites across Catalonia (FIG. 11.2).

LEGEND FIG. 11.1 National Museum of Science and Technology of Catalonia

- A Perspective section of the Vapor Aymerich, Amat i Jover (Jordi Ballonga).
- B.1 The main exhibition hall of the mNACTEC.

B.2 Aerial photograph of the Vapor Aymerich, Amat i Jover in operation (mNACTEC documentation centre).

B.3 Aerial photograph of the Vapor Aymerich, Amat i Jover after its conversion into the mNACTEC (mNACTEC documentation centre).



FIG. 11.2 The Regional Structure of the National Science and Technology Museum of Catalonia in 2014 (Museu de la Ciència i de la Tècnica de Catalunya, n.d.-a).

The aim of the decentralized museum is to interpret the rich industrial legacy of the region, through collections, exhibitions and the in situ presentation of different production activities. Furthermore, its social scope involves the historic awareness and the restoration of the local communities' pride as well as the invigoration of a territorial identity (Prats, 2010). The network presents a large diversity of activities divided territorially, ranging from product and energy production to processing, extraction and transport. Its main characteristic is the flexibility of its organisation which allows its organic development. The regional Structure of mNACTEC is one of the oldest examples of industrial museum networks yet one of the most comprehensive and dynamic ones. It has served as an inspiration for many similar projects across Europe, including the museum network of the Piraeus Bank Group Cultural Foundation, analysed in Volume 1, § 6.2.6. (Negri, 2012, Museu de la Ciència i de la Tècnica de Catalunya, n.d.-c, Sistema Territorial del Museu Nacional de la Ciència i de la Tècnica de Catalunya, n.d.).

11.1.2 Historic use

The mNACTEC is housed in the former steamed powered textile mill 'Vapor Aymerich, Amat i Jover' (FIGS 11.1: A, B2). The building is located at the Rambla d' Egara, one of the most central streets of the city of Terrassa, within a dense urban fabric consisting of residential complexes, public and commercial buildings and many reused industrial sites as well. Terrassa, located 35km away from Barcelona, played an important role in the industrial revolution, specialising in woollen fabrics.

Vapor Aymerich, Amat i Jover was constructed between 1907 and 1912 by the renowned architect Lluis Muncunill and it is considered the most important Art Nouveau industrial building of Catalonia (Llordès and Pont, 2014, 256). The most characteristic part of the site is its massive production hall (11.000m²) covered by an emblematic saw-tooth roof. The roof is formed by 161 Catalan vaults made from flat bricks with a bell-shaped form and it is supported by 300 cast iron pillars (Museu de la Ciència i de la Tècnica de Catalunya, n.d.-c).

Initially, the mill was covering the entire industrial process of wool transformation but only a few years later the spinning was moved and its production concentrated on woollen textiles only. As a consequence, parts of the building were left empty and were later rented to other companies. In 1962 the floods of Terrassa deeply affected the building, causing various damages and the loss of the company's archives. This event marked the beginning of a declining course, which coupled with the crisis of the textile sector lead to the closure of the mill in 1976.

11.1.3 Reuse Preparation

The idea for the creation of a national Museum of Science and Technique of Catalonia was conceived in 1937 but the civil war and the dictatorship that followed did not allow its implementation. After democracy was restored, the idea resurfaced and was dynamically launched by the Association of Engineers of Catalonia in 1977 (Borrás, 1996). During the quest for the selection of an appropriate space for the museum's establishment in the late 1970s two factors came together, dictating its development. The first was the political and practical difficulties of finding such a space in the Catalonian capital while the second pertained to the need to respond to the campaign of the local community and experts of Terrassa, who were whistleblowing the imminent destruction of an exemplary piece of industrial heritage (ACTE, 2011, 88).

E. Casanelles, initiator and director of mNACTEC (1996-2013), elaborating on the selection of the Terrassan mill for housing the museum states:

"The reason why I insisted in creating the museum in the particular building was to protect it from demolition. I knew that if it were not for the museum this extraordinary piece of industrial architecture would have been demolished. Another reason for its selection was its size (11.000m²), which was suitable for the needs of the museum. We needed a space that would allow us to explain a lot of things and a site that could house big exhibits, too. Lastly, the location of the building in the centre of Terrassa, an important industrial centre with good transportation connections, also influenced the selection." (Resp. no 185, interview, 25/9/2017).

In 1983 the Department of Culture of the Catalan government took over the project and bought the building. In the meantime, the process of acquiring objects for the exhibition was launched.

11.1.4 Reuse process

The adaptation of the building was realised in phases. The first phase which was implemented immediately after the purchase of the site, involved the restoration of the facades, the steam engine and the boilers. As soon as these works were completed, the museum opened to the public for the first time.

The second phase, realised from 1987 to 1995 involved the restoration of the site and its extension, with funding from the European Union programme FEDER and the Catalan Government. Adding extra floor space to the existing structure was deemed necessary for the allocation of all the functions of a national-scale museum yet it proved to be a particularly challenging venture. On the one hand, the wish of the museum's director to respect the spatial characteristics of the former mill and predominantly the openness of its main hall and the expressive roof, did not allow its vertical subdivision or extension. On the other hand, the density of its urban context hindered a possible horizontal extension.

The solution was given by the architects Joan Margarit and Carles Buixade, who proposed an underground extension. A subterranean space of 3.300m² was constructed housing the museum's library, auditorium, workshop rooms and restrooms while offering extra space for permanent and temporary exhibitions (FIG. 11.3). The basement's design did not only provide the museum with necessary extra space but it also allowed its independent operation, enhancing the museum's functionality.

It should be noted that during the renovation phase, several technical, structural and financial challenges came up. The most complex ones according to members of the museum's personnel at the time (Resp. no 193-195, interviews, Autumn 2017), involved the construction of the underground level and the isolation of the roof. Furthermore, the restricted budget did not permit the installation of a system for controlling properly the internal climate of the building.

As regards the allocation of the museum administration, E. Casanelles explains:

"The architects originally proposed to create a bigger underground space for housing the offices of the museum too, but I disagreed as it was too expensive. We therefore decided to build a mezzanine for housing the administration. This solution was also offering a balcony which provided a nice overview to the main hall of the museum while serving as a nice finishing of the hall." (Resp. no 185, interview, 25/9/2017).

In the same period, three more important developments took place. Firstly, with the Museums Act of 2 November 1990, mNACTEC was declared a National Museum and it was established as an autonomous entity (Museu de la Ciència i de la Tècnica de Catalunya, n.d.-c). Secondly, ENDESA, the largest electric utility company in Spain, agreed to become the patron of the first part of its permanent exhibition "Energy", providing the museum with 300 million pesetas. In 1998 Caixa Terrassa bank following ENDESA's initiative, bankrolled the exhibition "the textile mill". Thirdly, the Regional structure of mNACTEC boomed (Borrás, 1996, 3). As the appeal of the museum was rising, more and more Catalonian municipalities were expressing interest for joining the network. By 1996, it was numbering 20 museums.

The final phase of the building's adaptation took place between 1999-2000 with the transformation of a former warehouse into the new entrance of the museum (FIGS 11.4, 11.5). Even though initially the warehouse was scheduled for demolition the plans did not go through. According to E. Casanelles (Resp. no 185, interview, 25/9/2017), the demolition of the building would have resulted in the exposure of a neighbouring façade of small architectural value and the destruction of the mill's patio.

The architects Q. Larrea and F. Patris preserved the old building and added a new façade with modern material and intense colours, making it prominent while differentiating it from the historic complex. The transformed building housed the museum reception and additional education rooms in a new mezzanine. On its roof a restaurant was designed, providing spectacular vistas of the complex and its Art Nouveau roof.

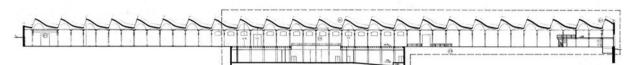


FIG. 11.3 Section of the former production hall with the underground extension and the administration mezzanine (mNACTEC documentation centre).



FIG. 11.4 Former warehouse during its transformation. (mNACTEC documentation centre).



FIG. 11.5 Entrance building of mNACTEC, 2017.

11.1.5 Occupation and management

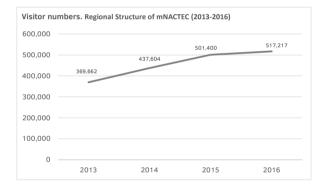
The museum was officially inaugurated in 1996 and since then, along with its regional network, it has been established as a beacon of industrial, technical and scientific knowledge. Apart from preserving and restoring a wealth of scientific and technical items from the past and present, mNACTEC also plays a significant, cultural and educational role. It disseminates knowledge on modern science and techniques, creates awareness about the industrial process in Catalonia and contributes substantially to the consolidation of specialised museology (ACTE, 2011, 88). mNACTEC is a nationally owned Museum dependent on the Directorate-General for Archives, Libraries, Museums and Heritage. It is funded by the Catalan government and generates a modest revenue from the admission fees, the fixed space rentals (roof restaurant, courtyard café at.al) and the hiring of some of its spaces for corporate or private events. According to mNACTEC' s Annual Report 2016 (mNACTEC, 2016), the museum welcomes c. 105.600 visitors per year divided almost equally into general public and school groups.

Over the last two decades of its operation, the museum has enriched its collections offering a wide variety of permanent and temporary exhibitions. The former ones cover the topics of energy, transport, textile production, technological evolution, industrial architecture, the human body and science with emphasis on computers, nuclear research and chemistry (Museu de la Ciència i de la Tècnica de Catalunya, n.d.-b).

The set-up of the exhibitions is carefully chosen so that the spatial values of the historic mill are kept intact while offering an experience to the visitors.

"The selection of partition panels in the main hall was for accommodating different exhibitions and for creating the feeling of a maze. I did not want to leave everything visible. When visiting the car museum of London I came to realise that it is interesting to offer surprises in a museum. So I decided to create a museum like a labyrinth and invite the visitors to discover it." commends E. Casanelles (Resp. no 185, interview, 25/9/2017).

Currently, the museum sustains its regular activities including permanent and temporary exhibitions, conservation and restoration work, while placing more emphasis on maximising its visibility. This is tackled using multiple vectors, including social media campaigns, the organisation of educational programmes for students and teachers as well as the organization of various events to attract diverse target groups.



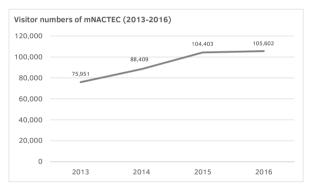


FIG. 11.6 Visitors' development of the regional structure of mNACTEC (mNACTEC, 2016).

FIG. 11.7 Visitors' development of mNACTEC headquarters (mNACTEC, 2016).

11.1.6 **Shifts**

Since its official establishment mNACTEC has become more and more popular on a national and international level. This statement is supported on the three following facts. Firstly, mNACTEC is repeatedly cited as a model case in the international literature on industrial heritage museums (Biel Ibáñez and Cueto Alonso, 2011, Negri, 2012, Journal Archaeologia). Secondly, the regional structure mNACTEC not only has withstood the test of time, but it has grown from 20 museums in 1996 to 28 today. Lastly, the visitor numbers of the museum and its network, as shown in the FIG. 11.6 have risen substantially over the past couple of years (mNACTEC, 2016).

Despite these positive developments mNACTEC was not left untouched from the recent financial crisis. The restricted financial means of the public sector caused a noteworthy reduction of the museum's personnel, from 28 people in 2013 to 19 today (mNACTEC, 2016). Also, according to the respondents of this research (Resp. no 185, 193-197, interviews, Autumn 2017), the maintenance of the museum is becoming harder and harder given the available funds.

11.2 **Evaluation**

"The museum has a high level of content and continent and beautiful exhibitions, too." R. Bifet (Resp. no 194, interview, 9/10/2017).

11.2.1 **Process**

The process of the mill's reuse and the development of mNACTEC has been gradual and organic. This allowed the museum to expand fast in periods of prosperity while sustaining its status in times of economic stagnation, seizing presented opportunities and incorporating new ideas. Even though the first steps of the building's safeguarding and the establishment of the museum can be attributed to a favourable conjuncture of a motivated local community, a willing administration and an inspired group of experts, mNACTEC' s development was largely determined by one person.

E. Casanelles, director of the museum for seventeen consecutive years and instigator of mNACTEC' s network had a profound impact not only to the administration of the project but also to its structure, content and the building's transformation. This influential figure established strong ties with the national and international scientific community through TICCIH, yielding a double benefit. Being in touch with a vast theoretical and practical knowledge base he was able to gain insights for improving the museum. Additionally, TICCIH was an ideal vessel for the dissemination of the museum's progress on an international level.

11.2.2 Programme

The programme of mNACTEC is one of its strong Components. Albeit monofunctional, its innovative decentralised structure lends it a large diversity, allowing the preservation and promotion of a vast array of industrial processes. The headquarters in Terrassa share the same characteristic, housing a combination of technical, science and industrial exhibitions. It should be stressed that the selected programme is compatible with the historic building. In other words, the museum's specifications did not require the compromise of spatial or cultural values. On the contrary, the programme allowed a high degree of preservation while echoing the site's original function. The financial sustainability of mNACTEC is seen as the most vulnerable aspect of the project's programme.

11.2.3 Architecture

Both the original architecture of the mill and the approach of the site's transformation are among the stronger assets of the project. This evaluation is supported by the above analysis and it is also passionately shared by all the respondents of this research (Resp. no 185, 193-197, interviews, Autumn 2017) (FIG. 11.1).

As described in the section 'Reuse process' (§ 11.1.4), during the conversion, particular attention was paid to the conservation of the spatial integrity of the site. Specifically, the majority of the spatial characteristics were retained including volumes, structure, set-up, roof contour, interior and exterior configuration. The original materials were preserved and cleaned while the additions were made distinct from their colour, materiality and architectural language. The underground extension was an effective way to gain extra space without damaging the key architectural values of the space. Certain architectural details added, such as the location of the restaurant which enables a view of the Art Nouveau roof and the setup of exhibitions that encourages discovery while causing surprises, make the museum more interesting and playful. In the author's opinion, the transformation of the old warehouse is rather dated, yet it keeps serving its purpose, making the entrance prominent and facilitating the access to the museum from the street.

11.2.4 Cultural significance

The selected programme and the reuse approach did not only contribute to the conservation of the mill's architecture but also of the totality of its cultural significance. mNACTEC, as shown above, has preserved both the tangible and intangible cultural values of the former mill. Its exhibitions incorporate parts of the factory, such as its energy production to the museological route. This way the new use is linked with the original one. At the same time the project is not just a vessel for industrial archaeology but it echoes its era, showcasing and explaining the advances regarding technical and scientific matters of the current society. A deficiency of the project is the lack of a more in-depth description of the mill's function and history. According to E. Casanelles (Resp. no 185, interview, 25/9/2017), this was very difficult to achieve due to the destruction of the company's archives by the floods of 1962.

11.2.5 Finance

The transformation of Vapor Aymerich, Amat i Jover to the headquarters of mNACTEC required a large investment. However, the inventive way of financing different parts of the project through regional, municipal, European Union and corporate funds is considered a big achievement. The availability of these funds imposed the pace of the museum's development and its activities.

According to the testimonies of the former director and several employees of mNACTEC (Resp. no 185, 193-197, interviews, Autumn 2017), the financial sustainability of the museum is one of its weaker aspects. Even though the museum is not currently facing major financial issues, its revenue largely depends on the Catalan Government and as a result it has taken a blow by the impact of the recent financial crisis (mNACTEC, 2016). E. Casanelles explains: *"The benefit is more social than financial. The museum is gaining a low amount of money and it has big costs."* (Resp. no 185, interview, 25/9/2017). The financial situation has caused a severe reduction of the museum's personnel and consecutively difficulties in its operation and maintenance.

11.2.6 Social component

Over the course of more than 30 years mNACTEC and its regional structure have offered major social returns. The network is based on the collaboration of various Actors all over Catalonia and it has contributed to the historic awareness and the restoration of the local communities' pride as well as the invigoration of a territorial identity. Furthermore, the museum plays a significant educational role, engaging and informing the public through its exhibitions, events, educational programmes and publications. According to R. Bifet (Resp. no 194, interview, 9/10/2017), it is well appreciated by the visitors.

"Its accessibility and openness to the people is one of its stronger merits", adds A. Dalmases Guillén, mNACTEC librarian (Resp. no 195, interview, 9/10/2017).

11.2.7 Functionality

The functionality of the museum is one of its weaker Components. The main issue, according to the testimonies of all respondents (Resp. no 185, 193-197, interviews, Autumn 2017) is the problematic internal climate (FIG.11.8). E. Casanelles notes:

"The access of light is a serious problem. It does not permit us to have intimate rooms and it restricts the objects we can exhibit. The same issue is causing problems in the inner climate of the building. There is a greenhouse effect and the building becomes very hot in the summer." (Resp. no 185, interview, 25/9/2017).

"The building is difficult. There are big changes in the temperature, we cannot control because we do not have an air conditioning system, apart from the depot." adds R. Bifet (Resp. no 194, interview, 9/10/2017).

A questionable attribute is the location of mNACTEC' s headquarters. On the one hand, situated outside the confines of a metropolitan area, the museum requires much more effort and publicity for attracting visitors. On the other hand though, it is an asset with a very positive impact for a smaller city with relevant history and it is housed in a grandiose building.

11.2.8 Stakeholders' evaluation

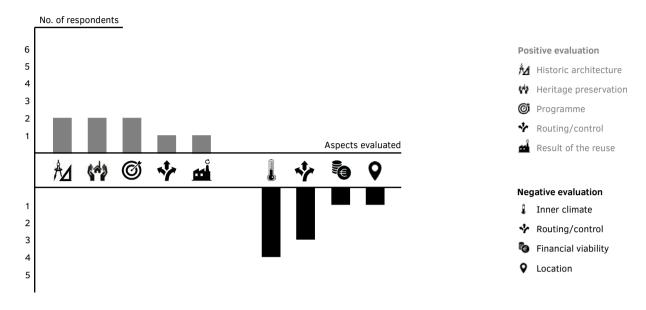


FIG. 11.8 Respondents' evaluation of the strong and weak Aspects of the case of mNACTEC (Number of respondents: 6).

12. Bodegas de Jerez de la Frontera

Location: Jerez de la Frontera, Spain Historic use: Bodegas Architect: Various New Function: Residential Reuse architect: Various Status: Varies

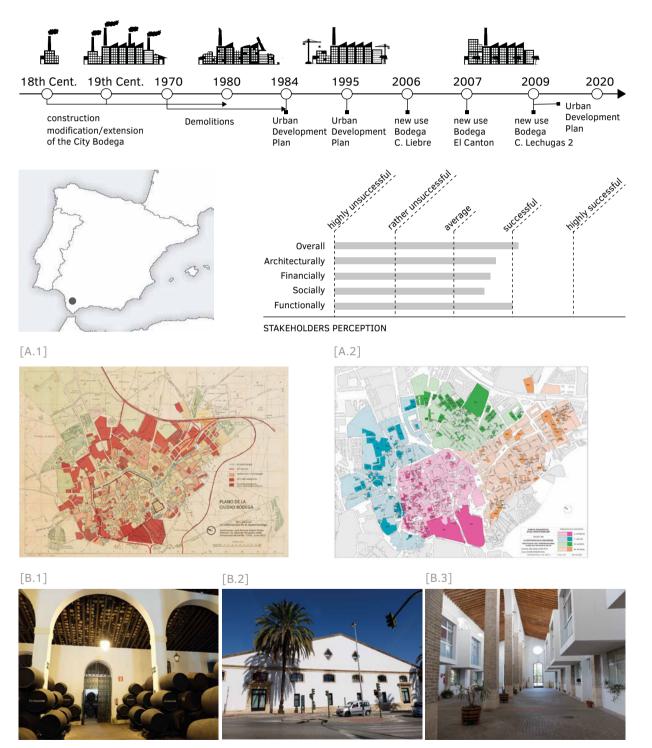


FIG. 12.1 Bodegas de Jerez de la Frontera (BJF) Fact Sheet

12 Bodegas of Jerez de la Frontera

SUMMARY Jerez de la Frontera is a city synonymous with wine production. The case presents particular interest as it highlights the role of the public initiative in the reuse process. This is attempted through an analysis of the Urban Development Plans of Jerez, developed in 1984, 1995 and 2009. Particular focus is placed on the action taken by the Municipality of Jerez to safeguard the city's identity by reusing its historic bodegas into residential complexes. The analysis of three case studies, namely the bodega on 11, Liebre st, the bodega El Cantón and the bodega on 2, Lechugas st, illustrates the merits and pitfalls of this decision. The merits include mainly the protection of the tangible heritage dimensions of the bodegas while the pitfalls include financial, socio-cultural and functional issues.

12.1 Analysis

12.1.1 Historic use

Jerez de la Frontera, also known as the "city-bodega"(Prieto, 2012), is located in the province of Cádiz in the autonomous region of Andalusia, between the Atlantic Ocean and the Cadiz mountains. The history and development of Jerez after medieval times have been defined by its principle industrial activity: the production of Jerez-Xérez-Sherry wine. The first wine cellars (bodegas) were established in the city in the 16th century. Until the 18th cent. however, Jerez remained a city with an agricultural economy. The production of wine was developed in the traditional way (Rosso, 2010).

The turning point for the city's development and the beginning of its industrialisation took place in the 18th century. Fusteguerras (2017, 4-10), describes an array of events that contributed to that change. The most important of those was the "Confiscation of Godoy" starting in 1798. With this process, much of the pre-existing religious-related structures disappeared giving way to new building typologies and new activities. The new owners made use of the available space, building much bigger bodegas that enabled a higher production, giving rise to a period of economic prosperity for the city (Sánchez, 2014, 5).

LEGEND FIG. 12.1 Bodegas of Jerez de la Frontera (BJF)

- A.2 Location of the preserved bodegas in Jerez de la Frontera, 2012 (Prieto, 2012, 65).
- B.1 Bodega El Foundador, still operational and open as a visitor attraction, 2017.
- B.2 Elevation of the bodega El Cantón after its reuse, 2017.

A.1 Urban plan of Jerez de la Frontera, late 19th century (Prieto, 2012, 1007).

B.3 Interior view of the bodega on 2, Lechugas st after its reuse, 2017.

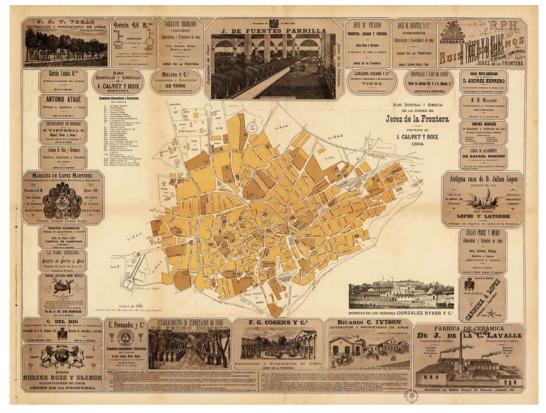


FIG. 12.2 Industrial and commercial map of Jerez 1884 by Calvet y Boix. (Sourse: Cartography institute of Catalonia RM 73679).

The 19th century saw the transformation of Jerez "from the city of Gods to the city of Baco" (God of wine) (Aroca, 2007) (FIGS. 12.1: A1, 12.2). An unpreceded number of large winemaking complexes were developed in the old city including cellars, warehouses, administration spaces, workshops for the fabrication of barrels and stables. Within 50 years the winemaking industry dominated Jerez. According to Fusteguerras (2017, 8), in 1818 there were 236 bodegas while in 1868 this number more than quadrupled, reaching 1,000 units. The flourishing of the winemaking sector not only had a profound impact on the existing urban fabric but also paved the way for further economic and industrial development. New important installations were built including a railway system (1854), a water supply network (1873) and an electric street lighting system (c.1890); new industries were developed such as the gasworks of Jerez (1847), bottle factories (1890s) and lithography workshops (1866) while in 1860 the Bank of Jerez de la Frontera was inaugurated (Fustegueras, 2017, 10-14).

In the mid-20th century the wine industry of Jerez enjoyed its full splendour, reaching the highest export and distribution rates and becoming worldwide known. In this period of prosperity, a process of industrial growth and development similar to that of the 19th century took place, yet in the periphery of the historic city. The big companies left the historic complexes and their inherited limitations, moving to new modern facilities in the suburbs that allowed an efficient response to the exorbitant demand (Prieto, 2009, 104).

The rising course of Jerez wine and the city's prosperity however were not meant to last. The late 1980s saw the sudden drop of the sales figures, caused by the aggressive competition of other products. The wine industry, which had to bear the investment of the new installations, too, entered a big crisis. The consequences for the city were devastating not only for its economy but also for the urban fabric. The bodega-city was turning into a ghost-city as the vacancy rate at the historic centre was rising.

12.1.2 Reuse Preparation

The expansionist, modernising and speculative policies of the late 20th century had a very negative impact on the legacy of the wine industry. With very limited knowledge and appreciation for this type of heritage, important historic bodegas started to get demolished in the 1970s. At that time, their particular morphology was not seen as a stimulus for their preservation and transformation (Sánchez, 2014, 6).

The destructive practice however caused reactions. One of the first initiatives was the safeguarding of a small bodega belonging to the larger winemaking complex of Agustín Blázquez, by a new group of architects in the Planning Development Department of the municipality of Jerez in the beginning of the 1980s (Prieto, 2009, 104). The same decade saw the local authority assuming for the first time a leading role in the management of the urban environment of Jerez.

A review of the analysis of the municipal planning acts from the late 19th century to the mid-20th century shows that the development of Jerez was guided by a developmentalist and expansionist activity (Sánchez, 2014, 10-13). The General Urban Development Plan of 1984 was the first conscious attempt of the municipality to reverse this situation and address the chronic deficit of public amenities, introducing a criterion of public interest. In contrast with past practices of extensive wasteful operations in the city centre, the focus of that Plan was the recovery, rehabilitation and improvement of the city's existing state, and the enhancement of the living conditions of its current residents (Sánchez, 2014, 13).

A key development for the city, that paved the way for the aforementioned shifts, was the listing of the old town of Jerez as Patrimony of Cultural Interest³³ (BIC) in 1982 (Ministerio de Educación Cultura y Deporte, n.d.). The Plan of 1984 that followed the listing, introduced measures for heritage preservation, something that was nowhere to be found in the previous acts. One of the greatest contributions of the plan was the creation of a broad inventory titled: 'Catalogue of Elements and Buildings'. That was followed by a listing of various assets, including a number of historic bodegas. Another noteworthy step in the same direction, was the identification and marking of the bodegas in the detailed studies of the ordinance zone "Historic Artistic settlement". In detail, in the aforementioned documents the bodegas were defined as sites whose function should be preserved (Sánchez, 2014, 14-15).

The latter provision had a nuanced effect in the historic settlement. On the one hand, it encouraged the continuation of the wine production in the historic bodegas of the city centre, preventing at the same time their demolition. On the other hand though, it was condemning those buildings in a slow decay and vacancy in case their industrial activity moved away. Ironically, as described above, that turned out to be the case.

³³ Patrimony of Cultural Interest (Bien de Interés Cultural) is the highest level of protection in Spain, assigned by the Spanish Ministry of Culture.

12.1.3 Reuse process, occupation and management

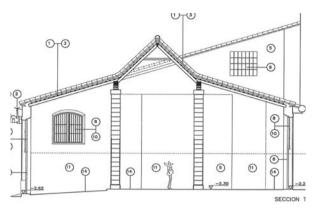


FIG. 12.3 Section of the bodega on 11, Liebre st before its transformation (Sánchez, 2014, 30).



FIG. 12.4 Section of the bodega bodega on 11, Liebre st after its transformation (Sánchez, 2014, 30).

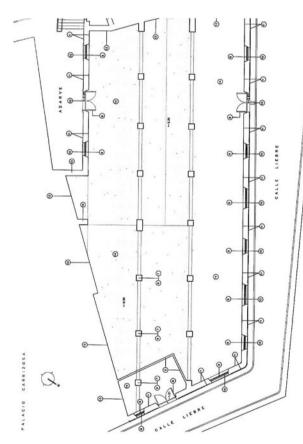


FIG. 12.5 Floor plan of the bodega on 11, Liebre st 1 before its transformation (Sánchez, 2014, 29).

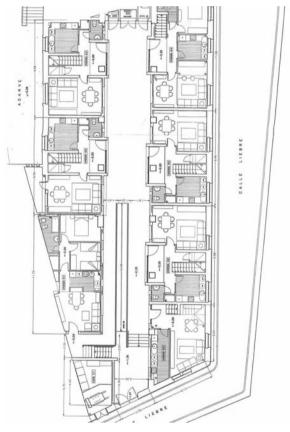


FIG. 12.6 Floor plan of the bodega on 11, Liebre st after its transformation (Sánchez, 2014, 29).

In a period of deep financial and socio-spatial crisis in Jerez, stemming from the unexpected blow to the main industrial activity of the city, a new Urban Development Plan was established. The Plan of 1995 employed a global approach for Jerez, incorporating elements overlooked by the previous plans developed in a thriving economy. Its fundamental goals were the functional and population revitalization, as well as the regeneration and rehabilitation of the urban setting.

The historic centre was given special attention. Realising the potential of its rich historic building stock, which was one of the most complete examples of the Andalusian urban culture, the municipality commissioned five detail sector studies for evaluating the city's heritage. One of those was devoted to the rigorous investigation of the bodegas that were recognised as "the most singular fabric of the historic District of Jerez". The architect Pablo Diáñez Rubio conducting the study, did not only analyse the industrial buildings, elaborating criteria for their listing but he also developed some proposals for their reuse.

At the same time, the city centre was at a state of abandonment, struggling with a vast number of substandard houses. The municipality, taking into account the conclusions of the detailed studies, decided to turn the abovementioned problems into an opportunity. The Plan of 1995³⁴ encouraged for the first time the conversion of bodegas into housing and other functions compatible with the residential one, cancelling the conservation of use, established by the previous plan of 1984. That was an important step to protect the historic buildings while repopulating the centre and responding to its critical issues (Sánchez, 2014, 16-19).

Furthermore, in a quest to alleviate the problem of social housing shortage, the municipality through its municipal housing company 'EMUVIJESA', purchased a number of bodegas to convert them into housing for the disadvantaged social strata. According to M. Collado Moreno, Architect in the department of the Urban Planning of the municipality of Jerez, the bodegas in that period of financial crisis were sold to the municipality at a reasonable price (Resp. no 208, interview, 2/11/2017).Despite the intentions, in reality only few such conversions were realised, due to the high number of restrictions for the creation of social housing and the high cost of the conversion works.

An implemented case that depicts the opportunities and limitations of the municipal initiative of that time, is the social housing in the bodega of 11, Liebre st. The original structure was an 18th century barn-bodega, annexed to the Palace of Carrizosa. A typical example of a small bodega, the building was composed by two arcades and three aisles; a double sloping roof with a peculiarity in the central part and thick walls made of masonry, solid brick and the typical sand stone of the Sierra de San Cristóbal, plastered and whitewashed (FIGS 12.3, 12.5). The detailing of the bodega and the use of materials that were of lesser quality in comparison to the adjoining Palace of Carrizosa, indicate that it used to be a secondary structure used by the staff of the house.

In the 1980s, the palace was transformed into a residential complex yet the bodega that had been listed as a Grade III protected structure and was bearing the mark of "conservation of existing use" within the framework of the Urban Development Plan of 1984, was left vacant. The Plan of 1995 as posed above, opened new possibilities for such historic buildings. In 1996, Pablo Diáñez Rubio winner of the relevant Public Works competition, made the designs for the conversion of the bodega into a social housing complex of 9 houses (Prieto, 2009, 106) (FIGS. 12.4, 12.6).

³⁴ Within the framework of the Plan a wider catalogue of protected buildings was established, while stricter regulations for granting licences for buildings included in the catalogue were imposed.



FIG. 12.7 Views of the central patio of the bodega on 11, Liebre st, during its conversion into social housing (Sánchez, 2014, 31-32).



FIG. 12.8 Views of the central patio of the bodega on 11, Liebre st, after its conversion into social housing, 2017.

This design was finally executed between 2004 and 2006 by EMUVIJESA, that still manages the property. The transformation preserved the protected structure of the building including its arcades and facades. The side aisles were compartmentalised and used for housing the residential units. The central one was left free, serving as a movement axis and a point of access to the six doublex-houses and the staircase leading to the rest of the residential units. A big intervention was the removal of the central part of the roof that deprived the bodega of its most singular feature. The contour of the building was distorted by that intervention and the addition of two extra floors in the north-eastern part of the building. Moreover, the architectural language and the materiality used for the interior facades and the roof structure took away part of the character of the original structure (Sánchez, 2014, 25) (FIGS.12.7, 12.8).

In 2005, EMUVIJESA, in a quest to boost the reuse of large bodegas to the commercial developers' circles and promote their potential, launched a set of three pilot projects. Those involved the conversion of big historical bodegas in loft-housing for sale. Finally, only two out the three projects were realised, namely the conversion of the bodega 'El Canton' and the conversion of the Bodega of the Lechugas st.

The bodega El Cantón, constructed in the early 19th century, was one of the largest in the city. Its most unique characteristics were its facades and its spacious monumental setup, distributed in eight aisles. In the same complex there was also a patio used for the construction of barrels. The bodega after losing its original function in the late 1980s, was purchased by EMUVIJESA that entrusted its transformation into a loft complex to the municipal architect Juan Ramón Díaz Pinto.

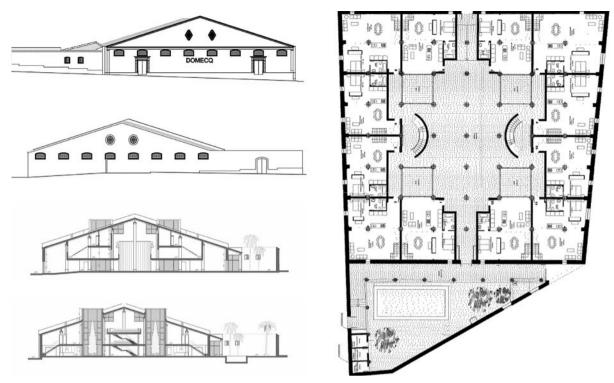


FIG. 12.9 Floor plan, facades and sections of the converted bodega El Cantón (Sánchez, 2014, 41).

The conversion was realised in 2007 and it was met with enthusiasm both from the public and the academic circles (González and Ruiz, 2012, 249-251, Nieto, 2010). The bodega was adapted to house 20 loft units. The architect preserved the building envelope, retaining the facades, volume and contour of the building intact (FIG.12.12). In the interior, the design provided the new residential units with the required features while highlighting at the same time the spatial values of the historic structure. This was achieved by the setup of the residential units and the minimal yet distinct additions for light, ventilation and circulation (FIGS. 12.9).

In detail, the setup of the units in the perimeter of the structure left a generous central patio for common use (FIGS. 12.10, 12.11). This space serves a double purpose. Firstly, it channels the movement of the residents to the ground and upper floors. Secondly, maintaining the original height and the structure intact, it enables an understanding of the spatial qualities of the bodega. The lighting and ventilation of the units and the common space are achieved through the original openings in the facades of the bodega in combination with four new parallelepiped glass shafts, placed symmetrically in the patio corners, following the grid of the historic structure. The only elements that deviate from the posed grid, are the two semi-circular steel coated walls that hide the main staircases leading to the upper floors (González and Ruiz, 2012, 249-251).

It is noteworthy that the new additions are not supported by the old structure. A new foundation and structure has been introduced for the residential units. Furthermore, as noted above, all the additions are clearly distinguished from the original structure both in terms of material and form. The architect also took advantage of the triangular patio, converting it into a small communal outdoor space with a swimming pool.



FIG. 12.10 Views of the central patio of the bodega El Cantón during its conversion into loft housing (Sánchez, 2014, 42-43).



FIG. 12.11 Interior view of bodega El Cantón after its reuse, 2017.

FIG. 12.12 Façade of bodega El Cantón after its reuse, 2017.

According to Sánchez (2014, 34) the cost of the construction was excessive which resulted in high sale prices. In regard to the operation of the reused complex, users of the building (Resp. no 204-210, interviews, Autumn 2017) report operational issues related to the detailing construction, the sound insulation, the use of the communal spaces and the parking.

The second development in the framework of the municipality's pilot project, was realised two years later by the architect B. García Moran. It involved the conversion of a large bodega, built in 1873 by the architect E. Gallegos. The historic building had a longitudinal floor plan divided in six aisles by five rows of arches, supporting the high double sloping roof. Apart from its grandiose dimensions the most imposing feature of the historic building was its main façade on Lechugas st due to its unique composition, detailing, materiality and decoration (Sánchez, 2014, 46).

Moran, describing the main decisions guiding the conversion states:

"Respecting the image and the character of the bodega was a key decision. The main idea for the placement of the houses was inspired by the placement of the wine barrels. Making functional homes and offering them plenty of natural light and ventilation was also desirable" (Resp. no 209, interview, 27/20/2017),

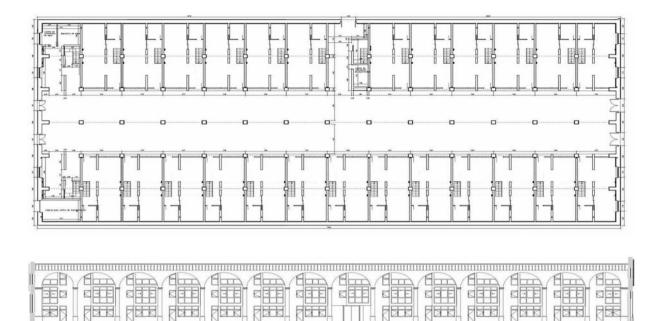


FIG. 12.13 Floor plan and logitudinal section of the converted bodega on 2, Lechugas st (Sánchez, 2014, 52)

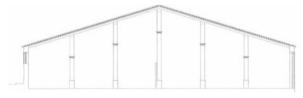




FIG. 12.14 Cross Section of the bodega on 2, Lechugas st before its conversion (Sánchez, 2014, 52).

FIG. 12.15 Cross Section of the bodega on 2, Lechugas st after its conversion (Sánchez, 2014, 52).

The conversion of the bodega presents certain similarities to the projects analysed above. Analytically, just like the case of Liebre st, the side aisles of the bodega in question are used for the placement of the loft units while the two central aisles are left free as a common space and an access point to the 28 triplex residential units (FIGS.12.13, 12.16, 12.17, 12.18). This space serves the same double role with that of the Bodega El Cantón. Another similarity between the two later projects is that they both preserve the roof, facades and the contour of the historic building avoiding the compromises made in the earlier conversion described (FIGS. 12.14, 12.15).

The residential units placed in the bodega of Lechugas st follow the grid of the original structure. Their lighting and ventilation is achieved from the original openings of the bodega, the new facades overlooking the central communal space as well as the new skylights added for each unit (FIG. 12.19). The materiality and architectural language of the additions is clearly distinct from the historic architecture (González and Ruiz, 2012, 253-256). The project's weaknesses are similar to those of the Cantón conversion including high construction costs, difficulties in the detailing construction and lack of a parking area (B. García Moran, Resp. no 209, interview 27/10/2017).



FIG. 12.16 Interior view of the bodega on 2, Lechugas st before its reuse (Sánchez, 2014, 51).

FIG. 12.17 Interior view of the bodega on 2, Lechugas st during its reuse (Sánchez, 2014, 53).



FIG. 12.18 Interior view of the bodega on 2, Lechugas st after its reuse, 2017.



FIG. 12.19 Detail of new skylights installed during the reuse of the bodega on 2, Lechugas st, 2017 (Sánchez, 2014, 54).

The analysed pilot project illustrated that there are various ways of reusing large bodegas into highend residential complexes without destroying their character. Yet, the elevated costs of the project discouraged the private sector to invest in relevant ventures, especially in a climate of financial crisis. In that sense the project failed to reach its goal.

The measures taken by the Plan of 1995 managed to alleviate the problem of depopulation and vacancy of the wineries, creating however new challenges that were made evident in the following decade. In order to respond to those and other issues arising from the new socioeconomic situation, a new Urban Development Plan was drafted in 2009. That Plan is still in force today.

The new Plan concept is an adaptation of the previous one. It seeks to bring the Urban Development Planning in line with the new Law of Urban Planning of the autonomous region of Andalucia, refreshing and strengthening the urban model with complementary ideas. In terms of heritage protection, there are substantial changes, stricter regulations and a very detailed categorisation of the historic bodegas.



FIG. 12.20 Bodega in Jerez converted into a conservatorium, 2017.



FIG. 12.21 Bodega in Jerez converted into an architectural office, 2017.



FIG. 12.22 Bodega in Jerez converted into public parking (Sánchez, 2014, 55).



FIG. 12.23 Bodega El Foundador, still operational and open as a visitor attraction, 2017.



FIG. 12.24 Vacant bodega in the centre of Jerez, 2017.



FIG. 12.25 Wine tasting in the bodega Díez Mérito (https:// devoursevillefoodtours.com).

The 2009 Plan and its detailed Catalogue classify the bodegas into 4 levels according to their historic-artistic character, allowing or restricting new functions accordingly. In addition, the new catalogue is much stricter regarding interventions in the bodegas. A distinction is made between restoration and rehabilitation while a special section specifies in detail the levels of rehabilitation for the bodegas (Sánchez, 2014, 19-24). The most significant difference however between the Plan of 1995 and the standing one in regard to the management of the bodegas, relates to the restriction of housing as an alternative use for them.

M. Collado Moreno, explains:

"When preparing the new plan in 2008, we realised that we had offered a very dangerous opportunity for the city. The conversion of the bodegas into houses was an aggressive use as it needed many auxiliary services such as parking, public space, etc. That is why we decided to restrict the conversion into housing. Alternative uses were allowed that are very compatible with the winemaking space, such as parking and other economic activities." (Resp. no 208, interview, 2/11/2017).

The new catalogue therefore, takes into consideration the context of the bodegas and its needs before imposing a possible new function.

Nowadays, the wine industry is no longer the economic motor of the city. The bodegas had to readjust to the new developments moving from big sales to smaller numbers of higher quality (Sánchez, 2014, 6). Nevertheless, the spatial imprint of the industry still dominates the city (FIG. 12.1: A.2). According to Prieto (2012, 19), 30% of the urban fabric of Jerez is still occupied by bodega buildings. Only a few of them have retained their original function, combining it with touristic activities (FIG.12.23).

In other words, as the economy of the city has been turning from the secondary to the tertiary sector, the operational bodegas have acclimatised, opening their doors to the touristic influx, offering services including tours and wine tasting experiences (FIG. 12.25). A big number of the obsolete bodegas, following the described urban development regulations, have been converted overtime into housing and other functions, ranging from cultural and educational to commercial and business uses, too (FIG. 12.20, 12.21, 12.22). Lastly there is a number of bodegas that still remains vacant (FIG. 12.24).

12.2 Evaluation

The evaluation that follows focuses on the practice of the reuse of the Jerez bodegas into housing, drawing mainly from the three examples analysed above.

12.2.1 **Process**

The case in question illustrates the pivotal role of the local authority in the regulation of the city's functions and the elevated impact of its initiatives. From the early directives of the 1980s that failed to foresee the upcoming crisis, leading to extended vacancy in the winemaking historic complexes, the municipality appears much more mature and thorough in relation to industrial heritage in the following decades. Acting not only as a permission granting authority but also as an instigator and developer in the mid-1990s, following a top down approach, it carried out several projects of reuse. Even though it did not manage to propagate to the private developers the reuse of the bodegas into housing, it achieved important cultural and social results.

As M. Fustegueras puts it:

"The greatest success is having brought to the consciousness of the people that many of these buildings have an important heritage value, and that their conservation is necessary. Furthermore, we managed to preserve and reuse buildings destined to obsolescence or demolition." (Resp. no 206, interview, 30/10/2017).

Judging from the outcome, the reluctance of the developers to adopt the example of the municipality is seen as a positive development. The latest Urban Development Plan, informed by the success and failures of the previous one, redirects the transformation of industrial heritage to other functions while protecting the tangible elements of the heritage in much greater degree. In that sense, the case also illustrates the necessity of adapting the regulations dictating the reuse of the historic industrial environment on a city level, according to the standing socio-financial conditions and the shifting needs of the city and its citizens.

12.2.2 Programme

Drawing from the analysed projects, it is supported that the residential use presents both important advantages and disadvantages for the historic winemaking complexes. The advantages relate to the revitalization of the old structures but most importantly to the durable character of the programme. It is important to stress that all three reuse projects as well as other similar ones are still fully operational in contrast with certain bodegas that had been converted to other functions. The disadvantages on the other hand, relate to the excessive intervention level in the interior of the historic structures and the operational and comfort problems for the new users, which will be analysed in the section Functionality (§ 12.2.7).

12.2.3 Architecture

A review of the three Urban Development Plans analysed, illustrates that there has been a conscious effort by the local authority to protect the architectural qualities of the historic bodegas. Over time the regulations concerning their transformation have become stricter and more detailed while extensive documentation is required for the license granting process. In general, field research shows that the architectural qualities of the bodegas ensemble at a city level have been preserved. Jerez' urban fabric retains to a great extent its character, which is largely defined by the architecture of its historic bodegas.

Zooming into the individual projects, the architectural result of their transformation varies from case to case. While the bodega of Liebre st presents a poor aesthetical result due to the compromises analysed above, the architectural outcome of the two bodegas converted into lofts, is appreciated from the respondents of this research as it presents a lot of merits. They both manage to preserve the building envelope and the structure without compromising the character of the bodega. The box in a box principle is used in both cases, differentiating the old from the new layer, overcoming structural limitations too. Nevertheless, the compartmentalization, which is an intrinsic feature of the residential use, has not been avoided being the major weakness of all projects.³⁵

According to various respondents (Moran, resident of bodega el Canton et. al, Resp. no 207 & 209, interviews, Autumn 2017), the conversions of the bodegas were challenging. Important difficulties that were highlighted include the detailing between the old and the new structure and the preservation of the original materials.

12.2.4 Cultural significance

The coexistence of operational bodegas with converted ones plays an important role in the preservation of the cultural significance of the city's winemaking heritage. The contribution of the former ones is large as they conserve and evolve the production knowhow, as well as disseminating the history of the core industry of Jerez through guided tours. In contrast, the preservation of cultural significance in the bodegas converted into housing is rather weak. Apart from the tangible dimensions of the industrial heritage, the analysed projects have not retained any other value.

³⁵ Comparing the analysed projects it is supported that the conversion in lofts that entails minimal interior partitions is more appropriate than the conversion to conventional dwellings.

In all three cases presented, there is no interpretation of the former function of the buildings nor any type of machinery or equipment preserved. The indifference about the intangible features of heritage in the converted bodegas is an alarming feature for a city whose cultural identity used to be synonymous with the winemaking industry.

12.2.5 Finance

The analysed examples illustrate that the conversion of bodega buildings into a residential use is a complex and expensive process. Apart from the high construction costs, the buildings in question require high maintenance costs too. This stems from the characteristics and the materiality of the original structure, built to favour suitable conditions for the ageing of wine that are not compatible with the accepted levels of interior climate for a house. As a result, financing is seen as a weakness of the case.

12.2.6 Social component

In order to evaluate the social added value of the case, it is important to place it in the historic context. It is thus supported that the conversion of bodegas into housing, in a time when there was a need for that use, solved a critical social problem of the city. The encouragement of the local authority to reuse the old industrial relics in the city centre for residential purposes contributed to its repopulation. Despite the positive social impact in the 1990s, it is worth stressing out the limitations of the converted bodegas. A key issue deduced from the analysis of the presented examples is that the reused buildings in question are only accessible by their residents. As a result, the diffusion of the social merits emerging from those reuse projects is limited.

12.2.7 Functionality

The functionality and the operation of the converted bodegas according to the respondents of this research, present certain issues. A user of the bodega El Cantón summarising the problems, states:

"We have issues with the noise.[...] The construction company realised the project very quickly and with little attention to the details. As a result, the connections between the old and new parts are problematic. There is water penetration from the junctions. Furthermore, the communal spaces are empty. Lastly, there is no parking." (Resp. no 207, interview, 27/10/2017).

Pertaining to the maintenance level of the projects, field research shows that there is a difference between the cases. The bodega on 11, Liebre st is in an average condition in contrast with the other two projects that are at a very good state. It is not certain if this difference relates to the ownership status or the period of their conversion.

12.2.8 Stakeholders' evaluation

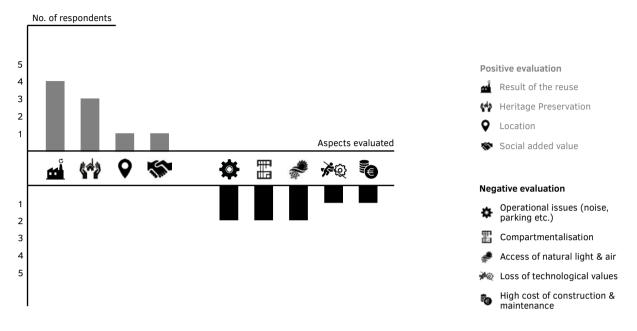


FIG. 12.26 Respondents' evaluation of the strong and weak Aspects of the case of BJF (Number of respondents: 7).

13. 22@_Ca L' Aranyó

Location: Barcelona, Spain Historic use: Textile Mill Architect: Josep Marimón i Cot (Master builder), Joaquim Vilaseca New Function: Media and communication campus of Univerity Pompeu Fabra Reuse architects: Antoni Vilanova and Eduard Simó (restauration) Josep Benedito and Ramon Valls Status: Monument of Local Interest

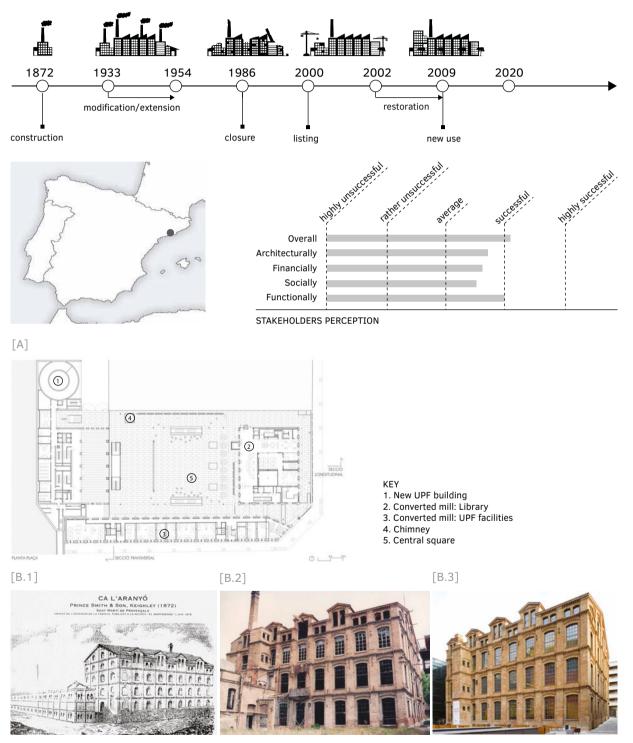


FIG. 13.1 22@_Ca L' Aranyó Fact Sheet

13 22@_ Ca L' Aranyó

SUMMARY Poblenou (New Village in Catalan), is a neighbourhood of the Sant Martí district of Barcelona, located on its eastern side, by the sea. Once the epicentre of the Catalan and Iberian industry, Poblenou, known also as the "Catalan Manchester" (Ajuntament de Barcelona, 2011, 20), has been subjected to two major regeneration projects (1986-1992, 2000-ongoing), presenting a great interest regarding the transformation of its industrial character. In what follows the historic development and the first regeneration will be briefly discussed while focus will be placed on the 21st century project, named 22@. Apart from the presentation of its overview, the latter project will be closely examined through the detailed analysis and evaluation of Ca L' Aranyó, a case study of Industrial Heritage Reuse, realised within its framework.

13.1 Analysis

A. Poblenou and the 22@Plan

Historic development

The industrialisation of Poblenou begun in the mid-18th century. Starting as a venue for the bleaching of manufactured cloth of the Barcelona textile mills, the area attracted more and more industrial activities, reaching its heyday in the turn of the 20th century. The set of factors that favoured this development included the good transport connection, the proximity to the port as well as the abundance of ground water. Along with the textile industry, Poblenou accommodated factories of the chemical sector and later food processing and metal working facilities as well as working class residential complexes. The Cerdà Plan of 1859 included the territory of the area in question. However, it proved difficult to implement as it had not considered the pre-existing developments.

The decline of the industrial activity of Poblenou started in the mid-20th century when various industries moved out of the area. The economic crisis of the 1970s aggravated the situation while the textile crisis of the 1980s gave the final blow to the industrial character of the district. The only production activities that remained at that time in the area included graphic and plastic arts, fashion and jewellery workshops (Ajuntament de Barcelona, 2011, 20-23).

LEGEND FIG. 13.1 22@_ Ca L' Aranyó

A	Ground floor floorplan of the reused Ca L	Aranyó (https://www.plataformaarqu	itectura.cl/).
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B.1 Engraving of the Claudio Arañó textile mill, El Martinense Magazine, 1878 (Arxiu Municipal Districte de Sant Martí).

B.2 The multi-storey textile mill of Ca L' Aranyó complex in dereliction, 1996 (Antoni Vilanova).

B.3 The multi-storey textile mill of Ca L' Aranyó complex converted into the UPF's library, 2017.

The regeneration in the framework of the Olympic Games of 1992



FIG. 13.2 Poblenou orthophoto 1986 (Ajuntament de Barcelona, 2011, 25).



FIG. 13.3 Poblenou orthophoto 2018 (Bing maps).

The first phase of Poblenou's metamorphosis took place in the early 1990s, as part of the large scale urban transformations carried out during Barcelona's preparation period for the Olympic Games of 1992. Based on a pre-existing controversial plan, known as the 'Plan de Ribera' which was dating back to the 1960s, the costal part of Poblenou changed radically (Caballé, 2010). In detail, the main works implemented involved: the construction of costal ring road and the removal of railway trucks, the stabilisation of the coast and the creation of new beaches, the construction of the Olympic village, the dismantling of large industries and the extension of Rambla de Poblenou to the Gran Via (FIGS. 13.2, 13.3) (Ajuntament de Barcelona, 2011, 11,24).

The transformation of the degraded semi-abandoned industrial area into the Olympic Village and the connection of the city with the sea constitute two key elements of the renowned case of Barcelona's Olympic urban renewal. The latter has been widely celebrated in the international literature as a unique and successful project, known as 'The Barcelona Model', that has served as a reference for other cities. However, the same model has also been heavily criticised over the years for its neo-liberal orientation (Illas, 2012). One of the major points of criticism, which closely relates to this study, has been the mistreatment of the city's heritage (Montaner, 2012).

The developments taking place in Poblenou in the early 1990s reveal eloquently the complete indifference of the City Council about industrial heritage.³⁶ In the words of F. Caballé (2010, 2):

"The first thing of the new project that draws the most attention is that there are no pre-existences in it. It acts as if the ground was virgin. [...] Everything absolutely disappears and is replaced by an entirely new fabric. As planned, the construction of the Olympic Village meant the absolute disappearance of the old district of Icaria, erasing any vestige of what had been one of the areas with the highest industrial concentration in the city of Barcelona."

³⁶ The only action organised for the preservation of the memory of the area's industrial heritage before its destruction was a documentation process (Caballé, 2010, 6-10).

The 22@ Plan

The years that followed the Olympic Games saw another significant change in the fabric of Poblenou. From 1993 to 1999 the Diagonal Avenue was extended to the seafront, connecting the city with the formerly secluded neighbourhood (Ajuntament de Barcelona, 2011, 24). This development along with the pending issues of the progressive industrial decadence and the degrading urban fabric of the neighbourhood triggered a public debate on the future of the area. This debate resulted in the approval of the Amended Metropolitan Master Plan for the refurbishment of the industrial area of Poblenou, also known as 22@ Plan (22@ Barcelona BCN, 2006a).

The implementation of the 22@ Plan began in the turn of the 21st century, epitomising the second phase of Poblenou's metamorphosis. It involved the urban refurbishment as well as the economic and social revitalisation of an area of 200 hectares (FIG. 13.4) through a progressive transformation, taking place over approximately 20 years. The aim of the Plan was to turn the stagnated industrial neighbourhood into an innovative, productive and mixed use district with emphasis in knowledge-intensive tertiary activity.

The Plan was launched by the Barcelona's City Council, that also directed, promoted and managed the whole process through the newly established municipal company 22@ Barcelona SAU (22@ Barcelona BCN, 2006b). Its implementation was based on the collaboration between public authorities and private entities. Analytically, the City Council undertook the redevelopment of 6 selected strategic areas, representing 48% of the brownfield land to be transformed, in order to boost and set an example for the planned metamorphosis. The rest of the territory became available for private development.

The new city model proposed by 22@ was based on four main axes of urban renewal including density, diversity, complexity and flexibility. In detail, the plan aiming for a more compact city, allowed the increase of the area's net building index from 2 to 2.7. Furthermore, it encouraged the coexistence of different uses, prioritising technology and knowledge activities. Finally, it was characterised by flexibility in terms of time, morphological conditions, regeneration agents and transformation mechanisms (Ajuntament de Barcelona, 2012, 8-13).



FIG. 13.4 The 22@Area highlighted in blue colour (Ajuntament de Barcelona, 2011, 39).





FIG. 13.5 New developments across av. Diagonal (Ajuntament de Barcelona, 2011, 73).

FIG. 13.6 Demolished industry in Poblenou, awaiting for development, 2017.

The six structural elements of the new city model as presented in the 22@Barcelona Plan included: the preservation and reuse of the area's industrial heritage, the promotion of innovative sectors which received the designation @ activities, the development of @public amenities, the development of new housing and public space and the creation of a state-of-the-art infrastructure network (Ajuntament de Barcelona, 2012, 15-28).

A closer analysis of the Plan's approach on Poblenou's industrial heritage reveals a systematic action for the safeguarding of the district's tangible legacy of industrialisation. Since the beginning of the Plan a vast number of interesting industrial ensembles and elements were identified and, albeit not listed at that time, were preserved and incorporated into the future projects. These sites were included in the 'Study for the reutilisation of industrial buildings of interest in the industrial area of Poblenou'. In the years that followed, 46 of them were listed by the City of Barcelona. In 2006 the 'Poblenou industrial heritage protection plan' was drafted preserving a total of 114 industrial sites, including the 46 listed ones. In the same year, an extensive research of the territory allowed the enrichment of the legally protected elements with the listing of Can Ricard as a national monument and the addition of 67 more industrial sites to the catalogue of monuments of local interest (Ajuntament de Barcelona, 2011, 97).

Reuse was the main practice adopted for the safeguarding of the aforementioned elements. According to the directives of the Poblenou Industrial Heritage Commission, various lines of intervention were proposed and implemented. The retained former industrial sites were to be transformed for meeting the needs of a wide spectrum of functions.

During the first decade of the 21st century the Plan was met with great enthusiasm and commitment both from the public administration and the private sector. As a result many projects were completed involving pre-existing sites' regeneration and new development, too. The dependence by the real estate sector however deeply affected the pace and the essence of the plan, in the financial crisis period. According to Charnock et.al. (2014, 210) in 2009 most developments in 22@ halted while the demand for office space fell dramatically, resulting in great vacancy rates. Today, almost two decades after the launch of 22@Plan, Poblenou presents a very distinct image from the one of the 2000s. A field research in Poblenou conducted by the author in Autumn 2017, reveals an image of an area with great contradictions and discontinuities. On the one hand, parts of the district, such as the stretch of blocks along the Diagonal avenue, developed with new-built high-rise complexes which house economic activities, reflect the branded dynamism of the 22@ Plan (FIG.13.5).

On the other hand though, a few blocks away from the main axes there is still an awkward coexistence of abandoned industries, empty plots full of debris, new small and medium scale developments and preserved structures. Those parts narrate a different reality, the future of which is still vague (FIG. 13.6).

In respect to Poblenou's industrial heritage, the field research shows that the intent to safeguard and reuse has only come partly into fruition. It is a fact that a great number of former industries has been converted into every possible function including: culture (e.g. Can Ricard, Tallers Oliva Artes, Can Framis), education (e.g. Ca L' Aranyó, Antic Can Tiana), administration (e.g. Hispano Olivetti, filature de jute), offices (e.g. Nau de la familia Ametller), sports (e.g.Can Felipe) and housing (e.g. Can Gili Vell, Compania de Industrial Agricola S.A.). Nevertheless, in many cases the historic fabric is overshadowed by the scale and expressiveness of the new developments. Furthermore, there is still a considerable amount of former industries that are either under redevelopment, underused or remain in obsolescence waiting for the recovery of the market. An important observation, which comes in direct contradiction with the rhetoric of the Plan's sensitivity for the historic character of Poblenou, is that the intangible values of industrial heritage and the spirit of place have been sacrificed in favour of the development of the new 'knowledge district'.

According to 22@ Barcelona SAU (2012, 49), the implementation of the plan resulted in many impressive achievements in terms of physical urban transformation, economic activity and social innovation. These achievements have turned 22@ into a reference project of urban regeneration on a national and international level (Ajuntament de Barcelona, 2011, 213, Medcities, n.d.).

The impact of the Plan however, has been strongly contested too. A growing number of critics within the academic circles argue that the Plan involves social and productive gentrification (Dot et al., 2010), displacement and speculative forms of rentier profit-seeking (Charnock et al., 2014, Charnock et al., 2018). Furthermore, a review of the press releases between 2000 and 2018, illustrates the discontent of the local community in relation to the socioeconomic implications of the Plan (Utrera, 2002, Casas, 2008), which is also apparent in the views of the respondents of the present study (Poblenou's residents and users, Resp. 212, 223-224, interviews, Autumn 2017).

Closing this introduction of the regeneration of Poblenou, it is important to stress the difference of action towards the vestiges of industry between the two plans. Almost two decades after the complete destruction of the costal part of the industrial district, Barcelona appears to have shifted its approach in relation to its historic urban fabric. Without a doubt, industrial heritage is no longer seen as a past stein to the sparkling future of the city. 22@plan puts it into the spotlight and claims to foster an harmonious coexistence between the new and historic buildings. As posed above though, in practice the wish to attract investments and maximise competitiveness, that are also organic elements of the Plan, is prioritised over the projection of the district's industrial identity. 22@ plan is a 21st century case that demonstrates a reasonable shift of appreciation and an enormous shift of branding in respect to the value of industrial heritage as well as the intrinsic issues of heritage-led regeneration in a neoliberal system.

B. Ca L' Aranyó

13.1.1 Historic use

Ca L' Aranyó is located in the north-western part of Poblenou, in close proximity to Torre Agbar. Built in 1872 as a textile mill, it was the first industry of the district set in the newly-created Cerdà Plan. Ca L' Aranyó was carried out by the English Company Prince Smith & Sieso which provided the design, the metallic structure for the construction of the complex and its machinery, too. The first generation of buildings of the ensemble included the multi-story construction of the Llacuna st. and the single story construction of the Tanger st. (FIG. 13.7). Those represent a unique example of a Manchester school textile mill with a structural model that combines the English cast iron structure with the traditional Catalan vault. In the years that followed, the complex was expanded multiple times according to the design of the architect Joaquim Vilaseca. However, the newer buildings did not follow the original model of the English company (FIG. 13.8). In 1986, during the generalised withering of Poblenou, the industry Aranyó left the premises moving to a newer industrial zone of the metropolitan area (Addis and Vilanova, 2015, 69-73).

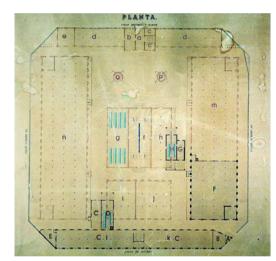


FIG. 13.7 Initial Plan of Ca L' Aranyó, 1872 (Vilanova et al., 2009).

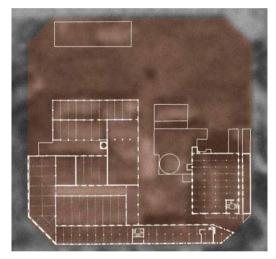


FIG. 13.8 Ca L' Aranyó as built, 2002 (Vilanova et al., 2009).

13.1.2 Reuse Preparation

The complex after its closure followed a declining course. Devoid of any type of legal protection, it was acquired by a real estate company which planned its demolition and substitution with a housing project. The destructive plan was stopped by the mobilization of the local community during the campaign "Save Ca L' Aranyó". The social underpinning of the historic industry acted catalytically for the ownership transfer of the latter to the Barcelona City Council. Yet, the degradation of the ensemble continued until the late 1990s as a result of the new owner's inactiveness that allowed successive occupations and acts of vandalism (FIG. 13.9) (Addis and Vilanova, 2015, 73).



FIG. 13.9 Ca L' Aranyó from Torre Agbar, 2003 (Vilanova, 2006).

The turn of the 21st century saw the interception of the mill's decline. Within the framework of the 22@ Plan, the first generation of Ca L' Aranyó's buildings were among the first industrial elements of Poblenou to be listed in 2000 (Ajuntament de Barcelona, n.d). Apart from assigning a legal protection to the complex, the City Council also appointed the architects A. Vilanova and E. Simó for the preparation of an initial study for the protected buildings. According to A. Vilanova (Resp. no 211, interview, 29/9/2017), the initial project involved the cleaning up, consolidation and restoration of the two buildings and the chimney, without assigning them a specific use.

The acceleration of the mill's transformation and the decision for its new use derived from the integration of the historic ensemble into the 'Media and Communication Campus'; one of the six publicly supported predetermined redevelopment areas of the 22@ Plan. Under a 50 year pact, the structures were assigned an educational use and they were granted from the City Council to the University Pompeu Fabra (UPF) with the obligation of the latter to bear the costs of their conversion and management.

13.1.3 Reuse process



FIG. 13.10 View of the corner formation in the intersection of Tanger and Roc Boronat st., 2017.



FIG. 13.11 View of the new campus buildings and the central square, 2017.

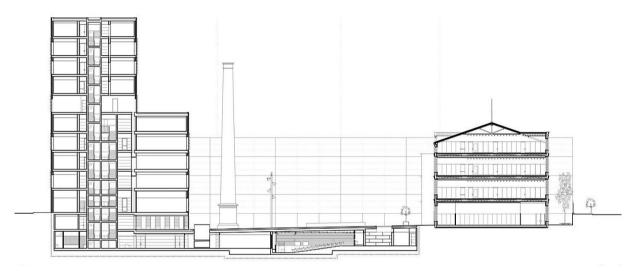


FIG. 13.12 Longitudinal Section of the new UPF Campus. The scale difference between the historic and new buildings is evident in the drawing (http://rqparquitectura.com/projecte/ca-laranyo/).

The conversion process started in 2002 and was divided into three phases. The first one involved the demolition of the non-protected parts of the complex (Cardo and Majó, 2002). The second one, realised between 2003 and 2006, involved the structural consolidation and restoration of the chimney and the historic buildings as well as the integration of the appropriate fittings for the buildings' new function. The third phase, realised between 2005-2008 involved the construction of the new edifices, based on the design of the architects Josep Benedito and Ramon Valls. The project was bankrolled by the Municipality and the UPF. In detail, the Municipality of Barcelona funded the works of the first and part of the second phase, while the UPF³⁷ covered the rest of the costs (Cardo and Majó, 2002). An additional source of funding came from the European Union.

³⁷ The UPF is a public university, founded in 1990 by the Catalan government.

The architectural design of the second and third phase treated the historic fabric in a dissimilar way. While the restoration architects employed a meticulous approach, respecting the form, volume and structure and avoided making expressive additions, Josep Benedito and Ramon Valls selected a different approach. In what follows an analysis of both lines of action is presented.

According to A. Vilanova (Resp. no 211, interview, 29/9/2017), restoration architect of the project, the most important consideration, guiding the reuse of the historic structures was to "preserve the heritage values of the industrial complex, analyse its defining features and adapt both buildings to the new uses while keeping their original architecture and construction visible and recognisable."

Particular attention was paid to the preservation and highlighting of the typological structure and the original construction characteristics (combination of cast iron metallic structure and Catalan vault). The unity of space was preserved in the multi storey building. Yet, in the single storey one, the same value was sacrificed for the needs of the new programme. Diaphanous spaces were used in conjunction with the implementation of the box-in-a box idea in order to facilitate the understanding of the distinction between original and new and to serve as a pedagogical reference³⁸ (Vilanova, Resp. no 211, interview, 29/9/2017).

The architectural language and morphology of the new buildings bear a close resemblance to the complexes built along the Diagonal avenue. As such, they contrast sharply with the preserved edifices in terms of scale, morphology and materiality (FIG. 13.10). The only historic feature echoed in the new design is the presence of inner streets. The connecting feature of the different pieces that compose the complex is a central square located at the original level (- 1.80 m) (FIG. 13.11).

13.1.4 Occupation and management

The new media and communication campus of UPF in Ca L' Aranyó was inaugurated in 2009. The multi-storey building of the historic ensemble houses the UPF's library while the single storey one has been converted into office space of certain research, and education departments of the university. The new buildings house other university facilities including administration, research and education. An auditorium has been constructed underground, below the central square (FIG. 13.1: A, 13.12).

The new campus is strategically positioned in Poblenou in order to facilitate the interaction of the students and the academic staff with the neighbouring companies. A. Belchi, Director of the Campus of Poblenou explains:

"Our students can intern in the surrounding enterprises. Also, the companies request the cooperation of our professors and students and our expertise for enhancing their activity. Being here is a good way of getting an idea of what companies do and thus becoming more productive. It is not accidental that this campus is focusing on media and publicity. We have a very close relationship with the surrounding enterprises that include TV studios etc." (Resp. no 212, interview, 11/10/2017).

³⁸ The use of glass in the north façade and in part of the floor of the historic multi-storey building allows the display of the structural system, which is considered to embody one of the most important heritage values of the complex.

13.1.5 **Shifts**

The UPF Campus of Poblenou counts less than a decade of life and yet it has been subjected to a number of shifts. These include mainly operational and policy issues. Analytically, in a quest to increase the inner comfort and respond to the changing needs of the staff and students, the UPF has enhanced the internal climate, the sound insulation and the accessibility of the Campus (Resp. no 213-221, interviews, Autumn 2017).

In respect to the policy changes, the University aims to improve its connection with the local community. A. Belchi states: "*The Campus is a bit introvert now mainly due to security reasons. We are working towards showing the neighbours and the city what we do here.*" (Resp. no 212, interview, 11/10/2017). Furthermore, the UPF along with the partners involved in the 22@ Plan have been contemplating on ways to strengthen their collaboration in order to overcome the stagnation of the financial crisis.

An important development that took place three years after the inauguration of the campus, was the functional restoration of the historic chimney of the complex in light of its upcoming new use. In detail, the chimney was extended by 8m in order to serve as a smoke outlet of the future climate control sub-centre (Ajuntament de Barcelona, 2011, 228).

13.2 Evaluation

13.2.1 **Process**

The process of Ca L' Aranyó's transformation showcases the role and influence of different Actors in the course of Industrial Heritage Reuse. Namely, it illustrates the critical impact of the local community for the safeguarding of the historic complex, the subsequent direct positive and negative implications of the City Council's action and the power of the private investor. Ca L' Aranyó's transformation started with a bottom-up initiative but was sealed by the top-down strategic planning decisions of 22@. Once the complex was assigned to the UPF, the process followed was efficient, linear and top-down.

13.2.2 Programme

The programme selected for the old mill is a rather strong feature of the project, presenting a double positive effect. Firstly, it attracts a large number of users, keeping the complex alive during the day. Secondly, it contributes to the financial sustainability of the project which in turn favours the possibility of keeping the complex at a good state of maintenance. As posed above, transforming vacant industries into knowledge-related centres is one of the main goals of the 22@ Plan. In that sense, Ca L' Aranyó's programme fits perfectly the Plan's objectives.



FIG. 13.13 The UPF Campus of Poblenou (Ajuntament de Barcelona, 2012, 32).

FIG. 13.14 View of the main entrance of the campus, 2017.

The evaluation of the compatibility of the programme for the historic buildings is a complex matter. One the one hand, the educational functions allocated in the heritage sites did not require the compromise of important aesthetical and spatial values and therefore are seen as a good fit for them. On the other hand though, the requirements of the programme in terms of space were quite extensive, resulting in the construction of disproportionately big new edifices that end up dominating the historic ones (FIGS. 13.13, 13.14).

13.2.3 Architecture

The architectural result of the transformation is a controversial aspect of the project. The new campus has won several awards in local architectural competitions (Estudio Ramon Valls, n.d.). Furthermore, the restoration and conversion of the former mill is appreciated by its users (FIGS. 13.1, 13.15). Nevertheless, despite the exemplary restoration, in the author's opinion the architecture of the complex presents several weaknesses, stemming from the inconsistency of approaches of the involved architects.

It is evident that the restoration architects have employed a careful approach, following the international doctrines of conservation. Their point of departure has been the value assessment of the historic fabric. All the interventions in the interior are distinct and have been realised with modern materials while most of them are completely reversible. The interventions on the exterior are limited to the openings, the north elevation of the multi-storey building and the roofs. Elements such as the patina have also been preserved.

In contrast with this approach, the architectural design of the newly erected buildings has hardly drawn any inspiration from the historic fabric. Even though the branding of the reuse result is based on the heritage assets, in practice they are overshadowed by the new development. This is mainly due to the disproportionately bigger scale of the new buildings in comparison to the historic ones. Furthermore, there are issues in the synthesis of the ensemble as well. The UPF Poblenou Campus is not experienced as one single complex but as a sum of radically different components. The old and the new structures stand next to each other totally disconnected, in terms of scale, materiality and architectural language (FIG. 13.13). The design of the central square is also devoid of any historic references.

13.2.4 Cultural significance

As described above, Ca L' Aranyó's conversion involved the preservation of a great deal of the historic industry's tangible heritage. Nevertheless, neither the technology vestiges nor the intangible heritage aspects were incorporated in the project. The machinery of the former mill is not preserved and there is no interpretation of the former function of the site. Furthermore, the architectural language of the additions and the central square, in the authors opinion, compromise the industrial atmosphere and the sense of place.

13.2.5 Finance

The financing of Ca L' Aranyó's transformation is among the strong features of the project. The good collaboration of the architects with the City Council and the UPF that bankrolled the conversion, resulted in a satisfying balance of quality and budget (A. Vilanova, Resp. no 211, interview, 2017). The selected programme covers the operational costs of the complex, making the project financially sustainable.

13.2.6 Social component

The social added value of the project is mediocre (FIG. 13.1). The new programme, involving the use of the historic buildings from a large number of young people, is a positive aspect. Moreover, it facilitates the interaction of the users with the neighbouring companies and enterprise incubators, contributing to the social revitalisation framework of 22@ Plan.

Nonetheless, it appears that the new campus still struggles to connect with the local community. Apart from the reported introversion (A. Belchi, Resp. no 212, interview, 11/10/2017) the respondents of this research add:

"I have the feeling that the neighbours use few to none of our facilities" (Librarian UPF, Resp. no 215, interview, 11/10/2017).

"There is no integration of the building and the University with the neighbourhood" (Librarian UPF, Resp. no 218, interview, 13/10/2017).

These statements highlight once again the limitations of the 22@ Plan.

13.2.7 Functionality

According to the qualitative research of this study, the functionality of the complex is one the weaker aspects of the project (FIG.13.15). Discontent over functionality-related matters has been reported for both the new and the historic buildings.

A. Belchi, summarising the new buildings' issues, states:

"The new buildings are problematic. People feel isolated due to the setup of the space. We do not have a good meeting place and it is hard to meet each other. We are housed in a very tall building and the circulation is not optimum. We have a lot of problems with the lifts..." (Resp. no 212, interview, 11/10/2017).

The issues reported for the historic buildings include the problematic internal climate, the lack of sound insulation and the difficulty resulting from the vertical organisation of the library (Resp. no 213-221, interviews, October 2017).

13.2.8 Stakeholders' evaluation

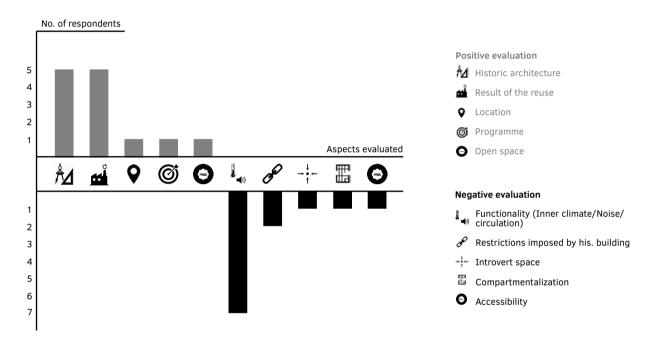


FIG. 13.15 Respondents' evaluation of the strong and weak Aspects of the case of 22@_ Ca L' Aranyó (Number of respondents: 11).

14. The Tobacco factory of Madrid

Location: Madrid, Spain Historic use: Tobacco factory Architect: Manuel de la Ballina New Function: Mixed use (Art gallery & Social Centre) Reuse architect: -Status: Monument of Local Interest

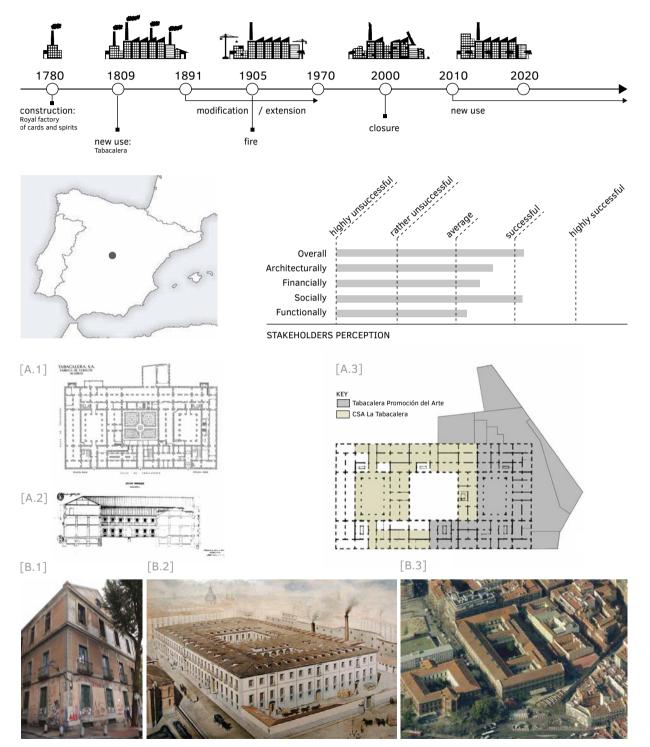


FIG. 14.1 The Tobacco factory of Madrid Fact Sheet

14 The Tobacco factory of Madrid

This text has been largely based on the article: Chatzi Rodopoulou, T. The opportunities of Crisis: Bottom-up initiatives for the reuse of industrial heritage: The example of the Tabacalera in Madrid. In: GOSPODINI, A., ed. Changing Cities IV: Spatial, Design, Landscape & Socio-economic Dimensions, 2019 Chania, Crete Island, Greece. 484-497.

SUMMARY The Tobacco factory of Madrid (Tabacalera of Madrid) is a community-driven case of Industrial Heritage Reuse realised in the recent financial crisis. As such, it illustrates the challenges and opportunities stemming from the economic austerity of the early 21st century. The strong Components of the project include its process, programme and predominately its social output. In contrast, the architectural outcome, the cultural significance preservation, the financing and functionality of the reuse have room for improvement. The challenge of the former tobacco factory in the coming years, is maintaining its social impact while upgrading the fabric of the building and ensuring the financial viability of the project.

14.1 Analysis

14.1.1 Historic use

Starting from the 17th century, the Spanish Crown established a number of tobacco factories across the peninsula, monopolising a very profitable industry. The tobacco factory of Madrid or 'La Tabacalera' as it is colloquially referred to, was founded in 1809. Chronologically this falls in the first expansion of the first generation of the Royal tobacco factories.

La Tabacalera of Madrid, like other Spanish factories, was not housed in a purpose built complex. On the contrary, it used the premises of an existing industry: the former Royal factory of cards and spirits (Real Fábrica de Naipes y Aguardientes) built in 1780 and designed by the architect Manuel de la Ballina. The building's composition had a firm monumental neoclassical character with two axes of symmetry and was organised around three patios. This configuration provided light and ventilation to the workshops while facilitating surveillance of the workers (Área de Gobierno de Las Artes, n.d.).

LEGEND FIG. 14.1 The Tobacco factory of Madrid

- A.1 Ground floor of the Tabacalera of Madrid designed by Dionisio Sainz in 1908, for the renovation the building (http://blogs.latabacalera.net/).
- A.2 Cross section of the Tabacalera of Madrid. Part of the renovation proposal by Amós Salvador Carreras, 1903 (Archivo de la Villa de Madrid).
- A.3 Diagram of new functions distribution in the Tabacalera of Madrid.
- B.1 Elevation of the Tabacalera of Madrid, 2017.
- B.2 The Tabacalera of Madrid. Drawing from the late 19th century (D. S. de la Maza).
- B.3 Aerial photograph of the Tabacalera of Madrid (Google maps).

Along the course of its function La Tabacalera became the subject of consecutive renovations (1891,1899,1901) in order to respond to the demands of the evolving production process and the current standards for manufacturing (Plan General de Fabricación, 1887 et al.). After a fire that destroyed the southern part of the building in 1905, the architect Dionisio Sainz executed the most prominent renovation of the building, making use of older design proposals that had not been realised. That renovation involved the restoration of the parts affected by the fire and the addition of an extra U-shaped floor at the top of the building.

The modifications realised from the mid-1950s were comparatively modest and they were promoted by plans for the modernisation and sophistication of the production and the machinery upgrade of all royal tobacco factories. However, the second half of the 20th century saw the production of Madrid's Tabacalera diminishing and its workforce falling into a minimum number. The privatisation of the sector at the end of the 20th century and the launch of the Industrial Plan in 2000 resulted in the closure of many tobacco factories including the one of Madrid (López, 2017).

14.1.2 **Reuse Preparation**

A large set of Attributes influenced the future of the site after its closure. Among those the social identity of its context played a catalytic role for the future developments. The building is located in the district Lavapiés, in the heart of Madrid, forming part of a dense mixed use urban fabric inhabited by a community with a long tradition in social struggles.³⁹ Besides that, the characteristics of the building such as its monumental status (tentative list of State monuments since 1977 and municipality monument), its central location, the size and flexibility of its space as well as its public ownership favoured its reuse, attracting the attention of various stakeholders. Since 2003 however, when the Ministry of Culture and Sports assumed its management, La Tabacalera became a bone of contention between stakeholders, giving rise to a turbulent period of uncertainty for the site's future.

The two principal ideas for the building's reuse were launched by the local community and institutional parties. The first one involved the transformation of the former industry into an integrated social centre of diverse initiatives and projects. The center would have a self-managed character, serving the needs of the local community. This proposal was first presented to the Municipality of Madrid by the Lavapiés Collective Network (Red de Colectivos de Lavapiés) in 1999. In the course of the first decade of the 2000s, this initiative was followed by a continuous pressure to the authorities for the launch of a participatory process for the determination of the building's new use (Red de Lavapiés, 2004).

The second idea for the reuse of the building was its transformation into the National Centre of Visual Arts. In 2008, the Ministry of Culture conducted a closed architectural competition for this project. The winning proposal, designed by Nieto Sobejano arquitectos (Nieto Sobejano Arquitectos S.L.P., 2010) became also the subject of controversy (De Tuesta, 2009).

³⁹ Historically a working class area, Lavapiés started facing deficiencies in housing, education and sanitary facilities since the 1980s (Hernandez, 2015). The big vacancy rates and the low rents, attracted students, squatters, artists and a big influx of immigrant communities that reach today almost 50% of its population (Steiger, 2011). Despite its problems and its shady reputation, the neighborhood holds the title of one of the most socially dynamic areas of Madrid and has been described as "one of the epicentres for grass-roots activist politics of the Spanish Capital." (Feinberg, 2013). From the Franco dictatorship until today, Lavapiés has been at the forefront of significant social movements, such as the Spanish squatter movement (okupa) and the urban stage of participative processes and bottom-up initiatives.

The ambitious project of 30 million euro was finally suspended by the financial crisis. Despite the prolongation of uncertainty for the monument, the new situation allowed the reappraisal of the proposed scenarios and the consideration of the neighborhood's dynamic initiatives, giving birth to a new programme.



14.1.3 Occupation and management

FIG. 14.2 The north atrium, now converted into an exhibition space of the Tabacalera. Promoción del Arte, 2017 (Own archive).



FIG. 14.3 The old warehouse of the Tabacalera, now housing the activities of the collectives of CSA, 2017.

Since 2012, the former tobacco factory houses two distinct functions: an art gallery named 'Tabacalera. Promoción del Arte' (Tabacalera. Promotion of Art), which is managed by the Department of Fine Arts, Ministry of Culture and Sports and a self-managed part of social and creative character named "Centro Social Autogestionado a Tabacalera de Lavapiés - CSA La Tabacalera" (Social Selfmanaged Centre in the Tobacco factory of Lavapiés) run by several collectives.

'Tabacalera. Promoción del Arte' opened to the public in 2010, offering a programme of permanent and temporary exhibitions of photography, contemporary art and visual arts (FIG. 14.2). The gallery occupies the northern part of the building's ground floor and the northern patio (FIG. 14.1: A3). It is worth mentioning that all exhibitions have extended opening hours and a free access, facilitating visits by locals and tourists (Ministerio de Educación, n.d.).

The southern part of the building's ground floor and basement houses the activities of CSA La Tabacalera (FIG. 14.1: A3). In February 2010, an agreement was signed between the Department of Fine Arts and local collectives represented by the association SCCPP, for the concession of a space of 9.200 m² in the historic tobacco factory to the collectives. Since then the CSA La Tabacalera has been established as a dynamic nucleus of social and artistic action. Its

impact and social responsiveness as well as the persistence of the parties running it, has resulted in the prolongation of the original annual contract to a more stable assignment of the space to social centre for eight more years. The Social Centre has been given the right to use the described space for free. Its activities are supported with a small amount of money provided by the Spanish State and a massive amount of voluntary action.

Based on an independent horizontal democratic organisation, the CSA La Tabacalera promotes the direct participation of citizens in the management of the public domain. With the involvement of more than 20 collectives, it offers a wide array of activities to the public free of change. These activities include theatre, music, dance, painting, workshops, IT support, foreign language courses, psychological and legal support (FIG. 14.3). Furthermore, the Centre organises events, meetings, conferences and interventions in the neighbourhood, disseminating the ideas, works and procedures that seek to expand and democratise the public sphere (CSA La Tabacalera, n.d.).

What is particular about the analysed case study is that due to the limited financial resources, the functional renaissance of the historic tobacco factory was not combined with an architectural metamorphosis. Both in the case of the institutional exhibition space and the social centre, apart from the north entrance (FIG. 14.8), all other architectural interventions are restricted to material consolidation and a limited preservation of the structural elements. The setup, volume configuration, structure and materiality of the original building are still intact, yet the state of maintenance is poor (FIG.14.7). In certain spaces run by the social centre, such as the southern patio and the basement, the walls of the Tabacalera have been turned into canvases for the artistic expression of its current users (FIGS. 14.4).



FIG. 14.4 Murals on the basement and south patio of the building, created by members of the CSA-La Tabacalera collectives, 2017.

14.1.4 Shifts

In the last eight years of its new function, la Tabacalera has undergone certain changes, mainly in its self-managed part. According to the testimonies of several collectives' members (Resp. no 225-232, interviews, Autumn 2017) despite the Centre's massive social output, it has turned a bit more introvert, in comparison with the first years of its operation. Due to legislative provisions, the cafébar of the CSA closed, while the wish to protect the building and the action of the Centre, led to the establishment of limited opening hours for the public. Furthermore, the collaboration between the collectives, appears to be challenging in some cases, rendering the decision-making a lengthy and thorny process.

Despite these changes however, la Tabacalera remains a kernel of culture, expression and social activism of an international appeal, welcoming a wide range of people. The two parties housed in the building are currently looking for ways to cooperate. Commenting on future plans of the Social Centre L. Calderon, member of the communication committee and institutional relations of the CSA states:

"We want to consolidate the Project (Social Centre) and establish links with other projects on a national and international level." (Resp. no 225, interview 18/10/2017).

In the meantime, while the Spanish economy is showing some signs of recovery, new scenarios of reuse are examined for the building. One of those is the establishment of an annex of the Reina Sofia museum to the upper floors of the building. What remains to be seen is if such a possibility, combined with an influx of money for the building's restoration, will influence the viability of the Social Centre and the essence of the building's new identity.

14.2 Evaluation

The case of the reuse of Madrid's Tabacalera presents a key difference with the other case studies investigated in this dissertation. The transformation of the building even though it already counts nearly a decade of life, is partial. There has been a functional regeneration, yet hardly any action has been taken for the restoration of the site and the utilisation of its upper floors. Therefore, it is likely that the analysed situation is a temporary phase which will eventually give way to a more comprehensive solution. Nevertheless, as shown in the following evaluation, important lessons can be drawn from the case in terms of process, programme and social output.

14.2.1 **Process**

The Tabacalera is one of cases born and shaped in the early 21st century financial crisis. The case provides evidence supporting that the turbulent period of crisis, despite its significant far-reaching negative consequences, served also as an opportunity for a paradigm shift on Industrial Heritage Reuse (Chatzi Rodopoulou, 2019).

The transformation process of the Tabacalera showcases the impact of the crisis on institutional large-scale projects and at the same time the opportunities arising from this seemingly deadlock situation. As analysed above, the outcome of the crisis cancelled the linear top-down plan that had

been set in motion for the conversion of the site into a National Centre of Visual Arts. Nevertheless, due to the vigorous action of the local community and the receptiveness of the State and local authorities, the building was not denied a second life. On the contrary, despite its financial limitations, the project developed the desired cultural identity, embracing the ideas of a larger social base while responding better to the needs of the local community. The vigorous proactive action of the local collectives, the flexibility of the owners to incorporate the ideas stemming from a bottom-up process and the collaboration of different parties in the creation and operation of Madrid's Tabacalera are considered very strong features of the project.

The succession of politicians in the national and local authority though along with the recovery of the economy, are very likely to create new conditions that may alter the future steps of the project's process.

14.2.2 **Programme**

The new programme of the Tabacalera is one of its strongest Components. Firstly, it offers a high cultural and social added value, with a recognised output (Jiménez, 2016). Secondly, it is compatible with the building, respecting its original spatial values. Thirdly, it has a vibrant public character. In other words, La Tabacalera is a venue of expression which offers multiple opportunities for social interaction, critical thinking and participation, being a melting pot of ideas. As L. Calderon puts it:

"We have managed to collaborate with the Ministry, creating a progressive and ambitious project. La Tabacalera is known today not only in Spain but abroad as well." (Resp. no 225, interview 18/10/2017).

It is worth underlining that the described scheme of new functions is fragile as it is based on temporary agreements between the institutional and self-managed parties. Any future interventions, should they aim to capitalise on this precedent, need to pay special attention to the established balance.

14.2.3 Architecture

As presented in the analysis, the reuse of the Tabacalera followed the logic of minimum intervention. In contrast with the majority of the case studies under investigation though, this approach was not dictated by an architectural decision but it stemmed from the bleak economic conditions of the era during the building's conversion.

The current situation has contrasting effects on the fabric of the former factory. On the one hand, the original architecture of the building is not obscured nor obstructed by new interventions. As a result, its setup, volumes, details and materiality in their largest extent are preserved and they are also legible by the new users. The output of the qualitative research suggests that the building's users appreciate the architecture of the former tobacco factory (FIGS. 14.1, 14.9). "*The building itself is an exhibition*" argues a respondent (Resp. no 228, interview 17/10/2017) commenting on the subject.



FIG. 14.5 Moisture damage in the central staircase of the Tabacalera, 2017.

FIG. 14.6 View of the Tabacalera's vacant top Floor, 2017.

On the other hand, the adopted approach did not allow for a restoration of the site. Consequently, the building is experiencing serious problems due to the lack of conservation (FIG. 14.5). This matter was highlighted by all interviewees (Resp. no 225-234, interviews, Autumn 2017) as one of the most negative issues of the Tabacalera. Summarising their views, one of them stated:

"More conservation with a universal vision is needed. The building lacks homogeneity (Resp. no 229, interview 17/10/2017).

Similar contradictions can be found in the interplay between the use of the building and its original architecture. Even though the manner of use in both parts of the historic building is not destructive, and respects its architectural values there are two issues which affect it negatively. Firstly, there is a big part of the building underused, including its upper floors and some zones of the ground floor such as the main patio (FIG. 14.6). The vacancy of these spaces causes various issues, the most important of which is the acceleration of the building's degradation. Secondly, the rigid separation between the institutional and self-managed part, expressed also in the published material disseminated to the public gives a distorted impression of the building's configuration.

Maintaining and using the totality of the building without undermining its architectural value is seen as a challenge for the case study in question.

14.2.4 Cultural significance



FIG. 14.7 The Tabacalera's main entrance, 2017.



FIG. 14.8 The north entrance leading to the exhibition space Tabacalera. Promoción del Arte, 2017.

The preservation of Tabacalera's cultural significance has only been achieved partially. The retained tangible immovable elements of the site serve as testimonials of its historic use. Furthermore, initiatives taken by collectives of the CSA such as the organisation of events that echo the building's past (e.g. Cigarreras: Métodos y Tiempos) as well as the efforts to collect the oral testimonies of the cigarreras (female cigar roller workers) can be seen as the first steps to preserve the intangible historic features of the former factory (Feinberg, 2013). Moreover, the current use appears to follow the philosophy of the building's evolution. In other words, the discussed reuse is a continuation of past approaches that according to C. Lopez (2017) *"were characterised by a dialectical tension between the representative character of the façade and the mutability of the interior."*

Despite that, the historic use of the building is not physically interpreted on a permanent basis. Also, with very limited exceptions, all the machinery and installations of the factory have not been preserved in situ. As a result, visitors have very few means of understanding the history of the building.

14.2.5 Finance

The financial situation of the Tabacalera is one of its most controversial characteristics. On the one hand, the model of social economy employed by the CSA shows some encouraging results. In specific, even after the closure of the café, the events organised generate enough money to cover some basic operational costs. Moreover, with voluntary work, the Centre continues offering a wide range of activities to the community free of charge. On the other hand though, as reported above, the restricted amount of money generated by the collectives and the limited financial support by the Ministry have resulted in a poor state of conservation and maintenance of the building, causing difficulties on its day to day use, too.

14.2.6 Social component

In contrast with the financial aspect, the social dimension is a very strong feature of the project.

The building is open to a very rich and widely socially diversified multicultural group. CSA Tabacalera serves as a collective provider of welfare and neighbourhood facilities, offering services that the local community had been denied in the climate of austerity. The positive social outcome of the project is echoed in all interviewees' responses (Resp. no 225-235, interviews, Autumn 2017). In detail, members of the CSA collectives stated:

"People here need such spaces and they use this building a lot. It is not institutionalised. It is not a waste of money. It is a social space grown organically. We try to put life into it. (Resp. no 230, interview 17/10/2017).

"The building answers to the needs of the local community. Its philosophy is linked with the philosophy of the neighbourhood." (Resp. no 231, interview 17/10/2017).

"It has a strong cultural and social role. The building enables the process of cultural creation and it displays this cultural product to the public. Through the action of some collectives such as the free psychological counselling, the legal advice and the language courses, it offers important social service." (L. Calderón, Resp. no 225, interview 18/10/2017).

The same views are shared by the employees of the Tabacalera. Promoción del Arte. According to an information assistant:

"The exhibitions attract many visitors. I like that they are free and open. The building (institutional part) is open all day and you can see the exhibitions without haste. In my opinion the propagation of culture should not be based on financial means." (Resp. no 233, interview 17/10/2017).

What is truly challenging in the case of Madrid's Tabacalera is managing to maintain the described social output in the future while upgrading the building's fabric.

14.2.7 Functionality

The functionality of the Tabacalera, which is closely related to the financial Component, is the most problematic feature of the project. Apart from the lack of conservation and maintenance analysed above, there is no heating/cooling system, making the use of the building challenging mainly in wintertime. Some small steps, such as the installation of a fire-extinguishing system and new lights, have been taken recently for the alleviation of the situation. Nevertheless, the majority of the respondents of the Social Centre expressed their dissatisfaction in relation to the state of maintenance, conservation and cleanliness of the building (FIG. 14.9).

14.2.8 Stakeholders' evaluation

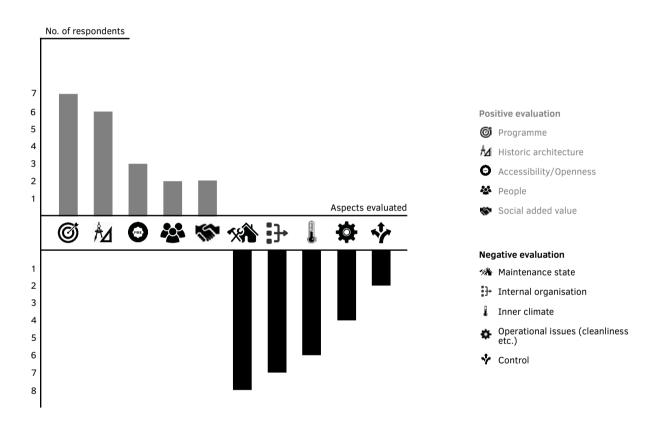


FIG. 14.9 Respondents' evaluation of the strong and weak Aspects of the case of La Tabacalera (Number of respondents: 10).

15. Bombas Gens

Location: Valencia, Spain Historic use: Factory manufacturing small agricultural machinery Architect: Cayetano Borso di Carminati New Function: Headquarters of the Fundació Per Amor a l'Art Reuse architects: Ramon Esteve, Eduardo de Miguel Status: Monument of Local Interest

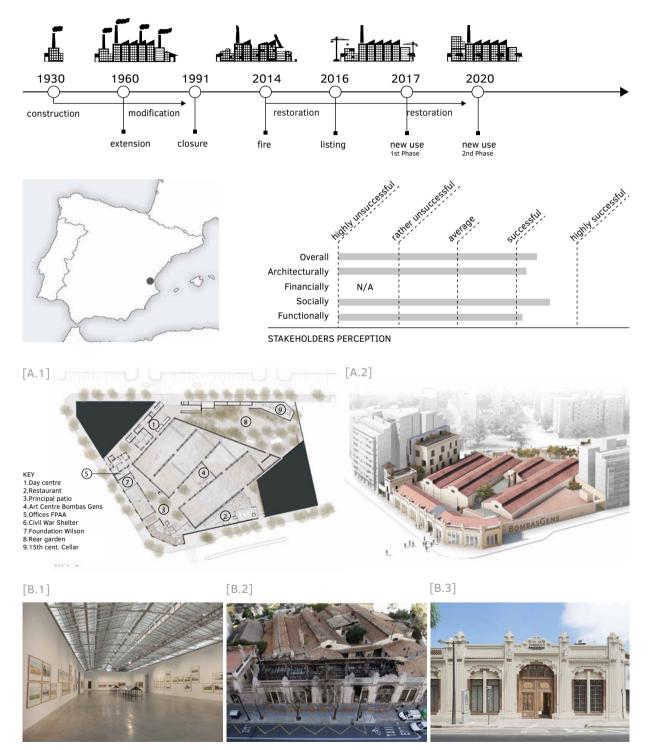


FIG. 15.1 Bombas Gens Fact Sheet

15 Bombas Gens

SUMMARY Bombas Gens, developed in the second decade of the 21st century, is a showcase of reuse which incarnates many of the global doctrines for the protection of industrial heritage. Albeit privately owned, developed and operated, the project has a powerful social character. Apart from its social added value, the strengths of the case also include its multifunctional programme, its conversion approach and architectural result, the preservation of its cultural significance, its financing model and its functionality, while its weakness are limited to minor issues.

15.1 Analysis

15.1.1 Historic use

Bombas Gens was built in 1930 as a factory for the manufacturing of small agricultural machinery, industrial valves and hydraulic pumps. It is located in the northern part of the centre of Valencia, at the district Marxalenes; a developing rural area which was at the outskirts of the city at the time of the factory's construction. Aiming for a prominent and innovative industrial unit, the founders of the factory, Carlos Gens Minguet and Rafael Dalli, commissioned the design to the renowned Valencian architect Cayetano Borso di Carminati. The complex is nowadays regarded as one of the most important examples of Art Deco architecture in Valencia. Besides its high aesthetical value, the former factory is also distinguished for its advanced provisions for the workers facilities.

Bombas Gens comprised four production halls (FIG. 15.2), an administration and showroom building and the manager's residence, the facades of which were richly decorated. The interior setup of the factory was influenced by the evolution of the machinery, resulting in multiple expansions and renovations. Apart from the shifts in mechanisation, historic developments also influenced the industrial unit. During the Spanish Civil War the factory was requisitioned by the Republicans. In that period the production shifted from hydraulic pumps to ammunition while an air raid shelter was built (c. 1938) for the protection of the workforce. Around 1960, a fifth production hall was added to the complex that stayed in use only for three decades (FIG. 15.6). In 1991 Bombas Gens ceased operations (Bombas Gens Centre d'Art, n.d.).

LEGEND FIG. 15.1 Bombas Gens

- A.1 Bombas Gens new programme diagram (Ramon Esteve Architecture Design).
- A.2 Bombas Gens 3D visualization of the reused complex (Ramon Esteve Architecture Design).
- B.1 Interior view of the Art Centre Bombas Gens, 2017.
- B.2 Bombas Gens after the fire of 2014 (https://www.abc.es/local-comunidad-valenciana/).
- B.3 The main entrance of Bombas Gens after its restoration, 2017.

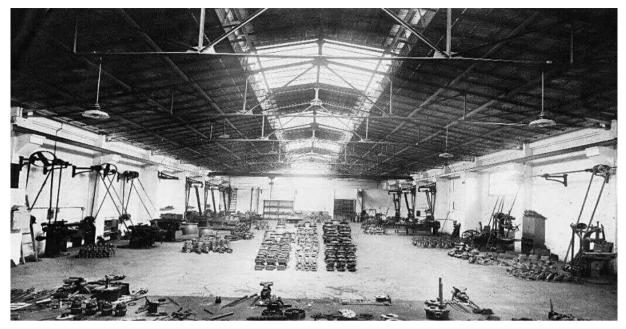


FIG. 15.2 Bombas Gens in operation (Fundació Per Amor a l'Art, n.d.).=

15.1.2 Reuse Preparation

For more than two decades, despite the protests of the local community, the complex remained abandoned and was left to deteriorate (FIGS. 15.3, 15.4). The indifference of the owners as well as the absence of a legal protection status left it exposed to repeated actions of vandalism. The 2000s saw Bombas Gens flirting with destruction when a plan for the demolition of the historic structure and its replacement with a hotel, parking and commercial complex was submitted to the City Council. The financial crisis had a nuanced impact on the complex, stalling the destructive plan yet prolonging its evolving decay. The downward spiral of the former industry culminated in 2014 when a fire destroyed the roof of the administration building (Vásquez, 2014) (FIG. 15.1: B.2).

A change in ownership put an end to the deterioration of the complex, marking the beginning of its revitalisation. On September 19, 2014 the site was acquired by Sancana Gestión de Inversiones S.L., which also took over its transformation. The new proposed plan for the obsolete factory involved its conversion into a venue for the cultural, social and research activities of the newly established Fundació Per Amor a l'Art (FPAA), created by the family of the new owners. The cost of the project, estimated between 9 to 10 million euro, was fully covered by the owners' private funds (Bono, 2017). According to Suzana Lloret, General Director FPAA, the Foundation showed interest in the complex for the singularity of its architecture and the urgency for its safeguarding (Fundació Per Amor a l'Art, n.d.). Moreover, the size, spatial characteristics, setup and the legal status of Bombas Gens as well as its location in an area with very limited artistic facilities were additional reasons for converting it into the headquarters of the Foundation (Resp. no 235-240, interviews, Autumn 2017).



FIG. 15.3 Interior view of the former factory, before its reuse (Frank Gómez).

15.1.3 Reuse process

The rehabilitation of the complex which started in 2015 prioritised the preservation of both the tangible and the intangible values of the industrial site. The interdisciplinary group of specialists⁴⁰ involved in that phase, including architects, civil engineers, archaeologists and conservationists realised a meticulous transformation, taking into account the standing international industrial heritage conservation principles.

The process started with the structural consolidation of the complex and the rehabilitation of its roofs. Special attention was paid into the conservation of the main façade which was the only element protected at the time. The typology, form and materials of the historic industrial architecture were respected while the industrial character of the complex was largely preserved. R. Esteve, the architect responsible for the redesign of the site explains:

"Ceramic brick and galvanised steel are the most used materials because they evoke the original industrial atmosphere of the complex." (Ramon Esteve Architecture Design, n.d.).

According to the testimonies of the specialists involved in the transformation process (Resp. no 235-240, interviews, Autumn 2017), all pieces of machinery that had escaped the liquidation of 1991 and the thefts of the 1990s and 2000s, were maintained and reintegrated in the new setup. However, this assertion appears to be only partially consistent with the analysis' results of the documentation of the complex before its transformation. As shown in the figures 15.4 and 15.5 certain parts of the factory's machinery were sacrificed during the reuse of Bombas Gens.

⁴⁰ The group consisted of the following experts: Reuse architect: Ramon Esteve, Restauration architect: Eduardo de Miguel, Museological transformation: Annabelle Selldorf, Technical advisor: Rafael Ferriols, Historic advisor: Paloma Berrocal.



FIG. 15.4 Interior view of the former factory before its reuse, depicting machinery parts that were not preserved (Frank Gómez).

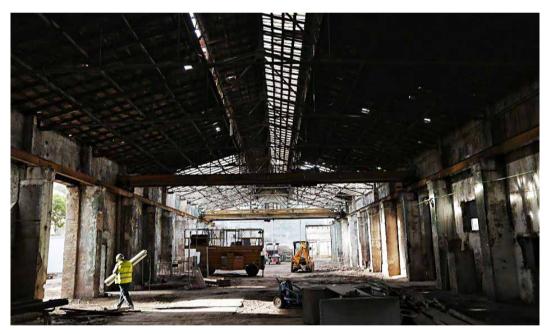


FIG. 15.5 Interior view of the former factory during its reuse, depicting the overhead cranes that were sacrificed for the needs of the new programme (Europa Press).

The interventions that followed the consolidation phase, in their largest extend did not jeopardise the integrity of the former factory. The demolitions were restricted to later additions, such as the production hall of the 1960s and some sheds, leaving the original core of the factory intact (FIG. 15.6). The new additions included a new building in the northwest part of the complex's plot and a glass cubicle housing the reception of the Art gallery (FIG. 15.8). Other interventions involved the interior remodelling of the administration and dwelling unit as well as minor modifications in the internal facades of the complex.

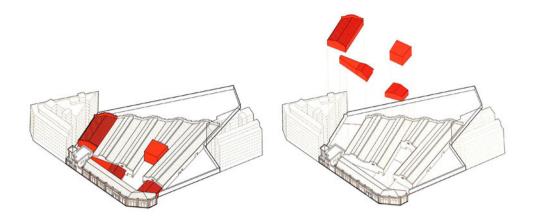


FIG. 15.6 Drawing depicting the interventions on Bombas Gens factory. The parts of the complex demolished during its transformation into the headquarters of the Fundació Per Amor a l'Art are marked with red colour. The image forms part of the permanent exhibition housed on site, on the historic development of the complex and its conversion. (Ramon Esteve Architecture Design).

A challenging aspect of the new programme was its requirements for large parking and storage spaces. The construction of these facilities underground, albeit more expensive met the posed challenge without compromising the structure and morphology of the historic complex. During the excavations for the creation of the abovementioned spaces, the Civil War shelter as well as a 15th century cellar were discovered. In that phase, according to the testimonies of the experts and staff members of the Foundation (Resp. no 235-240, interviews, Autumn 2017), the attitude of the owners played a decisive role. P. Berrocal, director of archaeological and historic intervention of the Art Centre Bombas Gens, states:

"Sometimes the owners were more sensitive and conservative than us about the handling of the original elements. For example, when we discovered the civil war shelter and the cellar, we informed them and they showed great interest in preserving and integrating them in the project, despite coming as a surprise." (Resp. no 235, interview, 6/11/2017).

Simultaneously with the regeneration of the complex, Bombas Gens' administration set in motion a process of connection with the local community. According to S. Martinez, coordinator of educational and cultural activities of Bombas Gens Art Centre (Resp. no 238, interview, 7/11/2017), various lines of action were organised for turning the locals into partakers in the transformation project. Such activities involved guided tours in the construction site, informational meetings, brainstorming sessions for ideas of potential collaborative action and organisation of cultural events inviting the public to visit Bombas Gens before its official inauguration. Moreover, in that period a documentation process of oral testimonies of former workers and neighbours took place, serving both as a participation action and as a method of safeguarding the intangible heritage aspects of the factory.



FIG. 15.7 The entrance gallery of the former factory before and after its reuse. The industrial scale, part of the factory's machinery was restored and preserved in situ.

The attention drawn to the project in that early phase along with the meticulous transformation strategy acted as a means of pressure on the Local authority. As a result, in 2016 the protection status of the historic industry was upgraded. Since then, the whole complex has been listed as a monument of Local Interest, whereas in the past the protection inscription covered only the façade on Burjassot avenue (Zafra, 2016).

15.1.4 Occupation and management

The revived Bombas Gens complex opened its doors again in the summer of 2017 and it quickly became a point of reference. From the outset, its vibrant and diverse activity offered to the public free of charge, attracted a big audience of different ages and social status. The new programme of that first delivery phase was composed of three distinct functions: an art centre which houses the collection of visual arts of the Foundation, stretching in the four former production halls, the administration facilities of the FPAA housed in the former residential unit and a high-end restaurant occupying the former administration building of the factory (FIG. 15.1: A1).

An additional asset of the programme was the establishment of the exhibition "Historias of Bombas Gens" in the former showroom of the factory (FIG. 15.10). This impressive piece of work, serves as an interpretation centre for the history of the site, projecting its original architectural, technical and social values. Furthermore, it provides a concise and comprehensive view of the complex's transformation process. Enriched with the result of the documentation of oral testimonies realised during the transformation of the complex, it also provides a kaleidoscopic vision of the various facets of the factory over time. Combining different sources of information, including drawings, text, photographs, objects and audio-visual material, the exhibition captures and disseminates the role, essence and past activity of Bombas Gens while safeguarding its intangible inherited values.



FIG. 15.8 Bombas Gens after its transformation (Ramon Esteve Architecture Design, n.d.).



FIG. 15.9 Interior view of the Art Centre Bombas Gens, 2017.



FIG. 15.10 Interior view of the interpretation centre of Bombas Gens, 2017.

In the operation phase, the FPAA continued collaborating with experts of different fields, a decision which had been proven particularly beneficial in the preliminary stage of the project. Moreover, highly skilled professionals with extended relevant experience in prestigious art institutions, were incorporated to the staff.⁴¹ The sound collaboration of the stakeholders and the good use of the expertise of the involved parties by the owners strengthened the project.

⁴¹ The ex-director of the Tate Modern in London Vicent Todolí acted as a consultant for the artistic part of the project. Nuria Enguita, director of the Tàpies Foundation for a decade, was selected for the position of the director of the the Bombas Gens Center d'Art.



FIG. 15.11 The restored 15th century Cellar (Ramon Esteve Architecture Design, n.d.).



FIG. 15.12 The restored 20th Cent. Civil War shelter (Bombas Gens Centre d'Art. n.d.).



FIG. 15.13 The rear garden designed by Ramon Esteve and Gustavo Marina with the site-specific sculpture of Cristina Iglesias (Ramon Esteve Architecture Design, n.d.).

FIG. 15.14 The Day Centre for children and teenagers at risk of social exclusion (Ramon Esteve Architecture Design, n.d.).

Furthermore, the social outreach and inclusion activities which started during the restoration and reuse phase have been enriched after the official inauguration of the complex. Links with various local educational institutions have been established, providing opportunities for joined action while a rich array of social activities offered to the public for free are organised on a weekly basis. According to S. Martinez (Resp. no 238, interview, 7/11/2017), upon the delivery of the second phase, new links will also be formed between the various lines of action of the Foundation.

The second phase of Bombas Gens transformation project is planned to be delivered in stages within 2018. The artistic, administration and recreation core of the first phase will be complemented with the opening of the restored cellar and Civil War shelter and the addition of a garden at the north-eastern part of the plot and a new building (FIGS. 15.11, 15.12, 15.13, 15.14). The latter will house the social and research activities of the Foundation, including a Community support day centre for children and teenagers at risk of social exclusion and also the Wilson team Coordination centre, dedicated to research and awareness over Wilson's disease and other rare illnesses.

15.2 Evaluation

Bombas Gens is a reuse project which was partially delivered only a few months before the conduct of this research. As a result, evaluating its impact is complicated as it has not been subjected to the test of time. The following evaluation attempts to assess certain aspects of the project at a very early phase of its new life and therefore it is advised to be approached with caution.

15.2.1 **Process**

The Bombas Gens case reflects the merits and predicaments of private sector initiative in an unprotected piece of industrial heritage. It also illustrates the impact of the public sector action on the development of historic industries after losing their original use. As described above, the lack of protection provisions from the local authority and the total freedom of the private sector to intervene on the existing structures, led Bombas Gens very close to demolition. Its safeguarding can be ascribed to a 'happy coincidence' which relates to the economic situation imposed by the financial crisis of the 2000s and the conscious action of a private investor.

The purchase of the complex from Sancana Gestión de Inversiones S.L. was followed by a top down process. It is noteworthy that the local community was included in that process from its early stages. As a result, the locals appear to have had a level of influence on some activities of the Art Centre but a rather insubstantial role in the decision-making process. On the contrary, the influence of the group of experts throughout the project's duration was massive. The confidence in those experts along with a sensitive and open-minded approach towards the industry's cultural significance from the new owners, affected in a very positive way the redevelopment of the site.

An important characteristic of the process was its flexibility, which allowed the possibility to readjust the timeline, budget and planning for solving unexpected problems to the advantage of the project. The delivery in phases, imposed by the archaeological findings had also multiple direct and indirect merits. The direct ones include among others the familiarisation of the public with the site while the indirect ones refer to the upgrade of the legal protection status of the complex.

15.2.2 Programme

The new mixed use programme of Bombas Gens is one of its stronger assets for multiple reasons. Firstly, the new uses apart from housing the offices of the FPAA, make a generous contribution to the context of the former industry in spatial, financial and social terms. In the words of the respondents of this research:

"Contemporary museology has been taken into account. Bombas Gens is not only an exhibition space but a living space that articulates different ways of getting involved with the environment." T. Colomina, art conservationist (Resp. no 236, interview, 8/11/2017).

"We managed to pull off a difficult project in a building that was meant to be demolished. We gave it to the society. It is not just a space that contains art. The society responds to it." P. Berrocal (Resp. no 235, interview, 6/11/2017).

Secondly, albeit run by a private Foundation, Bombas Gens has an extrovert character, offering the full spectrum of its activities free of charge.⁴² That feature along with the diversity and the sociocultural direction of its programme encourage the accessibility and implication of a wide range of audiences of different age and social status. Thirdly, the selected set of functions and their distribution is compatible with the characteristics of the old factory. Lastly, the incorporation of the Civil War shelter, the 15th Cent. Cellar and the exhibition on the history of the industry offer significant added value to the project, providing historic continuity and a robust link with the past.

15.2.3 Architecture

As posed above, Bombas Gens was transformed in its larger extent following the standing international industrial heritage conservation principles. Its architectural approach is thus placed among the stronger Components of the project. From a complex to a detail level the involved architects respected the existing values of the former industry, preserving both the built envelope and its contents. The required modifications, limited mainly to the interior of the buildings, were minimal. The interventions and additions prioritised the historic architecture, forming a discrete symbiosis with the existing structures through the volumes and the materials' selection.

"For the day-care centre, we have chosen similar materials to those of the warehouse, handmade brick walls. Thus, the building becomes the background of the general view supporting the industrial buildings.", notes Ramon Esteve (Ramon Esteve Architecture Design, n.d.).

At the same time, the interventions reflecting the current aesthetical principles and structural possibilities, added a new architectural layer, contributing to the formation of an elegant and imposing result. According to the qualitative research conducted within the framework of this study, the architectural outcome of Bombas Gens transformation is highly appreciated (FIGS 15.1, 15.15). Nevertheless, the described approach was not flawless. The conversion, albeit respectful compromised a few important spatial elements of the existing industrial structure. According to one of the Art Centre's employees:

"The aesthetics prevailed and some elements, such as the patina, the boldness and the smoke were lost" (Resp. no 239, interview, 8/11/2017).

15.2.4 Cultural significance

Bombas Gens is a showcase of cultural significance preservation. Despite not being an industrial museum, the level and quality of the historic documentation, dissemination and interpretation of the project is noteworthy. With very limited compromises pertaining to a part of the factory's built fabric and a few machinery elements, the project manages to promote in a vivid way the cultural values of the site. This is succeeded, through the preservation and integration of archaeological findings in its programme, in combination with the comprehensive presentation of the factory's industrial past.

⁴² The only profit-making activity housed in the complex to this day is the Ricard Camarena restaurant.

In addition to that, the exhibition of the factory's transformation to its current state, provides a sound scientific record of its development advancing at the same time the understanding of the visitors on the complex's past. In that sense it is argued that Bombas Gens has an important cultural and educational impact. The comprehensive scientific approach followed and its impressive outcome can serve as a point of reference for future Industrial Heritage Reuse projects.

15.2.5 **Finance**

In contrast with the majority of the investigated case-studies, the financing of Bombas Gens is not seen as a weak point of the project. This relates to three factors. Firstly, to the single source of financing; secondly, to the sum of the available funds for the purchasing and the reuse of the complex and thirdly, to the character and orientation of the investment. Regarding the first factor, the possibility of the owners to cover the full investment with their own funds accelerated the pace of the process and minimised bureaucratic complications. In the words of N. Enguita:

"Since the project was private, we did not waste time in decision-making and did not depend much on institutional support." (Resp. no 237, interview, 7/11/2017).

In respect to the second factor, the high investment capital, as shown from the analysis had multiple merits. It allowed the participation and consultation of numerous experts, which led in turn into a meticulous documentation process and an exemplary reuse project. Furthermore, quality and authenticity preservation were prioritised over budget minimisation. In respect to the third factor, based on a business model which is not profit oriented, Bombas Gens' operation exhibits a generous social footprint. The downside of the described model which may evolve into a future challenge is the tie of the financial viability of the project to a sole source of revenue.

15.2.6 Social component

The social added value of the case in question is undoubtedly its strongest feature. All three sets of activity housed in the former factory, offer significant social returns. As T. Colomina notes:

"The programme of activities is very important. It combines the container (factory) with the content (art) and the communication. The site has an identity connotation. The factory used to be a dynamic element in the past and the same thing happens now. [...] They have tried to recover what it was: the motor of the neighbourhood. The cellar and the shelter make it powerful. From a pump factory it has become a factory of emotions and meanings." (Resp. no. 236, interview, 8/11/2017).

Since the opening of the first phase, the reused industry has been turned into an inviting pole of social involvement, artistic sensibility growth and cultural education. According to the testimonies of the people interviewed in the framework of this research (Resp. no 235-240, interviews, Autumn 2017), the project highly resonates with the local community. As N. Enguita puts it:

"It is an open project to the local community. It is not elitist and at the same time it attracts the art professionals." (Resp. no. 237, interview, 7/11/2017).

E. Bravo, archaeologist and heritage mediator in the Art Centre Bombas Gens adds :

"The influx of the public is good. People come and bring other people too. They feel it as something of theirs. The project offers social empowerment." (Resp. no. 239, interview, 8/11/2017).

Upon the completion of Bombas Gens' reuse, its social impact is expected to grow significantly. The opening of the Day Centre will play an active role in the prevention and reduction of the social exclusion of minors, strengthening further the role and the ties of the local community to the project. Furthermore, the facilitation of research on rare diseases will offer advantages to other vulnerable social groups.

15.2.7 Functionality

In terms of functionality the case is positively evaluated, facing only some minor issues. The control of the internal climate that constitutes the most common challenge among the studied cases, is effective in the project in question. As T. Colomina reports,

"The internal climate control is effective, necessary and powerful. The temperature and relative humidity are monitored with sensors." (Resp. no. 236, interview 8/11/2017

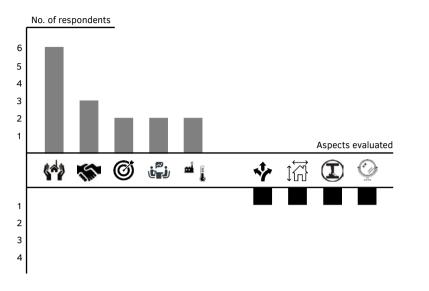
The reused buildings are powered with renewable energy. P. Berrocal argues:

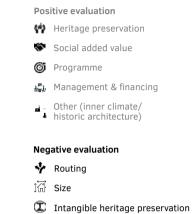
"It is an honour to be part of a project that works with renewable energy (geothermal energy). It does not contaminate while working very well." (Resp. no. 235, interview, 6/11/2017).

The only problematic feature according the research's respondents is the itinerary in the interior of the complex. As E. Bravo explains:

"The visitors do not understand that the reception is located in the new cubicle and end up to the hall next to the main entrance." (Resp. no. 239, interview, 8/11/2017).

15.2.8 Stakeholders' evaluation





Aesthetical prioritisation

0

FIG. 15.15 Respondents' evaluation of the strong and weak Aspects of the case of Bombas Gens (Number of respondents: 6).

16. Centre of Technical Culture

Location: Hermoupolis, Syros, Greece Historic use: Various Architect: Various New Function: Industrial museum, educational & research centre Reuse architect: Various Status: National monuments

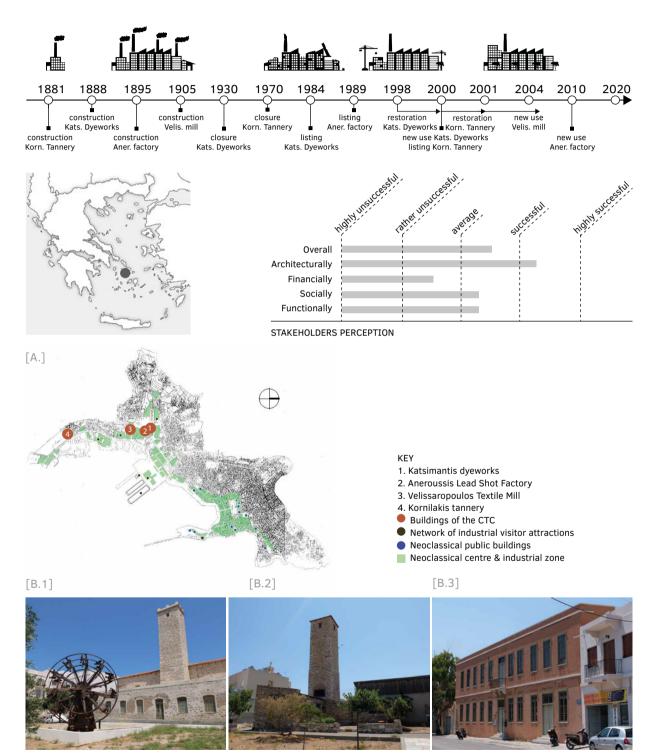


FIG. 16.1 Centre of Technical Culture of Hermoupolis Fact Sheet

16 Centre of Technical Culture of Hermoupolis

SUMMARY The Centre of Technical Culture (CTC) of Hermoupolis is a pioneer case of Industrial Heritage Reuse in Greece. Envisioned in the 1980s, the project adopted a comprehensive approach for industrial heritage safeguarding and projection, including historic buildings, machinery, archives and intangible heritage dimensions. Within the CTC framework a multifunctional programme was planned combining an industrial museum and a laboratory of machinery conservation with educational and research activities. Those functions were housed in a network of converted industrial buildings located across the Hermoupolis industrial zone. The strengths of the case include its innovative and dynamic planning, which serves as a reference for other cases, the conservation of cultural and architectural values and its significant social added value. Despite its multiple merits, the CTC has been facing serious operational problems from its outset, with the most important being its management and financing. Due to those, the project has shrunk and it is today in a precarious position.

16.1 Analysis

16.1.1 Historic use

Hermoupolis is the biggest town of Syros island and the capital of the South-Aegean region. It is considered a place of high importance for the study of the Greek setting, as it was the first industrial town of the country. Its industrialisation started in the early 19th century and can be attributed to a successful combination of financial activity, the physiognomy of the island and social behaviour. The catalyst for this development was the dynamics of the immigration wave moving into Syros in the 1820s, introducing special know-how and experience. This valuable knowledge influx and its direct exploitation turned Hermoupolis into the main commercial and shipping centre of the Aegean in the first half of the 19th century and a few decades later into the first industrial core of Greece.

LEGEND FIG. 16.1 Centre of Technical Culture of Hermoupolis

А	Masterplan of the visitor attractions' network of the Centre of Technical Culture of Hermoupolis
	(Urban Environment Laboratory Archive, NTUA).

B.1 The former Katsimantis dyeworks after its reuse, 2017.

B.2 The former Aneroussis Lead Shot factory after its reuse, 2017.

B.3 The former Kornilakis tannery after its reuse, 2017.

The main industrial sectors blooming in the 19th century were the flour production (1860), the glassworks (1870), the steamship building and later the fabrication of textiles (late 19th Cent.). After WWII, Hermoupolis lost its former power, entering a phase of developing deindustrialisation. The only sector that withstood this sweeping tendency was the ship building sector. The shipyard of Hermoupolis (Neorion) and some of the related industrial activities survived up to the 21st century. As a result, the town, despite the shifts of the last couple of decades, has preserved to a large extent its industrial and technical culture and its footprint in the built environment (Agriantoni, 1993, 5-6).

16.1.2 Reuse Preparation

The idea for the preservation of Hermoupolis' unique character and the investigation of its industrial heritage was conceived in the 1980s by a group of historians led by V. Panayiotopoulos, Head of the Institute of Neohellenic Research (INR) of the National Hellenic Research Foundation. This was an era when industrial archaeology was an unknown field in Greece while the relics of industrialisation were being held in contempt. Hence, the aforementioned idea should be seen as a pioneer initiative; one that due to the standing conditions took considerable time to be implemented while going through a series of setbacks and anomalies.

The initial concept involved the creation of an industrial Museum in Hermoupolis, the first museum of its kind in Greece. A set of interventions for the enhancement and promotion of the town's cultural heritage had already paved the way for such a development. Those included the classification and promotion of the town's historic archive and the establishment of the Scientific and Educational Foundation of Cyclades (1986), an umbrella organisation that would function as a coordinator of all cultural interventions. The latter established the 'Hermoupolis Seminars', a prestigious annual scientific meeting that is being held up to this day (KɛTɛΠo-BME, 2010a).

The first step for the preparation of the industrial museum was the drafting of the initial studies and the business plan by the INR and the University of the Aegean. At the same time, a scientific group of volunteers started compiling a collection of industrial machinery from the abandoned factories that would later serve as the core of the museum's exhibition (Agriantoni and Belavilas, 1999, 67).

In the following decade the undertaking gained momentum when a set of four factors converged. The first one was the embrace of the idea by the local authority of Syros. The second, was the closure of the Neorion in 1992. This incident on the one hand left a vast brownfield land at a central position available for purchase and on the other, accelerated the need for action for a historic industrial landscape at risk. The third and most important factor was the availability of European Union Funds for the purchase and conversion of buildings that would house the museum. The last factor was the maturation of the initial concept of the industrial museum into a vision much more elaborate and advanced.

In detail, the plan as it had been shaped in the early 1990s, envisioned the creation of a multidimensional institution named: "Centre for the Technical Culture" of Hermoupolis (CTC). This would include:

- The industrial Museum with emphasis in the history of the Industry, the Shipyard and the Town
- The section of documentation
- The section of workshops
- The section of the research and educational activities of secondary and higher education
- A network of visitor attractions in the industrial zone of Hermoupolis

From 1994, the municipality in close collaboration with the scientific team,⁴³ set in motion the implementation of the CTC, buying abandoned industrial buildings, owned by the Neorion at the time, for housing the new functions of the Centre. The first building purchased was Katsimantis dyeworks (FIG.16.1: B.1). That was a two-floor construction, built in 1888. The morphology of the building with the characteristic cooling tower had been shaped from its very first industrial function that was the production of Lead Shots. The building housed several industrial functions before its closure in 1930 when it passed into the ownership of Neorion.

A year later, another smaller lead shot factory was bought, located in close proximity to the Katsimantis dyeworks. The Aneroussis lead shot factory had been built in the late 19th century (FIG.16.1: B.2). According to M. Stratton and B. Trinter, experts from the Ironbridge Museum, who visited Hermoupolis in 1990 invited by the INR, this small unit was one of the most complete lead shot factories of its kind remaining in Europe, given that the full set of its machinery and tools were preserved in situ.

Finally, in 1998 a third larger complex of four buildings was bought. The site, located in the south edge of Hermoupolis' industrial zone, had been constructed in 1881 to house the activities of Kornilakis tannery. After WWI, the building changed hands repeatedly and it finally closed its doors in 1970. From that point its progressive degradation started leading to its partial collapse in the following decades. Despite its semi-ruinous condition, part of its machinery was preserved in situ when purchased by the local authority of Syros (FIGS. 16.4) (Agriantoni and Belavilas, 1999).

16.1.3 **Reuse process**

The period between 1998-2001 can be characterised as the most dynamic stage of the CTC, as the vision surpassed the planning phase and progressed successively to the execution, operation and extension phases. Specifically, in 1998, the scientific team was enriched with three more experts.⁴⁴ What followed, was the systematic documentation and cataloguing of the machinery that was still being collected, as well as intensive historical research. Additionally, in 1999, a rich audio-visual material of oral testimonies from the local workers was compiled. Apart from the interviews, workers were filmed performing tasks that would soon be obsolete, contributing to the preservation of memory and know-how (Belavilas, 2001, 14-15).

At the same time the construction works for the reuse of the buildings started. According to N. Belavilas, Project manager (1998-2001):

"It was then when the pre-existing idea of Panayiotopoulos regarding the big network of buildings was reshaped and the idea of placing different functions to each building was introduced." (Resp. no 244, interview, 12/7/2017) (FIG.16.1: A).

"The initial plan of the INR for the establishment of the CTC was developed taking into account the size of the historic collection amassed, the prospects for development and the financial possibilities. Based on those, the masterplan was updated and revised by a multidisciplinary team and we proceeded in acquiring the buildings and designing the projects.", adds G. Adamopoulos, Head of the Municipal Company of Development of Hermoupolis (Resp. no 250, interview, 13/7/2017).

⁴³ V. Panayiotopoulos, Ch. Agriantoni, A. Plitas, G. Tomais, A. Fenerli.

⁴⁴ N. Belavilas, M. Mavroidi, L. Papastefanaki.



FIG. 16.2 Katsimantis dyeworks after its conversion, 2017.

FIG. 16.3 Katsimantis dyeworks after its conversion. Interior view of the entrance hall, 2017.

According to the final masterplan, Katsimantis dyeworks would house the temporary exhibition of the industrial museum as well as administration, documentation and workshop activities. Aneroussis lead shot factory would serve as a museum of itself while Kornilakis tannery complex would host multiple functions. Those would include an exhibition space of the machinery preserved in situ and machinery items collected in the previous decades, research and educational activities a small hostel, a museum shop and a café. Those three spaces were planned to be able to work both as individual units and as a network.

Katsimantis dyeworks was the first building to be converted, based on the preliminary design of the Municipal Company of Development of Hermoupolis with a funding by the European Union programme 'Urban' (Agriantoni and Belavilas, 1999, 68). The building envelope was repaired while the cooling tower that had collapsed, was meticulously reconstructed, based on a pre-existing survey of the Ministry of Culture (FIG. 16.2). In contrast, the absence of machinery, the lack of an integral detailed architectural and museological design before the initiation of the transformation along with the commission of the works to an inexperienced local architect and constructor led to a radical rehabilitation approach in the interior of the building (FIG. 16.3) (N. Belavilas, Resp. no 244, interview, 12/7/2017).

The approach towards the Aneroussis lead shot factory was different. The humble structure was only cleaned and repaired to become wind and waterproof. Special emphasis was placed on the preserved of its machinery in situ. All pieces were documented, cleaned and placed back in their original position while intensive historical research was conducted to support the interpretation of the production process.

The last building converted was the Kornilakis tannery. The works, funded by the European Union programme 'Urban' and the Regional Programme of South Aegean, started in 2000 and involved the reconstruction of the northern part of the complex that was in ruins and the stabilisation of the rest three buildings that were in a better condition (Dekavallas, 2016, 225-226). The project was designed by the architects Ch. Panousakis, P. Grammatopoulos, I. Kizis, K. Milonas based on the documentation of the 1970s by I. Travlos (FIG.16.5). However, the design was altered due to bureaucratic reasons during construction (Belavilas, 2002, 93).



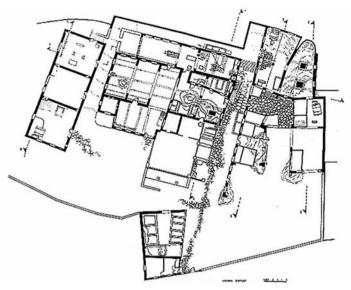


FIG. 16.4 Kornilakis Tannery before its conversion (Urban Environment Laboratory archive, NTUA).

FIG. 16.5 Kornilakis Tannery before its conversion. Documentation: I. Travlos (Urban Environment Laboratory archive, NTUA).

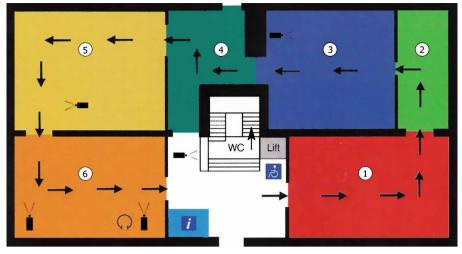
It is noteworthy that all the aforementioned buildings were treated with a different approach ranging from minimal intervention to facadism and documented reconstruction. M. Mavroidi industrial archaeologist and member of the CTC scientific team, explains the reasons for this decision: "*The location, morphology and state of the premises drove the reuse decisions.*" (Resp. no. 243, interview, 12/6/2017).

N. Belavilas adding another dimension to the decision making driving factors, states: "*The* availability and state of the historic machinery found in situ and the need to house the bulk of the collected machinery found in abandoned factories defined the architectural and museological design and the idea of the machinery conservation." (Resp. no 244, interview, 12/7/2017).

16.1.4 Occupation and management ⁴⁵

The restored Katsimantis dyeworks was the first part of the CTC that opened its doors to the public in 2000, to be met with great enthusiasm (Belavilas, 2001, 11, Dekavallas, 2016, 219-223). The first exhibition organised in the ground floor of the converted building was well structured and comprehensive (FIG. 16.6). It narrated the history of Hermoupolis and its industrial activity from the early 19th century to the 1990s, presenting an impressive collection of restored pieces of machinery, archival material, oral testimonies and items borrowed from other museums. That collection was enriched after the opening of the museum with donations of local workers and artists. According to Ch. Agriantoni, Historian and founding member of the CTC, (Resp. no 241, interview, 3/7/2017), at that time, the participation of the public was also included in the priorities of the museum.

⁴⁵ All the contributors of the project can be found in the article "A museum is born in Hermoupolis" (Belavilas, 2001, 15).



HALL 1 The city of refugees

HALL 2 Opening up to the world

HALL 3 Seamanship

HALL 4 Hellenic Steam Navigation-Neorion

HALL 5 Thriving Industry

HALL 6 Temporary exhibitions hall

FIG. 16.6 Exhibition organisation in the ground floor of the converted Katsimantis Dyeworks building (CTC).

In the same year, the idea of the CTC network was extended with a dynamic addition. From 2000 to 2004 a laboratory of historic machinery conservation was established in part of the Velissaropoulos former textile mill.⁴⁶ With practically no interventions to the building and a small personnel of two people, trained and coordinated by A. Plitas, electrical engineer and member of the CTC scientific team, the laboratory served a double function. It preserved the memory of the historic machinery and the technical knowhow while restoring machinery parts making them operational once again. A. Plitas, discussing the impact of the laboratory, states:

"Its function contributed to the explosion of the creation of industrial and technological museums at that time. The workshop undertook the conservation of the machinery of other industrial museums under development. The Municipal Company of Development of Hermoupolis had agreements with the company Archipelagos (Vranas Museum, 2015), the CTF- NBID and the PBGCF." (Resp. no 252, interview, 7/6/2017) (see Vol.1, § 6.2.6).

In that sense, the laboratory also had an important financial contribution to the CTC project.

16.1.5 **Shifts**

From 2001 and while the CTC was still in its early operation phase, a declining course began. The underlying and intertwining factors causing this development were mainly administrational and financial. Various conflicts and a lack of available budget for the continuation of the work of the scientific team that had envisioned and materialised the project, led to the gradual disengagement of its members. Ch. Agriantoni reflecting the views of the vast majority of the respondents of this research, states:

"Perhaps the biggest issue the museum has been facing since its opening is that after us there was no successive situation..." (Resp. no 241, interview, 3/7/2017).

⁴⁶ The building was constructed in 1905 to house the activities of Velissaropoulos textile mill and later the assembly of the electric car Endfield. Nowadays a large part of it belongs to the cooperation of the workers of Neorion and has been reused as a super market. The rest of it, was used as a parking garage until purchased by the municipality of Hermoupolis to house the laboratory of historic machinery conservation.



FIG. 16.7 The reconstructed part of Kornilakis tannery, reused into the library of the University of the Aegean, 2017.



FIG. 16.8 The reconstructed part of Kornilakis tannery. The alteration in colour and material highlights the difference between original fabric and reconstructed one, 2017.

The CTC never became an independent legal body. Its administration changed several times before becoming part of the duties of the Hermoupolis C.C. With the scientific team withdrawn, the dearth of more European or regional funding and the lack of support from the Greek State (Dekavallas, 2017, 194), the project fell into stagnation. As a result, the ambitious vision started shifting and shrinking.

The first phase of the transformation of the Kornilakis tannery was completed in 2001. Nevertheless, the complex never worked as the multifunctional core of the CTC. According to Dekavallas (2016, 226), Mayor of Syros - Hermoupolis 1990-2014, there was no funding available for the conversion of the rest of the buildings. In 2006, the C.C. pressed by the local community, deviated from the CTC's plan and decided to grant the restored part of the complex to the University of the Aegean for housing its library (FIGS. 16.7, 16.8). In the meantime, the laboratory of historic machinery conservation had closed and the industrial building housing it had fallen once again into disuse (FIG.15.14).



FIG. 16.9 Aneroussis lead shot factory after its conversion to a museum of itself in 2010 (Koutsoudaki, n.d.).



FIG. 16.10 Projection depicting the production of lead shot as part of the Aneroussis lead shot factory exhibition (Koutsoudaki, n.d.).

From 2008 to 2010, a sponsorship by the National Bank of Greece, allowed the recruitment of a Director for the CTC.⁴⁷ During that period the project gained again some momentum as it attracted attention through various events and temporary exhibitions. The most important development of the period however was the application of a new museological design for the Aneroussis lead shot factory and its opening to the public in 2010. The new design was based on the original plan preserving the historic structure as a museum of itself while offering an extra dimension to the visitor. That involved an interactive experience and the combination of the historic structure, machinery and tools with digital applications for the interpretation of the production process (Koutsoudaki, n.d.) (FIGS. 16.9, 16.10). The resurgence of the CTC was unfortunately only temporary, as the key problems mentioned above were not resolved.

Since 2010 the CTC 's problems started multiplying again as its administration became once more part of the duties of the Hermoupolis C.C. in a period of deep financial crisis. Ever since, the body which has been playing a vital role for the continuation of the project's activity is the Association of Friends of the Technical Culture of Hermoupolis.

"The Association was established in 1996 but it was actually activated in 2010. It helps in the organisation of events, in the creation and enrichment of the collections, but more so in the management of financial donations; something that is hard to be done by the Municipality. [...] The Association awakened the museum. We found resources, we organized temporary exhibitions ...we brought together machinery that was scattered in various places and we managed to find funds for their conservation..." argues M. Kalouta, Chairwoman of the Association of Friends of the Technical Culture of Hermoupolis (Resp. no 255, interview, 20/6/2017).

The endeavours of this group of volunteers cannot be underestimated. Among their multiple achievements they have managed to increase the number of visitors and strengthen the relationship of the locals with the institution. Nevertheless, as Ch. Agriantoni puts it *"Despite its important contribution, the Association cannot substitute a permanent director."* (Resp. no 241, interview, 3/7/2017).

⁴⁷ The position was held by M. Zorba (2008-9) and K. Bitzanis (2009-2010).

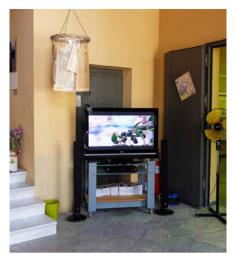


FIG. 16.11 The lift of the industrial museum is out of order while there is no central heating and cooling system, 2017.



FIG. 16.12 The backyard of Katsimantis dyeworks envisioned as an outdoors exhibition space of industrial machinery functions today as a parking lot, 2017.



FIG. 16.13 The converted Aneroussis Lead Shot factory in the Summer 2017. The building remains closed to the public due to a partial collapse of a structure attached to it.



FIG. 16.14 Velissaropoulos textile mill remains underused, serving as a municipal warehouse after the closure of the laboratory in 2004. 2017.

The field research conducted by the author in the summer of 2017, showed the extent of the problems that the CTC is currently facing. At the time of the research, the only building still functioning as part of the CTC was the Katsimantis dyeworks. The converted building has been established as the main seat of the industrial museum of Hermoupolis, presenting in its ground floor the exhibition that had been organised for its opening, with small alterations. Part of it also houses the temporary exhibitions organised by the Association of Friends and small seminars. The administration and documentation section remains inactive, while there are no auxiliary functions like a museum shop or a café. Furthermore, the building faces various maintenance issues (FIG. 16.11). Its backyard that was designed as an outdoors exhibition space and still retains several machinery pieces, among which the monumental sized Patris steamship wheel, functions today as a parking space for the neighbouring hospital (FIG. 16.12).

The Aneroussis factory at the time of the research was closed to the public for an indefinite period of time for security reasons, due to the partial collapse of a wall of an attached building (FIG. 16.13). Velissaropoulos mill was closed too. M. Kalouta, providing more information about the current state of CTC, notes:

"The machines collected by the scientific team have been dispersed in 2-3 warehouses. [...] Machinery of the Neorion, textile machines etc. are kept in the the Velissaropoulos mill. The state of the building however is tragic. There are broken windows, droppings... A general decline and silence." (resp. no 255, interview, 20/6/2017).

Lastly, the Kornilakis tannery functions principally as the University library. Part of the tannery machinery is preserved in the ground floor (FIG.16.19), which also accomodates a small exhibition of the last industrial activity functioning in the building (FIG. 16.18) (KɛTɛNo-BME, 2010b). However, given that the museological design of the building was never executed, the space is experienced more like a warehouse of scattered historic machinery and irrelevant objects than a museum hall (FIG. 16.16). According to its users, the reconstructed building is facing big maintenance issues while the rest of the complex still remains in a semi-ruinous condition (FIGS. 16.15, 16.17).



FIG. 16.15 A large part of Kornilakis tannery remains in a semi-ruinous condition as its reuse was never implemented, 2017.



FIG. 16.16 Ground floor of reconstructed part of Kornilakis tannery. The space serves as warehouse of scattered historic machinery and irrelevant objects, 2017.



FIG. 16.17 Machinery preserved in situ in the Kornilakis tannery, 2017.



FIG. 16.18 Small exhibition of the Pelekanos woodworks workshop. The workshop was the last industrial activity housed in the Kornilakis tannery, 2017.



FIG. 16.19 Restored machinery preserved in situ in the Kornilakis tannery, 2017.

16.2 Evaluation

The CTC was one of the first attempts in Greece to safeguard and reuse industrial heritage, following the practice and the standing principles of heritage preservation in Europe.

"The aim of INR was to highlight the procedures for the establishment of Hermoupolis as the first urban and industrial centre of Greece. That was an issue of national importance... It was a complex project which aimed at highlighting the social, historical, political and technical dimension of the industrial heritage from the 19th century onwards." argues G. Adamopoulos (Resp. no 250, interview, 13/7/2017).

Indeed, as described in the analysis, the project had a holistic approach presenting a great deal of innovation and dynamism in its early stages. Despite the lack of experience, most of the common omissions of the contemporary cases of Industrial Heritage Reuse were avoided. In short, both tangible and intangible heritage elements were safeguarded with special emphasis on the machinery. Furthermore, the CTC was envisioned as a multifunctional project, connecting numerous points of interest extended at a town level.

In contrast to the conception of the project and its early stages, the operation of the CTC presented problems from its outset. As L. Papastefanaki, historian and member of the CTC scientific team puts it:

"It was a genius idea that was very partially implemented" (Resp. no 253, interview, 5/7/2017).

16.2.1 **Process**

The process of the project was top down and largely defined up to 2001, by the described scientific team. This had a nuanced effect on the reuse result. The expertise of the team and its interdisciplinary character on the one hand, played a positive role, shaping and executing an unpreceded concept of reuse on a national level. Also, the concept was strengthened by the team's ties to the international community of industrial heritage conservation experts,⁴⁸ whose consultation was invaluable in avoiding mistakes.

On the other hand though, in the transition period of 2001 the centralization of the scientific team as well as the clashes between its members and other Actors proved to be devastating for the development of the CTC. The next steps of the process could not be taken without their support. The local authority that inherited the project after the team left Hermoupolis had neither the knowhow nor the resources to maintain and lead the ambitious project to the envisioned next stage. As for the local community, I. Drakou, member of the Association of Friends of the Technical Culture of Hermoupolis comments:

"The CTC took an elitist scent and the locals saw it more as a museum for educated people. There are still Syrians who have not visited the museum. In recent years the museum has been more open to the local community." (Resp. no 257, interview, 22/6/2017).

⁴⁸ Barry Trinter and Stuart Smith, experts from the Ironbridge Museum Gorge (see Ch.1), were consulted in the early 1990s in the phase of the development of the concept for the CTC. The latter one, also acted as a consultant in the transformation of Katsimantis dyeworks and the formulation of its first exhibition. According to A. Plitas and Ch Agriantoni (Resp. no 241, 252, interviews, Summer 2017), multiple projects in Europe served as reference for the CTC.

Despite being top down, the process of the preparation of the CTC and the transformation of the industrial buildings was flexible. The concept was adapted various times, to respond to financial and time restrictions. This characteristic however, also led in certain cases to important compromises. The transformation of the Kornilakis tannery was one of them. According to D. Sikoutri, member of the Association of Friends of the Technical Culture of Hermoupolis, in the present situation flexibility is missing (Resp. no 256, interview, 22/6/2017).

The delivery of the project in phases is evaluated as one of its strengths. The completion of the first phase and the attention it attracted, proved to have a very positive effect, setting a precedent to be followed and familiarising the audience with a new heritage group. Albeit not completed to its full extent, the parts of the project that were opened to the public created multiple positive chain reactions that will be analysed below.

16.2.2 **Programme**

The multifunctional envisioned programme of the CTC had the potential to be one of its strongest Components. In the short period between 2000-2004, the combination of the industrial museum with some educational and research activities as well as with the dynamic action of the conservation laboratory had a strong cultural, social, technical and financial added value. The closure of the laboratory on the one hand and the inability to complete the last phase of project on the other, have weakened the impact of the CTC's programme. Commenting on those developments the following respondents state:

"The laboratory (of machinery conservation) had the potential to become the strongest part of the project. We restored non-recoverable mechanical equipment. It had a consistency and historical continuity but also a connection with the scope of the museum. If it were still in operation, it could have rescued and transmitted know-how. It could have been a temple of knowledge and art." (A. Plitas, Resp. no 252, interview, 07/06/2017).

"We were not able to complete the transformation of all the industrial buildings we had in mind. The broader aim of the industrial museum was not achieved. Now it is just a museum space. We wanted more. We wanted a laboratory producing ideas and highlighting the industry of the place: a driving force. It would be hard for the municipality alone to achieve that. [...] Finally, today there is only one and a half buildings in operation." (G. Dekavallas, Resp. no 251, interview, 22/06/2017).

Despite its downsizing, the CTC still plays a significant role, interpreting and preserving the history of Syros and its industry, educating and familiarising its visitors with industrial heritage and contributing to the formation of civic pride for the residents of the island.

16.2.3 Architecture

One of the biggest assets of the case is its approach towards historic architecture. As analysed above, the CTC presents an anthology of intervention levels ranging from minimum intervention to facadism and reconstruction. The vast majority of the interventions, was based on existing documentation of the historic structures and a careful approach prioritising heritage values over aesthetical decisions. The interior setup of the Katsimantis dyeworks is the only exception to that

rule. While the building envelope has been meticulously repaired, the inner structure and materiality of the site make no reference to its original function and do not preserve its atmosphere.

In contrast, in the cases of Kornilakis tannery and Aneroussis lead shot factory, both the building envelope and the interior setup have been preserved. The atmosphere of the two industrial buildings and their key spatial characteristics have been largely retained. According to the qualitative research conducted within the framework of this study, the architectural outcome of the CTC transformation is highly appreciated (FIG. 16.1).

G. Adamopoulos, discussing the direct and indirect impact of the architectural transformation, states:

"The project aimed at giving an architectural example for a proper rehabilitation of historic industrial buildings. Up to that point, all the previous interventions in historic buildings in Syros were rather inappropriate (building mutilations, addition of irrelevant elements, unsuitable materials etc.). The CTC established the idea of industrial archaeology and placed the exploitation and promotion of industrial heritage on the right scientific basis.[...] The project was implemented with the proper technical and architectural approach, and has contributed to the consciousness of the local community. It set the right standards and delivered the right result. Furthermore, it upgraded the neighbourhoods where it intervened." (Resp. no 250, interview, 13/07/2017).

The importance of the project in regard to its effect on its context is also highlighted by N. Belavilas.

"The idea of an industrial heritage network that spreads over a particularly degraded industrial area without any prospect of enhancement was implemented and served as a catalyst. It caused a momentum that took a while to become evident but it finally emerged. Safeguarding the remaining factories is now taken for granted. Therefore, a positive precedent was created." (Resp. no 244, interview, 12/07/2017).

16.2.4 Cultural significance

CTC is one of the few cases examined with such high standards of cultural significance preservation. Apart from the conservation of tangible heritage, evaluated in the previous paragraphs, the initiatives taken for preserving Syros' intangible heritage in the framework of the CTC were exemplary and highly innovative for the time of their development. Discussing this important contribution, M. Mavroidi states:

"One of the strongest assets of the project was its multidimensional base of understanding of what industrial heritage means (archives, tangible evidence, machines, production tools and oral testimonies). In short, it adopted a holistic approach towards the preservation of the history of Hermoupolis." (Resp. no 243, interview, 12/06/2017).

A highly important contribution of the case, that should be also stressed, was the safeguarding and restoration of machinery from the abandoned factories of Hermoupolis. The machinery collection amassed is still the largest one in the country (M. Mavroidi, Resp. no 243, interview, 12/06/2017). A. Plitas adds:

"We rescued mechanical equipment, objects and particles. That was the beginning of systematic documentation in Greece. A very good report was set up. The restoration methodology was correct.

It took place before the compilation of the Nizhny Tagil Charter and contributed to it." (Resp. no 252, interview, 07/06/2017).

Lastly, the CTC through its principal function interpreted with various means the wealth of heritage material it safeguarded. The case of the Aneroussis lead shot factory particularly, which combines equipment preserved in situ, background information as well as audio-visual material in a carefully restored historic space, showcases the high standards of the case in regard to cultural significance preservation. One of the few omissions on the subject in question, is the lack of interpretation of the Katsimantis dyeworks' original function.

16.2.5 **Finance**

As reported in the analysis, the four buildings that functioned as parts of the CTC were provided by the Municipality of Syros-Hermoupolis. Their transformation was funded predominately by the European programme 'Urban' and secondly by regional funds. These resources however did not suffice for the completion of the vision, leaving the conversion of Kornilasis Tannery unfinished.

Financing the operation of the CTC, particularly after the closure of the conservation laboratory is one of the biggest downsides of the case. According to the members of the Association of Friends of the Technical Culture of Hermoupolis, the revenue of the museum does not cover its operational costs and the funding provided by the Municipality is very limited. M. Kalouta, explains:

"The financial and administrative issue is probably the most important problem of the museum. It is difficult to find sponsors. The museum receives a funding of 1000 euros / year from the municipality... Also, the typical part that is essential is missing. There is no business plan. The museum is functioning with one employee only and his wife who works as a volunteer. The Municipality asks for our help." (Resp. no 255, interview, 20/6/2017).

16.2.6 Social component

A significant contribution of the CTC is its social added value. The project paid particular attention to the safeguarding of the social dimensions of heritage. Promoting the history and achievements of Syros' residents it contributes a great deal to the formation of civic pride. Furthermore, the buildings transformed in the framework of the CTC were opened to the public serving as fountains of knowledge, education and culture.

A recurrent issue echoed by the majority of the interviewees was the delay of incorporation and embracement of the project by the local community. This had its roots in the top down process followed during the 1980s and 1990s. It is worth highlighting however, the efforts of the scientific team since the late 1990s to make the project participatory. Important attempts include the educational workshops conducted in 1999-2000 for the documentation of oral testimonies (Dekavallas, 2016, 223) and the training of locals in the conservation of industrial machinery within the framework of the conservation laboratory (A. Plitas, Resp. no 252, interview, 07/06/2017).

Since 2010, the action of the Association of Friends of the Technical Culture of Hermoupolis that is formed by locals, has increased involvement of Syros' residents with the CTC. I. Drakou argues:

"In recent years the museum has been more open to the local community. With the exhibitions we organize, we have involved machinists, printers and other local craftsmen. Visits from school groups are increasing..." (Resp. no 257, interview, 22/06/2017).

16.2.7 Functionality

The operational problems and the functionality of the transformed buildings are identified as the weakest Components of the case. The lack of a solid independent administration and scientific support was highlighted by the respondents as the most significant issue of the CTC (FIG. 16.20). The course of the project during the last fifteen years has shown that such a complex venture is not sustainable without the involvement of the aforementioned parties.

The field research cross examined with the qualitative research conducted in the summer of 2017 showed that the transformed buildings of the CTC face significant functional issues. The most important of those is the lack of maintenance resulting in aesthetical and operational problems. Besides that, the following respondents add:

"The internal climate in the industrial museum is highly problematic and the lift is out of order." (I. Drakou, Resp. no 257, interview, 22/06/2017).

"The museum is understaffed... The yard behind it that should function as an outdoors exhibition space, serves as a parking lot of the neighbouring hospital. A number of machinery has been abandoned there, exposed to the elements." (M. Kalouta, Resp. no 255, interview, 20/6/2017).

In regard to the Kornilakis tannery, one of its users notes:

"The building was not designed to host a library. There is no access for disabled people. The building is energy consuming and its heating and cooling is inefficient due to its size, openings and the atrium." (A. Tsoukala, Resp. no 258, interview, 22/06/2017).

Lastly, since 2017 the project is devoid of an instrumental part of its operation. The converted Aneroussis lead shot factory remains closed to the public due to bureaucratic complications.

16.2.8 Stakeholders' evaluation

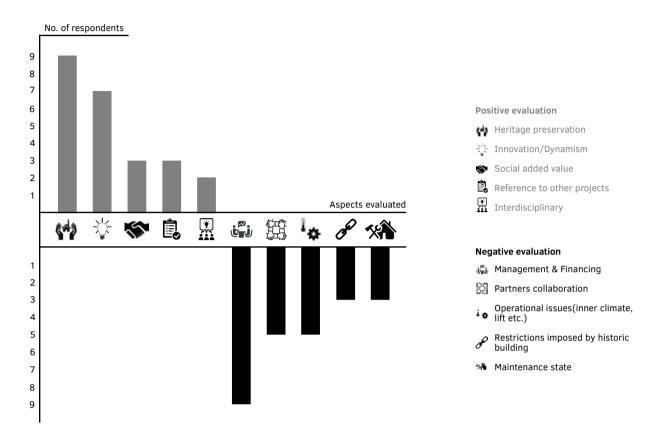


FIG. 16.20 Respondents' evaluation of the strong and weak Aspects of the case of CTC (Number of respondents: 13).

17. Technopolis Athens

Location: Athens, Greece Historic use: Gasworks Architect: -New Function: Mixed use (industrial museum, cultural, leisure & innovation) Reuse architect: Various Status: National monument

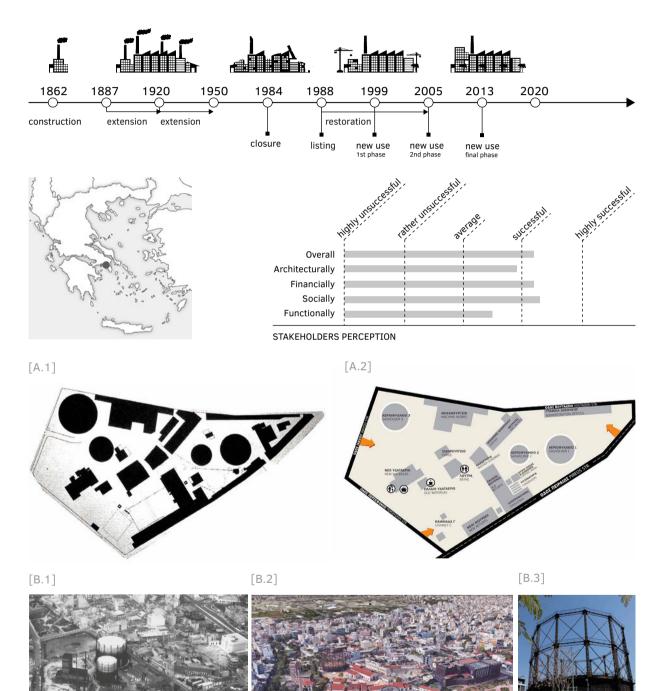


FIG. 17.1 Technopolis Athens Fact Sheet

17 Technopolis Athens

This text has been largely based on the article: Chatzi Rodopoulou, T. Reloading 21st century cities with cultural energy: The transformation of gas factories into cultural hotspots in Amsterdam and Athens. Proceedings of the International Conference on Changing Cities III: Spatial, Design, Landscape & Socio-economic Dimensions, June 26-30 2017 Syros, Delos, Mykonos Islands, Greece. pp. 1786-1796.

SUMMARY The case of Technopolis Athens presents special significance due to its location in the centre of the capital of Greece. Furthermore, being in transformation for twenty-five years, the case highlights the key shifts occurring from early reuse practices to the new approach. Nowadays, the strong features of the project include the preservation of its cultural significance and its financial viability. In contrast, its functionality is problematic. There is also a set of controversial dimensions including the transformation process of the complex, its new programme, the architectural approach and the social outcome of the reuse, presenting both strengths and weaknesses.

17.1 Analysis

17.1.1 Historic use

The Athens Gasworks or as it is commonly known 'Gazi', is located in the centre of Athens by Pireos street, the industrial axis connecting Athens with Piraeus port. Its establishment, in an area that was then in the outskirts of the city, dates back to 1857 when the Greek Crown and the Municipality of Athens consented to outsource the city's gas lighting. After an eventful period of five years, the coal-powered factory finally opened its doors in 1862, paving the way for the future metamorphosis of the area. The first 50 years of the plant's operation were marked by the presence of foreign entrepreneurs in the head of the company, consecutive extensions,⁴⁹ import of foreign technology and equipment and frequent alterations in ownership and management.

49 An analytical description of the architectural and technological developments of the factory from its establishment to its first stage of reuse is given by Prepis (2008).

LEGEND FIG. 17.1 Technopolis Athens

Δ 1	Site plan of the Gaswork	s after their last extension	1940-1960 (Prepis, 2008).
/h. I	Site plan of the Gaswork.	5 מונכו נווכוו ומסג כאנכווסוטוו,	1940-1900 (FICPIS, 2000).

A.2 Site plan of the Technopolis Athens, 2014 (Technopolis City of Athens).

B.1 Aerial photograph of the Athens gasworks before their transformation (Prepis, 2008).

B.2 Aerial photograph of the Technopolis Athens, 2017 (Google maps).

B.3 The gasholder no 3 of Technopolis preserved in situ, 2017.



FIG. 17.2 Athens gasworks in operation (Archive of preindustrial and industrial monuments, Directorate of Protection and Restoration of Modern and Contemporary Monuments).

In 1938, the Athens Gasworks became a municipal enterprise and functioned as such until its closure in 1984 (FIGS. 17.2). The transfer of its heavily polluting industrial activity left a vacant space of c. 25 acres the heart of the capital; only two kilometres away from Omonia square and in direct vicinity with the archaeological sites of Keramikos and Iera Odos (Stoyannidis and Chatzigogas, 2013, 50-65) (FIG. 17.1: B.1).

17.1.2 Reuse Preparation

The importance of the location and the high cultural significance of the complex, coupled with the persistent pressures from local groups, triggered in the early 1980s the City of Athens that owned the premises, to take action. A national architectural competition was held in 1983 for the transformation of the gasworks. Two years later, the first prize of this competition was disregarded and the task was handed over to a team working in Department of Traditional Buildings of the Municipal Technical Services (Prepis, 2008, 121).

The conversion of such a complex and demanding venue was not an easy nor a familiar topic for the decision-makers and the designers at that time. As a result, the period from the closure of the factory until the early 1990s was troublesome, characterised by critical developments being overshadowed by quarrels between the stakeholders and inconsistency in key decisions. Within this period however the complex was listed and characterised by the Ministry of Culture as an Industrial archaeology park with a triple new function: Centre of technological and scientific information, Cultural centre and Gas factory museum. Another key development of the same period was the analytical survey and documentation of the buildings and their machinery by the team within the Municipal Department of Traditional Buildings as well as the start of the works for the restoration of the complex.

17.1.3 Reuse process

Despite the positive developments, the conversion of the site was marked by several issues, as mentioned above. Firstly, the consequences of the lack of a single independent party for the project's coordination and process management, aggravated by frequent alternations of local authorities with different agendas for the site. Those consequences included serious delays and an inflated budget for the project as well as an arbitrary handling of the restoration and conversion strategy. Secondly, the absence of a long-term consistent strategy, leaving vital issues unsolved, such as the decontamination of the site. Thirdly, the discrepancy between the stakeholders' views and the restricted experience with industrial heritage sites of the individuals in charge, which took a toll on the integrity of the complex.

The conversion of the site started in 1988, based on a patchwork of designs. G. Macheras, architect and civil servant in the Heritage Service of the Ministry of Culture,⁵⁰ elaborating on the situation claims:

"We were striving to list the machinery before it was lost. The Mayor, on the other hand, wanted to demonstrate results without having an understanding of the site nor a strategy for its future use. He simply wanted to distribute commissions to various architectural offices for redesigning the complex. With this approach every building was treated differently. For example, the water gas building was properly restored retaining its equipment. The old retort building on the other hand, was destroyed. Its doors were coated with limestone and the patina of time was lost. They did not respect the building and its history. [...]

The Technical Service of the Municipality was finally excluded from the project. They split the buildings into side-construction projects without any uniform plan for the future use nor any control. That was the consequence of the political game between the minister of Culture and the Mayor of Athens at that time." (Resp. no 262, interview, 21/3/2017).

During the conversion, after a series of listings and decommissions, part of the complex and its mechanical equipment was finally mishandled or totally destroyed. In detail, characteristic examples of the first case include the mutation of the newer retort building, the shell of which was brutally renovated with inappropriate material while losing most of its mechanical equipment for freeing space for events (FIGS. 17.3, 17.4); the gutting of the oldest gasholder built in 1862 and the addition of a concrete structure in its interior for housing a radio station; the total makeover of the changing rooms and baths building and the transformation of the Machine works into a white box with a marble floor for the organisation of exhibitions. The most important buildings demolished included one of the gasholders and the chemistry lab (FIGS. 17.1; A.1, A.2).

⁵⁰ From 1986-1989 G. Macheras worked firstly in the Section of Modern Monuments in the Directorate of Folk Culture of the Ministry of Culture and later in the group of Industrial Archaeology (see Vol.1, § 4.4.4.2). He was one of the first advocates of industrial heritage in Greece with special insight into the Athenian Gasworks.



FIG. 17.3 The central courtyard of the gasworks before their conversion (Archive of preindustrial and industrial monuments, Directorate of Protection and Restoration of Modern and Contemporary Monuments).



FIG. 17.4 The central courtyard of the gasworks after their conversion (anatakti.gr).

17.1.4 Occupation and management

Technopolis became accessible to the public in three phases. Half of the premises opened for the first time in 1999. Six years later the second phase of the project was delivered, upon the completion of the restoration of the remaining historic buildings. It is worth stressing out that the site functioned for almost a decade solely as a cultural and events venue (Stoyannidis and Chatzigogas, 2013, 112,117).

The discourse around the results of the venture was at the time contradictory. On the one hand, the Greek architectural and historic community was raising the issue of an invasive reuse, mourning the loss of the demolished structures, the change of character of important buildings due to irreversible interventions and the looting of valuable archival material (Macheras, 2001, Gazepis et al., 2013, N. Belavilas, E. Koutsoudaki, Y. Stoyannidis, Resp. no 144, 161, 263, interviews, 2017). On the other hand, the City of Athens was celebrating the opening of a cultural multifunctional venue in the heart of the capital; a venue that was warmly welcomed and quickly embraced by the Athenian public (Rigopoulos, 2008a).

17.1.5 **Shifts**

In 2010 an important change in administration shifted the form, strategic plan and essence of the reborn site. Technopolis became a limited Company with the municipality of Athens as a main shareholder (Bitzanis and Florou, 2018). A year later the last stage of Gazi's redevelopment started led by the new managing director of Technopolis, K. Bitzanis. According to several members of the museum's design team (M. Florou, E. Koutsoudaki, Y. Stoyannidis, Resp. no 260, 261, 263, interviews, 2017), the first priority of the new managing director who had realised the potential of the site, was to shift as quickly as possible its character: from an entertainment venue to a true cultural hotspot of Athens.

In order to achieve this goal, the creation of the Athens Gas factory museum was prioritised. A multidisciplinary team of historians, curators, museologists, architects and graphic designers was formed for carrying out this task. In contrast to the former phase of redevelopment, this time the project was delivered on time and on budget while the approach towards the tangible and intangible values of the historic industrial complex was distinctly different.

"The goal of our intervention was to form a dialog with the previous phases of development adding a discrete and recognisable new layer, which will be completely reversible." explains E. Koutsoudaki, architect and museologist of the museum (Resp. no 261, interview, 6/3/2017).

According to M. Florou (Resp. no 260, interview, 6/3/2017), the goal of the museum was the interpretation of the site and the dissemination and projection of the city's industrial heritage. The museum was extended in several production buildings that were selected based on their important mechanical equipment preserved in situ. The intention was to interpret those pieces of mechanical equipment and the production line but also analyse the technical innovations, the social ramifications of the factory and its impact in the history of the city.

Y. Stoyannidis, historian and member of the team for the museum's creation, stressing the challenges of the task, states:

"When I first visited the site in 2002, it was impossible to understand what it was. Even the names of the buildings had been changed, borrowing names of known poets. During the creation of the museum, our priority for each building was to regain their historic identity as part of the factory." (Resp. no 263, interview, 22/3/2017).

The museum opened its doors on January 2013, presenting the gas production line through the display and interpretation of the machinery preserved in situ. Thematic displays of the museum cover the topics of industrial heritage, the first applications of coal gas, the life of workers, the entrepreneurship in the 19th century, the architecture of the industrial complex, the pubic lighting system, the living conditions in the adjacent gas village and the contemporary forms of energy (Stoyannidis and Chatzigogas, 2013, 116-117).

Since May 2014, Technopolis also houses INNOVATHENS, a hub of Innovation & Entrepreneurship. In its short life INNOVATHENS has organised more than 500 events regarding education and training, networking and exchange of good practices and ideas and on-site development of new, innovative solutions. The organisation is mainly addressed to young people with innovative ideas, starting entrepreneurs and start-up companies as well as innovative enterprises wanting to develop their business model and enter the global market (INNOVATHENS, n.d.).

Today Gazi has established its role in the Athenian collective memory as one of the most vibrant cultural hubs of the city. It is an open, accessible space for a variety of social groups of different ages. Since 2014, it welcomes more than 900.000 visitors per year, in a multitude of events of cultural and social character. According to a research of Public Issue in May 2015 (Technopolis City of Athens S.A., 2016), Technopolis is by far the most popular venue of the city among the ages of 18-35.

17.2.1 **Process**

The process of the first two phases of the Athenian gasworks reuse is one of the weakest Components of the case. The top down procedure followed lacked coordination while suffering the consequences of a tense relationship and poor cooperation between stakeholders. The catalyst creating this arbitrary handling of the emblematic complex, besides the lack of experience with relevant projects, was political (Prepis, 2008, 129, G. Macheras, Resp. no 262, interview, 21/3/2017). As analysed above, this resulted in delays, an inflated budget and an inappropriate approach of the complex with multiple buildings mishandled or even destroyed.

In contrast to the past practice, the process of the third phase of conversion while being once more top-down, was distinctly different. A skilled team of Actors under the directions of an experienced managing director generated an impressive conversion. Despite the limited resources and the tight deadlines for delivery, the new team worked efficiently together treating the complex and its content with respect. As indicated by the team's members the key for this positive development was the combination of expertise and good collaboration and coordination (Resp. no 241, 260, 261, 263, 264, interviews, 2017).

17.2.2 Programme

The set of new functions housed in Gazi is among the positive Aspects of the case. This is reflected in the qualitative research of this dissertation (FIG. 17.13). According to A. Ikonomou, Director of INNOVATHENS,

"The complex has the ability for a polymorphic operation in a central part of the city. It enables young people to interact with their cultural heritage through the museum offering at the same time modern events and a cluster of entrepreneurship." (Resp. no 265, interview, 21/3/2017).

Indeed, the mixed use programme presents multiple merits. Gazi is an accessible venue for locals and tourists that functions night and day. It combines cultural, historical, innovation, business, commercial and leisure activities which reinforce its appeal and growing significance as a dynamic node in the city centre. The commercial part of the programme, that involves the hiring of various indoor and outdoor parts of the complex for events and cultural activities on a temporary basis, generates revenue that strengthens the viability of the case while refreshing the image of the site, keeping it always topical, too.

Despite all the aforementioned positive characteristics, Gazi's programme is not free of problems. The most important issue, revealed in the qualitative research, is the coexistence of the temporary events (e.g. concerts, fairs, temporary exhibitions etc.) with the operation of the museum. E. Koutsoudaki explains:



FIG. 17.5 The skylights of the new retort house serve as advertisement surfaces, 2017.



FIG. 17.6 The interior of the new retort house was deprived by the largest part of its machinery and character for leaving space for events (Technopolis. City of Athens).

"I believe that the museum is being violated by other uses. Even when a temporary exhibition is organised, which is in theory the most compatible event with the museum, the way of setting it up overshadows the permanent exhibition, in my opinion. We have created a high-quality museum environment and I feel that during its operation we just compromise with lower standards (e.g. the museum may be closed due to a festival, the rooms are dirty, some lights and video projections are not working etc.). Of course, I understand the argument of Mr. Bitsanis (the need for securing the viability of the site) that is very logical. [...] There are advertisement banners in many places that alter the image of the complex (FIG. 17.5). As I have emphasized, there is an imbalance between events and the museum use." (Resp. no 261, interview, 6/3/2017).

This point of view was shared by other interviewees (FIG. 17.13) and it was also verified during the field research of this dissertation (March 2017 & March 2018). An additional angle of the same problem is that Gazi remains predominantly known as a concert and leisure venue. To this day, the rest of its functions and the museum in particular, which reflects its historical value, have not managed to redefine its formerly established character (Resp. no 263, 264, 269-271, interviews, 2017).

17.2.3 Architecture

The architectural outcome of the case albeit currently appreciated, has been irrevocably tarnished by the interventions of the 1980s and 1990s. A common view among the interviewees of this research was that the first and second phase of the reuse were deeply problematic. The key issues characterising those phases included the lack of a unified line of intervention action for the totality of the complex, an unsuitable methodology of intervention and the use of inappropriate materials. Along with the mishandling of certain buildings and the demolition of others analysed above, there were more interventions, compromising the character of the complex (FIG. 17.6). Y. Stoyannidis, elaborating on the issue, states:

"Mechanical equipment was destroyed and historical machinery was lost without documentation. For example, from the 3 steam boilers the oldest one (1890) was removed to leave space for a corridor." (Resp. no 263, interview, 22/3/2017).



FIG. 17.7 The Gasholder of Technopolis before and after its latest renovation for housing INNOVATHENS (left photo: Ktizon blogspot, 2017).

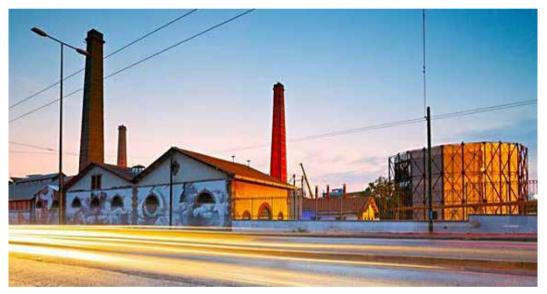


FIG. 17.8 View of Technopolis from Piraeus street after the launch of the architectural lighting project (http://ecopress.gr).

The shift of approach in the third phase of renovation along with other small-scale interventions improved a great deal the architectural outcome of Gazi's reuse. The analysis reveals that the new team designing the Industrial Gas museum worked based on the international conservation principles of the 21st century. Respect of the authenticity of buildings and machinery, discrete and distinct interventions based on a careful documentation were the most important characteristics of the new phase.

In respect to the rest of the interventions, the 2010s saw a modification of one of the Gasholders for housing INNOVATHENS. The result was a building that is far more compatible with the industrial character of the complex while covering to an extent the needs of the new users. The improvement is evident in the comparison of the Figures 17. 7. In the same period a new architectural lighting was introduced, creating an impressive image of the complex at night-time while stressing its most characteristic industrial features (chimneys, gasholders etc) (FIG. 17.8).

17.2.4 Cultural significance

The preservation of the historic complex's cultural significance is one of the strengths of the case. The creation of the museum almost fifteen years after its opening to the public offered for the first time a critical dimension that was missing. Relating the preserved site to its history and interpreting its function, the museum contributed to the dissemination of the historical, technological and cultural values of the Athenian Gasworks (FIG. 17.10).

Furthermore, despite the losses of the first two periods of intervention, the complex has preserved in situ its machinery to a large extent, which serves as a witness of its glorious past (FIG. 17.9). According to the museum design team (Resp. no 260, 261, 263, 264, interviews, 2017), the permanent exhibition was formulated around those elements and the production line. Despite the operational problems, Gazi is an important source of knowledge, retaining the memory of gas production of the 19th and 20th centuries. Furthermore, albeit mistreated for years, the complex retains its emblematic character echoed in its distinctive architectural forms and its labyrinthine system of machinery.



FIG. 17.9 Machinery preserved in situ in the old retort house, which is currently part of the Industrial Gas Museum, 2017.



FIG. 17.10 Interpretation of the gasworks former function (https://e-lignos.com).

17.2.5 Finance

As posed in the analysis the financing of the conversion of Gazi was problematic. According to A. Prepis (2008, 134):

"There was no continuous and (semi) independent money flow. The project was dependent on the budget of the Ministry of the Interior of each government. The financial recession lead to the need for requesting a loan from the Deposits and Loans Fund. The inflexible and stiff finance management caused twice the withdrawal of tenders resulting in serious construction and financial issues."

In regard to the financing of its operation until 2010, the case also presented serious issues. Technopolis was finically inefficient, being greatly dependent on Municipal grants (Bitzanis and Florou, 2018). As a result, the local authority decided to house in the oldest gasholder the municipal radio station Athens 9.84 for gaining some reciprocity from the project. A limited revenue was generated from letting some buildings for events (Prepis, 2008, 134). The administration change of 2010 improved drastically the situation. The annual budget of the case is currently c.3 million euros. Technopolis' main source of income includes the revenue from rental spaces, concert tickets, earnings from its coffee and gift shop, museum ticket sales and participation in educational programmes as well as sponsorship and funding from European programmes (Bitzanis and Florou, 2018).

According to M. Florou, Head of the Industrial Gas Museum:

"Technopolis is financially sustainable without being profitable. When there is a surplus it is being reinvested to the project" (Resp. no 260, interview, 6/3/2017).

17.2.6 Social component

The social outcome of the reuse is nuanced. On the one hand, Technopolis serves as a dynamic nucleus of education and culture in the heart of the city. The analysis illustrated that over the years the site has been warmly embraced by the Athenians attracting also tourism on a national and international scale. The range of activities (concerts, exhibitions, festivals, fairs etc.) makes it appealing for different social and age groups. The low fares of the events and the museum admission fee make the site accessible to everyone.

On the other hand though, the redevelopment of the former gasworks has influenced dramatically the social geography of its context. In order to understand the shift, it is important to return to the era of the opening of the second phase of the complex. The full operation of the transformed gasworks in the turn of the 21st century was coupled with two other seminal projects: the creation of the adjacent new park along Ermou street in 2006 and the opening of the metro station Keramikos covered by the new Persefonis square in 2007. The combination of these developments generated a massive chain reaction with nuanced effects in the socio-spatial context of Gazi.

The combined regeneration catalysed a cultural boom in the area. Several theatres, galleries and multifunctional cultural and educational spaces were created within the decade that followed Gazi's transformation, such as Kakogiannis Foundation, Chitirion theatre and the Fine Arts School. This cultural wave was combined with the flourishing of smaller music halls and bars, hosting mainly the alternative and LGBT community of Athens that had been attracted to the area since the mid-1990s. Moreover, the area established a strong connection with the historic centre and its touristic movement, through the link to the network of the Unified Archaeological Sites of Athens.

On the other side of the coin, the upgrade of the urban environment and infrastructure led to a massive rise of land values, followed by an intense construction activity of luxurious apartments and 'soft lofts' (FIG.17.11). The late 2000s saw the radical physical transformation of Gazi's context and its simultaneous violent social metamorphosis. The area was turned into a mainstream mass-entertainment district crammed with clubs, taverns and cafes (FIG, 17.12). The problem of the area's gentrification, which has metastasized in the present day in the adjacent district of Metaxourgio, is discussed in various papers at the Athens Social atlas (https://www. athenssocialatlas.gr/), in academic theses (Prepi, 2009, Veneti and Zournatzidou, 2009) and the national press (Rigopoulos, 2008b).



<image>

FIG. 17.11 Soft loft built next the Technopolis, 2017.

FIG. 17.12 One of the café-bars that have overtaken the Gazochori since 2007. 2017.

17.2.7 Functionality

The functionality of the complex, according to the results of the qualitative research of this study is among the weaknesses of the project (FIG. 17.1). The inner comfort and the offered amenities vary greatly from building to building. In some buildings there is no heating or air-conditioning while the accessibility for the disabled people is problematic (e.g. old retort house). A serious problem reported was the flooding of parts of the complex due to the elevated groundwater table (Y. Stoyannidis, Resp. no 263, interview, 22/3/2017). Furthermore, issues related with elevated energy consumption and sound insulation problems were reported for the INNOVATHENS building that had been recently renovated (INNOVATHENS employees, Resp. no 265-267, interviews, 21/3/2017). Lastly, a common issue regarding the whole of the complex, highlighted from the large majority of the respondents was the lack of maintenance which generates multiple problems.

Despite the complains, the in-house users of Technopolis expressed tolerance to the limited levels of comfort prioritising the preservation of the historic complex's character. S. Manika, programme manager INNOVATHENS, argues:

"On a complex level there are problematic parts which would be however greatly altered in case of renovation. Every time you need to balance the preservation of the character of the building with the energy interventions. I believe that our building (gasholder housing INNOVATHENS) is satisfactory given the restrictions. Respect is crucial." (Resp. no 266, interview, 21/3/2017).

17.2.8 Stakeholders' evaluation

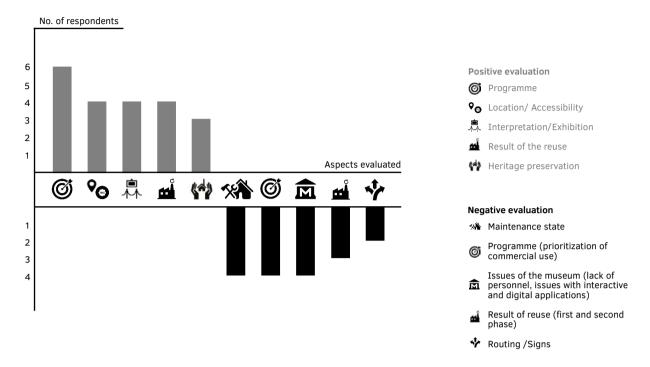


FIG. 17.13 Respondents' evaluation of the strong and weak Aspects of the case of Technopolis Athens (Number of respondents: 13).

18. Lavrion Technological & Cultural Park

Location: Lavrion, Greece Historic use: Mining and metallurgy industry Architect: -New Function: Technological & Cultural Park Reuse architect: Academic personnel, School of Architecture, NTUA Status: National monument

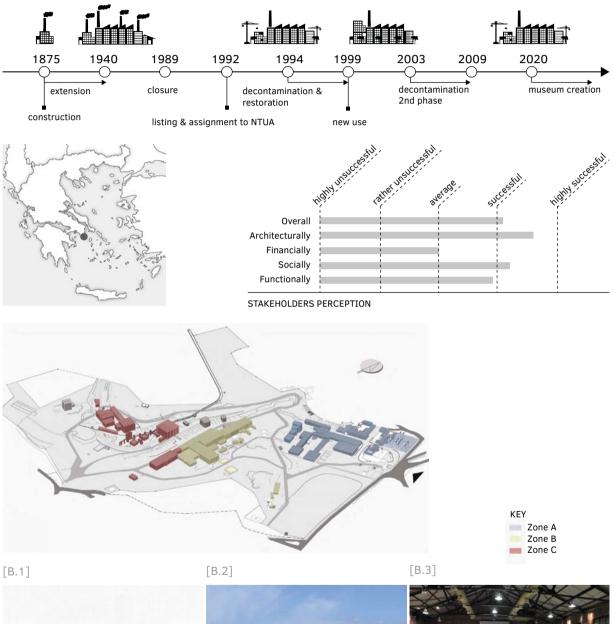




FIG. 18.1 Lavrion Technological and Cultural Park Fact Sheet

18 Lavrion Technological and Cultural Park

This text has been largely based on the article: Chatzi Rodopoulou T. 2018. Parque tecnológico y cultural de Lavrion. La transformación de un gigante. Los ojos de la memoria, No 20, 69-76.

SUMMARY The French Mining Company of Lavrion after more than one hundred years of mining and metallurgy activity, ceased operations in the late 1980s, leaving 41 buildings and an area of 25ha abandoned as well as hundreds of workers unemployed. In 1992, the National Technical University of Athens undertook the challenging task of converting the vast complex into a Technological & Cultural Park. Today, Lavrion Technological & Cultural Park (LTCP) is a vibrant pole of high technological, cultural, educational and social significance. The case presents great interest as it is one of the earliest and certainly the most extensive and complex examples of Industrial Heritage Reuse in Greece. Its strengths include its programme, the architectural outcome of the reuse, the high extent of cultural values preservation and its social added value. Its financial viability and functionality are the weak features of the project.

18.1 Analysis

18.1.1 Historic use

The beginning of the mining activity in Lavrion, a town located c. 50 km southeast of Athens, can be traced back to 3.000 BC with the opening of the first mining tunnels. After its heyday in the classical times, the metallurgy activity of the area gradually went into decline and finally stopped in the 3rd century AC. The rediscovery and exploitation of the ancient silver and lead ores in the 1860s led to a new glorious era. The following century saw Lavrion's transformation into the largest metallurgical centre of Greece and one of the biggest in the Balkans.

LEGEND FIG. 18.1 Lavrion Technological and Cultural Park

A Planned zones of reuse of the French Mining Company of Lavrion (NTUA).

B.1 The French Mining Company of Lavrion in operation, 1895. (Konofagos, 1980).

B.2 The French Mining Company of Lavrion after its transformation into the Lavrion Technological and Cultural Park (Lavrion Technological and Cultural Park).

B.3 Interior view of a restored hall of the Lavrion Technological and Cultural Park during a scientific conference (Lavrion Technological and Cultural Park).

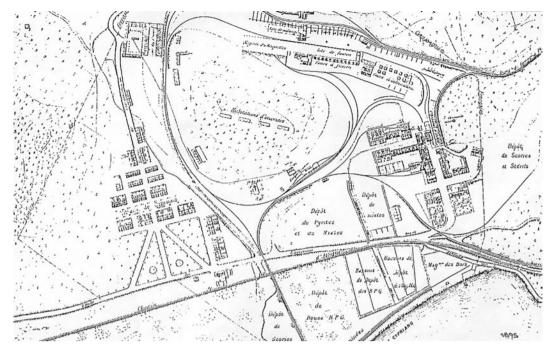


FIG. 18.2 Cyprianos Industrial Settlement and CFML, 1895 (Historic Archive of Lavrion – Markoulis collection).

The most important development in the blooming industrialisation of the area was the establishment of the Compagnie Francaise des Mines du Laurium (CFML) in 1875. The mining company was founded by J.B.Serpieri, in the north entrance of the city of Lavrion, by the sea (FIGS. 18.1: B.1, 18.2). Its massive growth gave way to multiple expansions and a constant renewal of its facilities. By the 1990s the company occupied an area of 25ha with 41 buildings and a built area of 45.000m² (Touliatos and Efesiou, 2010, 13-14).

After WWII, following a declining course, it stopped the extraction activity in 1977 and started reducing its personnel until 1981 when it ceased operations. Under the pressure of the C.C. and the local community, the facilities were undertaken by the newly established company Greek Metallurgical and Mining company of Lavrion. The company's cease of operations in 1989 coincided with a violent process of deindustrialisation in the town (Pogkas, 1996, 33-34). According to K. Pogkas, Mayor of Lavrion 1975-1994:

"Between 1990 and 1993, 70% of the industry left Lavrion. The city sank. In a period of 2.5 years, we lost 2,500 jobs out of the 3.500 of Lavrion. It was a city in despair." (Resp. no 279, interview, 28/03/2017).

18.1.2 **Reuse Preparation**

In this climate of unpreceded socio-financial crisis, a liquidation and demolition of the complex of the French Mining Company (FMC) was scheduled. The destructive plan, which was about to deprive Lavrion from a landmark intertwined with its industrial history and its core identity, was forcefully challenged by the joint action of the Municipality, the local community and the National Technical University of Athens (NTUA).

The posed parties in order to safeguard the complex from the bulldozers and offer it a new life had to take three important steps: Firstly, put pressure on the Greek Government to purchase the site and assign it to the Ministry of Culture and the NTUA; secondly, devise a suitable new programme for the complex; lastly, secure funding for the required studies and works of its transformation. Albeit a challenging venture, the decisive efforts of the collaboration came into fruition.

In July 1992 the complex was bought by the Greek State and was assigned to the NTUA to transform it into a Technological and Cultural Park, while the buildings and the complex's machinery were listed as national monuments by the Ministry of Culture. According to K. Panagopoulos, initiator of the project, *"The new use was imposed by the site itself."* (Resp. no 274, interview, 08/05/2017). N. Belavilas, coordinator of the transformation works and Board Member of the Lavrion Technological and Cultural Park (LTCP), adds:

"The new programme was inspired by the wish for a continuation of technology, production and the sense of innovation that pre-existed on site. The cultural part emerged from the consideration that the identity of space cannot be separated from the notion of monuments and culture." (Resp. no 244, interview, 10/07/2015).

The funding for the initial studies, the first stage of the complex's transformation and the decontamination process came from a mixed scheme. In detail, 25% of the investment (\in 5.7 million) was covered by the Greek State while 75% (\in 17.1 million) came from European Union's Funds. The NTUA, invested 60.000 \in in 1996 for the establishment of the Company for the Utilization and Management of the Property of the NTUA (CUMP-NTUA) providing administrative and technical staff as well (Damigos and Kaliampakos, 2012, 175-176).

According to the testimonies of involved Actors (Resp. no 244, 273-275, 278-281, interviews, 2015 & 2017), an important problem during the preparation and reuse of the complex was the frictions within the team of stakeholders. N. Belavilas explains:

"There were very strong fluctuations in the political balance (within the team of stakeholders). I am not referring to changes in the central political scene but to those of the local authority and the NTUA. The changes in the Rectorate of the NTUA were causing very strong upheavals that were sometimes turning into conflicts. Accordingly, depending on these conflicts, from times to times the city of Lavrion was embracing the venture or it was withdrawing from it." (Resp. no 244, interview, 10/07/2015).

18.1.3 **Reuse process**

The outcome of the transformation was shaped by the following array of decisions. First, it was decided to preserve the whole site, documenting, evaluating and safeguarding the complete entity of the production line along with the historic objects, engines, installations and the historic archive which was found on-site. I. Polyzos, Vice Rector NTUA 1994-97, elaborating on another decision, states:

"The second dilemma we had to face was the selection among the spaces which would work as a museum of themselves and those that would be used for hire." (Resp. no 278, interview, 18/07/2017).





FIG. 18.3 Soil decontamination in the LCTP (Urban Environment Laboratory, NTUA).

FIG. 18.4 The buildings of zone A after their restoration (Lavrion Technological and Cultural Park.).

The third decision regarded the precise mix and allocation of the new uses that involved research and technology, production, education and culture and a small part of recreation and accommodation. The delivery of an economically autonomous project that would need no external funding for its operation was among the basic project's decisions, as well. In order to ensure that, a business plan was devised by the NTUA project team and external consultants.

During the preparation of the works the project's stakeholders faced another dimension which was originally underestimated. The issue of the buildings' and soil's decontamination (FIG. 18.3), which was an unknown field at the time in Greece, was addressed with scientific rigor in two phases (1995-1997 and 2003-2009) upon the European Commission's request that provided part of the redevelopment funding (NTUA, 1997, 9, Kaliambakos, 2015, 125).

The in-depth study of the complex's evolution along with the wish to produce a result of high architectural quality and social relevance within the available budget, dictated the concept of the transformation and its delivery strategy. The massive area was divided in three zones (FIG. 18.1: A), corresponding roughly to the three 'generations' of the industrial facilities. It was decided to start the project with zone A (FIG. 18.4), due to its historic characteristics (1876-1895) and its central location. The works for the transformation of this zone of 12.000m², which included 14 buildings, started in 1995 and were completed in 1999 (Touliatos and Efesiou, 2010, 14). The transformation was realised with the direct involvement and oversight of an interdisciplinary team staffed mainly by NTUA professors, researchers and students from the School of Architecture and the School of Mining and Metallurgical Engineering.

18.1.4 Occupation and management

LTCP opened its doors officially to the public in 1999 and was welcomed as a stepping stone towards the upgrade of the town. Since then, over 40 companies and educational foundations have been housed in the converted premises (FIGS. 18.5) and more than 170 cultural events have been organised, including theatre, concerts and art events. Furthermore, over 20 conferences and 80 scientific meetings have taken place there while c. 2.000 students per year visit the complex. These activities are organised with a budget of c. $300.000 \notin$ year, without external funding, by a personnel of only 10 people (Kaliambakos, 2015, 123-124). The LTCP operates as an individual legal entity of private right by the CUMP-NTUA. The sole share of the Company, is owned by the NTUA (Lavrion Technological and Cultural Park, n.d.).



FIG. 18.5 The converted buildings of the CFML house a variety of business, technological and cultural activities, 2017.

The project, which had a very innovative character for Greek standards, quickly attracted the private sectors' attention. By 2008, more than 70% of the available space was rented mainly to high-tech companies. LTCP, along with significant infrastructure improvements in the wider area of Mesogia, put the former industrial town back into the map, offering it new opportunities for a socio-financial recovery (Kaliambakos, 2015, 87).

18.1.5 **Shifts**

The financial crisis that hit Greece in 2008 influenced profoundly this progressive development, having a threefold negative effect in the Park's operation. Firstly, no additional funds became available for the completion of the transformation of the rest of the complex. Secondly, the Park lost more than half of its tenants, with the hired space dropping to c. 30% and the working places cut to half, in comparison with 2007. Given that the rent was the main source of the Park's revenue, this development resulted in serious problems in its operation and maintenance. Lastly, the continuation of the strategic development projects of the area, that were expected to multiply positive effects for the Park and the town (i.e. prolongation of the suburban railway to Lavrion and extension of the port), was halted.

Nevertheless, in this hectic climate of crisis, the determined efforts of the local community, the management of the Park and the NTUA involved staff, have once again resulted in an important achievement. Within the following months, a project of enormous importance, which has been delayed almost two decades, will begin. It will include the transformation of the machinery building of the complex (FIGS. 18.6, 18.7) into the Lavrion Mining and Metallurgy Museum (LMMM). The works, with a budget of \in 2,7 million, will be funded by the Region of Attika.

The LMMM is a project of historical, technological, cultural, research, educational and developmental interest which provides a rare chance for the refreshment of the Park and the attraction of a wider audience (Dermatis et al., 2010, 90, NTUA School of Architecture Urban Environment Laboratory, 2009). Along with it, there are previsions for the move, conservation and opening to the public of the Historic Archive of Lavrion. This rare material, which is currently stored in the halls of the machinery building, has a heightened significance as it is the biggest industrial archive in the country.



FIG. 18.6 The machinery building that will house the LMMM is one of the oldest and most renown ones in Greece (Urban environment Laboratory, NTUA).



FIG. 18.7 One of the main exhibits of the new museum will be the mechanical equipment of machinery building of the LCTP. All the preserved machines will be conserved in order to be functional (Urban environment Laboratory, NTUA).

Along with the completion of the aforementioned projects, the strategic plan of the LTCP (2010-2015) sets as priorities: the decontamination of the building of Konofagos, a key project that has been delayed due to financial and bureaucratic reasons; the attraction of EU funding programmes; the strengthening of its collaboration with NTUA laboratories, professional organisations and local bodies such as the Port Authority of Lavrion and the continuation of parallel actions compatible with the character of the Park that have been proven profitable (Chadoumelis, 2015, 19).

18.2 Evaluation

18.2.1 **Process**

The process of the reuse of the French Mining Company into the LTCP is one of the strong features of the case. It is noteworthy that the safeguarding of the complex was the result of simultaneous coordinated top down and bottom up initiatives. The involvement of the NTUA and the action of its personnel during the preparation, conversion and operation of the Park demonstrates the heightened potential of the Higher Education Institutions to drive such a project, sharing and acquiring knowledge and knowhow.

Furthermore, the case demonstrates the importance of the continuous engagement of the local community. Represented, besides the CC, from the Research Company of Lavrion, the local community has been supporting the project from the outset, with an unremitting presence in the deliberations in the past three decades and valuable input in the proposals for past, present and future action.

Another strength of the project's process, was the division of the transformation in phases. This allowed the timely completion of one third of the masterplan and the operation of the LTCP before the shift of the favourable economic situation of the turn of the 21st cent. in Greece. Despite the temporary stagnation, the completed part shows the prospects of the project and enhances the chances of its extension.

In regard to the weaknesses of the process, the project suffered from the frictions in the stakeholders' team which supressed in certain circumstances its dynamism. Lastly, the bureaucracy of the public sector that overshadowed all stages of the project, has been causing important delays, including the completion of vital projects such as the transformation of the machine building and the decontamination of the Konofagos building.

18.2.2 Programme

The programme of the project is also an asset of the case. Housing multiple funcions, the complex welcomes a wide audience, ranging from specialised scientific groups and individuals to businessmen, students and school groups. The programme has an innovative character that is fully compatible both with the cultural and historic role of the industrial legacy of the CFML and with the technical background of Lavrion. Besides that, the new functions, generating revenue that is essential for the operation and maintenance of the Park, play a pivotal economic role.

The current shifts in the programme appear to be promising. In detail, an important gap in the cultural activity of the Park is expected to be filled with the creation of the LMMM, opening the LTCP to a wider national and international audience.

18.2.3 Architecture & Cultural significance

The architectural approach towards the monumental complex is the case's stronger asset. This fact is supported by multiple bibliographical sources and the evaluation of the respondents (FIGS. 18.1, 18.10). N. Belavilas, addressing the selected architectural approach, states:

"We followed all the international guidelines of conservation, as they had been established up to that date." (Resp. no 244, interview, 10/07/2015).

The literature review and the field research of this study demonstrated the following: The project started with a careful interdisciplinary documentation of buildings, machinery, archival material and intangible elements. At the same time, renown experts from abroad (L.Bergeron, E. Casanelles, S. Smith et.al.) were consulted in order to facilitate the understanding of the industrial site's significance and learn from similar realised examples. Moreover, appropriate policies, legal and administrative measures were adopted for ensuring the safeguarding of the complex and its context.

As posed above, an integrated approach was followed that allowed the safeguarding of all the buildings, the machinery, historic objects and the archive found in situ, combined with an extensive decontamination process.

Furthermore, the new use respected significant material, components and patterns of circulation and activity. The realised interventions were distinctive and discrete, respecting the age value and the patina of the structures while the full course of the transformation process was documented (NTUA, 1997). Finally, the delivered project works as a source of awareness for the general public and the professional communities.

A serious omission in the present situation is the lack of any type of interpretation. This is expected to be balanced soon however with the creation of the LMMM. The museum will inform the visitors about the ancient and recent mining activity in the area, the production process and the machinery, the history of the complex, the town and the people as well as about a range of related topics strengthening further the educational role of the LTCP.

The aforementioned evaluation clearly shows that the LTCP conforms not only to the International Charters of Conservation prior to the 1990s, but also to the recent guidelines of the Dublin Principles. Therefore, the case is an exemplary project of Industrial Heritage Reuse for Greek and European standards.

18.2.4 **Finance**

In contrast to the previous features, the financial impact of the project appears to be one of its weaker characteristics. In order to be precise however, there is a need to examine the issue in relation to the general state of the Greek economy.

The results of the economic evaluation study of D. Damigos (2012), that examined roughly the first decade of the LTCP's operation (1996-2008), are very positive. In detail, it is stated that the investment brought considerable returns to all investors involved and the project appeared to be financially sustainable.

For the later period, coinciding with the current financial crisis, no similar analytical report has been produced. However, the data collected from this research show that the financial situation of the Park has lost its momentum, in comparison to the previous decade. It is worth mentioning, however, that according to testimonies from the CUMP-NTUA's management (N. Belavilas, D. Kaliambakos, M. Chadoumelis, Resp. no 244, 273, 275, interviews 2015, 2017), the Park keeps being self-funded albeit the recession. It is believed that the establishment of the new museum, will reinforce the attractiveness of the site, engaging not only cultural visitors, but also enterprises.

18.2.5 Social component

The reuse of the Lavrion FMC has offered significant social added value primarily on a local level and to a lesser extent on a national level. As presented in the analysis, the involvement of the local community during the project was decisive. This participatory decision-making process and the continuous engagement of the locals for the safeguarding and transformation of the complex is seen as a social achievement.

Other highly important features that verify the positive social impact of the venture relate to the preservation of the town's industrial identity, the decontamination of the area and the direct and indirect employment opportunities offered by the project.

Discussing the social impact of LTCP, Prof. K. Kaliampakos, Vice President of CUMP-NTUA, supports: "*The LTCP is one of the most powerful allies of the local community and its point of reference for tackling the major problems it faces.*" His view appears to be shared by the local community. One of its most distinguished members, G. Dermatis, historian, states: "*The LTCP is socially acceptable and has been incorporated into Lavrion. It is a part of the history of the NTUA and a natural evolution of Lavrion 's industrial history.*" (Resp. no 281, interview, 28/3/2017).

Lastly, the LTCP has played a substantial educational role, which is also perceived as an important social contribution.

Even though the case is seen as socially successful, there is still room for improvement. The project can be marketed much more to the public and the scientific community while the number of visitors and locals visiting the facilities can be multiplied. The LMMM is seen as a good opportunity to attract the required attention and visitors.

18.2.6 Functionality

The operational characteristics and the functionality of the project have also room for improvement. The qualitative and field research of this dissertation identified three key issues. M. Chadoumelis, Site Manager LTCP, presenting the first one states:

"The restoration of the premises has not been completed. This is an open wound that harms the operation of the park on various levels. The business plan of the Park was designed for all buildings. Today we maintain the whole complex only with the resources we receive from the restored part." (Resp. no 275, interview, 29/03/2017).



FIG. 18.8 Water damage and signs of corrosion to the widows of a restored building in the LTCP, 2017.



FIG. 18.9 Rising damp and temporary measures for avoiding leakages in the administration building of the LTCP, 2017.

The second issue is directly linked to the first one. The restricted revenue of the project appears to hinder its required maintenance. According to the employees and the users of the LTCP interviewed (Resp. no 282-291, Spring 2017), the maintenance of the buildings is one of its most serious weaknesses (FIG. 18.10). This results in aesthetic and structural failures (water damage to wooden windows and doors, chipping of wall painting, marks of rising damp) (FIGS. 18.8, 18.9) causing also user discomfort (leaking roofs, failing of heating/air-conditioning systems etc.).

Lastly, the third issue in regard to the operation of the complex, is the number of the LTCP employees. Despite the previsions of its first business plan (1996) that designated a number of 26 employees for the smooth operation of the project, the Park is only supported by a staff of 10 people, including some contractors (Chadoumelis, 2015, 11). This devoted group has managed to keep the project afloat since its establishment and through the difficult last decade. Yet, the opening of new facilities such as the LMMM makes the increase of the staff imperative.

18.2.7 Stakeholders' evaluation

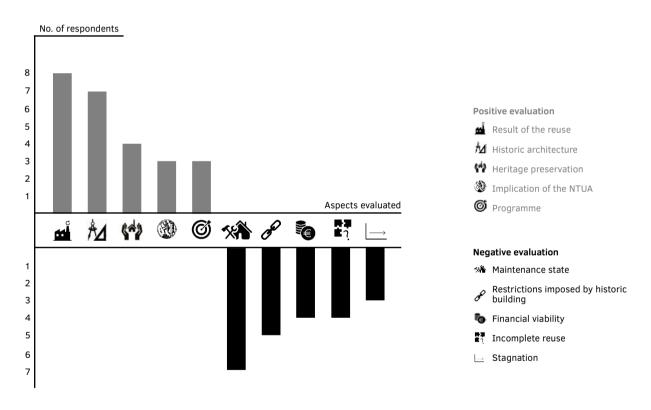


FIG. 18.10 Respondents' evaluation of the strong and weak Aspects of the case of LTCP (Number of respondents: 20).

19. Tsalapatas Complex

Location: Volos, Greece Historic use: Rooftile and Brickworks factory Architect: -New Function: Mixed use (industrial museum, commercial, cultural and leisure centre) Reuse architect: Yannis Kizis Status: National monument

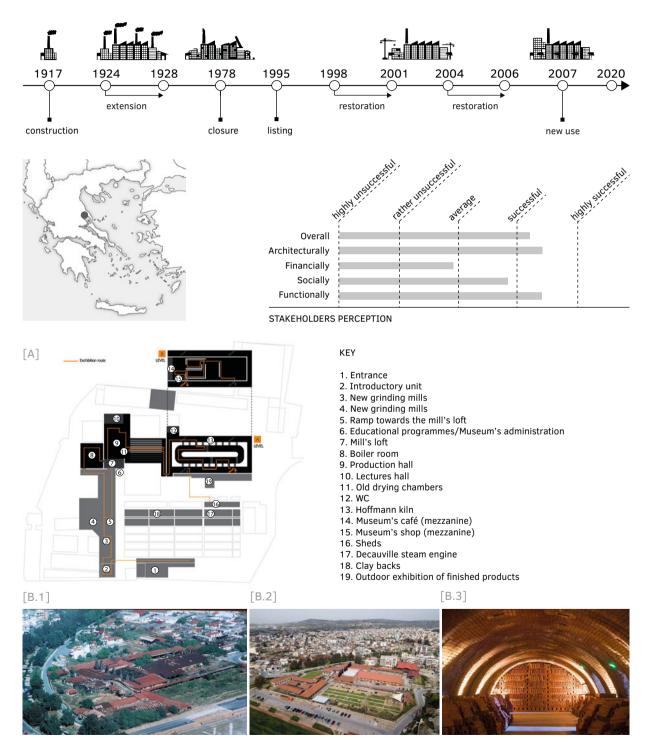


FIG. 19.1 The Tsalapatas complex Fact Sheet

19 The Tsalapatas complex

SUMMARY The case of the Tsalapatas factory transformation presents a triple interest. Firstly, it provides evidence over the development of Reuse practice of Industrial Heritage in Greece in the turn of the 21st century. Secondly, it offers an insight into the pioneering action of the Municipality of Volos for the regeneration of the city in the 1990s and thirdly, it is an example of the pivotal initiative of the Piraeus Bank Group Cultural Foundation for the creation of an industrial museums network in Greece. The strengths of the case include its architectural outcome and the preservation of its cultural values. The decision-making process and the social engagement on the other hand, are among the weaknesses of the project.

19.1 Analysis

19.1.1 Historic use

The Rooftile and Brickworks factory of N. & S. Tsalapatas is located in Volos, one of the most important industrial centres of the Greek periphery in the late 19th and early 20th century. The first installations of the factory were built in 1917, next to the stream Kravsidonas, at the location 'Palia', where other similar industrial activities were set, too. With the development of the city along the course of time, the context of the factory changed. Today, the historic factory is positioned at the northwest entrance of the city of Volos, in a loosely developed area neighbouring with housing, sports facilities and empty plots.

In 1924, the factory was extended with the construction of a new, bigger and more modern facility in a neighbouring plot (FIG. 19.2). The works took place in two phases (1924-1926 and 1928) and were overseen by two Belgian engineers of the company Sabbe et Steenbrugge. The same company supplied and installed the largest part of the factory's machinery. The old factory remained operational up to 1956, functioning complementary in the busy periods while serving as a storage unit and a stable for the rest of the time.

LEGEND FIG. 19.1 The Tsalapatas complex

- A Site plan of the Rooftile and Brickworks museum of the N. & S. Tsalapatas.
- B.1 Aerial photograph of the Tsalapatas complex before its reuse, 1990 (PBGCF).
- B.2 Aerial photograph of the Tsalapatas complex after its reuse (https://museumfinder.gr).

B.3 The restored Hoffmann kiln in the Rooftile and Brickworks museum of the N. & S. Tsalapatas (PBGCF).

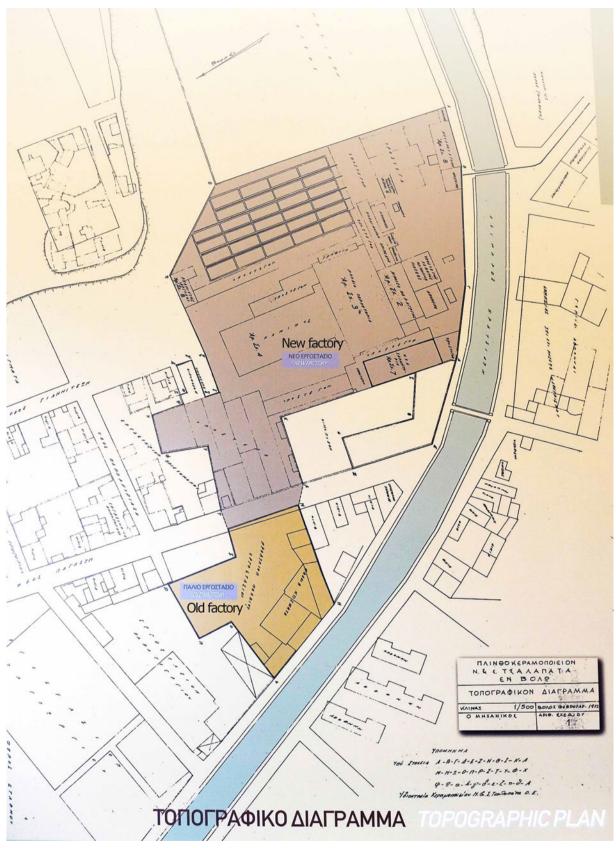


FIG. 19.2 Topographical plan of the old and new premises of Tsalapatas factory (PBGCF).

A connection between the old and the new installations was established with a railway line. The main products of the plant included bricks of several typologies, French and Greek type rooftiles, gutters and clay pipes.

The factory stopped temporally its operation during the German occupation and reopened after the liberation. From 1954-1956, it sustained severe damages caused by earthquakes and a flood. The extent of the damages required a new four-month pause of operations for repairing the premises. Since 1960, upon the electrification of the company, the owners modernised the mechanical equipment of the factory, building in parallel new facilities housing the dryers. Despite these changes, the company was not able to cope with the wide changes in the demand of building materials and the rising competition and as a result the factory ceased operations in 1978 (Piraeus Bank Group Cultural Foundation, 2009, 29-42).

19.1.2 Reuse Preparation

The closure of Tsalapatas factory cannot be seen just as an isolated incident but it should be placed against the general industrial decline in Volos between WWII and the 1980s. According to K. Adamakis (2007, 182), 54 big industrial complexes lost their function in that period, leaving a series of black holes across the city's urban tissue.

In contrast with the standing practice of that time in Greece, the large majority of the obsolete factories did not fall prey to an ill-conceived modernisation. Under the initiative of the local administration and the newly established University of Thessaly, a plan for their preservation and reuse was developed and executed with funds from the EU programme URBAN and national resources (see Vol.1, § 4.4.4.2) (Adamakis, 2007, 179-199).

Within the framework of this plan, the municipality of Volos purchased a number of historic industries, including the complex of N. & S. Tsalapatas. The complex attracted the C.C.'s attention due to its historic role, its key location in the city and its state of maintenance (K. Adamakis, Resp. no 246, interview, 1/6/2017). In detail, despite its long period of vacancy, the complex was in a very good condition when passed into the hands of the local authority in 1994-95.

This was confirmed by M. Stratton, Director of the Ironbridge Gorge Museum, who evaluated it, upon the request of the Municipality in 1994. The expert documented the complex and its technical content. In his report *"Tsalapatas Tile Works and the potential for heritage tourism, Volos, Greece,"* (November 1994) he concluded that the factory was preserved very well retaining all its installations, including the Hoffmann Kiln and the full extent of its machinery, from its establishment to its electrification. He also proposed the listing of the complex and formed an initial scenario for its conversion into a museum (TICCIH Greece, 1995, 16-17).

In 1995 the building premises of the complex were listed as a national monument by the Ministry of Culture (Panagiotakopoulos et al., 2003, 88). According to E. Dimoglou, (1998, 40-41), the initial idea for the new use of the former industry was the creation of an industrial museum interpreting the former function of the factory in combination with a museum of the industry of Volos, a documentation centre of the local industry, exhibition and event halls, workshops for applied arts and a vocational training centre for the preservation of industrial heritage. For the realisation of that vision a multidisciplinary team was formed.

As I. Kizis explains (1999, 27), the years that followed saw the fate of the former factory flirting multiple times both with well thought and with destructive prospects. A key issue that caused these fluctuations was the indecisiveness of the local authority during the process of decision-making, which left the historic industry exposed to compromising ideas and practices.

Between 1995 and 1998 a series of opposing decisions shaped the future of Tsalapatas factory. Firstly, the initial programme scenario was modified, incorporating apart from the functions of the museum and the workshops, cultural, commercial and recreational dimensions, too. Secondly, the preliminary study for the conversion of the site was assigned to the team of engineers of the Municipal Research Company (Δ EMEKAB).⁵¹ The team, overseen by three experts in the field of conservation, prepared a respectful proposal that met the requirements of the EU programme URBAN which would finance the project.

Nevertheless, before the beginning of the works, a new idea, based on the principles of energy efficient design, was introduced. According to Kizis (1999, 28), the new interventions proposed were totally incompatible, compromising the cultural significance of the industrial venue. This last development became an apple of discord between the stakeholders and resulted in the withdrawal of a big part of them. Finally, amidst a setting of political conflict, the C.C. approved a patchwork study which *"strived to connect erratic and unrelated ideas."* (Kizis, 1999,28).

19.1.3 Reuse process

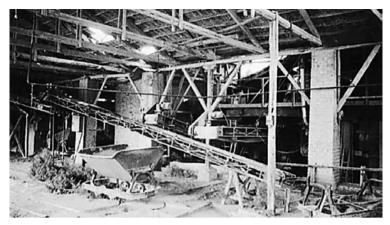
The reuse of the Tsalapatas factory was realised in two phases taking place from 1998 to 2001 and from 2004 to 2006. The conversion approach between these two phases presents a lot of differences, providing insights into the development of intervention practice on Industrial Heritage in Greece in the turn of the 21st century.

According to various testimonies (Resp. no. 242, 245, 292, interviews, 2017) and articles (Kizis, 1999, Louvi, 2006), the first phase of the reuse, realised by inexperienced constructors and overseen by the services of the Municipality of Volos, had a destructive impact on the integrity of the complex. E. Dimoglou, historian states:

"The study of the Municipality included the construction of new buildings. As a result, various parts of the complex and its mechanical equipment (grinding mills, furnaces) were sacrificed to leave space for those, while the machine shop was gutted. The Service of Modern Monuments tried to protect the complex, but finally the works proceeded after the intervention of the Central Council of Modern Monuments ($K\Sigma NM$)." (Resp. no 292, interview, 1/6/2017).

Apart from the aforementioned actions, several wooden sheds were also demolished during that phase, while an important part of tools, mechanical equipment, products' packaging and transportation components was lost. The interventions in the preserved buildings were invasive and irreversible including in several parts demolitions of wooden elements and substitution of stone and brick walls with concrete ones (Kizis, 1999,28-29) (FIGS. 19.3, 19.4).

⁵¹ The team of engineers of the Municipal Research Company was established in 1993 by the Municipality of Volos. Staffed with 20 young local engineers of different specialisations (civil engineers, architects, etc.), and overseen by the experts Y. Kizis, A. Tripodakis, and V. Adamogiannis under the coordination of K. Adamakis (Vice Mayor), the team prepared multiple studies for the reuse of the industrial buildings purchased by the Municipality of Volos.



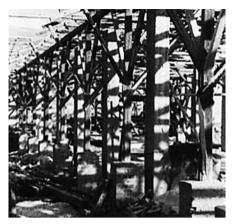


FIG. 19.3 The shed in 1995 before the interventions, supported by wooden and brick pillars (Kizis, 1999, 28).

FIG. 19.4 The shed in 1998 after the addition of concrete columns (Kizis, 1999, 28).

The conversion finished in 2001 but it was not opened to the public. A few years later the Municipality organised a bidding tender to find an investor who would complete the construction of the core and the context of the complex as well as a cultural organization that would take on the museological and museographic integration of the brickworks museum in the core of the factory. The company FEK was chosen for the first task, while the Piraeus Bank Group Cultural Foundation (PBGCF) undertook the second task.

The second phase of the complex's conversion started in 2004 and employed a contrasting approach from the first phase. The conversion of the main core of the factory into a museum of itself was implemented with respect to its historical, technical and cultural values. No further demolitions nor key alterations took place. In contrast, a conscious effort was made to safeguard all the existing elements and interpret them to the public. Y. Kizis, the architect who undertook the design of the complex notes:

"I tried to restore where possible what I had seen in the early 1990s. I tried to give the old character to the building based on photographs I had taken and material from the contractor. I chose to introduce a slightly different architectural language to differentiate the additions from the original fabric." (Resp. no 245, interview, 16/6/2017).

The sub-project of the commercial, cultural and recreational part was funded by FEK while Piraeus Bank funded the creation of the museum. According to A. Louvi, Director of the PBGCF (Resp. no 242, interview, 7/6/2017), this was not a standard practice followed for the projects of the PBGCF.

"It is the only museum of the PBGCF network financed by the Bank. It was an exception to the rule because the Municipality had already received an EU funding and it had destroyed the complex."

Apart from the technical difficulties in reversing the damages of the previous phase and the challenges of securing enough funds for the implementation of the museum, there were also complications in the collaboration between FEK and PBGCF (Louvi, 2006, 54-55). All these issues, along with a flood of the complex in November 2006, delayed its opening nine months and multiplied the conversion costs.

19.1.4 Occupation and management



FIG. 19.5 Tsalapatas factory after its conversion (PBGCF).

FIG. 19.6 The original machinery of the factory forms part of the museum's exhibition, 2017.

Tsalapatas complex opened in 2007, offering a diverse mixed use programme to the public. 6.000m² of mainly new-built constructions housed commercial, cultural and leisure facilities while the main core of the historic complex (5.000 m²) housed the Rooftile and Brickworks Museum of N. & S. Tsalapatas. The management and exploitation of the complex was granted by the Municipality of Volos to the two organisations implicated in the second phase of the complex's reuse, for a period of 50 years.

The museum, prepared by the experienced team of the PBGCF in collaboration with Y. Kizis, (architectural design), V. Kolonas (museological and museographic study) and the mechanical engineer S. Chatzigogas (machinery conservation and scale models creation) is an impressive space of high aesthetical, historic, educational and technical significance (FIGS. 19.5, 19.6). Based on comprehensive research and careful conservation work, it narrates both the history of the factory and the production process. The exhibition route follows the production line, casting special attention to the preserved mechanical equipment of the factory (FIG. 19.1: A). The museum also offers information about the factory's personnel, its products and the rooftile and brickworks production sector in Greece.

The part run by IOLKOS (the managing company established by FEK) in the first years of operation focused on leisure and HORECA activities including, restaurants, cafes, bars and night clubs, organising also music and theatre events. From the outset, that commercial part and the audience it attracted clashed with the cultural vision of the museum, aggravating the tension between IOLKOS and PBGCF. This development played a very negative role in the operation of the complex. As E. Dimoglou, puts it:

"The problem is that the new managers did not get along in order to create a common framework. They did not organise common actions, at least in the first years." (Resp. no 292, interview, 1/6/2017).

As a result, the project did not have the expected resonance from the public. A. Louvi, commenting on the potential of the case, states:

"It was the biggest industrial museum in the network of PBGCF. In the beginning we were envisioning it as the diamond of the chain. Unfortunately, this aspiration was not met because of the co-existence with the investor, which had a detrimental effect on the attraction of visitors for the museum." (Resp. no 242, interview, 7/6/2017).

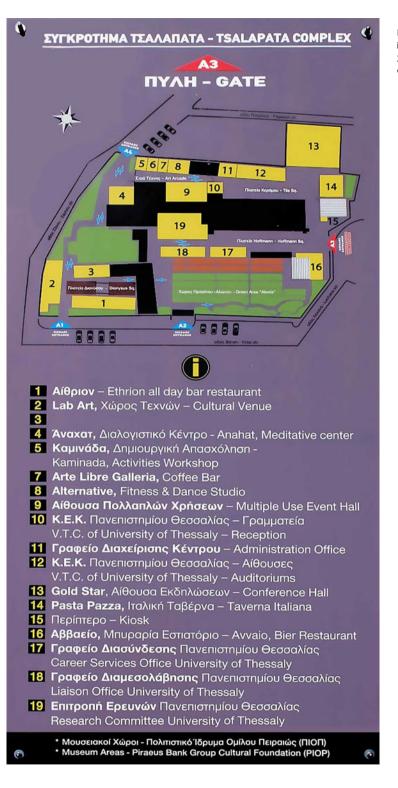


FIG. 19.7 Distribution of function in the Tsalapatas complex, June 2017. Orientation plan for the visitors of the complex. Very shortly after the opening of Tsalapatas complex, Greece fell into financial crisis, a development that influenced deeply the operation of the commercial part of the project. A big percentage of the spaces for hire was left vacant forcing IOLKOS to adjust both the rent and its activities (Chanou, 2015). Since 2009, the University of Thessaly became a tenant of the complex while gradually the focus of IOLKOS shifted from the night leisure activities to family friendly functions. A plan with the functions housed in the complex in the summer of 2017 is presented in FIG. 19.7.

E. Manioti, manager of Tsalapatas commercial section, elaborating on the shifts taking place, notes:

"The past couple of years we have all our spaces hired, apart from one. Because of the differentiation of the functions, some spaces are operational at night and others during the day. Now we have the same percentage of day and night activities.[...] We host events from 5 to 5000 people. In recent years we have been organising a lot of events for families and children. In the early years of our operation we were focusing more on the adults, organising music and theatre happenings. We adjust to the changing situation. Our choices are influenced by the trends of each period..." (Resp. no 296, interview, 1/6/2017).

According to the statements of the museum's personnel and E. Manioti during the qualitative research of this dissertation (Resp. no 296, interviews, June 2017), the rising tension between the two involved organisations has been reduced and there are also plans for some common actions.

19.2 Evaluation

19.2.1 **Process**

The process of Tsalapatas factory reuse was linear and top down. The case offers insights in the role and impact of three important stakeholders, as well as on the significance of their interaction. In detail, the project proves that a motivated local authority has the potential to safeguard its historic industrial stock and reintegrate it into the urban tissue with new useful functions. The action of the Municipality of Volos for the Reuse of an Industrial Heritage network is without a doubt a pioneering reference initiative in Greece. At the same time, the case shows the limitations of the same Actor and the susceptibility of its action to political and bureaucratic complications.

Furthermore, it provides evidence on the action of the PBGCF. The organisation, the means, the support and the knowhow of the Foundation were decisive in the formation of an industrial museum of such a high quality. In regard to the impact of the developer –a stakeholder that is not common in the Greek practice- the case manifests his direct reliance on the economy and the market trends, establishing priorities which are not always in line with the best care of cultural heritage.

Finally, the project reveals the impact of a thorny collaboration between key stakeholders. The different agendas of IOLKOS and the PBGCF and the inability of the Municipality to motivate them for creating a common vision took a toll on the project's resonance and it is therefore valued as one the weakest points of the case.

19.2.2 Programme

The new programme housed in Tsalapatas complex is controversial. Its mixture of functions, that is usually evaluated as a plus, in this case presents certain issues. Among the positive features of the programme is the creation of the industrial museum. This function maximised the potential to safeguard all the remaining buildings and machinery, make them accessible to the public and disseminate their value.

As a principle, the mixture of the aforementioned function with other cultural and recreation activities that would raise some revenue appears to be a sound plan. However, the application of that plan in the case under investigation was problematic. As illustrated in the analysis, the requirements of the commercial functions were higher than the capacity of the complex, which resulted in the destruction of valuable historic structures and mechanical equipment. Furthermore, in the first period of the occupation and management phase, the museum and the commercial part functioned antagonistically detracting from one another.

The views of the stakeholders interviewed over the new programme of Tsalapatas are divergent (FIG. 19.12). Key figures such as A. Louvi, Y. Kizis, E. Dimoglou (Resp. no 242, 245, 292, interviews, Summer 2017), suggest that the commercial part took a big toll on the quality of the project. On the other hand, there is a number of users (museum personnel and tenants, Resp. no 293-295, 297 interviews, Summer 2017), who support that the new functions strengthen one another and work in harmony.

The shifts in the activities hosted by IOLKOS and the presence of some stable, esteemed tenants, such as the University of Thessaly, appear to act positively, creating a stronger more congruent programme with heightened potential. The challenge for the involved stakeholders is to find a common line of action, elevating the visitor numbers while promoting the historic significance of the site.

19.2.3 Architecture

The evaluation of the architectural outcome of the reuse should take into account both phases of intervention. As analysed above, the approach adopted in the first phase was destructive. It altered the complex with invasive practices while depriving it of valuable structural and mechanical elements as well as part of its atmosphere and its context.

The intervention of the second phase, tried to reverse to a certain extent the aforementioned damages, prioritising the preservation of the site's historic and technical characteristics. The additions realised were limited and they were materialised in a distinct architectural language that does not overshadow the historic practice (FIG. 19.8).

Even though the integrity of the historic complex has been partly compromised, the respondents of this research appear to hold in high regard the architectural result of the reuse. K. Adamakis, architect and Vice Mayor of Volos 1992-1997, expressing their views states:

"I believe that the atmosphere of the period was preserved and was not damaged with the additions... A correct restoration and a proper management of the intervention in the existing condition has been carried out. The required functional additions (entrance, shop, loft, outdoor sheds) are highly successful, distinct and do not compromise the historic complex." (Resp. no 246, interview, 1/6/2017). In the author's opinion, the intervention of the second phase has significant added value enriching the complex with a new meticulously designed architectural layer. However, despite the effort and like many cases of reuse, the outcome is too neat, deprived of the inherent messiness of the historic industry. That said, it should be stressed that this small detail, that plays a massive role in the perception of the site, is a very difficult issue to tackle.

19.2.4 Cultural significance



FIG. 19.8 The entrance pavilion of the Tsalapatas museum (PBGCF).



FIG. 19.9 The Decauville steam engine, preserved in the yard of Tsalapatas complex, 2017.

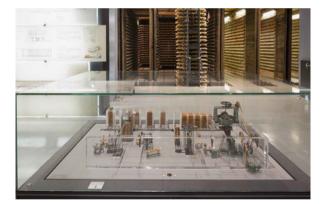


FIG. 19.10 Scale model of the production hall's machinery, 2017(PBGCF).



FIG. 19.11 The introductory unit of the exhibition providing background information on the history of the factory, 2017.

The preservation of the factory's culturalsignificance is one of the project's strongest features. Despite, the damages and the arbitrariness of the first phase of intervention, a critical mass of historic tangible and intangible evidence has been retained including built structures, machinery of different periods, tools, archival material and intangible elements. Y. Kizis, discussing the subject, notes:

"I treated the values of all periods in the same way and I was informed of all the phases of factory's operation. I avoided the picturesqueness, but I had to accept the existing constructions... Elements like the train line and the bridge had been lost. They were shown as a scenography but the result is not the same." (Resp. no 245, interview, 16/6/2017) (FIG. 19.9).

The museological and museographic design, using the buildings and machinery as exhibits, texts, audio-visual and archival material as well as scale models, interprets in a modern, vivid way the history and former function of the factory (FIGS. 19.10, 19.11).

19.2.5 **Finance**

The financing of Tsalapatas factory is among the weaknesses of the project. In regard to the transformation, a large amount of money from the EU programme URBAN was spent for conducting works, that turned out to harm rather than favour the regeneration of the complex. Subsequently, the process, the characteristics of the selected programme as well as the need to reverse the damages done in the first phase of restoration, increased a great deal the costs of reuse. Those were covered, as stated in the analysis, by the PBGCF and FEK.

The operation and maintenance costs of the complex are borne by the same two organisations. Yet, according to the results of the qualitative research (Resp. no 242, 292, 296-298, interviews, Summer 2017), the low visitor numbers and the implications of the financial crisis make the raising of revenue hard while the high maintenance costs of the complex aggravate the situation.

To this day, the two organisations run the complex, bound by their contract with the Municipality of Volos, and despite the problems, maintain it well. Nevertheless, concerns have been expressed for the future of the project. As E. Dimoglou puts it:

"Its viability is not certain. The museum does not have the visitors it could. It deals mainly with schools. In the section managed by IOLKOS there are empty buildings and frequent changes of tenants." (Resp. no 292, interview, 1/6/2017).

19.2.6 Social component

The social output of the case is nuanced. On the one hand, the new programme and particularly the museum offers a high social added value. The reborn Tsalapatas factory is an accessible site of elevated educational and cultural significance with activities addressed to a diverse audience. Furthermore, it is one of the few sites that narrates in such a modern and elaborate manner part of the rich industrial legacy of Volos. It is noteworthy that the museum exhibition includes testimonies and material that shed light on the social dimensions of the industry in the 19th and 20th century.

On the other hand though, due to the top down process, the internal issues of the decision-makers' team, the location of the complex and the programme inconsistencies, the case appears to have failed to be embraced from the public. The following three respondents elaborate on that issue, stating:

"It does not have the acceptance it had before the reuse. In the beginning of the process there was resonance and anticipation from the public. Unfortunately, it failed to become a reference point." E. Dimoglou (Resp. no 292, interview, 1/6/2017).

"People do not know it. They do not see it as a whole. They only come for the bars or the music events." Tenant (Resp. no 298, interview, 2/6/2017).

"The city and the institutions have not paid the due attention. They could do more. The city should embrace it more.... Now it is not embraced by the city or the public." K. Adamakis (Resp. no 246, interview, 1/6/2017).

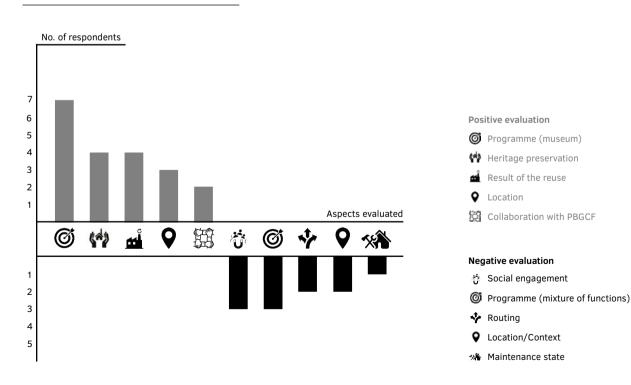
The re-establishment of site's character, value and potential to the consciousness of the local community is one of the biggest challenges of the Tsalapatas complex.

19.2.7 Functionality

In contrast with most of the cases analysed in this dissertation, the functionality of the reused complex is among the strengths of this project. The careful architectural interventions of the second phase have turned the complex into a comfortable and accessible space for its new users. According to E. Manioti,

"The complex offers sizable spaces, satisfying the needs of various businesses. It also offers a comfortable, beautiful outdoor area with trees, which is an asset to the use. A proper study was conducted. The spaces available are flexible. You can easily change the interior configuration according to the desired function of the space." (Resp. no 296, interview, 1/6/2017).

The only issues reported during the qualitative research in regard to the functionality of Tsalapatas former factory were the difficulty in the orientation of the visitors and the seasonal challenges in the internal climate of certain exhibition spaces.



19.2.8 Stakeholders' evaluation

FIG. 19.12 Respondents' evaluation of the strong and weak Aspects of the case of Tsalapatas complex (Number of respondents: 13).

20. Mill of Pappas

Location: Larissa, Greece Historic use: Flour Mill Architect: -

New Function: Mixed use (cultural centre, administration, recreation, HoReCa, industrial museum) Reuse architect: Technical Department of the Municipality of Larissa, D. Lagos, c + ph architects & associates Status: National monument

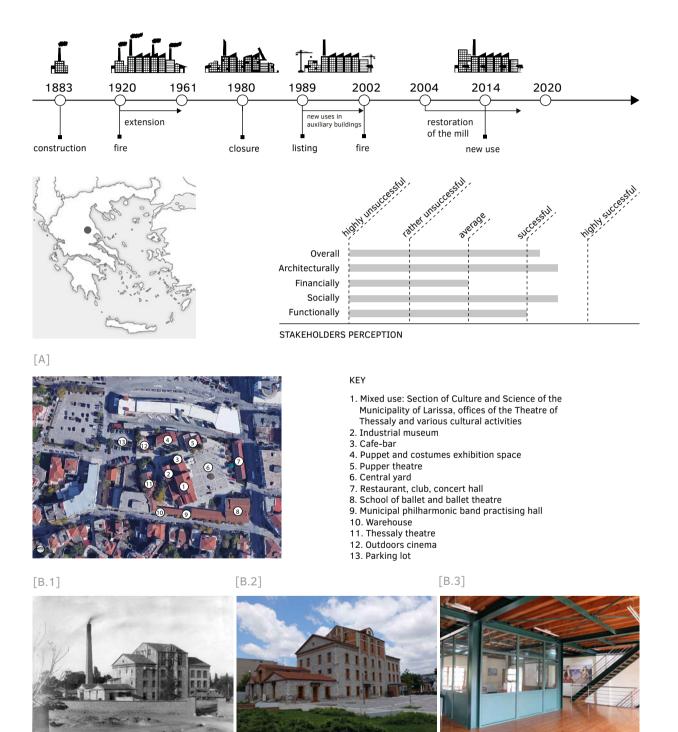


FIG. 20.1 Mill of Pappas Fact Sheet

20 Mill of Pappas

SUMMARY The mill of Pappas was one of the most renown flour mills in Thessaly in the 19th and 20th century (Paliouras, 2001). Owned, transformed and funded by the Municipality of Larissa, today it functions as a dynamic cultural and recreation hub. Its programme is expected to be enriched soon with an industrial museum, interpreting the history and the former function of the industry. The case's strong features include its programme, architectural approach, cultural significance preservation and social impact while its main disadvantages include its financing and certain features of its process and functionality.

20.1 Analysis

20.1.1 Historic use

The Mill of Pappas is located in the northern part of the centre of Larissa, surrounded today by a mixed use urban tissue, characterised by commercial functions, houses, offices and transport facilities.⁵² The mill was established in 1883 in the district Tabakika in close proximity to Pinios river, for the production of flour and pasta. In the turn of 20th century the production rose and a bakery was added to the activities of the company. In 1920 the complex was hit by a fire. A year later the mill was reassembled and put back in operation.

The late 1920s saw the extension and modernisation of the mill's equipment by the German companies AMME-LUTHER and Fried Krupp A.G. Essen (Oikonomou, 2010, 43). The new machinery required more space, a need that was met by adding two extra floors to the existing mill, shaping the five-storey building that forms today the centrepiece of the reused complex (FIG. 20.1, B1, B2). During WWII and the occupation, the mill was requisitioned⁵³ by the Greek Army, later by the Italian occupants and finally by the Greek People's Liberation Army, during which time several of its parts were destroyed by bombings.

LEGEND FIG. 20.1 Mill of Pappas

A Site plan of the mill of Pappas (Google earth/Edited by the author).

⁵² The central coach station of Larissa is located in the neighbouring plot of the mill.

⁵³ This was not the first requisition of the complex. The mill had also been requisitioned during the Balkan War of 1912 and its products had been commandeered during the Greek-Turkish War of 1897-8. These developments forced the owners of the mill to ask and receive multiple times loans from the National Bank of Greece (Oikonomou, 2010, 32-52).

B.1 The Flour Mill of Pappas in operation in the 1970s (F. Pappas Archive).

B.2 The centrepiece of the Mill of Pappas after its reuse, 2017.

B.3 Interior view of the Mill after its reuse, 2017.

From 1947, the mill's reconstitution starts once again. From 1947 until 1983 the company followed a rising course. In order to boost its activity, the director F. Pappas invited German experts to train the personnel, something that had taken place also during the extension of the 1920s. By 1967 a new modernization of the facilities and machinery took place with the daily flour production climbing to 90 tons.

The decline of the company started in the mid-1970s. The adverse legal framework of the Junta, the rising competition from companies with more advanced machinery as well as accumulated debts and management errors led the company to its closure in 1983 (Municipality of Larissa, 2015).

20.1.2 Reuse Preparation



FIG. 20.2 The mill in flames (Municipality of Larissa archive).



FIG. 20.3 The mill after the fire (Municipality of Larissa - Directorate of Technical Services - Section of New Projects, 2011, 10).

Five year after its closure, the complex as well as the two surrounding plots were bought by the Municipality of Larissa. According to L. Giovri, Technical Director of the Municipality of Larissa, the C.C. decided to safeguard the mill as *"it was the largest and most complete industrial complex of Larissa, located in the centre of the city. It was an important industrial architectural monument and there was nothing similar to it in the city."* (Resp. no 303, interview, 30/5/2017).

In 1989, the mill along with its mechanical equipment was listed as a national monument by the Ministry of Culture. Since then, the C.C. after repairing the mill's auxiliary buildings, started reusing them gradually, turning the abandoned site into a home for cultural activities.⁵⁴ The early 1990s saw this initiative gaining momentum. In 1992, the warehouse behind the main building was transformed into the stage of the Theatre of Thessaly while the eastern and southern buildings were turned into a puppet theatre, a bar-restaurant and a concert hall. A decade later an outdoors cinema was built in the northwest part of the mill's plot.

⁵⁴ The first activity housed in the premises was Larissa's municipal ballet school, in 1989.

Despite these developments, the main five storey building was remaining underused. In the mid-1990s, the C.C. assigned the project of its reuse to the team of D. Lagos, Ch. Grousopoulos, G. Papantoniou (architects), A. Mantelou (Civil engineer) G. Stefanakis (electrical engineer). At the same time special studies for the structural capacity of the building and the documentation of its machinery were conducted (Chatzigogas, 2001, 69).

The proposed programme was mixed use including a museum for the mill and the city, a youth centre, library, a conference and cultural activities hall and retail activities related to traditional workshops. The new museum would present the impressive stock of the mill's machinery safeguarded in its interior. In 2001, discussing the mechanical equipment of the complex A. Chatzigogas (2001, 69) reports:

"...After more than a century since its establishment, the mill presents a unique completeness of the technological evolution that took place in the sector of the flour industry. It started as a steam powered mill with mill stones, it turned into roller mill, it was then equipped with a diesel engine and it later became electric powered... The full production line and a big number of machines of the first extension period (1926-28) are preserved in the building. A lot of mechanical equipment of the newer phase (after 1950) has been sold to other mills of the area. The remaining machinery is older and it thus has a higher historical value."

The exhibition of this impressive material however, along with the proposed reuse plan were never realised. In 2002, while the studies and the necessary approvals had been prepared for the beginning of the works, a fire destroyed the roof and the interior of the listed building, engulfing the large majority of its preserved machinery (FIGS. 20.2, 20.3).

The disaster however, albeit depriving the complex of one of its most valuable features did not cause the abandonment of the project. The reaction of the local authority was immediate and their coordinated endeavours resulted in securing multiple sources of funding for the repair, restoration and reuse of the historic complex.

20.1.3 **Reuse process**

The transformation process of the Mill of Pappas was organised in three phases. The first one included the restoration of the burned building and it took place in the period 2004-2006 with an EU funding of c.2.215.000 \in . In the following years additional works for the operation of the building were conducted with a funding of c.1.951.000 \in from the programme "Thiseas" and national funds (Σ ATA). From 2012 to 2016, the third phase of the project took place, funded by the European Programme of Regional Development with a budget of 3.800.000 \in . That included the redesign of the central yard of the mill and the parking space on the north of the complex (FIGS. 20.4, 20.5) as well as the transformation of part of the mill into an industrial museum (Metron O. E. and K. Skroubelos Ph. Skroubelos and Associates, 2013, 5, n.a., 2012, Municipality of Larissa-Directorate of Technical Services-Section of New Projects, 2011, 13).

L. Giovri, discussing the key decisions of the reuse process states:

"What drove the reuse was our wish to create an industrial museum and reintegrate the complex into the city's life. We also wanted to create an interactive space following the current trends" (Resp. no 303, interview, 30/5/2017).



FIG. 20.4 The Mill of Pappas in 2001 (Municipality of Larissa - Directorate of Technical Services - Section of New Projects, 2011, 15).



FIG. 20.5 The central yard of the Mill after its redesign. (Toufexi, 2015).

Elaborating on the same topic M. Kotoula, civil engineer in the technical department of the Municipality of Larissa and supervisor of the mill's transformation, notes:

"The original plan was to turn the entire central building into a museum of itself. [...] After the fire that burned the wooden machines, the concept and the studies changed. The restoration of the building's shell was based on the design of Lagos' team. The machinery that survived the fire was preserved and kept in situ. More machines which had been purchased from other mills were also added... An important problem however was the lack of funding. Due to that we had to conduct the project in stages and implement various individual studies. As a result, there was no uniform approach to the construction of the individual projects." (Resp. no 304, interview, 31/05/2017).

Comparing the floor plans of 1930 (FIG. 20.6) with the concept floorplan of 1997 (FIG. 20.7) and the realised one of 2013 (FIG. 20.8), it is evident that the latter ones have respected to a large extent the original distribution of spaces. On the contrary, the pattern of horizontal circulation differs.

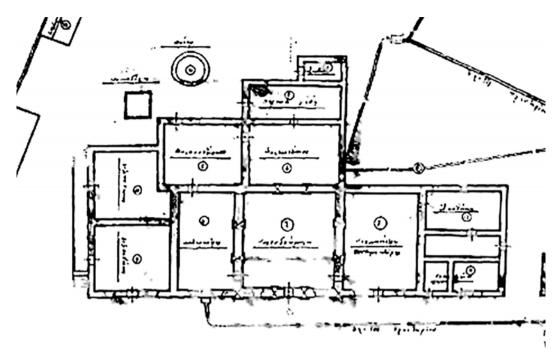


FIG. 20.6 The Mill of Pappas.1930 (Oikonomou, 2010, 114).

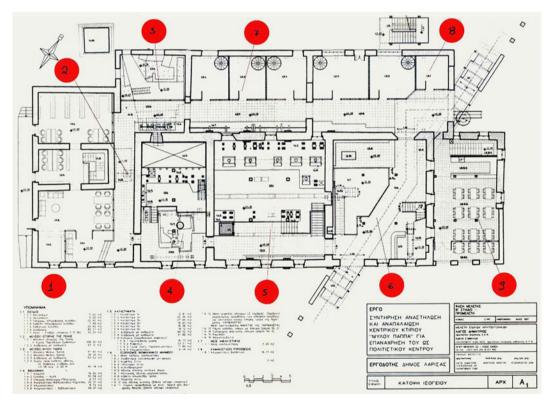


FIG. 20.7 Floorplan of the reused Mill of Pappas. 1997. The design was not implemented due to the fire that destroyed the interior of the mill (Municipality of Larissa archive).

According to M. Kotoula (Resp. no 304, interview, 31/05/2017), the vertical circulation is based on the original design of the mill. What is also interesting in the architectural drawings' comparison is the similarity of the concept floorplan of 1997 and the realised one.

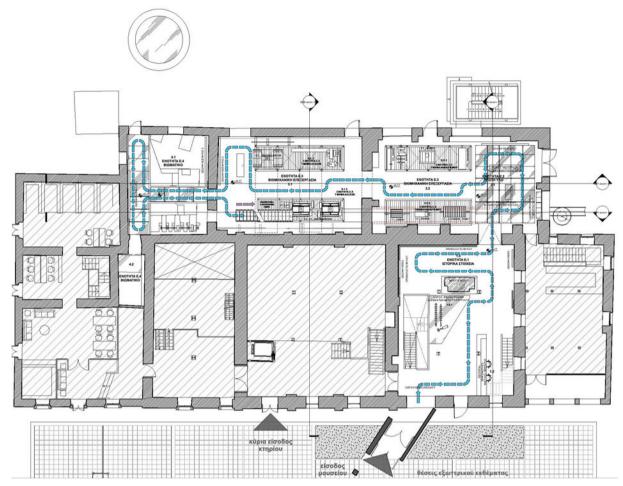


FIG. 20.8 Implemented floorplan of the reused Mill of Pappas. 2013 (Metron O. E. and K. Skroubelos Ph. Skroubelos and Associates, 2013).



FIG. 20.9 Interior view of the mill before its reuse (Municipality of Larissa archive).



FIG. 20.10 Interior view of the mill after its reuse, 2017.

The archival and field research showed that the interior of the reused building, while it was built from scratch due to the extended damages of the fire, it borrows some of the principles of the industrial architecture while employing a modern architectural language and materialisation. The slim concrete and wooden beams were replaced by a steal framework while the wooden floors are supported by wooden beams (FIG. 20.9) as was the case before the fire (FIG. 20.10).

A big difference between the plans of the 1990s and the 2010s is the size of the industrial museum. As M. Kotoula insinuated above, the industrial museum was finally restricted to a small part of the building. Its museological and museographical design were conducted by c + ph architects & associates in collaboration with A. Chatzigogas and G. Stephanakis. In regard to its design principles K. Skroubelos, head of c + ph architects & associates states:

"Our concept was to create a route. We've added a new mezzanine and we placed the entrance on the first floor. From there the visitor follows a functional path. Through it, the building and its old use are being explored. In the old pump house, the only truly authentic space preserved in the mill, we did not add things. In contrast we created an experiential space which will give the possibility to understand the operation of the mill through audio-visual means." (Resp. no 306, interview, 7/6/2017).

The design of the museum combines the preservation of authentic spaces (pump house) and equipment (industrial machinery of the mill of Pappas and other flour mills) with the addition of new elements (mezzanine, first floor corridor, floor showcases). Those additions, formulated with modern materials (steel and glass) or coated with distinct colours (FIG. 20.12) are clearly distinguishable from the original shell. The machinery in display along with the scale models (FIG. 20.10) and the interpretation texts provide the visitor with a good insight of the mill's function and the complex's history.

20.1.4 Occupation and management



FIG. 20.11 The centrepiece of the Mill after its reuse, 2017.

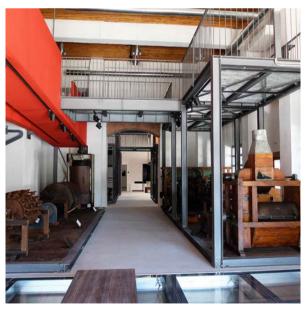


FIG. 20.12 The new cereals and flour museum of the Mill of Pappas, 2017.

The mill officially opened to the public in 2014, yet a large part of it remained underused during the first couple of years. The first functions it hosted were the Section of Culture and Science of the Municipality of Larissa, the offices of the Theatre of Thessaly and the bar of the Mill. Gradually, more cultural and social activities started using the premises encouraged by the Municipality.⁵⁵ P. Sapkas, Vice Mayor, discussing the vision for the mill's new programme states:

"The Mill is available to everyone. The Vice-mayor's Office has extended an invitation to the local groups. We wish to create a cultural incubator here. The building currently hosts dance lessons, photography workshops, yoga classes, a cinema club, theatre for adults and children and we have also redeveloped the warehouse for creating a pre-schoolers' centre. The building also hosts without a change University seminars and book presentations. The comics' team works like a start-up creative company. Only the bar and the club are for hire. [...]

The available spaces are allocated to cultural groups. Those do not occupy a space permanently but they can use the facilities on a regular basis for lessons, seminars, meetings etc. We do not ask rent from the groups but we request their contribution to the cultural events we organise. The agreement also includes, a very low price of tuition fees, in case they charge the citizens for their service. [...] We encourage cooperation. The teams hosted in the building communicate with each other." (Resp. no 302, interview, 31/5/2017).

Along with the opening of the mill, another important project was completed in 2014. The redesign of the central yard from a concrete arena to a stone paved-square, played a significant role in the reestablishment of the complex's character and the attraction of the public. Furthermore, the new parking lot in the north-west part of the plot, facilitated a great deal the accessibly of the mill by car.

The mix of the aforementioned uses that operate in the evening with the cultural ones that take place in the morning and the afternoon, turned the complex into a lively place around the clock.

20.1.5 **Shifts**

At the time of the field research (29/5-1/6/2017), an important piece of the new programme was still missing. Even though the final design, the construction and the fittings of the museum had been completed, it remained closed to the public. According to an article of the newspaper Eleftheria (Poligeni, 2018) its operation stumbles on bureaucracy issues related with the employment of the required staff.

The museum is expected to have a very positive impact on the complex's operation, giving it a new dynamic. Its operation will attract various target groups including families, school groups and specialists, who will be familiarised with the history and the former function of the mill as well as with its current programme. In that sense, the museum will play a key cultural role while boosting the new programme housed in the complex.

⁵⁵ The diagram of the distribution of the complex's new functions as they had been shaped in June 2017 is depicted in Figure 20.1: A.

20.2.1 **Process**

The process of the transformation of the mill of Pappas was top-down, showcasing the merits and limitations of the local authority's initiative. It is worth highlighting that the case refutes the common perception of short-sighted local authorities which only realise small projects completed in their tenure. All the elected parties that served in the C.C. of the Municipality of Larissa were firmly committed to the mill's reuse, as shown in the analysis and confirmed by the qualitative research (L. Giovri, M. Tsiaris, K. Skroubelos, Resp. no 303, 305, 306, interviews, May-June 2017).

The most important merits of the local authority's action were the prioritisation of the safeguarding of the historic, architectural and technical values of the mill as well as the selected direction of its new programme, that will be analysed below. In regard to the shortcomings, the project encountered financial issues, bureaucracy and delays, which are all common problems of the Greek public works.

The division of the transformation process in steps also presents advantages and disadvantages. Among the first ones are the familiarisation of the public with the historic complex and the halt of its dereliction. The disadvantages on the other hand, include the lack of a common architectural language in the implementation of the complex's sub-projects realised in different phases as well as the delay in the delivery of the project.

Finally, the case also illustrates the danger of prolonged dereliction. Alike many other cases, the delays of the reuse process of the complex's centrepiece along with the lack of security measures, costed the loss of its mechanical equipment and interior structure by a fire.

20.2.2 Programme

The new programme of the Mill of Pappas is one of its strongest assets. This is also confirmed by the qualitative research of this study (FIG. 20.13). The positive evaluation is based on five key features of the new programme. Firstly, As K. Skroubelos puts it: *"Its strength is its multifunctionality and the various uses that complement one another"*. Elaborating on the second feature he also argues:

"It has been achieved to keep the complex operational all day and night. It works on a 24-hour basis, which is very positive. If it had been converted only into a museum, it would have been a wrong solution." (Resp. no 306, interview, 7/6/2017).

The third feature of the programme is its public character. The complex welcomes a diverse audience of various ages. Supported by the municipality of Larissa, it offers a multitude of cultural, social and educational functions at a minimum price or even for free. The accessibility of the public and the encouragement of their direct involvement with activities taking place in a cultural monument, in the author's opinion, has a heightened socio-cultural added value and should be promoted. From this perspective, the action of the local authority is highly commendable.

Fourthly, the compatibility of the programme both with the needs of the city and with the available spaces of the historic industrial site should be stressed. One the one hand, the new programme filled a functional gap in the city. On the other hand, it did not compromise the historic fabric nor the remaining mechanical equipment. The last positive feature of the programme that is directly linked to the previous one, is the addition of the museum use. Its significance will be analysed in the evaluation section: Cultural significance (§ 20.2.4).

20.2.3 Architecture

The architectural approach of the reuse is also among the strengths of the case. As discussed in the Analysis, the transformation of the mill's centrepiece respected the existing fabric while the reconstruction of its interior was based on the principles of the original industrial building. The machinery elements which escaped the fire were conserved and are preserved in situ. Elaborating on the architectural approach, M. Tsiaris, civil engineer and Head of Technical Support Services of the Municipality of Larissa, states:

"The interventions were few and substantial. The shell was preserved while the interventions were discrete as they ought to be." (Resp. no 305, interview 30/05/2017).

In regard to the museum part, the architectural result of the transformation demonstrates a sensitivity to the authentic movable and immovable heritage pieces and high skills for creating a new space with modern materials which gives off nevertheless an industrial vibe.

It should be noted that, despite the sensible architectural approaches, the sense of place has been extinguished along with the flames that devoured the building. The fire took a heavy toll on the integrity and the atmosphere of the mill as it vanished once and for all the traces of its lived interior and the largest part of its historic machinery.

As mentioned above, the architectural approach of the transformation of the central and the auxiliary buildings differs. Some of the auxiliary buildings present several issues. An employee of the puppet theatre explains:

"Only the central building and the yard are beautiful. The rest look miserable. They have to be unified aesthetically with the mill." (Resp. no 312, interview, 30/05/2017).

Indeed, some of the auxiliary buildings (puppet theatre, ballet school) present a notable difference of architectural quality in contrast with the mill.

20.2.4 Cultural significance

As discussed in the previous paragraphs, the reuse of the Mill of Pappas respected the site's cultural significance. Both movable and immovable heritage elements were preserved. The incorporation of the industrial museum function plays a pivotal role in the preservation and dissemination of the mill's cultural values. The museum is expected to serve as a connecting link between the past and the present of the complex. Combining original machinery preserved in situ in a historic production shell, using texts, workers' oral testimonies, audio-visual and archival material as well as scale models, the new museum will unfold the history of the building and interpret its former function and its production line to the visitors.

20.2.5 Finance

The financing of the project is one of the weaker components of the case. In the reuse phase, the lack of resources and the lengthy process of applying for EU and national funding, caused significant delays. That had a twofold negative impact. Firstly, the mill was left exposed to catastrophic incidents, losing a big part of its historic fabric and mechanical equipment. Secondly, as noted above, there was a fragmentation in the architectural approach at a complex level.

The operation and maintenance of the historic site is funded by the Municipality of Larissa. As M. Tsiaris puts it:

"The mill does not generate profit, yet it provides a great benefit for the local community." (Resp. no 305, interview, 30/05/2017).

Despite the undeniable positive social impact, the dependence of the project on the local authority's budget presents the disadvantages mentioned in the Analysis (limited resources, delays, bureaucracy). At present, those disadvantages hinder the opening of the museum.

20.2.6 Social component

The transformation of the Mill of Pappas into a cultural hub offers significant social added value. The new programme and its openness to the local community engages various groups to the project while offering multiple opportunities for participation and interaction.

The qualitative and field research of this study showed that the mill, thirty-five years after its closure, has started to regain a significant role in the collective consciousness as an indispensable part of Larissa's history.

Elaborating of the social implications of the project the following respondents stated:

"I'm glad it was reused. It offers services which are open to everyone. It is a pillar of actions in the city centre. It hosts many activities. It honours the history of my city and my neighbourhood." Cleaning lady in the Mill of Pappas (Resp. no 309, interview, 29/5/2017).

"It has a great resonance in the people of Larissa. Many events are organised in the buildings and the courtyard. The exhibition of Tloupas (famous Greek Photographer) brought the Larissians close to their history." municipality clerk (Resp. no 310, interview, 29/5/2017).

According to the Vice-Mayor P. Sapkas,

"The challenge is to attract more visitors and users, organising more events while promoting collaboration further." (Resp. no 302, interview, 31/5/2017).

The new museum is expected to play a catalytic role for meeting the aforementioned challenges and boosting the current functions of the complex. Its historic and technical significance and its educational role have the potential to turn the Mill of Pappas into a point of reference at a local and regional level.

20.2.7 Functionality

The functionality of the complex differs between buildings. According to the field and qualitative research of this study, the functionality of the mill's centrepiece is satisfactory in respect to its accessibility, internal climate and maintenance level (FIG. 20.1). The only issue reported was the problematic form of the staircases, which inspired by the original ones, have narrow treads.

In contrast to the main building, some of the peripheral ones (puppet theatre and school of ballet) face significant functional problems. In that respect a member of the puppet theatre staff explains:

"The roof of our building needs to be repaired. We have serious maintenance issues. There is water penetration and the windows need maintenance. The building that houses the museum of puppets is inappropriate for that use. Its façade is made of glass, causing the exhibits to wear out due to the sun exposure." (Resp. no 312, interview, 30/5/2017).

20.2.8 Stakeholders' evaluation

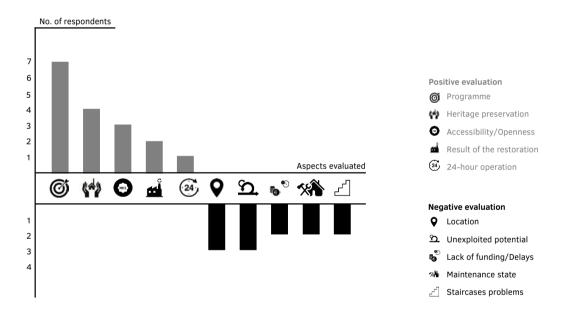


FIG. 20.13 Respondents' evaluation of the strong and weak Aspects of the case of the Mill of Pappas (Number of respondents: 11).

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20#13

Control Shift

European Industrial Heritage Reuse in review VOLUME 2

Theodora Chatzi Rodopoulou

This dissertation focuses on Industrial Heritage Reuse practice in Europe, with special emphasis on the United Kingdom, the Netherlands, Spain and Greece. This vastly complex yet fascinating topic has not been studied holistically under the circumstances of the contemporary era. In the 21st century, Industrial Heritage Reuse is required to be more responsive, more sustainable, more inclusive and more value-driven than before. An enhanced approach for the transformation of industrial relics is therefore urgently needed.

The aim of this dissertation is to explore the potential of enhancement of the Industrial Heritage Reuse by identifying and analysing its influencing Aspects under the light of the contemporary theoretical conservation concepts, the current demands of the field of practice and the rising challenges of the 21st century context.

Drawing upon both theory and practice on an international level, this research gives a holistic and multileveled view on the subject under investigation. Industrial Heritage Reuse and its stakeholders are investigated in the setting of the four selected countries through the detailed analysis of 20 case studies of best practice.

Volume 1 introduces the research problem and explains the thesis' rationale; it presents the research methodology, the academic analysis and it finally offers the research products. Volume 2 presents the analysis and evaluation of the 20 selected case studies, varying from Ironbridge in Shropshire, to the Technological and Cultural Park of Lavrion and from Westergasfabriek in Amsterdam to the 22@ district of Barcelona.

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